

### 1.3 Investigative Reports

The Investigative following Reports are available to view or print:

- Account Telephone Number List
- Alert Notification
- Approved Telephone Numbers Search
- Call Detail Report
- Calls From PIN Not at Facility
- Chronological List of Calls
- Currently Suspended Telephone Accounts
- Extra Dialed Digits
- Inmate Directory
- Inmate History Report
- Inmates Transfers
- Invalid PIN Attempts
- Locally Blocked Telephone Numbers
- New Inmates Report
- Quantity of Calls Placed
- Quantity of Minutes Called
- Released Inmates
- System Wide Blocked Telephone Numbers
- Telephone Numbers Called by More Than One Inmate
- Telephone Numbers Listed In More Than One Account
- Telephone Number Usage
- Toll Free Numbers Called by Inmates
- Toll Free Phone Numbers on Inmate's List
- 3 Way Call Detect Report



## Sample Reports

### 1.3.2 Alert Notification

The *Alert Notification* report displays all accounts or telephone numbers placed on Alert status by facility staff. This is regardless of whether the alert was for all calls by a particular inmate, or calls to a particular number. Ability to see all alerts is determined by the security level of the User ID requesting the report. The Alert Notification report displays the following information in chronological order:

- Inmate Number
- Inmate Name
- Dialed Digits
- Alert
- Date/Time of call
- Station ID
- Cost of call
- Total Number of Alerted calls

Run Date: 09/21/2001		<b>Alert Notification</b>					
Run Time: 14:40:03		Report Site: COF		From 09/04/2001 - 00:00:00			
		Terminal Making Request: QACOLO_WS01		Thru 09/21/2001 - 23:59:59			
		User ID: TESTADMIN					
<b>Facility Name:</b> TEST BED 1		<b>Facility Code:</b> TEST 1					
DOC	Inmate Name	Dialed Digits	Alert	Date/Time	Station	Cost	
111111	SMITHERS, TOM	3212683354	PHONE	09/12/2001 15:20:55	0	\$ 0.00	
111222	BURNS, MR	7134332628	PHONE	09/12/2001 15:21:55	0	\$ 0.00	
111333	SIMPSON, HOME R	3212683354	PHONE	09/12/2001 15:22:38	0	\$ 0.00	
111444	SMITH, LENNY	7134332625	PHONE	09/12/2001 15:25:07	0	\$ 0.00	
111555	CUTT, BUZZ	3212683357	PHONE	09/12/2001 15:25:37	0	\$ 0.00	
111666	CAREY, DREW	7134332625	PHONE	09/12/2001 15:26:41	0	\$ 0.00	
111777	FAUNT, ELLE	3212683354	PHONE	09/12/2001 15:27:22	0	\$ 0.00	
111888	CHEETUM, DEWW E	3212685953	PHONE	09/12/2001 15:28:09	0	\$ 0.00	
111999	HOW, ANN	3212685457	PHONE	09/12/2001 15:28:28	0	\$ 0.00	

## Sample Reports

### 1.3.3 *Approved Telephone Numbers Search*

The *Approved Telephone Numbers Search* report allows for the retrieval of specific or generic telephone numbers inmates are allowed to call. This report is sorted by Inmate number and telephone number. The Approved Telephone Number Search report displays the following information:

- Telephone Number
- Inmate DOC Number
- Inmate name
- Facility
- Number of Inmates with This Number

Run Date: 09/21/2001  
 Run Time: 14:42:37

**Approved Telephone Numbers Search**

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Report Site: COF  
 Terminal Making Request: QACOLO\_WS01  
 User ID: TESTADMIN

Selected Phone Number(s):  
 9723312543

DOC	Inmate Name	Facility
111111	SMITHERS, TOM	TEST 1

**Number of Inmates with This Number:** 1

## Sample Reports

### 1.3.4 Call Detail Report

The *Call Detail Report* displays a log of calls from specific inmates in the order that they were placed over a specified time. The Call Detail report displays the following information:

- Inmate Name
- Inmate Number
- Trunk
- Called Number
- Date/Time of transaction
- Duration
- Completion Code
- Cost of call
- Total transactions
- Total cost

Run Date: 09/21/2001		<u>Colorado Inmate Phone System</u>				Page 1 of 14	
Run Time: 14.4322		<u>Call Detail Report</u>					
Report Site:	COF	From	09/11/2001	00:00:00			
Terminal Making Request:	QACOLO_WS01	Thru	09/21/2001	23:59:59			
User ID:	TESTADMIN	For Both Debit and Collect Calls					
<b>Facility Name:</b> TEST BED 1		<b>Facility Code:</b> TEST-1					
Inmate Name	DOC	TRK	Called Nbr	Date/Time	DUR	Comp Code	Cost
SMITHERS,TOM,	111111	2	3212683354	09/12/2001 16:30:33	397	10	\$0.00
SMITHERS,TOM,	111111	6	3212683354	09/12/2001 16:35:22	397	0	\$3.00
SMITHERS,TOM,	111111	6	3212683354	09/12/2001 16:42:43	397	0	\$3.00
SMITHERS,TOM,	111111	6	3212683354	09/12/2001 16:50:04	397	0	\$2.00
SMITHERS,TOM,	111111	6	3212683354	09/12/2001 16:57:25	397	0	\$2.00
SMITHERS,TOM,	111111	6	3212683354	09/12/2001 17:04:47	397	0	\$2.00

