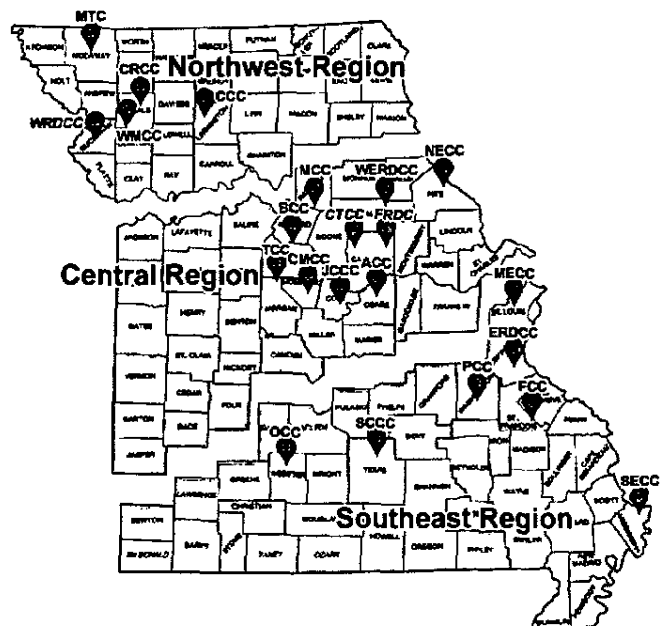


2.4 Regional Project Approach

Our expert Field Services Team, led by the Regional Field Services Managers and Field Services Specialists, will be deployed based on a regional alignment with the Missouri Department of Corrections locations.

Each Regional Team will follow the same stringent schedule and quality control processes and will report all progress up stream to the Project Management team. The following tables provides a high level overview of our preliminary project schedule broken out based on the regional territories.



Northwest Region – Key Project Dates				
Correctional Facility	Inspection Date	Training Date	Pre-Installation	ITS Cut-Over
Maryville Treatment Center	6/16/2011	7/22/2011	7/21/2011	9/15/2011
Crossroads Correctional Center	6/20/2011	8/1/2011	8/1/2011	9/16/2011
Western Missouri Correctional Center	6/21/2011	8/9/2011	8/9/2011	9/16/2011
Western Reception, Diagnostic & Correctional Center	6/23/2011	8/18/2011	8/18/2011	9/16/2011
Chillicothe Correctional Center	6/24/2011	8/29/2011	8/29/2011	9/16/2011

Central Region – Key Project Dates				
Correctional Facility	Inspection Date	Training Date	Pre-Installation	ITS Cut-Over
Moberly Correctional Center	6/16/2011	7/28/2011	7/27/2011	9/16/2011
Women's Reception & Diagnostic Center	6/20/2011	8/5/2011	8/4/2011	9/16/2011
Northeast Correctional Center	6/21/2011	8/16/2011	8/15/2011	9/16/2011
Boonville Correctional Center & Treatment	6/23/2011	8/23/2011	8/22/2011	9/16/2011
Cremer Therapeutic Center	6/16/2011	7/27/2011	7/26/2011	9/20/2011

Central Region – Key Project Dates				
Correctional Facility	Inspection Date	Training Date	Pre-Installation	ITS Cut-Over
Fulton Reception & Diagnostic Center	6/20/2011	7/29/2011	7/28/2011	9/21/2011
Tipton Correctional Center	6/21/2011	8/8/2011	8/5/2011	9/22/2011
Algoa Correctional Center	6/23/2011	8/15/2011	8/12/2011	9/21/2011
Jefferson City Correctional Center	6/24/2011	8/23/2011	8/22/2011	9/21/2011

Southeast Region – Key Project Dates				
Correctional Facility	Inspection Date	Training Date	Pre-Installation	ITS Cut-Over
Missouri Eastern Correctional Center	6/16/2011	7/28/2011	7/27/2011	9/21/2011
Eastern Reception & Diagnostic Center	6/20/2011	8/5/2011	8/4/2011	9/22/2011
Potosi Correctional Facility	6/16/2011	8/12/2011	8/11/2011	9/21/2011
South Central Correctional Center	6/20/2011	8/19/2011	8/18/2011	9/22/2011
Ozark Correctional Center	6/21/2011	8/25/2011	8/24/2011	9/20/2011
Farmington Correctional Center	6/21/2011	9/2/2011	9/1/2011	9/26/2011
Southeast Correctional Center	6/23/2011	9/9/2011	9/8/2011	9/26/2011

2.5 Staffing Requirements for the Missouri Department of Corrections facilities

Securus Technologies makes every effort to limit the administrative burden that can occur during a transition of service providers. We have the experience of installing our SCP in over 1400 customer locations. This level of experience ensures that we do not waste any time. Our teams arrive at your facilities ready to get the job done.

At the beginning of the project, the Securus Project Team will meet with the Missouri Department of Corrections Team on site at a Missouri Department of Corrections location. These well organized meetings will provide us with the opportunity to introduce the project members and review preliminary project plan and timetables with the Missouri Department of Corrections Team in person and ensure a successful kick-off to our project.

During the Project Planning Phase, key Missouri Department of Corrections Staff will be required to participate in essential planning activities, including: requirements gathering, communications planning, risk assessment and risk mitigation planning, and project scheduling.

Our Project Managers will work with the Missouri Department of Corrections Team to coordinate equipment deliveries and facility access. When the Securus Technicians arrive onsite, they may require escorts to the phone and equipment locations. The majority of our project activity will occur during normal business hours. However, Securus Technologies can accommodate late-night/overnight cut-over activities. Some of our customers choose this method to eliminate service interruptions.

During the Project Execution Phase, Securus Technicians will work with Missouri Department of Corrections Staff to perform supervised enrollments for the detainees at each Correctional Facility location.

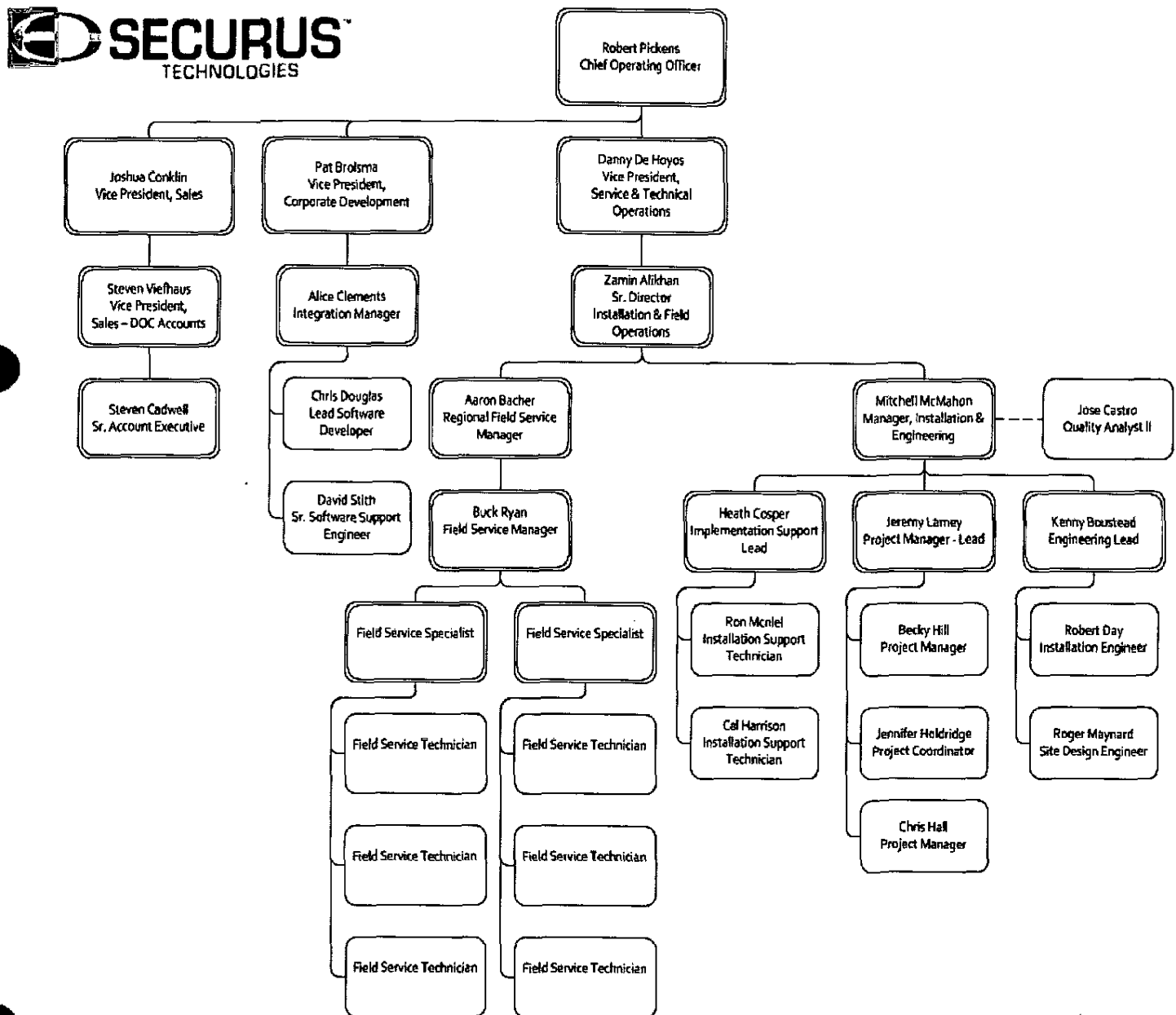
After each facility is transitioned to SCP, our Project Manager and Field Service Technician will review our quality checklists with the Missouri Department of Corrections Team.

Weekly stakeholder meetings will be hosted by the Securus Project Team and will involve participation from the Missouri Department of Corrections Team.

Once we identify the key personnel for the Missouri Department of Corrections team we will input names in to our project schedule and provide a detailed activity list to all project participants.

Section 3. Project Organization and Oversight Authority

3.1 Securus Sales & Operations Project Team Structure



3.2 Securus Project Team Roles and Responsibilities

Role	Responsibility
Regional Project Team Lead	Coordinate Project Initiation Phase Review and finalize project plans Monitor project activity, and complete project/task audits. Perform quality reviews and customer satisfaction follow-up Escalation assistance
Project Manager	Primary point of contact for Missouri Department of Corrections <i>Material and human resource coordination</i> Telecom coordination and delivery Transition coordination w/current inmate services provider Customer communications Project Plan management
Project Coordinator	Order follow-up Task management and updates Assist Project Manager as required
Installation Technical Support	Provisions Securus SCP for customer specific requirements. Provides support for Field Service Technicians Data uploads (PIN/PAN/Block, Privileged numbers)
Site Engineering	<i>Detailed site schematics and provisioning plans</i> Materials and telecom requirements analysis Implementation support Post-Implementation monitoring and analysis
Field Service Technician	On-Site equipment installation and configuration Telecom test & turn-up activities On-Site quality checklists and customer reviews
Installation & Engineering Manager	Project activity oversight Project Team management and quality reviews Customer communications Escalation Support
Regional Field Service Manager	Field service & Installation Team support Human resources coordination Customer communications On-Site quality evaluations Escalation Support
Sales Management Team	Internal project oversight Customer communications Customer account management Escalation Support
Quality Assurance Technician	Customer provisioning and engineering quality control reviews Quality assurance management and data reporting
Project Management QA Analyst	Customer Satisfaction survey and communication activities Project Management quality reviews and task monitoring Quality assurance management and data reporting

3.3 Project Oversight Authority

The Securus Project Team (Field Services and Installation/Site Engineering Support) reports to the Sr. Director of Installation & Field Operations. The project is supported by Executive level sponsorship, represented by the Vice President of Service & Technical Operations, Vice President of Sales, and the Chief Operating Officer.

The Securus Project Team, including our internal project sponsorship and oversight authority, will serve as primary executing agency and have direct control and accountability for all sub-contractors used to complete the project.

The Missouri Department of Corrections Team will serve as an oversight authority on behalf of the customer agency. There will be a partnership between Securus and the Missouri Department of Corrections Team to ensure the project is completed as planned.

Section 4. Risk Management Plan

4.1 Purpose

This section of the document provides an overview of the risks will be identified, defined, and managed during the implementation project for the Missouri Department of Corrections. It defines roles and responsibilities for participants in the risk processes, the risk management activities that will be carried out, the schedule for risk management activities, and the tools and techniques that will be used.

4.2 Roles and Responsibilities

Project Manager	The Project Manager, members of the Project Management Team & the Missouri Department of Corrections (herein defined as <i>Project Team</i>) Team shall meet at the beginning of the project to identify potential risks to the project deliverables and timelines and define mitigation strategies for these risks. The Project Team will meet weekly, or as necessary, to review the status of all risk mitigation efforts and review the exposure assessments for any new risk items.
Project Member Assigned a Risk	The Project Manager will assign each newly identified risk to a project member who will assess the exposure and probability for the risk factor and report the results of that analysis back to the Project Manager. Assigned project members are also responsible for performing the steps of the mitigation plan and reporting progress to the Project Manager. Reporting activities will be scheduled accordingly - based on the severity of the risk factor.

4.3 Risk Documentation

Risk List	The risk factors identified and managed for this project will be accumulated in a risk list. The risk list will be produced as part of the project initiation documentation and will be included in the finalized project plan and statement of work.
Risk Data Items	The following information will be stored for each project risk: risk name / ID; description, probability, impact, first indicator that risk is becoming a problem, mitigation approaches, owner, date due, contingency plan.
Closing Risks	A risk item can be considered closed when it meets the following criteria: the planned mitigation actions have been completed and the risk item no longer presents a threat to the defined scope of work.

4.4 Activities

Risk Identification

Task	Participants
The Project Team will review the finalized statement of work and define the critical success factors and project milestones. This data will be used to identify potential risks that may prevent the Project Team from successfully completing a particular project requirement.	Project Team

Risk Analysis and Prioritization

Task	Participants
The Project Manager will assign each risk factor to an individual project member (based on expertise), who will estimate the probability that the risk could become a problem and the anticipated impact to the project if it does occur.	Assigned Project Member
The risk factors are collected, reviewed, and adjusted if necessary.	Project Manager
Contingency plans are reviewed and mitigation tactics identified and built into project plan for high-risk scenarios.	Project Manager

Risk Management Planning

Task	Participants
Those risk factors identified as high risk are assigned to individual project members for development and execution of a risk mitigation plan.	Project Manager
For each assigned risk factor, recommend actions that will reduce either the probability of the risk materializing into a problem, or the severity of the exposure if it does. Return the mitigation plan to the Project Manager.	Project Team
The mitigation plans for assigned risk items are collated into a single list. The completed List is created and made available to all Project Members, the Missouri Department of Corrections Team, and other interested parties.	Project Manager

Risk Resolution

Task	Participants
Each individual who is responsible for executing a risk mitigation plan carries out the mitigation activities.	Assigned Individual

Risk Monitoring

Task	Participants
Key performance indicators will be evaluated within defined intervals in order to gauge risk items.	Project Manager
The status and effectiveness of each active mitigation action is reported to the Project Manager.	Assigned Individual
The probability and impact for each risk item is reevaluated and modified if appropriate.	Project Manager
If any new risk items have been identified, they are analyzed as were the items on the original risk list and added to the risk list.	Project Manager
Any risk factors for which mitigation actions are not being effectively carried out, or whose risk exposure is rising, may be escalated to an appropriate level of management for visibility and action.	Project Manager / Sales Account Manager / Customer Agent

Lessons Learned

Task	Participants
The Project Manager will facilitate Lessons Learned discussions following the closure of any risk item which experienced an active mitigation activity.	Project Manager

4.5 Schedule for Risk Management Activities

4.6 Sample Risk Documentation Form

Risk ID: <sequence number>	Classification: <risk category >	Report Date: <date this risk report was last updated>
Description: <Describe each risk in the form "condition – consequence".>		
Probability: <What's the likelihood of this risk becoming a problem?>	Impact: <What's the damage if the risk does become a problem?>	Risk Exposure: <Multiply Probability times Loss to estimate the risk exposure.>
First Indicator: <Describe the earliest indicator or trigger condition that might indicate that the risk is turning into a problem.>		
Mitigation Approaches: <State one or more approaches to control, avoid, minimize, or otherwise mitigate the risk. Mitigation approaches may reduce the probability or the impact.>		
Date Started: <State the date the mitigation plan implementation was begun.>	Date to Complete: <State a date by which the mitigation plan is to be implemented.>	Owner: <Assign each risk mitigation action to an individual for resolution.>
Current Status: <Describe the status and effectiveness of the risk mitigation actions as of the date of this report.>		
Contingency Plan: <Describe the actions that will be taken to deal with the situation if this risk factor actually becomes a problem.>		
Trigger for Contingency Plan: <State the conditions under which the contingency plan will begin to be implemented.>		

Appendix B

Preliminary Project/Installation Schedule

Preliminary Project/Implementation Schedule

ID	Task Name	Predecessors	Duration	Start	Finish	Task Owner
1	SECURUS Inmate Telephone System Installation Project Plan for Missouri DOC		82.58 days	Mon 6/6/11	Wed 9/28/11	
2	Project Initiation		14.83 days	Mon 6/6/11	Fri 6/24/11	
3	Upon contract execution - Securus Account Executive to call Missouri DOC		1.25 days	Mon 6/6/11	Tue 6/7/11	
4	Arrange face-to-face meeting on-site at Missouri DOC location		2 hrs	Mon 6/6/11	Mon 6/6/11	Account Manager
5	Project Manager introduction with Missouri DOC		1 day	Mon 6/6/11	Tue 6/7/11	
6	Identify point of contact and contact information for each correctional facility location	4	4 hrs	Mon 6/6/11	Mon 6/6/11	Project Manager
7	Facility address verification and telecom demarcation verification	6	4 hrs	Mon 6/6/11	Tue 6/7/11	Project Manager
8	On Site Kick-Off meeting with Missouri DOC & Securus Account Team		1.88 days	Thu 6/9/11	Mon 6/13/11	
9	Review Project Team structure for Securus and Missouri DOC	4FS+3 days	1 hr	Thu 6/9/11	Thu 6/9/11	Project Manager
10	Identify key stakeholders and discuss communication plans	9	1 hr	Thu 6/9/11	Thu 6/9/11	Project Manager
11	Review preliminary project plan & implementation schedule	10	2 hrs	Thu 6/9/11	Thu 6/9/11	Project Manager
12	Establish meeting schedule and communication plans	11	1 hr	Thu 6/9/11	Thu 6/9/11	Project Manager
13	Huber and Guarded Exchange integrations & requirements	12	2 hrs	Thu 6/9/11	Fri 6/10/11	Project Manager
14	Review field service access/scheduling & telecom vendor scheduling options	13	2 hrs	Fri 6/10/11	Fri 6/10/11	Project Manager
15	Pre-Installation site inspection access and scheduling	14	2 hrs	Fri 6/10/11	Fri 6/10/11	Project Manager
16	S-Gate User Interface Training - Locations, Classroom sizes, attendees	15	2 hrs	Fri 6/10/11	Fri 6/10/11	Project Manager
17	Distribution of informational literature/collateral for public & inmates	16	1 hr	Fri 6/10/11	Fri 6/10/11	Project Manager
18	Review preliminary scheduling & options for Voice Biometrics	17	1 hr	Mon 6/13/11	Mon 6/13/11	Project Manager
19	Submit Initial Telecom & Equipment Orders (Preliminary Engineering & Design)		1 day	Tue 6/7/11	Wed 6/8/11	
20	Submit orders to Telecom Vendors for MPLS T1 transport (based on RFP engineering)	7	4 hrs	Tue 6/7/11	Tue 6/7/11	Project Coordinator
21	Submit orders for hardware to warehouse and vendors (vendor managed inventories)	20	4 hrs	Tue 6/7/11	Wed 6/8/11	Project Coordinator
22	Site Inspections conducted by Securus Field Services Team		7 days	Wed 6/15/11	Fri 6/24/11	
23	Northwest Region Site Inspections		7 days	Wed 6/15/11	Fri 6/24/11	
24	Maryville Treatment Center		1 day	Wed 6/15/11	Thu 6/16/11	
25	Demarc & ITS Location inspection	15FS+3 days	2 hrs	Wed 6/15/11	Wed 6/15/11	Field Service Technician 1
26	Inmate telephone locations - survey	25	5 hrs	Wed 6/15/11	Thu 6/16/11	Field Service Technician 1
27	Voice Biometrics - environmental evaluation & testing	26	1 hr	Thu 6/16/11	Thu 6/16/11	Field Service Technician 1
28	Crossroads Correctional Center		1 day	Fri 6/17/11	Mon 6/20/11	
29	Demarc & ITS Location inspection	24FS+4 hrs	2 hrs	Fri 6/17/11	Fri 6/17/11	Field Service Technician 1
30	Inmate telephone locations - survey	29	5 hrs	Fri 6/17/11	Fri 6/17/11	Field Service Technician 1
31	Voice Biometrics - environmental evaluation & testing	30	1 hr	Mon 6/20/11	Mon 6/20/11	Field Service Technician 1
32	Western Missouri Correctional Center		1 day	Mon 6/20/11	Tue 6/21/11	
33	Demarc & ITS Location inspection	28FS+4 hrs	2 hrs	Mon 6/20/11	Mon 6/20/11	Field Service Technician 1
34	Inmate telephone locations - survey	33	5 hrs	Mon 6/20/11	Tue 6/21/11	Field Service Technician 1
35	Voice Biometrics - environmental evaluation & testing	34	1 hr	Tue 6/21/11	Tue 6/21/11	Field Service Technician 1
36	Western Reception, Diagnostic & Correctional Center		1 day	Wed 6/22/11	Thu 6/23/11	
37	Demarc & ITS Location inspection	32FS+4 hrs	2 hrs	Wed 6/22/11	Wed 6/22/11	Field Service Technician 1
38	Inmate telephone locations - survey	37	5 hrs	Wed 6/22/11	Wed 6/22/11	Field Service Technician 1
39	Voice Biometrics - environmental evaluation & testing	38	1 hr	Thu 6/23/11	Thu 6/23/11	Field Service Technician 1
40	Chillicothe Correctional Center		1 day	Thu 6/23/11	Fri 6/24/11	
41	Demarc & ITS Location inspection	36FS+4 hrs	2 hrs	Thu 6/23/11	Thu 6/23/11	Field Service Technician 1
42	Inmate telephone locations - survey	41	5 hrs	Thu 6/23/11	Fri 6/24/11	Field Service Technician 1
43	Voice Biometrics - environmental evaluation & testing	42	1 hr	Fri 6/24/11	Fri 6/24/11	Field Service Technician 1
44	Central Region Site Inspections		7 days	Wed 6/15/11	Fri 6/24/11	
45	Moberly Correctional Center		1 day	Wed 6/15/11	Thu 6/16/11	
46	Demarc & ITS Location inspection	15FS+3 days	2 hrs	Wed 6/15/11	Wed 6/15/11	Field Service Technician 2
47	Inmate telephone locations - survey	46	5 hrs	Wed 6/15/11	Thu 6/16/11	Field Service Technician 2
48	Voice Biometrics - environmental evaluation & testing	47	1 hr	Thu 6/16/11	Thu 6/16/11	Field Service Technician 2
49	Women's Reception and Diagnostic Center		1 day	Fri 6/17/11	Mon 6/20/11	
50	Demarc & ITS Location inspection	45FS+4 hrs	2 hrs	Fri 6/17/11	Fri 6/17/11	Field Service Technician 2
51	Inmate telephone locations - survey	50	5 hrs	Fri 6/17/11	Fri 6/17/11	Field Service Technician 2
52	Voice Biometrics - environmental evaluation & testing	51	1 hr	Mon 6/20/11	Mon 6/20/11	Field Service Technician 2
53	Northeast Correctional Center		1 day	Mon 6/20/11	Tue 6/21/11	
54	Demarc & ITS Location inspection	49FS+4 hrs	2 hrs	Mon 6/20/11	Mon 6/20/11	Field Service Technician 2
55	Inmate telephone locations - survey	54	5 hrs	Mon 6/20/11	Tue 6/21/11	Field Service Technician 2
56	Voice Biometrics - environmental evaluation & testing	55	1 hr	Tue 6/21/11	Tue 6/21/11	Field Service Technician 2
57	Boonville Correctional Center		1 day	Wed 6/22/11	Thu 6/23/11	
58	Demarc & ITS Location inspection	53FS+4 hrs	2 hrs	Wed 6/22/11	Wed 6/22/11	Field Service Technician 2
59	Inmate telephone locations - survey	58	5 hrs	Wed 6/22/11	Wed 6/22/11	Field Service Technician 2
60	Voice Biometrics - environmental evaluation & testing	59	1 hr	Thu 6/23/11	Thu 6/23/11	Field Service Technician 2
61	Boonville Treatment Center		1 day	Thu 6/23/11	Fri 6/24/11	
62	Demarc & ITS Location inspection	57FS+4 hrs	2 hrs	Thu 6/23/11	Thu 6/23/11	Field Service Technician 2
63	Inmate telephone locations - survey	62	5 hrs	Thu 6/23/11	Fri 6/24/11	Field Service Technician 2
64	Voice Biometrics - environmental evaluation & testing	63	1 hr	Fri 6/24/11	Fri 6/24/11	Field Service Technician 2
65	Cremor Therapeutic Center		1 day	Wed 6/15/11	Thu 6/16/11	
66	Demarc & ITS Location inspection	15FS+3 days	2 hrs	Wed 6/15/11	Wed 6/15/11	Field Service Technician 3
67	Inmate telephone locations - survey	66	5 hrs	Wed 6/15/11	Thu 6/16/11	Field Service Technician 3
68	Voice Biometrics - environmental evaluation & testing	67	1 hr	Thu 6/16/11	Thu 6/16/11	Field Service Technician 3
69	Fulton Reception & Diagnostic Center		1 day	Fri 6/17/11	Mon 6/20/11	
70	Demarc & ITS Location inspection	65FS+4 hrs	2 hrs	Fri 6/17/11	Fri 6/17/11	Field Service Technician 3
71	Inmate telephone locations - survey	70	5 hrs	Fri 6/17/11	Fri 6/17/11	Field Service Technician 3
72	Voice Biometrics - environmental evaluation & testing	71	1 hr	Mon 6/20/11	Mon 6/20/11	Field Service Technician 3
73	Tipton Correctional Center		1 day	Mon 6/20/11	Tue 6/21/11	
74	Demarc & ITS Location inspection	69FS+4 hrs	2 hrs	Mon 6/20/11	Mon 6/20/11	Field Service Technician 3
75	Inmate telephone locations - survey	74	5 hrs	Mon 6/20/11	Tue 6/21/11	Field Service Technician 3

Preliminary Project/Implementation Schedule

ID	Task Name	Predecessors	Duration	Start	Finish	Task Owner
76	Voice Biometrics - environmental evaluation & testing	75	1 hr	Tue 8/21/11	Tue 8/21/11	Field Service Technician 3
77	Algoz Correctional Center		1 day	Wed 8/22/11	Thu 8/23/11	
78	Demarc & ITS Location Inspection	73FS+4 hrs	2 hrs	Wed 8/22/11	Wed 8/22/11	Field Service Technician 3
79	Inmate telephone locations - survey	78	5 hrs	Wed 8/22/11	Wed 8/22/11	Field Service Technician 3
80	Voice Biometrics - environmental evaluation & testing	79	1 hr	Thu 8/23/11	Thu 8/23/11	Field Service Technician 3
81	Jefferson City Correctional Center		1 day	Thu 8/23/11	Fri 8/24/11	
82	Demarc & ITS Location Inspection	77FS+4 hrs	2 hrs	Thu 8/23/11	Thu 8/23/11	Field Service Technician 3
83	Inmate telephone locations - survey	82	5 hrs	Thu 8/23/11	Fri 8/24/11	Field Service Technician 3
84	Voice Biometrics - environmental evaluation & testing	83	1 hr	Fri 8/24/11	Fri 8/24/11	Field Service Technician 3
85	Southeast Region Site Inspections		5.5 days	Wed 8/15/11	Thu 8/23/11	
86	Missouri Eastern Correctional Center		1 day	Wed 8/15/11	Thu 8/16/11	
87	Demarc & ITS Location Inspection	15FS+3 days	2 hrs	Wed 8/15/11	Wed 8/15/11	Field Service Technician 4
88	Inmate telephone locations - survey	87	5 hrs	Wed 8/15/11	Thu 8/16/11	Field Service Technician 4
89	Voice Biometrics - environmental evaluation & testing	88	1 hr	Thu 8/16/11	Thu 8/16/11	Field Service Technician 4
90	Eastern Reception & Diagnostic Correctional Center		1 day	Fri 8/17/11	Mon 8/28/11	
91	Demarc & ITS Location Inspection	86FS+4 hrs	2 hrs	Fri 8/17/11	Fri 8/17/11	Field Service Technician 4
92	Inmate telephone locations - survey	91	5 hrs	Fri 8/17/11	Fri 8/17/11	Field Service Technician 4
93	Voice Biometrics - environmental evaluation & testing	92	1 hr	Mon 8/20/11	Mon 8/20/11	Field Service Technician 4
94	Potosi Correctional Center		1 day	Wed 8/15/11	Thu 8/16/11	
95	Demarc & ITS Location Inspection	15FS+3 days	2 hrs	Wed 8/15/11	Wed 8/15/11	Field Service Technician 5
96	Inmate telephone locations - survey	95	5 hrs	Wed 8/15/11	Thu 8/16/11	Field Service Technician 5
97	Voice Biometrics - environmental evaluation & testing	96	1 hr	Thu 8/16/11	Thu 8/16/11	Field Service Technician 5
98	South Central Correctional Center		1 day	Fri 8/17/11	Mon 8/20/11	
99	Demarc & ITS Location Inspection	94FS+4 hrs	2 hrs	Fri 8/17/11	Fri 8/17/11	Field Service Technician 5
100	Inmate telephone locations - survey	99	5 hrs	Fri 8/17/11	Fri 8/17/11	Field Service Technician 5
101	Voice Biometrics - environmental evaluation & testing	100	1 hr	Mon 8/20/11	Mon 8/20/11	Field Service Technician 5
102	Ozark Correctional Center		1 day	Mon 8/20/11	Tue 8/21/11	
103	Demarc & ITS Location Inspection	98FS+4 hrs	2 hrs	Mon 8/20/11	Mon 8/20/11	Field Service Technician 5
104	Inmate telephone locations - survey	103	5 hrs	Mon 8/20/11	Tue 8/21/11	Field Service Technician 5
105	Voice Biometrics - environmental evaluation & testing	104	1 hr	Tue 8/21/11	Tue 8/21/11	Field Service Technician 5
106	Farmington Correctional Center		1 day	Mon 8/20/11	Tue 8/21/11	
107	Demarc & ITS Location Inspection	90FS+4 hrs	2 hrs	Mon 8/20/11	Mon 8/20/11	Field Service Technician 4
108	Inmate telephone locations - survey	107	5 hrs	Mon 8/20/11	Tue 8/21/11	Field Service Technician 4
109	Voice Biometrics - environmental evaluation & testing	108	1 hr	Tue 8/21/11	Tue 8/21/11	Field Service Technician 4
110	Southeast Correctional Center		1 day	Wed 8/22/11	Thu 8/23/11	
111	Demarc & ITS Location Inspection	106FS+4 hrs	2 hrs	Wed 8/22/11	Wed 8/22/11	Field Service Technician 4
112	Inmate telephone locations - survey	111	5 hrs	Wed 8/22/11	Wed 8/22/11	Field Service Technician 4
113	Voice Biometrics - environmental evaluation & testing	112	1 hr	Thu 8/23/11	Thu 8/23/11	Field Service Technician 4
114	Project Planning		15 days	Fri 8/10/11	Fri 7/11/11	
115	Risk Management Planning		5.75 days	Wed 8/15/11	Wed 8/22/11	
116	Review Risk Management methodology	8FS+2 days	1 hr	Wed 8/15/11	Wed 8/15/11	Project Manager
117	Review standard project risks and mitigation tactics	116	1 hr	Wed 8/15/11	Wed 8/15/11	Project Manager
118	Perform quantitative risk analysis with MODOC team	117	2 hrs	Wed 8/15/11	Wed 8/15/11	Project Manager
119	Perform qualitative risk analysis with MODOC team	118	2 hrs	Wed 8/15/11	Wed 8/15/11	Project Manager
120	Draft Risk List	119	1 day	Wed 8/15/11	Thu 8/16/11	Project Coordinator
121	Prioritize Risk List w/Securus and MODOC Teams	120	2 days	Thu 8/16/11	Mon 8/20/11	Project Coordinator
122	Risk Management Plan Completed	121	2 days	Mon 8/20/11	Wed 8/22/11	Project Coordinator
123	Integration Plan review - Interface specifications / requirements review		4 days	Fri 8/10/11	Thu 8/16/11	
124	Review interface specifications/requirements with Huber and Associates	3FS+3 days	2 days	Fri 8/10/11	Tue 8/14/11	Integration Manager
125	Review interface specifications/requirements with Guarded Exchange	124	2 days	Tue 8/14/11	Thu 8/16/11	Integration Manager
126	Guarded Exchange Employee On-boarding process review		3 days	Wed 8/15/11	Mon 8/20/11	
127	Employee onboarding plan review	8FS+2 days	1 day	Wed 8/15/11	Thu 8/16/11	Project Manager
128	Employee Training plan review	127	1 day	Thu 8/16/11	Fri 8/17/11	Project Manager
129	Call Monitoring data processing and DOC calibration plans	128	1 day	Fri 8/17/11	Mon 8/20/11	Project Manager
130	Incumbent Exit Strategy		4 days	Thu 8/23/11	Wed 8/28/11	
131	Identify key deliverables for incumbent exit	129FS+1 day	1 day	Thu 8/23/11	Fri 8/24/11	Project Manager
132	Identify timelines	131	1 day	Fri 8/24/11	Mon 8/27/11	Project Manager
133	Identify MODOC customer needs and requirements	131	1 day	Fri 8/24/11	Mon 8/27/11	Project Manager
134	Meet with incumbent exit management team to discuss plans	133	1 day	Mon 8/27/11	Tue 8/28/11	Project Manager
135	Identify work packages, resource requirements, and schedule for incumbent exit	134	1 day	Tue 8/28/11	Wed 8/29/11	Project Manager
136	SCP Installation Timeline Review		7.25 days	Mon 8/13/11	Wed 8/22/11	
137	Contact Telecom Vendor for estimated delivery dates on MPLS T1 orders	19FS+10 days	2 hrs	Wed 8/22/11	Wed 8/22/11	Telecom Manager
138	Obtain estimated delivery dates for ITS hardware materials	19FS+10 days	2 hrs	Wed 8/22/11	Wed 8/22/11	Procurement Manager
139	S-Gate User Interface Training Planning	8FS+1 hr	7 days	Mon 8/13/11	Wed 8/22/11	Training Manager
140	Project Plan Update		4.88 days	Mon 8/20/11	Fri 8/24/11	
141	Update requirements as necessary	128	2 hrs	Mon 8/20/11	Mon 8/20/11	Project Manager
142	Update scope statement and baseline	141	2 hrs	Mon 8/20/11	Mon 8/20/11	Project Manager
143	Sequence Activities - update as necessary	136	2 hrs	Wed 8/22/11	Wed 8/22/11	Project Manager
144	Update Activity Resources and Durations estimates	143	2 hrs	Wed 8/22/11	Wed 8/22/11	Project Manager
145	Update Schedule	144	2 hrs	Thu 8/23/11	Thu 8/23/11	Project Manager
146	Estimate costs and update project budget documentation as necessary	145	2 hrs	Thu 8/23/11	Thu 8/23/11	Project Manager
147	Update Quality Plan	146	2 hrs	Thu 8/23/11	Thu 8/23/11	Project Manager
148	Update Human Resource Plan	147	2 hrs	Thu 8/23/11	Thu 8/23/11	Project Manager
149	Produce Communications Plan	148	2 hrs	Fri 8/24/11	Fri 8/24/11	Project Manager
150	Update Risk Management Plan (if required)	149	2 hrs	Fri 8/24/11	Fri 8/24/11	Project Manager
151	Produce Initial Risk Register	150	2 hrs	Fri 8/24/11	Fri 8/24/11	Project Manager
152	Update Procurement Management Plan (including SOW updates)	151	2 hrs	Fri 8/24/11	Fri 8/24/11	Project Manager

