

## Telecommunications Contract Change Request Form

<b>Change Request Number and Name:</b>	GTL_CCR_12302010_Debit Calling Rate Reduction	<b>Related CR/Contract Section #:</b>					
<b>Date Created:</b>	12/30/2010	<b>Date Submitted to COPA:</b>	12/30/2010				
<b>Description (Brief):</b>	The purpose of this Change Request is to document the change in Global Tel*Link Corporation's (GTL) debit calling rates for the Department of Corrections (DOC) inmates.						
<b>Priority:</b>	<input checked="" type="checkbox"/> URGENT	<input type="checkbox"/> ORDINARY	<input type="checkbox"/> LOW				
<b>Status: (Please Check)</b>	Approved	Pending <input checked="" type="checkbox"/>	Rejected	Postponed	Completed	On Hold	
<b>Category: (Please Check)</b>	Data Ops	Voice Ops	Security	ISS	Support		
<b>REQUESTOR INFORMATION</b>							
<b>Requestor:</b>	Global Tel*Link Corporation						
<b>Requestor Email:</b>	jbeamer@GTL.net						
<b>Requestor Phone Number:</b>	610-621-2249						
<b>Date Change Requested:</b>	1/1/2011						
<b>COPA CONTACT INFORMATION</b>							
<b>COPA Contact:</b>	Cathy Consla						
<b>COPA Email:</b>	cconsla@state.pa.us						
<b>COPA Phone Number:</b>	717.772.8046						
<b>Date Submitted:</b>							
<b>Target Date:</b>							
<b>SERVICES AFFECTED</b>							
<b>Service Name:</b>	PADOC Inmate Telephone						
<b>Product Code:</b>	Code: Debit Calling Rate	<input type="checkbox"/> New Service	<input checked="" type="checkbox"/> Change Existing Service				
<b>FOR EACH PRODUCT CODE</b>							
<b>Unit Price:</b>	<b>OLD RATE</b>						
	<b>RATE</b>	<b>RATE</b>	<b>RATE</b>	<b>RATE</b>	<b>RATE</b>	<b>RATE</b>	<b>RATE</b>
	<b>1ST</b>	<b>INIT</b>	<b>ADD'L</b>	<b>ADD'L</b>	<b>ADD'L</b>	<b>ADD'L</b>	<b>ADD'L</b>
	<b>SURCHG</b>	<b>MINUTE</b>	<b>DUR</b>	<b>MINUTE</b>	<b>DUR</b>	<b>PERIOD</b>	<b>MILES</b>
	LOCAL	1.60	1.0	0.00	1.0	ALL	ALL
	INTRALATA	1.25	0.14	1.0	0.14	1.0	ALL
	INTERLATA	2.15	0.20	1.0	0.20	1.0	ALL
	INTERSTATE	2.45	0.45	1.0	0.45	1.0	ALL
	<b>NEW RATE</b>						
	<b>RATE</b>	<b>RATE</b>	<b>RATE</b>	<b>RATE</b>	<b>RATE</b>	<b>RATE</b>	<b>RATE</b>
	<b>1ST</b>	<b>INIT</b>	<b>ADD'L</b>	<b>ADD'L</b>	<b>ADD'L</b>	<b>ADD'L</b>	<b>ADD'L</b>
	<b>SURCHG</b>	<b>MINUTE</b>	<b>DUR</b>	<b>MINUTE</b>	<b>DUR</b>	<b>PERIOD</b>	<b>MILES</b>
	LOCAL	1.5200	1.0	1.5200	1.0	ALL	ALL
	INTRALATA	1.1875	0.1330	1.0	0.1330	1.0	ALL
	INTERLATA	2.0425	0.1900	1.0	0.1900	1.0	ALL
	INTERSTATE	2.3275	0.4275	1.0	0.4275	1.0	ALL
<b>Amt of Increase/Decrease:</b>	5% reduction in debit calling rate						

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<input type="checkbox"/> Increase * - (Reference Cost Impact Study)	<input checked="" type="checkbox"/> Decrease * - (Reference Cost Impact Study)	<input type="checkbox"/> Revised	<input type="checkbox"/> New Catalog Entry - Add new codes to Product Cat.	<input type="checkbox"/> No Unit Price Change
<b>COST IMPACT</b>				
<b>Cost Impact - (None, brief description or attached doc):</b>	The reduction will decrease the charges incurred for debit calling by the DOC inmates.			
<b>Technology: (check all that apply):</b>	<input type="checkbox"/> New	<input type="checkbox"/> Revised	<input type="checkbox"/> Hardware	<input checked="" type="checkbox"/> Software
<b>SAP Account Information, if applicable:</b>	<b>SAP Fund:</b>		<b>SAP Cost Center:</b>	
<b>Performance Impact:</b>				
<b>Business Justification:</b>	The DOC is changing the restrictions on inmate calling to allow the inmates more freedom in placing calls. Therefore, GTL is reducing the debit rates to accommodate potential increase in the inmate phone usage.			
(*) NOTE: All statements that affect billing must be immediately forwarded to the Comptroller upon acceptance				

Commonwealth of PA

Lanny H Black

Lanny Black, Director

Commonwealth Telecommunications Services

Date 2-2-11

Global TelLink Corporation

Jeffrey Haidinger

Jeffrey Haidinger, President

Services

Date 1/27/11

Department of Corrections

Timothy Ringler

Timothy Ringler

Acting Deputy Secretary for Administration

2/1/11

### Inmate Telephone Contract Rates

Call Type	Local		Net Call Cost	IntraLata		Net Call Cost	IntraState (In state LD)		Net Call Cost	InterState (Out of state LD)		Net Call Cost
	Surcharge	Per Min	15 Min	Surcharge	Per Min	15 Min	Surcharge	Per Min	15 Min	Surcharge	Per Min	15 Min
Collect	\$1.65	None	\$1.65	\$1.45	\$0.15	\$3.70	\$2.35	\$0.26	\$6.25	\$3.50	\$0.50	\$11.00

Call Type	Local		Net Call Cost	IntraLata		Net Call Cost	IntraState (In state LD)		Net Call Cost	InterState (Out of state LD)		Net Call Cost
	Surcharge	Per Min	15 Min	Surcharge	Per Min	15 Min	Surcharge	Per Min	15 Min	Surcharge	Per Min	15 Min
PrePaid	\$1.60	None	\$1.60	\$1.25	\$0.14	\$3.35	\$2.15	\$0.20	\$5.15	\$2.45	\$0.46	\$9.35

Call Type	Local		Net Call Cost	IntraLata		Net Call Cost	IntraState (In state LD)		Net Call Cost	InterState (Out of state LD)		Net Call Cost
	Surcharge	Per Min	15 Min	Surcharge	Per Min	15 Min	Surcharge	Per Min	15 Min	Surcharge	Per Min	15 Min
Debit	\$1.52	None	\$1.52	1.1875	\$0.133	\$3.1825	\$2.0425	\$0.19	\$4.8925	\$2.3275	\$0.4275	\$8.74

**Note: Net Call Cost does not include PA Gross Receipt Tax**