1.3.5 *Chronological List of Calls*

The *Chronological List of Calls* report displays a log of calls from a facility in the order that they were placed. This report displays all attempted calls. The Chronological List of Calls report displays the following information in chronological order:

- Inmate Number
- Date/Time of call
- Duration of call in seconds
- Dialed Digits
- Call Type (Local, Long Distance, International)
- Line Number
- Station ID
- Cost of call
- Total Facility Calls
- Total Facility Minutes
- Total Facility Cost

Run Date: 09/21/2001		<b>Chronological List Of Calls</b>					
Run Time: 14:44:41							
Report Site:	COF			From	09/04/2001	00:00:00	
Terminal Making Request:	QACOLO_WS01			Thru	09/21/2001	23:59:59	
User ID:	TESTADMIN						
<b>Facility Name:</b> TEST BED 1				<b>Facility Code:</b> TEST 1			
DOC	Date/Time	Duration	Dialed Digits	Call Type	Line	Station	Cost
111111	9/12/01 4:30:33 PM	397	3212683354	InterState	2	0015	\$0.00
111111	9/12/01 4:35:22 PM	397	3212683354	InterState	6	0014	\$3.00
111111	9/12/01 4:42:43 PM	397	3212683354	InterState	6	0014	\$3.00
111111	9/12/01 4:50:04 PM	397	3212683354	InterState	6	0014	\$2.00
111111	9/12/01 4:57:25 PM	397	3212683354	InterState	6	0014	\$2.00
111111	9/12/01 5:04:47 PM	397	3212683354	InterState	6	0014	\$2.00
111111	9/12/01 5:12:07 PM	397	3212683354	InterState	6	0014	\$2.00
111111	9/12/01 5:19:28 PM	397	3212683354	InterState	6	0014	\$2.00
111111	9/12/01 5:26:48 PM	397	3212683354	InterState	6	0014	\$2.00
111111	9/12/01 5:34:07 PM	397	3212683354	InterState	6	0014	\$2.00
111111	9/12/01 5:41:28 PM	397	3212683354	InterState	6	0014	\$2.00
111111	9/12/01 5:48:48 PM	397	3212683354	InterState	6	0014	\$2.00
111111	9/12/01 5:56:09 PM	397	3212683354	InterState	6	0014	\$2.00
111111	9/12/01 6:03:29 PM	397	3212683354	InterState	6	0014	\$2.00
111111	9/12/01 6:10:48 PM	397	3212683354	InterState	6	0014	\$2.00

**1.3.6** *Currently Suspended Telephone Accounts*

The *Currently Suspended Telephone Accounts* report lists all inmate telephone accounts whose calling privileges have been suspended. Records are sorted by Inmate Number, and then by date of suspension. The *Currently Suspended Telephone Accounts* report displays the following information:

- Inmate Number
- Inmate name
- Date/Time suspension began
- Date/Time suspension ends
- Number of days of total suspension
- Days to be Suspended
- Days already Suspended
- Suspended Days Left
- Total Number of Suspended Accounts

Run Date: 09/21/2001		<b>Colorado Inmate Phone System</b>			
Run Time: 14:47:06		<b>Currently Suspended Telephone Accounts</b>		Page 1 of 1	
Report Site:	COF	Selected Sites:		TEST	
Terminal Making Request:	QACOLO_WS01				
User ID:	TESTADMIN				
<b>Facility Name:</b> TEST BED 1		<b>Facility Code:</b> TEST 1			
<b>DOC:</b>	111444	<b>Start Date:</b>	09/21/2001	<b>Days to be Suspended:</b>	1
<b>Last Name:</b>	SMITH	<b>Start Time:</b>		<b>Days Already Suspended:</b>	0
<b>First Name:</b>	LENNY	<b>End Date:</b>	09/22/2001	<b>Suspended Days Left:</b>	1
<b>Middle Name:</b>		<b>End Time:</b>			
<b>DOC:</b>	733200	<b>Start Date:</b>	09/21/2001	<b>Days to be Suspended:</b>	1
<b>Last Name:</b>	WELDON	<b>Start Time:</b>		<b>Days Already Suspended:</b>	0
<b>First Name:</b>	CHARLES	<b>End Date:</b>	09/22/2001	<b>Suspended Days Left:</b>	1
<b>Middle Name:</b>	R	<b>End Time:</b>			
<b>Total Number of Suspended Accounts:</b>		<b>2</b>			

### 1.3.7 *Extra Dialed Digits*

The *Extra Dialed Digits* report lists all calls that extra dialed digits were detected within a specified period. The Extra Dialed Digits report displays the following information in chronological order:

- Date/Time
- Inmate Number
- Inmate Name
- Dialed Number
- Station ID
- Facility
- Total Number of Calls With Extra Digits Dialed

Run Date: 09/21/2001					
Run Time: 14:56:37				<b>Extra Dialed Digits</b>	
Report Site:	COF			From	09/04/2001 - 00:00:00
Terminal Making Request:	QACOLO_WS01			Thru	09/21/2001 - 23:59:59
User ID:	TESTADMIN				
<b>Facility Name:</b> TEST BED 1		<b>Facility Code:</b> TEST 1			
Date/Time	DOC	Inmate Name	Dialed Number	Station	Facility
09/21/2001 14:52:39	111333	SIMPSON, HOME R	9728083325	15	TEST 1
09/21/2001 14:54:21	111777	FAUNT, ELLE	9728083325	15	TEST 1
09/21/2001 14:55:53	111888	CHEETUM, DEWW E	9728083389	15	TEST 1
<b>Total Number of Calls With Extra Digits Dialed:</b>			<b>3</b>		

