


ADDENDUM 1

REQUEST FOR PROPOSAL ADDENDUM		BIDS WILL BE PUBLICLY OPENED: MAY 07, 2001 10:00 AM
STATE OF LOUISIANA DIVISION OF ADMINISTRATION OFFICE OF STATE PURCHASING		PURCHASING AGENCY NO. : 107001
VENDOR NO. : SOLICITATION : 2149487 FILE NO. : OPENING DATE : 05/07/01 <div style="border: 1px solid black; width: 300px; height: 80px; margin: 10px auto;"></div> <-FOLD		SEE NO. 8 BELOW. RETURN BID TO 2149487 05/07/01 10:00 AM OFFICE OF STATE PURCHASING OFFICE OF STATE PURCHASING POST OFFICE BOX 94095 BATON ROUGE, LA 70804-9095 BUYER : ERNEST NUGENT, CPPB BUYER PHONE : (225) 342-8021 DATE ISSUED : 03/12/01 REQ. AGENCY : 107001 OFFICE OF STATE PURCHASING AGENCY REQ. NO. : ISIS REQ. NO. : 1208456 VENDOR PHONE : FISCAL YEAR : 01 CLASS/SUBCLASS : 91577 SCHEDULED BEGIN DATE : 05/01/01 SCHEDULED END DATE : 04/30/06 T-NUMBER : 91876
PRISON PAY TELEPHONE SERVICE H-91876-YT		
<p style="text-align: center;">ADDENDUM 01 APRIL 12, 2001</p> <p>THIS IS YOUR OFFICIAL NOTIFICATION THAT THIS ADDENDUM IS MADE A PART OF THE REFERENCED SOLICITATION AND SHOULD BE ATTACHED TO YOUR BID RESPONSE.</p> <ol style="list-style-type: none"> REPLACE THE ORIGINAL PAGES OF THE REQUEST FOR PROPOSALS (RFP) WITH THE CORRESPONDING REVISED PAGES, AS ATTACHED. (PAGES 19, 26, 27, 28, 29, 57A, 58, 59, 59A, 59B, 59C, 59D, 59E, 59F, 59G, 59H, 59I, 59J, 59K, 59L, 59M, 59N, 59O, 59P, 59Q, 59R, 59S, 59T, 59U, 59V, 59W, 59X, 59Y, 59Z, 59AA, 59AB, 59AC, 59AD, 59AE, 59AF, 59AG, 61, 62, 63, 63A, 63B, 65, 70 AND 71. ALL OTHER PAGES, SPECIFICATIONS, TERMS AND CONDITIONS REMAIN UNCHANGED. FOLD-> <p>IF YOU HAVE ALREADY SUBMITTED YOUR BID RESPONSE, COMPLETE AND COMPLY WITH THE ATTACHED PAGES AND SIGN AND RETURN THE COMPLETED ADDENDUM TO THE OFFICE OF STATE PURCHASING PRIOR TO THE BID OPENING IN AN ENVELOPE MARKED WITH THE FILE NUMBER, BID OPENING DATE, AND TIME.</p>		
VENDOR PHONE NUMBER: FAX NUMBER:	TITLE	DATE

- be capable of providing call detail for each institution so that the calls may be reviewed by immediate access to call detail via the Contractor-provided PC/printer. Every two years, to avoid obsolescence, the Contractor shall replace the Contractor-provided PC/printer at each institution.
- include detailed call reporting onsite by Contractor-provided PC/printer at each institution that shall record every attempted and completed call. System shall generate a print review of a single day's call activity report within one minute of request.
- provide online, onsite storage of inmate call detail records for three years at each institution of its call detail records.
- provide a centralized database where all call records are stored for three years. The central database shall be used by institution/Headquarters' staff for multi-institutional needs.
- export call detail records to an application database, such as Microsoft Access, to support internal prison information system.
- provide flexible network design for access from within the Corrections' wide area network and each institution's local area network.
- allow multiple Corrections' personnel access to reports. (See Section 6.2.7). These multiple users shall have access to the system without interfering with simultaneous processing and storing of call detail information.
- provide standard reports by time, date, channel, origination number, destination number, PIN # (DOC #), groups, duration of call, call status (e.g., call terminated because of time limit, call blocked, call denied, call accepted, etc.), dormitory, camp. System shall be capable of searching for a partial telephone number: by area code only, three-digit local calling area only, last four digits of a telephone number only, or any combination of the three.

3.2.3.2 DESIRABLE SYSTEM FEATURES

The State desires that the Contractor offer a prepaid telephone service option that provides the same level of security and control as described in this bid document for the call control system. If a prepaid service option is proposed, the service shall be sold over the counter at the institution. A PIN number shall be issued over the counter and that PIN number shall be used when making prepaid telephone calls. An actual calling card shall not be issued over the counter.

- c. The system has passed all manufacturer's system tests and/or all OTM's prescribed tests.
- d. Agency users have received training, as designated.
- e. Any other requirements as may be specified herein.

3.3.4.2 DISPOSITION OF EXISTING SYSTEMS

The OTM Project Manager shall be responsible for coordinating the disconnect and removal of the existing pay telephones and inmate call control systems. The existing system shall be disconnected no earlier than one day after the scheduled cutover in the event of a flash cutover. In the event existing cable is used, the existing system shall be disconnected on the cutover date.

Dual service (half-tap), if required by the user agency, shall be requested by the OTM Project Manager on the central office circuits from the system test date until the disconnect date of the existing system.

The new Contractor may purchase the existing pay telephones from the current Contractor for use with the new Contractor's inmate call control system. If the new Contractor does purchase the existing pay telephones, the new Contractor shall keep compatible keypads, receivers and lanyards, hook switches, etc., in inventory.

3.3.4.3 ACKNOWLEDGEMENT OF CUTOVER COMPLETION

The OTM Project Manager shall notify the Contractor in writing that cutover has been completed. Performance period shall begin upon date of cutover completion.

3.3.5 PERFORMANCE PERIOD

The system installed at each institution shall undergo a performance period of thirty calendar days, or a shorter period of time as determined by the Warden at the institution. The system shall complete 99.0 percent uptime to constitute a successful performance period.

Up-time percentage is computed by dividing the total hours (or fraction thereof) the system was available and functioning by the total hours (or fraction thereof) in the performance period. Downtime for each incident shall start from the time

Corrections Services contacts the Contractor's designated representative until the equipment is returned to normal operating condition. Downtime is defined as the time a system has a critical problem as defined herein. The State shall maintain records to satisfy the requirements of the performance period.

3.3.6 ACCEPTANCE DATE

The day upon which a successful performance period is completed shall be known as the acceptance date, and warranty shall begin. The OTM Project Manager shall acknowledge in writing the date of acceptance.

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3.5 TRAINING REQUIREMENTS

The Contractor shall:

- provide all end-user (inmate telephone liaisons, investigative officers, assistant wardens, etc.) training at no cost to the State.
- provide all end-user training onsite at the institutions.
- provide initial training at contract startup, training for new employees throughout the contract period, and refresher training for previously trained employees throughout the contract period, upon request by the State.
- provide additional training to existing staff if a major software enhancement/modification significantly impacts the use of the system.
- provide training to end-users on how to generate system reports.
- provide training on how to maintain inmate approved telephone lists and block telephone numbers, if an institution elects to maintain its own lists and numbers.
- provide written training materials to students as part of the end-user training.

The State desires to receive thorough and dependable training from the Contractor. The bidder should describe the training program in Section 7.

INMATE TELEPHONE LOCATIONS

	ADULT INSTITUTIONS	MAILING ADDRESS	STREET ADDRESS	CITY	TELEPHONE #
1	Allen Correctional Center	3751 Lauderdale Woodyard Rd.	same	Kinder, LA 70648	(337) 639-2943
2	Avoyelles Correctional Center	1630 Prison Road	same	Cottonport, LA 71327	(318) 876-2891
3	David Wade Correctional Center	Route 2, Box 75	Hwy. 520	Homer, LA 71040	(318) 927-0400
4	Dixon Correctional Center	P. O. Box 788	Hwy. 68	Jackson, LA 70748	(225) 634-1200
5	Forcht Wade Correctional Center	7990 Caddo Dr.	same	Keithville, LA 71047	(318) 925-7100
6	Hunt Correctional Center	P. O. Box 174	Highway 74	St. Gabriel, LA 70776	(225) 642-3306
7	La. Corr. Institute for Women	P. O. Box 26	Highway 74	St. Gabriel, LA 70776	(225) 642-5529
8	La. State Penitentiary	General Delivery	Hwy. 66	Angola, LA 70712	(225) 655-4411
9	Phelps Correctional Center	P. O. Box 1056	Hwy. 27	DeQuincy, LA 70633	(337) 786-7963
10	Washington Correctional Institute	27268 Hwy. 21	same	Angie, LA 70426	(504) 986-3182
11	Winn Correctional Center	Hwy. 560, Box 1260	Gum Springs Rd.	Winnfield, LA 71483	(318) 628-3971
12	Work Training Facility-North	1453 15th St.	same	Pineville, LA 71360	(318) 640-0351

	JUVENILE INSTITUTIONS	MAILING ADDRESS	STREET ADDRESS	CITY	TELEPHONE #
13	Jetson Correctional Center for Youth	P. O. Box 97527	Hwy. 61	Baton Rouge, LA 70874	(225) 774-7720
14	Bridge City Correctional Center for Youth	P. O. Box 9098	3225 River Road	Bridge City, LA 70094	(504) 436-4253
15	Swanson Correctional Center for Youth	4701 South Grand	same	Monroe, LA 71202	(318) 362-5000
16	Swanson Correctional - Madison	1005 W. Green Street	same	Tallulah, LA 71282	(318) 574-5740

TOTAL INMATES AND INMATE TELEPHONES BY INSTITUTION

		1. # Phones		2. # Inmates		3. Projected Expansion				
		as of 01/25/01	as of 02/21/01	Operational Capacity	July - June 00-01	July - June 01-02	July - June 02-03	July - June 03-04	Projected # Inmates	
Adult State Run	AVC	73	1,540	1,538			246		1,784	
	DCI	54	1,349	1,330			208		1,538	
	DCI-2	10	122	140					140	
	DWCC	41	1,224	1,226					1,226	
	EHCC	106	2,147	2,176				658	2,834	
	FWCC	22	331	350	204		150		704	
	LCIW	34	981	1,000			192		1,192	
	LSP	263	5,114	5,108					5,108	
	PCC	49	859	934					934	
	WCI	53	1,156	1,156					1,156	
WTF-N	23	498	500					500		
Adult Privatized	ALC	70	1,535	1,538			246		1,784	
	WNC	78	1,538	1,538			246		1,784	
		as of 03/01/01								
Juvenile	BCCY	11	177	180					180	
	JCCY	31	545	600					600	
	SCCY	20	338	354					354	
	SCCY-M	66	420	440					440	
TOTAL		1,004	19,874	20,108	204	0	1,288	658	22,258	

Sources:

