

Yes, you can deposit trust funds for an inmate directly through Telmate. You can deposit any amount up to \$300.

Are there fees for depositing money to an inmate's account?

There are no fees for depositing money to an inmate's phone account. There are fees for depositing money to an inmate's trust account through Telmate, as follows:

Cash: \$2.50 per transaction

Credit/Debit: \$4.50 per transaction

Live Operator Trust Transactions: \$5.50 per transaction

Can I still deposit money to an inmate's trust account directly through DOC?

Yes, DOC will still accept money orders and cashier's checks for depositing funds to inmate trust accounts by mail and, until further notice, in person at the Dome Building (DOC Administration – 2575 Center Street NE in Salem). No fees will apply for money deposited through this method. Mail the money order/cashier's check to: Central Trust, Inmate's Name and SID Number

Oregon Department of Corrections

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Salem, OR 97309-5077

What is the maximum and minimum amount that I can deposit for prepaid phone time?

Currently, there is no maximum or minimum amount of money you can deposit for phone accounts. You can deposit as much or as little as you wish. For trust accounts, you can deposit any amount up to \$300.

How do I send an inmate a voicemail?

You can leave a voicemail (up to 3 minutes in length) for \$1.25 by calling 1.866.516.0115, pressing 4 and following the prompts.

What is Telmate Verified?

Telmate Verified is the way you, as well as your phone number, are approved to receive phone calls from inmates in Oregon DOC facilities. You must be Telmate Verified to receive phone calls and deposit funds for inmates.

How do I become Telmate Verified?

The first time an inmate calls you using the new Telmate system, you will be asked to enter some basic information that is then confirmed. Once you verify, you will not need to verify again. Additionally, you can verify yourself by setting up a free Telmate account through the [Telmate website](#) or at any Telmate payment kiosk.

How much will an inmate call cost?

No matter what facility an inmate lives in, the phone rates are the same statewide. The flat-rate structure includes all taxes and fees. There will be no additional taxes, no monthly maintenance fees, no bill statement fees and no deposit fees for phone accounts. The rates are:

Call Type	Rate
Domestic Calls All calls in the USA Including collect & prepaid	\$0.16 / minute 30 minute call = \$4.80 20 minute call = \$3.20 5 minute call = \$0.80
International Calls Including Canada & Mexico Including collect & prepaid	\$0.50 / minute 30 minute call = \$15.00 20 minute call = \$10.00 5 minute call = \$2.50

How long can a phone call last?

The maximum call length is 30 minutes. On average, inmate calls last 20 minutes.

My phone company said there were no blocks on my phone. Is the Oregon DOC blocking me?

Your phone company does not have access to information that will identify who blocked the phone from receiving inmate calls. If you feel your number is blocked, call the service provider at 1.866.516.0115 for more information.

How can I block my number from receiving inmate calls?