

David Ganim

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Subject: PA DOC Information

GTL Telephone commissions as of May 2013 (July 2012 to May 2013) is \$6.9 million.

Here's some general background:

We began contracting with a private phone service provider in 1997.

The benefit of contracting is that the vendor manages and services the system and the DOC gets an investigative tool that allows us to monitor and record inmate telephone conversations to stop fraudulent and criminal activities at no cost to the Commonwealth.

In February 2011, inmate debit calling rates were reduced by 5%, which made the debit calling rates, on average, 15% less than collect calling rates.

Policy was recently revised allowing inmates to make calls whenever the phones are available. Facilities create calling times/slots to allow appropriate use of telephones.

All rates charged are approved by the PA Public Utility Commission.

The DOC gets \$3 million of the total commissions with the rest going to the Inmate General Welfare Fund (IGWF). The Inmate General Welfare Fund is used to purchase anything that benefits the general welfare of inmates as a whole (such as weight lifting equipment, religious supplies, visiting room supplies, etc.).

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