Preliminary Project/Implementation Schedule

ID	Task Name	Predecessors	Duration	Start	Finish	Task Owner
153	Engineering Schematics, Bill of Materials, and Manual of Procedure (MOP) Updates		1.25 days	Fri 6/24/11	Mon 6/27/11	
154	Use site survey data to update	22	0.33 days	Fri 6/24/11	Fri 6/24/11	Site Engineer 1, Site Engineer 2, Site Engineer 3
155	Produce & execute change orders if necessary	154	0.33 days	Fri 6/24/11	Mon 6/27/11	Site Engineer 1, Site Engineer 2, Site Engineer 3
156	Produce finalized engineering and MOP documentation	155	0.33 days	Mon 6/27/11	Mon 6/27/11	Site Engineer 1, Site Engineer 2, Site Engineer 3
157	Host Securus Project Team review meeting to review updated MOP and timelines	156	2 hrs	Mon 6/27/11	Mon 6/27/11	Project Manager
158	Final Project Plan Review		2.38 days	Tue 6/28/11	Fri 7/1/11	
159	Review updated project plan	153FS+1 day	1 hr	Tue 6/28/11	Tue 6/28/11	Project Manager
160	Review Site Schematics and Engineering Designs	159	2 hrs	Wed 6/29/11	Wed 6/29/11	Project Manager
161	Missouri DOC Sign-Off on final plans	160	1 day	Wed 6/29/11	Thu 6/30/11	Project Manager
162	Confirm building access & schedules for Securus Installation Teams	161	1 day	Thu 6/30/11	Fri 7/1/11	Project Manager
163	Project Execution		79.71 days	Tue 6/7/11	Mon 9/26/11	
164	Direct & Manage Project Execution		79.46 days	Tue 6/7/11	Mon 9/26/11	
165	Guarded Exchange Employee Onboarding / Training		34 days	Tue 6/7/11	Mon 7/25/11	
166	Back ground checks and employee hiring process	3	14 days	Tue 6/7/11	Mon 6/27/11	Guarded Exchange Operations Manager
167	Employee Training Session 1	166	1 wk	Mon 6/27/11	Mon 7/4/11	Guarded Exchange Operations Manager
168	Employee Training Session 2	167	1 wk	Mon 7/4/11	Mon 7/11/11	Guarded Exchange Operations Manager
169	Employee Training Session 3	168	1 wk	Mon 7/11/11	Mon 7/18/11	Guarded Exchange Operations Manager
170	Employee Training Session 4	169	1 wk	Mon 7/18/11	Mon 7/25/11	Guarded Exchange Operations Manager
171	Pre-Install Preparation - Customer Provisioning	158	2.06 days	Fri 7/1/11	Tue 7/5/11	
172	Customer Provisioning		2.06 days	Fri 7/1/11	Tue 7/5/11	
173	Provisioning requirements/features for each Site - ITS Customer Configuration	153	1 day	Fri 7/1/11	Mon 7/4/11	Site Engineer 2, Site Engineer 1
174	Submit Customer Configurations to Install Support	173	0.5 hrs	Mon 7/4/11	Mon 7/4/11	Site Engineer 1
175	Equipment Provisioned to Site requirements/features	174	1 day	Mon 7/4/11	Tue 7/5/11	Installation Support Technician 1, Installation Support
176	Customer Data Management		1.06 days	Fri 7/1/11	Mon 7/4/11	
177	Retrieve customer specific data (block number lists, free calling lists, etc) from Incumbent	159	1 day	Fri 7/1/11	Mon 7/4/11	Project Coordinator
178	Site specific voice prompts & tag lines	168	0.5 hrs	Fri 7/1/11	Fri 7/1/11	Project Coordinator
179	Upload blocked number files	158	0.5 hrs	Fri 7/1/11	Fri 7/1/11	Installation Support Technician 1
180	Upload free and privileged number files	177	0.5 hrs	Mon 7/4/11	Mon 7/4/11	Installation Support Technician 1
181	Pre-Install Preparation - Huber Integration		21.25 days	Fri 7/1/11	Mon 8/1/11	
182	Develop interface based on agreed requirements / specifications	158	2 wks	Fri 7/1/11	Fri 7/15/11	Integration Engineer 1
183	Interface testing, Pre-Production Environment	182	1 wk	Fri 7/15/11	Fri 7/22/11	Integration Engineer 1
184	Production Migration	1129	1 day	Wed 7/27/11	Thu 7/28/11	Integration Engineer 1
185	Certify Integration	1026	2 hrs	Mon 8/1/11	Mon 8/1/11	Integration Manager
186	Pre-Install Preparation - Guarded Exchange Integration		21.25 days	Fri 7/1/11	Mon 8/1/11	
187	Develop interface based on agreed requirements / specifications	158	2 wks	Fri 7/1/11	Fri 7/15/11	Integration Engineer 2
188	Interface testing, Pre-Production Environment	187	1 wk	Fri 7/15/11	Fri 7/22/11	Integration Engineer 2
189	Production Migration	1130	1 day	Wed 7/27/11	Thu 7/28/11	Integration Engineer 2
190	Certify Integration	1027	2 hrs	Mon 8/1/11	Mon 8/1/11	Integration Manager
191	LEC MPLS T1 Installations		3.94 days	Wed 7/13/11	Tue 7/19/11	
192	Eastern Reception & Diagnostic Correctional Center - 187 ITS & 2 TDD	19FS+25 days	1.5 hrs	Wed 7/13/11	Wed 7/13/11	Telecom Vendor
193	Boonville Correctional Center & Boonville Treatment Center - 59 ITS & 2 TDD	182	0.19 days	Wed 7/13/11	Wed 7/13/11	Telecom Vendor
194	Crossroads Correctional Center - 93 ITS & 2 TDD	193	0.19 days	Wed 7/13/11	Wed 7/13/11	Telecom Vendor
195	Southeast Correctional Center - 88 ITS & 2 TDD	194	0.19 days	Wed 7/13/11	Wed 7/13/11	Telecom Vendor
196	Southeast Correctional Center - 82 ITS & 2 TDD	195	0.19 days	Thu 7/14/11	Thu 7/14/11	Telecom Vendor
197	Western Missouri Correctional Center - 93 ITS & 2 TDD	196	0.19 days	Thu 7/14/11	Thu 7/14/11	Telecom Vendor
198	Farmington Correctional Center - 135 ITS & 2 TDD	197	0.19 days	Thu 7/14/11	Thu 7/14/11	Telecom Vendor
199	Ozark Correctional Center - 26 ITS & 2 TDD	198	0.19 days	Thu 7/14/11	Thu 7/14/11	Telecom Vendor
200	Fulton Reception & Diagnostic Center & Cremer Therapeutic Center - 147 ITS & 2 TDD	199	0.19 days	Thu 7/14/11	Thu 7/14/11	Telecom Vendor
201	Alcoa Correctional Center - 61 ITS & 2 TDD	200	0.19 days	Thu 7/14/11	Fri 7/15/11	Telecom Vendor
202	Jefferson City Correctional Center - 94 ITS & 2 TDD	201	0.19 days	Fri 7/15/11	Fri 7/15/11	Telecom Vendor
203	South Central Correctional Center - 79 ITS & 2 TDD	202	0.19 days	Fri 7/15/11	Fri 7/15/11	Telecom Vendor
204	Maryville Treatment Center - 23 ITS & 2 TDD	203	0.19 days	Fri 7/15/11	Fri 7/15/11	Telecom Vendor
205	Potosi Correctional Center and Mineral Area Treatment Center - 49 ITS & 2 TDD	204	0.19 days	Fri 7/15/11	Fri 7/15/11	Telecom Vendor
206	Missouri Eastern Correctional Center - 53 ITS & 2 TDD	205	0.19 days	Fri 7/15/11	Mon 7/18/11	Telecom Vendor
207	Moberly Correctional Center - 64 ITS & 2 TDD	206	0.19 days	Mon 7/18/11	Mon 7/18/11	Telecom Vendor
208	Northeast Correctional Center - 127 ITS & 2 TDD	207	0.19 days	Mon 7/18/11	Mon 7/18/11	Telecom Vendor
209	Western Reception, Diagnostic & Correctional Center - 111 ITS & 2 TDD	208	0.19 days	Mon 7/18/11	Mon 7/18/11	Telecom Vendor
210	Tipton Correctional Center - 58 ITS & 2 TDD	209	0.19 days	Mon 7/18/11	Mon 7/18/11	Telecom Vendor
211	Women's Reception and Diagnostic Center - 70 ITS & 2 TDD	210	0.19 days	Mon 7/18/11	Mon 7/18/11	Telecom Vendor
212	Cremer Therapeutic Center - 6 ITS & 2 TDD	211	0.19 days	Tue 7/19/11	Tue 7/19/11	Telecom Vendor
213	Pre-Transition Installation Activities		37.9 days	Mon 7/18/11	Thu 8/8/11	
214	Northwest Region		29.44 days	Mon 7/18/11	Mon 8/29/11	
215	Maryville Treatment Center - 23 ITS & 1 TDD		3.19 days	Mon 7/18/11	Thu 7/21/11	
216	Receipt & Pre-Install ITS Tasks		1.06 days	Mon 7/18/11	Tue 7/19/11	
217	Receive Shipment at Site	194FS+3 days	0.5 hrs	Mon 7/18/11	Mon 7/18/11	Field Service Technician 1, Field Service Technician
218	Verify shipment Content to Pick List	217	0.5 hrs	Mon 7/18/11	Mon 7/18/11	Field Service Technician 1, Field Service Technician
219	Telephone room preparation & wiring	217	0.5 days	Mon 7/18/11	Tue 7/19/11	Field Service Technician 1, Field Service Technician
220	Pre-Install Securus ITS equipment	219	0.5 days	Tue 7/19/11	Tue 7/19/11	Field Service Technician 1, Field Service Technician
221	MPLS Test & Turn-up Activities with AT&T	220	0.25 days	Tue 7/19/11	Wed 7/20/11	
222	MPLS T1 turned up with AT&T	220	1 hr	Tue 7/19/11	Tue 7/19/11	Field Service Technician 1
223	MPLS T1 connected to Securus equipment	222	0.5 hrs	Wed 7/20/11	Wed 7/20/11	Field Service Technician 1
224	Installation Support confirmation that Securus equipment on-line	223	0.5 hrs	Wed 7/20/11	Wed 7/20/11	Installation Support Technician 1
225	Install ITS Phones (Connected to Incumbent Call Processor)		1.5 days	Tue 7/19/11	Thu 7/21/11	
226	Phone room wiring and installation activity	220	0.25 days	Tue 7/19/11	Wed 7/20/11	Field Service Technician 2
227	Facility wiring and cross connections	221	0.25 days	Wed 7/20/11	Wed 7/20/11	Field Service Technician 1

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ID	Task Name	Predecessors	Duration	Start	Finish	Task Owner
228	Telephone replacements/installation in dormitories	227	1 day	Wed 7/20/11	Thu 7/21/11	Field Service Technician 1, Field Service Technician
229	Clean-up and Exit		0.38 days	Thu 7/21/11	Thu 7/21/11	
230	Phone room clean-up	1056	2 hrs	Thu 7/21/11	Thu 7/21/11	Field Service Technician 1, Field Service Technician
231	Customer overview of phone room installation	230	1 hr	Thu 7/21/11	Thu 7/21/11	Field Service Technician 1
232	Crossroads Correctional Center - 93 ITS & 1 TDD		5.94 days	Fri 7/22/11	Mon 8/1/11	
233	Receipt & Pre-Install ITS Tasks		2.06 days	Fri 7/22/11	Tue 7/26/11	
234	Receive Shipment at Site	215FS+4 hrs	0.5 hrs	Fri 7/22/11	Fri 7/22/11	Field Service Technician 1, Field Service Technician
235	Verify shipment Content to Pick List	234	0.5 hrs	Fri 7/22/11	Fri 7/22/11	Field Service Technician 1, Field Service Technician
236	Telephone room preparation & wiring	234	1 day	Fri 7/22/11	Mon 7/25/11	Field Service Technician 1, Field Service Technician
237	Pre-Install Securus ITS equipment	236	1 day	Mon 7/25/11	Tue 7/26/11	Field Service Technician 1, Field Service Technician
238	MPLS Test & Turn-up Activities with AT&T	237	0.25 days	Tue 7/26/11	Tue 7/26/11	
239	MPLS T1 turned up with ATT	237	1 hr	Tue 7/26/11	Tue 7/26/11	Field Service Technician 1
240	MPLS T1 connected to Securus equipment	239	0.5 hrs	Tue 7/26/11	Tue 7/26/11	Field Service Technician 1
241	Installation Support confirmation that Securus equipment on-lr	240	0.5 hrs	Tue 7/26/11	Tue 7/26/11	Installation Support Technician 1
242	Install ITS Phones (Connected to Incumbent Call Processor)		3.25 days	Tue 7/26/11	Fri 7/29/11	
243	Phone room wiring and installation activity	237	0.5 days	Tue 7/26/11	Wed 7/27/11	Field Service Technician 2
244	Facility wiring and cross connections	238	0.5 days	Tue 7/26/11	Wed 7/27/11	Field Service Technician 1
245	Telephone replacements/installation in dormitories	244	2.5 days	Wed 7/27/11	Fri 7/29/11	Field Service Technician 1, Field Service Technician
246	Clean-up and Exit		0.38 days	Mon 8/1/11	Mon 8/1/11	
247	Phone room clean-up	1055	2 hrs	Mon 8/1/11	Mon 8/1/11	Field Service Technician 1, Field Service Technician
248	Customer overview of phone room installation	247	1 hr	Mon 8/1/11	Mon 8/1/11	Field Service Technician 1
249	Western Missouri Correctional Center - 93 ITS & 1 TDD		5.94 days	Mon 8/1/11	Tue 8/9/11	
250	Receipt & Pre-Install ITS Tasks		2.06 days	Mon 8/1/11	Wed 8/3/11	
251	Receive Shipment at Site	232FS+4 hrs	0.5 hrs	Mon 8/1/11	Mon 8/1/11	Field Service Technician 1, Field Service Technician
252	Verify shipment Content to Pick List	251	0.5 hrs	Tue 8/2/11	Tue 8/2/11	Field Service Technician 1, Field Service Technician
253	Telephone room preparation & wiring	251	1 day	Tue 8/2/11	Tue 8/2/11	Field Service Technician 1, Field Service Technician
254	Pre-Install Securus ITS equipment	253	1 day	Wed 8/3/11	Wed 8/3/11	Field Service Technician 1, Field Service Technician
255	MPLS Test & Turn-up Activities with AT&T	254	0.25 days	Thu 8/4/11	Thu 8/4/11	
256	MPLS T1 turned up with ATT	254	1 hr	Thu 8/4/11	Thu 8/4/11	Field Service Technician 1
257	MPLS T1 connected to Securus equipment	256	0.5 hrs	Thu 8/4/11	Thu 8/4/11	Field Service Technician 1
258	Installation Support confirmation that Securus equipment on-lr	257	0.5 hrs	Thu 8/4/11	Thu 8/4/11	Installation Support Technician 1
259	Install ITS Phones (Connected to Incumbent Call Processor)		3.25 days	Thu 8/4/11	Tue 8/9/11	
260	Phone room wiring and installation activity	254	0.5 days	Thu 8/4/11	Thu 8/4/11	Field Service Technician 2
261	Facility wiring and cross connections	255	0.5 days	Thu 8/4/11	Thu 8/4/11	Field Service Technician 1
262	Telephone replacements/installation in dormitories	261	2.5 days	Thu 8/4/11	Tue 8/9/11	Field Service Technician 1, Field Service Technician
263	Clean-up and Exit		0.38 days	Tue 8/9/11	Tue 8/9/11	
264	Phone room clean-up	1057	2 hrs	Tue 8/9/11	Tue 8/9/11	Field Service Technician 1, Field Service Technician
265	Customer overview of phone room installation	264	1 hr	Tue 8/9/11	Tue 8/9/11	Field Service Technician 1
266	Western Reception, Diagnostic & Correctional Center - 111 ITS & 1 TDD		6.44 days	Wed 8/10/11	Thu 8/18/11	
267	Receipt & Pre-Install ITS Tasks		2.06 days	Wed 8/10/11	Fri 8/12/11	
268	Receive Shipment at Site	248FS+4 hrs	0.5 hrs	Wed 8/10/11	Wed 8/10/11	Field Service Technician 1, Field Service Technician
269	Verify shipment Content to Pick List	268	0.5 hrs	Wed 8/10/11	Wed 8/10/11	Field Service Technician 1, Field Service Technician
270	Telephone room preparation & wiring	268	1 day	Wed 8/10/11	Thu 8/11/11	Field Service Technician 1, Field Service Technician
271	Pre-Install Securus ITS equipment	270	1 day	Thu 8/11/11	Fri 8/12/11	Field Service Technician 1, Field Service Technician
272	MPLS Test & Turn-up Activities with AT&T	271	0.25 days	Fri 8/12/11	Fri 8/12/11	
273	MPLS T1 turned up with ATT	271	1 hr	Fri 8/12/11	Fri 8/12/11	Field Service Technician 1
274	MPLS T1 connected to Securus equipment	273	0.5 hrs	Fri 8/12/11	Fri 8/12/11	Field Service Technician 1
275	Installation Support confirmation that Securus equipment on-lr	274	0.5 hrs	Fri 8/12/11	Fri 8/12/11	Installation Support Technician 1
276	Install ITS Phones (Connected to Incumbent Call Processor)		3.75 days	Fri 8/12/11	Thu 8/18/11	
277	Phone room wiring and installation activity	271	0.5 days	Fri 8/12/11	Fri 8/12/11	Field Service Technician 2
278	Facility wiring and cross connections	272	0.5 days	Fri 8/12/11	Mon 8/15/11	Field Service Technician 1
279	Telephone replacements/installation in dormitories	278	3 days	Mon 8/15/11	Thu 8/18/11	Field Service Technician 1, Field Service Technician
280	Clean-up and Exit		0.38 days	Thu 8/18/11	Thu 8/18/11	
281	Phone room clean-up	1058	2 hrs	Thu 8/18/11	Thu 8/18/11	Field Service Technician 1, Field Service Technician
282	Customer overview of phone room installation	281	1 hr	Thu 8/18/11	Thu 8/18/11	Field Service Technician 1
283	Chillicothe Correctional Center - 92 ITS & 1 TDD		5.94 days	Fri 8/19/11	Mon 8/29/11	
284	Receipt & Pre-Install ITS Tasks		2.06 days	Fri 8/19/11	Tue 8/23/11	
285	Receive Shipment at Site	266FS+4 hrs	0.5 hrs	Fri 8/19/11	Fri 8/19/11	Field Service Technician 1, Field Service Technician
286	Verify shipment Content to Pick List	285	0.5 hrs	Fri 8/19/11	Fri 8/19/11	Field Service Technician 1, Field Service Technician
287	Telephone room preparation & wiring	285	1 day	Fri 8/19/11	Mon 8/22/11	Field Service Technician 1, Field Service Technician
288	Pre-Install Securus ITS equipment	287	1 day	Mon 8/22/11	Tue 8/23/11	Field Service Technician 1, Field Service Technician
289	MPLS Test & Turn-up Activities with AT&T	288	0.25 days	Tue 8/23/11	Tue 8/23/11	
290	MPLS T1 turned up with ATT	288	1 hr	Tue 8/23/11	Tue 8/23/11	Field Service Technician 1
291	MPLS T1 connected to Securus equipment	289	0.5 hrs	Tue 8/23/11	Tue 8/23/11	Field Service Technician 1
292	Installation Support confirmation that Securus equipment on-lr	291	0.5 hrs	Tue 8/23/11	Tue 8/23/11	Installation Support Technician 1
293	Install ITS Phones (Connected to Incumbent Call Processor)		3.25 days	Tue 8/23/11	Fri 8/26/11	
294	Phone room wiring and installation activity	286	0.5 days	Tue 8/23/11	Tue 8/23/11	Field Service Technician 2
295	Facility wiring and cross connections	289	0.5 days	Tue 8/23/11	Wed 8/24/11	Field Service Technician 1
296	Telephone replacements/installation in dormitories	295	2.5 days	Wed 8/24/11	Fri 8/26/11	Field Service Technician 1, Field Service Technician
297	Clean-up and Exit		0.38 days	Fri 8/26/11	Mon 8/29/11	
298	Phone room clean-up	1059	2 hrs	Fri 8/26/11	Mon 8/29/11	Field Service Technician 1, Field Service Technician
299	Customer overview of phone room installation	296	1 hr	Mon 8/29/11	Mon 8/29/11	Field Service Technician 1
300	Central Region		22.74 days	Thu 7/21/11	Mon 8/22/11	
301	Moberly Correctional Center - 64 ITS & 1 TDD		4.89 days	Thu 7/21/11	Wed 7/27/11	
302	Receipt & Pre-Install ITS Tasks		1.31 days	Thu 7/21/11	Fri 7/22/11	

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ID	Task Name	Predecessors	Duration	Start	Finish	Task Owner
303	Receive Shipment at Site	207FS+3 days	0.5 hrs	Thu 7/21/11	Thu 7/21/11	Field Service Technician 4,Field Service Technician
304	Verify shipment Content to Pick List	303	0.5 hrs	Thu 7/21/11	Thu 7/21/11	Field Service Technician 3,Field Service Technician
305	Telephone room preparation & wiring	303	0.5 days	Thu 7/21/11	Thu 7/21/11	Field Service Technician 3,Field Service Technician
306	Pre-Install Securus ITS equipment	305	0.75 days	Thu 7/21/11	Fri 7/22/11	Field Service Technician 3,Field Service Technician
307	MPLS Test & Turn-up Activities with AT&T	306	0.25 days	Fri 7/22/11	Fri 7/22/11	
308	MPLS T1 turned up with ATT	306	1 hr	Fri 7/22/11	Fri 7/22/11	Field Service Technician 3
309	MPLS T1 connected to Securus equipment	308	0.5 hrs	Fri 7/22/11	Fri 7/22/11	Field Service Technician 3
310	Installation Support confirmation that Securus equipment on-lr	309	0.5 hrs	Fri 7/22/11	Fri 7/22/11	Installation Support Technician 2
311	Install ITS Phones (Connected to Incumbent Call Processor)		2.75 days	Fri 7/22/11	Wed 7/27/11	
312	Phone room wiring and installation activity	306	0.25 days	Fri 7/22/11	Fri 7/22/11	Field Service Technician 4
313	Facility wiring and cross connections	307	0.5 days	Fri 7/22/11	Mon 7/25/11	Field Service Technician 3
314	Telephone replacements/installation in dormitories	313	2 days	Mon 7/25/11	Wed 7/27/11	Field Service Technician 4,Field Service Technician
315	Clean-up and Exit		0.38 days	Wed 7/27/11	Wed 7/27/11	
316	Phone room clean-up	1061	2 hrs	Wed 7/27/11	Wed 7/27/11	Field Service Technician 4,Field Service Technician
317	Customer overview of phone room installation	316	1 hr	Wed 7/27/11	Wed 7/27/11	Field Service Technician 3
318	Women's Reception, Diagnostic & Correctional Center - 70 ITS & 1 TDD		4.88 days	Thu 7/28/11	Thu 8/4/11	
319	Receipt & Pre-Install ITS Tasks		1.31 days	Thu 7/28/11	Fri 7/29/11	
320	Receive Shipment at Site	301FS+4 hrs	0.5 hrs	Thu 7/28/11	Thu 7/28/11	Field Service Technician 4,Field Service Technician
321	Verify shipment Content to Pick List	320	0.5 hrs	Thu 7/28/11	Thu 7/28/11	Field Service Technician 3,Field Service Technician
322	Telephone room preparation & wiring	320	0.5 days	Thu 7/28/11	Thu 7/28/11	Field Service Technician 3,Field Service Technician
323	Pre-Install Securus ITS equipment	322	0.75 days	Fri 7/29/11	Fri 7/29/11	Field Service Technician 3,Field Service Technician
324	MPLS Test & Turn-up Activities with AT&T	323	0.25 days	Fri 7/29/11	Fri 7/29/11	
325	MPLS T1 turned up with ATT	323	1 hr	Fri 7/29/11	Fri 7/29/11	Field Service Technician 3
326	MPLS T1 connected to Securus equipment	325	0.5 hrs	Fri 7/29/11	Fri 7/29/11	Field Service Technician 3
327	Installation Support confirmation that Securus equipment on-lr	326	0.5 hrs	Fri 7/29/11	Fri 7/29/11	Installation Support Technician 2
328	Install ITS Phones (Connected to Incumbent Call Processor)		2.75 days	Fri 7/29/11	Wed 8/3/11	
329	Phone room wiring and installation activity	323	0.25 days	Fri 7/29/11	Fri 7/29/11	Field Service Technician 4
330	Facility wiring and cross connections	324	0.5 days	Mon 8/1/11	Mon 8/1/11	Field Service Technician 3
331	Telephone replacements/installation in dormitories	330	2 days	Mon 8/1/11	Wed 8/3/11	Field Service Technician 4,Field Service Technician
332	Clean-up and Exit		0.38 days	Wed 8/3/11	Thu 8/4/11	
333	Phone room clean-up	1062	2 hrs	Wed 8/3/11	Wed 8/3/11	Field Service Technician 4,Field Service Technician
334	Customer overview of phone room installation	333	1 hr	Thu 8/4/11	Thu 8/4/11	Field Service Technician 3
335	Northeast Correctional Center - 127 ITS & 1 TDD		7.19 days	Thu 8/4/11	Mon 8/15/11	
336	Receipt & Pre-Install ITS Tasks		2.31 days	Thu 8/4/11	Mon 8/8/11	
337	Receive Shipment at Site	318FS+4 hrs	0.5 hrs	Thu 8/4/11	Thu 8/4/11	Field Service Technician 3,Field Service Technician
338	Verify shipment Content to Pick List	337	0.5 hrs	Thu 8/4/11	Thu 8/4/11	Field Service Technician 4,Field Service Technician
339	Telephone room preparation & wiring	337	1 day	Thu 8/4/11	Fri 8/5/11	Field Service Technician 4,Field Service Technician
340	Pre-Install Securus ITS equipment	339	1.25 days	Fri 8/5/11	Mon 8/8/11	Field Service Technician 4,Field Service Technician
341	MPLS Test & Turn-up Activities with AT&T	340	0.25 days	Mon 8/8/11	Tue 8/9/11	
342	MPLS T1 turned up with ATT	340	1 hr	Mon 8/8/11	Tue 8/9/11	Field Service Technician 3
343	MPLS T1 connected to Securus equipment	342	0.5 hrs	Tue 8/9/11	Tue 8/9/11	Field Service Technician 3
344	Installation Support confirmation that Securus equipment on-lr	343	0.5 hrs	Tue 8/9/11	Tue 8/9/11	Installation Support Technician 2
345	Install ITS Phones (Connected to Incumbent Call Processor)		4.25 days	Mon 8/8/11	Mon 8/15/11	
346	Phone room wiring and installation activity	340	0.5 days	Mon 8/8/11	Tue 8/9/11	Field Service Technician 4
347	Facility wiring and cross connections	341	0.5 days	Tue 8/9/11	Tue 8/9/11	Field Service Technician 3
348	Telephone replacements/installation in dormitories	347	3.5 days	Tue 8/9/11	Mon 8/15/11	Field Service Technician 3,Field Service Technician
349	Clean-up and Exit		0.38 days	Mon 8/15/11	Mon 8/15/11	
350	Phone room clean-up	1063	2 hrs	Mon 8/15/11	Mon 8/15/11	Field Service Technician 3,Field Service Technician
351	Customer overview of phone room installation	350	1 hr	Mon 8/15/11	Mon 8/15/11	Field Service Technician 3
352	Boonville Correctional & Treatment Center - 59 ITS & 1 TDD		4.44 days	Tue 8/16/11	Mon 8/22/11	
353	Receipt & Pre-Install ITS Tasks		1.31 days	Tue 8/16/11	Wed 8/17/11	
354	Receive Shipment at Site	335FS+4 hrs	0.5 hrs	Tue 8/16/11	Tue 8/16/11	Field Service Technician 4,Field Service Technician
355	Verify shipment Content to Pick List	354	0.5 hrs	Tue 8/16/11	Tue 8/16/11	Field Service Technician 3,Field Service Technician
356	Telephone room preparation & wiring	354	0.5 days	Tue 8/16/11	Tue 8/16/11	Field Service Technician 3,Field Service Technician
357	Pre-Install Securus ITS equipment	356	0.75 days	Tue 8/16/11	Wed 8/17/11	Field Service Technician 3,Field Service Technician
358	MPLS Test & Turn-up Activities with AT&T	357	0.25 days	Wed 8/17/11	Wed 8/17/11	
359	MPLS T1 turned up with ATT	357	1 hr	Wed 8/17/11	Wed 8/17/11	Field Service Technician 3
360	MPLS T1 connected to Securus equipment	359	0.5 hrs	Wed 8/17/11	Wed 8/17/11	Field Service Technician 3
361	Installation Support confirmation that Securus equipment on-lr	360	0.5 hrs	Wed 8/17/11	Wed 8/17/11	Installation Support Technician 2
362	Install ITS Phones (Connected to Incumbent Call Processor)		2.5 days	Wed 8/17/11	Mon 8/22/11	
363	Phone room wiring and installation activity	357	0.25 days	Wed 8/17/11	Wed 8/17/11	Field Service Technician 4
364	Facility wiring and cross connections	358	0.5 days	Wed 8/17/11	Thu 8/18/11	Field Service Technician 3
365	Telephone replacements/installation in dormitories	364	1.75 days	Thu 8/18/11	Mon 8/22/11	Field Service Technician 4,Field Service Technician
366	Clean-up and Exit		0.38 days	Mon 8/22/11	Mon 8/22/11	
367	Phone room clean-up	1084	2 hrs	Mon 8/22/11	Mon 8/22/11	Field Service Technician 4,Field Service Technician
368	Customer overview of phone room installation	367	1 hr	Mon 8/22/11	Mon 8/22/11	Field Service Technician 3
369	Cramer Therapeutic Center - 6 ITS		1.99 days	Fri 7/22/11	Tue 7/26/11	
370	Receipt & Pre-Install ITS Tasks		0.38 days	Fri 7/22/11	Fri 7/22/11	
371	Receive Shipment at Site	212FS+3 days	1 hr	Fri 7/22/11	Fri 7/22/11	Field Service Technician 5
372	Verify shipment Content to Pick List	371	1 hr	Fri 7/22/11	Fri 7/22/11	Field Service Technician 5
373	Telephone room preparation & wiring	371	1 hr	Fri 7/22/11	Fri 7/22/11	Field Service Technician 5
374	Pre-Install Securus ITS equipment	373	1 hr	Fri 7/22/11	Fri 7/22/11	Field Service Technician 5
375	MPLS Test & Turn-up Activities with AT&T	374	0.18 days	Fri 7/22/11	Fri 7/22/11	
376	MPLS T1 turned up with ATT	374	1 hr	Fri 7/22/11	Fri 7/22/11	Field Service Technician 5
377	MPLS T1 connected to Securus equipment	376	0.15 hrs	Fri 7/22/11	Fri 7/22/11	Field Service Technician 5

