Can inmates receive incoming calls?

No. Inmates are not allowed to receive phone calls unless it is an emergency situation and/or permission has been granted by the Warden.

What is a debit phone account and how is it different than the collect only system?

Beginning in September 2002, a debit phone account was added for each inmate. Previously, inmates only had the option of making collect calls to family and friends.

With the inmate debit phone account, family and friends can pre-pay for phone calls from inmates.

Family and friends can send in money to GTL AdvancePay Service via options noted below for deposit in the inmate's debit phone account.

When an inmate places a debit call using their Personal Identification Number (PIN), a message will inform the inmate of how much money is available in their phone account. The call will be made with the inmate's phone account debited for the cost of the call. The call recipient will not be charged for a call on their monthly phone bill under the debit system.

Inmate Calling Rate Schedule for State of South Dakota as of March 17, 2016

Type of Call	Cost Per Minute
Offender Collect Calls	
Local	\$0.05
In-State Long Distance	\$0.08
Out-of-State Long Distance	\$0.08
US Territories- US Virgin Islands, Guam, Puerto Rico	\$0.08
International	\$0.25
Family/Friends Advance Pay	
Local	\$0.05
In-State Long Distance	\$0.08
Out-of-State Long Distance	\$0.08
Canada	\$0.08
US Territories- US Virgin Islands, Guam, Puerto Rico	\$0.08
Other International	\$0.25
Offender Phone Debit	
Local	\$0.05
In-State Long Distance	\$0.08
Out-of-State Long Distance	\$0.08
Canada	\$0.08
US Territories- US Virgin Islands, Guam, Puerto Rico	\$0.08
Other International	\$0.25
Non-US Caribbean	\$0.25
Mexico	\$0.25

Cost does not include tax

How do I send in payments for an inmate to make telephone calls?

The South Dakota Department of Corrections will not accept deposits for the inmate telephone accounts at the adult facilities. Any deposits received marked "Phone Account" will be deposited in to the inmate's account and subject to the inmate accounts policy. GTL AdvancePay Service will be handling the deposits to Inmate's Phone Debit accounts and Prepaid Collect accounts. If you wish to set up an account specific to your phone number, Prepaid Collect, you may do so by contacting AdvancePay Service.

Deposits to accounts can be made in several ways:

Deposits to accounts can be made in several ways.

For friends/family to put funds on Inmate's Phone Debit account:

1) Mailing a money order: Pay to: GTL

SD-DOC Debit

c/o GTL

PO Box 2827

Mobile, AL 36652

(must include inmate's name and ID# on Money Order)

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