

EMBARQ agrees to the calling rates and Minimum Annual Guarantee above but proposes a slight modification to the commission rate.

NDOC-requested calling rates

<u>Call Type</u>	<u>Surcharge</u>	<u>Per Minute Rate</u>
Local	\$1.45	\$0.00
Intrastate	\$0.85	\$0.1175
Interstate	\$3.50	\$0.79
International	\$3.99	\$0.99

Monthly Commission Rate: 54.20%

Minimum Annual Guarantee: \$2,400,000

This offer includes reasonable assumptions for call stimulation above the current gross revenue run-rate of \$405 thousand per month, deriving from several factors (e.g. allowance of calls to cell phones, the EMBARQ/ICS revenue management program). If we do not realize this approximate level of gross revenue we request the right to renegotiate in good faith with the State.

5. Provision of basic and premium reverse look-up:

- Basic reverse look up shall be provided at no cost to the State; and
- 2,500 Premium look ups per month shall be at no cost to the State. Additional queries each month shall be provided at the rate of \$0.75 per query. Vendor shall be responsible for tracking and reporting monthly premium queries to the State each month.

Read, agreed and will comply.

6. Provision of JPAY Release Debit Card program (to be implemented at no cost to the State and with no commission payable at a time convenient for the State):

Requested transaction fees assessed to the released inmates:

- Domestic POS transaction fee - \$0.25 per transaction; and
- Domestic ATM transaction fee – one free transaction per month and \$1.50 per transaction thereafter.

EMBARQ is not able to fully comply with this provision and offers the alternative structure below.

EMBARQ, through JPay, agrees to provide the release debit card program to the State at no cost to the State and with no commissions payable to the State. However, we are only able to offer these effective transaction fees: