This site provides information on how to receive calls from inmates at the Wisconsin Department of Corrections (WIDOC).

WIDOC has contracted with CenturyLink to provide calling and account billing services to inmates. Recipients of these calls may include friends, relatives, and attorneys.

Restrictions

The following restrictions may be applied by the WIDOC to inmate calling:

- Limits on length of calls or calling availability hours
- Limits on number of inmate calls or total monthly call minutes
- Call monitoring, recording, and inmate PIN validation (in order to place calls)
- Blocks on types of phone numbers (such as 800 numbers) or selected phone numbers
- Temporary or permanent denial of phone usage rights for such reasons as disciplinary problems or requests by a called party

Rate Tables

Inmate Telephone Rates for Wisconsin Department of Corrections

<table>
<thead>
<tr>
<th>Payment Type</th>
<th>Call Type</th>
<th>Per Minute</th>
</tr>
</thead>
<tbody>
<tr>
<td>Prepaid Collect (&quot;Advance Connect&quot;)</td>
<td>Local</td>
<td>$0.12</td>
</tr>
<tr>
<td></td>
<td>IntraLATA</td>
<td>$0.12</td>
</tr>
<tr>
<td></td>
<td>InterLATA</td>
<td>$0.12</td>
</tr>
<tr>
<td></td>
<td>Interstate</td>
<td>$0.18</td>
</tr>
<tr>
<td>Traditional Collect</td>
<td>Local</td>
<td>$0.12</td>
</tr>
<tr>
<td></td>
<td>IntraLATA</td>
<td>$0.12</td>
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</tr>
</tbody>
</table>

Excludes taxes and government-mandated surcharges

Fees

| Direct Fees | Prepaid Collect ("Advance Connect") - Account Setup* | $0.00 |

http://centurylinkcorrections.com/facilities/wi_doc.html
Prepaid Collect - Purchase by phone or internet | $3.00
Prepaid Collect - Purchase by live representative | $5.95
Prepaid Collect - Purchase by mail** | $0.00
Prepaid Collect - Fee for refunding unused balance*** | $0.00
Traditional Collect - Bill Processing Fee | $0.00

Third Party Fees
Prepaid Collect - Purchase by MoneyGram | $10.95
Prepaid Collect - Purchase by Western Union | $10.95

* Includes Prepaid Collect
** Certified check, money order, and personal checks are accepted. When paying with a personal check please be aware that a returned check charge of up to $25 may apply for dishonored checks.
*** See also Prepaid Collect refund process below

Available Services

Prepaid Collect ("Advance Connect")
Provided through CenturyLink's billing agent Securus, Advance Connect allows you to receive inmate calls to your specific phone number.

Traditional Collect
Calls are billed on your monthly local phone service bill, if your phone company provides this option. There is no need to set up service; service will be set up automatically when you accept a call. Note that service is subject to credit and a 30-day spending limit.

Payments accepted

Money Orders, and Cashier's Checks, and personal checks are also accepted by mail. Personal checks are subject to a fee of up to $25 if dishonored.

Direct Billing
Direct Billing enables high volume customers to pay for calls using a separate itemized monthly bill. Direct Billing customer service is available at 800-844-6591 or https://securustech.net/directbill.

Inmate Email
Inmate Email is not currently available at WIDOC.