### 1.3.8 *Inmate Directory*

The *Inmate Directory* report displays a log of all inmates requested by facility or statewide within a specified time. The Inmate Directory report displays the following information:

## Sample Reports

- Inmate Numbers
- Inmate Name
- Total Number of Inmates

Run Date: 09/21/2001

Run Time: 14:49:26

### Inmate Directory Report

Report Site: COF  
Terminal Making Request: QACOLO\_WS01  
User ID: TESTADMIN

From 09/10/2001 00:00:00  
Thru 09/21/2001 23:59:59

**Facility Name:** TEST BED 1      **Facility Code:** TEST 1

DOC	Inmate Name
111111	SMITHERS,TOM,
111134	SMITHERS,TOM,
111222	BURNS,MR,
111333	SIMPSON,HOME,R
111444	SMITH,LENNY,
111555	CUTT,BUZZ,
111666	CAREY,DREW,
111777	FAUNT,ELLE,
111888	CHEETUM,DEWW,E
111999	HOW,ANN,
733100	REED,Q,
733200	WELDON,CHARLES,R
920001	GUY,XFER,GUY
920002	TEST,GUY,TEST
920003	TEST,GUY3,TEST

1.3.9 *Inmate History Report*

The *Inmate History Report* displays all transactions placed by inmates over a specified time. The report includes Debit calls, Collect calls, deposits, refunds, transfers, and/or changes to inmate telephone list. The Inmate History report displays the following information:

- Inmate Number
- Inmate Name
- Date/Time of transaction
- Transaction Description
- Total Inmate Transactions

Run Date: 09/21/2001	<b><u>Inmate History Report</u></b>		
Run Time: 14:50:09	Report Site: COF	From 09/11/2001 00:00:00	
	Terminal Making Request: QACOLO_WS01	Thru 09/21/2001 23:59:59	
	User ID: TESTADMIN		
<b>Facility Name: TEST BED 1</b>		<b>Facility Code: TEST 1</b>	
DOC	Inmate Name	Date/Time	Transaction Description
111111	SMITHERS,TOM,	09/12/2001 15:20:03	ADD-INMATE
111111	SMITHERS,TOM,	09/12/2001 15:20:55	
111111	SMITHERS,TOM,	09/12/2001 15:32:17	ACCOUNT-DEPOSIT
111111	SMITHERS,TOM,	09/12/2001 16:30:33	COLLECT-CALL
111111	SMITHERS,TOM,	09/12/2001 16:35:22	DEBIT-CALL
111111	SMITHERS,TOM,	09/12/2001 16:42:43	DEBIT-CALL
111111	SMITHERS,TOM,	09/12/2001 16:50:04	DEBIT-CALL
111111	SMITHERS,TOM,	09/12/2001 16:57:25	DEBIT-CALL
111111	SMITHERS,TOM,	09/12/2001 17:04:47	DEBIT-CALL
111111	SMITHERS,TOM,	09/12/2001 17:12:07	DEBIT-CALL

1.3.10 *Inmate Transfers*

The *Inmate Transfers* report displays accounts received or transferred from each facility over a specified period. The Inmate Transfers report displays the following information:

## Sample Reports

- Inmate Number
- Inmate Name
- PIN
- Facility code transferred From
- Facility code transferred To
- Suspend (Yes or No)
- Notes

Run Date: 09/21/2001  
 Run Time: 14:51:04

### Inmate Transfers

Report Site: COF  
 Terminal Making Request: QACOLO\_WS01  
 User ID: TESTADMIN

From 09/01/2001 00:00:00  
 Thru 09/21/2001 23:59:59

Date Of Transfer : 09/12/2001

DOC		Inmate Name	PIN	From	To	Suspend	Notes
111111		SMITHERS,TOM,	4224	2900	2900	N	
111111		SMITHERS,TOM,	4224	2999	2900	N	
111134		SMITHERS,TOM,	0234	2999	2900	N	
111222		BURNS,MR,	1021	2900	2900	N	
111222		BURNS,MR,	1021	2999	2900	N	
111333		SIMPSON,HOME,R	1013	2900	2900	Y	

### 1.3.11 Locally Blocked Telephone Numbers

The *Locally Blocked Telephone Numbers* report generates a list of phone numbers locally blocked in the system for the local facility. When an inmate attempts a call to a number on this list, the call is blocked and issued a Completion Code. The Locally Blocked Telephone Numbers report displays the following information:

- Telephone number

## Sample Reports

- Inmate Number (if blocked for individual inmate)
- Inmate name (if blocked for individual inmate)
- Facility code of inmate (if blocked for individual inmate)
- Not Allow Reason for block (comment or description)
- Total number of inmates with the telephone number on their lists

Run Date 09/21/2001  
 Run Time 14 5405

**Locally Blocked Telephone Numbers**

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Report Site: COF Selected Sites: TEST  
 Terminal Making Request: QACOLO\_WS01  
 UserID: TESTADMIN

011442345678			
DOC	Inmate Name	Facility	Not Allow Reason
111444	SMITH,LENNY,	TEST 1	Direct and Collect Calls. Reason ,

Number Of Inmates With This Number : 1

01192214936993			
DOC	Inmate Name	Facility	Not Allow Reason
111333	SIMPSON,HOME,R	TEST 1	Direct and Collect Calls. Reason ,

Number Of Inmates With This Number : 1

2143736985			
DOC	Inmate Name	Facility	Not Allow Reason
733200	WELDON,CHARLES,R	TEST 1	Direct and Collect Calls Reason ,

Number Of Inmates With This Number : 1

## Sample Reports

### 1.3.12 *New Inmates Report*

The *New Inmates Report* displays new inmates that were added into the system. Inmates are grouped by facility. The New Inmates report displays the following information:

- Date Added
- Inmate Name
- Inmate Number
- Notes
- Inmate Count by Facility
- Total New Inmates for Report

Run Date: 09/21/2001  
 Run Time: 14:55:01

#### New Inmate Report

Report Site: COF  
 Terminal Making Request: QACOLO\_WS01  
 User ID: TESTADMIN

From 09/01/2001 00:00:00  
 Thru 09/21/2001 23:59:59

Facility Name: TEST BED 1		Facility Code: TEST 1	
Date Added	Inmate Name	DOC	Notes
09/12/2001	SMITHERS,TOM,	111111	
09/12/2001	SMITHERS,TOM,	111134	
09/12/2001	BURNS,MR,	111222	
09/12/2001	SIMPSON,HOME,R	111333	
09/12/2001	SMITH,LENNY,	111444	
09/12/2001	CUTT,BUZZ,	111555	
09/12/2001	CAREY,DREW,	111666	
09/12/2001	FAUNT,ELLE,	111777	

## Sample Reports

### 1.3.13 *Quantity of Calls Placed*

The *Quantity of Calls Placed* report lists calls placed by the inmate that exceeded the user-defined parameters. The facility may optionally select only Debit calls, Collect calls, or both (completed calls ONLY). The *Quantity of Calls Placed* report displays the following information sorted by the number of calls made in descending order:

- Inmate Number
- Inmate Name
- Facility
- Number of Calls
- Total Number of Inmates that Made at Least 'X' Calls 'X'

RunDate: 09/21/2001  
 RunTime: 14:55:48

#### Quantity of Calls Placed

Report Site: COF From 09/01/2001 to 09/21/2001  
 Terminal Making Request: QACOLO\_WS01 For Both Debit and Collect Calls  
 User ID: TESTADMIN Minimum Number of calls: 2

Facility Name: TEST BED 1		Facility Code: TEST 1	
DOC	Inmate Name	Facility	# of Calls
111222	BURNS, MR	2900	228
111555	CUTT, BUZZ	2900	222
111111	SMITHERS, TOM	2900	221
111666	CAREY, DREW	2900	216
111333	SIMPSON, HOME R	2900	191
111444	SMITH, LENNY	2900	191
992901	TEST, GUY T	2900	6
920001	GUY, XFER GUY	2900	2
920003	TEST, GUY3 TEST	2900	2

Total Number of Inmates That Made at Least 2 Calls: 9



## Sample Reports

- Date of Release
- Inmate Number
- Inmate Name
- Balance
- Total Inmates Released For: 'X'

Run Date: 09/21/2001  
 Run Time: 14:58:03

**Released Inmates For: 2900**

Report Site: COF  
 Terminal Making Request: QACOLO\_WS01  
 User ID: TESTADMIN

From 09/04/2001 00:00:00  
 Thru 09/21/2001 23:59:59

**Facility Name:** TEST BED 1      **Facility Code:** TEST 1

Date Of Release: 09/17/01

DOC	Inmate Name	Balance
920001	GUY,XFER,GUY	\$0.00
920002	TEST,GUY,TEST	\$0.00

Total Inmates Released For : 09/17/01      2

Date Of Release: 09/18/01

DOC	Inmate Name	Balance
920003	TEST,GUY3,TEST	\$0.00
920004	TEST,GUY4,TEST	\$0.00

Total Inmates Released For : 09/18/01      2

## 1.3.16 System Wide Blocked Telephone

The *System Wide Blocked Telephone* report produces a list of phone numbers globally blocked throughout system. When an inmate attempts to place a call to a number on this list, the call is blocked and issued the Completion Code #1. The System Wide Blocked Telephone report displays the following information:

- Telephone Number
- Block Description
- User ID
- Site Code
- Block Type

Run Date: 08/03/2001		<b>System Wide Blocked Telephone</b>		
Run Time: 09:17:01				
Report Site:	COF	Selected Sites: BVCF, COCO, CTCF, DRDC		
Terminal Making Request:	DRDC_WS01			
User ID:	testadmin			
<b>719-269-4260</b>				
	<b>Block Description</b>	<b>User ID</b>	<b>Site Code</b>	<b>Block Type</b>
	CDOC FAX LINE	testadmin	CTCF	Blocked by Facility
<b>720-XXX-XXXX</b>				
	<b>Block Description</b>	<b>User ID</b>	<b>Site Code</b>	<b>Block Type</b>
		testadmin	COCOF	Blocked by Facility
<b>800-786-8521</b>				
	<b>Block Description</b>	<b>User ID</b>	<b>Site Code</b>	<b>Block Type</b>
		testadmin	COCOF	Blocked by Facility
<b>972-454-1000</b>				
	<b>Block Description</b>	<b>User ID</b>	<b>Site Code</b>	<b>Block Type</b>
		testadmin	COCOF	Blocked by Facility
	BLOCK TEST	testadmin	DRDC	Blocked by Facility

## Sample Reports

### 1.3.17 Telephone Numbers Called by More Than One Inmate

The *Telephone Numbers Called by More Than One Inmate* report displays telephone numbers called by user-defined inmates within a user-defined range of dates and times. The records are grouped by telephone number. The *Telephone Numbers Called by More Than One Inmate* report displays the following information:

