

Search

## TELEPHONE CALLS

The State of South Carolina has selected Global Tel\*Link Corporation as the Inmate Telephone System Services Provider for the South Carolina Department of Corrections.

GTL was selected over its competitors for its industry-leading inmate calling system and communications solutions to provide services to both inmates and families.

### Rates

Calls to anywhere in the US will be billed at a single rate of **5.5 cents per minute**. (effective February 1, 2019).

### Requirements

- Inmates admitted to SCDC will be issued a Personal Identification Number (PIN) within one week of their admission to enable them to place calls as allowed by the institutional schedule.
- Inmates are not allowed to call toll free numbers.
- In order to accept collect calls:
  - Your phone account must be current with your local telephone company (not past due).
  - Your local telephone company must have a **Billing and Collection** agreement with the South Carolina Department of Corrections' inmate phone service provider.
  - You must have a non-cordless phone with touch tone service (no rotary dial).
- Calls to cell phones must be made using a prepaid account. Inmate calls to cells phones must be prepaid by the family member (please see the FAQ and information links below). To sign up for an AdvancePay® prepaid phone account, visit [ConnectNetwork.com](http://ConnectNetwork.com)
- All calls from inmates will be subject to restrictions, recording, and monitoring.
- Called parties will have the option to not accept a call, block all future calls from an inmate, or block all future calls from the SC Department of Corrections.

### Information Links

[FAQs About Inmate Phones](#)

[Establish AdvancePay® Prepaid Account with GTL using ConnectNetwork.com](#)

[Instructions for opening a ConnectNetwork account.](#)

[GTL AdvancePay® Prepay Information - English](#)

[GTL AdvancePay® Prepay Information - Spanish](#)

[GTL Debit Link Refund Request Postcard](#)

### FAMILY INFORMATION

[Sending Mail](#)

[Sending Electronic Messages](#)

[Sending Money](#)

[Telephone Calls](#)

[Visitation](#)

[Funeral / Hospital Requests](#)

[Inmate Packages](#)

[Inmate Search](#)

[Food Grades](#)



[Report Sexual Abuse or Sexual Harrassment](#)



[Report Offender Usage of Cell Phones / Social Media](#)