



SWANSON SERVICES CORPORATION
Integrity...Service...Trust

Swanson Services Corporation®
New Services

CLIENT CONTACT INFORMATION FORM

Full Facility Name: MASON COUNTY JAIL	
Physical Address: 411 NORTH 4th STREET SHELTON WA 98584	
Contact: CHIEF TOM HAUGEN	
Contact E-Mail: thaugen@co.mason.wa.us	
Phone: (360) 427-9670 ext369	Fax: (360) 427-9197
Secondary Contact: DONNA ISAACSON	
Contact E-Mail: disaacson@co.mason.wa.us	
Phone: (360) 427-9670 ext 389	Fax: (360) 427-9197
Average Daily Population: 105	Total Number of Beds: 109
Resident Number Identifier (Cobra Banker):	
SmartCard: Number of Release Checks Per Year:	
Current Release Policy: Check New Release Policy with Smartcard: Check	
Cobra AutoCash: Number of Poster Locations - <u>Housing Units:</u> 11	
Cobra AutoCash: Number of Poster Locations - <u>Visitation Lobby / Intake Area:</u>	
Sizes: (GPS only)	Quantity
8.5x11 2	
14x20 1	
Swanson Use Only:	
Cobra Banker Database Number: Facility 3 Letter ID:	
Cobra Banker System Checkbook #:	



Swanson Services Corporation Cobra TeleLINK™ Service Agreement

The (Client) at desires Swanson Services Corporation® to provide our Cobra TeleLINK service. This service is in conjunction with the existing commissary contract and services outlined in the original contract and proposal from Swanson. This service will run concurrent with the current contract with automatic renewals for like terms. All other conditions of the original contract will remain in place.

- A. Swanson will provide to the client our Cobra TeleLINK™ service.
- B. Client shall provide internet access as designated by Swanson to be used exclusively for these functions and in order for Swanson to provide 24/7 support. Ownership and all rights to the Cobra Banker® Software shall remain at all times with Swanson and the Client shall protect such rights against any attempts to copy or tamper with such software without the express written consent of Swanson.
- C. Swanson is only responsible for the export and import of resident phone transfer information from our Cobra Banker software to the client designated phone vendor which will be responsible for all resident phone related activities.
- D. All communication regarding phone charges, rates, billings, etc should take place between client and their designated inmate phone vendor. The inmate phone vendor is responsible for the payment of any sales, fees, or other taxes levied against the sales or performance under this agreement.
- E. Client requires an interactive "real time" transfer of information between Cobra Software Group and the Inmate Phone provider via XML/Soap.
- F. Upon Inmate release and query by Cobra Banker, unused phone dollars will be transferred back to Cobra Banker to allow for automated refunds of unused phone dollars to be applied to receivables owed to facility and to ensure the inmate received all funds at the time of release.

Transfer of Client Information is done via a .net application and requires an External Static IP address. Please provide the External Static IP Address:

Minimum Requirements

- a. Internet Service Provider (ISP)
- b. T1 or higher, Cable or DSL
- c. Static IP Address with access granted on firewall
- d. Internet Access on Banker database server machine
- e. Internet Information Services (IIS)

[Signature]
Facility Authorized Signature

Aug 2, 2011
Date

JAMES JON BARRETT
Print Name & Title

Undersheriff

Eugene Shleyzer, Internal Auditor-Swanson Services Corporation

Date



Swanson Services Corporation Cobra Phone-it-In™ Service Agreement

The (Client) at desires Swanson Services Corporation® to provide our Cobra Phone-it-in service. This service is in conjunction with the existing commissary contract and services outlined in the original contract and proposal from Swanson. This service will run concurrent with the current contract with automatic renewals for like terms. All other conditions of the original contract will remain in place.

- A. Swanson will provide to the client our Cobra Phone-it-in™ service module at no charge to the client/facility. Client/facility's phone provider may charge an access fee to client/facility's resident population to access this Cobra Phone-it-in service module. Any access fee is the direct responsibility of the client/facility in conjunction with their selected phone provider.
- B. Client shall provide internet access as designated by Swanson to be used exclusively for these functions and in order for Swanson to provide 24/7 support. Ownership and all rights to the Cobra Banker® Software shall remain at all times with Swanson and the Client shall protect such rights against any attempts to copy or tamper with such software without the express written consent of Swanson.
- C. Swanson is only responsible for any information input to Cobra Banker after the inmate phone provider hands off the phone call to Swanson.
- D. Client will allow Swanson to connect to port 1521 for Oracle data connection.

Minimum Requirements:

- a. Internet Service Provider (ISP)
- b. T1 or higher, Cable or DSL
- c. Static IP Address with access granted on firewall. The Static IP Address will be:
- d. Client will provide Internet Access on the Cobra Banker server machine and allow for a connection to the Cobra Banker Database which can be restricted to IP address: 12.174.209.102.

X [Signature]
Facility Authorized Signature

Aug 2, 2011
Date

X JAMES JON BARRETT, UNDERSHERIFF
Print Name & Title

Eugene Shleyzer, Internal Auditor-Swanson Services Corporation Date