



OFFICIAL NOTICE

Massachusetts Department of Correction Inmate Calling Rates

New Call rates are effective on April 1st, 2016. The rates do not include applicable federal, state or local taxes or regulatory fees.

All Calls are a flat Per Minute Rate

Instate calls:

Collect Calls - \$0.10 per Minute

Pre-Paid Collect - \$0.10 per Minute

Debit Calls - \$0.10 per Minute

Interstate out of State calls:

Collect Calls - \$0.14 per Minute

Pre-Paid Collect - \$0.11 per Minute

Debit Calls - \$0.1075 per Minute

Customer Service Information

AdvancePay Accounts: (800) 483-8314

Website: www.connectnetwork.com

Hours of Operation: Monday-Friday, 7am to 11pm, Central
Saturday and Sunday, 8am to 7pm, Central