1. Judith Sadden, MCI Worldcom, 01/25/01
2. Adult - Hunt Correctional Center, Weekly Census, 02/21/01 Juvenile - Weekly Secure Care Census, 03/01/01
3. Projected Expansions, 02/23/01

ALL INSTITUTIONS

	OCT. - DEC. 1996	FEB. - DEC. 1997*	JAN. - DEC. 1998	JAN. - DEC. 1999	TOTAL
CALLS					
INTERSTATE	90,813	245,233	254,568	243,208	833,822
INTRASTATE	716,678	2,144,746	2,278,327	2,159,975	7,299,726
INTERNATIONAL	0	30	0	0	30
TOTAL CALLS	807,491	2,390,009	2,532,895	2,403,183	8,133,578

	OCT. - DEC. 1996	FEB. - DEC. 1997*	JAN. - DEC. 1998	JAN. - DEC. 1999	TOTAL
MINUTES					
INTERSTATE	1,049,074	2,864,908	3,012,995	2,947,975	9,874,952
INTRASTATE	8,213,433	24,778,732	26,423,310	25,202,186	84,617,661
INTERNATIONAL	0	0	0	0	0
TOTAL MINUTES	9,262,507	27,643,640	29,436,305	28,150,161	94,492,613

	OCT. - DEC. 1996	FEB. - DEC. 1997*	JAN. - DEC. 1998	JAN. - DEC. 1999	TOTAL
REVENUE					
INTERSTATE	\$483,036.44	\$1,292,865.04	\$1,361,365.26	\$1,325,569.19	\$4,462,835.93
INTRASTATE	\$2,272,829.97	\$7,030,332.61	\$7,849,267.03	\$7,979,917.17	\$25,132,346.78
INTERNATIONAL	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
TOTAL REVENUE**	\$2,755,866.41	\$8,323,197.65	\$9,210,632.29	\$9,305,486.36	\$29,595,182.71

*January commissions not available

** Revenue derived from rates charged under current contract

8.3.1 BREAKDOWN OF CALLS AND REVENUE BY INSTITUTION (1996-1999)

ALLEN CORRECTIONAL CENTER (ALC)
 3751 LAUDERDALE WOODYARD ROAD
 KINDER, LA

	OCT. - DEC. 1996	FEB. - DEC. 1997*	JAN. - DEC. 1998	JAN. - DEC. 1999	TOTAL
CALLS					
INTERSTATE	9,002	19,981	19,805	17,295	66,083
INTRASTATE	70,235	194,180	189,255	168,534	622,204
INTERNATIONAL	0	0	0	0	0
TOTAL CALLS	79,237	214,161	209,060	185,829	688,287

MINUTES					
INTERSTATE	104,564	232,036	232,900	205,434	774,934
INTRASTATE	811,523	2,249,006	2,198,955	1,964,374	7,223,858
INTERNATIONAL	0	0	0	0	0
TOTAL MINUTES	916,087	2,481,042	2,431,855	2,169,808	7,998,792

REVENUE					
INTERSTATE	\$48,235.88	\$106,555.05	\$106,325.59	\$93,644.39	\$354,760.91
INTRASTATE	\$242,959.51	\$663,816.54	\$678,923.60	\$671,405.39	\$2,257,105.04
INTERNATIONAL	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
TOTAL REVENUE**	\$291,195.39	\$770,371.59	\$785,249.19	\$765,049.78	\$2,611,865.95

*January commissions not available

** Revenue derived from rates charged under current contract

AVOYELLES CORRECTIONAL CENTER (AVC)
 1630 PRISON ROAD
 COTTONPORT, LA

	OCT. - DEC. 1996	FEB. - DEC. 1997*	JAN. - DEC. 1998	JAN. - DEC. 1999	TOTAL
CALLS					
INTERSTATE	8,507	19,981	22,128	20,240	70,856
INTRASTATE	71,103	194,546	194,806	185,032	645,487
INTERNATIONAL	0	0	0	0	0
TOTAL CALLS	79,610	214,527	216,934	205,272	716,343

	OCT. - DEC. 1996	FEB. - DEC. 1997*	JAN. - DEC. 1998	JAN. - DEC. 1999	TOTAL
MINUTES					
INTERSTATE	96,503	234,654	259,866	247,385	838,408
INTRASTATE	815,845	2,302,751	2,270,977	2,183,063	7,572,636
INTERNATIONAL	0	0	0	0	0
TOTAL MINUTES	912,348	2,537,405	2,530,843	2,430,448	8,411,044

	OCT. - DEC. 1996	FEB. - DEC. 1997*	JAN. - DEC. 1998	JAN. - DEC. 1999	TOTAL
REVENUE					
INTERSTATE	\$44,757.07	\$105,934.78	\$117,528.09	\$111,227.00	\$379,446.94
INTRASTATE	\$264,069.25	\$733,890.68	\$760,331.90	\$740,511.00	\$2,498,802.83
INTERNATIONAL	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
TOTAL REVENUE**	\$308,826.32	\$839,825.46	\$877,859.99	\$851,738.00	\$2,878,249.77

*January commissions not available

** Revenue derived from rates charged under current contract

DAVID WADE CORRECTIONAL CENTER (DWCC)
 ROUTE 2 BOX 75
 HOMER, LA

	OCT. - DEC. 1996	FEB. - DEC. 1997*	JAN. - DEC. 1998	JAN. - DEC. 1999	TOTAL
CALLS					
INTERSTATE	5,871	16,672	17,372	16,427	56,342
INTRASTATE	31,595	101,729	106,012	101,805	341,141
INTERNATIONAL	0	0	0	0	0
TOTAL CALLS	37,466	118,401	123,384	118,232	397,483

	OCT. - DEC. 1996	FEB. - DEC. 1997*	JAN. - DEC. 1998	JAN. - DEC. 1999	TOTAL
MINUTES					
INTERSTATE	65,942	193,824	202,449	195,008	657,223
INTRASTATE	347,611	1,148,816	1,206,973	1,174,757	3,878,157
INTERNATIONAL	0	0	0	0	0
TOTAL MINUTES	413,553	1,342,640	1,409,422	1,369,765	4,535,380

	OCT. - DEC. 1996	FEB. - DEC. 1997*	JAN. - DEC. 1998	JAN. - DEC. 1999	TOTAL
REVENUE					
INTERSTATE	\$30,939.81	\$88,926.77	\$93,356.80	\$88,924.02	\$302,147.40
INTRASTATE	\$88,145.29	\$290,805.80	\$329,435.20	\$389,435.34	\$1,097,821.63
INTERNATIONAL	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
TOTAL REVENUE**	\$119,085.10	\$379,732.57	\$422,792.00	\$478,359.36	\$1,399,969.03

*January commissions not available

** Revenue derived from rates charged under current contract

**FÖRCHT WADE CORRECTIONAL CENTER (FWCC)
 1990 CADDO DRIVE
 HOMER, LA 71047**

	OCT. - DEC. 1996	FEB. - DEC. 1997*	JAN. - DEC. 1998	JAN. - DEC. 1999	TOTAL
CALLS					
INTERSTATE	344	3,146	4,058	3,366	10,914
INTRASTATE	2,212	25,262	44,033	37,019	108,526
INTERNATIONAL	0	30	0	0	30
TOTAL CALLS	2,556	28,438	48,091	40,385	119,470

MINUTES					
INTERSTATE	3,452	31,717	48,232	38,748	122,149
INTRASTATE	22,876	282,174	515,011	403,477	1,223,538
INTERNATIONAL	0	0	0	0	0
TOTAL MINUTES	26,328	313,891	563,243	442,225	1,345,687

REVENUE					
INTERSTATE	\$1,749.45	\$15,708.76	\$21,769.09	\$17,901.92	\$57,129.22
INTRASTATE	\$3,219.05	\$36,773.15	\$64,337.95	\$77,969.16	\$182,299.31
INTERNATIONAL	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
TOTAL REVENUE**	\$4,968.50	\$52,481.91	\$86,107.04	\$95,871.08	\$239,428.53

*January commissions not available

** Revenue derived from rates charged under current contract

DIXON CORRECTIONAL INSTITUTE (DCI)
P. O. BOX 788
JACKSON, LA

	OCT. - DEC. 1996	FEB. - DEC. 1997*	JAN. - DEC. 1998	JAN. - DEC. 1999	TOTAL
CALLS					
INTERSTATE	7,112	18,192	19,818	16,410	61,532
INTRASTATE	79,934	238,759	255,339	228,228	802,260
INTERNATIONAL	0	0	0	0	0
TOTAL CALLS	87,046	256,951	275,157	244,638	863,792

	OCT. - DEC. 1996	FEB. - DEC. 1997*	JAN. - DEC. 1998	JAN. - DEC. 1999	TOTAL
MINUTES					
INTERSTATE	79,833	206,812	232,483	193,885	713,013
INTRASTATE	931,468	2,794,459	3,024,765	2,709,254	9,459,946
INTERNATIONAL	0	0	0	0	0
TOTAL MINUTES	1,011,301	3,001,271	3,257,248	2,903,139	10,172,959

	OCT. - DEC. 1996	FEB. - DEC. 1997*	JAN. - DEC. 1998	JAN. - DEC. 1999	TOTAL
REVENUE					
INTERSTATE	\$37,258.98	\$95,618.35	\$105,649.09	\$88,539.25	\$327,065.67
INTRASTATE	\$268,057.05	\$820,295.85	\$924,063.77	\$881,049.57	\$2,893,466.24
INTERNATIONAL	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
TOTAL REVENUE**	\$305,316.03	\$915,914.20	\$1,029,712.86	\$969,588.82	\$3,220,531.91

*January commissions not available

** Revenue derived from rates charged under current contract

WINN CORRECTIONAL CENTER (WNC)
 GUM SPRINGS ROAD
 WINNFIELD, LA

	OCT. - DEC. 1996	FEB. - DEC. 1997*	JAN. - DEC. 1998	JAN. - DEC. 1999	TOTAL
CALLS					
INTERSTATE	9,240	26,851	27,380	26,994	90,465
INTRASTATE	68,714	199,153	190,508	173,502	631,877
INTERNATIONAL	0	0	0	0	0
TOTAL CALLS	77,954	226,004	217,888	200,496	722,342

MINUTES					
INTERSTATE	95,365	294,826	315,692	326,671	1,032,554
INTRASTATE	731,858	2,233,894	2,161,591	1,956,493	7,083,836
INTERNATIONAL	0	0	0	0	0
TOTAL MINUTES	827,223	2,528,720	2,477,283	2,283,164	8,116,390

REVENUE					
INTERSTATE	\$47,075.10	\$139,646.28	\$146,371.76	\$146,270.33	\$479,363.47
INTRASTATE	\$205,666.58	\$612,321.91	\$614,837.50	\$658,585.18	\$2,091,411.17
INTERNATIONAL	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
TOTAL REVENUE**	\$252,741.68	\$751,968.19	\$761,209.26	\$804,855.51	\$2,570,774.64

