## 11/30/2011 14:35 2253428688

## STATE PURCHASING

|                  |  | VENDOR: GLOBAL TEL LINK CORP |             |            |                               |  |
|------------------|--|------------------------------|-------------|------------|-------------------------------|--|
| umber<br>-Numbei | : 404904<br>R : 91876  | VENDOR: GLO                  | BAL TEL LIN | IK CORP    | PAG<br>4                      |  |
| LINE<br>NO.      | COMMODITY/SERVICE DESCRIPTION  | GUANTITY<br>FROM/TO          | UNIT        | UNIT PRICE | DISCOUNT OFF<br>CATALOG PRICE |  |
|                  | UNLESS SPECIFIED OTHERWISE BELOW:  |                              |             |            |                               |  |
|                  | SHIP TO:<br>STATEWIDE DELIVERY   |                              |             |            |                               |  |
| 10000            | COMMODITY CODE: 915-77-118245  | 1                            | EACH        | N/A        |                               |  |
|                  | STATEWIDE PRISON INMATE PAY TELEPHONE<br>SERVICE AND INMATE CALL CONTROL FOR 16<br>ADULT AND JUVENILE INSTITUTIONS OF THE<br>LA DEPT OF PUBLIC SAFETY AND CORRECTIONS<br>CORRECTIONS SERVICES.   |                              |             |            |                               |  |
|                  | CONTRACTOR SHALL COMPENSATE THE STATE<br>FOR THE ABILITY TO PROVIDE THESE<br>SERVICES AND SYSTEMS IN ACCORDANCE WITH<br>T#91876YT, SOL#2149487, ADD,#01, 02,<br>03, 6, 04, AND CONTRACTOR'S PROPOSAL<br>DATED MAY 14, 2001.                                      |                              |             |            |                               |  |
|                  | RATE OF COMPENSATION:<br>OPTION 1 (W/THUMBPRINT/PIN HOLE CAMERA<br>TELEPHONE OPTION)   |                              |             |            |                               |  |
|                  | PRISON PAY TELEPHONE RATE OF<br>COMPENSATION AT RATES IN RATE<br>SCHEDULE 1: 55%   |                              |             |            |                               |  |
|                  | LIST OF CHANGES FOR CONTRACT STARTUP:  |                              |             |            |                               |  |
|                  | 1.A SHROUD OVER THE FINGERPRINT READER<br>TO ENSURE PROPER FINGER/THUMB ALIGNMENT<br>AND WOULD OFFER GREATER PROTECTION FROM<br>VANDALISM.   |                              |             |            |                               |  |
|                  | 2.A PROTECTIVE COVER OVER THE PINHOLE<br>CAMERA LENS FOR GREATER PROTECTION FROM<br>VANDALISM.   |                              |             |            |                               |  |
|                  | 3. A WIDER ANGLE PINHOLE CAMERA LENS TO<br>CAPTURE A WIDER PICTURE. AN INMATE<br>COULD MOVE TO THE LEFT OR RIGHT, DEPEND-<br>ING ON THE LENGTH OF THE TELEPHONE<br>LANYARD, AND NOT APPEAR IN THE PICTURE.   |                              |             |            |                               |  |
|                  | LIST OF ENHANCEMENTS DURING THE CONTRACT<br>PERIOD:  |                              |             |            |                               |  |
|                  | 1. A SOFTWARE FEATURE TO SAVE THE REAL-<br>TIME OPEN MICROPHONE AUDIO TO A CD,<br>EITHER AT THE DEDICATED WORKSTATION OR A<br>CORRECTIONS SERVICES COMPUTER.   | -                            |             |            | 1                             |  |
|                  | 2. A SOFTWARE FEATURE TO EXPORT THE<br>PHOTOS FROM THE PINHOLE CAMERA TO A CD,<br>EMAIL ATTACHMENT, ETC. FOR OTHER USES,<br>SUCH AS, UPDATING THE INMATE PHOTO IN<br>THE CASE FILE, THE PHOTO COULD BE USE-<br>FUL FOR ESCAPES.                                  |                              |             |            |                               |  |
|                  | 3. A SOFTWARE FEATURE TO MANUALLY<br>ACTIVATE THE PINHOLE CAMERA WHEN THE<br>INMATE TELEPHONE IS NOT IN USE, SIMILAR<br>TO THE OPEN MIKE CAPABILITY. THE<br>ACTIVATION COULD BE USED TO CAPTURE<br>PHOTOS OF A DISTURBANCE THAT IS WITHIN<br>VIEW OF THE CAMERA. |                              |             |            |                               |  |
|                  | VIEW OF THE CAMERA.  |                              |             |            |                               |  |
|                  |  |                              |             | 10         |                               |  |
|                  |  |                              |             |            |                               |  |
|                  | 1  |                              |             |            |                               |  |

BOBBY JINDAL

GOVERNOR

2011 DEC

22

PP

9

G

PROCRD

579851



State of Louisiana

Division of Administration Office of State Purchasing

December 21, 2011

#### **NOTIFICATION OF EXTENSION**

Ms. Teresa Ridgeway SVP, Administrator Global Tel\*Link 2609 Cameron Street Mobile AL 33607

Dear Ms. Ridgeway:

RE:

S: PRISON PAY TELEPHONE SERVICE CONTRACT NUMBER: 404904 FILE NUMBER: Q 91876 YT

This is official notification that the contract referenced above has been extended for a period of one (1) month from January 1, 2012, through January 31, 2012, in accordance with the provisions of our original bid proposal. Enclosed is a copy of the Contract Award.

If a list of distributors was submitted with your bid proposal, it will be your responsibility, as prime contractor, to send copies of this award to each distributor. Prior approval from the Division of Administration, Purchasing Section, must be obtained before additional distributors may be added. If you have any questions concerning the above, please contact Carolyn Hoover at (225) 342-8021.

Sincerely,

Denise Lea Director of State Purchasing osver By:

Carolyn Hoover State Purchasing Officer

DML:FMS:MMR:CH:jw

Enclosure

1201 N. Third Street • Suite 2-160 • Post Office Box 94095 • Baton Rouge, Louisiana 70804-9095 • (225) 342-8010 • Fax (225) 342-8688 An Equal Opportunity Employer

PAUL W. RAINWATER COMMISSIONER OF ADMINISTRATION . . .

.

| STATEWIDE COMPETITIVE CONTRACT   |  | NUMBER : 404904<br>BUYER : CAROLYN HOOVER<br>BUYER PHONE : (225)342-8021<br>T-NUMBER : 91876   |
|--|--|--|
| TATE OF LOUISIANA<br>IVISION OF ADMINISTRATION<br>IFFICE OF STATE PURCHASING   | Contra de la contr | DATE ISSUED : 12/21/11<br>VENDOR NUMBER : 531071001 00<br>VENDOR PHONE : (334)479-4500-0000<br>REQ ABENCY : 107001<br>OFFICE OF STATE PURCHASING   |
|  | -  | AGENCY REQ NO. :<br>ISIS REQ NO. : 1208456<br>FISCAL YEAR : 02   |
| GLOBAL TEL LINK CORP<br>2609 CAMERON ST<br>MOBILE, AL 36607  |  | EFFECTIVE DATE : 02/01/02<br>Expiration date : 01/31/12  |
|  |  | · · ·  |
|  |  |  |
|  |  | ·  |
| TUIS IS NAT AN ADDED TO SUID AD BEAM SEDU  | CELA CONTRACT R  |  |
| YOU ARE AUTHORIZED TO SHIP (OR BEGIN SERVI<br>THIS IS NOTICE THAT THE CONTRACT REFERENC<br>SUBMITTED. ALL TERMS, CONDITIONS, AND SPEC<br>ANY AGENCY AUTHORIZED TO PURCHASE FROM<br>NUMBER, LINE NUMBER AND COMMODITY ITEM N<br>CHANGES IN ITEMS TO BE FURNISHED ARE NOT<br>TO DELIVERY). PRIOR APPROVAL MUST ALSO BE<br>IF A DISTRIBUTOR LIST WAS SUBMITTED, CONTR   | CE).<br>ED ABOVE HAS BEE<br>CIFICATIONS OF THE<br>THIS CONTRACT MU<br>UMBER FOR EACH IT<br>PERMITTED (UNLESS<br>OBTAINED BEFORE<br>ACTOR MUST SEND<br>VANTITIES ARE GUAP   | IST ISSUE AN ORDER AND REFERENCE THE CONTRACT<br>TEM.<br>IS APPROVED BY THE OFFICE OF STATE PURCHASING PRIOR<br>DISTRIBUTORS CAN BE ADDED OR DELETED.<br>COPIES OF THIS AWARD TO EACH DISTRIBUTOR.   |
| YOU ARE AUTHORIZED TO SHIP (OR BEGIN SERVI<br>THIS IS NOTICE THAT THE CONTRACT REFERENCE<br>SUBMITTED. ALL TERMS, CONDITIONS, AND SPEC<br>ANY AGENCY AUTHORIZED TO PURCHASE FROM<br>NUMBER, LINE NUMBER AND COMMODITY ITEM N<br>CHANGES IN ITEMS TO BE FURNISHED ARE NOT<br>TO DELIVERY). PRIOR APPROVAL MUST ALSO BE<br>IF A DISTRIBUTOR LIST WAS SUBMITTED, CONTR<br>QUANTITIES LISTED ARE ESTIMATED AND NO QU<br>STATED). CONTRACTOR MUST SUPPLY ACTUAL F<br>COMPLIANCE WITH CIVIL RIGHTS LAWS.<br>THE CONTRACTOR AGREES TO ABIDE BY THE RE<br>THE CIVIL RIGHTS ACT OF 1964, AS AMENDED BY<br>THE FEDERAL REHABILITATION ACT OF 1973, AS<br>1974, TITLE IX OF THE EDUCATION AMENDMENTS<br>THE REQUIREMENTS OF THE AMERICANS WITH D<br>IN ITS EMPLOYMENT PRACTICES, AND WILL RENI<br>RESULT OF THIS AGREEMENT, WITHOUT REGARD<br>POLITICAL AFFILIATION, OR DISABILITIES. ANY AMENDAL | CE).<br>CED ABOVE HAS BEE<br>CIFICATIONS OF THE<br>THIS CONTRACT MU<br>UMBER FOR EACH II<br>PERMITTED (UNLESS<br>OBTAINED BEFORE<br>ACTOR MUST SEND<br>ANTITIES ARE GUAP<br>REQUIREMENTS OF TH<br>THE EQUAL OPPORT<br>AMENDED, THE VIET<br>OF 1972, THE AGE A<br>ISIBILITIES ACT OF<br>ISIBILITIES ACT OF<br>DER SERVICES UNDE<br>D TO RACE, COLOR, F<br>CT OF DISCRIMINATIO<br>PLICABLE SHALL BI  | N AWARDED TO YOU BASED ON THE BID (OR PROPOSAL)<br>SOLICITATION WILL APPLY TO ALL ORDERS.<br>IST ISSUE AN ORDER AND REFERENCE THE CONTRACT<br>'EM.<br>APPROVED BY THE OFFICE OF STATE PURCHASING PRIOR<br>DISTRIBUTORS CAN BE ADDED OR DELETED.<br>COPIES OF THIS AWARD TO EACH DISTRIBUTOR. |

