# NEW HAMPSHIRE

# TELECOMMUNICATIONS RATE SCHEDULE

### OF

### **GLOBAL TEL\* LINK CORPORATION**

This Rate Schedule contains the descriptions, regulations, and rates applicable to the provision of interexchange telecommunications, by Global Tel\* Link Corporation ("GTL") within the State of New Hampshire. This rate schedule is on file with the New Hampshire Public Utilities Commission. The Rules and Regulations applicable to this rate schedule are available on line at www.gtl.net and at the Company's principal place of business.

Issued: March 31, 2006

Issued By:

Craig Ferguson, President 2609 Cameron Street Mobile, Alabama 36607 March 31, 2006

NHn0601

# DESCRIPTION OF SERVICE AND RATES

### 1.1 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

### A. Public Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay or institutional telephone used to access the Company's services. The Pay Telephone Surcharge, which is in addition to standard rate scheduled usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay or institutional telephone. The Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Rate per Call

\$0.26

### 1.2 Returned Check Charge

In addition to any late payment charges specified in this Rate Schedule, the Customer will be assessed a charge of \$5.00 or the actual administrative cost of recovery whichever is greater, for each check, draft, or electronic funds transfer submitted by the Customer to the Company which a financial institution refuses to honor.

### 1.3 Deposits

The Company does not normally require deposits. However the company reserves the right to collect a deposit from customers whose credit history is unacceptable or unknown to the Company. Deposits, if collected, will be collected and maintained in accordance with Commission rules.

For services provided to inmates of confinement facilities, the Company may require a deposit from billed parties for charges which exceed a maximum credit amount predetermined by the Company based on the Customer's credit worthiness. The Customer may exceed this predetermined credit amount by first paying a deposit to the Company in an amount equal to the amount of additional credit authorization requested by the Customer.

### **1.4 Late Payment Charge**

- **A.** All amounts outstanding after the Due Date may be subject to a late payment charge at a rate 1.5% per month on any past due balance, from the due date printed on the bill until the date payment is received by the Company. The imposition of the late payment charge in no way alters existing collection and deposit policies.
- **B.** The late payment charge does not apply to:
  - 1. Any disputed amount; however it is applicable to all undisputed portions of a bill on which a dispute is pending.
  - 2. Final accounts; however any late payment charges included in the balance on a final statement are still due.
- C. In the event the Company incurs fees or expenses including attorney's fees in collecting or attempting to collect any charges owed the Company, the Customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred.

### 1.5 Miscellaneous Charges

# 1.5.1 Single Bill Fee

A Single Bill Fee will apply to Customer's telephone bill each month in which local or long distance collect calls are accepted and billed on the Customer's local telephone bill, or directly billed to Customer by Company invoice. This fee is for the purpose of offsetting Company's billing and administrative expenses associated with offering the convenience of receiving printed inmate call charges on a Customer's local telephone bill, or providing a paper invoice directly to Customer. This fee will be charged only once per billing period regardless of the number of calls accepted. The fee will not apply in any billing period in which no collect calls are accepted. This fee does not apply to prepaid services paid for by commercial credit card or other means.

Single Bill Fee, per month where applicable

# **3.3.2** Biometric Service Charge

Biometric Service is an optional service that provides validation of an inmate's identity through unique personal verification, such as, but not limited to, voice verification technology, for purposes of improved security and reduced potential fraud and Customer harassment by inmates. This charge applies to automated calls placed by inmates of correctional facilities when such calls are provided through the Company's own processing equipment. Where Biometric Service is requested by correctional facilities, this charge applies in addition to all applicable institutional rates and charges specified in this tariff.

### A. Biometric Service Charge Charge per call, up to \* \$0.45

\* Where requested by correctional facility

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### 1.6 Institutional Operator Assisted Calling

Institutional operator assisted service allows inmates to place collect calls through an automated call processing system. The call processing system prompts the inmate and the called party such that the call is completed without live operator assistance. Calls are placed on a collect-only basis to the called party. A number of special blocking and screening capabilities are available with institutional operator services provided by the Company. These capabilities allow Institutions to control Inmate access to telecommunications services, reduce fraudulent use of the Company's services, and eliminate harassing calls to persons outside the institution. Additional provisions are set forth in the Company's Rules and Regulations available at www.gtl.net.