*January commissions not available

** Revenue derived from rates charged under current contract

WORK TRAINING FACILITY NORTH (WTF-N)
 1453 15TH STREET
 PINEVILLE, LA

	OCT. - DEC. 1996	FEB. - DEC. 1997*	JAN. - DEC. 1998	JAN. - DEC. 1999	TOTAL
CALLS					
INTERSTATE	3,533	9,797	8,414	7,587	29,331
INTRASTATE	21,331	70,468	75,545	74,269	241,613
INTERNATIONAL	0	0	0	0	0
TOTAL CALLS	24,864	80,265	83,959	81,856	270,944

	OCT. - DEC. 1996	FEB. - DEC. 1997*	JAN. - DEC. 1998	JAN. - DEC. 1999	TOTAL
MINUTES					
INTERSTATE	40,454	115,591	99,650	92,768	348,463
INTRASTATE	247,901	813,979	891,932	879,708	2,833,520
INTERNATIONAL	0	0	0	0	0
TOTAL MINUTES	288,355	929,570	991,582	972,476	3,181,983

	OCT. - DEC. 1996	FEB. - DEC. 1997*	JAN. - DEC. 1998	JAN. - DEC. 1999	TOTAL
REVENUE					
INTERSTATE	\$18,686.37	\$52,491.69	\$45,167.00	\$41,685.53	\$158,030.59
INTRASTATE	\$71,631.65	\$243,873.29	\$286,878.00	\$285,282.17	\$887,665.11
INTERNATIONAL	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
TOTAL REVENUE**	\$90,318.02	\$296,364.98	\$332,045.00	\$326,967.70	\$1,045,695.70

*January commissions not available

** Revenue derived from rates charged under current contract

BRIDGE CITY CORRECTIONAL CENTER FOR YOUTH (BCCY)
 3225 RIVER ROAD
 BRIDGE CITY, LA

	OCT. - DEC. 1996	FEB. - DEC. 1997*	JAN. - DEC. 1998	JAN. - DEC. 1999	TOTAL
CALLS					
INTERSTATE	149	617	198	230	1,194
INTRASTATE	6,342	22,472	15,101	20,610	64,525
INTERNATIONAL	0	0	0	0	0
TOTAL CALLS	6,491	23,089	15,299	20,840	65,719

	OCT. - DEC. 1996	FEB. - DEC. 1997*	JAN. - DEC. 1998	JAN. - DEC. 1999	TOTAL
MINUTES					
INTERSTATE	1,419	5,940	2,112	2,267	11,738
INTRASTATE	58,477	220,094	153,555	212,833	644,959
INTERNATIONAL	0	0	0	0	0
TOTAL MINUTES	59,896	226,034	155,667	215,100	656,697

	OCT. - DEC. 1996	FEB. - DEC. 1997*	JAN. - DEC. 1998	JAN. - DEC. 1999	TOTAL
REVENUE					
INTERSTATE	\$718.44	\$2,987.28	\$994.43	\$1,171.00	\$5,871.15
INTRASTATE	\$15,822.57	\$50,942.90	\$40,039.04	\$50,769.00	\$157,573.51
INTERNATIONAL	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
TOTAL REVENUE**	\$16,541.01	\$53,930.18	\$41,033.47	\$51,940.00	\$163,444.66

*January commissions not available

** Revenue derived from rates charged under current contract

LOUIS JETSON CORRECTIONAL CENTER FOR YOUTH (JCCY)
P. O. BOX 97527
BATON ROUGE, LA

	OCT. - DEC. 1996	FEB. - DEC. 1997*	JAN. - DEC. 1998	JAN. - DEC. 1999	TOTAL
CALLS					
INTERSTATE	1,002	2,940	2,056	2,627	8,625
INTRASTATE	27,830	92,159	91,989	74,825	286,803
INTERNATIONAL	0	0	0	0	0
TOTAL CALLS	28,832	95,099	94,045	77,452	295,428

MINUTES					
INTERSTATE	9,723	27,290	18,323	25,232	80,568
INTRASTATE	283,273	943,496	911,260	742,349	2,880,378
INTERNATIONAL	0	0	0	0	0
TOTAL MINUTES	292,996	970,786	929,583	767,581	2,960,946

REVENUE					
INTERSTATE	\$5,048.12	\$14,477.39	\$10,080.13	\$13,791.68	\$43,397.32
INTRASTATE	\$99,263.57	\$326,910.82	\$324,458.35	\$258,926.45	\$1,009,559.19
INTERNATIONAL	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
TOTAL REVENUE**	\$104,311.69	\$341,388.21	\$334,538.48	\$272,718.13	\$1,052,956.51

*January commissions not available

** Revenue derived from rates charged under current contract

SWANSON CORRECTIONAL CENTER FOR YOUTH (SCCY)
 4701 SOUTH GRAND
 MONROE, LA 71202

	OCT. - DEC. 1996	FEB. - DEC. 1997*	JAN. - DEC. 1998	JAN. - DEC. 1999	TOTAL
CALLS					
INTERSTATE	313	1,623	2,234	1,654	5,824
INTRASTATE	6,894	36,526	51,756	42,506	137,682
INTERNATIONAL	0	0	0	0	0
TOTAL CALLS	7,207	38,149	53,990	44,160	143,506

	OCT. - DEC. 1996	FEB. - DEC. 1997*	JAN. - DEC. 1998	JAN. - DEC. 1999	TOTAL
MINUTES					
INTERSTATE	3,573	18,221	21,467	14,259	57,520
INTRASTATE	82,099	410,368	552,031	418,063	1,462,561
INTERNATIONAL	0	0	0	0	0
TOTAL MINUTES	85,672	428,589	573,498	432,322	1,520,081

	OCT. - DEC. 1996	FEB. - DEC. 1997*	JAN. - DEC. 1998	JAN. - DEC. 1999	TOTAL
REVENUE					
INTERSTATE	\$1,692.54	\$8,683.54	\$11,244.91	\$8,335.39	\$29,956.38
INTRASTATE	\$23,570.00	\$121,011.88	\$174,440.27	\$153,302.49	\$472,324.64
INTERNATIONAL	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
TOTAL REVENUE**	\$25,262.54	\$129,695.42	\$185,685.18	\$161,637.88	\$502,281.02

*January commissions not available

** Revenue derived from rates charged under current contract

8.3.2 BREAKDOWN OF CALLS AND REVENUE BY INSTITUTION (2000)

ALL INSTITUTIONS

JAN. - DEC.
2000

CALLS

INTERSTATE	232,962
INTRASTATE	2,055,217
INTERNATIONAL	0
TOTAL CALLS	2,288,179

MINUTES

INTERSTATE	2,875,872
INTRASTATE	24,397,979
INTERNATIONAL	0
TOTAL MINUTES	27,273,851

REVENUE

INTERSTATE	\$1,276,567.01
INTRASTATE	\$7,636,784.17
INTERNATIONAL	\$0.00
TOTAL REVENUE*	\$8,913,351.18

**Revenue derived from rates charged under current contract*

ALLEN CORRECTIONAL CENTER (ALC)
 3751 LAUDERDALE WOODYARD ROAD
 KINDER, LA

CALLS	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	992	1,313	1,117	1,122	995	1,095	1,214	1,445	1,128	1,143	1,197	1,075	13,836
INTRASTATE	10,667	11,705	10,762	12,159	11,164	10,668	11,302	14,016	11,360	11,705	12,048	11,347	138,903
INTERNATIONAL	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL CALLS	11,659	13,018	11,879	13,281	12,159	11,763	12,516	15,461	12,488	12,848	13,245	12,422	152,739

MINUTES	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	12,109	16,176	13,448	13,723	12,258	12,995	14,418	17,499	13,436	13,074	14,495	12,911	166,542
INTRASTATE	126,738	137,453	126,731	145,760	131,648	126,139	132,012	163,883	133,931	136,181	140,829	131,639	1,632,944
INTERNATIONAL	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL MINUTES	138,847	153,629	140,179	159,483	143,906	139,134	146,430	181,382	147,367	149,255	155,324	144,550	1,799,486

REVENUE	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	\$5,469.96	\$7,314.38	\$6,163.37	\$6,189.52	\$5,545.06	\$5,974.17	\$8,658.34	\$7,903.49	\$6,136.28	\$6,169.27	\$6,542.37	\$5,836.68	\$75,912.89
INTRASTATE	\$44,089.02	\$48,032.77	\$43,889.81	\$50,113.08	\$45,691.89	\$43,374.57	\$46,036.80	\$56,919.88	\$46,647.47	\$47,903.27	\$48,928.83	\$45,718.84	\$567,346.43
INTERNATIONAL	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
TOTAL REVENUE*	\$49,558.98	\$55,347.15	\$50,053.18	\$56,312.60	\$51,236.95	\$49,348.74	\$52,695.24	\$64,823.47	\$52,783.75	\$54,072.54	\$55,471.20	\$51,555.52	\$643,259.32

*Revenue derived from rates charged under current contract

AVOYELLES CORRECTIONAL CENTER (AVC)
 1630 PRISON ROAD
 COTTONPORT, LA

CALLS	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	1,368	1,510	1,145	1,500	1,390	1,136	992	1,521	1,088	1,297	1,206	1,322	15,475
INTRASTATE	14,721	15,818	13,857	15,281	14,295	15,092	14,726	16,862	13,785	15,840	14,718	14,581	179,556
INTERNATIONAL	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL CALLS	16,089	17,328	15,002	16,781	15,685	16,228	15,718	18,383	14,873	17,137	15,924	15,903	195,031

MINUTES	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	17,300	18,986	14,375	18,965	17,558	14,315	11,932	18,800	13,544	15,630	14,357	15,997	191,759
INTRASTATE	177,079	189,087	164,351	179,759	166,853	180,384	175,730	199,166	164,442	191,249	175,781	174,185	2,138,076
INTERNATIONAL	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL MINUTES	194,379	208,073	178,726	198,724	184,411	194,699	187,662	217,966	177,986	206,879	190,138	190,192	2,329,835

REVENUE	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	\$7,571.73	\$8,351.32	\$6,255.35	\$8,250.84	\$7,722.08	\$6,320.29	\$5,336.86	\$8,303.20	\$5,949.57	\$7,039.38	\$6,456.10	\$7,160.12	\$84,716.84
INTRASTATE	\$81,388.21	\$65,930.07	\$57,020.87	\$62,698.02	\$58,862.92	\$62,198.51	\$60,887.13	\$69,086.00	\$58,731.01	\$65,881.34	\$60,501.39	\$59,918.39	\$741,103.96
INTERNATIONAL	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
TOTAL REVENUE*	\$68,959.94	\$74,281.39	\$63,276.32	\$70,948.86	\$66,585.00	\$68,518.80	\$66,253.99	\$77,389.20	\$62,680.58	\$72,920.72	\$66,957.49	\$67,078.51	\$825,850.80

