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June 15, 2009

Victoria Johnson
EMBARQ
1871 Newman Lane
Tallahassee, FL 32312

Subject: Change in Call Blocking Threshold

This memo will act as a mutual agreement between the Nevada Department of Corrections (NDOC) and Embarq Payphone Services, Inc. ("EMBARQ" or "EPSI") allowing EMBARQ to change its collect call charge threshold from \$200.00 to \$100.00 per month effective February 23, 2009.

This change was driven by a recent change in AT&T policy that blocks customers' lines from receiving collect calls after billing \$100.00 in a given month. AT&T is the country's largest Local Exchange Carrier and EMBARQ's largest collect billing partner. In order to avoid significant numbers of unbillable calls – resulting in blocked telephone numbers for inmate called parties – EMBARQ must change its threshold to match that of AT&T.

This change does not affect the intent of the scope of work, nor the obligations of EMBARQ to provide NDOC with revenue based on telephone commissions. Should this change during the period of the contract, both NDOC and EMBARQ will agree to meet, review and reset the above threshold.

Paul Cooper

6/15/09

Paul Cooper, EPSI Director & General Manager

Date

Lorraine H. Bagwell

6/17/09

Lorraine H. Bagwell, NDOC Deputy Director Support Services

Date