- Inmate DOC
- Inmate Name
- Date of call
- Originating Station
- Facility name
- Total Calls
- Total Inmates

Run Date: 09/21/2001  
 Run Time: 15 01:22

### Telephone Numbers Called By More Than One Inmate

Report Site: COF  
 Terminal Making Request: QACOLO\_WS01  
 User ID: TESTADMIN

From 09/01/2001 - 00:00:00  
 Thru 09/21/2001 - 23:59:59  
 Minimum Number of Inmates: 2

DOC	Inmate Name	Date	Station	Facility
111111	SMITHERS, TOM	09/12/2001	0	TEST 1
111111	SMITHERS, TOM	09/13/2001	0	TEST 1
111111	SMITHERS, TOM	09/21/2001	0	TEST 1
111134	SMITHERS, TOM	09/12/2001	0	TEST 1
111134	SMITHERS, TOM	09/21/2001	0	TEST 1
111222	BURNS, MR	09/12/2001	0	TEST 1
111333	SIMPSON, HOME R	09/12/2001	0	TEST 1
111333	SIMPSON, HOME R	09/18/2001	0	TEST 1
111444	SMITH, LENNY	09/12/2001	0	TEST 1
111444	SMITH, LENNY	09/21/2001	0	TEST 1
111555	CUTT, BUZZ	09/12/2001	0	TEST 1
111666	CAREY, DREW	09/12/2001	0	TEST 1
111777	FAUNT, ELLE	09/12/2001	0	TEST 1

## Sample Reports

### 1.3.18 Telephone Numbers Listed in More Than One Account

The *Telephone Numbers Listed in More Than One Account* report lists all telephone numbers listed on more than one inmate's list of Allowed numbers. The records are sorted by telephone number, then by Inmate Number. The Telephone Numbers Listed in More Than One Account report displays the following information:

- Telephone Number
- Inmate Number
- Inmate Name
- Date Activated (date phone number was placed on the list)
- Facility
- Telephone Number 'X' Appeared 'X' Inmate's Lists

Run Date: 09/21/2001  
 Run Time: 15:03:57

### Telephone Numbers Listed in More Than One Account

Report Site: COF  
 Terminal Making Request: QACOLO\_WS01  
 User ID: TESTADMIN

From 01/01/1999 00:00:00  
 Thru 01/01/1999 00:00:00

<b>3212683354</b>			
DOC	Inmate Name	Date Activated	Facility
111111	SMITHERS, TOM	09/13/2001	TEST 1
111333	SIMPSON, HOME R	09/12/2001	TEST 1
111777	FAUNT, ELLE	09/12/2001	TEST 1

Telephone Number 3212683354 Appeared 3 Inmate's Lists.

## 1.3.19 Telephone Number Usage

The *Telephone Number Usage* report lists calls made to user-specified telephone number(s). The wildcard (%) can be used to search for and select number patterns. Additional search filters include: Completed calls, Uncompleted calls, Debit calls, Collect calls, and Duration of calls. The Telephone Number Usage report displays the following information sorted by phone number and then chronologically:

- Telephone Number
- Inmate Number
- Inmate Name
- Date/Time of call
- Duration
- Cost of call
- Facility
- Total calls
- Total calls for the report

Run Date: 09/21/2001	<b>Telephone Number Usage</b>					1
Run Time: 15:05:32						
Report Site: COF			From 09/01/2001	00:00:00		
Terminal Making Request: QACOLO_WS01			Thru 09/21/2001	23:59:59		
User ID: TESTADMIN			For Both Debit and Collect Calls			
			Minimum Call Duration	1		
<b>9720063325</b>						
DOC	Inmate Name	Date/Time	Duration	Cost	Facility	
920001	GUY,XFER,GUY	09/16/2001 15:53:26	25	\$1.00	TEST 1	
920001	GUY,XFER,GUY	09/16/2001 15:55:41	31	\$1.00	TEST 1	
111333	SIMPSON,HOME,R	09/21/2001 14:52:39	5	\$1.00	TEST 1	
111777	FAUNT,ELLE,	09/21/2001 14:54:21	7	\$1.00	TEST 1	
<b>Total calls:</b>		4				
<b>Total calls for report:</b>		4				



**1.3.21 Toll Free Phone Numbers on Inmate's List**

The *Toll Free Phone Numbers on Inmate's List* report lists inmates with toll free numbers (800, 866, 877, 888, etc.) on their Allowed List. The Toll Free Phone Numbers on Inmate's List report displays the following information:

- Inmate Number
- Inmate Name
- Toll Free Number
- Total Number of Calls to Toll Free Telephone 'X'

Run Date: 09/21/2001		<b><u>Toll Free Phone Numbers on Inmate's List</u></b>	
Run Time: 15:06:57			
Report Site:	COF	From	09/01/2001 00:00:00
Terminal Making Request:	QACOLO_WS01	Thru	09/21/2001 23:59:59
User ID:	TESTADMIN		
<b>Facility Name:</b>		<b>Facility Code:</b>	
<b>Date/Time</b>	<b>DOC</b>	<b>Inmate Name</b>	<b>Toll Free Number</b>
<b>Total Number of Calls to Toll Free Telephone</b>		0	

**1.3.22 3 Way Call Detect Report**

The *3 Way Call Detect* report displays the number of times a 3 way call was detected on an inmate's Allowed call list. The 3 Way Call Detect report displays the following information:





**"IN THE NEWS"**

**PCS HELPS PREVENT CRIME**

- 1. PCS' INMATE PHONE SYSTEM HELPS BUST DRUG DEAL  
AT THE ST. JOHNSBURY PRISON IN VERMONT  
STORY AIRED BY - LOCAL NEWS CHANNEL (WCAX)**
- 2. PCS' INMATE PHONE SOLUTIONS PREVENT LONG  
DISTANCE PHONE SCAM - ARTICLE IN CORRECTIONS FORUM**

Prepared for the State of Missouri by PCS



Public Communications Services, Inc.