*Revenue derived from rates charged under current contract

DAVID WADE CORRECTIONAL CENTER (DWCC)
 ROUTE 2 BOX 75
 HOMER, LA

CALLS	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	1,370	1,697	1,361	1,274	958	1,525	1,438	1,429	1,377	1,501	1,377	1,604	16,911
INTRASTATE	7,224	8,032	7,915	8,033	6,828	7,591	7,276	8,519	7,912	8,438	7,954	7,949	93,671
INTERNATIONAL	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL CALLS	8,594	9,729	9,276	9,307	7,786	9,116	8,714	9,948	9,289	9,939	9,331	9,553	110,582

MINUTES	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	16,742	21,600	18,894	15,664	11,688	18,452	17,185	16,618	16,024	17,597	16,229	19,714	204,407
INTRASTATE	84,302	95,808	82,593	94,811	80,193	88,555	82,365	97,746	91,893	99,606	93,699	94,087	1,095,658
INTERNATIONAL	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL MINUTES	101,044	117,408	109,487	110,475	91,881	107,007	99,550	114,364	107,917	117,203	109,928	113,801	1,300,065

REVENUE	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	\$7,603.88	\$9,596.77	\$7,538.89	\$7,008.75	\$5,259.00	\$8,333.20	\$7,897.19	\$7,773.82	\$7,413.87	\$8,131.03	\$7,448.97	\$8,780.27	\$92,885.44
INTRASTATE	\$28,526.22	\$32,017.85	\$31,184.87	\$31,776.84	\$26,957.46	\$29,722.71	\$28,009.80	\$32,947.65	\$30,833.99	\$32,808.87	\$28,905.45	\$30,163.00	\$363,854.51
INTERNATIONAL	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
TOTAL REVENUE*	\$36,130.10	\$41,614.62	\$38,723.56	\$38,785.39	\$32,216.46	\$38,055.91	\$36,006.99	\$40,721.47	\$38,247.86	\$40,939.90	\$36,354.42	\$38,943.27	\$456,739.95

*Revenue derived from rates charged under current contract

FORCHT WADE CORRECTIONAL CENTER (FWCC)
 1990 CADDO DRIVE
 HOMER, LA 71047

CALLS	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	339	468	418	643	226	266	257	291	166	195	166	140	3,57
INTRASTATE	3,754	3,902	4,209	4,424	3,780	4,712	4,020	4,375	2,917	3,358	2,911	2,672	45,04
INTERNATIONAL	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL CALLS	4,093	4,370	4,627	5,067	4,018	4,978	4,277	4,666	3,083	3,553	3,077	2,812	48,61

MINUTES	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	4,230	5,698	5,131	7,270	2,632	2,876	2,756	3,290	1,742	2,225	1,887	1,559	41,29
INTRASTATE	43,199	45,372	48,532	51,751	43,130	56,128	46,343	50,952	34,276	40,310	35,078	31,163	526,23
INTERNATIONAL	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL MINUTES	47,429	51,070	53,663	59,021	45,762	59,004	49,099	54,242	36,018	42,535	36,965	32,722	567,53

REVENUE	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	\$1,868.42	\$2,554.86	\$2,263.12	\$3,426.60	\$1,210.05	\$1,381.28	\$1,335.46	\$1,534.11	\$847.60	\$1,039.12	\$882.36	\$742.37	\$19,083.4
INTRASTATE	\$9,915.69	\$10,772.57	\$11,271.08	\$11,585.98	\$9,956.87	\$12,020.49	\$10,074.05	\$11,750.83	\$8,043.40	\$8,814.87	\$6,549.64	\$6,220.11	\$116,975.6
INTERNATIONAL	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
TOTAL REVENUE*	\$11,782.11	\$13,327.53	\$13,534.18	\$15,012.58	\$11,166.82	\$13,401.75	\$11,409.51	\$13,284.94	\$8,891.00	\$9,853.99	\$7,432.00	\$6,962.48	\$136,058.9

*Revenue derived from rates charged under current contract

DIXON CORRECTIONAL INSTITUTE (DCI)
P. O. BOX 788
JACKSON, LA

CALLS	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	1,241	1,368	1,161	1,368	1,369	1,729	1,398	1,585	1,167	1,126	1,282	1,679	16,473
INTRASTATE	16,766	16,663	15,362	17,490	16,858	19,344	18,531	20,571	16,837	19,241	17,186	19,290	214,139
INTERNATIONAL	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL CALLS	18,007	18,031	16,523	18,858	18,227	21,073	19,929	22,156	18,004	20,367	18,468	20,969	230,612

MINUTES	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	14,874	16,481	13,575	16,552	18,195	20,363	16,198	18,982	13,701	13,452	15,298	20,545	196,216
INTRASTATE	203,500	201,677	184,139	209,346	202,065	230,642	220,055	242,745	198,659	227,006	204,229	230,738	2,554,801
INTERNATIONAL	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL MINUTES	218,374	218,158	197,714	225,898	218,260	251,005	236,253	261,727	212,360	240,458	219,527	251,283	2,751,017

REVENUE	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	\$6,636.80	\$7,394.20	\$6,135.12	\$7,366.55	\$7,441.34	\$9,391.25	\$7,447.79	\$8,447.41	\$6,226.05	\$6,051.52	\$6,868.35	\$8,969.87	\$88,378.25
INTRASTATE	\$65,134.07	\$65,268.36	\$58,830.27	\$67,951.37	\$65,628.08	\$76,439.46	\$73,504.40	\$81,488.26	\$68,979.88	\$72,481.98	\$52,408.49	\$69,120.41	\$816,235.13
INTERNATIONAL	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
TOTAL REVENUE*	\$71,772.87	\$72,662.56	\$65,965.39	\$75,317.92	\$73,069.42	\$85,830.71	\$80,952.19	\$89,935.67	\$73,206.03	\$78,533.50	\$59,276.84	\$78,090.28	\$904,613.38

*Revenue derived from rates charged under current contract

ELAYN HUNT CORRECTIONAL CENTER (EHCC)
P. O. BOX 174
ST. GABRIEL, LA

CALLS	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	1,747	1,691	1,913	1,731	1,687	1,930	1,887	2,029	2,161	2,082	1,962	2,004	22,724
INTRASTATE	19,742	21,341	20,417	21,211	19,772	23,460	21,379	24,480	21,250	22,394	20,303	21,305	257,054
INTERNATIONAL	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL CALLS	21,489	23,032	22,330	22,942	21,459	25,290	23,266	26,509	23,411	24,476	22,265	23,309	279,778

MINUTES	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	21,449	19,884	22,910	20,669	20,793	21,712	22,405	24,253	25,484	24,560	23,108	23,698	270,925
INTRASTATE	234,810	256,711	245,012	251,143	235,584	280,086	255,248	284,289	254,191	268,205	242,369	254,159	3,071,607
INTERNATIONAL	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL MINUTES	258,059	276,595	267,922	271,812	256,377	301,798	277,653	318,542	279,675	292,765	265,477	277,857	3,342,532

REVENUE	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	\$9,502.04	\$9,055.30	\$10,287.53	\$9,348.41	\$9,243.15	\$9,831.29	\$10,226.34	\$11,043.51	\$11,819.28	\$11,345.22	\$10,470.95	\$10,761.83	\$122,914.83
INTRASTATE	\$57,317.13	\$61,878.88	\$58,878.40	\$61,124.14	\$56,876.82	\$68,137.65	\$61,068.95	\$69,160.04	\$61,730.63	\$63,445.49	\$53,991.91	\$62,484.79	\$736,194.93
INTERNATIONAL	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
TOTAL REVENUE*	\$66,819.17	\$70,934.18	\$69,145.93	\$70,472.55	\$66,220.07	\$77,968.94	\$71,295.29	\$80,203.55	\$73,549.89	\$74,790.71	\$64,462.86	\$73,246.62	\$859,109.76

*Revenue derived from rates charged under current contract

LOUISIANA CORRECTIONAL INSTITUTE FOR WOMEN (LCIW)
P. O. BOX 26
ST. GABRIEL, LA

CALLS	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	673	752	749	788	607	665	595	714	634	643	817	700	8,137
INTRASTATE	5,773	5,753	5,820	6,294	5,370	5,736	5,530	6,308	5,137	5,379	5,142	6,164	68,406
INTERNATIONAL	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL CALLS	6,446	6,505	6,569	7,082	5,977	6,401	6,125	7,022	5,771	6,022	5,759	6,864	76,543

MINUTES	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	7,742	8,877	8,583	9,168	6,874	7,579	6,716	8,193	7,284	7,528	7,032	7,852	93,228
INTRASTATE	64,308	64,746	65,260	67,789	58,199	62,873	60,859	70,681	57,149	59,036	57,949	70,166	759,013
INTERNATIONAL	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL MINUTES	72,048	73,423	73,843	76,957	65,073	70,452	67,575	78,874	64,433	66,564	64,981	78,018	852,241

REVENUE	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	\$3,590.07	\$4,059.52	\$3,987.05	\$4,248.98	\$3,258.28	\$3,507.26	\$3,161.55	\$3,787.25	\$3,412.87	\$3,482.76	\$3,265.41	\$3,657.97	\$43,419.95
INTRASTATE	\$19,957.41	\$19,692.77	\$20,303.83	\$21,285.14	\$18,249.13	\$19,236.42	\$18,885.20	\$21,500.12	\$17,317.07	\$17,826.93	\$16,996.50	\$20,412.57	\$231,663.09
INTERNATIONAL	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
TOTAL REVENUE*	\$23,547.48	\$23,752.28	\$24,290.88	\$25,535.10	\$21,507.41	\$22,743.68	\$22,046.76	\$25,287.37	\$20,729.94	\$21,309.69	\$20,261.91	\$24,070.54	\$275,083.04

*Revenue derived from rates charged under current contract

LOUISIANA STATE PENITENTIARY (LSP)
 GENERAL DELIVERY
 ANGOLA, LA

CALLS	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	5,997	6,339	6,094	6,367	4,449	5,969	5,237	6,483	5,671	5,896	5,620	6,571	70,693
INTRASTATE	39,560	40,323	38,628	38,649	31,428	40,147	38,080	42,488	37,902	42,082	39,232	41,787	470,306
INTERNATIONAL	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL CALLS	45,557	46,662	44,722	45,016	35,877	46,116	43,317	48,971	43,573	47,978	44,852	48,358	540,999

MINUTES	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	81,488	85,875	80,095	81,967	57,778	75,770	66,938	82,979	74,131	79,324	75,533	88,091	929,967
INTRASTATE	515,609	525,059	487,145	485,282	393,844	506,571	476,998	536,318	482,958	536,241	499,124	536,282	5,991,111
INTERNATIONAL	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL MINUTES	596,997	610,934	577,240	567,229	451,422	582,341	543,934	619,297	557,089	615,565	574,657	624,373	6,921,078

