

<b>Collect Calling Information</b>			
Collect Call Rates			
Collect Call Rates	Call Type	Operator Charge	Per Minute
	Local Call	\$1.25	\$0.07
	IntraState (In-state Long Distance)	\$1.25	\$0.15
	InterState (Out-of-state Long Distance)	\$1.25	\$0.15
	International	N/A	N/A

<b>Pre-Paid Collect Calling Information</b>			
Collect Call Rates			
Pre-Paid Collect Call Rates	Call Type	Operator Charge	Per Minute
	Local Call	\$1.00	\$0.06
	IntraState (In-state Long Distance)	\$1.00	\$0.10
	InterState (Out-of-state Long Distance)	\$1.00	\$0.10
	International	\$3.00	\$0.50

<b>Debit Calling Information</b>			
Debit Call Rates			
Debit Call Rates	Call Type	Operator Charge	Per Minute
	Local Call	\$0.25	\$0.05
	IntraState (In-state Long Distance)	\$0.50	\$0.10
	InterState (Out-of-state Long Distance)	\$0.50	\$0.10
	International	\$1.00	\$0.50

**1.2 Contractor Responsibilities – Equipment and Software**

- 1.2.1 Contractor shall provide a complete turnkey solution including all equipment, software, and infrastructure necessary for the ITS. These services include but are not limited to telephone sets, wiring, connectors, jacks, security and monitoring systems.
- 1.2.2 Contractor is responsible for all equipment, software, and infrastructure including Contractor network and Internet connectivity in the ITS in its entirety or its individual components including, but not limited to normal wear/use, inmate abuse, natural disaster or inmate unrest. System and/or component replacement(s) will be performed at no cost to the State and will occur immediately upon notification to the Contractor of the system problem by the Facility or State designee.
- 1.2.3 Contractor shall provide Basic Cellular Detection hardware and Contractor's Cellular Data Management application at no cost to the State.

**1.3 Contractor Responsibilities – Initial and Ongoing Installations and Deployment**

- 1.3.1 Contractor shall upgrade all State facilities from the current Inmate Call Manager (ICM) solution to the ICM V platform in accordance with the Project Plan and Timeline included as Attachment H.
- 1.3.2 The State shall be responsible only for making the space for the telephones available to the Contractor. The State shall not be obliged to make any improvements to the space provided for the telephones and the Contractor equipment.