



TELEPHONE CALLS

The State of South Carolina has selected Global Tel*Link Corporation as the Inmate Telephone System Services Provider for the South Carolina Department of Corrections.

GTL was selected over its competitors for its industry-leading inmate calling system and communications solutions to provide services to both inmates and families.

Rate Structure

Calls to anywhere in the US will be billed at a single per-minute rate, with a discount applied for pre-paid calls:

- Collect call: \$0.11 per minute
- Pre-Paid call: \$0.09 per minute

Requirements

- Inmates admitted to SCDC will be issued a Personal Identification Number (PIN) within one week of their admission to enable them to place calls as allowed by the institutional schedule.

FAMILY INFORMATION

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- Inmates are not allowed to call toll free numbers.
- In order to accept collect calls:
 - Your phone account must be current with your local telephone company (not past due).
 - Your local telephone company must have a **Billing and Collection** agreement with the South Carolina Department of Corrections' inmate phone service provider.
 - You must have a non-cordless phone with touch tone service (no rotary dial).
- Calls to cell phones must be made using a prepaid account. Inmate calls to cell phones must be prepaid by the family member (please see the FAQ and Brochure Information Links below). To sign up for an AdvancePay prepaid phone account, visit **ConnectNetwork.com**
- All calls from inmates will be subject to restrictions, recording, and monitoring.
- Called parties will have the option to not accept a call, block all future calls from an inmate, or block all future calls from the SC Department of Corrections.

Information Links

[FAQs About Inmate Phones](#)

[Establish AdvancePay !\[\]\(0f848bbd71cef6b345273b16f905912a_img.jpg\) Pre-paid Account with GTL using ConnectNetwork.com](#)

[Instructions for opening an ConnectNetwork account.](#)

[GTL AdvancePay !\[\]\(a870788d6ed9b8fd294b7654a8c8526b_img.jpg\) Pre-Pay Brochure - English](#)

[GTL AdvancePay !\[\]\(de95854c7ee024cfadc48187bbb781b2_img.jpg\) Pre-Pay Brochure - Spanish](#)