.

| SPECIAL | L TERMS AND CONDITIONS  | STATEWIDE COMPETITIVE CONTRACT  |           |
|---------|---|---|-----------|
|         | : 404904<br>: 91876   | VENDOR: GLOBAL TEL LINK CORP  | PAGE<br>2 |
| 1       | CONDITIONS WITH RESPECT TO THE C  | CCITATION CONTAINS ALL TERMS AND<br>Commodities Herein. Any vendor<br>R materials submitted with bid may  |           |
| 2       | VENDOR'S FORMS. THE PURCHASE/RE<br>Document to be issued against th<br>forms is not allowed.  | ELEASE ORDER IS THE ONLY BINDING<br>HIS CONTRACT. SIGNING OF VENDOR'S   |           |
| 3       | LOWER THAN THE CONTRACT PRICE, O<br>Contracting for the same period<br>Conditions, said reduction must  | BE PRESENTED DIRECTLY TO THE DIRECTOR<br>Reduction on a statewide contract may  | ×.        |
| 4       | DELIVERIES. CONTRACTORS WILL MA<br>In order to meet specified deliv   | AINTAIN AN ADEQUATE SUPPLY OF ALL ITEMS   |           |
| 5       | IN THIS CONTRACT; SUCH PRICE AND<br>Compensation for furnishing and<br>In no case will the state agency<br>The contractor although all item<br>Payment in no way relieves the c   | DELIVERING THE CONTRACT COMMODITIES.<br>REFUSE TO MAKE PARTIAL PAYMENTS TO<br>IS HAVE NOT BEEN DELIVERED. THIS<br>CONTRACTOR OF HIS RESPONSIBILITY TO<br>DF THE ORDER. PAYMENT WILL BE MADE TO  |           |
| 6       | CONTRACTOR ON ANY CONTRACT RESUL<br>ADDITIONAL DISTRIBUTOR VENDORS A<br>ITEMS CONTAINED IN SAID CONTRACT<br>BID A LIST OF THOSE ADDITIONAL A  | INS THE BID WILL BE DESIGNATED AS PRIME<br>TING FROM THIS SOLICITATION. IF<br>ARE AUTHORIZED TO RECEIVE ORDERS FOR<br>The Bidder Should Submit with the<br>Authorized Distributors including the<br>Prime Contractor Will be responsible<br>Tor Vendors Listed. |           |
| 7       | VISITING OR WORKING IN AN INSTIT<br>CLEARANCE PRIOR TO ENTERING THE<br>FURNISH THE FULL NAME, DRIVER'S<br>NUMBER, DATE OF BIRTH, RACE AND<br>ENTERING THE COMPOUND. THIS INFO<br>TO THE SITE VISIT COORDINATOR PR<br>AWARDED PROJECT. A CRIMINAL BACK<br>EMPLOYEE, AND UPON ARRIVAL, ID C.<br>NO VENDOR PERSONNEL WILL BE ALLO<br>UNTIL THE ABOVE CLEARANCE APPROV.<br>SUCCESSFUL VENDOR IS ALSO REQUIR | SEX OF EACH EMPLOYEE WHO WILL BE<br>RMATION MUST BE FURNISHED IN WRITING<br>NOR TO COMMENCING WORK ON THE<br>GROUND CHECK WILL BE CONDUCTED ON EACH<br>ARDS WILL BE ISSUED TO EACH EMPLOYEE.<br>WED TO WORK ON THE INSTITUTION GROUNDS                          |           |
| 8       | NON-EXCLUSIVITY   |   |           |
|         | STATE AGENCIES FROM ENTERING INT  | OR FROM ACQUIRING SIMILAR, EQUAL,   |           |
|         | CONTRACT USAGE REPORT   |   |           |

| 1 | TERMS AND CONDITIONS  | STATEW  |   |  |                             |           |
|---|---|---|---|--|-----------------------------|-----------|
|   | : 404904<br>: 91876   | VENDOR:   | GLOBAL TEL LINK   | CORP   |                             | PAGE<br>3 |
|   | SUCCESSFUL VENDOR SHOULD KEEP<br>THIS CONTRACT DURING THE CONTRA<br>MONTHS PRIOR TO THE END OF THE<br>PREPARED TO SUBMIT TO THE OFFI<br>USAGE REPORT WITH COPIES OF ALL<br>THE USAGE REPORT IS TO INCLUDE<br>NUMBERS, THE PERSONS NAME WHO<br>BY LINE ITEM WITH QUANTITY PUR<br>ITEM. ADDITIONALLY THE REPORT<br>VOLUME OF THE ENTIRE CONTRACT.<br>GENERATED REPORTS AND CAN ITEM<br>BUT THE LINE ITEM TOTALS, CONT<br>REQUIRED.<br>CONTRACT PERFORMANCE EVALUATION<br>IN AN EFFORT TO IMPROVE OUR CON<br>AGENCIES WE SERVE, THE CONTRACT<br>CONTRACTORS WILL BE EVALUATED<br>THROUGH 25 OF THE CONTRACT PERI<br>TO THIS SOLICITATION. AGENCIES | ACT PERIOD<br>CONTRACT<br>CE OF STAT<br>L ORDERS.<br>THE VENDO<br>COMPLIED T<br>CHASED AND<br>IS TO SUM<br>VENDOR M<br>IZE BY ORD<br>RACT TOTAL<br>N<br>NTRACTS TO<br>FOR S PERF<br>DN THE CRI<br>FORMANCE ES<br>THAT USE | APPROXIMAT<br>PERIOD VENDOR<br>E PURCHASING<br>RS NAME, PHON<br>HE REPORT, A<br>TOTAL VALUE<br>MARIZE THE TO<br>AY SUBMIT COM<br>ER NUMBER, BY<br>S AND COPIES<br>MEET THE NEE<br>ORMANCE WILL<br>TERIA LISTED<br>VALUATION FOR<br>THIS CONTRAC | ELY FOUR<br>IS TO BE<br>A CONTRAC<br>SUMMARY<br>OF EACH L<br>TAL DOLLA<br>PUTER<br>LINE ITE<br>OF ORDERS<br>DS OF THE<br>BE MONITO<br>IN ELEMEN<br>M ATTACHEJ<br>T WILL BE | (4)<br>T<br>INE<br>R<br>ARE |           |
|   | RANDOMLY POLLED TO COMPLETE THI<br>Will be considered in determin<br>or revisions and re-bidding.<br>Will be appropriately addressed  | AGENCY REP  | TIONS FOR CON<br>ORTS OF DEFIC  | TRACT RENI<br>IENT PERFO   | EWAL                        | Ŧ         |
|   |   |   |   |  |                             | ,         |
|   |   |   |   |  |                             |           |
|   |   |   |   |  |                             |           |
|   |   |   |   |  |                             |           |
|   |   |   |   |  |                             |           |
|   | ж   |   |   |  |                             |           |
|   |   | ·   |   |  | ٠                           | ŀ         |
|   |   |   | ×   |  |                             | ·         |
|   |   |   | *<br>*  |  |                             |           |
|   |   |   |   |  |                             |           |
|   |   | ,   | ,<br>,  |  |                             |           |
|   |   |   |   |  |                             |           |
|   |   |   |   | *  |                             |           |

ę.

