The United States Conference of Mayors  
1620 I St. NW  
Washington, D.C. 20006

Dear Mayor Bryan K. Barnett and all other Mayors,

The COVID-19 outbreak has overwhelmed many public systems, and the correctional system is no different. Prisons and jails are breeding grounds for infection as people are crowded into tight quarters and forced to share cells, and showers, making social distancing impossible and allowing disease to spread rapidly. To make matters worse, many incarcerated people are now also facing isolation from their families thanks to the high rates charged by prison telecom corporations for phone calls, video calls, and emails.

These conditions put not just incarcerated people at grave risk of COVID-19 infection, but also the correctional officers and staff entrusted with their care who go home to their families every day. Correctional health is public health, and the only solution to curb the rapid spread of COVID-19 is to depopulate prisons and jails by releasing people, especially those who are elderly, immuno-compromised, have less than a year left on their sentences, or held pretrial on charges that do not involve allegations of serious and intentional physical harm.

For those left behind, communication is among their most important needs, now more than ever, especially as prison and jail visits are suspended. Beyond the grave risk of infection, incarcerated people are now also facing isolation from their families, which is exacerbated by the predatory rates prison telecom corporations charge for phone calls, video calls, and emails. The COVID-19 outbreak is highlighting the tragic reality that incarcerated people and their families have been living with for decades: the inability to afford communication.
Even under normal conditions, families struggle to stay connected with incarcerated loved ones. Prison telecom corporations charge families up to $25 for a 15-minute call,\(^1\) forcing families to decide whether to pay for rent or a call with a loved one behind bars. In fact, nearly one third of families with incarcerated loved ones goes into debt trying to stay connected, and 87% of those carrying the burden of these costs are women, largely women of color.\(^2\)

However, things are anything but normal today, and these families, like millions of others, are struggling to stay afloat during this crisis. They are dealing with delayed pay, job loss, unexpected elder and childcare, and, in the worst cases, their own illness. They should not also be worried about whether they can afford to be in contact with incarcerated loved ones at this critical time. Moreover, continuing to charge for communication from prisons and jails will lead to serious consequences for public health. Families who are unable to pay for calls will suffer from stress and despair, which have been shown to weaken immune systems and make people more likely to succumb to infection.

We must address this emergency by providing incarcerated people and their families free access to communication immediately. Doing so will not only alleviate the unjust financial burden placed on these families and prevent worsening health conditions, but also benefit our community in the long-run by allowing incarcerated people to strengthen relationships with their support networks.

More specifically, we ask that you use your executive powers to prohibit correctional administrators and their telecom vendors from charging families or their incarcerated loved ones for phone calls, video calls, and emails during the COVID-19 pandemic. We understand that some prison telecom vendors are offering families one or two phone calls each week in response to the public health crisis, but this is far from enough and insulting to tight-knit families.

Families cannot be expected to ration their calls at a time like this. In fact, in the past few weeks more than 550 telecom corporations have signed the Keep Americans Connected Pledge established by the Federal Communications Commission to ensure no U.S. resident has their communication service terminated due to their inability to pay caused by the COVID-19 pandemic.\(^3\) Notably missing from the signatories are the prison telecom corporations.

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Bringing in more than a billion dollars in revenue together each year, prison telecom vendors can afford to provide families and their incarcerated loved ones with free communication for months at the very least. We implore you to demand they do so. If necessary, we ask that you use emergency funding to gap stop losses in commissions to government agencies during the crisis. And finally, once we have made it passed the COVID-19 pandemic, we ask that you take executive action and support legislation to provide free communication for the long-term.

In light of the COVID-19 outbreak, the high cost of prison and jail communication that separates families can no longer be ignored. You must act now to protect families with incarcerated loved ones. The cost of a call should never bar someone from ensuring their loved one is healthy, or worse yet, from comforting them if they are not.

Sincerely,

Andrea James
Executive Director,
National Council of Incarcerated and Formerly Incarcerated Women and Girls

Dorsey Nunn
Executive Director,
Legal Services for Prisoners with Children

Kevin Ring
President,
Families Against Mandatory Minimums

Gina Clayton-Johnson
Executive Director,
Essie Justice Group

Ebony Underwood
Chief Executive Officer,
WE GOT US NOW

Bianca Tylek
Executive Director,
Worth Rises

Rashad Robinson
President,
Color of Change

The undersigned join us in this call for action.