## PCS' INMATE TELEPHONE SYSTEM HELPS PREVENT CRIME

### **1. PCS' Inmate Phone System Helps Bust Drug Deal at a Prison in the State of Vermont**

PCS is sole provider of Inmate Telephone Services at all the State of Vermont Correctional Facilities since 1999. **(See attached Reference Letter.)**

Recently, our robust inmate telephone recording and monitoring system helped bust a drug deal scheme by inmates at a prison in St. Johnsbury, Vermont. The Drug Bust News was aired by the Local News Channel WCAX. **(Please view the attached DVD for the News Coverage.)**

STORY TITLE: "DRUGS"

STORY DATE: 6-6-2005

Description: Drug bust at prison in St. Johnsbury. - State of Vermont

TIME: 6PM / NEWS

Below is the News Transcript as it aired on June 6, 2005.

*(Anchor Reads)*

Seven suspects have been charged in an alleged conspiracy to smuggle cocaine into the Saint Johnsbury prison. Police say the case was cracked thanks to careless convicts who recklessly planned the caper on tape-recorded prison phones. But as Brian Joyce reports... the smugglers may have just been unlucky.

*(Reporters Story)*

(Sgt. J.P. Sinclair/Vt. State Police says:)"This is probably the third case that's been referred to me that was generated over the phone system."

Detective J.P.Sinclair has been with the state police for 15 years. Only rarely have the tape recordings of convicts phone calls produced criminal charges.

So he was surprised three months ago when the monitored phones at the St. Johnsbury prison provided the evidence to charge seven suspects in a drug smuggling conspiracy.

(Sgt.J.P. Sinclair/Vt. State Police says:)"We found that some of the calls were referencing the drugs as "presents for the kids" and "the upcoming party." Joyce:"And that was going to be the delivery of the drugs?" Sinclair:"Correct."

Four of the seven were in court today. All pled innocent to smuggling 1-thousand dollars of coke and pills into the prison. Two were inmates at the time of the alleged smuggling and they are still behind bars --- a third is an 18-year-old high school girl facing up to 25 years if convicted -- and the fourth is a former inmate who was

allegedly caught on tape ordering his wife to deliver the drugs.

(Reporter Brian Joyce:"The inmates know that their phone calls on these phones will be recorded. That's the good news as far as prison security here in Vermont. The bad news is that there's only one employee to monitor all of the phone calls.")

(Celeste Girrell/St. Jay Prison Superintendent says:)" One person listening to all those hours of phone information is not going to be sufficient."

Prison Superintendent Celeste Girrell knows that inmates brazenly plan drug deals on the tape-recorded prison phones. She also knows there is little chance they will be caught.

(Celeste Girrell/St.Jay Prison Superintendent says:)"It comes down to a budget issue. There aren't enough staff to run the facilities and provide the supervision in the community. To say that we're going to take some of those precious resources and have them monitor phone conversations, it just doesn't seem like a wise use of the resources at this time. We need more staff."

But there is no request in this years' budget to increase prison staff to monitor the convicts' conversations -- so prison personnel say inspections and luck remain their only defense in the war on drugs behind bars.

(Celeste Girrell:"The reality is there's 130 guys sitting back there right now with nothing but time to figure out what we do for security practice and how to breach that. That's the reality."

Brian Joyce Channel 3 News, St. Johnsbury

[Anchor:Reads]

The other three suspects in the case are scheduled to be in court later this month.

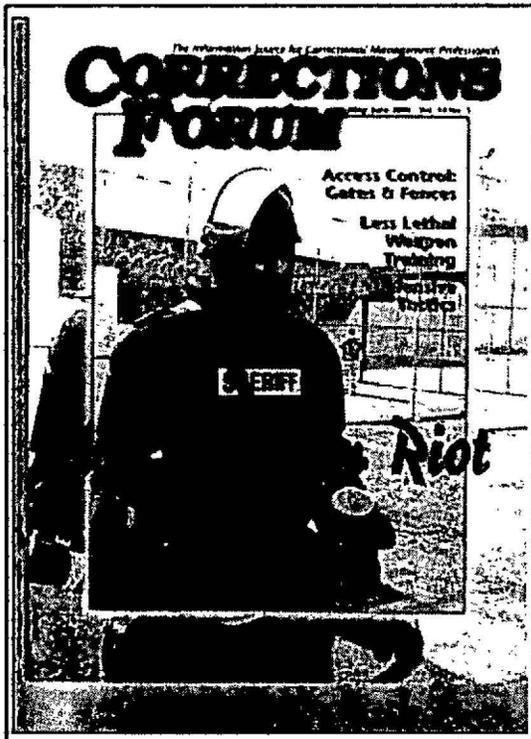
2. PCS' Inmate Phone Solutions Prevent Long Distance Phone Scam - Corrections Forum



0:00 0:01 0:02 0:03 0:04 0:05 0:06 0:07 0:08 0:09 0:10 0:11 0:12 0:13 0:14 0:15 0:16 0:17 0:18 0:19

# Long Distance Phone Scam

Are these costly calls coming from your facility?