Preliminary Project/Implementation Schedule

ID	Task Name	Predecessors	Duration	Start	Finish	Task Owner
378	Installation Support confirmation that Securus equipment on-lr	377	0.25 hrs	Fri 7/22/11	Fri 7/22/11	Field Service Technician 5
379	Install ITS Phones (Connected to Incumbent Call Processor)		0.74 days	Fri 7/22/11	Mon 7/25/11	
380	Phone room wiring and installation activity	374	0.5 hrs	Fri 7/22/11	Fri 7/22/11	Field Service Technician 5
381	Facility wiring and cross connections	375	0.5 hrs	Fri 7/22/11	Fri 7/22/11	Field Service Technician 5
382	Telephone replacements/installation in dormitories	381	4 hrs	Fri 7/22/11	Mon 7/25/11	Field Service Technician 5
383	Clean-up and Exit		0.63 days	Mon 7/25/11	Tue 7/26/11	
384	Phone room clean-up	1085	4 hrs	Mon 7/25/11	Tue 7/26/11	Field Service Technician 5
385	Customer overview of phone room installation	384	1 hr	Tue 7/26/11	Tue 7/26/11	Field Service Technician 5
386	Tipton Correctional Center - 58 ITS & 1 TDD		4.44 days	Thu 7/21/11	Thu 7/28/11	
387	Receipt & Pre-Install ITS Tasks		1.31 days	Thu 7/21/11	Fri 7/22/11	
388	Receive Shipment at Site	209FS+3 days	0.5 hrs	Thu 7/21/11	Thu 7/21/11	Field Service Technician 7,Field Service Technician
389	Verify shipment Content to Pick List	388	0.5 hrs	Thu 7/21/11	Thu 7/21/11	Field Service Technician 6,Field Service Technician
390	Telephone room preparation & wiring	388	0.5 days	Thu 7/21/11	Fri 7/22/11	Field Service Technician 6,Field Service Technician
391	Pre-Install Securus ITS equipment	390	0.75 days	Fri 7/22/11	Fri 7/22/11	Field Service Technician 6,Field Service Technician
392	MPLS Test & Turn-up Activities with AT&T	391	0.25 days	Fri 7/22/11	Mon 7/25/11	
393	MPLS T1 turned up with ATT	391	1 hr	Fri 7/22/11	Mon 7/25/11	Field Service Technician 6
394	MPLS T1 connected to Securus equipment	393	0.5 hrs	Mon 7/25/11	Mon 7/25/11	Field Service Technician 6
395	Installation Support confirmation that Securus equipment on-lr	394	0.5 hrs	Mon 7/25/11	Mon 7/25/11	Installation Support Technician 2
396	Install ITS Phones (Connected to Incumbent Call Processor)		2.5 days	Fri 7/22/11	Wed 7/27/11	
397	Phone room wiring and installation activity	391	0.25 days	Fri 7/22/11	Mon 7/25/11	Field Service Technician 7
398	Facility wiring and cross connections	392	0.5 days	Mon 7/25/11	Mon 7/25/11	Field Service Technician 6
399	Telephone replacements/installation in dormitories	398	1.75 days	Mon 7/25/11	Wed 7/27/11	Field Service Technician 7,Field Service Technician
400	Clean-up and Exit		0.38 days	Wed 7/27/11	Thu 7/28/11	
401	Phone room clean-up	1067	2 hrs	Wed 7/27/11	Wed 7/27/11	Field Service Technician 7,Field Service Technician
402	Customer overview of phone room installation	401	1 hr	Wed 7/27/11	Thu 7/28/11	Field Service Technician 6
403	Fulton Reception & Diagnostic Center - 147 ITS & 1 TDD		5.99 days	Thu 7/28/11	Fri 8/5/11	
404	Receipt & Pre-Install ITS Tasks		2.31 days	Thu 7/28/11	Mon 8/1/11	
405	Receive Shipment at Site	386FS+4 hrs	0.5 hrs	Thu 7/28/11	Thu 7/28/11	Field Service Technician 7,Field Service Technician
406	Verify shipment Content to Pick List	405	0.5 hrs	Thu 7/28/11	Thu 7/28/11	Field Service Technician 6,Field Service Technician
407	Telephone room preparation & wiring	405	1 day	Thu 7/28/11	Fri 7/29/11	Field Service Technician 6,Field Service Technician
408	Pre-Install Securus ITS equipment	407	1.25 days	Fri 7/29/11	Mon 8/1/11	Field Service Technician 6,Field Service Technician
409	MPLS Test & Turn-up Activities with AT&T	408	0.22 days	Mon 8/1/11	Tue 8/2/11	
410	MPLS T1 turned up with ATT	408	1 hr	Mon 8/1/11	Mon 8/1/11	Field Service Technician 6
411	MPLS T1 connected to Securus equipment	410	0.5 hrs	Tue 8/2/11	Tue 8/2/11	Field Service Technician 6
412	Installation Support confirmation that Securus equipment on-lr	411	0.25 hrs	Tue 8/2/11	Tue 8/2/11	Field Service Technician 6,Field Service Technician
413	Install ITS Phones (Connected to Incumbent Call Processor)		3.05 days	Mon 8/1/11	Thu 8/4/11	
414	Phone room wiring and installation activity	408	0.5 days	Mon 8/1/11	Tue 8/2/11	Field Service Technician 7
415	Facility wiring and cross connections	409	0.5 days	Tue 8/2/11	Tue 8/2/11	Field Service Technician 6
416	Telephone replacements/installation in dormitories	415	2.33 days	Tue 8/2/11	Thu 8/4/11	Field Service Technician 7,Field Service Technician
417	Clean-up and Exit		0.38 days	Fri 8/5/11	Fri 8/5/11	
418	Phone room clean-up	1086	2 hrs	Fri 8/5/11	Fri 8/5/11	Field Service Technician 6,Field Service Technician
419	Customer overview of phone room installation	418	1 hr	Fri 8/5/11	Fri 8/5/11	Field Service Technician 6
420	Algon Correctional Center - 61 ITS & 2 TDD		4.5 days	Mon 8/8/11	Fri 8/12/11	
421	Receipt & Pre-Install ITS Tasks		1.38 days	Mon 8/8/11	Tue 8/9/11	
422	Receive Shipment at Site	403FS+4 hrs	0.5 hrs	Mon 8/8/11	Mon 8/8/11	Field Service Technician 7,Field Service Technician
423	Verify shipment Content to Pick List	422	0.5 hrs	Mon 8/8/11	Mon 8/8/11	Field Service Technician 6,Field Service Technician
424	Telephone room preparation & wiring	423	0.5 days	Mon 8/8/11	Mon 8/8/11	Field Service Technician 6,Field Service Technician
425	Pre-Install Securus ITS equipment	424	0.75 days	Mon 8/8/11	Tue 8/9/11	Field Service Technician 6,Field Service Technician
426	MPLS Test & Turn-up Activities with AT&T	425	0.25 days	Tue 8/9/11	Tue 8/9/11	
427	MPLS T1 turned up with ATT	425	1 hr	Tue 8/9/11	Tue 8/9/11	Field Service Technician 6
428	MPLS T1 connected to Securus equipment	427	0.5 hrs	Tue 8/9/11	Tue 8/9/11	Field Service Technician 6
429	Installation Support confirmation that Securus equipment on-lr	428	0.5 hrs	Tue 8/9/11	Tue 8/9/11	Installation Support Technician 2
430	Install ITS Phones (Connected to Incumbent Call Processor)		2.5 days	Tue 8/9/11	Thu 8/11/11	
431	Phone room wiring and installation activity	425	0.25 days	Tue 8/9/11	Tue 8/9/11	Field Service Technician 7
432	Facility wiring and cross connections	426	0.5 days	Tue 8/9/11	Wed 8/10/11	Field Service Technician 6
433	Telephone replacements/installation in dormitories	432	1.75 days	Wed 8/10/11	Thu 8/11/11	Field Service Technician 7,Field Service Technician
434	Clean-up and Exit		0.38 days	Fri 8/12/11	Fri 8/12/11	
435	Phone room clean-up	1068	2 hrs	Fri 8/12/11	Fri 8/12/11	Field Service Technician 7,Field Service Technician
436	Customer overview of phone room installation	435	1 hr	Fri 8/12/11	Fri 8/12/11	Field Service Technician 6
437	Jefferson City Correctional Center - 94 ITS & 1 TDD		5.94 days	Mon 8/15/11	Mon 8/22/11	
438	Receipt & Pre-Install ITS Tasks		2.06 days	Mon 8/15/11	Wed 8/17/11	
439	Receive Shipment at Site	420FS+4 hrs	0.5 hrs	Mon 8/15/11	Mon 8/15/11	Field Service Technician 6,Field Service Technician
440	Verify shipment Content to Pick List	439	0.5 hrs	Mon 8/15/11	Mon 8/15/11	Field Service Technician 7,Field Service Technician
441	Telephone room preparation & wiring	439	1 day	Mon 8/15/11	Tue 8/16/11	Field Service Technician 7,Field Service Technician
442	Pre-Install Securus ITS equipment	441	1 day	Tue 8/16/11	Wed 8/17/11	Field Service Technician 7,Field Service Technician
443	MPLS Test & Turn-up Activities with AT&T	442	0.25 days	Wed 8/17/11	Wed 8/17/11	
444	MPLS T1 turned up with ATT	442	1 hr	Wed 8/17/11	Wed 8/17/11	Field Service Technician 6
445	MPLS T1 connected to Securus equipment	444	0.5 hrs	Wed 8/17/11	Wed 8/17/11	Field Service Technician 6
446	Installation Support confirmation that Securus equipment on-lr	445	0.5 hrs	Wed 8/17/11	Wed 8/17/11	Installation Support Technician 2
447	Install ITS Phones (Connected to Incumbent Call Processor)		3.25 days	Wed 8/17/11	Mon 8/22/11	
448	Phone room wiring and installation activity	442	0.5 days	Wed 8/17/11	Wed 8/17/11	Field Service Technician 7
449	Facility wiring and cross connections	443	0.5 days	Wed 8/17/11	Wed 8/17/11	Field Service Technician 6
450	Telephone replacements/installation in dormitories	449	2.5 days	Wed 8/17/11	Mon 8/22/11	Field Service Technician 6,Field Service Technician
451	Clean-up and Exit		0.38 days	Mon 8/22/11	Mon 8/22/11	
452	Phone room clean-up	1069	2 hrs	Mon 8/22/11	Mon 8/22/11	Field Service Technician 6,Field Service Technician

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ID	Task Name	Predecessors	Duration	Start	Finish	Task Owner
453	Customer overview of phone room installation	452	1 hr	Mon 8/22/11	Mon 8/22/11	Field Service Technician 6
454	Southeast Region		35.65 days	Thu 7/21/11	Thu 9/8/11	
455	Missouri Eastern Correctional Center - 53 ITS & 1 TDD		4.16 days	Thu 7/21/11	Wed 7/27/11	
456	Receipt & Pre-Install ITS Tasks		1.13 days	Thu 7/21/11	Fri 7/22/11	
457	Receive Shipment at Site	206FS+3 days	0.5 hrs	Thu 7/21/11	Thu 7/21/11	Field Service Technician 8,Field Service Technician
458	Verify shipment Content to Pick List	457	0.5 hrs	Thu 7/21/11	Thu 7/21/11	Field Service Technician 9,Field Service Technician
459	Telephone room preparation & wiring	458	0.5 days	Thu 7/21/11	Thu 7/21/11	Field Service Technician 9,Field Service Technician
460	Pre-Install Securus ITS equipment	459	0.5 days	Thu 7/21/11	Fri 7/22/11	Field Service Technician 9,Field Service Technician
461	MPLS Test & Turn-up Activities with AT&T		0.16 days	Fri 7/22/11	Fri 7/22/11	
462	MPLS T1 turned up with ATT	460	0.5 hrs	Fri 7/22/11	Fri 7/22/11	Field Service Technician 8
463	MPLS T1 connected to Securus equipment	462	0.25 hrs	Fri 7/22/11	Fri 7/22/11	Field Service Technician 8
464	Installation Support confirmation that Securus equipment on-lr	463	0.5 hrs	Fri 7/22/11	Fri 7/22/11	Installation Support Technician 2
465	Install ITS Phones (Connected to Incumbent Call Processor)		3.03 days	Fri 7/22/11	Wed 7/27/11	
466	Phone room wiring and installation activity	460	0.25 days	Fri 7/22/11	Fri 7/22/11	Field Service Technician 9
467	Facility wiring and cross connections	461	0.5 days	Fri 7/22/11	Mon 7/25/11	Field Service Technician 8
468	Telephone replacements/installation in dormitories	467	1.75 days	Mon 7/25/11	Wed 7/27/11	Field Service Technician 8,Field Service Technician
469	Clean-up and Exit		0.38 days	Fri 7/22/11	Fri 7/22/11	
470	Phone room clean-up	1071	2 hrs	Fri 7/22/11	Fri 7/22/11	Field Service Technician 8,Field Service Technician
471	Customer overview of phone room installation	470	1 hr	Fri 7/22/11	Fri 7/22/11	Field Service Technician 8
472	Eastern Reception & Diagnostic Center-167 ITS & 1 TDD		5.92 days	Wed 7/27/11	Thu 8/4/11	
473	Receipt & Pre-Install ITS Tasks		1.54 days	Wed 7/27/11	Fri 7/29/11	
474	Receive Shipment at Site	455FS+4 hrs	0.33 hrs	Wed 7/27/11	Wed 7/27/11	Field Service Technician 9,Field Service Technician
475	Verify shipment Content to Pick List	474	0.33 hrs	Wed 7/27/11	Wed 7/27/11	Field Service Technician 8,Field Service Technician
476	Telephone room preparation & wiring	474	0.67 days	Wed 7/27/11	Thu 7/28/11	Field Service Technician 9,Field Service Technician
477	Pre-Install Securus ITS equipment	476	0.83 days	Thu 7/28/11	Fri 7/29/11	Field Service Technician 8,Field Service Technician
478	MPLS Test & Turn-up Activities with AT&T		0.25 days	Fri 7/29/11	Fri 7/29/11	
479	MPLS T1 turned up with ATT	477	1 hr	Fri 7/29/11	Fri 7/29/11	Field Service Technician 8
480	MPLS T1 connected to Securus equipment	479	0.5 hrs	Fri 7/29/11	Fri 7/29/11	Field Service Technician 8
481	Installation Support confirmation that Securus equipment on-lr	480	0.5 hrs	Fri 7/29/11	Fri 7/29/11	Installation Support Technician 2
482	Install ITS Phones (Connected to Incumbent Call Processor)		3.75 days	Fri 7/29/11	Thu 8/4/11	
483	Phone room wiring and installation activity	477	0.5 days	Fri 7/29/11	Fri 7/29/11	Field Service Technician 9
484	Facility wiring and cross connections	478	0.5 days	Fri 7/29/11	Mon 8/1/11	Field Service Technician 8
485	Telephone replacements/installation in dormitories	484	3 days	Mon 8/1/11	Thu 8/4/11	Field Service Technician 9,Field Service Technician
486	Clean-up and Exit		0.38 days	Thu 8/4/11	Thu 8/4/11	
487	Phone room clean-up	1072	2 hrs	Thu 8/4/11	Thu 8/4/11	Field Service Technician 9,Field Service Technician
488	Customer overview of phone room installation	487	1 hr	Thu 8/4/11	Thu 8/4/11	Field Service Technician 8
489	Potosi Correctional Center - 53 ITS & 1 TDD		4.16 days	Fri 8/5/11	Thu 8/11/11	
490	Receipt & Pre-Install ITS Tasks		1.13 days	Fri 8/5/11	Mon 8/8/11	
491	Receive Shipment at Site	472FS+4 hrs	0.5 hrs	Fri 8/5/11	Fri 8/5/11	Field Service Technician 8,Field Service Technician
492	Verify shipment Content to Pick List	491	0.5 hrs	Fri 8/5/11	Fri 8/5/11	Field Service Technician 9,Field Service Technician
493	Telephone room preparation & wiring	492	0.5 days	Fri 8/5/11	Fri 8/5/11	Field Service Technician 9,Field Service Technician
494	Pre-Install Securus ITS equipment	493	0.5 days	Fri 8/5/11	Mon 8/8/11	Field Service Technician 9,Field Service Technician
495	MPLS Test & Turn-up Activities with AT&T		0.16 days	Mon 8/8/11	Mon 8/8/11	
496	MPLS T1 turned up with ATT	494	0.5 hrs	Mon 8/8/11	Mon 8/8/11	Field Service Technician 8
497	MPLS T1 connected to Securus equipment	496	0.25 hrs	Mon 8/8/11	Mon 8/8/11	Field Service Technician 8
498	Installation Support confirmation that Securus equipment on-lr	497	0.5 hrs	Mon 8/8/11	Mon 8/8/11	Installation Support Technician 2
499	Install ITS Phones (Connected to Incumbent Call Processor)		2.41 days	Mon 8/8/11	Wed 8/10/11	
500	Phone room wiring and installation activity	494	0.25 days	Mon 8/8/11	Mon 8/8/11	Field Service Technician 9
501	Facility wiring and cross connections	495	0.5 days	Mon 8/8/11	Mon 8/8/11	Field Service Technician 8
502	Telephone replacements/installation in dormitories	501	1.75 days	Mon 8/8/11	Wed 8/10/11	Field Service Technician 8,Field Service Technician
503	Clean-up and Exit		0.38 days	Wed 8/10/11	Thu 8/11/11	
504	Phone room clean-up	1073	2 hrs	Wed 8/10/11	Thu 8/11/11	Field Service Technician 8,Field Service Technician
505	Customer overview of phone room installation	504	1 hr	Thu 8/11/11	Thu 8/11/11	Field Service Technician 8
506	South Central Correctional Center -79 ITS & 1 TDD		5.16 days	Thu 8/11/11	Thu 8/18/11	
507	Receipt & Pre-Install ITS Tasks		1.13 days	Thu 8/11/11	Fri 8/12/11	
508	Receive Shipment at Site	489FS+4 hrs	0.5 hrs	Thu 8/11/11	Thu 8/11/11	Field Service Technician 8,Field Service Technician
509	Verify shipment Content to Pick List	508	0.5 hrs	Thu 8/11/11	Thu 8/11/11	Field Service Technician 9,Field Service Technician
510	Telephone room preparation & wiring	509	0.5 days	Thu 8/11/11	Fri 8/12/11	Field Service Technician 9,Field Service Technician
511	Pre-Install Securus ITS equipment	510	0.5 days	Fri 8/12/11	Fri 8/12/11	Field Service Technician 9,Field Service Technician
512	MPLS Test & Turn-up Activities with AT&T		0.16 days	Fri 8/12/11	Mon 8/15/11	
513	MPLS T1 turned up with ATT	511	0.5 hrs	Fri 8/12/11	Fri 8/12/11	Field Service Technician 8
514	MPLS T1 connected to Securus equipment	513	0.25 hrs	Fri 8/12/11	Mon 8/15/11	Field Service Technician 8
515	Installation Support confirmation that Securus equipment on-lr	514	0.5 hrs	Mon 8/15/11	Mon 8/15/11	Installation Support Technician 2
516	Install ITS Phones (Connected to Incumbent Call Processor)		3.41 days	Fri 8/12/11	Thu 8/18/11	
517	Phone room wiring and installation activity	511	0.5 days	Fri 8/12/11	Mon 8/15/11	Field Service Technician 9
518	Facility wiring and cross connections	512	0.75 days	Mon 8/15/11	Mon 8/15/11	Field Service Technician 8
519	Telephone replacements/installation in dormitories	518	2.5 days	Mon 8/15/11	Thu 8/18/11	Field Service Technician 8,Field Service Technician
520	Clean-up and Exit		0.38 days	Thu 8/18/11	Thu 8/18/11	
521	Phone room clean-up	1074	2 hrs	Thu 8/18/11	Thu 8/18/11	Field Service Technician 8,Field Service Technician
522	Customer overview of phone room installation	521	1 hr	Thu 8/18/11	Thu 8/18/11	Field Service Technician 8
523	Ozark Correctional Center - 26 ITS & 1 TDD		3.19 days	Fri 8/19/11	Wed 8/24/11	
524	Receipt & Pre-Install ITS Tasks		1.08 days	Fri 8/19/11	Mon 8/22/11	
525	Receive Shipment at Site	506FS+4 hrs	0.5 hrs	Fri 8/19/11	Fri 8/19/11	Field Service Technician 8,Field Service Technician
526	Verify shipment Content to Pick List	525	0.5 hrs	Fri 8/19/11	Fri 8/19/11	Field Service Technician 8,Field Service Technician
527	Telephone room preparation & wiring	525	0.5 days	Fri 8/19/11	Mon 8/22/11	Field Service Technician 8,Field Service Technician
528	Pre-Install Securus ITS equipment	527	0.5 days	Mon 8/22/11	Mon 8/22/11	Field Service Technician 8,Field Service Technician

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ID	Task Name	Predecessors	Duration	Start	Finish	Task Owner
529	MPLS Test & Turn-up Activities with AT&T	528	0.25 days	Mon 8/22/11	Mon 8/22/11	
530	MPLS T1 turned up with ATT	528	1 hr	Mon 8/22/11	Mon 8/22/11	Field Service Technician 8
531	MPLS T1 connected to Securus equipment	530	0.5 hrs	Mon 8/22/11	Mon 8/22/11	Field Service Technician 8
532	Installation Support confirmation that Securus equipment on-lr	531	0.5 hrs	Mon 8/22/11	Mon 8/22/11	Installation Support Technician 2
533	Install ITS Phones (Connected to Incumbent Call Processor)		1.5 days	Mon 8/22/11	Wed 8/24/11	
534	Phone room wiring and installation activity	528	0.25 days	Mon 8/22/11	Mon 8/22/11	Field Service Technician 9
535	Facility wiring and cross connections	529	0.25 days	Mon 8/22/11	Tue 8/23/11	Field Service Technician 8
536	Telephone replacements/installation in dormitories	535	1 day	Tue 8/23/11	Wed 8/24/11	Field Service Technician 9, Field Service Technician
537	Clean-up and Exit		0.38 days	Wed 8/24/11	Wed 8/24/11	
538	Phone room clean-up	1075	2 hrs	Wed 8/24/11	Wed 8/24/11	Field Service Technician 9, Field Service Technician
539	Customer overview of phone room installation	538	1 hr	Wed 8/24/11	Wed 8/24/11	Field Service Technician 8
540	Farmington Correctional Center- 135 ITS & 1 TDD		4.92 days	Thu 8/25/11	Thu 9/1/11	
541	Receipt & Pre-Install ITS Tasks		1.54 days	Thu 8/25/11	Fri 8/26/11	
542	Receive Shipment at Site	523FS+4 hrs	0.33 hrs	Thu 8/25/11	Thu 8/25/11	Field Service Technician 9, Field Service Technician
543	Verify shipment Content to Pick List	542	0.33 hrs	Thu 8/25/11	Thu 8/25/11	Field Service Technician 8, Field Service Technician
544	Telephone room preparation & wiring	542	0.67 days	Thu 8/25/11	Thu 8/25/11	Field Service Technician 8, Field Service Technician
545	Pre-Install Securus ITS equipment	544	0.83 days	Thu 8/25/11	Fri 8/26/11	Field Service Technician 8, Field Service Technician
546	MPLS Test & Turn-up Activities with AT&T	545	0.25 days	Fri 8/26/11	Fri 8/26/11	
547	MPLS T1 turned up with ATT	545	1 hr	Fri 8/26/11	Fri 8/26/11	Field Service Technician 8
548	MPLS T1 connected to Securus equipment	547	0.5 hrs	Fri 8/26/11	Fri 8/26/11	Field Service Technician 8
549	Installation Support confirmation that Securus equipment on-lr	548	0.5 hrs	Fri 8/26/11	Fri 8/26/11	Installation Support Technician 2
550	Install ITS Phones (Connected to Incumbent Call Processor)		2.75 days	Fri 8/26/11	Wed 8/31/11	
551	Phone room wiring and installation activity	545	0.5 days	Fri 8/26/11	Mon 8/29/11	Field Service Technician 9
552	Facility wiring and cross connections	546	0.5 days	Fri 8/26/11	Mon 8/29/11	Field Service Technician 8
553	Telephone replacements/installation in dormitories	552	2 days	Mon 8/29/11	Wed 8/31/11	Field Service Technician 9, Field Service Technician
554	Clean-up and Exit		0.38 days	Wed 8/31/11	Thu 9/1/11	
555	Phone room clean-up	1076	2 hrs	Wed 8/31/11	Wed 8/31/11	Field Service Technician 9, Field Service Technician
556	Customer overview of phone room installation	555	1 hr	Wed 8/31/11	Thu 9/1/11	Field Service Technician 8
557	Southeast Correctional Center -88 ITS & 1 TDD		5.16 days	Thu 9/1/11	Thu 9/8/11	
558	Receipt & Pre-Install ITS Tasks		1.13 days	Thu 9/1/11	Fri 9/2/11	
559	Receive Shipment at Site	540FS+4 hrs	0.5 hrs	Thu 9/1/11	Thu 9/1/11	Field Service Technician 8, Field Service Technician
560	Verify shipment Content to Pick List	559	0.5 hrs	Thu 9/1/11	Thu 9/1/11	Field Service Technician 8, Field Service Technician
561	Telephone room preparation & wiring	560	0.5 days	Thu 9/1/11	Fri 9/2/11	Field Service Technician 8, Field Service Technician
562	Pre-Install Securus ITS equipment	561	0.5 days	Fri 9/2/11	Fri 9/2/11	Field Service Technician 9, Field Service Technician
563	MPLS Test & Turn-up Activities with AT&T	562	0.16 days	Fri 9/2/11	Fri 9/2/11	
564	MPLS T1 turned up with ATT	562	0.5 hrs	Fri 9/2/11	Fri 9/2/11	Field Service Technician 8
565	MPLS T1 connected to Securus equipment	564	0.25 hrs	Fri 9/2/11	Fri 9/2/11	Field Service Technician 8
566	Installation Support confirmation that Securus equipment on-lr	565	0.5 hrs	Fri 9/2/11	Fri 9/2/11	Installation Support Technician 2
567	Install ITS Phones (Connected to Incumbent Call Processor)		3.41 days	Fri 9/2/11	Thu 9/8/11	
568	Phone room wiring and installation activity	562	0.5 days	Fri 9/2/11	Mon 9/5/11	Field Service Technician 8
569	Facility wiring and cross connections	563	0.75 days	Fri 9/2/11	Mon 9/5/11	Field Service Technician 8
570	Telephone replacements/installation in dormitories	569	2.5 days	Mon 9/5/11	Thu 9/8/11	Field Service Technician 8, Field Service Technician
571	Clean-up and Exit		0.38 days	Thu 9/8/11	Thu 9/8/11	
572	Phone room clean-up	1077	2 hrs	Thu 9/8/11	Thu 9/8/11	Field Service Technician 8, Field Service Technician
573	Customer overview of phone room installation	572	1 hr	Thu 9/8/11	Thu 9/8/11	Field Service Technician 8
574	S-Gate User Interface Training		35.71 days	Fri 7/22/11	Fri 9/9/11	
575	Northwest Region		27.25 days	Fri 7/22/11	Tue 8/30/11	
576	Maryville Treatment Center - 23 ITS & 1 TDD	215	1 day	Fri 7/22/11	Fri 7/22/11	Trainer 1
577	Crossroads Correctional Center - 93 ITS & 1 TDD	232	1 day	Mon 8/1/11	Tue 8/2/11	Trainer 1
578	Western Missouri Correctional Center - 93 ITS & 1 TDD	249	1 day	Tue 8/9/11	Wed 8/10/11	Trainer 1
579	Western Reception, Diagnostic & Correctional Center - 111 ITS & 1 TDD	266	1 day	Thu 8/18/11	Fri 8/19/11	Trainer 1
580	Chillicothe Correctional Center - 92 ITS & 1 TDD	283	1 day	Mon 8/29/11	Tue 8/30/11	Trainer 1
581	Central Region		20.81 days	Tue 7/26/11	Tue 8/23/11	
582	Moberly Correctional Center - 64 ITS & 1 TDD	301	1 day	Wed 7/27/11	Thu 7/28/11	Trainer 2
583	Women's Reception, Diagnostic & Correctional Center - 70 ITS & 1 TDD	318	1 day	Thu 8/4/11	Fri 8/5/11	Trainer 2
584	Northeast Correctional Center - 127 ITS & 1 TDD	335	1 day	Mon 8/15/11	Tue 8/16/11	Trainer 2
585	Boonville Correctional & Treatment Center - 59 ITS & 1 TDD	352	1 day	Mon 8/22/11	Tue 8/23/11	Trainer 2
586	Cremor Therapeutic Center - 6 ITS	369	1 day	Tue 7/26/11	Wed 7/27/11	Trainer 3
587	Tipton Correctional Center - 58 ITS & 1 TDD	386	1 day	Thu 7/28/11	Fri 7/29/11	Trainer 3
588	Fulton Reception & Diagnostic Center - 147 ITS & 1 TDD	403	1 day	Fri 8/5/11	Mon 8/8/11	Trainer 3
589	Alcoa Correctional Center - 61 ITS & 2 TDD	420	1 day	Fri 8/12/11	Mon 8/15/11	Trainer 3
590	Jefferson City Correctional Center - 94 ITS & 1 TDD	437	1 day	Mon 8/22/11	Tue 8/23/11	Trainer 3
591	Southeast Region		32.49 days	Wed 7/27/11	Fri 9/9/11	
592	Missouri Eastern Correctional Center - 53 ITS & 1 TDD	455	1 day	Wed 7/27/11	Thu 7/28/11	Trainer 4
593	Eastern Reception & Diagnostic Center- 167 ITS & 1 TDD	472	1 day	Thu 8/4/11	Fri 8/5/11	Trainer 4
594	Missouri Eastern Correctional Center - 63 ITS & 1 TDD	489	1 day	Thu 8/11/11	Fri 8/12/11	Trainer 4
595	South Central Correctional Center -79 ITS & 1 TDD	506	1 day	Thu 8/18/11	Fri 8/19/11	Trainer 4
596	Ozark Correctional Center - 26 ITS & 1 TDD	523	1 day	Wed 8/24/11	Thu 8/25/11	Trainer 4
597	Farmington Correctional Center- 135 ITS & 1 TDD	540	1 day	Thu 9/1/11	Fri 9/2/11	Trainer 4
598	Southeast Correctional Center -88 ITS & 1 TDD	557	1 day	Thu 9/8/11	Fri 9/9/11	Trainer 4
599	Guarded Exchange Calibration		22 days	Mon 8/1/11	Wed 8/31/11	
600	Implement test data via production integration interface	186	5 days	Mon 8/1/11	Mon 8/8/11	
601	Call monitoring and call selection process walk through	600	5 days	Mon 8/8/11	Mon 8/15/11	
602	Data analytics walk through	601	5 days	Mon 8/15/11	Mon 8/22/11	
603	Establish call selection parameters and initial calibration	602	3 days	Mon 8/22/11	Thu 8/25/11	
604	Establish data transfer and DOC recipients	603	3 days	Thu 8/25/11	Tue 8/30/11	

Preliminary Project/Implementation Schedule

ID	Task Name	Predecessors	Duration	Start	Finish	Task Owner
605	Establish regular calibration session schedule	604	1 day	Tue 8/30/11	Wed 8/31/11	
606	Transition Activities		8.88 days	Tue 9/13/11	Mon 9/26/11	
607	Huber & Associates Data Transfer Coordination		8.44 days	Tue 9/13/11	Thu 9/22/11	
608	Canteen and Kiosk Phone Time Purchase Data Upload		8.44 days	Tue 9/13/11	Thu 9/22/11	
609	Northwest Region		0.06 days	Tue 9/13/11	Tue 9/13/11	
610	Maryville Treatment Center - 23 ITS & 1 TDD	999FS+1 day	0.5 hrs	Tue 9/13/11	Tue 9/13/11	Integration Engineer 1
611	Crossroads Correctional Center - 93 ITS & 1 TDD	999FS+1 day	0.5 hrs	Tue 9/13/11	Tue 9/13/11	Integration Engineer 1
612	Western Missouri Correctional Center - 93 ITS & 1 TDD	999FS+1 day	0.5 hrs	Tue 9/13/11	Tue 9/13/11	Integration Engineer 1
613	Western Reception, Diagnostic & Correctional Center - 111 ITS & 1 TDD	999FS+1 day	0.5 hrs	Tue 9/13/11	Tue 9/13/11	Integration Engineer 1
614	Chillicothe Correctional Center - 92 ITS & 1 TDD	999FS+1 day	0.5 hrs	Tue 9/13/11	Tue 9/13/11	Integration Engineer 1
615	Central Region		3.44 days	Tue 9/13/11	Mon 9/19/11	
616	Moberly Correctional Center - 64 ITS & 1 TDD	999FS+1 day	0.5 hrs	Tue 9/13/11	Tue 9/13/11	Integration Engineer 1
617	Women's Reception, Diagnostic & Correctional Center - 70 ITS & 1 TDD	999FS+1 day	0.5 hrs	Tue 9/13/11	Tue 9/13/11	Integration Engineer 1
618	Northeast Correctional Center - 127 ITS & 1 TDD	999FS+1 day	0.5 hrs	Tue 9/13/11	Tue 9/13/11	Integration Engineer 1
619	Boonville Correctional & Treatment Center - 59 ITS & 1 TDD	999FS+1 day	0.5 hrs	Tue 9/13/11	Tue 9/13/11	Integration Engineer 1
620	Cremor Therapeutic Center - 6 ITS	790	0.5 hrs	Fri 9/16/11	Fri 9/16/11	Integration Engineer 1
621	Tipton Correctional Center - 58 ITS & 1 TDD	807	0.5 hrs	Mon 9/19/11	Mon 9/19/11	Integration Engineer 1
622	Fulton Reception & Diagnostic Center - 147 ITS & 1 TDD	824	0.5 hrs	Mon 9/19/11	Mon 9/19/11	Integration Engineer 1
623	Alcoa Correctional Center - 61 ITS & 2 TDD	841	0.5 hrs	Mon 9/19/11	Mon 9/19/11	Integration Engineer 1
624	Jefferson City Correctional Center - 94 ITS & 1 TDD	858	0.5 hrs	Mon 9/19/11	Mon 9/19/11	Integration Engineer 1
625	Southeast Region		3.19 days	Mon 9/19/11	Thu 9/22/11	
626	Missouri Eastern Correctional Center - 53 ITS & 1 TDD	876	0.5 hrs	Mon 9/19/11	Mon 9/19/11	Integration Engineer 1
627	Eastern Reception & Diagnostic Center - 167 ITS & 1 TDD	893	0.5 hrs	Mon 9/19/11	Mon 9/19/11	Integration Engineer 1
628	South Central Correctional Center - 79 ITS & 1 TDD	910	0.5 hrs	Mon 9/19/11	Mon 9/19/11	Integration Engineer 1
629	Ozark Correctional Center - 26 ITS & 1 TDD	927	0.5 hrs	Mon 9/19/11	Mon 9/19/11	Integration Engineer 1
630	Farmington Correctional Center - 135 ITS & 1 TDD	944	0.5 hrs	Tue 9/20/11	Tue 9/20/11	Integration Engineer 1
631	Southeast Correctional Center - 88 ITS & 1 TDD	961	0.5 hrs	Thu 9/22/11	Thu 9/22/11	Integration Engineer 1
632	ITS Transfer to Securus SCP		8.81 days	Tue 9/13/11	Mon 9/26/11	
633	Northwest Region		2.56 days	Tue 9/13/11	Fri 9/16/11	
634	Maryville Treatment Center - 23 ITS & 1 TDD		2 days	Tue 9/13/11	Thu 9/15/11	
635	Transition Preparation		0.63 days	Tue 9/13/11	Wed 9/14/11	
636	Phone room and equipment inspection	810	1 hr	Tue 9/13/11	Wed 9/14/11	Field Service Technician 1
637	Debit balance verifications	836	1 hr	Wed 9/14/11	Wed 9/14/11	Field Service Technician 1
638	Notice to MODOC Facility Personnel - Ready for ITS Transition	1080	1 hr	Wed 9/14/11	Wed 9/14/11	Field Service Technician 1
639	Transition		1.25 days	Wed 9/14/11	Thu 9/15/11	
640	Move 25 pair cables from incumbent to Securus SCP equipment	638	0.5 hrs	Wed 9/14/11	Wed 9/14/11	Field Service Technician 1
641	Cut sheet distributed to Securus Team	640	0.5 hrs	Wed 9/14/11	Wed 9/14/11	Field Service Technician 1
642	Live network traffic monitoring : continuous NOC monitor	641	1 hr	Wed 9/14/11	Wed 9/14/11	Network Operations Center
643	Post cutover equipment monitoring	642	8 hrs	Wed 9/14/11	Thu 9/15/11	Site Engineer 1
644	Installation Finalization		0.75 days	Wed 9/14/11	Thu 9/15/11	
645	Complete walk through	640	4 hrs	Wed 9/14/11	Thu 9/15/11	Field Service Technician 1
646	Update Site Design / Engineering documentation	645	1 hr	Thu 9/15/11	Thu 9/15/11	Field Service Technician 1
647	Final site review with Engineer and Project Manager	646	1 hr	Thu 9/15/11	Thu 9/15/11	Field Service Technician 1
648	Clean-up and exit		0.56 days	Thu 9/15/11	Thu 9/15/11	
649	Phone room clean-up	647	2 hrs	Thu 9/15/11	Thu 9/15/11	Field Service Technician 1
650	Customer meeting to transition installation materials, site property, etc.	1104	1 hr	Thu 9/15/11	Thu 9/15/11	Field Service Technician 1
651	Crossroads Correctional Center - 93 ITS & 1 TDD		2.56 days	Tue 9/13/11	Fri 9/16/11	
652	Transition Preparation		0.63 days	Tue 9/13/11	Wed 9/14/11	
653	Phone room and equipment inspection	611	1 hr	Tue 9/13/11	Wed 9/14/11	Field Service Technician 2
654	Debit balance verifications	853	1 hr	Wed 9/14/11	Wed 9/14/11	Field Service Technician 2
655	Notice to MODOC Facility Personnel - Ready for ITS Transition	1081	1 hr	Wed 9/14/11	Wed 9/14/11	Field Service Technician 2
656	Transition		1.31 days	Wed 9/14/11	Thu 9/15/11	
657	Move 25 pair cables from incumbent to Securus SCP equipment	655	1 hr	Wed 9/14/11	Wed 9/14/11	Field Service Technician 2
658	Cut sheet distributed to Securus Team	657	0.5 hrs	Wed 9/14/11	Wed 9/14/11	Field Service Technician 2
659	Live network traffic monitoring : continuous NOC monitor	658	1 hr	Wed 9/14/11	Wed 9/14/11	Network Operations Center
660	Post cutover equipment monitoring	659	8 hrs	Wed 9/14/11	Thu 9/15/11	Site Engineer 2
661	Installation Finalization		1.25 days	Wed 9/14/11	Thu 9/15/11	
662	Complete walk through	667	8 hrs	Wed 9/14/11	Thu 9/15/11	Field Service Technician 2
663	Update Site Design / Engineering documentation	662	1 hr	Thu 9/15/11	Thu 9/15/11	Field Service Technician 2
664	Final site review with Engineer and Project Manager	663	1 hr	Thu 9/15/11	Thu 9/15/11	Field Service Technician 2
665	Clean-up and exit		0.56 days	Thu 9/15/11	Fri 9/16/11	
666	Phone room clean-up	664	2 hrs	Thu 9/15/11	Fri 9/16/11	Field Service Technician 2
667	Customer meeting to transition installation materials, site property, etc.	1105	1 hr	Fri 9/16/11	Fri 9/16/11	Field Service Technician 2
668	Western Missouri Correctional Center - 93 ITS & 1 TDD		2.56 days	Tue 9/13/11	Fri 9/16/11	
669	Transition Preparation		0.63 days	Tue 9/13/11	Wed 9/14/11	
670	Phone room and equipment inspection	612	1 hr	Tue 9/13/11	Wed 9/14/11	Field Service Technician 3
671	Debit balance verifications	870	1 hr	Wed 9/14/11	Wed 9/14/11	Field Service Technician 3
672	Notice to MODOC Facility Personnel - Ready for ITS Transition	1082	1 hr	Wed 9/14/11	Wed 9/14/11	Field Service Technician 3
673	Transition		1.31 days	Wed 9/14/11	Thu 9/15/11	
674	Move 25 pair cables from incumbent to Securus SCP equipment	672	1 hr	Wed 9/14/11	Wed 9/14/11	Field Service Technician 3
675	Cut sheet distributed to Securus Team	674	0.5 hrs	Wed 9/14/11	Wed 9/14/11	Field Service Technician 3
676	Live network traffic monitoring : continuous NOC monitor	675	1 hr	Wed 9/14/11	Wed 9/14/11	Network Operations Center
677	Post cutover equipment monitoring	676	8 hrs	Wed 9/14/11	Thu 9/15/11	Site Engineer 3
678	Installation Finalization		1.25 days	Wed 9/14/11	Thu 9/15/11	

