

Collect Calling Information			
Collect Call Rates			
Collect Call Rates	Call Type	Operator Charge	Per Minute
	Local Call	\$1.074	\$0.057
	IntraState (In-state Long Distance)	\$1.074	\$0.133
	InterState (Out-of-state Long Distance)	\$1.074	\$0.133
	International	N/A	N/A

Pre-Paid Collect Calling Information			
Collect Call Rates			
Pre-Paid Collect Call Rates	Call Type	Operator Charge	Per Minute
	Local Call	\$0.855	\$0.048
	IntraState (In-state Long Distance)	\$0.855	\$0.086
	InterState (Out-of-state Long Distance)	\$0.855	\$0.086
	International	\$2.565	\$0.428

Debit Calling Information			
Debit Call Rates			
Debit Call Rates	Call Type	Operator Charge	Per Minute
	Local Call	\$0.219	\$0.048
	IntraState (In-state Long Distance)	\$0.428	\$0.086
	InterState (Out-of-state Long Distance)	\$0.428	\$0.086
	International	\$0.855	\$0.428

1.1.6 Call charges and rates as noted above are set for life of this contract. Any change in charges will have to be approved by the State and Contractor.

1.2 Contractor Responsibilities – Equipment and Software

1.2.1 Contractor shall provide all equipment, software, and infrastructure necessary for the ITS. These services include but are not limited to telephone sets, wiring, connectors, jacks, security and monitoring systems.

1.2.2 Contractor is responsible for supplying and maintaining all equipment, software, and infrastructure including Contractor network and Internet connectivity in the ITS in its entirety or its individual components including, but not limited to normal wear/use, inmate abuse, natural disaster or inmate unrest. System and/or component replacement(s) will be performed at no cost to the State and will occur immediately upon notification to the Contractor of the system problem by the Contract Manager or designated DOC staff.