Investing in inmate phone management services, such as Public Communications Services' (PCS) KXEN's predictive analytics software, can save a facility a great deal of money paying collect call non-payments. "Using the KXEN Analytic Framework to create a predictive model with more than three-dozen variables, we found a pattern and have been able to identify fraudulent customers," says William Lay, the firm's director of information technology.



**Attention: John Stobbart  
Division of Purchasing and Materials Management  
301 West High Street, Truman Building, Room 630  
Jefferson City, MO 65101**

**OFFENDER TELEPHONE SERVICES  
BEST AND FINAL OFFER  
Due Date: February 21, 2006, 5:00 PM CST**

**From:**



**11859 Wilshire Boulevard, Suite #600  
Los Angeles, CA 90025  
Phone: 310-231-1000  
FAX: 310-954-3012**

RCVD FEB 21 '06 AM 9:02 OA-DPMM

**BAFO for B2Z05070**



Page 1 of 1

	<b>EXP</b>	Parcels: <b>1/1</b>
<b>From: P C S TELCOM</b> J. Lorden STE 600 11859 WILSHIRE BLVD LOS ANGELES, CA 90025 UNITED STATES Tel: 310-231-1000		Send <b>OTHER DOCUMENTA</b> POSTC <b>6510</b> Tel: 573 751-37
<b>To: Missouri Department of Corrections</b> <b>John Stobbart</b> Division of Purchasing and Material 301 West High Street, Truman Bldg, Room 630 JEFFERSON CITY, MO 65101 UNITED STATES		
Description: Proposal Materials Weight: 10 lbs for 1 pcs Date: 2006-04-10 DHL standard terms and conditions apply.		
 (2L)US65101		<b>COUX 7</b>
 <b>WAYBILL: 15694867554</b> (Non-Negotiable)		

DHL: Prepare a shipment: Print waybill

on: John Stobbart  
 n of Purchasing and Materials Management  
 est High Street, Truman Building, Room 630  
 on City, MO 65101



Wilshire Boulevard, Suite #600  
 geles, CA 90025  
 : 310-231-1000  
 10-954-3012

**OFFENDER TELEPHONE SERVICES**  
**BEST AND FINAL OFFER**

REQUST NO: 002, REVISION #002  
 IO: B2Z05070  
 DATE: APRIL 12, 2006, 5:00 PM CST



John Stobbert  
 Purchasing and Materials Management  
 Street, Truman Building, Room 630  
 MO 65101



Boulevard, Suite #600  
 LA 90025  
 1-1000  
 1012

OFFENDER TELEPHONE SERVICES

Page 1 of 1

Comment: Print waybill

RECEIVED APR 11 2006 AM 9:53 QA-DEPM

	<b>EXP</b>	Parcels: <b>1/1</b>
<b>From: P C S TELCOM</b> J. Lorden STE 600 11859 WILSHIRE BLVD LOS ANGELES, CA 90025 UNITED STATES Tel:310-231-1000		<b>ORIGIN:</b> <b>SBP</b> Sender's ref <b>OTHER DOCUMENTATION</b> POSTCODE: <b>65101</b> Tel: 573 751-3798
<b>To: Missouri Department of Corrections</b> John Stobbert Division of Purchasing and Material 301 West High Street, Truman Bldg, Room 630 JEFFERSON CITY, MO 65101 UNITED STATES		
Description: Proposal Materials Weight: 10 lbs for 1 pcs Date: 2006-04-10 DHL standard terms and conditions apply.		
		<b>COUX 7W</b>
(2L)US65101 		



**STATE OF MISSOURI**  
Department of Revenue  
Taxation Bureau

**VENDOR NO TAX DUE**

PUBLIC COMMUNICATION SERVICES INC  
11859 WILSHIRE BLVD STE 600  
LOS ANGELES CA 90025

DATE ISSUED: MAY 19, 2006

MISSOURI TAX ID NUMBER: 19201681  
FEDERAL IDENTIFICATION NUMBER: 954615444

The Department of Revenue, State of Missouri, certifies that based on the information provided the above listed taxpayer/vendor and its disclosed affiliates do not sell taxable tangible personal property or provide taxable services in the State of Missouri. As a result, the above vendor and its disclosed affiliates are in compliance with Section 34.040.6, RSMo.

This statement does not limit the authority of the Director of Revenue to assess and/or collect liabilities under appeal or that become known to the Missouri Department of Revenue as a result of audit or determination of successor liability.

This certificate will remain valid until such time as the business activity changes. Please note that any change in or deviation from the operation of this business as originally described will render this letter inapplicable.

DIRECTOR OF REVENUE OR DELEGATE  
STATE OF MISSOURI

BY:

A handwritten signature in cursive script that reads "David J. Zanone".

David J. Zanone  
Manager, Sales/Use Tax

CB:DU0568

CBN045  
200613900301522

TAXATION BUREAU  
P O BOX 3666  
JEFFERSON CITY MO 65105-3666

**STATE OF MISSOURI**  
**Department of Revenue**  
Telephone: (573) 751-9268  
Fax: (573) 522-1160  
E-mail: taxclearance@dor.mo.gov



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PUBLIC COMMUNICATION SERVICES INC  
11859 WILSHIRE BLVD  
LOS ANGELES CA 90025-6616

May 19, 2006

RE: MISSOURI TAX ID NUMBER: 19201681  
FEDERAL IDENTIFICATION NUMBER: 954615444

Dear Sir or Madam:

This is in response to your request for a Vendor No Tax Due in accordance with House Bill 600, Section 34.040.6 RSMo.

