

Call Rates**Local (Rate type 2)**

	Miles	Rate
Collect/Direct Bill	ALL	\$1.25/flat rate 15 minute call
Advance Pay	ALL	\$1.25/flat rate 15 minute call
Debit/Inmate Net	ALL	\$1.13/flat rate 15 minute call

Local Extended (Rate type 3)**IntraState IntraLata (Rate type 4)****IntraState InterLata (Rate type 5)**

	Miles	Rate
Collect/Direct Bill	ALL	\$3.40/flat rate 15 minute call
Advance Pay	ALL	\$3.40/flat rate 15 minute call
Debit/Inmate Net	ALL	\$3.06/flat rate 15 minute call

InterState IntraLata (Rate type 6)**InterState InterLata (Rate type 7)**

	Miles	Rate
Collect/Direct Bill	ALL	\$3.40/flat rate 15 minute call
Advance Pay	ALL	0.21/per minute

Debit/Inmate Net	ALL	\$3.06/flat rate 15 minute call
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Additional Service Details:

- Applicable state and federal taxes apply to all calls
- All inmate calls are timed for 15 minutes
- Calls to cell phones disconnected prematurely will not be reimbursed
- Inmates must have enough funds in their debit account for the call cost.

Fees and Payment Options:

Check or Money Order Payment	No charge and no limit on deposit amount
Credit Card Payment	\$4.75 processing fee
Internet Web Payment (via ConnectNetwork.com)	\$4.75 processing fee
Western Union	\$10.95 (Western Union determines fees)
Close an Account	Closing an AdvancePay account normally includes a processing fee that may be deducted from the remaining account balance when a refund is issued. NC Prisons AdvancePay customers receiving calls only from inmates housed in any NC state facility are exempt from this processing fee when closing the account. AdvancePay customers receiving calls from any facility outside of NC Prisons will be charged the standard processing fee when closing the account.

- Deposits of \$25 - \$100
- GTL accepts Visa, MasterCard, and Discover sponsored Debit/Credit Cards.

Useful Links:

ConnectNetwork



Connect Network (www.ConnectNetwork.com)