Preliminary Project/Implementation Schedule

ID	Task Name	Predecessors	Duration	Start	Finish	Task Owner
679	Complete walk through	674	8 hrs	Wed 9/14/11	Thu 9/15/11	Field Service Technician 3
680	Update Site Design / Engineering documentation	679	1 hr	Thu 9/15/11	Thu 9/15/11	Field Service Technician 3
681	Final site review with Engineer and Project Manager	680	1 hr	Thu 9/15/11	Thu 9/15/11	Field Service Technician 3
682	Clean-up and exit		0.56 days	Thu 9/15/11	Fri 9/16/11	
683	Phone room clean-up	681	2 hrs	Thu 9/15/11	Fri 9/16/11	Field Service Technician 3
684	Customer meeting to transition installation materials, site property, etc.	1106	1 hr	Fri 9/16/11	Fri 9/16/11	Field Service Technician 3
685	Western Reception, Diagnostic & Correctional Center - 111 ITS & 1 TDD		2.56 days	Tue 9/13/11	Fri 9/16/11	
686	Transition Preparation		0.63 days	Tue 9/13/11	Wed 9/14/11	
687	Phone room and equipment inspection	613	1 hr	Tue 9/13/11	Wed 9/14/11	Field Service Technician 4
688	Debit balance verifications	687	1 hr	Wed 9/14/11	Wed 9/14/11	Field Service Technician 4
689	Notice to MODOC Facility Personnel - Ready for ITS Transition	1083	1 hr	Wed 9/14/11	Wed 9/14/11	Field Service Technician 4
690	Transition		1.31 days	Wed 9/14/11	Thu 9/15/11	
691	Move 25 pair cables from Incumbent to Securus SCP equipment	689	1 hr	Wed 9/14/11	Wed 9/14/11	Field Service Technician 4
692	Cut sheet distributed to Securus Team	691	0.5 hrs	Wed 9/14/11	Wed 9/14/11	Field Service Technician 4
693	Live network traffic monitoring : continuous NOC monitoring	692	1 hr	Wed 9/14/11	Wed 9/14/11	Network Operations Center
694	Post cutover equipment monitoring	693	8 hrs	Wed 9/14/11	Thu 9/15/11	Site Engineer 3
695	Installation Finalization		1.25 days	Wed 9/14/11	Thu 9/15/11	
696	Complete walk through	691	8 hrs	Wed 9/14/11	Thu 9/15/11	Field Service Technician 4
697	Update Site Design / Engineering documentation	696	1 hr	Thu 9/15/11	Thu 9/15/11	Field Service Technician 4
698	Final site review with Engineer and Project Manager	697	1 hr	Thu 9/15/11	Thu 9/15/11	Field Service Technician 4
699	Clean-up and exit		0.56 days	Thu 9/15/11	Fri 9/16/11	
700	Phone room clean-up	698	2 hrs	Thu 9/15/11	Fri 9/16/11	Field Service Technician 4
701	Customer meeting to transition installation materials, site property, etc.	1107	1 hr	Fri 9/16/11	Fri 9/16/11	Field Service Technician 4
702	Chillicothe Correctional Center - 92 ITS & 1 TDD		2.56 days	Tue 9/13/11	Fri 9/16/11	
703	Transition Preparation		0.63 days	Tue 9/13/11	Wed 9/14/11	
704	Phone room and equipment inspection	614	1 hr	Tue 9/13/11	Wed 9/14/11	Field Service Technician 5
705	Debit balance verifications	704	1 hr	Wed 9/14/11	Wed 9/14/11	Field Service Technician 5
706	Notice to MODOC Facility Personnel - Ready for ITS Transition	1084	1 hr	Wed 9/14/11	Wed 9/14/11	Field Service Technician 5
707	Transition		1.31 days	Wed 9/14/11	Thu 9/15/11	
708	Move 25 pair cables from Incumbent to Securus SCP equipment	706	1 hr	Wed 9/14/11	Wed 9/14/11	Field Service Technician 5
709	Cut sheet distributed to Securus Team	708	0.5 hrs	Wed 9/14/11	Wed 9/14/11	Field Service Technician 5
710	Live network traffic monitoring : continuous NOC monitoring	709	1 hr	Wed 9/14/11	Wed 9/14/11	Network Operations Center
711	Post cutover equipment monitoring	710	8 hrs	Wed 9/14/11	Thu 9/15/11	Site Engineer 3
712	Installation Finalization		1.25 days	Wed 9/14/11	Thu 9/15/11	
713	Complete walk through	708	8 hrs	Wed 9/14/11	Thu 9/15/11	Field Service Technician 5
714	Update Site Design / Engineering documentation	713	1 hr	Thu 9/15/11	Thu 9/15/11	Field Service Technician 5
715	Final site review with Engineer and Project Manager	714	1 hr	Thu 9/15/11	Thu 9/15/11	Field Service Technician 5
716	Clean-up and exit		0.56 days	Thu 9/15/11	Fri 9/16/11	
717	Phone room clean-up	715	2 hrs	Thu 9/15/11	Fri 9/16/11	Field Service Technician 5
718	Customer meeting to transition installation materials, site property, etc.	1108	1 hr	Fri 9/16/11	Fri 9/16/11	Field Service Technician 5
719	Central Region		7.06 days	Tue 9/13/11	Thu 9/22/11	
720	Moberly Correctional Center - 64 ITS & 1 TDD		2.56 days	Tue 9/13/11	Fri 9/16/11	
721	Transition Preparation		0.63 days	Tue 9/13/11	Wed 9/14/11	
722	Phone room and equipment inspection	616	1 hr	Tue 9/13/11	Wed 9/14/11	Field Service Technician 6
723	Debit balance verifications	722	1 hr	Wed 9/14/11	Wed 9/14/11	Field Service Technician 6
724	Notice to MODOC Facility Personnel - Ready for ITS Transition	1086	1 hr	Wed 9/14/11	Wed 9/14/11	Field Service Technician 6
725	Transition		1.31 days	Wed 9/14/11	Thu 9/15/11	
726	Move 25 pair cables from Incumbent to Securus SCP equipment	724	1 hr	Wed 9/14/11	Wed 9/14/11	Field Service Technician 6
727	Cut sheet distributed to Securus Team	726	0.5 hrs	Wed 9/14/11	Wed 9/14/11	Field Service Technician 6
728	Live network traffic monitoring : continuous NOC monitoring	727	1 hr	Wed 9/14/11	Wed 9/14/11	Network Operations Center
729	Post cutover equipment monitoring	728	8 hrs	Wed 9/14/11	Thu 9/15/11	Site Engineer 4
730	Installation Finalization		1.25 days	Wed 9/14/11	Thu 9/15/11	
731	Complete walk through	726	8 hrs	Wed 9/14/11	Thu 9/15/11	Field Service Technician 6
732	Update Site Design / Engineering documentation	731	1 hr	Thu 9/15/11	Thu 9/15/11	Field Service Technician 6
733	Final site review with Engineer and Project Manager	732	1 hr	Thu 9/15/11	Thu 9/15/11	Field Service Technician 6
734	Clean-up and exit		0.56 days	Thu 9/15/11	Fri 9/16/11	
735	Phone room clean-up	733	2 hrs	Thu 9/15/11	Fri 9/16/11	Field Service Technician 6
736	Customer meeting to transition installation materials, site property, etc.	1110	1 hr	Fri 9/16/11	Fri 9/16/11	Field Service Technician 6
737	Women's Reception, Diagnostic & Correctional Center - 70 ITS & 1 TDD		2.56 days	Tue 9/13/11	Fri 9/16/11	
738	Transition Preparation		0.63 days	Tue 9/13/11	Wed 9/14/11	
739	Phone room and equipment inspection	617	1 hr	Tue 9/13/11	Wed 9/14/11	Field Service Technician 7
740	Debit balance verifications	739	1 hr	Wed 9/14/11	Wed 9/14/11	Field Service Technician 7
741	Notice to MODOC Facility Personnel - Ready for ITS Transition	1087	1 hr	Wed 9/14/11	Wed 9/14/11	Field Service Technician 7
742	Transition		1.31 days	Wed 9/14/11	Thu 9/15/11	
743	Move 25 pair cables from Incumbent to Securus SCP equipment	741	1 hr	Wed 9/14/11	Wed 9/14/11	Field Service Technician 7
744	Cut sheet distributed to Securus Team	743	0.5 hrs	Wed 9/14/11	Wed 9/14/11	Field Service Technician 7
745	Live network traffic monitoring : continuous NOC monitoring	744	1 hr	Wed 9/14/11	Wed 9/14/11	Network Operations Center
746	Post cutover equipment monitoring	745	8 hrs	Wed 9/14/11	Thu 9/15/11	Site Engineer 3
747	Installation Finalization		1.25 days	Wed 9/14/11	Thu 9/15/11	
748	Complete walk through	743	8 hrs	Wed 9/14/11	Thu 9/15/11	Field Service Technician 7
749	Update Site Design / Engineering documentation	748	1 hr	Thu 9/15/11	Thu 9/15/11	Field Service Technician 7
750	Final site review with Engineer and Project Manager	749	1 hr	Thu 9/15/11	Thu 9/15/11	Field Service Technician 7

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ID	Task Name	Predecessors	Duration	Start	Finish	Task Owner
751	Clean-up and exit		0.56 days	Thu 9/15/11	Fri 9/16/11	
752	Phone room clean-up	750	2 hrs	Thu 9/15/11	Fri 9/16/11	Field Service Technician 7
753	Customer meeting to transition installation materials, site property, etc.	1111	1 hr	Fri 9/16/11	Fri 9/16/11	Field Service Technician 7
754	Northest Correctional Center - 127 ITS & 1 TDD		2.56 days	Tue 9/13/11	Fri 9/16/11	
755	Transition Preparation		0.63 days	Tue 9/13/11	Wed 9/14/11	
756	Phone room and equipment inspection	618	1 hr	Tue 9/13/11	Wed 9/14/11	Field Service Technician 8
757	Debit balance verifications	756	1 hr	Wed 9/14/11	Wed 9/14/11	Field Service Technician 8
758	Notice to MODOC Facility Personnel - Ready for ITS Transition	1088	1 hr	Wed 9/14/11	Wed 9/14/11	Field Service Technician 8
759	Transition		1.31 days	Wed 9/14/11	Thu 9/15/11	
760	Move 25 pair cables from Incumbent to Securus SCP equipment	758	1 hr	Wed 9/14/11	Wed 9/14/11	Field Service Technician 8
761	Cut sheet distributed to Securus Team	760	0.5 hrs	Wed 9/14/11	Wed 9/14/11	Field Service Technician 8
762	Live network traffic monitoring : continuous NOC monitoring	761	1 hr	Wed 9/14/11	Wed 9/14/11	Network Operations Center
763	Post cutover equipment monitoring	762	8 hrs	Wed 9/14/11	Thu 9/15/11	Site Engineer 4
764	Installation Finalization		1.25 days	Wed 9/14/11	Thu 9/15/11	
765	Complete walk through	760	8 hrs	Wed 9/14/11	Thu 9/15/11	Field Service Technician 8
766	Update Site Design / Engineering documentation	765	1 hr	Thu 9/15/11	Thu 9/15/11	Field Service Technician 8
767	Final site review with Engineer and Project Manager	766	1 hr	Thu 9/15/11	Thu 9/15/11	Field Service Technician 8
768	Clean-up and exit		0.56 days	Thu 9/15/11	Fri 9/16/11	
769	Phone room clean-up	767	2 hrs	Thu 9/15/11	Fri 9/16/11	Field Service Technician 8
770	Customer meeting to transition installation materials, site property, etc.	1112	1 hr	Fri 9/16/11	Fri 9/16/11	Field Service Technician 8
771	Boonville Correctional & Treatment Center - 59 ITS & 1 TDD		2.56 days	Tue 9/13/11	Fri 9/16/11	
772	Transition Preparation		0.63 days	Tue 9/13/11	Wed 9/14/11	
773	Phone room and equipment inspection	819	1 hr	Tue 9/13/11	Wed 9/14/11	Field Service Technician 9
774	Debit balance verifications	773	1 hr	Wed 9/14/11	Wed 9/14/11	Field Service Technician 9
775	Notice to MODOC Facility Personnel - Ready for ITS Transition	1089	1 hr	Wed 9/14/11	Wed 9/14/11	Field Service Technician 9
776	Transition		1.31 days	Wed 9/14/11	Thu 9/15/11	
777	Move 25 pair cables from Incumbent to Securus SCP equipment	775	1 hr	Wed 9/14/11	Wed 9/14/11	Field Service Technician 9
778	Cut sheet distributed to Securus Team	777	0.5 hrs	Wed 9/14/11	Wed 9/14/11	Field Service Technician 9
779	Live network traffic monitoring : continuous NOC monitoring	778	1 hr	Wed 9/14/11	Wed 9/14/11	Network Operations Center
780	Post cutover equipment monitoring	779	8 hrs	Wed 9/14/11	Thu 9/15/11	Site Engineer 4
781	Installation Finalization		1.25 days	Wed 9/14/11	Thu 9/15/11	
782	Complete walk through	777	8 hrs	Wed 9/14/11	Thu 9/15/11	Field Service Technician 9
783	Update Site Design / Engineering documentation	782	1 hr	Thu 9/15/11	Thu 9/15/11	Field Service Technician 9
784	Final site review with Engineer and Project Manager	783	1 hr	Thu 9/15/11	Thu 9/15/11	Field Service Technician 9
785	Clean-up and exit		0.56 days	Thu 9/15/11	Fri 9/16/11	
786	Phone room clean-up	784	2 hrs	Thu 9/15/11	Fri 9/16/11	Field Service Technician 8
787	Customer meeting to transition installation materials, site property, etc.	1113	1 hr	Fri 9/16/11	Fri 9/16/11	Field Service Technician 8
788	Cremor Therapeutic Center - 6 ITS		1.66 days	Fri 9/16/11	Tue 9/20/11	
789	Transition Preparation		0.44 days	Fri 9/16/11	Fri 9/16/11	
790	Phone room and equipment inspection	634FS+4 hrs	0.25 hrs	Fri 9/16/11	Fri 9/16/11	Field Service Technician 1
791	Debit balance verifications	620	0.25 hrs	Fri 9/16/11	Fri 9/16/11	Field Service Technician 1
792	Notice to MODOC Facility Personnel - Ready for ITS Transition	1090	0.5 hrs	Fri 9/16/11	Fri 9/16/11	Field Service Technician 1
793	Transition		1.22 days	Fri 9/16/11	Tue 9/20/11	
794	Move 25 pair cables from Incumbent to Securus SCP equipment	792	0.25 hrs	Fri 9/16/11	Fri 9/16/11	Field Service Technician 1
795	Cut sheet distributed to Securus Team	794	0.5 hrs	Fri 9/16/11	Fri 9/16/11	Field Service Technician 1
796	Live network traffic monitoring : continuous NOC monitoring	795	1 hr	Fri 9/16/11	Mon 9/19/11	Network Operations Center
797	Post cutover equipment monitoring	796	8 hrs	Mon 9/19/11	Tue 9/20/11	Site Engineer 1
798	Installation Finalization		0.19 days	Fri 9/16/11	Mon 9/19/11	
799	Complete walk through	794	0.5 hrs	Fri 9/16/11	Fri 9/16/11	Field Service Technician 1
800	Update Site Design / Engineering documentation	799	0.5 hrs	Fri 9/16/11	Fri 9/16/11	Field Service Technician 1
801	Final site review with Engineer and Project Manager	800	0.5 hrs	Fri 9/16/11	Mon 9/19/11	Field Service Technician 1
802	Clean-up and exit		0.31 days	Mon 9/19/11	Mon 9/19/11	
803	Phone room clean-up	801	0.25 hrs	Mon 9/19/11	Mon 9/19/11	Field Service Technician 1
804	Customer meeting to transition installation materials, site property, etc.	1114	1 hr	Mon 9/19/11	Mon 9/19/11	Field Service Technician 1
805	Tipton Correctional Center - 58 ITS & 1 TDD		2.63 days	Fri 9/16/11	Wed 9/21/11	
806	Transition Preparation		0.69 days	Fri 9/16/11	Mon 9/19/11	
807	Phone room and equipment inspection	651FS+4 hrs	1 hr	Fri 9/16/11	Mon 9/19/11	Field Service Technician 2
808	Debit balance verifications	621	1 hr	Mon 9/19/11	Mon 9/19/11	Field Service Technician 2
809	Notice to MODOC Facility Personnel - Ready for ITS Transition	1091	1 hr	Mon 9/19/11	Mon 9/19/11	Field Service Technician 2
810	Transition		1.31 days	Mon 9/19/11	Tue 9/20/11	
811	Move 25 pair cables from Incumbent to Securus SCP equipment	809	1 hr	Mon 9/19/11	Mon 9/19/11	Field Service Technician 2
812	Cut sheet distributed to Securus Team	811	0.5 hrs	Mon 9/19/11	Mon 9/19/11	Field Service Technician 2
813	Live network traffic monitoring : continuous NOC monitoring	812	1 hr	Mon 9/19/11	Mon 9/19/11	Network Operations Center
814	Post cutover equipment monitoring	813	8 hrs	Mon 9/19/11	Tue 9/20/11	Site Engineer 4
815	Installation Finalization		1.25 days	Mon 9/19/11	Wed 9/21/11	
816	Complete walk through	811	8 hrs	Mon 9/19/11	Tue 9/20/11	Field Service Technician 2
817	Update Site Design / Engineering documentation	816	1 hr	Tue 9/20/11	Tue 9/20/11	Field Service Technician 2
818	Final site review with Engineer and Project Manager	817	1 hr	Tue 9/20/11	Wed 9/21/11	Field Service Technician 2
819	Clean-up and exit		0.56 days	Wed 9/21/11	Wed 9/21/11	
820	Phone room clean-up	818	2 hrs	Wed 9/21/11	Wed 9/21/11	Field Service Technician 6
821	Customer meeting to transition installation materials, site property, etc.	1115	1 hr	Wed 9/21/11	Wed 9/21/11	Field Service Technician 6
822	Fulton Reception & Diagnostic Center - 147 ITS & 1 TDD		4 days	Fri 9/16/11	Thu 9/22/11	
823	Transition Preparation		0.81 days	Fri 9/16/11	Mon 9/19/11	

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ID	Task Name	Predecessors	Duration	Start	Finish	Task Owner
824	Phone room and equipment inspection	668FS+4 hrs	2 hrs	Fri 9/16/11	Mon 9/19/11	Field Service Technician 3
825	Debit balance verifications	622	1 hr	Mon 9/19/11	Mon 9/19/11	Field Service Technician 3
826	Notice to MODOC Facility Personnel - Ready for ITS Transition	1092	1 hr	Mon 9/19/11	Mon 9/19/11	Field Service Technician 3
827	Transition		1.31 days	Mon 9/19/11	Wed 9/21/11	
828	Move 25 pair cables from Incumbent to Securus SCP equipment	826	1 hr	Mon 9/19/11	Mon 9/19/11	Field Service Technician 3
829	Cut sheet distributed to Securus Team	828	0.5 hrs	Mon 9/19/11	Mon 9/19/11	Field Service Technician 3
830	Live network traffic monitoring : continuous NOC monitoring	829	1 hr	Mon 9/19/11	Tue 9/20/11	Network Operations Center
831	Post cutover equipment monitoring	830	8 hrs	Tue 9/20/11	Wed 9/21/11	Site Engineer 4
832	Installation Finalization		2.38 days	Mon 9/19/11	Thu 9/22/11	
833	Complete walk through	828	16 hrs	Mon 9/19/11	Wed 9/21/11	Field Service Technician 3
834	Update Site Design / Engineering documentation	833	2 hrs	Wed 9/21/11	Thu 9/22/11	Field Service Technician 3
835	Final site review with Engineer and Project Manager	834	1 hr	Thu 9/22/11	Thu 9/22/11	Field Service Technician 3
836	Clean-up and exit		0.69 days	Thu 9/22/11	Thu 9/22/11	
837	Phone room clean-up	835	3 hrs	Thu 9/22/11	Thu 9/22/11	Field Service Technician 3
838	Customer meeting to transition installation materials, site property, etc.	1116	1 hr	Thu 9/22/11	Thu 9/22/11	Field Service Technician 3
839	Algoe Correctional Center - 61 ITS & 2 TDD		2.56 days	Fri 9/16/11	Wed 9/21/11	
840	Transition Preparation		0.69 days	Fri 9/16/11	Mon 9/19/11	
841	Phone room and equipment inspection	685FS+4 hrs	1 hr	Fri 9/16/11	Mon 9/19/11	Field Service Technician 4
842	Debit balance verifications	623	1 hr	Mon 9/19/11	Mon 9/19/11	Field Service Technician 4
843	Notice to MODOC Facility Personnel - Ready for ITS Transition	1093	1 hr	Mon 9/19/11	Mon 9/19/11	Field Service Technician 4
844	Transition		1.25 days	Mon 9/19/11	Tue 9/20/11	
845	Move 25 pair cables from Incumbent to Securus SCP equipment	843	0.5 hrs	Mon 9/19/11	Mon 9/19/11	Field Service Technician 4
846	Cut sheet distributed to Securus Team	845	0.5 hrs	Mon 9/19/11	Mon 9/19/11	Field Service Technician 4
847	Live network traffic monitoring : continuous NOC monitoring	846	1 hr	Mon 9/19/11	Mon 9/19/11	Network Operations Center
848	Post cutover equipment monitoring	847	8 hrs	Mon 9/19/11	Tue 9/20/11	Site Engineer 4
849	Installation Finalization		1.25 days	Mon 9/19/11	Tue 9/20/11	
850	Complete walk through	845	8 hrs	Mon 9/19/11	Tue 9/20/11	Field Service Technician 4
851	Update Site Design / Engineering documentation	850	1 hr	Tue 9/20/11	Tue 9/20/11	Field Service Technician 4
852	Final site review with Engineer and Project Manager	851	1 hr	Tue 9/20/11	Tue 9/20/11	Field Service Technician 4
853	Clean-up and exit		0.56 days	Tue 9/20/11	Wed 9/21/11	
854	Phone room clean-up	852	2 hrs	Tue 9/20/11	Wed 9/21/11	Field Service Technician 4
855	Customer meeting to transition installation materials, site property, etc.	1117	1 hr	Wed 9/21/11	Wed 9/21/11	Field Service Technician 4
856	Jefferson City Correctional Center - 94 ITS & 1 TDD		2.63 days	Fri 9/16/11	Wed 9/21/11	
857	Transition Preparation		0.69 days	Fri 9/16/11	Mon 9/19/11	
858	Phone room and equipment inspection	702FS+4 hrs	1 hr	Fri 9/16/11	Mon 9/19/11	Field Service Technician 5
859	Debit balance verifications	624	1 hr	Mon 9/19/11	Mon 9/19/11	Field Service Technician 5
860	Notice to MODOC Facility Personnel - Ready for ITS Transition	1094	1 hr	Mon 9/19/11	Mon 9/19/11	Field Service Technician 5
861	Transition		1.31 days	Mon 9/19/11	Tue 9/20/11	
862	Move 25 pair cables from Incumbent to Securus SCP equipment	860	1 hr	Mon 9/19/11	Mon 9/19/11	Field Service Technician 5
863	Cut sheet distributed to Securus Team	862	0.5 hrs	Mon 9/19/11	Mon 9/19/11	Field Service Technician 5
864	Live network traffic monitoring : continuous NOC monitoring	863	1 hr	Mon 9/19/11	Mon 9/19/11	Network Operations Center
865	Post cutover equipment monitoring	864	8 hrs	Mon 9/19/11	Tue 9/20/11	Site Engineer 3
866	Installation Finalization		1.25 days	Mon 9/19/11	Wed 9/21/11	
867	Complete walk through	862	8 hrs	Mon 9/19/11	Tue 9/20/11	Field Service Technician 5
868	Update Site Design / Engineering documentation	867	1 hr	Tue 9/20/11	Tue 9/20/11	Field Service Technician 5
869	Final site review with Engineer and Project Manager	868	1 hr	Tue 9/20/11	Wed 9/21/11	Field Service Technician 5
870	Clean-up and exit		0.56 days	Wed 9/21/11	Wed 9/21/11	
871	Phone room clean-up	869	2 hrs	Wed 9/21/11	Wed 9/21/11	Field Service Technician 5
872	Customer meeting to transition installation materials, site property, etc.	1118	1 hr	Wed 9/21/11	Wed 9/21/11	Field Service Technician 5
873	Southeast Region		5.75 days	Fri 9/16/11	Mon 9/26/11	
874	Missouri Eastern Correctional Center - 53 ITS & 1 TDD		2.56 days	Fri 9/16/11	Wed 9/21/11	
875	Transition Preparation		0.69 days	Fri 9/16/11	Mon 9/19/11	
876	Phone room and equipment inspection	720FS+4 hrs	1 hr	Fri 9/16/11	Mon 9/19/11	Field Service Technician 6
877	Debit balance verifications	626	1 hr	Mon 9/19/11	Mon 9/19/11	Field Service Technician 6
878	Notice to MODOC Facility Personnel - Ready for ITS Transition	1086	1 hr	Mon 9/19/11	Mon 9/19/11	Field Service Technician 6
879	Transition		1.25 days	Mon 9/19/11	Tue 9/20/11	
880	Move 25 pair cables from Incumbent to Securus SCP equipment	878	0.5 hrs	Mon 9/19/11	Mon 9/19/11	Field Service Technician 6
881	Cut sheet distributed to Securus Team	880	0.5 hrs	Mon 9/19/11	Mon 9/19/11	Field Service Technician 6
882	Live network traffic monitoring : continuous NOC monitoring	881	1 hr	Mon 9/19/11	Mon 9/19/11	Network Operations Center
883	Post cutover equipment monitoring	882	8 hrs	Mon 9/19/11	Tue 9/20/11	Site Engineer 4
884	Installation Finalization		1.25 days	Mon 9/19/11	Tue 9/20/11	
885	Complete walk through	880	8 hrs	Mon 9/19/11	Tue 9/20/11	Field Service Technician 6
886	Update Site Design / Engineering documentation	885	1 hr	Tue 9/20/11	Tue 9/20/11	Field Service Technician 6
887	Final site review with Engineer and Project Manager	886	1 hr	Tue 9/20/11	Tue 9/20/11	Field Service Technician 6
888	Clean-up and exit		0.56 days	Tue 9/20/11	Wed 9/21/11	
889	Phone room clean-up	887	2 hrs	Tue 9/20/11	Wed 9/21/11	Field Service Technician 6
890	Customer meeting to transition installation materials, site property, etc.	1120	1 hr	Wed 9/21/11	Wed 9/21/11	Field Service Technician 6
891	Eastern Reception & Diagnostic Center- 167 ITS & 1 TDD		4 days	Fri 9/16/11	Thu 9/22/11	
892	Transition Preparation		0.81 days	Fri 9/16/11	Mon 9/19/11	
893	Phone room and equipment inspection	737FS+4 hrs	2 hrs	Fri 9/16/11	Mon 9/19/11	Field Service Technician 7
894	Debit balance verifications	627	1 hr	Mon 9/19/11	Mon 9/19/11	Field Service Technician 7
895	Notice to MODOC Facility Personnel - Ready for ITS Transition	1097	1 hr	Mon 9/19/11	Mon 9/19/11	Field Service Technician 7
896	Transition		1.31 days	Mon 9/19/11	Wed 9/21/11	

