

TELEPHONE CALLS

The State of South Carolina has selected Global Tel*Link Corporation as the Inmate Telephone System Services Provider for the South Carolina Department of Corrections.

GTL was selected over its competitors for its industry-leading inmate calling system and communications solutions to provide services to both inmates and families.

Rate Structure

Calls to anywhere in the US will be billed at a single per-minute rate, with a discount applied for pre-paid calls:

- Collect call: \$0.10 per minute
- Pre-Paid call: \$0.08 per minute

Requirements

- Inmates admitted to SCDC will be issued a Personal Identification Number (PIN) within one week of their admission to enable them to place calls as allowed by the institutional schedule.
- Inmates are not allowed to call toll free numbers.
- In order to accept collect calls:
 - Your phone account must be current with your local telephone company (not past due).
 - Your local telephone company must have a [Billing and Collection](#) agreement with the South Carolina Department of Corrections' inmate phone service provider.
 - You must have a non-cordless phone with touch tone service (no rotary dial).
- Calls to cell phones must be made using a prepaid account. Inmate calls to cell phones must be prepaid by the family member (please see the [FAQ](#) and [Brochure Information Links](#) below). To sign up for an AdvancePay prepaid phone account, visit [ConnectNetwork.com](#)
- All calls from inmates will be subject to restrictions, recording, and monitoring.
- Called parties will have the option to not accept a call, block all future calls from an inmate, or block all future calls from the SC Department of Corrections.

Information Links

[FAQs About Inmate Phones](#)

[Establish AdvancePay Pre-paid Account with GTL using ConnectNetwork.com](#)

[Instructions for opening an ConnectNetwork account.](#)

FAMILY INFORMATION

[Sending Mail](#)

[Sending Electronic Messages](#)

[Sending Money](#)

[Telephone Calls](#)

[Visitation](#)

[Inmate Packages](#)

[Inmate Search](#)



[Report Offender Usage of Cell Phones / Social Media](#)