;

|                  | SHEET  | STATEWIDE COMPETITIVE CONTRACT |    |      |           |        |                   |
|------------------|--|--------------------------------|----|------|-----------|--------|-------------------|
| iumber<br>-Numbe |  | VENDOR: GLOBAL TEL LINK CORP   |    |      | PAGE<br>4 |        |                   |
| LINE<br>NO.      | COMMODITY/SERVICE DESCRIPTION  |                                |    | UNIT |           | DISCOU | NT OFF<br>G PRICE |
|                  | UNLESS SPECIFIED OTHERWISE BELOW:  |                                |    | -    |           |        |                   |
|                  | SHIP TO:<br>STATEWIDE DELIVERY   |                                |    | -    |           |        |                   |
| 00001            | COMMODITY CODE: 915-77-118245  | 1                              | 2  | EACH | N/A       |        |                   |
|                  | STATEWIDE PRISON INMATE PAY TELEPHONE<br>SERVICE AND INMATE CALL CONTROL FOR 16<br>ADULT AND JUVENILE INSTITUTIONS OF THE<br>LA DEPT OF PUBLIC SAFETY AND CORRECTIONS<br>CORRECTIONS SERVICES.   |                                |    |      |           |        |                   |
|                  | CONTRACTOR SHALL COMPENSATE THE STATE<br>FOR THE ABILITY TO PROVIDE THESE<br>SERVICES AND SYSTEMS IN ACCORDANCE WITH<br>T#91876YT, SOL#2149487, ADD,#01, 02,<br>03, & 04, AND CONTRACTOR'S PROPOSAL<br>DATED MAY 14, 2001.                                       |                                |    |      |           |        |                   |
| ł                | RATE OF COMPENSATION:<br>OPTION 1 (W/THUMBPRINT/PIN HOLE CAMERA<br>TELEPHONE OPTION)   |                                |    |      |           |        |                   |
| *                | PRISON PAY TELEPHONE RATE OF<br>COMPENSATION AT RATES IN RATE<br>SCHEDULE 1: 55%   |                                | ×. |      |           |        |                   |
| ¥.               | LIST OF CHANGES FOR CONTRACT STARTUP:  |                                |    |      |           | -      |                   |
| ÷                | 1.A SHROUD OVER THE FINGERPRINT READER<br>TO ENSURE PROPER FINGER/THUMB ALIGNMENT<br>AND WOULD OFFER GREATER PROTECTION FROM<br>VANDALISM.   |                                | ė  |      |           |        |                   |
|                  | 2.A PROTECTIVE COVER OVER THE PINHOLE<br>CAMERA LENS FOR GREATER PROTECTION FROM<br>VANDALISM.   |                                |    |      |           |        |                   |
|                  | 2. A WIDER ANGLE PINHOLE CAMERA LENS TO<br>CAPTURE A WIDER PICTURE. AN INMATE<br>COULD MOVE TO THE LEPT OR RIGHT, DEPEND-<br>ING ON THE LENGTH OF THE FILEPHONE<br>LANYARD, AND NOT APPEAR IN THE PICTURE.   |                                |    |      | ,         |        |                   |
|                  | LIST OF ENHANCEMENTS DURING THE CONTRACT<br>PERIOD:  |                                |    |      | •         |        |                   |
|                  | 1. A SOFTWARE FEATURE TO SAVE THE REAL-<br>TIME OPEN MICROPHONE AUDIO TO A CD.<br>EITHER AT THE DEDICATED WORKSTATION OR A<br>CORRECTIONS SERVICES COMPUTER.   |                                |    |      |           |        |                   |
|                  | 2. A SOFTWARE FEATURE TO EXPORT THE<br>PHOTOS FROM THE PINHOLE CAMERA TO A CD,<br>EMAIL ATTACHMENT, ETC. FOR OTHER USES,<br>SUCH AS, UPDATING THE INMATE PHOTO IN<br>THE CASE FILE. THE PHOTO COULD BE USE-<br>FUL FOR ESCAPES.                                  |                                |    |      |           |        |                   |
|                  | 3. A SOFTWARE FEATURE TO MANUALLY<br>ACTIVATE THE PINHOLE CAMERA WHEN THE<br>INMATE TELEPHONE IS NOT IN USE, SIMILAR<br>TO THE OPEN MIKE CAPABILITY, THE<br>ACTIVATION COULD BE USED TO CAPTURE<br>PHOTOS OF A DISTURBANCE THAT IS WITHIN<br>VIEW OF THE CAMERA, |                                |    |      |           |        |                   |
|                  |  |                                |    |      |           |        |                   |
|                  |  |                                |    |      |           | ×.     |                   |
|                  |  |                                |    |      |           |        |                   |

STATE PURCHASING



PAUL W. RAINWATER COMMISSIONER OF ADMINISTRATION

BOBBY IINDAL GOVERNOR

State of Louisiana

Division of Administration Office of State Purchasing

January 24, 2012

### **NOTIFICATION OF EXTENSION**

Ms. Teresa Ridgeway SVP, Administrator Global Tel\*Link 2609 Cameron Street Mobile AL 33607

Dear Ms. Ridgeway:

RE: PRISON PAY TELEPHONE SERVICE CONTRACT NUMBER: 404904 FILE NUMBER: Q 91876 YT

This is official notification that the contract referenced above has been extended for a period of one (1) month from February 1, 2012, through February 29, 2012, in accordance with the provisions of our original bid proposal. Enclosed is a copy of the Contract Award.

If a list of distributors was submitted with your bid proposal, it will be your responsibility, as prime contractor, to send copies of this award to each distributor. Prior approval from the Division of Administration, Purchasing Section, must be obtained before additional distributors may be added. If you have any questions concerning the above, please contact Carolyn Hoover at (225) 342-8021.

Sincerely,

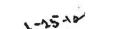
Denise Lea **Director of State Purchasing** 

By: Carolyn Hooyer

State Purchasing Officer

DML:FMS:MMR:CH:jw

Enclosure



1201 N. Third Street • Suite 2-160 • Post Office Box 94095 • Baton Rouge, Louisiana 70804-9095 • (225) 342-8010 • Fax (225) 342-8688 An Equal Opportunity Employer