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ID	Task Name	Predecessors	Duration	Start	Finish	Task Owner
897	Move 25 pair cables from Incumbent to Securus SCP equipment	895	1 hr	Mon 9/19/11	Mon 9/19/11	Field Service Technician 7
898	Cut sheet distributed to Securus Team	897	0.5 hrs	Mon 9/19/11	Mon 9/19/11	Field Service Technician 7
899	Live network traffic monitoring : continuous NOC monitoring	898	1 hr	Mon 9/19/11	Tue 9/20/11	Network Operations Center
900	Post cutover equipment monitoring	899	8 hrs	Tue 9/20/11	Wed 9/21/11	Site Engineer 4
901	Installation Finalization		2.38 days	Mon 9/19/11	Thu 9/22/11	
902	Complete walk through	897	16 hrs	Mon 9/19/11	Wed 9/21/11	Field Service Technician 7
903	Update Site Design / Engineering documentation	902	2 hrs	Wed 9/21/11	Thu 9/22/11	Field Service Technician 7
904	Final site review with Engineer and Project Manager	903	1 hr	Thu 9/22/11	Thu 9/22/11	Field Service Technician 7
905	Clean-up and exit		0.69 days	Thu 9/22/11	Thu 9/22/11	
906	Phone room clean-up	904	3 hrs	Thu 9/22/11	Thu 9/22/11	Field Service Technician 7
907	Customer meeting to transition installation materials, site property, etc.	1121	1 hr	Thu 9/22/11	Thu 9/22/11	Field Service Technician 7
908	South Central Correctional Center - 79 ITS & 1 TDD		2.63 days	Fri 9/16/11	Wed 9/21/11	
909	Transition Preparation		0.69 days	Fri 9/16/11	Mon 9/19/11	
910	Phone room and equipment inspection	754FS+4 hrs	1 hr	Fri 9/16/11	Mon 9/19/11	Field Service Technician 8
911	Debit balance verifications	628	1 hr	Mon 9/19/11	Mon 9/19/11	Field Service Technician 8
912	Notice to MODOC Facility Personnel - Ready for ITS Transition	1098	1 hr	Mon 9/19/11	Mon 9/19/11	Field Service Technician 8
913	Transition		1.31 days	Mon 9/19/11	Tue 9/20/11	
914	Move 25 pair cables from Incumbent to Securus SCP equipment	912	1 hr	Mon 9/19/11	Mon 9/19/11	Field Service Technician 8
915	Cut sheet distributed to Securus Team	914	0.5 hrs	Mon 9/19/11	Mon 9/19/11	Field Service Technician 8
916	Live network traffic monitoring : continuous NOC monitoring	915	1 hr	Mon 9/19/11	Mon 9/19/11	Network Operations Center
917	Post cutover equipment monitoring	916	8 hrs	Mon 9/19/11	Tue 9/20/11	Site Engineer 4
918	Installation Finalization		1.25 days	Mon 9/19/11	Wed 9/21/11	
919	Complete walk through	914	8 hrs	Mon 9/19/11	Tue 9/20/11	Field Service Technician 8
920	Update Site Design / Engineering documentation	919	1 hr	Tue 9/20/11	Tue 9/20/11	Field Service Technician 8
921	Final site review with Engineer and Project Manager	920	1 hr	Tue 9/20/11	Wed 9/21/11	Field Service Technician 8
922	Clean-up and exit		0.56 days	Wed 9/21/11	Wed 9/21/11	
923	Phone room clean-up	921	2 hrs	Wed 9/21/11	Wed 9/21/11	Field Service Technician 8
924	Customer meeting to transition installation materials, site property, etc.	1122	1 hr	Wed 9/21/11	Wed 9/21/11	Field Service Technician 8
925	Ozark Correctional Center - 26 ITS & 1 TDD		2 days	Fri 9/16/11	Tue 9/20/11	
926	Transition Preparation		0.63 days	Fri 9/16/11	Mon 9/19/11	
927	Phone room and equipment inspection	771FS+4 hrs	1 hr	Fri 9/16/11	Mon 9/19/11	Field Service Technician 9
928	Debit balance verifications	927	1 hr	Mon 9/19/11	Mon 9/19/11	Field Service Technician 9
929	Notice to MODOC Facility Personnel - Ready for ITS Transition	1099	1 hr	Mon 9/19/11	Mon 9/19/11	Field Service Technician 9
930	Transition		1.25 days	Mon 9/19/11	Tue 9/20/11	
931	Move 25 pair cables from Incumbent to Securus SCP equipment	929	0.5 hrs	Mon 9/19/11	Mon 9/19/11	Field Service Technician 9
932	Cut sheet distributed to Securus Team	931	0.5 hrs	Mon 9/19/11	Mon 9/19/11	Field Service Technician 9
933	Live network traffic monitoring : continuous NOC monitoring	932	1 hr	Mon 9/19/11	Mon 9/19/11	Network Operations Center
934	Post cutover equipment monitoring	933	8 hrs	Mon 9/19/11	Tue 9/20/11	Site Engineer 1
935	Installation Finalization		0.75 days	Mon 9/19/11	Tue 9/20/11	
936	Complete walk through	931	4 hrs	Mon 9/19/11	Tue 9/20/11	Field Service Technician 9
937	Update Site Design / Engineering documentation	936	1 hr	Tue 9/20/11	Tue 9/20/11	Field Service Technician 9
938	Final site review with Engineer and Project Manager	937	1 hr	Tue 9/20/11	Tue 9/20/11	Field Service Technician 9
939	Clean-up and exit		0.58 days	Tue 9/20/11	Tue 9/20/11	
940	Phone room clean-up	938	2 hrs	Tue 9/20/11	Tue 9/20/11	Field Service Technician 9
941	Customer meeting to transition installation materials, site property, etc.	1123	1 hr	Tue 9/20/11	Tue 9/20/11	Field Service Technician 9
942	Farmington Correctional Center- 135 ITS & 1 TDD		4 days	Tue 9/20/11	Mon 9/26/11	
943	Transition Preparation		0.61 days	Tue 9/20/11	Wed 9/21/11	
944	Phone room and equipment inspection	788FS+4 hrs	2 hrs	Tue 9/20/11	Tue 9/20/11	Field Service Technician 1
945	Debit balance verifications	630	1 hr	Tue 9/20/11	Tue 9/20/11	Field Service Technician 1
946	Notice to MODOC Facility Personnel - Ready for ITS Transition	1100	1 hr	Wed 9/21/11	Wed 9/21/11	Field Service Technician 1
947	Transition		1.31 days	Wed 9/21/11	Thu 9/22/11	
948	Move 25 pair cables from Incumbent to Securus SCP equipment	946	1 hr	Wed 9/21/11	Wed 9/21/11	Field Service Technician 1
949	Cut sheet distributed to Securus Team	948	0.5 hrs	Wed 9/21/11	Wed 9/21/11	Field Service Technician 1
950	Live network traffic monitoring : continuous NOC monitoring	949	1 hr	Wed 9/21/11	Wed 9/21/11	Network Operations Center
951	Post cutover equipment monitoring	950	8 hrs	Wed 9/21/11	Thu 9/22/11	Site Engineer 4
952	Installation Finalization		2.38 days	Wed 9/21/11	Fri 9/23/11	
953	Complete walk through	948	16 hrs	Wed 9/21/11	Fri 9/23/11	Field Service Technician 1
954	Update Site Design / Engineering documentation	953	2 hrs	Fri 9/23/11	Fri 9/23/11	Field Service Technician 1
955	Final site review with Engineer and Project Manager	954	1 hr	Fri 9/23/11	Fri 9/23/11	Field Service Technician 1
956	Clean-up and exit		0.69 days	Fri 9/23/11	Mon 9/26/11	
957	Phone room clean-up	955	3 hrs	Fri 9/23/11	Mon 9/26/11	Field Service Technician 1
958	Customer meeting to transition installation materials, site property, etc.	1124	1 hr	Mon 9/26/11	Mon 9/26/11	Field Service Technician 1
959	Southeast Correctional Center - 88 ITS & 1 TDD		2.63 days	Thu 9/22/11	Mon 9/26/11	
960	Transition Preparation		0.69 days	Thu 9/22/11	Thu 9/22/11	
961	Phone room and equipment inspection	805FS+4 hrs	1 hr	Thu 9/22/11	Thu 9/22/11	Field Service Technician 2
962	Debit balance verifications	631	1 hr	Thu 9/22/11	Thu 9/22/11	Field Service Technician 2
963	Notice to MODOC Facility Personnel - Ready for ITS Transition	1101	1 hr	Thu 9/22/11	Thu 9/22/11	Field Service Technician 2
964	Transition		1.31 days	Thu 9/22/11	Mon 9/26/11	
965	Move 25 pair cables from Incumbent to Securus SCP equipment	963	1 hr	Thu 9/22/11	Thu 9/22/11	Field Service Technician 2
966	Cut sheet distributed to Securus Team	965	0.5 hrs	Thu 9/22/11	Thu 9/22/11	Field Service Technician 2
967	Live network traffic monitoring : continuous NOC monitoring	966	1 hr	Thu 9/22/11	Fri 9/23/11	Network Operations Center
968	Post cutover equipment monitoring	967	8 hrs	Fri 9/23/11	Mon 9/26/11	Site Engineer 4
969	Installation Finalization		1.25 days	Thu 9/22/11	Mon 9/26/11	

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ID	Task Name	Predecessors	Duration	Start	Finish	Task Owner
970	Complete walk through	865	8 hrs	Thu 9/22/11	Fri 9/23/11	Field Service Technician 2
971	Update Site Design / Engineering documentation	970	1 hr	Fri 9/23/11	Mon 9/26/11	Field Service Technician 2
972	Final site review with Engineer and Project Manager	971	1 hr	Mon 9/26/11	Mon 9/26/11	Field Service Technician 2
973	Clean-up and exit		0.56 days	Mon 9/26/11	Mon 9/26/11	
974	Phone room clean-up	972	2 hrs	Mon 9/26/11	Mon 9/26/11	Field Service Technician 2
975	Customer meeting to transition installation materials, site property, etc.	1125	1 hr	Mon 9/26/11	Mon 9/26/11	Field Service Technician 2
976	Distribute information / Stakeholder Updates / Report Performance		74.71 days	Tue 9/14/11	Mon 9/26/11	
977	Weekly Project Stakeholder Meeting	164SS+1 wk	2 hrs	Tue 6/14/11	Tue 6/14/11	Project Manager
978	Weekly Project Stakeholder Meeting	977SS+1 wk	2 hrs	Tue 6/21/11	Tue 6/21/11	Project Manager
979	Weekly Project Stakeholder Meeting	978SS+1 wk	2 hrs	Tue 6/28/11	Tue 6/28/11	Project Manager
980	Weekly Project Stakeholder Meeting	979SS+1 wk	2 hrs	Tue 7/5/11	Tue 7/5/11	Project Manager
981	Weekly Project Stakeholder Meeting	980SS+1 wk	2 hrs	Tue 7/12/11	Tue 7/12/11	Project Manager
982	Weekly Project Stakeholder Meeting	981SS+1 wk	2 hrs	Tue 7/19/11	Tue 7/19/11	Project Manager
983	Securus & Missouri DOC Project Team Meeting - Touch Point : Pre-Transition Installation Review		0.31 days	Tue 7/19/11	Tue 7/19/11	
984	Review current progress	191	0.5 hrs	Tue 7/19/11	Tue 7/19/11	Project Manager
985	Confirm LEC T1 Installations complete	984	0.5 hrs	Tue 7/19/11	Tue 7/19/11	Project Manager
986	Confirm hardware Shipments received at each facility	985	0.5 hrs	Tue 7/19/11	Tue 7/19/11	Project Manager
987	Review and confirm Securus Installation Team schedules and facility access	986	1 hr	Tue 7/19/11	Tue 7/19/11	Project Manager
988	Weekly Project Stakeholder Meeting	983FS+1 wk	2 hrs	Tue 7/26/11	Tue 7/26/11	Project Manager
989	Weekly Project Stakeholder Meeting	988SS+1 wk	2 hrs	Tue 8/2/11	Tue 8/2/11	Project Manager
990	Weekly Project Stakeholder Meeting	989SS+1 wk	2 hrs	Tue 8/9/11	Tue 8/9/11	Project Manager
991	Weekly Project Stakeholder Meeting	990SS+1 wk	2 hrs	Tue 8/16/11	Tue 8/16/11	Project Manager
992	Weekly Project Stakeholder Meeting	991FS+1 wk	2 hrs	Tue 8/23/11	Tue 8/23/11	Project Manager
993	Weekly Project Stakeholder Meeting	992FS+1 wk	2 hrs	Wed 8/31/11	Wed 8/31/11	Project Manager
994	Securus & Missouri DOC Project Team Meeting - Touch Point : Pre-Transition Review		0.25 days	Fri 8/9/11	Fri 8/9/11	
995	Review Regional Summary Reports - Installation Activity	213FS+1 day	0.5 hrs	Fri 8/9/11	Fri 8/9/11	Project Manager
996	Review Quality Control Documentation	995	0.5 hrs	Fri 8/9/11	Fri 8/9/11	Project Manager
997	Review S-Gate User Interface training updates	996	0.5 hrs	Fri 8/9/11	Fri 8/9/11	Project Manager
998	Review Open Issues	997	0.5 hrs	Fri 8/9/11	Fri 8/9/11	Project Manager
999	Securus & Missouri DOC Project Team Meeting - Touch Point : Transition Schedule Review		0.38 days	Mon 9/12/11	Mon 9/12/11	
1000	Review finalized transition schedule	994FS+4 hrs	0.5 hrs	Mon 9/12/11	Mon 9/12/11	Project Manager
1001	Review Quality Control and Project Status reports	1000	0.5 hrs	Mon 9/12/11	Mon 9/12/11	Project Manager
1002	Review Huber interface status	1001	0.5 hrs	Mon 9/12/11	Mon 9/12/11	Project Manager
1003	Review Guarded Exchange interface status	1002	0.5 hrs	Mon 9/12/11	Mon 9/12/11	Project Manager
1004	Review Guarded Exchange Monitoring program status	1003	0.5 hrs	Mon 9/12/11	Mon 9/12/11	Project Manager
1005	Green Light for ITS Transition	1004	0.5 hrs	Mon 9/12/11	Mon 9/12/11	Project Manager
1006	Securus & Missouri DOC Project Team Meeting - Touch Point : Transition Progress Review - Northwest Region		0.25 days	Fri 9/16/11	Fri 9/16/11	
1007	Review current progress on ITS transition	633	0.5 hrs	Fri 9/16/11	Fri 9/16/11	Project Manager
1008	Review issues register	1007	0.5 hrs	Fri 9/16/11	Fri 9/16/11	Project Manager
1009	Review risk register	1008	0.5 hrs	Fri 9/16/11	Fri 9/16/11	Project Manager
1010	update schedule and registers as necessary	1009	0.5 hrs	Fri 9/16/11	Fri 9/16/11	Project Manager
1011	Securus & Missouri DOC Project Team Meeting - Touch Point : Transition Progress Review - Central Region		0.25 days	Thu 9/22/11	Fri 9/23/11	
1012	Review current progress on ITS transition	719	0.5 hrs	Thu 9/22/11	Fri 9/23/11	Project Manager
1013	Review issues register	1012	0.5 hrs	Fri 9/23/11	Fri 9/23/11	Project Manager
1014	Review risk register	1013	0.5 hrs	Fri 9/23/11	Fri 9/23/11	Project Manager
1015	update schedule and registers as necessary	1014	0.5 hrs	Fri 9/23/11	Fri 9/23/11	Project Manager
1016	Securus & Missouri DOC Project Team Meeting - Touch Point : Transition Progress Review - Southeast Region		0.25 days	Mon 9/26/11	Mon 9/26/11	
1017	Review current progress on ITS transition	873	0.5 hrs	Mon 9/26/11	Mon 9/26/11	Project Manager
1018	Review issues register	1017	0.5 hrs	Mon 9/26/11	Mon 9/26/11	Project Manager
1019	Review risk register	1018	0.5 hrs	Mon 9/26/11	Mon 9/26/11	Project Manager
1020	update schedule and registers as necessary	1019	0.5 hrs	Mon 9/26/11	Mon 9/26/11	Project Manager
1021	Project Monitor & Control		50.96 days	Tue 7/18/11	Wed 9/28/11	
1022	Perform Quality Control		48.71 days	Tue 7/19/11	Mon 9/26/11	
1023	Integration Interface Quality Control		6 days	Fri 7/22/11	Mon 8/1/11	
1024	Perform quality control on Huber integration interface	183	0.5 wks	Fri 7/22/11	Tue 7/26/11	Quality Engineer 1, Quality Engineer 2
1025	Perform quality control on Guarded Exchange integration interface	186	0.5 wks	Fri 7/22/11	Tue 7/26/11	Quality Engineer 3, Quality Engineer 4
1026	Perform Production testing on Huber integration interface	184	2 days	Thu 7/28/11	Mon 8/1/11	Integration Engineer 1
1027	Perform Production testing on Guarded Exchange integration interface	189	2 days	Thu 7/28/11	Mon 8/1/11	Integration Engineer 2
1028	Installation Quality Control Checkpoint 1: Customer Provisioning		33.05 days	Tue 7/19/11	Fri 8/2/11	
1029	Northeastern Region		24.88 days	Tue 7/19/11	Tue 8/23/11	
1030	Crossroads Correctional Center - 93 ITS & 2 TDD	237	3 hrs	Tue 7/26/11	Tue 7/26/11	Quality Control Analyst
1031	Maryville Treatment Center - 23 ITS & 2 TDD	220	3 hrs	Tue 7/19/11	Wed 7/20/11	Quality Control Analyst
1032	Western Missouri Correctional Center - 93 ITS & 2 TDD	254	3 hrs	Thu 8/4/11	Thu 8/4/11	Quality Control Analyst
1033	Western Reception, Diagnostic & Correctional Center - 111 ITS & 2 TDD	271	3 hrs	Fri 8/12/11	Fri 8/12/11	Quality Control Analyst
1034	Chillicothe Correctional Center - 92 ITS & 1 TDD	288	3 hrs	Tue 8/23/11	Tue 8/23/11	Quality Control Analyst
1035	Central Region		18.31 days	Fri 7/22/11	Wed 8/17/11	
1036	Moberly Correctional Center - 64 ITS & 1 TDD	306	2 hrs	Fri 7/22/11	Fri 7/22/11	Quality Control Analyst
1037	Women's Reception, Diagnostic & Correctional Center - 70 ITS & 1 TDD	323	2 hrs	Fri 7/29/11	Fri 7/29/11	Quality Control Analyst
1038	Northeast Correctional Center - 127 ITS & 1 TDD	340	2 hrs	Mon 8/8/11	Tue 8/9/11	Quality Control Analyst
1039	Boonville Correctional & Treatment Center - 59 ITS & 1 TDD	357	2 hrs	Wed 8/17/11	Wed 8/17/11	Quality Control Analyst
1040	Cramer Therapeutic Center - 6 ITS	374	2 hrs	Fri 7/22/11	Fri 7/22/11	Quality Control Analyst
1041	Fulton Reception & Diagnostic Center	408	2 hrs	Mon 8/1/11	Tue 8/2/11	Quality Control Analyst
1042	Tipon Correctional Center	391	2 hrs	Fri 7/22/11	Mon 7/25/11	Quality Control Analyst
1043	Algon Correctional Center	425	2 hrs	Tue 8/9/11	Tue 8/9/11	Quality Control Analyst

Preliminary Project/Implementation Schedule

ID	Task Name	Predecessors	Duration	Start	Finish	Task Owner
1044	Jefferson City Correctional Center	442	2 hrs	Wed 8/17/11	Wed 8/17/11	Quality Control Analyst
1045	Southeastern Region		31.24 days	Thu 7/21/11	Fri 9/2/11	
1046	Missouri Eastern Correctional Center	458	2 hrs	Thu 7/21/11	Thu 7/21/11	Quality Control Analyst
1047	Eastern Reception & Diagnostic Correctional Center	477	2 hrs	Fri 7/28/11	Fri 7/28/11	Quality Control Analyst
1048	Potosi Correctional Center	494	2 hrs	Mon 8/8/11	Mon 8/8/11	Quality Control Analyst
1049	South Central Correctional Center	511	2 hrs	Fri 8/12/11	Mon 8/15/11	Quality Control Analyst
1050	Ozark Correctional Center	528	2 hrs	Mon 8/22/11	Mon 8/22/11	Quality Control Analyst
1051	Farmington Correctional Center	545	2 hrs	Fri 8/26/11	Fri 8/26/11	Quality Control Analyst
1052	Southeast Correctional Center	562	2 hrs	Fri 9/2/11	Fri 9/2/11	Quality Control Analyst
1053	Installation Quality Control Checkpoint 2: Customer Pre-Installation		34.98 days	Thu 7/21/11	Thu 9/8/11	
1054	Northwestern Region		26.5 days	Thu 7/21/11	Fri 8/26/11	
1055	Crossroads Correctional Center - 93 ITS & 2 TDD	242	2 hrs	Fri 7/28/11	Mon 8/1/11	Field Service Technician 1,Field Service Technician
1056	Maryville Treatment Center - 23 ITS & 2 TDD	225	2 hrs	Thu 7/21/11	Thu 7/21/11	Field Service Technician 1,Field Service Technician
1057	Western Missouri Correctional Center - 93 ITS & 2 TDD	259	2 hrs	Tue 8/9/11	Tue 8/9/11	Field Service Technician 1,Field Service Technician
1058	Western Reception, Diagnostic & Correctional Center - 111 ITS & 2 TDD	276	2 hrs	Thu 8/18/11	Thu 8/18/11	Field Service Technician 1,Field Service Technician
1059	Chillicothe Correctional Center - 92 ITS & 1 TDD	293	2 hrs	Fri 8/26/11	Fri 8/26/11	Field Service Technician 1,Field Service Technician
1060	Central Region		20.31 days	Mon 7/25/11	Mon 8/22/11	
1061	Moberly Correctional Center - 64 ITS & 1 TDD	311	2 hrs	Wed 7/27/11	Wed 7/27/11	Field Service Technician 3,Field Service Technician
1062	Women's Reception, Diagnostic & Correctional Center - 70 ITS & 1 TDD	328	2 hrs	Wed 8/3/11	Wed 8/3/11	Field Service Technician 3,Field Service Technician
1063	Northeast Correctional Center - 127 ITS & 1 TDD	345	2 hrs	Mon 8/15/11	Mon 8/15/11	Field Service Technician 3,Field Service Technician
1064	Boonville Correctional & Treatment Center - 59 ITS & 1 TDD	362	2 hrs	Mon 8/22/11	Mon 8/22/11	Field Service Technician 3,Field Service Technician
1065	Cremers Therapeutic Center - 8 ITS	379	2 hrs	Mon 7/25/11	Mon 7/25/11	Field Service Technician 5
1066	Fulton Reception & Diagnostic Center	413	2 hrs	Thu 8/4/11	Fri 8/5/11	Field Service Technician 6,Field Service Technician
1067	Tipton Correctional Center	396	2 hrs	Wed 7/27/11	Wed 7/27/11	Field Service Technician 6,Field Service Technician
1068	Alcoa Correctional Center	430	2 hrs	Thu 8/11/11	Fri 8/12/11	Field Service Technician 6,Field Service Technician
1069	Jefferson City Correctional Center	447	2 hrs	Mon 8/22/11	Mon 8/22/11	Field Service Technician 6,Field Service Technician
1070	Southeastern Region		33.09 days	Fri 7/22/11	Thu 9/8/11	
1071	Missouri Eastern Correctional Center	464	2 hrs	Fri 7/22/11	Fri 7/22/11	Field Service Technician 8,Field Service Technician
1072	Eastern Reception & Diagnostic Correctional Center	482	2 hrs	Thu 8/4/11	Thu 8/4/11	Field Service Technician 8,Field Service Technician
1073	Potosi Correctional Center	499	2 hrs	Wed 8/10/11	Wed 8/10/11	Field Service Technician 8,Field Service Technician
1074	South Central Correctional Center	516	2 hrs	Thu 8/18/11	Thu 8/18/11	Field Service Technician 8,Field Service Technician
1075	Ozark Correctional Center	533	2 hrs	Wed 8/24/11	Wed 8/24/11	Field Service Technician 8,Field Service Technician
1076	Farmington Correctional Center	550	2 hrs	Wed 8/31/11	Wed 8/31/11	Field Service Technician 8,Field Service Technician
1077	Southeast Correctional Center	567	2 hrs	Thu 9/8/11	Thu 9/8/11	Field Service Technician 8,Field Service Technician
1078	Installation Quality Control Checkpoint 3: Equipment Testing / Functional Validation		6.5 days	Wed 9/14/11	Thu 9/22/11	
1079	Northwest Region		0.25 days	Wed 9/14/11	Wed 9/14/11	
1080	Maryville Treatment Center - 23 ITS & 1 TDD	637	2 hrs	Wed 9/14/11	Wed 9/14/11	Field Service Technician 1
1081	Crossroads Correctional Center - 93 ITS & 1 TDD	654	2 hrs	Wed 9/14/11	Wed 9/14/11	Field Service Technician 2
1082	Western Missouri Correctional Center - 93 ITS & 1 TDD	671	2 hrs	Wed 9/14/11	Wed 9/14/11	Field Service Technician 3
1083	Western Reception, Diagnostic & Correctional Center - 111 ITS & 1 TDD	688	2 hrs	Wed 9/14/11	Wed 9/14/11	Field Service Technician 4
1084	Chillicothe Correctional Center - 92 ITS & 1 TDD	705	2 hrs	Wed 9/14/11	Wed 9/14/11	Field Service Technician 5
1085	Central Region		3.5 days	Wed 9/14/11	Mon 9/19/11	
1086	Moberly Correctional Center - 64 ITS & 1 TDD	723	2 hrs	Wed 9/14/11	Wed 9/14/11	Field Service Technician 6
1087	Women's Reception, Diagnostic & Correctional Center - 70 ITS & 1 TDD	740	2 hrs	Wed 9/14/11	Wed 9/14/11	Field Service Technician 7
1088	Northeast Correctional Center - 127 ITS & 1 TDD	757	2 hrs	Wed 9/14/11	Wed 9/14/11	Field Service Technician 8
1089	Boonville Correctional & Treatment Center - 59 ITS & 1 TDD	774	2 hrs	Wed 9/14/11	Wed 9/14/11	Field Service Technician 9
1090	Cremers Therapeutic Center - 8 ITS	791	2 hrs	Fri 9/16/11	Fri 9/16/11	Field Service Technician 1
1091	Tipton Correctional Center - 58 ITS & 1 TDD	808	2 hrs	Mon 9/19/11	Mon 9/19/11	Field Service Technician 2
1092	Fulton Reception & Diagnostic Center - 147 ITS & 1 TDD	825	2 hrs	Mon 9/19/11	Mon 9/19/11	Field Service Technician 3
1093	Alcoa Correctional Center - 61 ITS & 2 TDD	842	2 hrs	Mon 9/19/11	Mon 9/19/11	Field Service Technician 4
1094	Jefferson City Correctional Center - 94 ITS & 1 TDD	859	2 hrs	Mon 9/19/11	Mon 9/19/11	Field Service Technician 5
1095	Southeast Region		3.44 days	Mon 9/19/11	Thu 9/22/11	
1096	Missouri Eastern Correctional Center - 53 ITS & 1 TDD	877	2 hrs	Mon 9/19/11	Mon 9/19/11	Field Service Technician 6
1097	Eastern Reception & Diagnostic Center - 167 ITS & 1 TDD	894	2 hrs	Mon 9/19/11	Mon 9/19/11	Field Service Technician 7
1098	South Central Correctional Center - 79 ITS & 1 TDD	911	2 hrs	Mon 9/19/11	Mon 9/19/11	Field Service Technician 8
1099	Ozark Correctional Center - 26 ITS & 1 TDD	928	2 hrs	Mon 9/19/11	Mon 9/19/11	Field Service Technician 9
1100	Farmington Correctional Center - 135 ITS & 1 TDD	945	2 hrs	Tue 9/20/11	Wed 9/21/11	Field Service Technician 1
1101	Southeast Correctional Center - 88 ITS & 1 TDD	962	2 hrs	Thu 9/22/11	Thu 9/22/11	Field Service Technician 2
1102	Installation Quality Control Checkpoint 4: On Site Customer Acceptance		7 days	Thu 9/15/11	Mon 9/26/11	
1103	Northwest Region		0.75 days	Thu 9/15/11	Fri 9/16/11	
1104	Maryville Treatment Center - 23 ITS & 1 TDD	649	1.5 hrs	Thu 9/15/11	Thu 9/15/11	Field Service Technician 1,Project Manager
1105	Crossroads Correctional Center - 93 ITS & 1 TDD	666	1.5 hrs	Fri 9/16/11	Fri 9/16/11	Field Service Technician 2,Project Manager
1106	Western Missouri Correctional Center - 93 ITS & 1 TDD	683	1.5 hrs	Fri 9/16/11	Fri 9/16/11	Field Service Technician 3,Project Manager
1107	Western Reception, Diagnostic & Correctional Center - 111 ITS & 1 TDD	700	1.5 hrs	Fri 9/16/11	Fri 9/16/11	Field Service Technician 4,Project Manager
1108	Chillicothe Correctional Center - 92 ITS & 1 TDD	717	1.5 hrs	Fri 9/16/11	Fri 9/16/11	Field Service Technician 5,Project Manager
1109	Central Region		4.89 days	Fri 9/16/11	Thu 9/22/11	
1110	Moberly Correctional Center - 64 ITS & 1 TDD	735	1.5 hrs	Fri 9/16/11	Fri 9/16/11	Field Service Technician 6,Project Manager
1111	Women's Reception, Diagnostic & Correctional Center - 70 ITS & 1 TDD	752	1.5 hrs	Fri 9/16/11	Fri 9/16/11	Field Service Technician 7,Project Manager
1112	Northeast Correctional Center - 127 ITS & 1 TDD	769	1.5 hrs	Fri 9/16/11	Fri 9/16/11	Field Service Technician 8,Project Manager
1113	Boonville Correctional & Treatment Center - 59 ITS & 1 TDD	786	1.5 hrs	Fri 9/16/11	Fri 9/16/11	Field Service Technician 9,Project Manager
1114	Cremers Therapeutic Center - 8 ITS	801	1.5 hrs	Mon 9/19/11	Mon 9/19/11	Field Service Technician 1,Project Manager
1115	Tipton Correctional Center - 58 ITS & 1 TDD	820	1.5 hrs	Wed 9/21/11	Wed 9/21/11	Field Service Technician 2,Project Manager
1116	Fulton Reception & Diagnostic Center - 147 ITS & 1 TDD	837	1.5 hrs	Thu 9/22/11	Thu 9/22/11	Field Service Technician 3,Project Manager
1117	Alcoa Correctional Center - 61 ITS & 2 TDD	854	1.5 hrs	Wed 9/21/11	Wed 9/21/11	Field Service Technician 4,Project Manager
1118	Jefferson City Correctional Center - 94 ITS & 1 TDD	871	1.5 hrs	Wed 9/21/11	Wed 9/21/11	Field Service Technician 5,Project Manager
1119	Southeast Region		3.94 days	Tue 9/20/11	Mon 9/26/11	
1120	Missouri Eastern Correctional Center - 53 ITS & 1 TDD	889	1.5 hrs	Wed 9/21/11	Wed 9/21/11	Field Service Technician 6,Project Manager

Preliminary Project/Implementation Schedule

ID	Task Name	Predecessors	Duration	Start	Finish	Task Owner
1121	Eastern Reception & Diagnostic Center- 167 ITS & 1 TDD	906	1.5 hrs	Thu 9/22/11	Thu 9/22/11	Field Service Technician 7, Project Manager
1122	South Central Correctional Center -79 ITS & 1 TDD	923	1.5 hrs	Wed 9/21/11	Wed 9/21/11	Field Service Technician 8, Project Manager
1123	Ozark Correctional Center - 26 ITS & 1 TDD	940	1.5 hrs	Tue 9/20/11	Tue 9/20/11	Field Service Technician 9, Project Manager
1124	Farmington Correctional Center- 135 ITS & 1 TDD	957	1.5 hrs	Mon 9/26/11	Mon 9/26/11	Field Service Technician 1, Project Manager
1125	Southeast Correctional Center -58 ITS & 1 TDD	974	1.5 hrs	Mon 9/26/11	Mon 9/26/11	Field Service Technician 2, Project Manager
1126	Installation Quality Control Checkpoint 5: Customer Acceptance	1145	1 day	Tue 9/27/11	Wed 9/28/11	Project Manager, Account Manager
1127	Installation Quality Control Checkpoint 6: Initiate Post Implementation Site Engineering Monitoring (remote monitoring: 30 days)	163	1 day	Mon 8/26/11	Tue 9/27/11	Site Engineer 1
1128	Perform Integrated Change Control		50.21 days	Tue 7/19/11	Tue 9/27/11	
1129	Change control for promoting Huber integration interface to Production environment	1024	4 hrs	Tue 7/26/11	Wed 7/27/11	Integration Manager
1130	Change control for promoting Guarded Exchange integration interface to Production environment	1025	4 hrs	Tue 7/26/11	Wed 7/27/11	Integration Manager
1131	Project Plan updates (risk register, issues log, schedule updates)	983	2 hrs	Tue 7/19/11	Tue 7/19/11	Project Coordinator
1132	Project Plan updates (risk register, issues log, schedule updates)	994	2 hrs	Fri 9/9/11	Mon 9/12/11	Project Coordinator
1133	Project Plan updates (risk register, issues log, schedule updates)	999	2 hrs	Mon 9/12/11	Tue 9/13/11	Project Coordinator
1134	Project Plan updates (risk register, issues log, schedule updates)	1008	2 hrs	Fri 9/16/11	Fri 9/16/11	Project Coordinator
1135	Project Plan updates (risk register, issues log, schedule updates)	1011	2 hrs	Fri 9/23/11	Fri 9/23/11	Project Coordinator
1136	Project Plan updates (risk register, issues log, schedule updates)	1018	2 hrs	Mon 9/26/11	Tue 9/27/11	Project Coordinator
1137	Project Plan updates (risk register, issues log, schedule updates)	1145	2 hrs	Tue 9/27/11	Tue 9/27/11	Project Coordinator
1138	Project Close		67.96 days	Fri 6/24/11	Wed 9/28/11	
1139	Close Project Phase		67.96 days	Fri 6/24/11	Wed 9/28/11	
1140	Close Project Initiation	2	1 hr	Fri 6/24/11	Fri 6/24/11	Project Manager
1141	Close Project Planning	114	1 hr	Fri 7/1/11	Fri 7/1/11	Project Manager
1142	Close Project Execution	163	1 hr	Mon 9/26/11	Tue 9/27/11	Project Manager
1143	Close Project Monitor & Control	1021	1 hr	Wed 9/28/11	Wed 9/28/11	Project Manager
1144	Close Procurements	1145	1 day	Tue 9/27/11	Wed 9/28/11	Project Manager
1145	Securus & Missouri DOC Project Team Meeting - Touch Point : Customer Acceptance & Account Team Transition		0.5 days	Mon 9/26/11	Tue 9/27/11	
1146	Confirm resolution of any open issues on issues log	1016	1 hr	Mon 9/26/11	Tue 9/27/11	Project Manager
1147	Technical Support and Field Service Management Review	1146	1 hr	Tue 9/27/11	Tue 9/27/11	Account Manager
1148	Sales Account Team review	1147	1 hr	Tue 9/27/11	Tue 9/27/11	Account Manager
1149	Estabish ongoing meeting schedules	1148	1 hr	Tue 9/27/11	Tue 9/27/11	Account Manager

