TO: ALL USING AGENCIES AND COUNTY COOPERATIVE PURCHASING PARTICIPANTS

DATE: January 27, 2009

FROM: Kevin Moore
        IT BUYING TEAM
        DIVISION OF PURCHASE AND PROPERTY

SUBJECT: INMATE/RESIDENT TELEPHONE CONTROL SYSTEM

CONTRACT PERIOD: 4/01/2005 to 3/31/2010

The Inmate/Resident Telephone Control System contract #61618 issued to Global Tel Link Corporation (“GTL”) has been amended in accordance with the terms conditions and prices contained in the following pages.

All other terms and conditions remain the same.
AMENDMENT TO STATE CONTRACT NO. A61618
BETWEEN GLOBAL TEL*LINK CORPORATION
AND THE STATE OF NEW JERSEY

WHEREAS, the State of New Jersey ("State") entered into Contract No. A61618 (the "Contract"'), pursuant to an advertised procurement, with Global Tel*Link Corporation ("GTL") to provide inmate/resident telephone services in State correctional facilities;

WHEREAS, GTL has been conducting a 4 month pilot of a debit calling system at the State’s Albert C. Wagner facility, which continues to date;

WHEREAS, during the period of the pilot, although the cost of the calls to the inmates was less, the amount of commissions payable to the State did not decrease;

WHEREAS, pursuant to Section 5.6B of the Request for Proposal, GTL has requested that the debit calling system be added as a service to the Contract and the New Jersey Department of Corrections ("NJDOC") concurs that it wishes to have the service added to the contract;

WHEREAS, the parties hereto desire to amend the Contract to add a debit calling system;

NOW, THEREFORE, the parties hereby agree as follows:

The State and GTL hereby agree to amend (the “Amendment”) that certain inmate telephone services agreement, State Agreement No. A61618 (the “State Agreement”), by and between the State and GTL, including the provision of that State Agreement that permits it to be extended to “County” agencies under the same terms and conditions (where applicable).

1. GTL agrees to continue to provide all of the services to operate the State’s Inmate/Resident Telephone Control in accordance with Request for Proposal (RFP) number 02-X-32533, as fully described in GTL’s response dated March 15, 2002 and any addendums, including, but not limited to the performance standards set forth in Section 6.2 of the RFP.

2. GTL shall provide and the State agrees to deploy GTL’s Debit Inmate Calling System throughout the NJDOC correctional facilities, in accordance with the specifications attached hereto as Exhibit A. GTL agrees that the Debit Inmate Calling System will perform and function as demonstrated at the NJDOC Albert C. Wagner trial site.

3. The calling rates charged for Collect inmate calls remain unchanged and Debit Calls will now be Fifteen percent (15%) less than current collect call rates, as follows:

<table>
<thead>
<tr>
<th>Call Type</th>
<th>Surcharge</th>
<th>Per Minute</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Local:</td>
<td>$1.75</td>
<td>$0.05</td>
<td></td>
</tr>
<tr>
<td>Intralata:</td>
<td>$1.75</td>
<td>$0.20</td>
<td></td>
</tr>
<tr>
<td>InterLATA:</td>
<td>$1.75</td>
<td>$0.40</td>
<td></td>
</tr>
<tr>
<td>Interstate:</td>
<td>$1.75</td>
<td>$0.89</td>
<td></td>
</tr>
</tbody>
</table>

T1934, Contract #A61618  Page 1 of 3  11/17/2008
New Debit Rates (15% discount off collect rates):

<table>
<thead>
<tr>
<th></th>
<th>Surcharge</th>
<th>Per Minute</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Local</td>
<td>$1.49</td>
<td>$0.04</td>
<td></td>
</tr>
<tr>
<td>Intralata</td>
<td>$1.49</td>
<td>$0.17</td>
<td></td>
</tr>
<tr>
<td>InterLATA</td>
<td>$1.49</td>
<td>$0.34</td>
<td></td>
</tr>
<tr>
<td>Interstate</td>
<td>$1.49</td>
<td>$0.76</td>
<td></td>
</tr>
</tbody>
</table>

4. The commission rate paid to the State on debit calls will remain the same as for collect calls: Forty percent (40%).

5. In accordance with Exhibit A, the State agrees that GTL will convert its current network to Voice over Internet Protocol (VoIP) technology. As set forth above, all network performance standards from the original RFP and contract remain unchanged. A mutually agreed upon implementation schedule will be provided after the full execution of this Amendment.

6. The State agrees to allow GTL to reduce its current dedicated staff of System Administration Technicians ("SAT") from thirteen (13) to nine (9). The State reserves the right to require the restoration of SAT staffing if service levels are affected negatively.

7. This Amendment applies to all correctional facilities, inmate telephones and inmate calling under the State’s control.

8. Any notice, demand, request, approval or other communication (a "Notice") which, under the terms of this Agreement or by law, must or may be given by either party, must be in writing, and must be given by personally delivering or mailing the same by registered or certified mail, return receipt requested, to the respective parties as follows:

**To Company:**

Global Tel*Link Corporation  
12021 Sunset Hills Road,  
Suite 100  
Reston, VA 20190  
Phone: (703) 955-3915  
Fax: (703) 435-0980  
Attn: Dorothy E. Cukier, Esq.