STATE PURCHASING

| AWARD  |  | NUMBER : 404904<br>BUYER : CAROLYN HOOVER<br>BUYER PHONE : (225)342-8021<br>T-NUMBER : 91876  |
|--|--|---|
| STATE OF LOUISIANA<br>DIVISION OF ADMINISTRATION<br>OFFICE OF STATE PURCHASING   |  | DATE ISSUED : 01/25/12<br>VENDOR NUMBER : 631071001 00<br>VENDOR PHONE : (334)479-4500-0000<br>REQ AGENCY : 107001<br>OFFICE OF STATE PURCHASING  |
| GLOBAL TEL LINK CORP<br>2609 CAMERON ST<br>MOBILE, AL 36607  |  | AGENCY REQ NO. :<br>ISIS REQ NO. : 1208456<br>FISCAL YEAR : 02<br>Effective date : 02/01/02<br>Expiration date : 02/29/12   |
| PRISON PAY TELEPHONE SERVICE<br>H-91876-YT<br>1. THIS IS NOT AN ORDER TO SHIP OR BEGIN SERVI<br>YOU ARE AUTHORIZED TO SHIP (OR BEGIN SERVI   | CE). A CONTRACT RI   | LEASE OR PURCHASE ORDER MUST BE ISSUED BEFC   |
| 2. THIS IS NOTICE THAT THE CONTRACT REFERENCE<br>SUBMITTED. ALL TERMS, CONDITIONS, AND SPEC  | ED ABOVE HAS BEE<br>CIFICATIONS OF THE<br>THIS CONTRACT MU   | N AWARDED TO YOU BASED ON THE BID (OR PROPOS<br>SOLICITATION WILL APPLY TO ALL ORDERS.<br>BT ISSUE AN ORDER AND REFERENCE THE CONTRAC   |
| 2. THIS IS NOTICE THAT THE CONTRACT REFERENCE<br>SUBMITTED. ALL TERMS, CONDITIONS, AND SPEC<br>3. ANY AGENCY AUTHORIZED TO PURCHASE FROM<br>NUMBER, LINE NUMBER AND COMMODITY ITEM N   | ED ABOVE HAS BEE<br>CIFICATIONS OF THE<br>THIS CONTRACT MU<br>UMBER FOR EACH IT<br>PERMITTED (UNLESS<br>OBTAINED BEFORE  | N AWARDED TO YOU BASED ON THE BID (OR PROPOS<br>SOLICITATION WILL APPLY TO ALL ORDERS.<br>ST ISSUE AN ORDER AND REFERENCE THE CONTRAC<br>EM.<br>APPROVED BY THE OFFICE OF STATE PURCHASING F<br>DISTRIBUTORS CAN BE ADDED OR DELETED.   |
| <ol> <li>2. THIS IS NOTICE THAT THE CONTRACT REFERENCE<br/>SUBMITTED. ALL TERMS, CONDITIONS, AND SPECE</li> <li>3. ANY AGENCY AUTHORIZED TO PURCHASE FROM<br/>NUMBER, LINE NUMBER AND COMMODITY ITEM N</li> <li>4. CHANGES IN ITEMS TO BE FURNISHED ARE NOT I<br/>TO DELIVERY). PRIOR APPROVAL MUST ALSO BE</li> <li>5. IF A DISTRIBUTOR LIST WAS SUBMITTED, CONTR</li> <li>6. QUANTITIES LISTED ARE ESTIMATED AND NO QU<br/>STATED). CONTRACTOR MUST SUPPLY ACTUAL F</li> </ol>   | ED ABOVE HAS BEE<br>DIFICATIONS OF THE<br>THIS CONTRACT MU<br>UMBER FOR EACH IT<br>PERMITTED (UNLESS<br>OBTAINED BEFORE<br>ACTOR MUST SEND<br>ANTITIES ARE GUAR  | N AWARDED TO YOU BASED ON THE BID (OR PROPOS<br>SOLICITATION WILL APPLY TO ALL ORDERS,<br>BT ISSUE AN ORDER AND REFERENCE THE CONTRAC<br>EM.<br>APPROVED BY THE OFFICE OF STATE PURCHASING F<br>DISTRIBUTORS CAN BE ADDED OR DELETED.<br>COPIES OF THIS AWARD TO EACH DISTRIBUTOR.<br>ANTEED (UNLESS "COMMITTED VOLUME" IS SPECIFIC |
| <ol> <li>THIS IS NOTICE THAT THE CONTRACT REFERENCE<br/>SUBMITTED. ALL TERMS, CONDITIONS, AND SPECE</li> <li>ANY AGENCY AUTHORIZED TO PURCHASE FROM<br/>NUMBER, LINE NUMBER AND COMMODITY ITEM N</li> <li>CHANGES IN ITEMS TO BE FURNISHED ARE NOT I<br/>TO DELIVERY). PRIOR APPROVAL MUST ALSO BE</li> <li>IF A DISTRIBUTOR LIST WAS SUBMITTED, CONTR</li> <li>GUANTITIES LISTED ARE ESTIMATED AND NO QU<br/>STATED). CONTRACTOR MUST SUPPLY ACTUAL R</li> <li>COMPLIANCE WITH CIVIL RIGHTS LAWS.</li> <li>THE CONTRACTOR AGREES TO ABIDE BY THE RE<br/>THE CIVIL RIGHTS ACT OF 1964, AS AMENDED BY<br/>THE FEDERAL REHABILITATION ACT OF 1973, AS I<br/>1974, TITLE IX OF THE EDUCATION AMENDMENTS<br/>THE REQUIREMENTS OF THE AMERICANS WITH DI<br/>IN ITS EMPLOYMENT PRACTICES, AND WILL REND<br/>RESULT OF THIS AGREEMENT, WITHOUT REGARD<br/>POLITICAL AFFILIATION, OR DISABILITIES. ANY ACTION</li> </ol> | ED ABOVE HAS BEE<br>CIFICATIONS OF THE<br>THIS CONTRACT MU<br>UMBER FOR EACH IT<br>PERMITTED (UNLESS<br>OBTAINED BEFORE<br>ACTOR MUST SEND<br>ANTITIES ARE GUAR<br>EQUIREMENTS OR<br>CONTREMENTS OF THE<br>THE EQUAL OPPORT<br>AMENDED, THE AGE AG<br>SIBILITIES ACT OF 1<br>ER SERVICES UNDE<br>TO RACE, COLOR, DISCRIMINATION<br>PLICABLE SHALL BE | N AWARDED TO YOU BASED ON THE BID (OR PROPOS<br>SOLICITATION WILL APPLY TO ALL ORDERS,<br>BT ISSUE AN ORDER AND REFERENCE THE CONTRAC<br>EM.<br>APPROVED BY THE OFFICE OF STATE PURCHASING F<br>DISTRIBUTORS CAN BE ADDED OR DELETED.<br>COPIES OF THIS AWARD TO EACH DISTRIBUTOR.<br>ANTEED (UNLESS "COMMITTED VOLUME" IS SPECIFIC |