REVENUE	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	\$34,214.09	38,258	\$34,209.71	\$35,492.96	\$25,030.38	\$32,953.30	\$29,052.38	\$35,986.95	\$32,032.19	\$33,790.13	\$32,049.35	\$37,484.72	\$398,534.42
INTRASTATE	\$181,575.96	165,123	\$156,763.53	\$154,551.51	\$125,990.19	\$160,601.97	\$154,135.75	\$173,193.73	\$155,110.77	\$167,323.91	\$140,644.42	\$161,341.77	\$1,876,356.46
INTERNATIONAL	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
TOTAL REVENUE*	\$195,790.05	\$201,381.20	\$190,973.24	\$190,044.47	\$151,020.57	\$193,555.27	\$183,188.14	\$209,180.68	\$187,142.96	\$201,114.04	\$172,693.77	\$198,806.49	\$2,274,890.88

*Revenue derived from rates charged under current contract

C. PAUL PHELPS CORRECTIONAL CENTER (PCC)
P. O. BOX 1056
DEQUINCY, LA

CALLS	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	1,018	1,339	1,319	1,745	1,128	1,389	1,133	1,078	935	1,028	954	755	13,821
INTRASTATE	8,272	10,104	8,606	9,808	7,758	9,540	8,797	9,395	7,959	8,208	8,627	8,676	105,748
INTERNATIONAL	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL CALLS	9,290	11,443	9,925	11,553	8,884	10,929	9,930	10,473	8,894	9,236	9,581	9,431	119,569

MINUTES	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	12,727	16,053	15,717	21,803	14,093	16,615	14,092	13,387	11,263	12,449	11,375	9,108	168,680
INTRASTATE	100,776	121,796	101,540	115,209	91,884	108,014	102,051	110,124	83,238	86,901	101,271	103,095	1,245,999
INTERNATIONAL	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL MINUTES	113,503	137,849	117,257	137,012	106,077	124,629	116,143	123,511	104,501	109,350	112,646	112,201	1,414,679

REVENUE	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	\$5,537.10	\$7,198.53	\$7,101.94	\$9,620.99	\$6,183.49	\$7,420.59	\$8,143.72	\$5,802.28	\$4,999.75	\$5,511.40	\$5,100.56	\$4,005.10	\$74,625.43
INTRASTATE	\$34,049.16	\$41,489.18	\$34,940.67	\$39,767.52	\$31,754.97	\$38,100.94	\$35,772.49	\$37,957.59	\$32,425.89	\$33,661.05	\$35,169.10	\$35,342.26	\$430,430.83
INTERNATIONAL	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
TOTAL REVENUE*	\$39,586.26	\$48,687.72	\$42,042.61	\$49,388.51	\$37,938.46	\$45,521.53	\$41,916.21	\$43,759.85	\$37,425.64	\$39,172.45	\$40,269.66	\$39,347.36	\$505,056.26

*Revenue derived from rates charged under current contract

WASHINGTON CORRECTIONAL CENTER
 27268 HWY. 21
 ANGIE, LA

CALLS	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	1,213	1,137	1,247	1,319	1,023	1,312	1,398	1,325	1,039	1,187	1,146	1,292	14,638
INTRASTATE	11,481	10,225	10,440	11,080	8,451	10,643	11,213	11,357	10,182	11,791	9,817	11,247	128,927
INTERNATIONAL	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL CALLS	12,694	11,362	11,687	12,399	10,474	11,955	12,611	12,682	11,221	12,978	10,963	12,539	143,565

MINUTES	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	15,105	14,316	15,336	16,138	11,728	15,539	16,378	15,394	12,070	14,209	14,242	16,018	176,471
INTRASTATE	137,042	120,375	122,818	129,637	110,608	123,712	128,383	130,675	117,259	138,135	113,773	129,577	1,501,994
INTERNATIONAL	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL MINUTES	152,147	134,691	138,154	145,775	122,334	139,251	144,761	146,069	129,329	152,344	128,015	145,595	1,678,465

REVENUE	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	\$6,478.41	\$5,780.75	\$8,297.33	\$6,501.26	\$5,355.21	\$6,931.99	\$7,517.33	\$6,938.29	\$5,463.34	\$6,347.38	\$6,207.98	\$6,924.07	\$76,743.34
INTRASTATE	\$39,245.91	\$36,045.26	\$37,062.58	\$39,343.43	\$33,149.15	\$37,119.28	\$39,502.79	\$40,028.10	\$38,038.11	\$41,618.29	\$32,587.12	\$38,854.60	\$450,592.62
INTERNATIONAL	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
TOTAL REVENUE*	\$45,724.32	\$41,826.01	\$43,359.91	\$45,844.69	\$38,504.36	\$44,051.27	\$47,020.12	\$46,966.39	\$41,501.45	\$47,963.67	\$38,795.10	\$45,778.67	\$527,335.96

*Revenue derived from rates charged under current contract

WINN CORRECTIONAL CENTER (WNC)
 GUM SPRINGS ROAD
 WINNFIELD, LA

CALLS	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	1,762	2,262	2,491	2,154	1,562	2,121	2,112	2,115	1,864	1,874	1,871	2,455	24,643
INTRASTATE	13,166	13,424	13,237	14,657	12,405	13,546	13,794	15,167	13,778	14,973	12,466	15,234	165,847
INTERNATIONAL	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL CALLS	14,928	15,686	15,728	16,811	13,967	15,667	15,906	17,282	15,642	16,847	14,337	17,689	190,490

MINUTES	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	21,848	28,300	30,844	28,361	18,702	25,652	28,070	28,018	22,760	22,576	22,399	30,063	301,391
INTRASTATE	153,650	155,004	152,119	169,462	142,086	152,952	158,563	172,003	156,206	169,258	137,858	172,999	1,890,160
INTERNATIONAL	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL MINUTES	175,298	183,304	182,963	198,823	160,788	178,604	182,633	198,021	178,966	191,834	160,257	203,062	2,191,551

REVENUE	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	\$9,664.45	\$12,512.87	\$13,734.58	\$11,766.87	\$8,518.50	\$11,606.09	\$11,704.62	\$11,561.43	\$10,155.07	\$10,169.52	\$10,092.30	\$13,319.31	\$134,805.61
INTRASTATE	\$51,477.24	\$52,103.37	\$51,041.15	\$56,959.53	\$48,417.60	\$52,666.01	\$54,149.41	\$58,730.52	\$51,902.76	\$55,871.89	\$42,210.50	\$55,238.08	\$630,768.06
INTERNATIONAL	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
TOTAL REVENUE*	\$61,141.69	\$64,616.24	\$64,775.73	\$68,726.40	\$56,936.10	\$64,272.10	\$65,854.03	\$70,291.95	\$62,057.83	\$66,041.41	\$52,302.80	\$68,557.39	\$765,573.67

*Revenue derived from rates charged under current contract

WORK TRAINING FACILITY NORTH (WTF-N)
 1453 15TH STREET
 PINEVILLE, LA

CALLS	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	680	841	739	961	918	784	572	691	553	559	525	468	8,271
INTRASTATE	5,371	6,445	4,847	5,795	5,328	5,119	5,074	6,694	5,349	6,167	6,282	6,132	68,601
INTERNATIONAL	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL CALLS	6,031	7,286	5,586	6,756	6,244	5,903	5,646	7,385	5,902	6,726	6,807	6,600	76,872

MINUTES	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	8,263	10,367	9,048	11,528	10,805	9,132	6,454	8,058	6,519	6,543	6,283	5,751	98,751
INTRASTATE	64,416	77,893	58,685	67,382	61,889	59,413	58,809	76,805	61,593	72,948	76,137	73,034	807,004
INTERNATIONAL	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL MINUTES	72,679	88,260	65,733	78,910	72,694	68,545	65,263	84,863	68,112	79,491	82,420	78,785	905,755

REVENUE	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	\$3,718.63	\$4,691.85	\$4,004.87	\$5,184.57	\$4,933.68	\$4,199.27	\$3,032.43	\$3,719.61	\$2,987.40	\$2,988.45	\$2,845.49	\$2,566.36	\$44,872.61
INTRASTATE	\$22,006.58	\$26,500.92	\$18,712.25	\$23,418.67	\$20,971.09	\$20,276.81	\$20,163.08	\$26,558.54	\$21,102.71	\$24,294.49	\$25,212.15	\$24,435.80	\$274,653.07
INTERNATIONAL	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
TOTAL REVENUE*	\$25,725.21	\$31,192.77	\$23,717.12	\$28,603.24	\$25,904.77	\$24,476.08	\$23,195.49	\$30,278.15	\$24,090.11	\$27,282.94	\$28,057.64	\$27,002.16	\$319,525.68

*Revenue derived from rates charged under current contract

BRIDGE CITY CORRECTIONAL CENTER FOR YOUTH (BCCY)
 3225 RIVER ROAD
 BRIDGE CITY, LA

CALLS	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	33	22	22	21	21	20	6	7	2	3	2	7	166
INTRASTATE	1,485	1,092	1,014	1,187	1,172	1,067	1,337	1,529	1,300	1,494	1,509	1,623	15,789
INTERNATIONAL	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL CALLS	1,498	1,114	1,038	1,208	1,193	1,087	1,343	1,536	1,302	1,497	1,511	1,630	15,955

MINUTES	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	278	175	222	183	218	283	74	71	15	27	22	59	1,607
INTRASTATE	13,894	10,495	10,042	11,842	11,032	10,493	12,964	15,439	12,714	15,092	15,218	17,229	156,454
INTERNATIONAL	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL MINUTES	14,172	10,670	10,264	12,025	11,250	10,756	13,038	15,510	12,729	15,119	15,240	17,288	158,061

REVENUE	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	\$151.30	\$99.11	\$108.58	\$100.28	\$112.10	\$109.00	\$31.39	\$34.82	\$9.00	\$14.22	\$10.40	\$31.98	\$812.18
INTRASTATE	\$3,878.22	\$2,980.78	\$2,707.61	\$3,029.81	\$3,094.68	\$2,807.49	\$3,278.73	\$3,677.06	\$3,671.61	\$3,839.58	\$3,187.42	\$3,805.87	\$39,956.65
INTERNATIONAL	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
TOTAL REVENUE*	\$4,029.52	\$3,078.90	\$2,816.19	\$3,128.89	\$3,206.76	\$2,916.48	\$3,308.12	\$3,711.88	\$3,680.61	\$3,853.80	\$3,197.82	\$3,837.85	\$40,768.83

*Revenue derived from rates charged under current contract

LOUIS JETSON CORRECTIONAL CENTER FOR YOUTH (JCCY)
P. O. BOX 97527
BATON ROUGE, LA

CALLS	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	234	205	213	215	192	210	212	204	131	128	160	182	2,286
INTRASTATE	4,532	5,358	4,945	5,545	5,720	5,464	5,559	5,914	4,928	6,190	5,776	5,968	65,895
INTERNATIONAL	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL CALLS	4,766	5,561	5,158	5,760	5,912	5,674	5,771	6,118	5,057	6,318	5,936	6,150	68,181

