

ATTACHMENT D

RATES AND FEES

Rates may not be changed without express authorization from the Director of Baltimore County Department of Corrections or his designated representative.

Collect, Prepaid Collect and Debit Rates:

<b>Tariff Type</b>	<b>Per Call Charge</b>	<b>Per Minute Charge</b>
Local	\$0.85	\$0.00
IntraLATA	\$2.25	\$0.15
InterLATA	\$2.85	\$0.30
Interstate	\$3.00	\$0.30

Any local, County State or Federal taxes and the mandated Universal Service Fund fees are passed through to the responsible party.

Prepaid Collect Payment Fees not subject to commission:

<b>Transaction Type</b>	<b>Fee</b>
Deposit via telephone (Credit Card or eCheck)	\$6.95 per deposit
Website Deposit	\$6.95 per deposit
Refund Processing Fee	Waived
Funds Expire after this period	12 months
Payment Minimum	None

There is no account maintenance fee

Miscellaneous non-commissionable fees:

<b>Fee Type</b>	<b>Fee Amount</b>
Bill Statement Fee	\$2.49/month on LEC-billed collect only
Direct Bill Processing Fee, Account Maintenance Fee	None
Regulatory Cost Recovery Fee	3.2% on interstate collect and prepaid collect accounts only

**NOTICE**

**Date:** January 31, 2014

**RE:** FCC Interstate Rate Caps

Dear Customer,

The FCC's rate caps on interstate calling are required to be in place by 2/11/2014. In order to comply with the FCC order, ICSolutions must change your interstate calling rates for debit or prepaid calls to a \$3.15 Surcharge with no per minute charge to which equates to \$0.21 per minute rate for a 15 minute call and \$3.75 surcharge with no per minute charge for a 15 minute collect call which equates to \$.25 per minute for a 15 minute call. In some cases, the FCC rate caps could make your other phone rates appear higher however, we recommend that we only change the interstate rates at this time. While the FCC rate caps may be lower than your current calling rates, we are not certain of the impact these rates will have on interstate revenues, telcom costs, etc. until we have we have some real usage data for review and analysis. Therefore, we propose that the only change we make at this time is the interstate rates, to comply with the FCC Order, and that all other calling rates remain unchanged.

The FCC rate cap Order has generated much discussion and we have learned from sources within the industry that some phone providers are planning to not pay commissions on these interstate calls. In fact, some facilities have been led to believe that the Order will prevent them from getting commissions on Interstate calls. That is simply not true. ICSolutions will continue to pay your contracted commission rate for interstate revenue generated for the entire month of February. Once February is closed, we will look at the impact these new rates have had on interstate revenues and associated telcom costs. In doing so, we will determine if any changes/modifications in commissions are necessary for future months. We will then contact you in early March and discuss any such necessary changes which would be effective for calling revenue from March 1<sup>st</sup> onwards. It is possible that no changes will be necessary, however until we analyze the actual results, we will not know for sure. But once again, during the February period, your commission rates will not be impacted and you will continue to earn the same commission rate for these calls as you are currently earning.