

TEXAS OFFENDER TELEPHONE

Friends and Family Enrollment

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Calling Programs, Rates, & Fees

Calling Programs

Several different calling programs are available:

- **Direct-Collect Billed** – You accept the call charges when the offender calls you. You will receive a monthly invoice detailing your calls. This account will be automatically created when you register with the Centurylink Friends & Family Enrollment Center.
- **Friends & Family Prepaid** – Telephone number owner prepays for service. Once the account has been established, anyone can fund the account. Refunds are available for 365 days from date of last activity.
- **Offender Telephone** – You can fund the Offender's Telephone account. You do not need to be on the Offender Visitor List to fund the account. Please note: *Funds placed in offender accounts become the property of the offender, and can be used to call anyone. Friends & Family members will not be able to request refunds from these accounts.*

Rate Schedule

Friends & Family Account

Allows an offender to call a specific friends & family member phone number

Payment Method	Local/Intrastate (per minute)	Interstate (per minute)
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Direct-Collect Billed	\$0.26	\$0.25
Friends & Family Prepaid	\$0.26	\$0.21

Offender Account

Funds placed in offender accounts become the property of the offender.
Friends & family members will not be able to request refunds from these accounts.

Payment Method	Local/Intrastate(per minute)	Interstate(per minute)
Offender Telephone*	\$0.234	\$0.21

Fees

Friends & Family Account

Billing Method	Fee Amount
Direct-Collect Billed	\$2.00/month
Payment Type	Fee Amount
Check or Money Order by mail*	\$0.00
SCBS — Credit/Debit Card by live representative*	\$5.95
SCBS – Credit/Debit by automated phone system or web*	\$3.00
Western Union **	Varies

* No minimum purchase amount;maximum of \$100.00.

** Western Union are subject to change; please see WesternUnion.com or visit a Western Union location for details.

Separate government-mandated taxes and regulatory fees will apply to the cost of the call.

Offender Telephone Account

Offender Funding Method	Fee Amount
Purchase from Commissary	\$0.00

Friends & Family Purchased	See Below
SCBS - Check or Money Order by mail*	\$0.00
SCBS - Credit/Debit Card by live representative*	\$5.95
SCBS - Credit/Debit Card by automated phone system or web*	\$3.00

* No minimum purchase amount; maximum of \$100.00.

Separate government-mandated taxes and regulatory fees will apply to the cost of the call.

eMessaging Fees

Message Method	Cost
Internet	\$0.49



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