PAGE 03/05

| NUMBER         PERCEN         UNKOR:         GLOBAL TELLINKCORP         Pada           1         TERMS AND CONDITIONS. THIS SULCITATION CONTAINS ALL TERMS AND<br>CONTACTS, FORMS. THE SULCITATION CONTAINS ALL TERMS AND<br>CONTACTS, FORMS. THE PURCHASE/RELEASE ORDER IS THE ONLY BINDING<br>DOCUMENT TO BE ISSUED AGAINST THIS CONTACT. SIGNING OF VENDOR<br>CAUSE BDJ TO BE REJECTED.           2         VENDOR'S FORMS. THE PURCHASE/RELEASE ORDER IS THE ONLY BINDING<br>DOCUMENT TO BE ISSUED AGAINST THIS CONTACT. SIGNING OF VENDOR'S<br>FORMS IS NOT ALLOWED.           3         PRICE REDUCTIONS. WHENEVER THERE IS A REDUCTION IN PRICE, WHICH IS<br>LOWER THAN THE CONTACT PRICE, OFFENED TO SIMILARLY SITUATED CUSTOMERS<br>CONTACTING FOR THE SAME PERIOD AND PRESENTED DIRECTLY TO THE DIRECTOR<br>OF OFFENED TO AN AGENCY UNLESS THAT REDUCTION IS OFFERED TO ALL<br>AGENCIES.           4         DELIVERIES. CONTRACTORS WILL MAINTAIN AN ADEQUATE SUPPLY OF ALL ITEMS<br>IN ORDER TO MEET SPECIFIED DELIVERY.           5         PAVENT. MALL JEE MADE ON THE BASIS OF UNIT PRICE AS LISTED<br>IN THIS CONTRACT, SUCH PRICE AND PAVENT WILL CONSTITUTE FULL<br>CONTRACTOR ALTHOUGH ALL ITEMS HAVE NOT BEEN DELIVERD. THIS<br>PAVENT. PAVENT WILL AGE MADE ON THE BASIS OF UNIT PRICE AS LISTED<br>IN THIS CONTRACT, THE ADENCY REFUSE TO MARE PARTIAL PAVENTS TO<br>THE CONTRACTOR STATE AGENCY REFUSE TO MARE PARTIAL PAVENTS TO<br>THE CONTRACTOR STATE AUTORNAL AL UTENS HAVE NOT BEEN DELIVERED. THIS<br>PAVENT IN NO WAY RELIEVES THE CONTRACTOR WILL BE DESIGNATED AS PRIME<br>CONTRACTOR ALTHOUGH AND NORDER.           5         PAVENT WILL THE STATE AGENCY RESULTING FOR THIS SOLUCTATION AS PRIME<br>CONTRACTOR OF AND PRIVENES INTO CONTRACTOR WILL BE RESULTING<br>THE CONTRACTOR WILL THE STATE AGENCY RECUSE TO MARE PARTIAL PAVENTS TO<br>THE CONTRACTOR THE NONDE AND PRI  | SPECIAL            | TERMS AND CONDITIONS   | STATEWIDE COMPETITIVE CONTRACT   |           |
|--|--------------------|--|--|-----------|
| <ul> <li>CONDITIONS WITH RESPECT.TO-THE COMMODITIES HEREIN. ANY VENDOR<br/>CONTRACTS, FORMS. THEREY WO OTHER MATERIALS SUBMITTED WITH BID MAY<br/>CAUSE BID TO BE REJECTED.</li> <li>VENDOR'S FORMS. THE PURCHASE/RELEASE ORDER IS THE ONLY BINDING<br/>DUCUMENT TO BE ISSUED AGAINST THIS CONTRACT. SIGNING OF VENDOR'S<br/>FORMS IS NOT ALLOWED.</li> <li>PRICE REDUCTIONS. WHENEVER THERE IS A REDUCTION IN PRICE, WHICH IS<br/>LOWER THAN THE CONTRACT PRICE, OFFERED TO SIMILARLY SITUATED CUSTOMERS<br/>CONDITIONS, SAID REDUCTION HUGT REPRESENTED DIRECTIVE TO THE<br/>DECOMPT TO AN ADENCY UNLESS THAT REDUCTION IN A STATEWIDE CONTRACT MAY<br/>BE DFFERED TO AN AGENCY UNLESS THAT REDUCTION ON A STATEWIDE CONTRACT MAY<br/>BE DFFERED TO AN AGENCY UNLESS THAT REDUCTION IS OFFERED TO ALL<br/>AGENCIES.</li> <li>DELIVERIES. CONTRACTORS WILL MAINTAIN AN ADEQUATE SUPPLY OF ALL ITEMS<br/>IN ORDER TO MEET SPECIFIED DELIVERY.</li> <li>PAYMENT. PAYMENT WILL BE MADE ON THE BASIS OF UNIT PRICE AS LISTED<br/>IN THIS CONTRACT, SUCH REICE AND PAYHENT WILL CONSTITUTE FULL<br/>COMPENSATION FOR FURNISHING AND DELIVERING THE CONTRACT COMDUTIES.<br/>IN NO CASE WILL THE STATE AGENCY RESUS TO MAKE PARTIAL PAYMENTS TO<br/>THE CONTRACTOR ANT THE AGENCY RESUS TO MAKE PARTIAL PAYMENTS TO<br/>THE CONTRACTOR ON ANY CONTRACT REQUENT OF THE ORDER. TAYMENT WILL BE MADE TO<br/>VENDOR AND ADDRESS AS SHOWN ON ORDER.</li> <li>VENDOR LIST. THE BIDDER WHO SIGNS THE BID WILL BE DESIGNATED AS PRIME<br/>CONTRACTOR ON ANY CONTRACT REQUITING FROM THES DUSTRIBUTORS INCLUDING THE<br/>CONTRACTOR ON ANY DISTRIBUTOR VENDORS LISTED.</li> <li>VENDOR LIST. THE BIDDER WHO SIGNS THE DID WILL BE DESIGNATED AS PRIME<br/>CONTRACTOR ON ANY CONTRACT REQUITING FROM THES SUBMIT WITH THE<br/>FIGURATION OF THOSE ADDITIONAL AUTORIZED DISTRIBUTORS INCLUDING THE<br/>CONTRACTOR ON ANY DISTRIBUTOR VENDORS LISTED.</li> <li>VENDOR SECURITY CLEARANCE PROCESS. ANY VENDOR OR VENDOR PERSONNEL<br/>VENDOR AND ADDRESS AS SHOWN ON ORDER.</li> <li>VENDOR SECURITY CLEARANCE PROCESS. ANY VENDOR OR VENDOR PERSONNEL<br/>VENDOR SECURITY CLEARANCE PROCESS. ANY VENDOR OR V</li></ul>   | NUMBER<br>T-NUMBER | : 404904<br>: 91876  | VENDOR: GLOBAL TEL LINK CORP   | PAGE<br>2 |
| <ul> <li>DOCUMENT TO BE ISSUED AGAINST THIS CONTRACT. SIGNING OF VENDOR'S FORMS IS NOT ALLOWED.</li> <li>PRICE REDUCTIONS. WHENEVER THERE IS A REDUCTION IN PRICE, WHICH IS LOWER THAN THE CONTRACT PRICE, OFFERED TO SIMILARLY SITUATED CUSTOMERS CONTRACTING FOR THE SAME PERIOD AND UNDER THE SAME TERMS AND CONTRACTING FOR THE SAME PERIOD AND UNDER THE SAME TERMS AND CONTRACTING FOR THE SAME PERIOD AND UNDER THE SAME TERMS AND CONTRACTING FOR THE SAME PERIOD AND UNDER THE SAME TERMS AND CONTRACTING FOR THE SAME PERIOD AND UNDER THE SAME TERMS AND CONTRACTING FOR THE SAME PERIOD POINT ON A STATEWIDE CONTRACT MAY BE OFFERED TO ALL AGENCIES.</li> <li>DELIVERIES. CONTRACTORS WILL MAINTAIN AN ADEQUATE SUPPLY OF ALL ITEMS IN ORDER TO MEET SPECIFIED DELIVERY.</li> <li>PAYMENT. PAYMENT WILL BE MADE ON THE BASIS OF UNIT PRICE AS LISTED IN ORDER TO MEET SPECIFIED DELIVERY.</li> <li>PAYMENT. PAYMENT WILL BE MADE ON THE BASIS OF UNIT PRICE AS LISTED IN CONSTRUCT ON HOT PRICE AND PAYMENT WILL CONTRACT CONHODITIES. IN NO CASE WILL THE STATE AGENCY REGUSE TO MAKE PARTIAL PAYMENTS TO THE CONTRACT OR ALTHOUGH ALL ITEMS HAVE NOT BEEN DELIVERED. THIS CONTRACT ON TO THE CONTRACT ON ADD TO THE SES THE OFTIC ORDER. PAYMENT WILL BE MADE TO VENDOR AND ADDRESS AS SHOWN ON ORDER.</li> <li>VENDOR LIST. THE BIDDER WHD SIGNS THE BID WILL BE DESIGNATED AS PRIME CONTRACTOR ON ANY CONTRACT RESULTING FROM THIS SOLICITATION. IF ADDITIONAL DISTRIBUTOR VENDORS ANE AUTHORIZED TO RECEIVE SECURITY CLEARANCE PRICH TO VENDORS AND ADDRESS. THE PRIME CONTRACTOR WILL BE RESPONSIBLE FOR THES CONTANCE NUMBER, DATE ON THAS SADDITIONAL AUTHORIZED DISTRIBUTORS INCLUDING THE COMPLETE BUSINESS ADDRESS. THE PRIME CONTRACTOR WILL BE RESPONSIBLE FOR THE ACTIONS OF ANY VENDOR OR VENDOR PERSONNEL WITH THE BID TO HACE AND YENDING THE SUCCESSE AND VENDOR OR VENDOR PERSONNEL TO THE ACTIONS OF ANY DISTRIBUTOR VENDORS LISTED.</li> <li>VENDOR SECURITY CLEARANCE PROCESS: ANY VENDOR OR VENDOR PERSONNEL TO THE ACTIONS OF ANY DISTRIBUTOR VENDORS SUCCESSE ON THE ADDITIONS AND DENDE</li></ul>   |                    | CONDITIONS WITH RESPECTATO THE CO<br>Contracts, Forms, Terms of Other  | DMMODITIES HEREIN. ANY VENDOR  |           |
| <ul> <li>LDWER THAN THE CONTRACT PRICE, OFFERED TO SIMILARLY SITUATED CUSTOMERS<br/>CONDITIONS, SAID REDUCTION MUST BE PRESENTED DIRECTLY TO THE DIRECTOR<br/>CONDITIONS, SAID REDUCTION MUST BE PRESENTED DIRECTLY TO THE DIRECTOR<br/>OF STATE PURCHASING. NO PRICE REDUCTION ON A STATEWIDE CONTRACT MAY<br/>BE DEFERED TO AN AGENCY UNLESS THAT REDUCTION IS OFFERED TO ALL<br/>AGENCIES.</li> <li>DELIVERIES. CONTRACTORS WILL MAINTAIN AN ADEQUATE SUPPLY OF ALL ITEMS<br/>IN ORDER TO MEET SPECIFIED DELIVERY.</li> <li>PAYMENT. PAYMENT WILL BE MADE ON THE BASIS OF UNIT PRICE AS LISTED<br/>IN THIS CONTRACT, SUCH PRICE AND PAYMENT WILL CONTRACT COMMODITIES.<br/>IN NO CASE WILL THE STATE AGENCY REUSE TO MAKE PARTIAL PAYMENTS TO<br/>THE CONTRACTOR ALTHOUGH ALL ITEMS HAVE NOT BEEN DELIVERED. THIS<br/>PAYMENT IN WAY RELIEVES THE CONTRACTOR OF HIS RESPONSIBILITY TO<br/>EFFECT SHIPMENT OF THE BALANCE OF THE ORDER. PAYMENT WILL DE MADE TO<br/>VENDOR AND ADDRESS AS SHOWN ON ORDER.</li> <li>VENDOR LIST. THE BIDDER WHO SIGNS THE BID WILL BE DESIGNATED AS PRIME<br/>CONTRACTOR ON ANY CONTRACT RESULTING FROM THIS SOLICITATION. IF<br/>ADDITIONAL DISTRIBUTOR VENDORS ARE AUTHORIZED TO RECEIVE ORDERS FOR<br/>ITEMS CONTAINED IN SAID CONTRACT, THE BIDD WILL BE DESIGNATED AS PRIME<br/>CONTRACTOR ON ANY CONTRACT, RESULTING FROM THIS SOLICITATION. IF<br/>ADDITIONAL DISTRIBUTOR VENDORS ARE AUTHORIZED TO RECEIVE ORDERS FOR<br/>ITEMS CONTAINED IN SAID CONTRACT, THE BIDDER SHOULD USUMIT WITH THE<br/>BID A LIST OF THOSE ADDITIONAL AUTHORIZED DO RECEIVE SECURITY<br/>CLEARANCE PRIOR TO ENTRERIMG THE INSTITUTION IS REQUIRED TO RECEIVE SECURITY<br/>FURNIST ANG MORKING IN AN INSTITUTION IS REQUIRED TO RECEIVE SECURITY<br/>FURNIST THE COMPONING AND RADISTRIBUTOR VENDOR VENDOR PERSONNEL<br/>VISITING OR MORKING IN AN INSTITUTION HIST BE FURNISHED IN WRITING<br/>TO THE SITE OF BIRTH, RACE AND SEX OF EACH EMPLOYEE WIDD MULL BE<br/>ENTERING THE COMPONING ANY DISTRIBUTOR VENDOR VENDOR MUST<br/>FURNIST THE COMPONING AND RADIS REPORTED TO RECEIVE SECURITY<br/>FURNIST THE COMPONING AND AND RELEVEND AND SEAL NOT HE INSTITUTION GROUNDS<br/>UNTIL THE ABOVE CLEARANCE PROCESS: ANY V</li></ul> | 2                  | DOCUMENT TO BE ISSUED AGAINST THI  |  |           |