MINUTES	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	2,350	2,178	2,134	2,131	1,980	1,964	1,981	1,895	1,312	1,160	1,550	1,876	22,509
INTRASTATE	45,495	52,487	48,931	58,337	57,869	56,472	58,134	60,007	50,446	62,835	58,130	61,202	668,355
INTERNATIONAL	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL MINUTES	47,845	54,673	51,065	58,468	59,849	58,436	60,115	61,902	51,758	63,995	59,680	63,078	690,864

REVENUE	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	\$1,283.24	\$1,117.43	\$1,152.48	\$1,150.37	\$1,075.32	\$1,106.33	\$1,133.60	\$1,071.87	\$739.65	\$686.54	\$884.34	\$1,000.72	\$12,401.89
INTRASTATE	\$16,039.82	\$19,009.19	\$17,032.60	\$18,900.39	\$19,271.81	\$18,506.19	\$19,876.77	\$21,078.11	\$17,762.34	\$20,928.72	\$19,575.31	\$21,295.84	\$229,277.09
INTERNATIONAL	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
TOTAL REVENUE*	\$17,323.06	\$20,126.62	\$18,185.08	\$20,050.76	\$20,347.13	\$19,612.52	\$21,010.37	\$22,149.98	\$18,501.99	\$21,615.26	\$20,459.65	\$22,296.56	\$241,678.98

*Revenue derived from rates charged under current contract

SWANSON CORRECTIONAL CENTER FOR YOUTH (SCCY)
 4701 SOUTH GRAND
 MONROE, LA 71202

CALLS	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	48	105	82	126	148	130	119	101	97	122	116	119	1,313
INTRASTATE	1,852	2,095	2,261	3,510	3,374	3,374	3,856	4,065	3,410	3,562	3,033	2,939	37,331
INTERNATIONAL	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL CALLS	1,900	2,200	2,343	3,636	3,522	3,504	3,975	4,166	3,507	3,684	3,149	3,058	38,644

MINUTES	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	526	978	762	1,168	1,395	1,204	1,075	848	940	1,102	1,073	1,052	12,123
INTRASTATE	18,859	21,152	22,835	34,932	32,999	32,250	35,384	36,006	32,118	33,787	29,899	28,348	358,569
INTERNATIONAL	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL MINUTES	19,385	22,130	23,597	36,100	34,394	33,454	36,459	36,854	33,058	34,889	30,972	29,400	370,692

REVENUE	Dec-00	Nov-00	Oct-00	Sep-00	Aug-00	Jul-00	Jun-00	May-00	Apr-00	Mar-00	Feb-00	Jan-00	TOTAL
INTERSTATE	\$251.73	\$527.03	\$403.59	\$608.05	\$738.13	\$633.87	\$593.22	\$476.79	\$475.70	\$587.38	\$562.61	\$571.80	\$6,429.90
INTRASTATE	\$6,753.23	\$7,563.49	\$8,223.85	\$12,523.55	\$12,262.70	\$11,813.37	\$13,350.66	\$13,820.92	\$12,056.22	\$12,459.69	\$10,248.72	\$10,299.40	\$131,375.80
INTERNATIONAL	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
TOTAL REVENUE*	\$7,004.96	\$8,090.52	\$8,627.44	\$13,131.60	\$13,000.83	\$12,447.24	\$13,943.88	\$14,297.71	\$12,531.92	\$13,047.07	\$10,811.33	\$10,871.20	\$137,805.70

*Revenue derived from rates charged under current contract

STATE OF LOUISIANA
DEPARTMENT OF PUBLIC SAFETY AND CORRECTIONS
CORRECTIONS SERVICES

Department Regulation
No. B-08-001

10 October 1999

INMATE CLASSIFICATION, SENTENCING, AND SERVICE FUNCTIONS

Inmate Related Services

Telephone Use & Policy on Monitoring of Calls-Adult and Juvenile

1. **AUTHORITY:** Secretary of the Department of Public Safety and Corrections as contained in Chapter 9 of Title 36.
2. **REFERENCES:** ACA Standards 3-4259, 3-4260, 3-4263, and 3-4439 and (Adult Correctional Institutions), 3JTS-3D-02, 3JTS-5H-11 (Juvenile Training Schools), JBC-5H-11 (Juvenile Correctional Boot Camp Programs), Department Regulation Nos. B-05-001, "Disciplinary Rules and Procedures for Adult Inmates" and B-05-002 "Disciplinary Rules and Procedures for Juvenile Offenders."
3. **PURPOSE:** To establish the Secretary's policy regarding the use of telephones by inmates and the monitoring of inmate telephone calls at all adult and juvenile institutions.
4. **APPLICABILITY:** Deputy Secretary, Undersecretary, Assistant Secretaries and all Wardens. It is the responsibility of each Warden to implement this regulation and convey its contents to the inmate population, employees, and the public.
5. **POLICY:** It is the Secretary's policy that uniform telephone procedures--including the ability to monitor and/or record inmate telephone calls to preserve the security and orderly management of the institution and to protect the public safety--be established and adhered to at all institutions. Each institution will offer inmates (including the hearing impaired) reasonable access to telephone communication without overtaxing the institution's ability to properly maintain security and to avoid abuse of this privilege on the part of any inmate.
6. **DEFINITION:**

Inmate - refers to anyone committed to the custody of the Department whether as an adult or juvenile in this context.
7. **PROCEDURES:**
 - A. General
 - 1) Each inmate will be assigned a personal identification number (PIN) which must be used when placing outgoing telephone calls. The PIN will be the

- 2) At the juvenile institutions, one unique PIN, not the inmate's JIRMS number, will be utilized for calling the PZT Hotline only.
- 3) Each inmate will provide his assigned institution a master list of up to 20 frequently called telephone numbers inclusive of all family, personal, and legal calls. Each inmate's outgoing telephone calls will be limited to those telephone numbers he has placed on his master list. Changes may be made to the master list at the discretion of the Warden, but no less than once each quarter. These changes may be input by the contractor or by appropriately trained institutional staff.

Changes to the master list for parents of juvenile offenders and attorneys representing a juvenile offender are to be expedited. All attempts should be made to institute such changes within six working days. For parents, the six days shall begin from written notification by the offender to the appropriate institutional staff. For an attorney, the time period shall begin upon receipt of the offender's written request to the appropriate institutional staff, if the offender is 18 years or older. For offenders under the age of 18, the time period shall begin upon receipt of written notice from the parent confirming the attorney as the legal representative of their child.

- 4) At juvenile institutions, regardless of custody status, offenders will be provided an opportunity to make telephone calls home at State expense when the offender's case worker determines that the call promotes the goal of the offender's intervention plan.

Offenders will also be given meaningful access to telephones for privileged communications with their attorneys.

- 5) For new inmates, PIN and master list numbers will be input into the telephone system upon intake at the Reception and Diagnostic Centers.

B. Dormitory Housing (Minimum or Medium Custody):

- 1) Personal or Family Calls (routine)

Collect telephone access should be available on a relatively non-restricted basis. The specific hours in the various living areas at the individual institutions shall be established by the Warden of each institution. The Warden shall communicate the telephone schedule to the inmate population. A time limit should be established.

- 2) Personal or Family Calls (emergency)

ELAYN HUNT CORRECTIONAL CENTER (EHCC)
P. O. BOX 174
ST. GABRIEL, LA

	OCT. - DEC. 1996	FEB. - DEC. 1997*	JAN. - DEC. 1998	JAN. - DEC. 1999	TOTAL
CALLS					
INTERSTATE	11,955	17,265	20,995	24,421	74,636
INTRASTATE	91,226	189,515	222,826	245,589	749,156
INTERNATIONAL	0	0	0	0	0
TOTAL CALLS	103,181	206,780	243,821	270,010	823,792

	OCT. - DEC. 1996	FEB. - DEC. 1997*	JAN. - DEC. 1998	JAN. - DEC. 1999	TOTAL
MINUTES					
INTERSTATE	144,076	194,487	239,661	283,393	861,617
INTRASTATE	1,083,128	2,198,798	2,595,042	2,891,627	8,768,595
INTERNATIONAL	0	0	0	0	0
TOTAL MINUTES	1,227,204	2,393,285	2,834,703	3,175,020	9,630,212

	OCT. - DEC. 1996	FEB. - DEC. 1997*	JAN. - DEC. 1998	JAN. - DEC. 1999	TOTAL
REVENUE					
INTERSTATE	\$64,972.90	\$82,973.47	\$111,188.52	\$131,500.43	\$390,635.32
INTRASTATE	\$301,516.76	\$499,220.85	\$689,802.57	\$732,305.02	\$2,222,845.20
INTERNATIONAL	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
TOTAL REVENUE**	\$366,489.66	\$582,194.32	\$800,991.09	\$863,805.45	\$2,613,480.52

*January commissions not available

** Revenue derived from rates charged under current contract

LOUISIANA CORRECTIONAL INSTITUTE FOR WOMEN (LCIW)
P. O. BOX 26
ST. GABRIEL, LA

	OCT. - DEC. 1996	FEB. - DEC. 1997*	JAN. - DEC. 1998	JAN. - DEC. 1999	TOTAL
CALLS					
INTERSTATE	2,213	7,832	8,508	8,296	26,849
INTRASTATE	13,039	58,522	67,784	67,599	206,944
INTERNATIONAL	0	0	0	0	0
TOTAL CALLS	15,252	66,354	76,292	75,895	233,793

	OCT. - DEC. 1996	FEB. - DEC. 1997*	JAN. - DEC. 1998	JAN. - DEC. 1999	TOTAL
MINUTES					
INTERSTATE	25,273	88,177	96,676	94,580	304,706
INTRASTATE	144,422	633,341	710,409	737,590	2,225,762
INTERNATIONAL	0	0	0	0	0
TOTAL MINUTES	169,695	721,518	807,085	832,170	2,530,468

	OCT. - DEC. 1996	FEB. - DEC. 1997*	JAN. - DEC. 1998	JAN. - DEC. 1999	TOTAL
REVENUE					
INTERSTATE	\$11,850.31	\$41,551.84	\$45,672.42	\$44,552.23	\$143,626.80
INTRASTATE	\$42,278.55	\$192,244.91	\$225,573.06	\$226,066.59	\$686,163.11
INTERNATIONAL	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
TOTAL REVENUE**	\$54,128.86	\$233,796.75	\$271,245.48	\$270,618.82	\$829,789.91

*January commissions not available

** Revenue derived from rates charged under current contract

LOUISIANA STATE PENITENTIARY (LSP)
 GENERAL DELIVERY
 ANGOLA, LA

	OCT. - DEC. 1996	FEB. - DEC. 1997*	JAN. - DEC. 1998	JAN. - DEC. 1999	TOTAL
CALLS					
INTERSTATE	21,022	68,852	73,220	72,919	236,013
INTRASTATE	133,489	448,484	497,806	476,052	1,555,831
INTERNATIONAL	0	0	0	0	0
TOTAL CALLS	154,511	517,336	571,026	548,971	1,791,844