**To State of New Jersey:**

Division of Purchase and Property  
33 W. State Street,  
PO Box 039  
Trenton, NJ 08625  
Phone: (609) 292-4700  
Fax: (609) 292-5170  
Attn: Kevin Moore, Manager

9. Except to the extent of the foregoing, the Contract remains unchanged, and is hereby ratified and confirmed.
AGREED AND ACCEPTED:

The State of New Jersey
By: [Signature]
Name: Alice K. Small
Title: Acting Director, Division of Purchase and Property
Date: November 17, 2008

Global Tel*Link Corporation
By: [Signature]
Name: Teresa Ridgeway
Title: Executive Vice President, Administration
Date: [Signature]
AMENDMENT #2
T-1934

SOLICITATION #32533
CONTRACT #61618

TO: All State Agencies and Cooperative Purchasing Partners

DATE: June 24, 2010

FROM: Kevin Moore, PITS Manager

SUBJECT: INMATE/RESIDENT TELEPHONE CONTROL SERVICE

CONTRACT PERIOD: 4/01/05 through 4/30/10

Be advised that the above contract has been extended for a period of one (1) month from April 1, 2010 through April 30, 2010.

All other terms and conditions remain the same.
Please retain a copy of this amendment with your Notice of Award.
TO: All State Agencies and Cooperative Purchasing Partners

DATE: June 24, 2010

FROM: Kevin Moore, PITS Manager

SUBJECT: INMATE/RESIDENT TELEPHONE CONTROL SERVICE

CONTRACT PERIOD: 4/01/05 through 5/14/10

Be advised that the above contract has been extended for a period of two (2) weeks from May 1, 2010 through May 14, 2010.

All other terms and conditions remain the same.
Please retain a copy of this amendment with your Notice of Award.
AMENDMENT #4  
T-1934  
SOLICITATION #32533  
CONTRACT #61618

TO: All State Agencies and Cooperative Purchasing Partners

DATE: June 24, 2010

FROM: Kevin Moore, PITS Manager

SUBJECT: INMATE/RESIDENT TELEPHONE CONTROL SERVICE

CONTRACT PERIOD: 4/01/05 through 5/28/10

Be advised that the above contract has been extended for a period of two (2) weeks from May 15, 2010 through May 28, 2010.

All other terms and conditions remain the same.
Please retain a copy of this amendment with your Notice of Award.
AMENDMENT #5
T-1934

SOLICITATION #32533
CONTRACT #61618

TO: All State Agencies and Cooperative Purchasing Partners

DATE: June 24, 2010

FROM: Kevin Moore, PITS Manager

SUBJECT: INMATE/RESIDENT TELEPHONE CONTROL SERVICE

CONTRACT PERIOD: 4/01/05 through 6/03/10

Be advised that the above contract has been extended for a period of one (1) week from May 29, 2010 through June 3, 2010.

All other terms and conditions remain the same.
Please retain a copy of this amendment with your Notice of Award.
AMENDMENT #6
T-1934

SOLICITATION #32533
CONTRACT #61618

TO: Department of Corrections and Cooperative Purchasing Partners

DATE: June 24, 2010

FROM: Kevin Moore, PITS Manager

SUBJECT: INMATE/RESIDENT TELEPHONE CONTROL SERVICE

CONTRACT PERIOD: 4/01/05 through 6/03/12

Be advised that the above contract has been extended for a period of two (2) years effective June 4, 2010 and expiring on June 3, 2012. In addition to the extension, Global Tel Link has agreed to reduce the cost of Inmate calls at State Department of Corrections (DOC) and Juvenile Justice Commission (JJC) facilities by providing a flat rate for all calls of $0.33 (thirty-three cents) per minute which equates to an overall 15% reduction in the current collect call rates, the primary method inmates use to call out.

For the term of the two (2) year extension, Global Tel Link (GTL) has agreed to increase the State’s commission from 40% to 41%. GTL will provide an eighty-five percent (85%) Minimum Annual Guarantee (MAG) on the commission.

Pursuant to N.J.A.C. 17:12-1A.4 (b) and N.J.S.A. 52:25-16.1 the Contract is extended to all twenty-one (21) New Jersey counties. This contract is not extended to city/municipal agencies.

GTL has also modified the commission percentages for some of the rate options available to the county correctional facilities. The County Rate/Commission Matrix can be found under the “County Price Matrix” link on this website.

All other terms and conditions remain the same.
Please retain a copy of this amendment with your Notice of Award.
To: Department of Corrections / Juvenile Justice Commission

From: Eric Foy, Purchase Bureau

Date: June 4th 2012

Subject: Inmate/Resident telephone control services

Original Term: 04-1-05 through 04-30-10
1st Extension 04-1-10 through 04-30-10
2nd Extension 05-1-10 through 05-14-10
3rd Extension 05-15-10 through 05-28-10
4th Extension 05-29-10 through 06-03-10
5th Extension 06-04-10 through 06-03-12
6th Extension 06-04-12 through 03-03-13

Be advised that the above contract has been extended for a period of nine (9) months from June 4, 2012 through March 3, 2013.

The Inmate/Resident Telephone Control System contract #61618 issued to Global Tel Link Corporation has been amended in accordance with the terms conditions and prices contained in the following pages.

All other terms and conditions remain the same.
To: Department of Corrections / Juvenile Justice Commission  
From: Eric Foy, Purchase Bureau  
Date: June 5th 2012  
Subject: Inmate/Resident telephone control services

This is issued as a correction to Amendment 7.

Be advised that the above contract has been extended for a period of nine (9) months from June 4, 2012 through March 3, 2013.

The Inmate/Resident Telephone Control System contract #61618 issued to Global Tel Link Corporation has been amended in accordance with the current terms conditions.