Appendix C

Activity List and Work Breakdown Structure

WBS	Outline Level	Task Name	Duration	Resource Names	Schedule Duration
1	1	SECURUS Inmate Telephone System Installation Project Plan for Missouri DOC			217.25d
1.1	2	Project Initiation			217.25d
		Upon contract execution - Securus Account Executive to call Missouri DOC			
1.1.1.2	3				1d
1.1.1.3	4	Arrange face-to-face meeting on-site at Missouri DOC location	2 hrs	Account Manager	2h
1.1.1.4	4	Project Manager introduction with Missouri DOC			0.5d
1.1.2	5	Identify point of contact and contact information for each correctional facility location	4 hrs	Project Manager	4h
1.1.2.1	5	Facility address verification and telecom demarcation verification	4 hrs	Project Manager	4h
1.1.2.2	3	On Site Kick-Off meeting with Missouri DOC & Securus Account Team			0.25d
1.1.2.4	4	Review Project Team structure for Securus and Missouri DOC	1 hr	Project Manager	1h
1.1.2.2	4	Identify key stakeholders and discuss communication plans	1 hr	Project Manager	1h
1.1.2.5	4	Review preliminary project plan & implementation schedule	2 hrs	Project Manager	2h
1.1.2.7	4	Establish meeting schedule and communication plans	1 hr	Project Manager	1h
1.1.2.8	4	Huber and Guarded Exchange integrations & requirements	2 hrs	Project Manager	2h
1.1.2.9	4	Review field service access/scheduling & telecom vendor scheduling options	2 hrs	Project Manager	2h
1.1.2.10	4	Pre-Installation site inspection access and scheduling	2 hrs	Project Manager	2h
1.1.2.8	4	S-Gate User Interface Training - Locations, Classroom sizes, attendees	2 hrs	Project Manager	2h
1.1.2.11	4	Distribution of informational literature/collateral for public & inmates	1 hr	Project Manager	1h
1.1.2.10	4	Review preliminary scheduling & options for Voice Biometrics	1 hr	Project Manager	1h
1.1.3	3	Submit Initial Telecom & Equipment Orders (Preliminary Engineering & Design)			0.5d
1.1.2.13	4	Submit orders to Telecom Vendors for MPLS T1 transport (based on RFP engineering)	4 hrs	Project Coordinator	4h
1.1.3	4	Submit orders for hardware to warehouse and vendors (vendor managed inventories)	4 hrs	Project Coordinator	4h
1.1.4	3	Site Inspections conducted by Securus Field Services Team			0.63d
1.1.4.1	4	Northwest Region Site Inspections			0.63d
1.1.4.1.1	5	Maryville Treatment Center			0.63d
1.1.4.1.1.1	6	Demarc & ITS Location Inspection	2 hrs	Field Service Technician 1	2h
1.1.4.1.1.2	6	Inmate telephone locations - survey	5 hrs	Field Service Technician 1	5h
1.1.4.1.1.3	6	Voice Biometrics - environmental evaluation & testing	1 hr	Field Service Technician 1	1h
1.1.4.1.2	5	Crossroads Correctional Center			0.63d
1.1.4.1.2.1	6	Demarc & ITS Location Inspection	2 hrs	Field Service Technician 1	2h
1.1.4.1.2.2	6	Inmate telephone locations - survey	5 hrs	Field Service Technician 1	5h
1.1.4.1.2.3	6	Voice Biometrics - environmental evaluation & testing	1 hr	Field Service Technician 1	1h
1.1.4.1.3	5	Western Missouri Correctional Center			0.63d
1.1.4.1.3.1	6	Demarc & ITS Location Inspection	2 hrs	Field Service Technician 1	2h
1.1.4.1.3.2	6	Inmate telephone locations - survey	5 hrs	Field Service Technician 1	5h
1.1.4.1.3.3	6	Voice Biometrics - environmental evaluation & testing	1 hr	Field Service Technician 1	1h
1.1.4.1.4	5	Western Reception, Diagnostic & Correctional Center			0.63d
1.1.4.1.4.1	6	Demarc & ITS Location Inspection	2 hrs	Field Service Technician 1	2h
1.1.4.1.4.2	6	Inmate telephone locations - survey	5 hrs	Field Service Technician 1	5h
1.1.4.1.4.3	6	Voice Biometrics - environmental evaluation & testing	1 hr	Field Service Technician 1	1h
1.1.4.1.5	5	Chillicothe Correctional Center			0.63d
1.1.4.1.5.1	6	Demarc & ITS Location Inspection	2 hrs	Field Service Technician 1	2h
1.1.4.1.5.2	6	Inmate telephone locations - survey	5 hrs	Field Service Technician 1	5h
1.1.4.1.5.3	6	Voice Biometrics - environmental evaluation & testing	1 hr	Field Service Technician 1	1h
1.1.4.2	4	Central Region Site Inspections			0.63d

WBS	Outline Level	Task Name	Duration	Resource Names	Schedule Duration
1.1.4.2.1	5	Moberly Correctional Center			0.63d
1.1.4.2.1.1	6	Demarc & ITS Location inspection	2 hrs	Field Service Technician 2	2h
1.1.4.2.1.2	6	Inmate telephone locations - survey	5 hrs	Field Service Technician 2	5h
1.1.4.2.1.3	6	Voice Biometrics - environmental evaluation & testing	1 hr	Field Service Technician 2	1h
1.1.4.2.2	5	Women's Reception and Diagnostic Center			0.63d
1.1.4.2.2.1	6	Demarc & ITS Location inspection	2 hrs	Field Service Technician 2	2h
1.1.4.2.2.2	6	Inmate telephone locations - survey	5 hrs	Field Service Technician 2	5h
1.1.4.2.2.3	6	Voice Biometrics - environmental evaluation & testing	1 hr	Field Service Technician 2	1h
1.1.4.2.3	5	Northeast Correctional Center			0.63d
1.1.4.2.3.1	6	Demarc & ITS Location inspection	2 hrs	Field Service Technician 2	2h
1.1.4.2.3.2	6	Inmate telephone locations - survey	5 hrs	Field Service Technician 2	5h
1.1.4.2.3.3	6	Voice Biometrics - environmental evaluation & testing	1 hr	Field Service Technician 2	1h
1.1.4.2.4	5	Boonville Correctional Center			0.63d
1.1.4.2.4.1	6	Demarc & ITS Location inspection	2 hrs	Field Service Technician 2	2h
1.1.4.2.4.2	6	Inmate telephone locations - survey	5 hrs	Field Service Technician 2	5h
1.1.4.2.4.3	6	Voice Biometrics - environmental evaluation & testing	1 hr	Field Service Technician 2	1h
1.1.4.2.5	5	Boonville Treatment Center			0.63d
1.1.4.2.5.1	6	Demarc & ITS Location inspection	2 hrs	Field Service Technician 2	2h
1.1.4.2.5.2	6	Inmate telephone locations - survey	5 hrs	Field Service Technician 2	5h
1.1.4.2.5.3	6	Voice Biometrics - environmental evaluation & testing	1 hr	Field Service Technician 2	1h
1.1.4.2.6	5	Cremer Therapeutic Center			0.63d
1.1.4.2.6.1	6	Demarc & ITS Location inspection	2 hrs	Field Service Technician 3	2h
1.1.4.2.6.2	6	Inmate telephone locations - survey	5 hrs	Field Service Technician 3	5h
1.1.4.2.6.3	6	Voice Biometrics - environmental evaluation & testing	1 hr	Field Service Technician 3	1h
1.1.4.2.7	5	Fulton Reception & Diagnostic Center			0.63d
1.1.4.2.7.1	6	Demarc & ITS Location inspection	2 hrs	Field Service Technician 3	2h
1.1.4.2.7.2	6	Inmate telephone locations - survey	5 hrs	Field Service Technician 3	5h
1.1.4.2.7.3	6	Voice Biometrics - environmental evaluation & testing	1 hr	Field Service Technician 3	1h
1.1.4.2.8	5	Tipton Correctional Center			0.63d
1.1.4.2.8.1	6	Demarc & ITS Location inspection	2 hrs	Field Service Technician 3	2h
1.1.4.2.8.2	6	Inmate telephone locations - survey	5 hrs	Field Service Technician 3	5h
1.1.4.2.8.3	6	Voice Biometrics - environmental evaluation & testing	1 hr	Field Service Technician 3	1h
1.1.4.2.9	5	Algoa Correctional Center			0.63d
1.1.4.2.9.1	6	Demarc & ITS Location inspection	2 hrs	Field Service Technician 3	2h
1.1.4.2.9.2	6	Inmate telephone locations - survey	5 hrs	Field Service Technician 3	5h
1.1.4.2.9.3	6	Voice Biometrics - environmental evaluation & testing	1 hr	Field Service Technician 3	1h
1.1.4.2.10	5	Jefferson City Correctional Center			0.63d
1.1.4.2.10.1	6	Demarc & ITS Location inspection	2 hrs	Field Service Technician 3	2h
1.1.4.2.10.2	6	Inmate telephone locations - survey	5 hrs	Field Service Technician 3	5h
1.1.4.2.10.3	6	Voice Biometrics - environmental evaluation & testing	1 hr	Field Service Technician 3	1h

WBS	Outline Level	Task Name	Duration	Resource Names	Schedule Duration
1.1.4.3	4	Southeast Region Site Inspections			0.63d
1.1.4.3.1	5	Missouri Eastern Correctional Center			0.63d
1.1.4.3.1.1	6	Demarc & ITS Location inspection	2 hrs	Field Service Technician 4	2h
1.1.4.3.1.2	6	Inmate telephone locations - survey	5 hrs	Field Service Technician 4	5h
1.1.4.3.1.3	6	Voice Biometrics - environmental evaluation & testing	1 hr	Field Service Technician 4	1h
1.1.4.3.2	5	Eastern Reception & Diagnostic Correctional Center			0.63d
1.1.4.3.2.1	6	Demarc & ITS Location inspection	2 hrs	Field Service Technician 4	2h
1.1.4.3.2.2	6	Inmate telephone locations - survey	5 hrs	Field Service Technician 4	5h
1.1.4.3.2.3	6	Voice Biometrics - environmental evaluation & testing	1 hr	Field Service Technician 4	1h
1.1.4.3.3	5	Potosi Correctional Center			0.63d
1.1.4.3.3.1	6	Demarc & ITS Location inspection	2 hrs	Field Service Technician 5	2h
1.1.4.3.3.2	6	Inmate telephone locations - survey	5 hrs	Field Service Technician 5	5h
1.1.4.3.3.3	6	Voice Biometrics - environmental evaluation & testing	1 hr	Field Service Technician 5	1h
1.1.4.3.4	5	South Central Correctional Center			0.63d
1.1.4.3.4.1	6	Demarc & ITS Location inspection	2 hrs	Field Service Technician 5	2h
1.1.4.3.4.2	6	Inmate telephone locations - survey	5 hrs	Field Service Technician 5	5h
1.1.4.3.4.3	6	Voice Biometrics - environmental evaluation & testing	1 hr	Field Service Technician 5	1h
1.1.4.3.5	5	Ozark Correctional Center			0.63d
1.1.4.3.5.1	6	Demarc & ITS Location inspection	2 hrs	Field Service Technician 5	2h
1.1.4.3.5.2	6	Inmate telephone locations - survey	5 hrs	Field Service Technician 5	5h
1.1.4.3.5.3	6	Voice Biometrics - environmental evaluation & testing	1 hr	Field Service Technician 5	1h
1.1.4.3.6	5	Farmington Correctional Center			0.63d
1.1.4.3.6.1	6	Demarc & ITS Location inspection	2 hrs	Field Service Technician 4	2h
1.1.4.3.6.2	6	Inmate telephone locations - survey	5 hrs	Field Service Technician 4	5h
1.1.4.3.6.3	6	Voice Biometrics - environmental evaluation & testing	1 hr	Field Service Technician 4	1h
1.1.4.3.7	5	Southeast Correctional Center			0.63d
1.1.4.3.7.1	6	Demarc & ITS Location inspection	2 hrs	Field Service Technician 4	2h
1.1.4.3.7.2	6	Inmate telephone locations - survey	5 hrs	Field Service Technician 4	5h
1.1.4.3.7.3	6	Voice Biometrics - environmental evaluation & testing	1 hr	Field Service Technician 4	1h
1.2	2	Project Planning			7d
1.2.1	3	Integration Plan review - Interface specifications / requirements review			2d
1.2.1.1	4	Review interface specifications/requirements with Huber and Associates	2 days	Integration Manager	2d
1.2.1.2	4	Review interface specifications/requirements with Guarded Exchange	2 days	Integration Manager	2d
1.2.2	3	Guarded Exchange Employee On-boarding process review			1d
1.2.2.1	4	Employee onboarding plan review	1 day	Project Manager	1d
1.2.2.2	4	Employee Training plan review	1 day	Project Manager	1d
1.2.2.3	4	Call Monitoring data processing and DOC calibration plans	1 day	Project Manager	1d
1.2.3	3	Incumbent Exit Strategy			1d
1.2.3.1	4	Identify key deliverables for incumbent exit	1 day	Project Manager	1d
1.2.3.2	4	Identify timelines	1 day	Project Manager	1d
1.2.3.3	4	Identify MODOC customer needs and requirements	1 day	Project Manager	1d
1.2.3.4	4	Meet with incumbent exit management team to discuss plans	1 day	Project Manager	1d
1.2.3.5	4	Identify work packages, resource requirements, and schedule for incumbent exit	1 day	Project Manager	1d
1.2.4	3	SCP Installation Timeline Review			7d

WBS	Outline Level	Task Name	Duration	Resource Names	Schedule Duration
1.2.4.1	4	Contact Telecom Vendor for estimated delivery dates on MPLS T1 orders	2 hrs	Telecom Manager	2h
	0	Telecom Manager		Telecom Manager	
1.2.4.2	4	Obtain estimated delivery dates for ITS hardware materials	2 hrs	Procurement Manager	2h
	0	Procurement Manager		Procurement Manager	
1.2.4.3	4	S-Gate User Interface Training Planning	7 days	Training Manager	7d
1.2.5	3	Project Plan Update			0.25d
1.2.5.1	4	Update requirements as necessary	2 hrs	Project Manager	2h
1.2.5.2	4	Update scope statement and baseline	2 hrs	Project Manager	2h
1.2.5.3	4	Sequence Activities - update as necessary	2 hrs	Project Manager	2h
1.2.5.4	4	Update Activity Resources and Durations estimates	2 hrs	Project Manager	2h
1.2.5.5	4	Update Schedule	2 hrs	Project Manager	2h
1.2.5.6	4	Estimate costs and update project budget documentation as necessary	2 hrs	Project Manager	2h
1.2.5.7	4	Update Quality Plan	2 hrs	Project Manager	2h
1.2.5.8	4	Update Human Resource Plan	2 hrs	Project Manager	2h
1.2.5.9	4	Produce Communications Plan	2 hrs	Project Manager	2h
1.2.5.10	4	Update Risk Management Plan (if required)	2 hrs	Project Manager	2h
1.2.5.11	4	Produce Initial Risk Register	2 hrs	Project Manager	2h
1.2.5.12	4	Update Procurement Management Plan (including SOW updates)	2 hrs	Project Manager	2h
1.2.6	3	Engineering Schematics, Bill of Materials, and Manual of Procedure (MOP) Updates			0.33d
1.2.6.1	4	Use site survey data to update	0.33 days	Site Engineer 1, Site Engineer 2, Site Engineer 3	0.33d
	0	Site Engineer 1		Site Engineer 1	
	0	Site Engineer 2		Site Engineer 2	
	0	Site Engineer 3		Site Engineer 3	
1.2.6.2	4	Produce & execute change orders if necessary	0.33 days	Site Engineer 1, Site Engineer 2, Site Engineer 3	0.33d
	0	Site Engineer 1		Site Engineer 1	
	0	Site Engineer 2		Site Engineer 2	
	0	Site Engineer 3		Site Engineer 3	
1.2.6.3	4	Produce finalized engineering and MOP documentation	0.33 days	Site Engineer 1, Site Engineer 2, Site Engineer 3	0.33d
	0	Site Engineer 1		Site Engineer 1	
	0	Site Engineer 2		Site Engineer 2	
	0	Site Engineer 3		Site Engineer 3	
1.2.6.4	4	Host Securus Project Team review meeting to review updated MOP and timelines	2 hrs	Project Manager	2h
1.2.7	3	Final Project Plan Review			1d
1.2.7.1	4	Review updated project plan	1 hr	Project Manager	1h
1.2.7.2	4	Review Site Schematics and Engineering Designs	2 hrs	Project Manager	2h
1.2.7.3	4	Missouri DOC Sign-Off on final plans	1 day	Project Manager	1d
1.2.7.4	4	Confirm building access & schedules for Securus Installation Teams	1 day	Project Manager	1d
1.3	2	Project Execution			14d
1.3.1	3	Direct & Manage Project Execution			14d
1.3.1.1	4	Guarded Exchange Employee Onboarding / Training			14d
1.3.1.1.1	5	Back ground checks and employee hiring process	14 days	Guarded Exchange Operations Manager	14d
	0	Guarded Exchange Operations Manager		Guarded Exchange Operations Manager	
1.3.1.1.2	5	Employee Training Session 1	1 wk	Guarded Exchange Operations Manager	1w
	0	Guarded Exchange Operations Manager		Guarded Exchange Operations Manager	
1.3.1.1.3	5	Employee Training Session 2	1 wk	Guarded Exchange Operations Manager	1w
	0	Guarded Exchange Operations Manager		Guarded Exchange Operations Manager	
1.3.1.1.4	5	Employee Training Session 3	1 wk	Guarded Exchange Operations Manager	1w
	0	Guarded Exchange Operations Manager		Guarded Exchange Operations Manager	

WBS	Outline Level	Task Name	Duration	Resource Names	Schedule Duration
1.3.1.1.5	5	Employee Training Session 4	1 wk	Guarded Exchange Operations Manager	1w
	0	Guarded Exchange Operations Manager		Guarded Exchange Operations Manager	
1.3.1.2	4	Pre-Install Preparation - Customer Provisioning			1d
1.3.1.2.1	5	Customer Provisioning			1d
		Provisioning requirements/features for each Site - ITS Customer		Site Engineer 2, Site Engineer 1	
1.3.1.2.1.1	6	Configuration	1 day	Engineer 1	1d
	0	Site Engineer 1		Site Engineer 1	
	0	Site Engineer 2		Site Engineer 2	
1.3.1.2.1.2	6	Submit Customer Configurations to Install Support	0.5 hrs	Site Engineer 1	0.5h
	0	Site Engineer 1		Site Engineer 1	
				Installation Support Technician 1, Installation Support Technician 2	
1.3.1.2.1.3	6	Equipment Provisioned to Site requirements/features	1 day		1d
1.3.1.2.2	5	Customer Data Management			1d
		Retrieve customer specific data (block number lists, free calling lists, etc) from Incumbent	1 day	Project Coordinator	1d
1.3.1.2.2.1	6			Project Coordinator	0.5h
1.3.1.2.2.2	6	Site specific voice prompts & tag lines	0.5 hrs	Installation Support Technician 1	0.5h
1.3.1.2.2.3	6	Upload blocked number files	0.5 hrs	Installation Support Technician 1	0.5h
1.3.1.2.2.4	6	Upload free and privileged number files	0.5 hrs	Technician 1	0.5h
1.3.1.3	4	Pre-Install Preparation - Huber Integration			10d
1.3.1.3.1	5	Develop interface based on agreed requirements / specifications	2 wks	Integration Engineer 1	2w
1.3.1.3.2	5	Interface testing. Pre-Production Environment	1 wk	Integration Engineer 1	1w
1.3.1.3.3	5	Production Migration	1 day	Integration Engineer 1	1d
1.3.1.3.4	5	Certify Integration	2 hrs	Integration Manager	2h
1.3.1.4	4	Pre-Install Preparation - Guarded Exchange Integration			10d
1.3.1.4.1	5	Develop interface based on agreed requirements / specifications	2 wks	Integration Engineer 2	2w
1.3.1.4.2	5	Interface testing. Pre-Production Environment	1 wk	Integration Engineer 2	1w
1.3.1.4.3	5	Production Migration	1 day	Integration Engineer 2	1d
1.3.1.4.4	5	Certify Integration	2 hrs	Integration Manager	2h
1.3.1.5	4	LEC MPLS T1 Installations			0.19d
1.3.1.5.1	5	Eastern Reception & Diagnostic Correctional Center - 167 ITS & 2 TDD	1.5 hrs	Telecom Vendor	1.5h
	0	Telecom Vendor		Telecom Vendor	
		Boonville Correctional Center & Boonville Treatment Center - 59 ITS & 2 TDD			
1.3.1.5.2	5		0.19 days	Telecom Vendor	0.19d
	0	Telecom Vendor		Telecom Vendor	
1.3.1.5.3	5	Crossroads Correctional Center - 93 ITS & 2 TDD	0.19 days	Telecom Vendor	0.19d
	0	Telecom Vendor		Telecom Vendor	
1.3.1.5.4	5	Southeast Correctional Center - 88 ITS & 2 TDD	0.19 days	Telecom Vendor	0.19d
	0	Telecom Vendor		Telecom Vendor	
1.3.1.5.5	5	Southeast Correctional Center - 92 ITS & 2 TDD	0.19 days	Telecom Vendor	0.19d
	0	Telecom Vendor		Telecom Vendor	
1.3.1.5.6	5	Western Missouri Correctional Center - 93 ITS & 2 TDD	0.19 days	Telecom Vendor	0.19d
	0	Telecom Vendor		Telecom Vendor	
1.3.1.5.7	5	Farmington Correctional Center - 135 ITS & 2 TDD	0.19 days	Telecom Vendor	0.19d
	0	Telecom Vendor		Telecom Vendor	
1.3.1.5.8	5	Ozark Correctional Center - 26 ITS & 2 TDD	0.19 days	Telecom Vendor	0.19d
	0	Telecom Vendor		Telecom Vendor	
		Fulton Reception & Diagnostic Center & Cremer Therapeutic Center - 147 ITS & 2 TDD			
1.3.1.5.9	5		0.19 days	Telecom Vendor	0.19d
	0	Telecom Vendor		Telecom Vendor	
1.3.1.5.10	5	Algoa Correctional Center - 61 ITS & 2 TDD	0.19 days	Telecom Vendor	0.19d
	0	Telecom Vendor		Telecom Vendor	
1.3.1.5.11	5	Jefferson City Correctional Center - 94 ITS & 2 TDD	0.19 days	Telecom Vendor	0.19d
	0	Telecom Vendor		Telecom Vendor	
1.3.1.5.12	5	South Central Correctional Center - 79 ITS & 2 TDD	0.19 days	Telecom Vendor	0.19d
	0	Telecom Vendor		Telecom Vendor	
1.3.1.5.13	5	Maryville Treatment Center - 23 ITS & 2 TDD	0.19 days	Telecom Vendor	0.19d

WBS	Outline Level	Task Name	Duration	Resource Names	Schedule Duration
	0	Telecom Vendor		Telecom Vendor	
1.3.1.5.14	5	Potosi Correctional Center and Mineral Area Treatment Center - 49 ITS & 2 TDD	0.19 days	Telecom Vendor	0.19d
	0	Telecom Vendor		Telecom Vendor	
1.3.1.5.15	5	Missouri Eastern Correctional Center - 53 ITS & 2 TDD	0.19 days	Telecom Vendor	0.19d
	0	Telecom Vendor		Telecom Vendor	
1.3.1.5.16	5	Moberly Correctional Center - 64 ITS & 2 TDD	0.19 days	Telecom Vendor	0.19d
	0	Telecom Vendor		Telecom Vendor	
1.3.1.5.17	5	Northeast Correctional Center - 127 ITS & 2 TDD	0.19 days	Telecom Vendor	0.19d
	0	Telecom Vendor		Telecom Vendor	
1.3.1.5.18	5	Western Reception, Diagnostic & Correctional Center - 111 ITS & 2 TDD	0.19 days	Telecom Vendor	0.19d
	0	Telecom Vendor		Telecom Vendor	
1.3.1.5.19	5	Tipton Correctional Center - 58 ITS & 2 TDD	0.19 days	Telecom Vendor	0.19d
	0	Telecom Vendor		Telecom Vendor	
1.3.1.5.20	5	Women's Reception and Diagnostic Center - 70 ITS & 2 TDD	0.19 days	Telecom Vendor	0.19d
	0	Telecom Vendor		Telecom Vendor	
1.3.1.5.21	5	Cremer Therapeutic Center - 6 ITS & 2 TDD	0.19 days	Telecom Vendor	0.19d
	0	Telecom Vendor		Telecom Vendor	
1.3.1.6	4	Pre-Transition Installation Activities			3.5d
1.3.1.6.1	5	Northwest Region			3d
1.3.1.6.1.1	6	Maryville Treatment Center - 23 ITS & 1 TDD			1d
1.3.1.6.1.1.1	7	Receipt & Pre-Install ITS Tasks			0.5d
				Field Service Technician 1,Field Service Technician 2	
1.3.1.6.1.1.1.1	8	Receive Shipment at Site	0.5 hrs		0.5h
				Field Service Technician 1,Field Service Technician 2	
1.3.1.6.1.1.1.2	8	Verify shipment Content to Pick List	0.5 hrs		0.5h
				Field Service Technician 1,Field Service Technician 2	
1.3.1.6.1.1.1.3	8	Telephone room preperation & wiring	0.5 days		0.5d
				Field Service Technician 1,Field Service Technician 2	
1.3.1.6.1.1.1.4	8	Pre-Install Securus ITS equipment	0.5 days		0.5d
1.3.1.6.1.1.2	7	MPLS Test & Turn-up Activities with AT&T			0.13d
1.3.1.6.1.1.2.1	8	MPLS T1 turned up with ATT	1 hr	Field Service Technician 1	1h
				Field Service Technician 1	
1.3.1.6.1.1.2.2	8	MPLS T1 connected to Securus equipment	0.5 hrs		0.5h
				Installation Support Technician 1	
1.3.1.6.1.1.2.3	8	Installation Support confirmation that Securus equipment on-line	0.5 hrs		0.5h
1.3.1.6.1.1.3	7	Install ITS Phones (Connected to Incumbent Call Processor)			1d
1.3.1.6.1.1.3.1	8	Phone room wiring and installation activitly	0.25 days	Field Service Technician 2	0.25d
				Field Service Technician 1	
1.3.1.6.1.1.3.2	8	Facility wiring and cross connections	0.25 days		0.25d
				Field Service Technician 1,Field Service Technician 2	
1.3.1.6.1.1.3.3	8	Telephone replacements/installation in dormitories	1 day		1d
1.3.1.6.1.1.4	7	Clean-up and Exit			0.25d
				Field Service Technician 1,Field Service Technician 2	
1.3.1.6.1.1.4.1	8	Phone room clean-up	2 hrs		2h
				Field Service Technician 1	
1.3.1.6.1.1.4.2	8	Customer overview of phone room installation	1 hr		1h
1.3.1.6.1.2	6	Crossroads Correctional Center - 93 ITS & 1 TDD			2.5d
1.3.1.6.1.2.1	7	Receipt & Pre-Install ITS Tasks			1d
				Field Service Technician 1,Field Service Technician 2	
1.3.1.6.1.2.1.1	8	Receive Shipment at Site	0.5 hrs		0.5h
				Field Service Technician 1,Field Service Technician 2	
1.3.1.6.1.2.1.2	8	Verify shipment Content to Pick List	0.5 hrs		0.5h
				Field Service Technician 1,Field Service Technician 2	
1.3.1.6.1.2.1.3	8	Telephone room preperation & wiring	1 day		1d
				Field Service Technician 1,Field Service Technician 2	
1.3.1.6.1.2.1.4	8	Pre-Install Securus ITS equipment	1 day		1d

WBS	Outline Level	Task Name	Duration	Resource Names	Schedule Duration
1.3.1.6.1.2.2	7	MPLS Test & Turn-up Activities with AT&T			0.13d
1.3.1.6.1.2.2.1	8	MPLS T1 turned up with ATT	1 hr	Field Service Technician 1	1h
1.3.1.6.1.2.2.2	8	MPLS T1 connected to Securus equipment	0.5 hrs	Field Service Technician 1	0.5h
1.3.1.6.1.2.2.3	8	Installation Support confirmation that Securus equipment on-line	0.5 hrs	Installation Support Technician 1	0.5h
1.3.1.6.1.2.3	7	Install ITS Phones (Connected to Incumbent Call Processor)			2.5d
1.3.1.6.1.2.3.1	8	Phone room wiring and installation activity	0.5 days	Field Service Technician 2	0.5d
1.3.1.6.1.2.3.2	8	Facility wiring and cross connections	0.5 days	Field Service Technician 1	0.5d
1.3.1.6.1.2.3.3	8	Telephone replacements/installation in dormitories	2.5 days	Field Service Technician 1, Field Service Technician 2	2.5d
1.3.1.6.1.2.4	7	Clean-up and Exit			0.25d
1.3.1.6.1.2.4.1	8	Phone room clean-up	2 hrs	Field Service Technician 1, Field Service Technician 2	2h
1.3.1.6.1.2.4.2	8	Customer overview of phone room installation	1 hr	Field Service Technician 1	1h
1.3.1.6.1.3	6	Western Missouri Correctional Center - 93 ITS & 1 TDD			2.5d
1.3.1.6.1.3.1	7	Receipt & Pre-Install ITS Tasks			1d
1.3.1.6.1.3.1.1	8	Receive Shipment at Site	0.5 hrs	Field Service Technician 1, Field Service Technician 2	0.5h
1.3.1.6.1.3.1.2	8	Verify shipment Content to Pick List	0.5 hrs	Field Service Technician 1, Field Service Technician 2	0.5h
1.3.1.6.1.3.1.3	8	Telephone room preparation & wiring	1 day	Field Service Technician 1, Field Service Technician 2	1d
1.3.1.6.1.3.1.4	8	Pre-Install Securus ITS equipment	1 day	Field Service Technician 1, Field Service Technician 2	1d
1.3.1.6.1.3.2	7	MPLS Test & Turn-up Activities with AT&T			0.13d
1.3.1.6.1.3.2.1	8	MPLS T1 turned up with ATT	1 hr	Field Service Technician 1	1h
1.3.1.6.1.3.2.2	8	MPLS T1 connected to Securus equipment	0.5 hrs	Field Service Technician 1	0.5h
1.3.1.6.1.3.2.3	8	Installation Support confirmation that Securus equipment on-line	0.5 hrs	Installation Support Technician 1	0.5h
1.3.1.6.1.3.3	7	Install ITS Phones (Connected to Incumbent Call Processor)			2.5d
1.3.1.6.1.3.3.1	8	Phone room wiring and installation activity	0.5 days	Field Service Technician 2	0.5d
1.3.1.6.1.3.3.2	8	Facility wiring and cross connections	0.5 days	Field Service Technician 1	0.5d
1.3.1.6.1.3.3.3	8	Telephone replacements/installation in dormitories	2.5 days	Field Service Technician 1, Field Service Technician 2	2.5d
1.3.1.6.1.3.4	7	Clean-up and Exit			0.25d
1.3.1.6.1.3.4.1	8	Phone room clean-up	2 hrs	Field Service Technician 1, Field Service Technician 2	2h
1.3.1.6.1.3.4.2	8	Customer overview of phone room installation	1 hr	Field Service Technician 1	1h
1.3.1.6.1.4	6	Western Reception, Diagnostic & Correctional Center - 111 ITS & 1 TDD			3d
1.3.1.6.1.4.1	7	Receipt & Pre-Install ITS Tasks			1d
1.3.1.6.1.4.1.1	8	Receive Shipment at Site	0.5 hrs	Field Service Technician 1, Field Service Technician 2	0.5h
1.3.1.6.1.4.1.2	8	Verify shipment Content to Pick List	0.5 hrs	Field Service Technician 1, Field Service Technician 2	0.5h
1.3.1.6.1.4.1.3	8	Telephone room preparation & wiring	1 day	Field Service Technician 1, Field Service Technician 2	1d

WBS	Outline Level	Task Name	Duration	Resource Names	Schedule Duration
				Field Service Technician 1,Field Service Technician 2	
1.3.1.6.1.4.1.4	8	Pre-Install Securus ITS equipment	1 day		1d
1.3.1.6.1.4.2	7	MPLS Test & Turn-up Activities with AT&T			0.13d
1.3.1.6.1.4.2.1	8	MPLS T1 turned up with ATT	1 hr	Field Service Technician 1	1h
1.3.1.6.1.4.2.2	8	MPLS T1 connected to Securus equipment	0.5 hrs	Field Service Technician 1	0.5h
1.3.1.6.1.4.2.3	8	Installation Support confirmation that Securus equipment on-line	0.5 hrs	Installation Support Technician 1	0.5h
1.3.1.6.1.4.3	7	Install ITS Phones (Connected to Incumbent Call Processor)			3d
1.3.1.6.1.4.3.1	8	Phone room wiring and installation activitiy	0.5 days	Field Service Technician 2	0.5d
1.3.1.6.1.4.3.2	8	Facility wiring and cross connections	0.5 days	Field Service Technician 1	0.5d
1.3.1.6.1.4.3.3	8	Telephone replacements/installation in dormitories	3 days	Field Service Technician 1,Field Service Technician 2	3d
1.3.1.6.1.4.4	7	Clean-up and Exit			0.25d
1.3.1.6.1.4.4.1	8	Phone room clean-up	2 hrs	Field Service Technician 1,Field Service Technician 2	2h
1.3.1.6.1.4.4.2	8	Customer overview of phone room installation	1 hr	Field Service Technician 1	1h
1.3.1.6.1.5	6	Chillicothe Correctional Center - 92 ITS & 1 TDD			2.5d
1.3.1.6.1.5.1	7	Receipt & Pre-Install ITS Tasks			1d
1.3.1.6.1.5.1.1	8	Receive Shipment at Site	0.5 hrs	Field Service Technician 1,Field Service Technician 2	0.5h
1.3.1.6.1.5.1.2	8	Verify shipment Content to Pick List	0.5 hrs	Field Service Technician 1,Field Service Technician 2	0.5h
1.3.1.6.1.5.1.3	8	Telephone room preperation & wiring	1 day	Field Service Technician 1,Field Service Technician 2	1d
1.3.1.6.1.5.1.4	8	Pre-Install Securus ITS equipment	1 day	Field Service Technician 1,Field Service Technician 2	1d
1.3.1.6.1.5.2	7	MPLS Test & Turn-up Activities with AT&T			0.13d
1.3.1.6.1.5.2.1	8	MPLS T1 turned up with ATT	1 hr	Field Service Technician 1	1h
1.3.1.6.1.5.2.2	8	MPLS T1 connected to Securus equipment	0.5 hrs	Field Service Technician 1	0.5h
1.3.1.6.1.5.2.3	8	Installation Support confirmation that Securus equipment on-line	0.5 hrs	Installation Support Technician 1	0.5h
1.3.1.6.1.5.3	7	Install ITS Phones (Connected to Incumbent Call Processor)			2.5d
1.3.1.6.1.5.3.1	8	Phone room wiring and installation activitiy	0.5 days	Field Service Technician 2	0.5d
1.3.1.6.1.5.3.2	8	Facility wiring and cross connections	0.5 days	Field Service Technician 1	0.5d
1.3.1.6.1.5.3.3	8	Telephone replacements/installation in dormitories	2.5 days	Field Service Technician 1,Field Service Technician 2	2.5d
1.3.1.6.1.5.4	7	Clean-up and Exit			0.25d
1.3.1.6.1.5.4.1	8	Phone room clean-up	2 hrs	Field Service Technician 1,Field Service Technician 2	2h
1.3.1.6.1.5.4.2	8	Customer overview of phone room installation	1 hr	Field Service Technician 1	1h
1.3.1.6.2	5	Central Region			3.5d
1.3.1.6.2.1	6	Moberly Correctional Center - 64 ITS & 1 TDD			2d
1.3.1.6.2.1.1	7	Receipt & Pre-Install ITS Tasks			0.75d
1.3.1.6.2.1.1.1	8	Receive Shipment at Site	0.5 hrs	Field Service Technician 4,Field Service Technician 3	0.5h
1.3.1.6.2.1.1.2	8	Verify shipment Content to Pick List	0.5 hrs	Field Service Technician 3,Field Service Technician 4	0.5h