	OCT. - DEC. 1996	FEB. - DEC. 1997*	JAN. - DEC. 1998	JAN. - DEC. 1999	TOTAL
MINUTES					
INTERSTATE	255,965	848,098	907,237	931,064	2,942,364
INTRASTATE	1,583,170	5,343,729	6,024,748	5,881,392	18,833,039
INTERNATIONAL	0	0	0	0	0
TOTAL MINUTES	1,839,135	6,191,827	6,931,985	6,812,456	21,775,403

	OCT. - DEC. 1996	FEB. - DEC. 1997*	JAN. - DEC. 1998	JAN. - DEC. 1999	TOTAL
REVENUE					
INTERSTATE	\$114,372.54	\$375,103.94	\$396,242.45	\$405,451.16	\$1,291,170.09
INTRASTATE	\$372,735.28	\$1,633,369.37	\$1,874,750.59	\$1,882,545.60	\$5,763,400.84
INTERNATIONAL	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
TOTAL REVENUE**	\$487,107.82	\$2,008,473.31	\$2,270,993.04	\$2,287,996.76	\$7,054,570.93

*January commissions not available

** Revenue derived from rates charged under current contract

C. PAUL PHELPS CORRECTIONAL CENTER (PCC)
P. O. BOX 1056
DEQUINCY, LA

OCT. - DEC. 1996	FEB. - DEC. 1997*	JAN. - DEC. 1998	JAN. - DEC. 1999	TOTAL
---------------------	----------------------	---------------------	---------------------	-------

CALLS

	OCT. - DEC. 1996	FEB. - DEC. 1997*	JAN. - DEC. 1998	JAN. - DEC. 1999	TOTAL
INTERSTATE	5,306	15,575	15,422	11,008	47,311
INTRASTATE	50,367	123,027	123,217	114,659	411,270
INTERNATIONAL	0	0	0	0	0
TOTAL CALLS	55,673	138,602	138,639	125,667	458,581

MINUTES

	OCT. - DEC. 1996	FEB. - DEC. 1997*	JAN. - DEC. 1998	JAN. - DEC. 1999	TOTAL
INTERSTATE	60,516	184,714	185,857	135,158	566,245
INTRASTATE	577,402	1,456,918	1,428,918	1,306,998	4,770,236
INTERNATIONAL	0	0	0	0	0
TOTAL MINUTES	637,918	1,641,632	1,614,775	1,442,156	5,336,481

REVENUE

	OCT. - DEC. 1996	FEB. - DEC. 1997*	JAN. - DEC. 1998	JAN. - DEC. 1999	TOTAL
INTERSTATE	\$28,077.92	\$83,144.16	\$82,837.69	\$59,528.78	\$253,588.55
INTRASTATE	\$169,184.49	\$425,437.34	\$450,926.48	\$449,837.59	\$1,495,385.90
INTERNATIONAL	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
TOTAL REVENUE**	\$197,262.41	\$508,581.50	\$533,764.17	\$509,366.37	\$1,748,974.45

*January commissions not available

** Revenue derived from rates charged under current contract

WASHINGTON CORRECTIONAL CENTER
 27268 HWY. 21
 ANGIE, LA

	OCT. - DEC. 1996	FEB. - DEC. 1997*	JAN. - DEC. 1998	JAN. - DEC. 1999	TOTAL
CALLS					
INTERSTATE	5,244	15,909	12,960	13,734	47,847
INTRASTATE	42,367	149,944	152,350	149,746	494,407
INTERNATIONAL	0	0	0	0	0
TOTAL CALLS	47,611	165,853	165,310	163,480	542,254

	OCT. - DEC. 1996	FEB. - DEC. 1997*	JAN. - DEC. 1998	JAN. - DEC. 1999	TOTAL
MINUTES					
INTERSTATE	62,416	188,521	150,390	162,123	563,450
INTRASTATE	492,380	1,746,909	1,777,143	1,740,208	5,756,640
INTERNATIONAL	0	0	0	0	0
TOTAL MINUTES	554,796	1,935,430	1,927,533	1,902,331	6,320,090

	OCT. - DEC. 1996	FEB. - DEC. 1997*	JAN. - DEC. 1998	JAN. - DEC. 1999	TOTAL
REVENUE					
INTERSTATE	\$27,601.01	\$79,061.74	\$66,937.29	\$73,046.08	\$246,646.12
INTRASTATE	\$104,710.37	\$379,417.32	\$410,468.75	\$521,926.62	\$1,416,523.06
INTERNATIONAL	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
TOTAL REVENUE**	\$132,311.38	\$458,479.06	\$477,406.04	\$594,972.70	\$1,663,169.18

*January commissions not available

** Revenue derived from rates charged under current contract

3) Legal Calls

The Warden shall establish a schedule for legal calls. Inmates are generally able to place legal calls during the lunch period or after the afternoon count (when "normal office hours" are in effect for attorneys). The Warden should establish an alternate procedure if this is not adequate.

C. Cellblock Housing (Maximum Custody):

1) Personal or Family Calls (routine)

Collect telephone access is generally located in the cellblock lobby. (In those situations where the telephone is on the tier, the inmate may be allowed access during the shower or exercise period.) Lobby placement may restrict inmate access. Therefore, posted policy may limit routine personal calls for inmates assigned to cellblocks. Access may vary by inmate classification status. A time limit should be established.

2) Personal or Family Calls (emergency)

In all subclasses of maximum custody, the inmate is required to request consideration for this type call from the Warden's designee (shift supervisor, unit major, or program staff) who decides if the justification the inmate presents warrants the request. That decision is then logged. No frequency for this type call is established as the severity and duration of the emergency may vary.

NOTE: Please refer to the "Emergency Review" provisions of the Administrative Remedy Procedure. Timely review can be solicited by the inmate.

3) Legal Calls

The Warden shall establish a procedure for placing legal calls on a reasonable basis during normal attorney office hours. Each housing unit shall maintain a legal telephone log for the purpose of monitoring the number of legal calls made by inmates on a weekly basis.

D. Incoming Calls:

2) Personal or Family Calls (emergency)

The Warden should establish a procedure for inmate notification of legitimate personal or family emergencies communicated to the institution.

3) Legal Calls

Inmates may be given notice that their attorney has requested contact. Complete verification is required prior to processing. If minimum or medium custody, the inmate may call from the dormitory during lunch or after work. If maximum custody, the inmate may be allowed to call during normal attorney office hours at a time which does not interfere with orderly operation of the unit.

E. Monitoring:

1) Inmates shall be put on notice of the following:

- a. i. Telephone calls in housing areas are subject to being monitored and/or recorded and that "use" constitutes "consent."
- ii. It is the inmate's responsibility to advise all other parties that conversations are subject to being monitored and/or recorded.
- iii. A properly placed telephone call to an attorney will not be monitored and/or recorded.
- b. The telephone system will normally terminate a call at the end of the authorized period, (normally 15 minutes); however, the Warden or his designee may authorize calls of a longer duration as circumstances warrant.
- c. The system will automatically broadcast recorded messages indicating that the telephone call is originating from a correctional facility.

2) Inmates shall not be allowed access to employee home telephone numbers and shall not be allowed to call any staff member of the Department

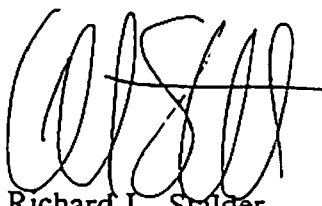
- 3) Each institution will advise their inmate population of the proper way to place a legal call.
- 4) Only personnel authorized by the Warden may monitor inmate telephone calls. Information gained from monitoring calls which affects the security of the institution or threatens the protection of the public will be communicated to other staff members or other law enforcement agencies telephone calls to attorneys may not be routinely monitored; staff will immediately disconnect from any inmate telephone call if it appears that is the case. All other information shall be held in strict confidence.
- 5) Inmates being processed into the system through the Reception and Diagnostic Centers will be required to "consent" in writing that their telephone calls are subject to being monitored and/or recorded. A copy of this "consent" shall be placed in the inmate's institutional record.
- 6) Each institution's orientation manual must include the information contained in this regulation as a means to notify the inmate population and verbal notification must be given in their orientation program. Existing inmate populations shall be put on notice by a sign posted at each inmate telephone. The sign shall reflect the following information:

ATTENTION

This telephone has been electronically programmed to monitor and/or record telephone calls.

By using this telephone, you consent to the monitoring and/or recording of your conversation, except for properly placed legal calls.

**Department of Public Safety and Corrections
Department Regulation No. B-08-001**



Richard L. Stalder
Secretary

ds

				COLLECT INMATE RATES					
		Rate Schedule 1		Rate Schedule 2		Rate Schedule 3		Rate Schedule 4	
Local Collect				10%		20%		30%	
	Per Call Surcharge	\$ 0.98		\$ 0.88		\$ 0.78		\$ 0.69	
IntraLata Collect				10%		20%		30%	
	Per Call Surcharge:								
	Station to Station	\$1.83		\$ 1.65		\$ 1.46		\$ 1.28	
	Person to Person	\$ 4.60		\$ 4.14		\$ 3.68		\$ 3.22	
IntraLata Collect Per Minute Rates									
Mileage Bands				10%		20%		30%	
0 - 10	Day	\$ 0.140		\$ 0.126		\$ 0.112		\$ 0.098	
	Evening	\$ 0.110		\$ 0.099		\$ 0.088		\$ 0.077	
	Night	\$ 0.090		\$ 0.081		\$ 0.072		\$ 0.063	
11 - 16	Day	\$ 0.240		\$ 0.216		\$ 0.192		\$ 0.168	
	Evening	\$ 0.168		\$ 0.151		\$ 0.134		\$ 0.118	
	Night	\$ 0.120		\$ 0.108		\$ 0.096		\$ 0.084	
17 - 22	Day	\$ 0.250		\$ 0.225		\$ 0.200		\$ 0.175	
	Evening	\$ 0.175		\$ 0.158		\$ 0.140		\$ 0.123	
	Night	\$ 0.125		\$ 0.113		\$ 0.100		\$ 0.088	
23 - 30	Day	\$ 0.250		\$ 0.225		\$ 0.200		\$ 0.175	
	Evening	\$ 0.175		\$ 0.158		\$ 0.140		\$ 0.123	
	Night	\$ 0.125		\$ 0.113		\$ 0.100		\$ 0.088	
31 - 40	Day	\$ 0.250		\$ 0.225		\$ 0.200		\$ 0.175	
	Evening	\$ 0.175		\$ 0.158		\$ 0.140		\$ 0.123	
	Night	\$ 0.125		\$ 0.113		\$ 0.100		\$ 0.088	
41 - 55	Day	\$ 0.250		\$ 0.225		\$ 0.200		\$ 0.175	
	Evening	\$ 0.175		\$ 0.158		\$ 0.140		\$ 0.123	

8.6 TECHNICAL SPECIFICATIONS FROM GLOBAL TEL*LINK ON THE
INTERFACE BETWEEN AN INMATE TELEPHONE SYSTEM AND THE
LAZER VOICE RECORDING AND MONITORING SYSTEM