### 1.6.1 Institutional Collect-Only Rates

#### A. Local Services Rates and Charges Local operator assisted collect-only calls placed by inmates of institutions and other correctional facilities are billed as follows: 1. Usage Charge Local Message Charge, per Call: \$0.50 2. **Per Call Service Charges** Correction Collect Calls, per Call: \$1.05 **IntraLATA Services Rates and Charges - Option A** B. **(T)** 1. Usage Charges Service is billed in one (1) minute increments following an initial one (1) minute billing period. DAY **EVENING NIGHT/WEEKEND** \$0.35 \$0.25 \$0.11 **(I**) 2. Service Charges Correction Collect Calls, per Call: \$1.05 C. **IntraLATA Services Rates and Charges - Option B (T)** 1. **Usage Charges** Service is billed in one (1) minute increments following an initial one (1) minute billing period. Rate Per Minute: \$0.69

# 2. Service Charges Operator Station Collect Service Charge: \$3.95

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# **1.7** Prepaid Institutional Service

# 1.7.1 Applicability

Prepaid Institutional Service calls are originated by entering a Personal Account Code. The Company's system informs the Customer (i.e., inmate) of the Available Usage Balance remaining in his/her Prepaid Account and prompts the Customer to place a call by entering a destination telephone number. Network usage for calls placed is deducted from the Available Usage Balance in the Customer's Account on a real time basis as the call progresses. The number of available accounts is subject to technical limitations. Accounts will be made available to Customers at the discretion of the Institution. Additional provisions are set forth in the Company's Rules and Regulations available at www.gtl.net.

# A. Exclusions

Calls to 700, 800, 900 numbers Calls to Directory Assistance 911 calls to emergency services Air to ground and high seas service Calls to live operators

# B. Service Availability

- 1. All calls must be charged against an Institution Prepaid voucher that has sufficient available balance.
- 2. Calls in progress will be terminated by the Company if the balance on the voucher is insufficient to continue the call.

### 1.7.2 Prepaid Basic Rates

Vouchers will be issued in any denomination of the Customer=s choosing, subject to the requirements or restrictions of the Institution.

# A. Local Services Rates and Charges

Local operator assisted collect-only calls placed by inmates of institutions and other correctional facilities are billed as follows:

1.	<b>Usage Charge</b> Local Message Charge, per Call:	\$0.50
2.	<b>Per Call Service Charges</b> Correction Collect Calls, per Call	\$1.05

### **1.7** Prepaid Institutional Service, (Cont'd.)

### **1.7.2** Prepaid Basic Rates, (Cont'd.)

В.	IntraLATA Services Rates and Charges - Option A				Ċ	
	1. Usage Charges Service is billed in one (1) minute increments following an initial one (1) minute billing period.					
		<b>DAY</b> \$0.35 <b>EVEN</b> \$0.25	ING	NIGHT/WEEKEND \$0.11		
	2.	<b>Service Charges</b> Correction Collect Calls, per Cal	11:	\$1.05		
C.	IntraLATA Services Rates and Charges - Option B					
	1.	<b>Usage Charges</b> Service is billed in one (1) minute increments following an initial one (1) minute billing period.				
		Rate Per Minute:		\$0.69		
	2.	Service Charges Operator Station Collect Service	Charge:	\$3.95		

### 1.8 Advance Pay Accounts

In those areas where the Company does not have a direct billing agreement with the existing local exchange carrier, or upon a Customer's request, the Company will set up a Advance Pay Account with the Called Party (Customer) for payment of collect calls placed from institutions served by Global Tel\*Link. Funds in the Customer's Advance Pay account may only be used for payment of collect calls placed by inmates to telephone numbers specified by the Customer. Additional provisions are set forth in the Company's Rules and Regulations available at www.gtl.net.

### **1.8.1** Rates and Charges

- A. **Option 1 -** Advance Pay Customers' rates and charges are the same as those set forth in the Company's institutional collect call rate schedules.
- **B. Option 2 -** Rates and charges for Advance Pay Accounts are provided at a discount, per request of correctional facility.

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### 1.9 Institutional Prepaid Operator Assisted Calling

### 1.9.1 Prepaid Debit Accounts

With a Prepaid Debit Account, each inmate has the option to transfer funds from his/her personal account to his/her telephone account.

Payment for Prepaid Institutional Calling Services and any Available Usage in the Prepaid Debit Account is refundable upon request. after release of the inmate from the Confinement Institution. The Available Usage Balance expires three months from the date of the last activity on the Prepaid account. No refunds of unused balances will be issued after the expiration date. Additional provisions are set forth in the Company's additional rules and regulations available at <u>www.gtl.net</u>.

# **1.9.2** Rates and Charges

- A. **Option 1 -** Rates and charges for Prepaid Debit Accounts are the same as those set forth in the Company's institutional collect call rate schedules.
- **B. Option 2 -** Rates and charges for Prepaid Debit Accounts are provided at a discount, per request of correctional facility.

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