WBS	Outline Level	Task Name	Duration	Resource Names	Schedule Duration
1.3.1.6.2.1.1.3	8	Telephone room preparation & wiring	0.5 days	Field Service Technician 3, Field Service Technician 4	0.5d
1.3.1.6.2.1.1.4	8	Pre-Install Securus ITS equipment	0.75 days	Field Service Technician 3, Field Service Technician 4	0.75d
1.3.1.6.2.1.2	7	MPLS Test & Turn-up Activities with AT&T			0.13d
1.3.1.6.2.1.2.1	8	MPLS T1 turned up with ATT	1 hr	Field Service Technician 3	1h
1.3.1.6.2.1.2.2	8	MPLS T1 connected to Securus equipment	0.5 hrs	Field Service Technician 3	0.5h
1.3.1.6.2.1.2.3	8	Installation Support confirmation that Securus equipment on-line	0.5 hrs	Installation Support Technician 2	0.5h
1.3.1.6.2.1.3	7	Install ITS Phones (Connected to Incumbent Call Processor)			2d
1.3.1.6.2.1.3.1	8	Phone room wiring and installation activity	0.25 days	Field Service Technician 4	0.25d
1.3.1.6.2.1.3.2	8	Facility wiring and cross connections	0.5 days	Field Service Technician 3	0.5d
1.3.1.6.2.1.3.3	8	Telephone replacements/installation in dormitories	2 days	Field Service Technician 4, Field Service Technician 3	2d
1.3.1.6.2.1.4	7	Clean-up and Exit			0.25d
1.3.1.6.2.1.4.1	8	Phone room clean-up	2 hrs	Field Service Technician 4, Field Service Technician 3	2h
1.3.1.6.2.1.4.2	8	Customer overview of phone room installation	1 hr	Field Service Technician 3	1h
1.3.1.6.2.2	6	Women's Reception, Diagnostic & Correctional Center - 70 ITS & 1 TDD			2d
1.3.1.6.2.2.1	7	Receipt & Pre-Install ITS Tasks			0.75d
1.3.1.6.2.2.1.1	8	Receive Shipment at Site	0.5 hrs	Field Service Technician 4, Field Service Technician 3	0.5h
1.3.1.6.2.2.1.2	8	Verify shipment Content to Pick List	0.5 hrs	Field Service Technician 3, Field Service Technician 4	0.5h
1.3.1.6.2.2.1.3	8	Telephone room preparation & wiring	0.5 days	Field Service Technician 3, Field Service Technician 4	0.5d
1.3.1.6.2.2.1.4	8	Pre-Install Securus ITS equipment	0.75 days	Field Service Technician 3, Field Service Technician 4	0.75d
1.3.1.6.2.2.2	7	MPLS Test & Turn-up Activities with AT&T			0.13d
1.3.1.6.2.2.2.1	8	MPLS T1 turned up with ATT	1 hr	Field Service Technician 3	1h
1.3.1.6.2.2.2.2	8	MPLS T1 connected to Securus equipment	0.5 hrs	Field Service Technician 3	0.5h
1.3.1.6.2.2.2.3	8	Installation Support confirmation that Securus equipment on-line	0.5 hrs	Installation Support Technician 2	0.5h
1.3.1.6.2.2.3	7	Install ITS Phones (Connected to Incumbent Call Processor)			2d
1.3.1.6.2.2.3.1	8	Phone room wiring and installation activity	0.25 days	Field Service Technician 4	0.25d
1.3.1.6.2.2.3.2	8	Facility wiring and cross connections	0.5 days	Field Service Technician 3	0.5d
1.3.1.6.2.2.3.3	8	Telephone replacements/installation in dormitories	2 days	Field Service Technician 4, Field Service Technician 3	2d
1.3.1.6.2.2.4	7	Clean-up and Exit			0.25d
1.3.1.6.2.2.4.1	8	Phone room clean-up	2 hrs	Field Service Technician 4, Field Service Technician 3	2h
1.3.1.6.2.2.4.2	8	Customer overview of phone room installation	1 hr	Field Service Technician 3	1h
1.3.1.6.2.3	6	Northeast Correctional Center - 127 ITS & 1 TDD			3.5d
1.3.1.6.2.3.1	7	Receipt & Pre-Install ITS Tasks			1.25d
1.3.1.6.2.3.1.1	8	Receive Shipment at Site	0.5 hrs	Field Service Technician 3, Field Service Technician 4	0.5h

WBS	Outline Level	Task Name	Duration	Resource Names	Schedule Duration
1.3.1.6.2.3.1.2	8	Verify shipment Content to Pick List	0.5 hrs	Field Service Technician 4,Field Service Technician 3	0.5h
1.3.1.6.2.3.1.3	8	Telephone room preperation & wiring	1 day	Field Service Technician 4,Field Service Technician 3	1d
1.3.1.6.2.3.1.4	8	Pre-Install Securus ITS equipment	1.25 days	Field Service Technician 4,Field Service Technician 3	1.25d
1.3.1.6.2.3.2	7	MPLS Test & Turn-up Activities with AT&T			0.13d
1.3.1.6.2.3.2.1	8	MPLS T1 turned up with ATT	1 hr	Field Service Technician 3	1h
1.3.1.6.2.3.2.2	8	MPLS T1 connected to Securus equipment	0.5 hrs	Field Service Technician 3	0.5h
1.3.1.6.2.3.2.3	8	Installation Support confirmation that Securus equipment on-line	0.5 hrs	Installation Support Technician 2	0.5h
1.3.1.6.2.3.3	7	Install ITS Phones (Connected to Incumbent Call Processor)			3.5d
1.3.1.6.2.3.3.1	8	Phone room wiring and installation activitiy	0.5 days	Field Service Technician 4	0.5d
1.3.1.6.2.3.3.2	8	Facility wiring and cross connections	0.5 days	Field Service Technician 3	0.5d
1.3.1.6.2.3.3.3	8	Telephone replacements/installation in dormitories	3.5 days	Field Service Technician 3,Field Service Technician 4	3.5d
1.3.1.6.2.3.4	7	Clean-up and Exit			0.25d
1.3.1.6.2.3.4.1	8	Phone room clean-up	2 hrs	Field Service Technician 3,Field Service Technician 4	2h
1.3.1.6.2.3.4.2	8	Customer overview of phone room installation	1 hr	Field Service Technician 3	1h
1.3.1.6.2.4	6	Boonville Correctional & Treatment Center - 59 ITS & 1 TDD			1.75d
1.3.1.6.2.4.1	7	Receipt & Pre-Install ITS Tasks			0.75d
1.3.1.6.2.4.1.1	8	Receive Shipment at Site	0.5 hrs	Field Service Technician 4,Field Service Technician 3	0.5h
1.3.1.6.2.4.1.2	8	Verify shipment Content to Pick List	0.5 hrs	Field Service Technician 3,Field Service Technician 4	0.5h
1.3.1.6.2.4.1.3	8	Telephone room preperation & wiring	0.5 days	Field Service Technician 3,Field Service Technician 4	0.5d
1.3.1.6.2.4.1.4	8	Pre-Install Securus ITS equipment	0.75 days	Field Service Technician 3,Field Service Technician 4	0.75d
1.3.1.6.2.4.2	7	MPLS Test & Turn-up Activities with AT&T			0.13d
1.3.1.6.2.4.2.1	8	MPLS T1 turned up with ATT	1 hr	Field Service Technician 3	1h
1.3.1.6.2.4.2.2	8	MPLS T1 connected to Securus equipment	0.5 hrs	Field Service Technician 3	0.5h
1.3.1.6.2.4.2.3	8	Installation Support confirmation that Securus equipment on-line	0.5 hrs	Installation Support Technician 2	0.5h
1.3.1.6.2.4.3	7	Install ITS Phones (Connected to Incumbent Call Processor)			1.75d
1.3.1.6.2.4.3.1	8	Phone room wiring and installation activitiy	0.25 days	Field Service Technician 4	0.25d
1.3.1.6.2.4.3.2	8	Facility wiring and cross connections	0.5 days	Field Service Technician 3	0.5d
1.3.1.6.2.4.3.3	8	Telephone replacements/installation in dormitories	1.75 days	Field Service Technician 4,Field Service Technician 3	1.75d
1.3.1.6.2.4.4	7	Clean-up and Exit			0.25d
1.3.1.6.2.4.4.1	8	Phone room clean-up	2 hrs	Field Service Technician 4,Field Service Technician 3	2h
1.3.1.6.2.4.4.2	8	Customer overview of phone room installation	1 hr	Field Service Technician 3	1h
1.3.1.6.2.5	6	Cremer Therapeutic Center - 6 ITS			0.5d
1.3.1.6.2.5.1	7	Receipt & Pre-Install ITS Tasks			0.13d
1.3.1.6.2.5.1.1	8	Receive Shipment at Site	1 hr	Field Service Technician 5	1h

WBS	Outline Level	Task Name	Duration	Resource Names	Schedule Duration
1.3.1.6.2.5.1.2	8	Verify shipment Content to Pick List	1 hr	Field Service Technician 5	1h
1.3.1.6.2.5.1.3	8	Telephone room preparation & wiring	1 hr	Field Service Technician 5	1h
1.3.1.6.2.5.1.4	8	Pre-Install Securus ITS equipment	1 hr	Field Service Technician 5	1h
1.3.1.6.2.5.2	7	MPLS Test & Turn-up Activities with AT&T			0.13d
1.3.1.6.2.5.2.1	8	MPLS T1 turned up with ATT	1 hr	Field Service Technician 5	1h
1.3.1.6.2.5.2.2	8	MPLS T1 connected to Securus equipment	0.15 hrs	Field Service Technician 5	0.15h
1.3.1.6.2.5.2.3	8	Installation Support confirmation that Securus equipment on-line	0.25 hrs	Field Service Technician 5	0.25h
1.3.1.6.2.5.3	7	Install ITS Phones (Connected to Incumbent Call Processor)			0.5d
1.3.1.6.2.5.3.1	8	Phone room wiring and installation activity	0.5 hrs	Field Service Technician 5	0.5h
1.3.1.6.2.5.3.2	8	Facility wiring and cross connections	0.5 hrs	Field Service Technician 5	0.5h
1.3.1.6.2.5.3.3	8	Telephone replacements/installation in dormitories	4 hrs	Field Service Technician 5	4h
1.3.1.6.2.5.4	7	Clean-up and Exit			0.5d
1.3.1.6.2.5.4.1	8	Phone room clean-up	4 hrs	Field Service Technician 5	4h
1.3.1.6.2.5.4.2	8	Customer overview of phone room installation	1 hr	Field Service Technician 5	1h
1.3.1.6.2.6	6	Tipton Correctional Center - 58 ITS & 1 TDD			1.75d
1.3.1.6.2.6.1	7	Receipt & Pre-Install ITS Tasks			0.75d
1.3.1.6.2.6.1.1	8	Receive Shipment at Site	0.5 hrs	Field Service Technician 7,Field Service Technician 6	0.5h
1.3.1.6.2.6.1.2	8	Verify shipment Content to Pick List	0.5 hrs	Field Service Technician 6,Field Service Technician 7	0.5h
1.3.1.6.2.6.1.3	8	Telephone room preparation & wiring	0.5 days	Field Service Technician 6,Field Service Technician 7	0.5d
1.3.1.6.2.6.1.4	8	Pre-Install Securus ITS equipment	0.75 days	Field Service Technician 6,Field Service Technician 7	0.75d
1.3.1.6.2.6.2	7	MPLS Test & Turn-up Activities with AT&T			0.13d
1.3.1.6.2.6.2.1	8	MPLS T1 turned up with ATT	1 hr	Field Service Technician 6	1h
1.3.1.6.2.6.2.2	8	MPLS T1 connected to Securus equipment	0.5 hrs	Field Service Technician 6	0.5h
1.3.1.6.2.6.2.3	8	Installation Support confirmation that Securus equipment on-line	0.5 hrs	Installation Support Technician 2	0.5h
1.3.1.6.2.6.3	7	Install ITS Phones (Connected to Incumbent Call Processor)			1.75d
1.3.1.6.2.6.3.1	8	Phone room wiring and installation activity	0.25 days	Field Service Technician 7	0.25d
1.3.1.6.2.6.3.2	8	Facility wiring and cross connections	0.5 days	Field Service Technician 6	0.5d
1.3.1.6.2.6.3.3	8	Telephone replacements/installation in dormitories	1.75 days	Field Service Technician 7,Field Service Technician 6	1.75d
1.3.1.6.2.6.4	7	Clean-up and Exit			0.25d
1.3.1.6.2.6.4.1	8	Phone room clean-up	2 hrs	Field Service Technician 7,Field Service Technician 6	2h
1.3.1.6.2.6.4.2	8	Customer overview of phone room installation	1 hr	Field Service Technician 6	1h
1.3.1.6.2.7	6	Fulton Reception & Diagnostic Center - 147 ITS & 1 TDD			2.33d
1.3.1.6.2.7.1	7	Receipt & Pre-Install ITS Tasks			1.25d
1.3.1.6.2.7.1.1	8	Receive Shipment at Site	0.5 hrs	Field Service Technician 7,Field Service Technician 6	0.5h
1.3.1.6.2.7.1.2	8	Verify shipment Content to Pick List	0.5 hrs	Field Service Technician 6,Field Service Technician 7	0.5h

WBS	Outline Level	Task Name	Duration	Resource Names	Schedule Duration
1.3.1.6.2.7.1.3	8	Telephone room preparation & wiring	1 day	Field Service Technician 6, Field Service Technician 7	1d
1.3.1.6.2.7.1.4	8	Pre-Install Securus ITS equipment	1.25 days	Field Service Technician 6, Field Service Technician 7	1.25d
1.3.1.6.2.7.2	7	MPLS Test & Turn-up Activities with AT&T			0.13d
1.3.1.6.2.7.2.1	8	MPLS T1 turned up with ATT	1 hr	Field Service Technician 6	1h
1.3.1.6.2.7.2.2	8	MPLS T1 connected to Securus equipment	0.5 hrs	Field Service Technician 6	0.5h
1.3.1.6.2.7.2.3	8	Installation Support confirmation that Securus equipment on-line	0.25 hrs	Field Service Technician 6, Field Service Technician 7	0.25h
1.3.1.6.2.7.3	7	Install ITS Phones (Connected to Incumbent Call Processor)			2.33d
1.3.1.6.2.7.3.1	8	Phone room wiring and installation activity	0.5 days	Field Service Technician 7	0.5d
1.3.1.6.2.7.3.2	8	Facility wiring and cross connections	0.5 days	Field Service Technician 6	0.5d
1.3.1.6.2.7.3.3	8	Telephone replacements/installation in dormitories	2.33 days	Field Service Technician 7, Field Service Technician 6, Field Service Technician 5	2.33d
1.3.1.6.2.7.4	7	Clean-up and Exit			0.25d
1.3.1.6.2.7.4.1	8	Phone room clean-up	2 hrs	Field Service Technician 6, Field Service Technician 7	2h
1.3.1.6.2.7.4.2	8	Customer overview of phone room installation	1 hr	Field Service Technician 6	1h
1.3.1.6.2.8	6	Algoa Correctional Center - 61 ITS & 2 TDD			1.75d
1.3.1.6.2.8.1	7	Receipt & Pre-Install ITS Tasks			0.75d
1.3.1.6.2.8.1.1	8	Receive Shipment at Site	0.5 hrs	Field Service Technician 7, Field Service Technician 6	0.5h
1.3.1.6.2.8.1.2	8	Verify shipment Content to Pick List	0.5 hrs	Field Service Technician 6, Field Service Technician 7	0.5h
1.3.1.6.2.8.1.3	8	Telephone room preparation & wiring	0.5 days	Field Service Technician 6, Field Service Technician 7	0.5d
1.3.1.6.2.8.1.4	8	Pre-Install Securus ITS equipment	0.75 days	Field Service Technician 6, Field Service Technician 7	0.75d
1.3.1.6.2.8.2	7	MPLS Test & Turn-up Activities with AT&T			0.13d
1.3.1.6.2.8.2.1	8	MPLS T1 turned up with ATT	1 hr	Field Service Technician 6	1h
1.3.1.6.2.8.2.2	8	MPLS T1 connected to Securus equipment	0.5 hrs	Field Service Technician 6	0.5h
1.3.1.6.2.8.2.3	8	Installation Support confirmation that Securus equipment on-line	0.5 hrs	Installation Support Technician 2	0.5h
1.3.1.6.2.8.3	7	Install ITS Phones (Connected to Incumbent Call Processor)			1.75d
1.3.1.6.2.8.3.1	8	Phone room wiring and installation activity	0.25 days	Field Service Technician 7	0.25d
1.3.1.6.2.8.3.2	8	Facility wiring and cross connections	0.5 days	Field Service Technician 6	0.5d
1.3.1.6.2.8.3.3	8	Telephone replacements/installation in dormitories	1.75 days	Field Service Technician 7, Field Service Technician 6	1.75d
1.3.1.6.2.8.4	7	Clean-up and Exit			0.25d
1.3.1.6.2.8.4.1	8	Phone room clean-up	2 hrs	Field Service Technician 7, Field Service Technician 6	2h
1.3.1.6.2.8.4.2	8	Customer overview of phone room installation	1 hr	Field Service Technician 6	1h
1.3.1.6.2.9	6	Jefferson City Correctional Center - 94 ITS & 1 TDD			2.5d
1.3.1.6.2.9.1	7	Receipt & Pre-Install ITS Tasks			1d
1.3.1.6.2.9.1.1	8	Receive Shipment at Site	0.5 hrs	Field Service Technician 6, Field Service Technician 7	0.5h

WBS	Outline Level	Task Name	Duration	Resource Names	Schedule Duration
1.3.1.6.2.9.1.2	8	Verify shipment Content to Pick List	0.5 hrs	Field Service Technician 7,Field Service Technician 6	0.5h
1.3.1.6.2.9.1.3	8	Telephone room preperation & wiring	1 day	Field Service Technician 7,Field Service Technician 6	1d
1.3.1.6.2.9.1.4	8	Pre-Install Securus ITS equipment	1 day	Field Service Technician 7,Field Service Technician 6	1d
1.3.1.6.2.9.2	7	MPLS Test & Turn-up Activities with AT&T			0.13d
1.3.1.6.2.9.2.1	8	MPLS T1 turned up with ATT	1 hr	Field Service Technician 6	1h
1.3.1.6.2.9.2.2	8	MPLS T1 connected to Securus equipment	0.5 hrs	Field Service Technician 6	0.5h
1.3.1.6.2.9.2.3	8	Installation Support confirmation that Securus equipment on-line	0.5 hrs	Installation Support Technician 2	0.5h
1.3.1.6.2.9.3	7	Install ITS Phones (Connected to Incumbent Call Processor)			2.5d
1.3.1.6.2.9.3.1	8	Phone room wiring and installation activitiy	0.5 days	Field Service Technician 7	0.5d
1.3.1.6.2.9.3.2	8	Facility wiring and cross connections	0.5 days	Field Service Technician 6	0.5d
1.3.1.6.2.9.3.3	8	Telephone replacements/installation in dormitories	2.5 days	Field Service Technician 6,Field Service Technician 7	2.5d
1.3.1.6.2.9.4	7	Clean-up and Exit			0.25d
1.3.1.6.2.9.4.1	8	Phone room clean-up	2 hrs	Field Service Technician 6,Field Service Technician 7	2h
1.3.1.6.2.9.4.2	8	Customer overview of phone room installation	1 hr	Field Service Technician 6	1h
1.3.1.6.3	5	Southeast Region			3d
1.3.1.6.3.1	6	Missouri Eastern Correctional Center - 53 ITS & 1 TDD			1.75d
1.3.1.6.3.1.1	7	Receipt & Pre-Install ITS Tasks			0.5d
1.3.1.6.3.1.1.1	8	Receive Shipment at Site	0.5 hrs	Field Service Technician 8,Field Service Technician 9	0.5h
1.3.1.6.3.1.1.2	8	Verify shipment Content to Pick List	0.5 hrs	Field Service Technician 9,Field Service Technician 8	0.5h
1.3.1.6.3.1.1.3	8	Telephone room preperation & wiring	0.5 days	Field Service Technician 9,Field Service Technician 8	0.5d
1.3.1.6.3.1.1.4	8	Pre-Install Securus ITS equipment	0.5 days	Field Service Technician 9,Field Service Technician 8	0.5d
1.3.1.6.3.1.2	7	MPLS Test & Turn-up Activities with AT&T			0.06d
1.3.1.6.3.1.2.1	8	MPLS T1 turned up with ATT	0.5 hrs	Field Service Technician 8	0.5h
1.3.1.6.3.1.2.2	8	MPLS T1 connected to Securus equipment	0.25 hrs	Field Service Technician 8	0.25h
1.3.1.6.3.1.2.3	8	Installation Support confirmation that Securus equipment on-line	0.5 hrs	Installation Support Technician 2	0.5h
1.3.1.6.3.1.3	7	Install ITS Phones (Connected to Incumbent Call Processor)			1.75d
1.3.1.6.3.1.3.1	8	Phone room wiring and installation activitiy	0.25 days	Field Service Technician 9	0.25d
1.3.1.6.3.1.3.2	8	Facility wiring and cross connections	0.5 days	Field Service Technician 8	0.5d
1.3.1.6.3.1.3.3	8	Telephone replacements/installation in dormitories	1.75 days	Field Service Technician 8,Field Service Technician 9	1.75d
1.3.1.6.3.1.4	7	Clean-up and Exit			0.25d
1.3.1.6.3.1.4.1	8	Phone room clean-up	2 hrs	Field Service Technician 8,Field Service Technician 9	2h
1.3.1.6.3.1.4.2	8	Customer overview of phone room installation	1 hr	Field Service Technician 8	1h
1.3.1.6.3.2	6	Eastern Reception & Diagnostic Center- 167 ITS & 1 TDD			3d
1.3.1.6.3.2.1	7	Receipt & Pre-Install ITS Tasks			0.83d

WBS	Outline Level	Task Name	Duration	Resource Names	Schedule Duration
1.3.1.6.3.2.1.1	8	Receive Shipment at Site	0.33 hrs	Field Service Technician 9, Field Service Technician 8, Field Service Technician 5	0.33h
1.3.1.6.3.2.1.2	8	Verify shipment Content to Pick List	0.33 hrs	Field Service Technician 8, Field Service Technician 9, Field Service Technician 5	0.33h
1.3.1.6.3.2.1.3	8	Telephone room preparation & wiring	0.67 days	Field Service Technician 8, Field Service Technician 9, Field Service Technician 5	0.67d
1.3.1.6.3.2.1.4	8	Pre-Install Securus ITS equipment	0.83 days	Field Service Technician 8, Field Service Technician 9, Field Service Technician 5	0.83d
1.3.1.6.3.2.2	7	MPLS Test & Turn-up Activities with AT&T			0.13d
1.3.1.6.3.2.2.1	8	MPLS T1 turned up with ATT	1 hr	Field Service Technician 8	1h
1.3.1.6.3.2.2.2	8	MPLS T1 connected to Securus equipment	0.5 hrs	Field Service Technician 8	0.5h
1.3.1.6.3.2.2.3	8	Installation Support confirmation that Securus equipment on-line	0.5 hrs	Installation Support Technician 2	0.5h
1.3.1.6.3.2.3	7	Install ITS Phones (Connected to Incumbent Call Processor)			3d
1.3.1.6.3.2.3.1	8	Phone room wiring and installation activity	0.5 days	Field Service Technician 9	0.5d
1.3.1.6.3.2.3.2	8	Facility wiring and cross connections	0.5 days	Field Service Technician 8	0.5d
1.3.1.6.3.2.3.3	8	Telephone replacements/installation in dormitories	3 days	Field Service Technician 9, Field Service Technician 8, Field Service Technician 5	3d
1.3.1.6.3.2.4	7	Clean-up and Exit			0.25d
1.3.1.6.3.2.4.1	8	Phone room clean-up	2 hrs	Field Service Technician 9, Field Service Technician 8	2h
1.3.1.6.3.2.4.2	8	Customer overview of phone room installation	1 hr	Field Service Technician 8	1h
1.3.1.6.3.3	6	Missouri Eastern Correctional Center - 53 ITS & 1 TDD			1.75d
1.3.1.6.3.3.1	7	Receipt & Pre-Install ITS Tasks			0.5d
1.3.1.6.3.3.1.1	8	Receive Shipment at Site	0.5 hrs	Field Service Technician 8, Field Service Technician 9	0.5h
1.3.1.6.3.3.1.2	8	Verify shipment Content to Pick List	0.5 hrs	Field Service Technician 9, Field Service Technician 8	0.5h
1.3.1.6.3.3.1.3	8	Telephone room preparation & wiring	0.5 days	Field Service Technician 9, Field Service Technician 8	0.5d
1.3.1.6.3.3.1.4	8	Pre-Install Securus ITS equipment	0.5 days	Field Service Technician 9, Field Service Technician 8	0.5d
1.3.1.6.3.3.2	7	MPLS Test & Turn-up Activities with AT&T			0.06d
1.3.1.6.3.3.2.1	8	MPLS T1 turned up with ATT	0.5 hrs	Field Service Technician 8	0.5h
1.3.1.6.3.3.2.2	8	MPLS T1 connected to Securus equipment	0.25 hrs	Field Service Technician 8	0.25h
1.3.1.6.3.3.2.3	8	Installation Support confirmation that Securus equipment on-line	0.5 hrs	Installation Support Technician 2	0.5h
1.3.1.6.3.3.3	7	Install ITS Phones (Connected to Incumbent Call Processor)			1.75d
1.3.1.6.3.3.3.1	8	Phone room wiring and installation activity	0.25 days	Field Service Technician 9	0.25d
1.3.1.6.3.3.3.2	8	Facility wiring and cross connections	0.5 days	Field Service Technician 8	0.5d

WBS	Outline Level	Task Name	Duration	Resource Names	Schedule Duration
1.3.1.6.3.3.3.3	8	Telephone replacements/installation in dormitories	1.75 days	Field Service Technician 8, Field Service Technician 9	1.75d
1.3.1.6.3.3.4	7	Clean-up and Exit			0.25d
1.3.1.6.3.3.4.1	8	Phone room clean-up	2 hrs	Field Service Technician 8, Field Service Technician 9	2h
1.3.1.6.3.3.4.2	8	Customer overview of phone room installation	1 hr	Field Service Technician 8	1h
1.3.1.6.3.4	6	South Central Correctional Center - 79 ITS & 1 TDD			2.5d
1.3.1.6.3.4.1	7	Receipt & Pre-Install ITS Tasks			0.5d
1.3.1.6.3.4.1.1	8	Receive Shipment at Site	0.5 hrs	Field Service Technician 8, Field Service Technician 9	0.5h
1.3.1.6.3.4.1.2	8	Verify shipment Content to Pick List	0.5 hrs	Field Service Technician 9, Field Service Technician 8	0.5h
1.3.1.6.3.4.1.3	8	Telephone room preparation & wiring	0.5 days	Field Service Technician 9, Field Service Technician 8	0.5d
1.3.1.6.3.4.1.4	8	Pre-Install Securus ITS equipment	0.5 days	Field Service Technician 9, Field Service Technician 8	0.5d
1.3.1.6.3.4.2	7	MPLS Test & Turn-up Activities with AT&T			0.06d
1.3.1.6.3.4.2.1	8	MPLS T1 turned up with ATT	0.5 hrs	Field Service Technician 8	0.5h
1.3.1.6.3.4.2.2	8	MPLS T1 connected to Securus equipment	0.25 hrs	Field Service Technician 8	0.25h
1.3.1.6.3.4.2.3	8	Installation Support confirmation that Securus equipment on-line	0.5 hrs	Installation Support Technician 2	0.5h
1.3.1.6.3.4.3	7	Install ITS Phones (Connected to Incumbent Call Processor)			2.5d
1.3.1.6.3.4.3.1	8	Phone room wiring and installation activity	0.5 days	Field Service Technician 9	0.5d
1.3.1.6.3.4.3.2	8	Facility wiring and cross connections	0.75 days	Field Service Technician 8	0.75d
1.3.1.6.3.4.3.3	8	Telephone replacements/installation in dormitories	2.5 days	Field Service Technician 8, Field Service Technician 9	2.5d
1.3.1.6.3.4.4	7	Clean-up and Exit			0.25d
1.3.1.6.3.4.4.1	8	Phone room clean-up	2 hrs	Field Service Technician 8, Field Service Technician 9	2h
1.3.1.6.3.4.4.2	8	Customer overview of phone room installation	1 hr	Field Service Technician 8	1h
1.3.1.6.3.5	6	Ozark Correctional Center - 26 ITS & 1 TDD			1d
1.3.1.6.3.5.1	7	Receipt & Pre-Install ITS Tasks			0.5d
1.3.1.6.3.5.1.1	8	Receive Shipment at Site	0.5 hrs	Field Service Technician 9, Field Service Technician 8	0.5h
1.3.1.6.3.5.1.2	8	Verify shipment Content to Pick List	0.5 hrs	Field Service Technician 8, Field Service Technician 9	0.5h
1.3.1.6.3.5.1.3	8	Telephone room preparation & wiring	0.5 days	Field Service Technician 8, Field Service Technician 9	0.5d
1.3.1.6.3.5.1.4	8	Pre-Install Securus ITS equipment	0.5 days	Field Service Technician 8, Field Service Technician 9	0.5d
1.3.1.6.3.5.2	7	MPLS Test & Turn-up Activities with AT&T			0.13d
1.3.1.6.3.5.2.1	8	MPLS T1 turned up with ATT	1 hr	Field Service Technician 8	1h
1.3.1.6.3.5.2.2	8	MPLS T1 connected to Securus equipment	0.5 hrs	Field Service Technician 8	0.5h
1.3.1.6.3.5.2.3	8	Installation Support confirmation that Securus equipment on-line	0.5 hrs	Installation Support Technician 2	0.5h
1.3.1.6.3.5.3	7	Install ITS Phones (Connected to Incumbent Call Processor)			1d
1.3.1.6.3.5.3.1	8	Phone room wiring and installation activity	0.25 days	Field Service Technician 9	0.25d
1.3.1.6.3.5.3.2	8	Facility wiring and cross connections	0.25 days	Field Service Technician 8	0.25d

WBS	Outline Level	Task Name	Duration	Resource Names	Schedule Duration
1.3.1.6.3.5.3.3	8	Telephone replacements/installation in dormitories	1 day	Field Service Technician 9, Field Service Technician 8	1d
1.3.1.6.3.5.4	7	Clean-up and Exit			0.25d
1.3.1.6.3.5.4.1	8	Phone room clean-up	2 hrs	Field Service Technician 9, Field Service Technician 8	2h
1.3.1.6.3.5.4.2	8	Customer overview of phone room installation	1 hr	Field Service Technician 8	1h
1.3.1.6.3.6	6	Farmington Correctional Center- 135 ITS & 1 TDD			2d
1.3.1.6.3.6.1	7	Receipt & Pre-Install ITS Tasks			0.83d
1.3.1.6.3.6.1.1	8	Receive Shipment at Site	0.33 hrs	Field Service Technician 9, Field Service Technician 8, Field Service Technician 5	0.33h
1.3.1.6.3.6.1.2	8	Verify shipment Content to Pick List	0.33 hrs	Field Service Technician 8, Field Service Technician 9, Field Service Technician 5	0.33h
1.3.1.6.3.6.1.3	8	Telephone room preparation & wiring	0.67 days	Field Service Technician 8, Field Service Technician 9, Field Service Technician 5	0.67d
1.3.1.6.3.6.1.4	8	Pre-Install Securus ITS equipment	0.83 days	Field Service Technician 5	0.83d
1.3.1.6.3.6.2	7	MPLS Test & Turn-up Activities with AT&T			0.13d
1.3.1.6.3.6.2.1	8	MPLS T1 turned up with ATT	1 hr	Field Service Technician 8	1h
1.3.1.6.3.6.2.2	8	MPLS T1 connected to Securus equipment	0.5 hrs	Field Service Technician 8	0.5h
1.3.1.6.3.6.2.3	8	Installation Support confirmation that Securus equipment on-line	0.5 hrs	Installation Support Technician 2	0.5h
1.3.1.6.3.6.3	7	Install ITS Phones (Connected to Incumbent Call Processor)			2d
1.3.1.6.3.6.3.1	8	Phone room wiring and installation activity	0.5 days	Field Service Technician 9	0.5d
1.3.1.6.3.6.3.2	8	Facility wiring and cross connections	0.5 days	Field Service Technician 8	0.5d
1.3.1.6.3.6.3.3	8	Telephone replacements/installation in dormitories	2 days	Field Service Technician 9, Field Service Technician 8, Field Service Technician 5	2d
1.3.1.6.3.6.4	7	Clean-up and Exit			0.25d
1.3.1.6.3.6.4.1	8	Phone room clean-up	2 hrs	Field Service Technician 9, Field Service Technician 8	2h
1.3.1.6.3.6.4.2	8	Customer overview of phone room installation	1 hr	Field Service Technician 8	1h
1.3.1.6.3.7	6	Southeast Correctional Center -88 ITS & 1 TDD			2.5d
1.3.1.6.3.7.1	7	Receipt & Pre-Install ITS Tasks			0.5d
1.3.1.6.3.7.1.1	8	Receive Shipment at Site	0.5 hrs	Field Service Technician 8, Field Service Technician 9	0.5h
1.3.1.6.3.7.1.2	8	Verify shipment Content to Pick List	0.5 hrs	Field Service Technician 9, Field Service Technician 8	0.5h
1.3.1.6.3.7.1.3	8	Telephone room preparation & wiring	0.5 days	Field Service Technician 9, Field Service Technician 8	0.5d
1.3.1.6.3.7.1.4	8	Pre-Install Securus ITS equipment	0.5 days	Field Service Technician 9, Field Service Technician 8	0.5d
1.3.1.6.3.7.2	7	MPLS Test & Turn-up Activities with AT&T			0.06d