| <ul> <li>IN ORDER TO MEET SPECIFIED DELIVERY.</li> <li>PAYMENT. PAYMENT WILL BE MADE ON THE BASIS OF UNIT PRICE AS LISTED<br/>IN THIS CONTRACT; SUCH PRICE AND PAYMENT WILL CONSTITUTE FULL<br/>COMPENSATION FOR FURNISHING AND DELIVERING THE CONTRACT COMMODITIES.<br/>IN NO CASE WILL THE STATE AGENCY REFUSE TO MAKE PARTIAL PAYMENTS TO<br/>THE CONTRACTOR ALTHOUGH ALL ITEMS HAVE NOT BEEN DELIVERD. THIS<br/>PAYMENT IN NO WAY RELIEVES THE CONTRACTOR OF HIS RESPONSIBILITY TO<br/>EFFECT SHIPMENT OF THE BALANCE OF THE ORDER. PAYMENT WILL BE MADE TO<br/>VENDOR AND ADDRESS AS SHOWN ON ORDER.</li> <li>VENDOR LIST. THE BIDDER WHO SIGNS THE BID WILL BE DESIGNATED AS PRIME<br/>CONTRACTOR ON ANY CONTRACT RESULTING FROM THIS SOLICITATION. IF<br/>ADDITIONAL DISTRIBUTOR VENDORS ARE AUTHORIZED TO RECEIVE ORDERS FOR<br/>ITEMS CONTAINED IN SAID CONTRACT, THE BIDDER SHOULD SUBMIT WITH THE<br/>BID A LIST OF THOSE ADDITIONAL AUTHORIZED DISTRIBUTORS INCLUDING THE<br/>COMPLETE BUSINESS ADDRESS. THE PRIME CONTRACTOR WILL BE RESPONSIBLE<br/>FOR THE ACTIONS OF ANY DISTRIBUTOR VENDORS ALISTED.</li> <li>VENDOR SECURITY CLEARANCE PROCESS: ANY VENDOR OR VENDOR PERSONNEL<br/>VISITING OR WORKING IN AN INSTITUTION IS REQUIRED TO RECEIVE SECURITY<br/>CLEARANCE PRIOR TO ENTERING THE AND SITUTION GROUNDS. VENDOR MUST<br/>FURNISH THE FULL NAME, DRIVER'S LICENSE NUMBER, SOCIAL SECURITY<br/>NUMBER, DATE OF BITH, RACE AND SKI OF EACH EMPLOYEE WHO WILL BE<br/>ENTERING THE COMPOUND. THIS INFORMATION MUST BE FURNISHED IN WRITING<br/>TO THE SITE VISIT COORDINATOR PRIOR TO COMMENCING WORK ON THE<br/>AWARDED PROJECT. A CRIMINAL BACKGROUND CHECK WILL BE CONDUCTED ON EACH<br/>EMPLOYEE, AND UPON ARRIVAL, ID CARDS WILL BE ISSUED TO EACH EMPLOYEE.<br/>NO VENTRE PERSONNEL WILL BE ALLOWED TO MORK ON THE INSTITUTION GROUNDS<br/>UNTIL THE ABOUNC CLEARANCE APPROVAL PROCESS IS COMPLETED. THE<br/>SUCCESSFUL VENDOR IS ALSO REQUIRED TO PROVIDE A WRITTEN INVENTORY<br/>OF TOOLS, VEHICLES AND/OR TRAILERS PRIOR TO ENTERING THE INSTITUTION<br/>GROUNDS.</li> <li>NON-EXCLUSIVITY</li> <li>THIS AGREEMENT IS NON-EXCLUSIVE AND SHALL NOT IN ANY WAY PRECLUDE<br/>STATE AGENCIES FROM ENTERTING IN</li></ul>     | 3                  | LOWER THAN THE CONTRACT PRICE, OF<br>Contracting for the same period A<br>Conditions, said reduction must b<br>of state purchasing. No price re<br>be offered to an agency unless th   | FERED TO SIMILARLY SITUATED CUSTOMERS<br>and under the same terms and<br>be presented directly to the director<br>eduction on a statewide contract may   |           |
| <ul> <li>IN THIS CONTRACT; SUCH PRICE AND PAYMENT WILL CONSTITUTE FULL<br/>COMPENSATION FOR FURNISHING AND DELIVERING THE CONTRACT COMMODITIES.<br/>IN NO CASE WILL THE STATE AGENCY REEUSE TO MAKE PARTIAL PAYMENTS TO<br/>THE CONTRACTOR ALTHOUGH ALL ITEMS HAVE NOT BEEN DELIVERED. THIS<br/>PAYMENT IN NO WAY RELIEVES THE CONTRACTOR OF HIS RESPONSIBILITY TO<br/>EFFECT SHIPMENT OF THE BALANCE OF THE ORDER. PAYMENT WILL BE MADE TO<br/>VENDOR AND ADDRESS AS SHOWN ON ORDER.</li> <li>VENDOR LIST. THE BIDDER WHO SIGNS THE BID WILL BE DESIGNATED AS PRIME<br/>CONTRACTOR ON ANY CONTRACT RESULTING FROM THIS SOLICITATION. IF<br/>ADDITIONAL DISTRIBUTOR VENDORS ARE AUTHORIZED TO RECEIVE ORDERS FOR<br/>ITEMS CONTAINED IN SAID CONTRACT, THE BIDDER SHOULD SUBMIT WITH THE<br/>BID A LIST OF THOSE ADDITIONAL AUTHORIZED DISTRIBUTORS INCLUDING THE<br/>COMPLETE BUSINESS ADDRESS. THE PRIME CONTRACTOR WILL BE RESPONSIBLE<br/>FOR THE ACTIONS OF ANY DISTRIBUTOR VENDORS &amp; LISTED.</li> <li>VENDOR SECURITY CLEARANCE PROCESS: ANY VENDOR OR VENDOR PERSONNEL<br/>VISITING ON WORKING IN AN INSTITUTION SEQUIRED TO RECEIVE SECURITY<br/>CLEARANCE PRIOR TO ENTERING THE INSTITUTION GROUNDS. VENDOR MUST<br/>FURNISH THE FULL NAME, DRIVER'S LICENSE NUMBER, SOCIAL SECURITY<br/>NUMBER, DATE OF BIRTH, RACE AND SEX OF EACH EMPLOYEE WHO WILL BE<br/>ENTERING THE COMPOUND. THIS INFORMATION MUST BE FURNISHED IN WRITING<br/>TO THE SITI VISIT COORDINATOR PRIOR TO COMMENCING WORK ON THE<br/>AWARDED PROJECT. A CRIMINAL BACKGROUND CHECK WILL BE CONDUCTED ON EACH<br/>EMPLOYEE, AND UPON ARRIVAL, ID CARDS WILL BE ISSUED TO EACH EMPLOYEE.<br/>NO VENDOR PERSONNEL WILL BE ALLOWED TO WORK ON THE<br/>SUCCESSFUL VENDOR IS ALSO REQUIRED TO WORK ON THE INSTITUTION GROUNDS<br/>UNTIL THE ABOVE CLEARANCE APPROVAL PROCESS IS COMPLETED. THE<br/>SUCCESSFUL VENDOR IS ALSO REQUIRED TO AWART THE INSTITUTION GROUNDS<br/>UNTIL THE ABOVE CLEARANCE APPROVAL PROCESS IS COMPLETED. THE<br/>SUCCESSFUL VENDOR IS ALSO REQUIRED TO AWART THE INSTITUTION GROUNDS<br/>UNTIL THE ABOVE CLEARANCE APPROVAL PROCESS IS COMPLETED. THE<br/>SUCCESSFUL VENDOR IS ALSO REQUIRED TO PROVIDE A WRITTEN INVENTORY<br/>OF TO</li></ul>     | 4                  |  |  | *         |
| <ul> <li>CONTRACTOR ON ANY CONTRACT RESULTING FROM THIS SOLICITATION. IF<br/>ADDITIONAL DISTRIBUTOR VENDORS ARE AUTHORIZED TO RECEIVE ORDERS FOR<br/>ITEMS CONTAINED IN SAID CONTRACT, THE BIDDER SHOULD SUBMIT WITH THE<br/>BID A LIST OF THOSE ADDITIONAL AUTHORIZED DISTRIBUTORS INCLUDING THE<br/>COMPLETE BUSINESS ADDRESS. THE PRIME CONTRACTOR WILL BE RESPONSIBLE<br/>FOR THE ACTIONS OF ANY DISTRIBUTOR VENDORS LISTED.</li> <li>VENDOR SECURITY CLEARANCE PROCESS: ANY VENDOR OR VENDOR PERSONNEL<br/>VISITING OR WORKING IN AN INSTITUTION IS REQUIRED TO RECEIVE SECURITY<br/>CLEARANCE PRIOR TO ENTERING THE INSTITUTION GROUNDS. VENDOR MUST<br/>FURNISH THE FULL NAME, DRIVER'S LICENSE NUMBER, SOCIAL SECURITY<br/>NUMBER, DATE OF BIRTH, RACE AND SEX OF EACH EMPLOYEE WHO WILL BE<br/>ENTERING THE COMPOUND. THIS INFORMATION MUST BE FURNISHED IN WRITING<br/>TO THE SITE VISIT COORDINATOR PRIOR TO COMMENCING WORK ON THE<br/>AWARDED PROJECT. A CRIMINAL BACKGROUND CHECK WILL BE CONDUCTED ON EACH<br/>EMPLOYEE, AND UPON ARRIVAL, ID CARDS WILL BE ISSUED TO EACH EMPLOYEE.<br/>NO VENDOR PERSONNEL WILL BE ALLOWED TO WORK ON THE INSTITUTION GROUNDS<br/>UNTLL THE ABOVE CLEARANCE APPROVAL PROCESS IS COMPLETED. THE<br/>SUCCESSFUL VENDOR IS ALSO REQUIRED TO PROVIDE A WRITTEN INVENTORY<br/>OF TOOLS, VEHICLES AND/OR TRAILERS PRIOR TO ENTERING THE INSTITUTION<br/>GROUNDS.</li> <li>NON-EXCLUSIVITY</li> <li>THIS AGREEMENT IS NON-EXCLUSIVE AND SHALL NOT IN ANY WAY PRECLUDE<br/>STATE AGENCIES FROM ENTERING INTO SIMILAR AGREEMENTS AND/OR<br/>ARRANGEMENTS WITH OTHER VENDORS OF FROM ACQUIRING SIMILAR, EQUAL,</li> </ul>   | . 5                | IN THIS CONTRACT; SUCH PRICE AND<br>COMPENSATION FOR FURNISHING AND I<br>IN NO CASE WILL THE STATE AGENCY<br>THE CONTRACTOR ALTHOUGH ALL ITEMS<br>PAYMENT IN NO WAY RELIEVES THE CO<br>EFFECT SHIPMENT OF THE BALANCE OF   | PAYMENT WILL CONSTITUTE FULL<br>Delivering the contract commodities.<br>Refuse to make partial payments to<br>& have not been delivered. This<br>Intractor of his responsibility to<br>The order. Payment will be made to  |           |
| VISITING OR WORKING IN AN INSTITUTION IS REQUIRED TO RECEIVE SECURITY<br>CLEARANCE PRIOR TO ENTERING THE INSTITUTION GROUNDS. VENDOR MUST<br>FURNISH THE FULL NAME, DRIVER'S LICENSE NUMBER, SOCIAL SECURITY<br>NUMBER, DATE OF BIRTH, RACE AND SEX OF EACH EMPLOYEE WHO WILL BE<br>ENTERING THE COMPOUND. THIS INFORMATION MUST BE FURNISHED IN WRITING<br>TO THE SITE VISIT COORDINATOR PRIOR TO COMMENCING WORK ON THE<br>AWARDED PROJECT. A CRIMINAL BACKGROUND CHECK WILL BE CONDUCTED ON EACH<br>EMPLOYEE, AND UPON ARRIVAL, ID CARDS WILL BE ISSUED TO EACH EMPLOYEE.<br>NO VENDOR PERSONNEL WILL BE ALLOWED TO WORK ON THE INSTITUTION GROUNDS<br>UNTIL THE ABOVE CLEARANCE APPROVAL PROCESS IS COMPLETED. THE<br>SUCCESSFUL VENDOR IS ALSO REQUIRED TO PROVIDE A WRITTEN INVENTORY<br>OF TOOLS, VEHICLES AND/OR TRAILERS PRIOR TO ENTERING THE INSTITUTION<br>GROUNDS.<br>8 NON-EXCLUSIVITY<br>THIS AGREEMENT IS NON-EXCLUSIVE AND SHALL NOT IN ANY WAY PRECLUDE<br>STATE AGENCIES FROM ENTERING INTO SIMILAR AGREEMENTS AND/OR<br>ARRANGEMENTS WITH OTHER VENDORS OR FROM ACQUIRING SIMILAR, EQUAL,  | 6                  | CONTRACTOR ON ANY CONTRACT RESULT<br>ADDITIONAL DISTRIBUTOR VENDORS AN<br>ITEMS CONTAINED IN SAID CONTRACT,<br>BID A LIST OF THOSE ADDITIONAL AU<br>COMPLETE BUSINESS ADDRESS. THE P   | ING FROM THIS SOLICITATION. IF<br>RE AUTHORIZED TO RECEIVE ORDERS FOR<br>The Bidder Should Submit with the<br>Thorized Distributors including the<br>Prime Contractor Will be responsible  |           |
| THIS AGREEMENT IS NON-EXCLUSIVE AND SHALL NOT IN ANY WAY PRECLUDE<br>State Agencies from Entering into Similar Agreements and/or<br>Arrangements with other vendors or from Acquiring Similar, Equal,  | 7                  | VISITING OR WORKING IN AN INSTITU<br>CLEARANCE PRIOR TO ENTERING THE I<br>FURNISH THE FULL NAME, DRIVER'S L<br>NUMBER, DATE OF BIRTH, RACE AND S<br>ENTERING THE COMPOUND. THIS INFOR<br>TO THE SITE VISIT COORDINATOR PRI<br>AWARDED PROJECT. A CRIMINAL BACKG<br>EMPLOYEE, AND UPON ARRIVAL, ID CA<br>NO VENDOR PERSONNEL WILL BE ALLOW<br>UNTIL THE ABOVE CLEARANCE APPROVA<br>SUCCESSFUL VENDOR IS ALSO REQUIRE<br>OF TOOLS, VEHICLES AND/OR TRAILER | ITION IS REQUIRED TO RECEIVE SECURITY<br>INSTITUTION GROUNDS. VENDOR MUST<br>ICENSE NUMBER, SOCIAL SECURITY<br>EX OF EACH EMPLOYEE WHO WILL BE<br>MATION MUST BE FURNISHED IN WRITING<br>OR TO COMMENCING WORK ON THE<br>GROUND CHECK WILL BE CONDUCTED ON EACH<br>WRDS WILL BE ISSUED TO EACH EMPLOYEE.<br>HED TO WORK ON THE INSTITUTION GROUNDS<br>AL PROCESS IS COMPLETED. THE<br>D TO PROVIDE A WRITTEN INVENTORY |           |
| STATE AGENCIES FROM ENTERING INTO SIMILAR AGREEMENTS AND/OR<br>Arrangements with other vendors or from acquiring similar, equal,   | 8                  | NON-EXCLUSIVITY  |  |           |
|  | ·                  | STATE AGENCIES FROM ENTERING INTO<br>Arrangements with other vendors o   | SIMILAR AGREEMENTS AND/OR<br>R FROM ACQUIRING SIMILAR, EQUAL,  |           |
|  |                    |  |  |           |

