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Rates and Fees

Nevada Department of Corrections

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Inmate telephone charges and rates for Nevada Department of Corrections

The Nevada Department of Corrections (NDOC) provides inmate phone services to inmates through a contract with CenturyLink. Commissions received from the inmate telephone services go to the Inmate Welfare Fund, which is used to provide services for inmates including but not limited to satellite TV service, recreation equipment, law library services and indigent inmate medical costs. All commissions are paid to the Inmate Welfare Fund and they are not used to reduce the operational costs of the NDOC.

Because of the telephone commissions received during the course of the contract with CenturyLink, we have been able to provide inmates with additional, non-essential services such as the capability to access their bank balances through the phone at no cost; the ability for inmates to access email message delivery; and recently, the capability of voice mail messaging, at a low cost. Again, in addition to the benefits mentioned above, these non-essential telephone services are only available because of the commissions the Inmate Welfare Fund receives from each telephone call. It is necessary for the NDOC to periodically review and adjust rates to ensure compliance with State and Federal regulations, and to ensure a consistent rate of commissions are paid to the Inmate Welfare Fund as well as. As of September 15, 2014, international rates will be lowered as indicated in the chart below. Local, Intrastate and Interstate rates remain the same.

The rate schedule for all calls, (Prepaid Collect, Collect, or Debit Phone Time) is:

*Inmate Phone Calls - New Rates as of September 15, 2014

Does not include taxes

*Rates are subject to change at NDOC's discretion.

Call Type	Surcharge	Per Minute Rate	Total 15 min. Call
Local	\$1.00	\$0.13	\$2.95
Intrastate	\$1.00	\$0.13	\$2.95
Interstate - Collect	\$1.00	\$0.18	\$3.70
Interstate - Prepaid/Debit	\$1.00	\$0.14	\$3.10
International	\$1.50	\$0.50	\$9.00

*Llamadas de reclusos telefónicas - tarifas nuevas a partir de 15 Septiembre 2014

No incluye impuestos

Tipo De llamada	Cargo De Conexion	Cargo Por Minuto	Total delas llamadas 15 minutos
Local	\$1.00	\$0.13	\$2.95
Intraestado	\$1.00	\$0.13	\$2.95
Interestado - Cobrar	\$1.00	\$0.18	\$3.70
Interestado - Prepago/Debito	\$1.00	\$0.14	\$3.10
Internacional	\$1.50	\$0.50	\$9.00

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