

Blank Deposit Coupon

Blank coupon and instructions for depositing funds into an inmate account.

Inmate Phones

New Call Rates see table below

Debit Phone accounts visit www.vermontpackage.com to deposit money.

Prepaid Phone accounts visit <https://www.offenderconnect.com/portal> or call 1-800-483-8314 to set up an account, check your balance, and make a payment.

If that link is not working try <http://www.accesscorrections.com/>

For online help visit <https://www.offenderconnect.com/help/help.jsp>

New Phone Rates - effective 03/17/2016					
Inmate phone rates	Per Minute	Cost (5 minute call)	Cost (10 minute call)	Cost (15 minute call)	Cost (20 minute call)
local flat rate (\$0.01 commission)	\$0.059	\$0.30	\$0.59	\$0.89	\$1.18
interstate/intrastate flat rate (\$0.01 commission)	\$0.1175	\$0.59	\$1.18	\$1.76	\$2.35

Inmate Commissary Services

Notice: As of July 7th commissary orders for all Vermont facilities have to be placed by 11 p.m. Thursday to be packed and delivered the following Wednesday.

Visit <http://www.accesscorrections.com/> to place:

- Use the chat now feature at the bottom of the webpage to go to LiveChat help.

If you are unable to process an order at <http://www.accesscorrections.com/> please call 1-800-546-6283 or 1-866-345-1884 to place your order or to ask a question.

Web Ordering Help Desk

Email: customersevice@securepak.net or call 1-800-546-6283 or 1-866-345-1884.

Inmate Phone Service Help Desk