· .

| SPECIAL | TERMS AND CONDITIONS   | STATEWIDE COMPETITIVE CONTRACT  |           |
|---------|--|---|-----------|
|         | : 404904<br>; 91876  | VENDOR: GLOBAL TEL LINK CORP  | PAGE<br>3 |
|         | THIS CONTRACT DURING THE CONT<br>MONTHS PRIOR TO THE END OF TH<br>PREPARED TO SUBMIT TO THE OFF<br>USAGE REPORT WITH COPIES OF A<br>THE USAGE REPORT IS TO INCLUIN<br>NUMBERS, THE PERSONS NAME WHO<br>BY LINE ITEM WITH QUANTITY PA<br>ITEM. ADDITIONALLY THE REPORT<br>VOLUME OF THE ENTIRE CONTRACT<br>GENERATED REPORTS AND CAN ITA<br>BUT THE LINE ITEM TOTALS, CON<br>REQUIRED.<br>CONTRACT PERFORMANCE EVALUAT<br>IN AN EFFORT TO IMPROVE OUR (A<br>AGENCIES WE SERVE, THE CONTRACT<br>CONTRACTORS WILL BE EVALUATED<br>THROUGH 25 OF THE CONTRACT PA<br>TO THIS SOLICITATION. AGENCI<br>RANDOMLY POLLED TO COMPLETE TH<br>WILL BE CONSIDERED IN DETERMI<br>OR REVISIONS AND RE-BIDDING. | DE THE VENDORS NAME, PHONE AND FAX<br>O COMPLIED THE REPORT, A SUMMARY<br>URCHASED AND TOTAL VALUE OF EACH LINE<br>RT IS TO SUMMARIZE THE TOTAL DOLLAR<br>T. VENDOR MAY SUBMIT COMPUTER<br>EMIZE BY ORDER NUMBER, BY LINE ITEM,<br>NTRACT TOTALS AND COPIES OF ORDERS ARE<br>ION<br>CONTRACTS TO MEET THE NEEDS OF THE<br>ACTOR'S PERFORMANCE WILL BE MONITORED.<br>D ON THE CRITERIA LISTED IN ELEMENTS 3<br>ERFORMANCE EVALUATION FORM ATTACHED<br>IES THAT USE THIS CONTRACT WILL BE |           |
|         |  |   |           |
|         |  |   | ,<br>     |
|         |  |   | 2<br>     |
|         |  |   |           |

