

CHANGE IN COMMISSARY OPERATOR. Customer shall notify Provider *in writing* of any change in the identity of the commissary operator, or if Customer wishes to resume the purchase and resale of Prepaid Calling Cards, which change shall be effective on the date that Provider receives the notice.

FACILITIES AND RELATED SPECIFICATIONS:

Facility Name and Address	Commissary Operator Name and Address
Walla Walla County Jail 240 W. Adler Walla Walla, WA 99362	Swanson Services Corporation 12670 NE Marx Street Portland, OR 97230

SECUREVOICE™

SECUREvoice™/Voice Biometrics provides validation of inmate personal identification numbers (PINs) through voice verification technology for purposes of improved security and reduced potential of fraud and consumer harassment by inmates. Where installation of SECUREvoice™/Voice Biometrics is requested by confinement facilities, a per call service charge of \$0.25 applies in addition to all applicable message charges, operator assistance service charges and other miscellaneous service charges.

FIRST CALL CONNECT

DESCRIPTION:

FCC allows a brief conversation to occur during first call to a number that does not allow any traditional Collect Billing. After the brief conversation, the inmate Friend or Family member is connected to Billing Agent in an attempt to setup a billing arrangement.

E-IMPORTS

DESCRIPTION:

"E-imports" is an application that offers automated PIN Management and eliminates the need for detention facility personnel to enter inmate profile information from the jail management system (JMS) into the inmate telephone system in cases where the use of a PIN for inmate calling is desired. With E-Imports, the SCP system imports inmate profile information from a detention facility's JMS when an inmate is booked, transferred, updated, or released.

CALLING RATE TABLES

Collect Rates

LOCAL			SURCHARGE \$ 2.50			
RATE MILEAGE	DAY		EVENING		NIGHT/WEEKEND	
	INITIAL MINUTE	EACH ADD'L MINUTE	INITIAL MINUTE	EACH ADD'L MINUTE	INITIAL MINUTE	EACH ADD'L MINUTE
0-99999	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000

INTRALATA INTRASTATE			SURCHARGE \$ 3.05			
RATE MILEAGE	DAY		EVENING		NIGHT/WEEKEND	
	INITIAL MINUTE	EACH ADD'L MINUTE	INITIAL MINUTE	EACH ADD'L MINUTE	INITIAL MINUTE	EACH ADD'L MINUTE
0-99999	0.5000	0.5000	0.5000	0.5000	0.5000	0.5000