Enclosed please find the requested Vendor No Tax Due.

If you require additional information, please feel free to contact us at the above address or telephone number.

CUSTOMER SERVICES DIVISION  
TAXATION BUREAU

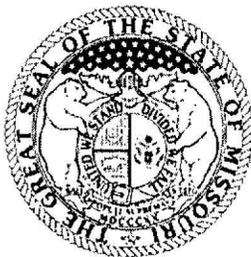
CB:DU0568

Enclosure

CBN045  
200613900301522

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**Matt Blunt**  
Governor



State of Missouri  
**OFFICE OF ADMINISTRATION**  
Post Office Box 809  
Jefferson City, Missouri 65102

**James Miluski**  
Director  
Division of Purchasing and  
Materials Management

**Michael N. Keathley**  
Commissioner

(573) 751-2387 Fax: (573) 526-9815  
TTD: (800) 735-2966 Voice: (800) 735-2466  
[www.oa.mo.gov/purch/purch.htm](http://www.oa.mo.gov/purch/purch.htm)

May 19, 2006

Mr. Joseph Pekarovic  
Public Communications Services, Inc.  
11859 Wilshire Blvd., Suite 600  
Los Angeles, CA 90025

Vendor Code: 9546154440 0

Dear Mr. Pekarovic:

The State of Missouri, Division of Purchasing and Materials Management (DPMM) has received your response to RFP B2Z05070 for Offender Telephone Services for the Office of Administration, Information Technology Services Division and the Department of Corrections.

In accordance with Section 34.040.6 RSMo, DPMM is precluded from contracting with a vendor or its affiliate who makes sales at retail of tangible personal property or for the purpose of storage, use or consumption in this state but fails to collect and properly pay the tax as provided in RSMo 144.

In order for DPMM to be able to consider your response to the RFP noted above, you must verify that you are either registered to collect sales and/or use tax in Missouri, or you are not making retail sales of tangible personal property or providing taxable services in Missouri. You can provide this verification by submitting an official "Vendor No Tax Due" certificate issued by the Missouri Department of Revenue. The Department of Revenue will issue the "Vendor No Tax Due" certificate if you are properly registered to collect and have properly remitted sales and/or use tax, or if you are not making retail sales in Missouri. Once the "Vendor No Tax Due" certificate is issued, submit it **NO LATER THAN Monday, May 22, 2006** to my attention at the address noted above. (The certificate may also be faxed to my attention at 573-526-9818 or scanned/emailed to me at [john.stobbart@oa.mo.gov](mailto:john.stobbart@oa.mo.gov).) **If you do not provide the "Vendor No Tax Due" certificate by the date specified above and/or maintain a compliant tax status, it may render your proposal unacceptable for further consideration.**

You may obtain a "Vendor No Tax Due" certificate by contacting the Missouri Department of Revenue. The attached document provides information on how to obtain the "Vendor No Tax Due" certificate. Additional information regarding Section 34.040.6 RSMo is available on the Department of Revenue's website at <http://www.dor.mo.gov/tax/business/sales/hb600.htm>.

If you are not already registered as a vendor with the State of Missouri, you are encouraged to register on the state's On-Line Bidding/Vendor Registration System website (<https://www.moolb.mo.gov>). Instructions for registering on this website are available on the Home page of the website.

Thank you for your attention to this urgent matter.

Sincerely,  
John Stobbart  
Buyer

Attachment

## How To Obtain A Certificate Of Vendor No Tax Due

A certificate of vendor no tax due can be obtained from the Missouri Department of Revenue when a business pays all of its sales/use tax in full, up to date, does not have a sales tax delinquency or does not sell tangible personal property at retail in Missouri.

If taxes are due, depending on the payment history of the business, a cashier's check or money order may be required for payment before a certificate of vendor no tax due can be issued.

A certificate of vendor no tax due can be obtained by contacting the Missouri Department of Revenue, Division of Taxation & Collection, P.O. Box 3666, Jefferson City, MO 65105-3666. You may also call (573) 751-9268, fax (573) 522-1160, or email [taxclearance@dor.mo.gov](mailto:taxclearance@dor.mo.gov). For walk-in assistance, you can visit a Tax Assistance Center near you:

Jefferson City  
3237 W Truman Blvd, Ste 100

St. Louis  
3256 Laclede Station Rd., Ste 101

Kansas City  
615 E 13th St., Room 127

Columbia  
1500 Vandiver Drive, Room 113

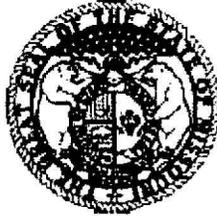
Cape Girardeau  
3102 Blattner Dr., Suite 102

St. Joseph  
525 Jules, Room 314

Springfield  
149 Park Central Square, Room 313

Joplin  
1110 East 7th Street, Suite 400

PRESENT TO:



STATE OF MISSOURI  
OFFICE OF ADMINISTRATION  
DIVISION OF PURCHASING AND MATERIALS MANAGEMENT  
(DPMM)

ATTENTION: Ted Wilson, Buyer  
Phone: (573) 751-1692

Offender Telephone Services

RFP NO.: B2Z05070

*Prepared by:*

Return Due Date:



SEPTEMBER 23, 2005 AT 2:00 PM CENTRAL TIME

11859 Wilshire Boulevard  
Suite 600  
Los Angeles, CA 90025  
Phone: 310-231-1000

RECV SEP 22 05 AM 10:06 UA-DPMM