NATIONAL

A Little Piece Of Light
Abolition Apostles Jail and Prison Ministry
American Federation of Teachers
Black Church PAC
Civil Rights Corps
College and Community Fellowship
Community Change/Action
Community Justice Exchange
Conservatives Concerned About the Death Penalty
Drug Policy Alliance
Ella Baker Center for Human Rights
Equal Justice Under Law
Equal Justice USA
Fair and Just Prosecution
Fines and Fees Justice Center
Free Press
FWD.us
Galaxy Gives
Grassroots Leadership
Human Rights Defense Center
Imagine Justice
Immigrant Defense Project
Innocence Project
International CURE
Justice Strategies
Justice Support Group
LatinoJustice PRLDEF
Live Free
MediaJustice
Mijente
Movement for Family Power
National Consumer Law Center (on behalf of its low-income clients)
National Employment Law Project
National Lawyers Guild
National Resource Center on Children and Families of the Incarcerated
One Community
One Fair Wage
PLUS ONE Society
POPS the Club
Pretrial Justice Institute
Prison Policy Initiative
Represent Justice
Revolve Impact
SawariMedia
Speak Ya Truth
Students for Sensible Drug Policy
Team Roc (Division of Roc Nation)
The Exoneration Project
The Gathering for Justice
The Justice Collaborative
The Real Cost of Prisons Project
The Soze Agency
Transitions Clinic Network
United Church of Christ, OC
Until Freedom
We Are All Criminals
W.H. Burns Institute – Community Justice Network for Youth
Witness to Innocence

ALABAMA
Alabama Justice Initiative
Southern Poverty Law Center Action Fund
The Ordinary People Society

ALASKA
Alaska Innocence Project

ARIZONA
Poder in Action
ReInventing ReEntry
The S.T.A.R.T. Project – Striving To Achieve Reform Together

ARKANSAS
DecARcerate
Midwest Innocence Project

CALIFORNIA
A New PATH (Parents for Addiction Treatment & Healing)
A New Way of Life Reentry Project
Advancing Justice – Asian Law Caucus
California Innocence Project
Californians United for a Responsible Budget
Carceral Tech Resistance Network
Communities United for Restorative Youth Justice
Community Legal Services in East Palo Alto
Community Works
Dignity & Power NOW
Friends Committee on Legislation of California
Homeboy Industries
Initiate Justice
Justice League CA
La Defensa
LA Voice
Media Alliance
Northern California Innocence Project
RE:STORE Justice
Root & Rebound
San Francisco Public Defenders
Starting Over
Young Women's Freedom Center
Youth Justice Coalition

COLORADO
Colorado Circles for Change
Colorado Criminal Justice Reform Coalition
Interfaith Alliance of Colorado

CONNECTICUT
Emmett D. Riley, Deputy Majority Leader & State Representative, District 46
Josh Elliott, State Representative, District 88
Joshua Hall, State Representative, District 7
Kevin Ryan, State Representative, District 139
Kim Rose, State Representative, District 118
Michael Winkler, State Representative, District 56

American Civil Liberties of Union of Connecticut
Collaborative Center for Justice
Communities and Families Raising for Justice
Connecticut Children with Incarcerated Parents Initiative (IMRP)
Connecticut Prison Book Connection
New England Innocence Project
New Haven Women's Resettlement Working Group
Once Incarcerated
Our Piece of the Pie (OPP)
Peace Affirmation and Justice Committee of First Congregational Church-Guilford
Progressive Prison Ministries
Sex Workers and Allies Network
Southern New England Conference United Church of Christ
Stop Solitary CT
Women Against Mass Incarceration
Yale Undergraduate Prison Project Advocacy

DELAWARE
Delaware Center for Justice
Southern Delaware Alliance for Racial Justice
**FLORIDA**

- KidsMates
- Florida Cares Charity
- Florida Justice Center
- Florida Rights Restoration Coalition
- Southern Poverty Law Center Action Fund

**GEORGIA**

- Dramatic Impulse Theatre
- Georgia Association of Criminal Defense Attorneys
- Southern Poverty Law Center

**HAWAIʻI**

- Community Alliance on Prisons
- Hawaiʻi Friends of Restorative Justice

**IDAHO**

- Idaho Innocence Project

**ILLINOIS**

- Believers Bail Out
- Building Families Together
- Chicago Area Fair Housing Alliance
- Chicago Community Bond Fund
- Children and Family Justice Center
- Clean Power Lake County
- Coalition to Reduce Recidivism
- Crossroads Fund
- Heartland Alliance
- Illinois Innocence Project
- Illinois NOW
- John Howard Association
- Lawndale Christian Legal Center
- Legal Council for Health Justice
- Logan Square Neighborhood Association
- Moms Demand Action
- Mother's Against Wrongful Convictions
- Nehemiah Trinity Rising
- ONE Northside
- Restore Justice
- Shiloh Baptist Church of Waukegan
- The #LetUsBreathe Collective
- The People's Lobby
<table>
<thead>
<tr>
<th>Location</th>
<th>Organizations</th>
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| Illinois | Unitarian Universalist Prison Ministry of Illinois  
West Side Heroin/Opioid Task Force  
Workers Center for Racial Justice |
| Indiana | Constructing Our Future |
| Iowa | Iowa Coalition Against Sexual Assault  
Midwest Innocence Project  
National Alliance on Mental Illness-Iowa |
| Kansas | Midwest Innocence Project |
| Kentucky | Kentucky Coalition to Abolish the Death Penalty |
| Louisiana | Daughters Beyond Incarceration  
Hope House  
Innocence Project New Orleans  
Orleans Parish Prison Reform Coalition  
Southern Poverty Law Center  
Voice of the Experienced (VOTE) |
| Maryland | Charm City Care Connection  
Reproductive Justice Inside  
University of Baltimore Innocence Project Clinic |
| Maine | New England Innocence Project |
| Massachusetts | Emancipation Initiative  
Families for Justice as Healing  
Greater Boston Legal Services  
Massachusetts Against Solitary Confinement (MASC)  
New England Innocence Project  
Prisoners’ Legal Services of Massachusetts  
Southern New England Conference United Church of Christ |
Unitarian Universalist Mass Action