WBS	Outline Level	Task Name	Duration	Resource Names	Schedule Duration
1.3.1.6.3.7.2.1	8	MPLS T1 turned up with ATT	0.5 hrs	Field Service Technician 8	0.5h
1.3.1.6.3.7.2.2	8	MPLS T1 connected to Securus equipment	0.25 hrs	Field Service Technician 8	0.25h
1.3.1.6.3.7.2.3	8	Installation Support confirmation that Securus equipment on-line	0.5 hrs	Installation Support Technician 2	0.5h
1.3.1.6.3.7.3	7	Install ITS Phones (Connected to Incumbent Call Processor)			2.5d
1.3.1.6.3.7.3.1	8	Phone room wiring and installation activity	0.5 days	Field Service Technician 9	0.5d
1.3.1.6.3.7.3.2	8	Facility wiring and cross connections	0.75 days	Field Service Technician 8	0.75d
1.3.1.6.3.7.3.3	8	Telephone replacements/installation in dormitories	2.5 days	Field Service Technician 8, Field Service Technician 9	2.5d
1.3.1.6.3.7.4	7	Clean-up and Exit			0.25d
1.3.1.6.3.7.4.1	8	Phone room clean-up	2 hrs	Field Service Technician 8, Field Service Technician 9	2h
1.3.1.6.3.7.4.2	8	Customer overview of phone room installation	1 hr	Field Service Technician 8	1h
1.3.1.7	4	S-Gate User Interface Training			1d
1.3.1.7.1	5	Northwest Region			1d
1.3.1.7.1.1	6	Maryville Treatment Center - 23 ITS & 1 TDD	1 day	Trainer 1	1d
1.3.1.7.1.2	6	Crossroads Correctional Center - 93 ITS & 1 TDD	1 day	Trainer 1	1d
1.3.1.7.1.3	6	Western Missouri Correctional Center - 93 ITS & 1 TDD	1 day	Trainer 1	1d
1.3.1.7.1.4	6	Western Reception, Diagnostic & Correctional Center - 111 ITS & 1 TDD	1 day	Trainer 1	1d
1.3.1.7.1.5	6	Chillicothe Correctional Center - 92 ITS & 1 TDD	1 day	Trainer 1	1d
1.3.1.7.2	5	Central Region			1d
1.3.1.7.2.1	6	Moberly Correctional Center - 64 ITS & 1 TDD	1 day	Trainer 2	1d
1.3.1.7.2.2	6	Women's Reception, Diagnostic & Correctional Center - 70 ITS & 1 TDD	1 day	Trainer 2	1d
1.3.1.7.2.3	6	Northeast Correctional Center - 127 ITS & 1 TDD	1 day	Trainer 2	1d
1.3.1.7.2.4	6	Boonville Correctional & Treatment Center - 59 ITS & 1 TDD	1 day	Trainer 2	1d
1.3.1.7.2.5	6	Gremer Therapeutic Center - 6 ITS	1 day	Trainer 3	1d
1.3.1.7.2.6	6	Tipton Correctional Center - 58 ITS & 1 TDD	1 day	Trainer 3	1d
1.3.1.7.2.7	6	Fulton Reception & Diagnostic Center - 147 ITS & 1 TDD	1 day	Trainer 3	1d
1.3.1.7.2.8	6	Algoa Correctional Center - 61 ITS & 2 TDD	1 day	Trainer 3	1d
1.3.1.7.2.9	6	Jefferson City Correctional Center - 94 ITS & 1 TDD	1 day	Trainer 3	1d
1.3.1.7.3	5	Southeast Region			1d
1.3.1.7.3.1	6	Missouri Eastern Correctional Center - 53 ITS & 1 TDD	1 day	Trainer 4	1d
1.3.1.7.3.2	6	Eastern Reception & Diagnostic Center - 167 ITS & 1 TDD	1 day	Trainer 4	1d
1.3.1.7.3.3	6	Missouri Eastern Correctional Center - 53 ITS & 1 TDD	1 day	Trainer 4	1d
1.3.1.7.3.4	6	South Central Correctional Center - 79 ITS & 1 TDD	1 day	Trainer 4	1d
1.3.1.7.3.5	6	Ozark Correctional Center - 26 ITS & 1 TDD	1 day	Trainer 4	1d
1.3.1.7.3.6	6	Farmington Correctional Center - 135 ITS & 1 TDD	1 day	Trainer 4	1d
1.3.1.7.3.7	6	Southeast Correctional Center - 88 ITS & 1 TDD	1 day	Trainer 4	1d
1.3.1.8	4	Guarded Exchange Calibration			5d
1.3.1.8.1	5	Implement test data via production integration interface	5 days		5d
1.3.1.8.2	5	Call monitoring and call selection process walk through	5 days		5d
1.3.1.8.3	5	Data analytics walk through	5 days		5d
1.3.1.8.4	5	Establish call selection parameters and initial calibration	3 days		3d
1.3.1.8.5	5	Establish data transfer and DOC recipients	3 days		3d
1.3.1.8.6	5	Establish regular calibration session schedule	1 day		1d
1.3.1.9	4	Transition Activities			2d
1.3.1.9.1	5	Huber & Associates Data Transfer Coordination			0.06d
1.3.1.9.1.1	6	Canteen and Kiosk Phone Time Purchase Data Upload			0.06d
1.3.1.9.1.1.1	7	Northwest Region			0.06d
1.3.1.9.1.1.1.1	8	Maryville Treatment Center - 23 ITS & 1 TDD	0.5 hrs	Integration Engineer 1	0.5h
1.3.1.9.1.1.1.2	8	Crossroads Correctional Center - 93 ITS & 1 TDD	0.5 hrs	Integration Engineer 1	0.5h
1.3.1.9.1.1.1.3	8	Western Missouri Correctional Center - 93 ITS & 1 TDD	0.5 hrs	Integration Engineer 1	0.5h
1.3.1.9.1.1.1.4	8	Western Reception, Diagnostic & Correctional Center - 111 ITS & 1 TDD	0.5 hrs	Integration Engineer 1	0.5h
1.3.1.9.1.1.1.5	8	Chillicothe Correctional Center - 92 ITS & 1 TDD	0.5 hrs	Integration Engineer 1	0.5h
1.3.1.9.1.1.2	7	Central Region			0.06d

WBS	Outline Level	Task Name	Duration	Resource Names	Schedule Duration
1.3.1.9.1.1.2.1	8	Moberly Correctional Center - 64 ITS & 1 TDD	0.5 hrs	Integration Engineer 1	0.5h
1.3.1.9.1.1.2.2	8	Women's Reception, Diagnostic & Correctional Center - 70 ITS & 1 TDD	0.5 hrs	Integration Engineer 1	0.5h
1.3.1.9.1.1.2.3	8	Northeast Correctional Center - 127 ITS & 1 TDD	0.5 hrs	Integration Engineer 1	0.5h
1.3.1.9.1.1.2.4	8	Boonville Correctional & Treatment Center - 59 ITS & 1 TDD	0.5 hrs	Integration Engineer 1	0.5h
1.3.1.9.1.1.2.5	8	Cremer Therapeutic Center - 6 ITS	0.5 hrs	Integration Engineer 1	0.5h
1.3.1.9.1.1.2.6	8	Tipton Correctional Center - 58 ITS & 1 TDD	0.5 hrs	Integration Engineer 1	0.5h
1.3.1.9.1.1.2.7	8	Fulton Reception & Diagnostic Center - 147 ITS & 1 TDD	0.5 hrs	Integration Engineer 1	0.5h
1.3.1.9.1.1.2.8	8	Algoa Correctional Center - 61 ITS & 2 TDD	0.5 hrs	Integration Engineer 1	0.5h
1.3.1.9.1.1.2.9	8	Jefferson City Correctional Center - 94 ITS & 1 TDD	0.5 hrs	Integration Engineer 1	0.5h
1.3.1.9.1.1.3	7	Southeast Region			0.06d
1.3.1.9.1.1.3.1	8	Missouri Eastern Correctional Center - 53 ITS & 1 TDD	0.5 hrs	Integration Engineer 1	0.5h
1.3.1.9.1.1.3.2	8	Eastern Reception & Diagnostic Center- 167 ITS & 1 TDD	0.5 hrs	Integration Engineer 1	0.5h
1.3.1.9.1.1.3.3	8	South Central Correctional Center -79 ITS & 1 TDD	0.5 hrs	Integration Engineer 1	0.5h
1.3.1.9.1.1.3.4	8	Ozark Correctional Center - 26 ITS & 1 TDD	0.5 hrs	Integration Engineer 1	0.5h
1.3.1.9.1.1.3.5	8	Farmington Correctional Center- 135 ITS & 1 TDD	0.5 hrs	Integration Engineer 1	0.5h
1.3.1.9.1.1.3.6	8	Southeast Correctional Center -88 ITS & 1 TDD	0.5 hrs	Integration Engineer 1	0.5h
1.3.1.9.2	5	ITS Transfer to Securus SCP			2d
1.3.1.9.2.1	6	Northwest Region			1d
1.3.1.9.2.1.1	7	Maryville Treatment Center - 23 ITS & 1 TDD			1d
1.3.1.9.2.1.1.1	8	Transition Preparation			0.13d
1.3.1.9.2.1.1.1.1	9	Phone room and equipment inspection	1 hr	Field Service Technician 1	1h
1.3.1.9.2.1.1.1.2	9	Debit balance verifications	1 hr	Field Service Technician 1	1h
1.3.1.9.2.1.1.1.3	9	Notice to MODOC Facility Personnel - Ready for ITS Transition	1 hr	Field Service Technician 1	1h
1.3.1.9.2.1.1.2	8	Transition			1d
1.3.1.9.2.1.1.2.1	9	Move 25 pair cables from Incumbent to Securus SCP equipment	0.5 hrs	Field Service Technician 1	0.5h
1.3.1.9.2.1.1.2.2	9	Cut sheet distributed to Securus Team	0.5 hrs	Field Service Technician 1	0.5h
1.3.1.9.2.1.1.2.3	9	Live network traffic monitoring : continuous NOC monitoring	1 hr	Network Operations Center	1h
	0	Network Operations Center		Network Operations Center	
1.3.1.9.2.1.1.2.4	9	Post cutover equipment monitoring	8 hrs	Site Engineer 1	8h
	0	Site Engineer 1		Site Engineer 1	
1.3.1.9.2.1.1.3	8	Installation Finalization			0.5d
1.3.1.9.2.1.1.3.1	9	Complete walk through	4 hrs	Field Service Technician 1	4h
1.3.1.9.2.1.1.3.2	9	Update Site Design / Engineering documentation	1 hr	Field Service Technician 1	1h
1.3.1.9.2.1.1.3.3	9	Final site review with Engineer and Project Manager	1 hr	Field Service Technician 1	1h
1.3.1.9.2.1.1.4	8	Clean-up and exit			0.25d
1.3.1.9.2.1.1.4.1	9	Phone room clean-up	2 hrs	Field Service Technician 1	2h
1.3.1.9.2.1.1.4.2	9	Customer meeting to transition installation materials, site property, etc.	1 hr	Field Service Technician 1	1h
1.3.1.9.2.1.2	7	Crossroads Correctional Center - 93 ITS & 1 TDD			1d
1.3.1.9.2.1.2.1	8	Transition Preparation			0.13d
1.3.1.9.2.1.2.1.1	9	Phone room and equipment inspection	1 hr	Field Service Technician 2	1h
1.3.1.9.2.1.2.1.2	9	Debit balance verifications	1 hr	Field Service Technician 2	1h

WBS	Outline Level	Task Name	Duration	Resource Names	Schedule Duration
1.3.1.9.2.1.2.1.3	9	Notice to MODOC Facility Personnel - Ready for ITS Transition	1 hr	Field Service Technician 2	1h
1.3.1.9.2.1.2.2	8	Transition			1d
1.3.1.9.2.1.2.2.1	9	Move 25 pair cables from Incumbent to Securus SCP equipment	1 hr	Field Service Technician 2	1h
1.3.1.9.2.1.2.2.2	9	Cut sheet distributed to Securus Team	0.5 hrs	Field Service Technician 2	0.5h
1.3.1.9.2.1.2.2.3	9	Live network traffic monitoring : continuous NOC monitoring	1 hr	Network Operations Center	1h
	0	Network Operations Center		Network Operations Center	
1.3.1.9.2.1.2.2.4	9	Post cutover equipment monitoring	8 hrs	Site Engineer 2	8h
	0	Site Engineer 2		Site Engineer 2	
1.3.1.9.2.1.2.3	8	Installation Finalization			1d
1.3.1.9.2.1.2.3.1	9	Complete walk through	8 hrs	Field Service Technician 2	8h
1.3.1.9.2.1.2.3.2	9	Update Site Design / Engineering documentation	1 hr	Field Service Technician 2	1h
1.3.1.9.2.1.2.3.3	9	Final site review with Engineer and Project Manager	1 hr	Field Service Technician 2	1h
1.3.1.9.2.1.2.4	8	Clean-up and exit			0.25d
1.3.1.9.2.1.2.4.1	9	Phone room clean-up	2 hrs	Field Service Technician 2	2h
1.3.1.9.2.1.2.4.2	9	Customer meeting to transition installation materials, site property, etc.	1 hr	Field Service Technician 2	1h
1.3.1.9.2.1.3	7	Western Missouri Correctional Center - 93 ITS & 1 TDD			1d
1.3.1.9.2.1.3.1	8	Transition Preparation			0.13d
1.3.1.9.2.1.3.1.1	9	Phone room and equipment inspection	1 hr	Field Service Technician 3	1h
1.3.1.9.2.1.3.1.2	9	Debit balance verifications	1 hr	Field Service Technician 3	1h
1.3.1.9.2.1.3.1.3	9	Notice to MODOC Facility Personnel - Ready for ITS Transition	1 hr	Field Service Technician 3	1h
1.3.1.9.2.1.3.2	8	Transition			1d
1.3.1.9.2.1.3.2.1	9	Move 25 pair cables from Incumbent to Securus SCP equipment	1 hr	Field Service Technician 3	1h
1.3.1.9.2.1.3.2.2	9	Cut sheet distributed to Securus Team	0.5 hrs	Field Service Technician 3	0.5h
1.3.1.9.2.1.3.2.3	9	Live network traffic monitoring : continuous NOC monitoring	1 hr	Network Operations Center	1h
	0	Network Operations Center		Network Operations Center	
1.3.1.9.2.1.3.2.4	9	Post cutover equipment monitoring	8 hrs	Site Engineer 3	8h
	0	Site Engineer 3		Site Engineer 3	
1.3.1.9.2.1.3.3	8	Installation Finalization			1d
1.3.1.9.2.1.3.3.1	9	Complete walk through	8 hrs	Field Service Technician 3	8h
1.3.1.9.2.1.3.3.2	9	Update Site Design / Engineering documentation	1 hr	Field Service Technician 3	1h
1.3.1.9.2.1.3.3.3	9	Final site review with Engineer and Project Manager	1 hr	Field Service Technician 3	1h
1.3.1.9.2.1.3.4	8	Clean-up and exit			0.25d
1.3.1.9.2.1.3.4.1	9	Phone room clean-up	2 hrs	Field Service Technician 3	2h
1.3.1.9.2.1.3.4.2	9	Customer meeting to transition installation materials, site property, etc.	1 hr	Field Service Technician 3	1h
1.3.1.9.2.1.4	7	Western Reception, Diagnostic & Correctional Center - 111 ITS & 1 TDD			1d
1.3.1.9.2.1.4.1	8	Transition Preparation			0.13d
1.3.1.9.2.1.4.1.1	9	Phone room and equipment inspection	1 hr	Field Service Technician 4	1h
1.3.1.9.2.1.4.1.2	9	Debit balance verifications	1 hr	Field Service Technician 4	1h
1.3.1.9.2.1.4.1.3	9	Notice to MODOC Facility Personnel - Ready for ITS Transition	1 hr	Field Service Technician 4	1h
1.3.1.9.2.1.4.2	8	Transition			1d
1.3.1.9.2.1.4.2.1	9	Move 25 pair cables from Incumbent to Securus SCP equipment	1 hr	Field Service Technician 4	1h
1.3.1.9.2.1.4.2.2	9	Cut sheet distributed to Securus Team	0.5 hrs	Field Service Technician 4	0.5h

WBS	Outline Level	Task Name	Duration	Resource Names	Schedule Duration
1.3.1.9.2.1.4.2.3	9	Live network traffic monitoring : continuous NOC monitoring	1 hr	Network Operations Center	1h
	0	Network Operations Center		Network Operations Center	
1.3.1.9.2.1.4.2.4	9	Post cutover equipment monitoring	8 hrs	Site Engineer 3	8h
	0	Site Engineer 3		Site Engineer 3	
1.3.1.9.2.1.4.3	8	Installation Finalization			1d
1.3.1.9.2.1.4.3.1	9	Complete walk through	8 hrs	Field Service Technician 4	8h
1.3.1.9.2.1.4.3.2	9	Update Site Design / Engineering documentation	1 hr	Field Service Technician 4	1h
1.3.1.9.2.1.4.3.3	9	Final site review with Engineer and Project Manager	1 hr	Field Service Technician 4	1h
1.3.1.9.2.1.4.4	8	Clean-up and exit			0.25d
1.3.1.9.2.1.4.4.1	9	Phone room clean-up	2 hrs	Field Service Technician 4	2h
1.3.1.9.2.1.4.4.2	9	Customer meeting to transition installation materials, site property, etc.	1 hr	Field Service Technician 4	1h
1.3.1.9.2.1.5	7	Chillicothe Correctional Center - 92 ITS & 1 TDD			1d
1.3.1.9.2.1.5.1	8	Transition Preparation			0.13d
1.3.1.9.2.1.5.1.1	9	Phone room and equipment inspection	1 hr	Field Service Technician 5	1h
1.3.1.9.2.1.5.1.2	9	Debit balance verifications	1 hr	Field Service Technician 5	1h
1.3.1.9.2.1.5.1.3	9	Notice to MODOC Facility Personnel - Ready for ITS Transition	1 hr	Field Service Technician 5	1h
1.3.1.9.2.1.5.2	8	Transition			1d
1.3.1.9.2.1.5.2.1	9	Move 25 pair cables from Incumbent to Securus SCP equipment	1 hr	Field Service Technician 5	1h
1.3.1.9.2.1.5.2.2	9	Cut sheet distributed to Securus Team	0.5 hrs	Field Service Technician 5	0.5h
1.3.1.9.2.1.5.2.3	9	Live network traffic monitoring : continuous NOC monitoring	1 hr	Network Operations Center	1h
	0	Network Operations Center		Network Operations Center	
1.3.1.9.2.1.5.2.4	9	Post cutover equipment monitoring	8 hrs	Site Engineer 3	8h
	0	Site Engineer 3		Site Engineer 3	
1.3.1.9.2.1.5.3	8	Installation Finalization			1d
1.3.1.9.2.1.5.3.1	9	Complete walk through	8 hrs	Field Service Technician 5	8h
1.3.1.9.2.1.5.3.2	9	Update Site Design / Engineering documentation	1 hr	Field Service Technician 5	1h
1.3.1.9.2.1.5.3.3	9	Final site review with Engineer and Project Manager	1 hr	Field Service Technician 5	1h
1.3.1.9.2.1.5.4	8	Clean-up and exit			0.25d
1.3.1.9.2.1.5.4.1	9	Phone room clean-up	2 hrs	Field Service Technician 5	2h
1.3.1.9.2.1.5.4.2	9	Customer meeting to transition installation materials, site property, etc.	1 hr	Field Service Technician 5	1h
1.3.1.9.2.2	6	Central Region			2d
1.3.1.9.2.2.1	7	Moberly Correctional Center - 64 ITS & 1 TDD			1d
1.3.1.9.2.2.1.1	8	Transition Preparation			0.13d
1.3.1.9.2.2.1.1.1	9	Phone room and equipment inspection	1 hr	Field Service Technician 6	1h
1.3.1.9.2.2.1.1.2	9	Debit balance verifications	1 hr	Field Service Technician 6	1h
1.3.1.9.2.2.1.1.3	9	Notice to MODOC Facility Personnel - Ready for ITS Transition	1 hr	Field Service Technician 6	1h
1.3.1.9.2.2.1.2	8	Transition			1d
1.3.1.9.2.2.1.2.1	9	Move 25 pair cables from Incumbent to Securus SCP equipment	1 hr	Field Service Technician 6	1h
1.3.1.9.2.2.1.2.2	9	Cut sheet distributed to Securus Team	0.5 hrs	Field Service Technician 6	0.5h
1.3.1.9.2.2.1.2.3	9	Live network traffic monitoring : continuous NOC monitoring	1 hr	Network Operations Center	1h
	0	Network Operations Center		Network Operations Center	
1.3.1.9.2.2.1.2.4	9	Post cutover equipment monitoring	8 hrs	Site Engineer 4	8h
	0	Site Engineer 4		Site Engineer 4	
1.3.1.9.2.2.1.3	8	Installation Finalization			1d

WBS	Outline Level	Task Name	Duration	Resource Names	Schedule Duration
1.3.1.9.2.2.1.3.1	9	Complete walk through	8 hrs	Field Service Technician 6	8h
1.3.1.9.2.2.1.3.2	9	Update Site Design / Engineering documentation	1 hr	Field Service Technician 6	1h
1.3.1.9.2.2.1.3.3	9	Final site review with Engineer and Project Manager	1 hr	Field Service Technician 6	1h
1.3.1.9.2.2.1.4	8	Clean-up and exit			0.25d
1.3.1.9.2.2.1.4.1	9	Phone room clean-up	2 hrs	Field Service Technician 6	2h
1.3.1.9.2.2.1.4.2	9	Customer meeting to transition installation materials, site property, etc.	1 hr	Field Service Technician 6	1h
1.3.1.9.2.2.2	7	Women's Reception, Diagnostic & Correctional Center - 70 ITS & 1 TDD			1d
1.3.1.9.2.2.2.1	8	Transition Preparation			0.13d
1.3.1.9.2.2.2.1.1	9	Phone room and equipment inspection	1 hr	Field Service Technician 7	1h
1.3.1.9.2.2.2.1.2	9	Debit balance verifications	1 hr	Field Service Technician 7	1h
1.3.1.9.2.2.2.1.3	9	Notice to MODOC Facility Personnel - Ready for ITS Transition	1 hr	Field Service Technician 7	1h
1.3.1.9.2.2.2.2	8	Transition			1d
1.3.1.9.2.2.2.2.1	9	Move 25 pair cables from Incumbent to Securus SCP equipment	1 hr	Field Service Technician 7	1h
1.3.1.9.2.2.2.2.2	9	Cut sheet distributed to Securus Team	0.5 hrs	Field Service Technician 7	0.5h
1.3.1.9.2.2.2.3	9	Live network traffic monitoring : continuous NOC monitoring	1 hr	Network Operations Center	1h
	0	Network Operations Center		Network Operations Center	
1.3.1.9.2.2.2.4	9	Post cutover equipment monitoring	8 hrs	Site Engineer 3	8h
	0	Site Engineer 3		Site Engineer 3	
1.3.1.9.2.2.3	8	Installation Finalization			1d
1.3.1.9.2.2.3.1	9	Complete walk through	8 hrs	Field Service Technician 7	8h
1.3.1.9.2.2.3.2	9	Update Site Design / Engineering documentation	1 hr	Field Service Technician 7	1h
1.3.1.9.2.2.3.3	9	Final site review with Engineer and Project Manager	1 hr	Field Service Technician 7	1h
1.3.1.9.2.2.4	8	Clean-up and exit			0.25d
1.3.1.9.2.2.4.1	9	Phone room clean-up	2 hrs	Field Service Technician 7	2h
1.3.1.9.2.2.4.2	9	Customer meeting to transition installation materials, site property, etc.	1 hr	Field Service Technician 7	1h
1.3.1.9.2.3	7	Northeast Correctional Center - 127 ITS & 1 TDD			1d
1.3.1.9.2.3.1	8	Transition Preparation			0.13d
1.3.1.9.2.3.1.1	9	Phone room and equipment inspection	1 hr	Field Service Technician 8	1h
1.3.1.9.2.3.1.2	9	Debit balance verifications	1 hr	Field Service Technician 8	1h
1.3.1.9.2.3.1.3	9	Notice to MODOC Facility Personnel - Ready for ITS Transition	1 hr	Field Service Technician 8	1h
1.3.1.9.2.3.2	8	Transition			1d
1.3.1.9.2.3.2.1	9	Move 25 pair cables from Incumbent to Securus SCP equipment	1 hr	Field Service Technician 8	1h
1.3.1.9.2.3.2.2	9	Cut sheet distributed to Securus Team	0.5 hrs	Field Service Technician 8	0.5h
1.3.1.9.2.3.2.3	9	Live network traffic monitoring : continuous NOC monitoring	1 hr	Network Operations Center	1h
	0	Network Operations Center		Network Operations Center	
1.3.1.9.2.3.2.4	9	Post cutover equipment monitoring	8 hrs	Site Engineer 4	8h
	0	Site Engineer 4		Site Engineer 4	
1.3.1.9.2.3.3	8	Installation Finalization			1d
1.3.1.9.2.3.3.1	9	Complete walk through	8 hrs	Field Service Technician 8	8h
1.3.1.9.2.3.3.2	9	Update Site Design / Engineering documentation	1 hr	Field Service Technician 8	1h
1.3.1.9.2.3.3.3	9	Final site review with Engineer and Project Manager	1 hr	Field Service Technician 8	1h
1.3.1.9.2.3.4	8	Clean-up and exit			0.25d

WBS	Outline Level	Task Name	Duration	Resource Names	Schedule Duration
1.3.1.9.2.2.3.4.1	9	Phone room clean-up	2 hrs	Field Service Technician 8	2h
1.3.1.9.2.2.3.4.2	9	Customer meeting to transition installation materials, site property, etc.	1 hr	Field Service Technician 8	1h
1.3.1.9.2.2.4	7	Boonville Correctional & Treatment Center - 59 ITS & 1 TDD			1d
1.3.1.9.2.2.4.1	8	Transition Preparation			0.13d
1.3.1.9.2.2.4.1.1	9	Phone room and equipment inspection	1 hr	Field Service Technician 9	1h
1.3.1.9.2.2.4.1.2	9	Debit balance verifications	1 hr	Field Service Technician 9	1h
1.3.1.9.2.2.4.1.3	9	Notice to MODOC Facility Personnel - Ready for ITS Transition	1 hr	Field Service Technician 9	1h
1.3.1.9.2.2.4.2	8	Transition			1d
1.3.1.9.2.2.4.2.1	9	Move 25 pair cables from Incumbent to Securus SCP equipment	1 hr	Field Service Technician 9	1h
1.3.1.9.2.2.4.2.2	9	Cut sheet distributed to Securus Team	0.5 hrs	Field Service Technician 9	0.5h
1.3.1.9.2.2.4.2.3	9	Live network traffic monitoring : continuous NOC monitoring	1 hr	Network Operations Center	1h
	0	Network Operations Center		Network Operations Center	
1.3.1.9.2.2.4.2.4	9	Post cutover equipment monitoring	8 hrs	Site Engineer 4	8h
	0	Site Engineer 4		Site Engineer 4	
1.3.1.9.2.2.4.3	8	Installation Finalization			1d
1.3.1.9.2.2.4.3.1	9	Complete walk through	8 hrs	Field Service Technician 9	8h
1.3.1.9.2.2.4.3.2	9	Update Site Design / Engineering documentation	1 hr	Field Service Technician 9	1h
1.3.1.9.2.2.4.3.3	9	Final site review with Engineer and Project Manager	1 hr	Field Service Technician 9	1h
1.3.1.9.2.2.4.4	8	Clean-up and exit			0.25d
1.3.1.9.2.2.4.4.1	9	Phone room clean-up	2 hrs	Field Service Technician 8	2h
1.3.1.9.2.2.4.4.2	9	Customer meeting to transition installation materials, site property, etc.	1 hr	Field Service Technician 8	1h
1.3.1.9.2.2.5	7	Cremer Therapeutic Center - 6 ITS			1d
1.3.1.9.2.2.5.1	8	Transition Preparation			0.06d
1.3.1.9.2.2.5.1.1	9	Phone room and equipment inspection	0.25 hrs	Field Service Technician 1	0.25h
1.3.1.9.2.2.5.1.2	9	Debit balance verifications	0.25 hrs	Field Service Technician 1	0.25h
1.3.1.9.2.2.5.1.3	9	Notice to MODOC Facility Personnel - Ready for ITS Transition	0.5 hrs	Field Service Technician 1	0.5h
1.3.1.9.2.2.5.2	8	Transition			1d
1.3.1.9.2.2.5.2.1	9	Move 25 pair cables from Incumbent to Securus SCP equipment	0.25 hrs	Field Service Technician 1	0.25h
1.3.1.9.2.2.5.2.2	9	Cut sheet distributed to Securus Team	0.5 hrs	Field Service Technician 1	0.5h
1.3.1.9.2.2.5.2.3	9	Live network traffic monitoring : continuous NOC monitoring	1 hr	Network Operations Center	1h
	0	Network Operations Center		Network Operations Center	
1.3.1.9.2.2.5.2.4	9	Post cutover equipment monitoring	8 hrs	Site Engineer 1	8h
	0	Site Engineer 1		Site Engineer 1	
1.3.1.9.2.2.5.3	8	Installation Finalization			0.06d
1.3.1.9.2.2.5.3.1	9	Complete walk through	0.5 hrs	Field Service Technician 1	0.5h
1.3.1.9.2.2.5.3.2	9	Update Site Design / Engineering documentation	0.5 hrs	Field Service Technician 1	0.5h
1.3.1.9.2.2.5.3.3	9	Final site review with Engineer and Project Manager	0.5 hrs	Field Service Technician 1	0.5h
1.3.1.9.2.2.5.4	8	Clean-up and exit			0.13d
1.3.1.9.2.2.5.4.1	9	Phone room clean-up	0.25 hrs	Field Service Technician 1	0.25h
1.3.1.9.2.2.5.4.2	9	Customer meeting to transition installation materials, site property, etc.	1 hr	Field Service Technician 1	1h
1.3.1.9.2.2.6	7	Tipton Correctional Center - 58 ITS & 1 TDD			1d
1.3.1.9.2.2.6.1	8	Transition Preparation			0.13d
1.3.1.9.2.2.6.1.1	9	Phone room and equipment inspection	1 hr	Field Service Technician 2	1h

WBS	Outline Level	Task Name	Duration	Resource Names	Schedule Duration
1.3.1.9.2.2.6.1.2	9	Debit balance verifications	1 hr	Field Service Technician 2	1h
1.3.1.9.2.2.6.1.3	9	Notice to MODOC Facility Personnel - Ready for ITS Transition	1 hr	Field Service Technician 2	1h
1.3.1.9.2.2.6.2	8	Transition			1d
1.3.1.9.2.2.6.2.1	9	Move 25 pair cables from Incumbent to Securus SCP equipment	1 hr	Field Service Technician 2	1h
1.3.1.9.2.2.6.2.2	9	Cut sheet distributed to Securus Team	0.5 hrs	Field Service Technician 2	0.5h
1.3.1.9.2.2.6.2.3	9	Live network traffic monitoring : continuous NOC monitoring	1 hr	Network Operations Center	1h
	0	Network Operations Center		Network Operations Center	
1.3.1.9.2.2.6.2.4	9	Post cutover equipment monitoring	8 hrs	Site Engineer 4	8h
	0	Site Engineer 4		Site Engineer 4	
1.3.1.9.2.2.6.3	8	Installation Finalization			1d
1.3.1.9.2.2.6.3.1	9	Complete walk through	8 hrs	Field Service Technician 2	8h
1.3.1.9.2.2.6.3.2	9	Update Site Design / Engineering documentation	1 hr	Field Service Technician 2	1h
1.3.1.9.2.2.6.3.3	9	Final site review with Engineer and Project Manager	1 hr	Field Service Technician 2	1h
1.3.1.9.2.2.6.4	8	Clean-up and exit			0.25d
1.3.1.9.2.2.6.4.1	9	Phone room clean-up	2 hrs	Field Service Technician 6	2h
1.3.1.9.2.2.6.4.2	9	Customer meeting to transition installation materials, site property, etc.	1 hr	Field Service Technician 6	1h
1.3.1.9.2.2.7	7	Fulton Reception & Diagnostic Center - 147 ITS & 1 TDD			2d
1.3.1.9.2.2.7.1	8	Transition Preparation			0.25d
1.3.1.9.2.2.7.1.1	9	Phone room and equipment inspection	2 hrs	Field Service Technician 3	2h
1.3.1.9.2.2.7.1.2	9	Debit balance verifications	1 hr	Field Service Technician 3	1h
1.3.1.9.2.2.7.1.3	9	Notice to MODOC Facility Personnel - Ready for ITS Transition	1 hr	Field Service Technician 3	1h
1.3.1.9.2.2.7.2	8	Transition			1d
1.3.1.9.2.2.7.2.1	9	Move 25 pair cables from Incumbent to Securus SCP equipment	1 hr	Field Service Technician 3	1h
1.3.1.9.2.2.7.2.2	9	Cut sheet distributed to Securus Team	0.5 hrs	Field Service Technician 3	0.5h
1.3.1.9.2.2.7.2.3	9	Live network traffic monitoring : continuous NOC monitoring	1 hr	Network Operations Center	1h
	0	Network Operations Center		Network Operations Center	
1.3.1.9.2.2.7.2.4	9	Post cutover equipment monitoring	8 hrs	Site Engineer 4	8h
	0	Site Engineer 4		Site Engineer 4	
1.3.1.9.2.2.7.3	8	Installation Finalization			2d
1.3.1.9.2.2.7.3.1	9	Complete walk through	16 hrs	Field Service Technician 3	16h
1.3.1.9.2.2.7.3.2	9	Update Site Design / Engineering documentation	2 hrs	Field Service Technician 3	2h
1.3.1.9.2.2.7.3.3	9	Final site review with Engineer and Project Manager	1 hr	Field Service Technician 3	1h
1.3.1.9.2.2.7.4	8	Clean-up and exit			0.38d
1.3.1.9.2.2.7.4.1	9	Phone room clean-up	3 hrs	Field Service Technician 3	3h
1.3.1.9.2.2.7.4.2	9	Customer meeting to transition installation materials, site property, etc.	1 hr	Field Service Technician 3	1h
1.3.1.9.2.2.8	7	Algoa Correctional Center - 61 ITS & 2 TDD			1d
1.3.1.9.2.2.8.1	8	Transition Preparation			0.13d
1.3.1.9.2.2.8.1.1	9	Phone room and equipment inspection	1 hr	Field Service Technician 4	1h
1.3.1.9.2.2.8.1.2	9	Debit balance verifications	1 hr	Field Service Technician 4	1h
1.3.1.9.2.2.8.1.3	9	Notice to MODOC Facility Personnel - Ready for ITS Transition	1 hr	Field Service Technician 4	1h
1.3.1.9.2.2.8.2	8	Transition			1d
1.3.1.9.2.2.8.2.1	9	Move 25 pair cables from Incumbent to Securus SCP equipment	0.5 hrs	Field Service Technician 4	0.5h