

**PROJECT NUMBER 42073
AMENDMENT # 1 TO
INMATE CALLING SERVICE AGREEMENT
BETWEEN
GLOBAL TEL*LINK CORPORATION
AND
MISSISSIPPI DEPARTMENT OF INFORMATION TECHNOLOGY SERVICES
AS CONTRACTING AGENT FOR THE
MISSISSIPPI DEPARTMENT OF CORRECTIONS
(ORIGINAL PROJECT #42073)**

This document (hereinafter referred to as "Amendment Number 1") shall serve to amend the original Inmate Calling Service Agreement executed on February 29, 2016 (hereinafter referred to as "Agreement"), between Global Tel*Link Corporation, a Delaware corporation having its principal place of business at 2609 Cameron Street, Mobile, Alabama 36607 (hereinafter referred to as "Contractor"), and the Mississippi Department of Information Technology Services having its principal place of business at 3771 Eastwood Drive, Jackson, Mississippi 39211 (hereinafter referred to as "ITS"), as contracting agent for the Mississippi Department of Corrections located at 633 North State Street, Jackson, Mississippi 39202 (hereinafter referred to as "Customer").

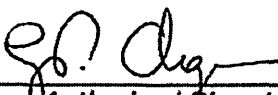
NOW THEREFORE, ITS, Customer, and Contractor, by entering into this Amendment Number 1, mutually agree that the following provisions shall modify the aforementioned Agreement:

The Exhibit A in the Agreement erroneously omitted the Per Minute Charge call rate which will take effect March 17, 2016. Rather than listing the rate, the Agreement stated "N/A". The parties hereby agree to enter into this Amendment Number 1 so as to reflect the accurate per minute charge in the Exhibit A. The Exhibit A in the Agreement shall therefore be and hereby is replaced by Exhibit A-1 which is attached to this Amendment Number 1 and incorporated herein by reference. All references in the Agreement to "Exhibit A", shall be and hereby are revised to read "Exhibit A-1".

All other terms and conditions of the Agreement executed on February 29, 2016, shall remain unchanged and in full force and effect.

State of Mississippi, Department of
Information Technology Services, on
behalf of Mississippi Department of
Corrections

Global Tel*Link Corporation

By: 
Authorized Signature

By: 
Authorized Signature

Printed Name: Craig P. Orgeron, Ph.D.

Printed Name: Jeffrey B. Haidinger


Title: Executive Director

Title: President & COO

Date: March 16, 2016

Date: March 16, 2016

Mississippi Department of Corrections

By: 
Authorized Signature

Printed Name: Marshall Fisher

Title: Commissioner

Date: March 16, 2016

EXHIBIT A-1

Current Call Rate

	Per Call Charge	Per Minute Charge
Local	\$2.85	N/A
IntraLATA	\$2.60	\$0.22
InterLATA (includes interstate)	\$2.44	\$0.22

Call Rate Beginning on March 17, 2016

	Per Call Charge	Per Minute Charge
Local	\$0.00	\$0.11*
IntraLATA	\$0.00	\$0.11*
InterLATA (includes interstate)	\$0.00	\$0.11*

***NOTES:**

The \$0.11 per minute charge applies regardless of whether the call is made using a collect, debit, or prepaid/AdvancePay format.

Beginning on March 17, 2016, the Contractor may charge Transaction Fees as follows in the table below.

Transaction	Transaction Fee
Fee for automated payment for credit card, debit card, and bill processing fees	\$3.00 per use
Fee for payment using live operator	\$5.95 per use
Fee for paper bill/statement	\$2.00 per use
Fee for use of third-party money transmitter (e.g., MoneyGram, Western Union, credit card processing, transfers from third-party commissary accounts)	The exact fee from the third-party provider passed through directly to customer with no markup

Single-Pay Billing Arrangements. The Contractor may permit consumers to purchase inmate telephone service on a collect call basis through third-party billing arrangements that allow consumers to pay for a single inmate telephone service call using their debit or credit card or to bill the cost of a single inmate telephone service call to their mobile phone account. When a consumer chooses to pay for a single inmate telephone service call using either of these methods, the charge will be any applicable transaction and third-party provider fee, plus the applicable inmate telephone service per-minute rate set forth above.