

**After discussion on February 22nd, DOC/DHS and GTL agreed upon the following: GTL agreed when contacting the existing telephone monitoring systems contract vendors to copy Don Rothstein and Sara Rose on all correspondence relating to mapping changes.**

15) 2.33 - Telephone calls for a minimum of the previous 60 days will be made available for monitoring via this method. The Contract requires 60 days of phone call recordings (but 9 months of phone call data) to be retained. You have proposed retaining 9 months of phone call recordings. Is there a substantial price difference were GTL to retain 60 days of phone call recordings as opposed to 9 months of phone call recordings.

**There is no substantial cost difference between the storage options, GTL will provide nine (9) months of phone call recordings as originally offered.**

16) 2.3.2 – Digital offender/client name announcement. We are looking for a digital/synthesized recording, not an actual voice recording.

**Clarification was presented for this desirable requirement. There is no timeframe currently available for this development.**

17) 2.21.2 Automated PIN assignment. We are looking for an automated process that does not require staff involvement.

**Clarification was presented for this desirable requirement. This would require development to the existing NCC feed that GTL currently provides to DOC/DHS. There is no timeframe currently available for this development.**