MICHIGAN
Advocacy, Re-entry, Resources and Outreach (ARRO)
Detroit Justice Center
Developing Despite Distance
Michigan Citizens for Prison Reform
Michigan Innocence Clinic
Michigan Liberation
Nation Outside
Notes From The Village
Safe & Just Michigan

MINNESOTA
Innocence Project of Minnesota
ReEntry Matters

MISSISSIPPI
Innocence Project of Mississippi
Southern Poverty Law Center
Southern Recovery Advocacy

MISSOURI
Midwest Innocence Project

NEBRASKA
Midwest Innocence Project
Nebraskans for Alternatives to the Death Penalty

NEVADA
Nevada Coalition Against the Death Penalty
Rocky Mountain Innocence Center

NEW HAMPSHIRE
Citizens for Criminal Justice Reform
New England Innocence Project

NEW JERSEY
Occupy Bergen County
Universalist Congregation at Montclair – Undoing Racism Committee
Unitarian Universalist FaithAction NJ

NEW MEXICO
New Mexico Innocence and Justice Project

NEW YORK
Gustavo Rivera, State Senator, District 33
Luis Sepúlveda, State Senator, District 32
David Weprin, Assemblymember, District 24
Harvey Epstein, Assemblymember, District 74
Inez E. Dickens, Assemblymember, District 70
Jo Anne Simon, Assemblymember, District 52
Nily Rozic, Assemblymember, District 25
Jumaane D. Williams, New York City Public Advocate
Keith Powers, New York City Councilmember, District 4
Jason Starr, Former Assistant Counsel to Governor Cuomo

A Challenge To Change
Alliance of Families for Justice
Brooklyn Community Bail Fund
Brooklyn Defender Services
Center for Community Alternatives
Center for Justice at Columbia University
Children’s Defense Fund-NY
Citizen Action of New York
Close Rosie's
Community Service Society of New York
Congregation Beth Elohim Dismantling Racism Team
Correctional Association of New York
Exalt Youth
Exodus Transitional Community
Families For Freedom
Fiscal Policy Institute
Graham Windham
Hands Of Hope Outreach Ministries
Indivisible Nation BK
It's A Process
JCCA
Justice League NY
New Hour for Women & Children Long Island
New York Campaign for Alternative to Isolated Confinement (#HALTsolitary)
New York County Defender Services
New York Immigration Coalition
Next100
Osborne Center for Justice Across Generations
Parole Preparation Project
Peter Cicchino Youth Project
Queens Defenders (Formerly Queens Law Associates)
Release Aging People in Prison
Rising Ground
The Bronx Defenders
The New York Initiative for Children of Incarcerated Parents
The New York Law School Post Conviction Innocence Clinic
The Osborne Association
The PRADO of Transitioning Forward
United Voices of Cortland
Urban Justice Center
Visionary V
VOCAL-NY
Witness to Mass Incarceration
Women & Justice Project
Women's Community Justice Association

NORTH CAROLINA

Beauty After the Bars
Center for Criminal Justice and Professional Responsibility
Conservatives for Criminal Justice Reform
Emancipate NC
Forward Justice
North Carolina Center on Actual Innocence

NORTH DAKOTA

Innocence Project of Minnesota

OHIO

Central Ohio Restored Citizens’ Collaborative
Filling the Gap
Ohio Rational Sexual Offense Laws

OREGON

Carceral Tech Resistance Network

PENNSYLVANIA

Dauphin County Bail Fund
Frontline Dads Inc.
Media Mobilizing Project

RHODE ISLAND
COYOTE RI
Formerly Incarcerated Union
Southern New England Conference United Church of Christ

SOUTH CAROLINA
Obsidian Group
Path2Redemption
Root & Rebound
Set Free Ministries

SOUTH DAKOTA
Innocence Project of Minnesota

TENNESSEE
Just City Memphis

TEXAS
University of Texas School of Law – Actual Innocence Clinic
Earl Carl Institute for Legal & Social Policy
Faith in Texas
Texas Criminal Justice Coalition
Texas Inmate Families Association

UTAH
Rocky Mountain Innocence Center

VERMONT
Migrant Justice

VIRGINIA
University Democrats at University of Virginia

WASHINGTON
Carceral Tech Resistance Network
Community Passageways
Washington Innocence Project
What’s Next Washington

WEST VIRGINIA
American Friends Service Committee-WV

WISCONSIN
EX-incarcerated People Organizing (EXPO)
Wisconsin Innocence Project

WYOMING
Rocky Mountain Innocence Center