ADDENDUM 2

**REQUEST FOR PROPOSAL
ADDENDUM**



STATE OF LOUISIANA
DIVISION OF ADMINISTRATION
OFFICE OF STATE PURCHASING

BIDS WILL BE PUBLICLY OPENED:

MAY 07, 2001 10:00 AM

PURCHASING AGENCY NO. : 107001

=====> VENDOR NO. :
SOLICITATION : 2149487
FILE NO. :
OPENING DATE : 05/07/01

=====>

RETURN BID TO

2149487 05/07/01 10:00 AM

OFFICE OF STATE PURCHASING
OFFICE OF STATE PURCHASING
POST OFFICE BOX 94095
BATON ROUGE, LA 70804-9095

BUYER : ERNEST NUGENT, CPPB
BUYER PHONE : (225) 342-8021
DATE ISSUED : 03/12/01
REQ. AGENCY : 107001
OFFICE OF STATE PURCHASING
AGENCY REQ. NO. :
ISIS REQ. NO. : 1208456
VENDOR PHONE :
FISCAL YEAR : 01
CLASS/SUBCLASS : 91577
SCHEDULED BEGIN DATE : 05/01/01
SCHEDULED END DATE : 04/30/06
T-NUMBER : 91876

<-FOLD
**FILL IN VENDOR NUMBER (FEIN), NAME AND
ADDRESS ABOVE, BEFORE SUBMITTING BID.**

PRISON PAY TELEPHONE SERVICE
H-91876-YT

ADDENDUM 02

APRIL 24, 2001

THIS IS YOUR OFFICIAL NOTIFICATION THAT THIS ADDENDUM (EXCLUSIVE OF THE BIDDER'S INQUIRIES & THE RESPONSES TO THE INQUIRIES) IS MADE A PART OF THE REFERENCED SOLICITATION AND SHOULD BE ATTACHED TO YOUR BID RESPONSE.

1. REPLACE THE ORIGINAL PAGES OF THE REQUEST FOR PROPOSALS (RFP) WITH THE FOLLOWING CORRESPONDING REVISED PAGES:
PAGES 17, 27 AND 57.
2. THE BIDDER'S INQUIRIES AND THE STATE'S RESPONSES ARE FOR INFORMATIONAL PURPOSES ONLY. ANY CHANGES TO THE RFP HAVE BEEN INCORPORATED INTO THE TEXT OF THE RFP, AS NOTED ABOVE.

FOLD->

ALL OTHER PAGES, SPECIFICATIONS, TERMS AND CONDITIONS REMAIN UNCHANGED.

IF YOU HAVE ALREADY SUBMITTED YOUR BID RESPONSE, COMPLETE AND COMPLY WITH THE ATTACHED PAGES AND SIGN AND RETURN THE COMPLETED ADDENDUM TO THE OFFICE OF STATE PURCHASING PRIOR TO THE BID OPENING IN AN ENVELOPE MARKED WITH THE FILE NUMBER, BID OPENING DATE AND TIME.

VENDOR PHONE NUMBER:
FAX NUMBER:

TITLE

DATE

SIGNATURE OF BIDDER

- have an automated operator that shall provide called/billed party acceptance and refusal techniques for touchtone and rotary dial called party telephones. Passive acceptance techniques shall not be utilized. The caller's microphone and receiver shall be turned off until the call is accepted. The automated operator shall utilize either speech recognition or touchtone and rotary pulse detection for acceptance or rejection of the call. If the called party does not provide a required response (positive or negative) within 10 seconds, the automated operator may replay the call information or disconnect the call. Under no circumstances shall the automated operator complete the call and bill the proper party without positive acceptance of the call from the called party. Billable time for these calls shall begin when the called party has positively accepted the call and the caller's microphone is activated.
- if the inmate makes a station-to-station call, provide a pre-recorded announcement on the initial response to the called party as to the origination of the call to the effect that "This is a collect call from inmate (inmate's name), at (the institution's name). Will you accept the call? If so, say 'yes' or press 1. If you do not wish to accept the call, hang up."
- not allow an inmate to speak to the called party until the call has been accepted.
- use the Department's inmate identification number (DOC number) as the PIN number. The DOC number is eight digits in length.
- restrict each inmate to an approved list of telephone numbers as per the Department's regulation on Inmate Telephone usage (Department Regulation B-08-001). System shall be capable of limiting an inmate's usage to an individual telephone or a group of telephones.
- at the discretion of the Warden, allow inmates to create their own approved telephone lists via the inmate telephones. The Warden can allow all inmates to create their own lists or limit it to a dormitory or camp. During time periods determined by the Warden, inmates may dial the telephone numbers they want on their approved lists, the system shall call the selected telephone number, and the called party shall give its approval for inclusion on the inmate's approved telephone list.
- if a decentralized system is used, electronically transfer an inmate's approved telephone list and blocked numbers from the on-site equipment at the sending institution to the on-site equipment at the receiving institution, eliminating the need to reenter the information at the receiving institution.

Corrections Services contacts the Contractor's designated representative until the equipment is returned to normal operating condition. Downtime is defined as the time a system has a critical problem as defined herein. The State shall maintain records to satisfy the requirements of the performance period.

3.3.6 ACCEPTANCE DATE

The day upon which a successful performance period is completed shall be known as the acceptance date. The OTM Project Manager shall acknowledge in writing the date of acceptance.

SECTION 8.0

8.1

Fifteen Adult and Juvenile Institutions

1.	Allen Correctional Center	ALC
2.	Avoyelles Correctional Center	AVC
3.	David Wade Correctional Center	DWCC
4.	Forcht-Wade Correctional Center	FWCC
5.	Dixon Correctional Institute	DCI
6.	Elayn Hunt Correctional Center	EHCC
7.	Louisiana Correctional Institute for Women	LCIW
8.	Louisiana State Penitentiary	LSP
9.	C. Paul Phelps Correctional Center	PCC
10.	Washington Correctional Institute	WCI
11.	Winn Correctional Center	WNC
12.	Work Training Facility North	WTFN
13.	Bridge City Correctional Center for Youth	BCCY
14.	Louis Jetson Correctional Center for Youth	JCCY
15.	Swanson Correctional Center for Youth	SCCY

ADDENDUM 3

ADDENDUM 4

**REQUEST FOR PROPOSAL
ADDENDUM**



STATE OF LOUISIANA
DIVISION OF ADMINISTRATION
OFFICE OF STATE PURCHASING

**BIDS WILL BE PUBLICLY OPENED:
MAY 14, 2001 10:00 AM**

PURCHASING AGENCY NO. : 107001

====> **VENDOR NO. :**
SOLICITATION : 2149487
FILE NO. :
OPENING DATE : 05/14/01

====> **VENDOR NAME AND ADDRESS**

RETURN BID TO
2149487 05/14/01 10:00 AM
**OFFICE OF STATE PURCHASING
OFFICE OF STATE PURCHASING
POST OFFICE BOX 94095
BATON ROUGE, LA 70804-9095**

BUYER : ERNEST NUGENT, CPPB
BUYER PHONE : (225) 342-8021
DATE ISSUED : 03/12/01
REQ. AGENCY : 107001
OFFICE OF STATE PURCHASING
AGENCY REQ. NO. :
ISIS REQ. NO. : 1208456
VENDOR PHONE :
RISCAL YEAR : 01
CLASS/SUBCLASS : 91577
SCHEDULED BEGIN DATE : 05/01/01
SCHEDULED END DATE : 04/30/06
T-NUMBER : 91876

<-FOLD
**FILL IN VENDOR NUMBER (FEIN), NAME AND
ADDRESS ABOVE, BEFORE SUBMITTING BID.**

**PRISON PAY TELEPHONE SERVICE
H-91876-YT**

ADDENDUM 04
**THIS IS YOUR OFFICIAL NOTIFICATION THAT THIS ADDENDUM IS MADE
A PART OF THE REFERENCED SOLICITATION AND SHOULD BE ATTACHED TO
YOUR BID RESPONSE.**

**REPLACE THE ORIGINAL PAGE 65 OF THE REQUEST FOR PROPOSALS
(RFP) WITH THE CORRESPONDING REVISED PAGE 65.**

**ALL OTHER PAGES, SPECIFICATIONS, TERMS AND CONDITIONS REMAIN
UNCHANGED.**

**IF YOU HAVE ALREADY SUBMITTED YOUR BID RESPONSE, COMPLETE AND
COMPLY WITH THE ATTACHED PAGES AND SIGN AND RETURN THE
COMPLETED ADDENDUM TO THE OFFICE OF STATE PURCHASING PRIOR TO
THE BID OPENING IN AN ENVELOPE MARKED WITH THE FILE NUMBER,
BID OPENING DATE, AND TIME.**

FOLD->

VENDOR PHONE NUMBER: FAX NUMBER:	TITLE	DATE
---	--------------	-------------

**SIGNATURE OF BIDDER
(MUST BE SIGNED)**

				COLLECT INMATE RATES					
		Rate Schedule 1		Rate Schedule 2		Rate Schedule 3		Rate Schedule 4	
Local Collect				10%		20%		30%	
	Per Call Surcharge	\$ 0.98		\$ 0.88		\$ 0.78		\$ 0.69	
IntraLata Collect				10%		20%		30%	
	Per Call Surcharge:								
	Station to Station	\$ 1.83		\$ 1.65		\$ 1.46		\$ 1.28	
	Person to Person	\$ 4.60		\$ 4.14		\$ 3.68		\$ 3.22	
IntraLata Collect Per Minute Rates									
Mileage Bands				10%		20%		30%	
0 - 10	Day	\$ 0.250		\$ 0.225		\$ 0.200		\$ 0.175	
	Evening	\$ 0.175		\$ 0.158		\$ 0.140		\$ 0.123	
	Night	\$ 0.125		\$ 0.113		\$ 0.100		\$ 0.088	
11 - 16	Day	\$ 0.250		\$ 0.225		\$ 0.200		\$ 0.175	
	Evening	\$ 0.175		\$ 0.158		\$ 0.140		\$ 0.123	
	Night	\$ 0.125		\$ 0.113		\$ 0.100		\$ 0.088	
17 - 22	Day	\$ 0.250		\$ 0.225		\$ 0.200		\$ 0.175	
	Evening	\$ 0.175		\$ 0.158		\$ 0.140		\$ 0.123	
	Night	\$ 0.125		\$ 0.113		\$ 0.100		\$ 0.088	
23 - 30	Day	\$ 0.250		\$ 0.225		\$ 0.200		\$ 0.175	
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31 - 40	Day	\$ 0.250		\$ 0.225		\$ 0.200		\$ 0.175	
	Evening	\$ 0.175		\$ 0.158		\$ 0.140		\$ 0.123	
	Night	\$ 0.125		\$ 0.113		\$ 0.100		\$ 0.088	
41 - 55	Day	\$ 0.250		\$ 0.225		\$ 0.200		\$ 0.175	
	Evening	\$ 0.175		\$ 0.158		\$ 0.140		\$ 0.123	