...

| PRICE              | ENEET  | STATEWIDE C        | OMPETITIN | E CONTRACT |                               |
|--------------------|--|--------------------|-----------|------------|-------------------------------|
| NUMBER<br>T-NUMBER | : 404904<br>R : 91876  |                    |           |            | PAGE<br>4                     |
| LINE NO.           | COMMODITY/SERVICE DESCRIPTION  | GUANTITY<br>FROMTO | UNIT      |            | DISCOUNT OFF<br>CATALOG PRICE |
|                    | UNLESS SPECIFIED OTHERWISE BELOW:<br>SHIP TO:<br>STATEWIDE DELIVERY  |                    |           |            |                               |
| 00001              | COMMODITY CODE: 916-77-118245<br>STATEWIDE PRISON INMATE PAY TELEPHONE<br>SERVICE AND INMATE CALL CONTROL FOR 16<br>ADULT AND JUMATE CALL CONTROL FOR 16<br>ADULT AND JUMATE CALL CONTROL FOR 16<br>CONTRACTOR SHALL COMPENSATE THE STATE<br>FOR THE ABILITY TO PROVIDE THESE<br>SERVICES AND SYSTEMS IN ACCORDANCE WITH<br>T#91678YT, SOL #2149487, ADD #01, 02,<br>03, 5, 04, AND CONTRACTOR'S PROPOSAL<br>DATED MAY 14, 2001.<br>RATE OF COMPENSATION:<br>OPTION 1 (W/THUMBPRINT/PIN HOLE CAMERA<br>TELEPHONE OPTION) | 1                  | EACH      | N/A        |                               |
|                    | PRISON PAY TELEPHONE RATE OF<br>COMPENSATION AT RATES IN RATE<br>SCHEDULE 1: 55%<br>LIST OF CHANGES FOR CONTRACT STARTUP:<br>1. A SHROUD OVER THE FINGER/THUMB ALIGNMENT<br>AND WOULD OFFER GREATER PROTECTION FROM<br>VANDALISM.<br>2. A PROTECTIVE COVER OVER THE PINHOLE<br>CAMERA LENS FOR GREATER PROTECTION FROM<br>VANDALISM.<br>3. A WIDER ANGLE PINHOLE CAMERA LENS TO<br>CAPTURE A WIDER PICTURE. AN INMATE<br>COULD MOVE TO THE LEFT OR RIGHT, DEPEND-<br>ING ON THE LENGTH OF THE TELEPHONE                  |                    |           |            |                               |
|                    |  |                    |           |            |                               |



PAUL W. RAINWATER COMMISSIONER OF ADMINISTRATION

BOBBY JINDAL GOVERNOR

# State of Louisiana

Division of Administration Office of State Purchasing

February 28, 2012

#### **NOTIFICATION OF EXTENSION**

Ms. Teresa Ridgeway SVP, Administrator Global Tel\*Link 2609 Cameron Street Mobile AL 33607

Dear Ms. Ridgeway:

### RE: PRISON PAY TELEPHONE SERVICE CONTRACT NUMBER: 404904 FILE NUMBER: Q 91876 YT

This is official notification that the contract referenced above has been extended for a period of one (1) month from March 1, 2012, through March 31, 2012, in accordance with the provisions of our original bid proposal. Enclosed is a copy of the Contract Award.

If a list of distributors was submitted with your bid proposal, it will be your responsibility, as prime contractor, to send copies of this award to each distributor. Prior approval from the Division of Administration, Purchasing Section, must be obtained before additional distributors may be added. If you have any questions concerning the above, please contact Carolyn Hoover at (225) 342-8021.

Sincerely,

Denise Lea **Director of State Purchasing** By: Carolyn Hoover State Purchasing Officer

DML:FMS:MMR:CH:jw

Enclosure

1201 N. Third Street • Suite 2-160 • Post Office Box 94095 • Baton Rouge, Louisiana 70804-9095 • (225) 342-8010 • Fax (225) 342-8688 An Equal Opportunity Employer ς.

| STATEWIDE COMPETITIVE CONTRACT<br>AWARD<br>STATE OF LOUISIANA<br>DIVISION OF ADMINISTRATION<br>OFFICE OF STATE PURCHASING  |  | NUMBER       : 404904         BUYER       : CAROLYN HOOVER         BUYER PHONE       : (225)342-8021         T-NUMBER       : 91876         DATE ISSUED       : 02/29/12         VENDOR NUMBER       : 831071001 00         VENDOR PHONE       : (334)479-4500-0000         REQ AGENCY       : 107001         OFFICE OF STATE PURCHASING |
|--|--|--|
| GLOBAL TEL LINK CORP<br>2609 CAMERON ST<br>MOBILE, AL 36607  |  | AGENCY REQ NO. :<br>ISIS REQ NO. : 1208456<br>FISCAL YEAR : 02<br>Effective date : 02/01/02<br>Expiration date : 03/31/12  |
|  |  |  |
| · · · · · · · · · · · · · · · · · · ·  |  | S  |
| PRISON PAY TELEPHONE SERVICE   |  |  |
| <ul> <li>YOU ARE AUTHORIZED TO SHIP (OR BEGIN SERVIC</li> <li>2. THIS IS NOTICE THAT THE CONTRACT REFERENCE<br/>SUBMITTED. ALL TERMS, CONDITIONS, AND SPEC</li> <li>3. ANY AGENCY AUTHORIZED TO PURCHASE FROM<br/>NUMBER, LINE NUMBER AND COMMODITY ITEM NU</li> <li>4. CHANGES IN ITEMS TO BE FURNISHED ARE NOT P<br/>TO DELIVERY). PRIOR APPROVAL MUST ALSO BE</li> <li>5. IF A DISTRIBUTOR LIST WAS SUBMITTED, CONTRACT</li> <li>6. QUANTITIES LISTED ARE ESTIMATED AND NO QUA<br/>STATED). CONTRACTOR MUST SUPPLY ACTUAL RI</li> <li>7. COMPLIANCE WITH CIVIL RIGHTS LAWS.</li> <li>THE CONTRACTOR AGREES TO ABIDE BY THE REC<br/>THE CIVIL RIGHTS ACT OF 1964, AS AMENDED BY T<br/>HE FEDERAL REHABILITATION ACT OF 1973, AS A<br/>1974, TITLE IX OF THE EDUCATION AMENDMENTS (<br/>THE REQUIREMENTS OF THE AMERICANS WITH DIS<br/>IN ITS EMPLOYMENT PRACTICES, AND WILL RENDI<br/>RESULT OF THIS AGREEMENT, WITHOUT REGARD<br/>POLITICAL AFFILIATION, OR DISABILITIES. ANY AC</li> </ul> | CE).<br>ED ABOVE HAS BEE<br>DIFICATIONS OF THE<br>THIS CONTRACT MU<br>UMBER FOR EACH IT<br>PERMITTED (UNLESS<br>OBTAINED BEFORE<br>ACTOR MUST SEND (<br>ANTITIES ARE GUAR<br>EQUIREMENTS OR DI<br>CANTENDED, THE SEND<br>EQUIREMENTS OF THE<br>THE EQUAL OPPORT<br>AMENDED, THE VIET<br>OF 1972, THE AGE AC<br>GIBILITIES ACT OF 19<br>ER SERVICES UNDER<br>TO RACE, COLOR, R<br>TO F DISCRIMINATIO<br>PUICABLE SHALL BE | ST ISSUE AN ORDER AND REFERENCE THE CONTRACT<br>EM.<br>APPROVED BY THE OFFICE OF STATE PURCHASING PRIO<br>DISTRIBUTORS CAN BE ADDED OR DELETED.<br>COPIES OF THIS AWARD TO EACH DISTRIBUTOR.<br>ANTEED (UNLESS "COMMITTED VOLUME" IS SPECIFICALL   |
|  |  |  |

.....

.

# STATE PURCHASING

| PECIAL          | TERMS AND CONDITIONS   |  |           |
|-----------------|--|--|-----------|
| JMBER<br>NUMBER | : 404904<br>: 91876  | VENDOR: GLOBAL TEL LINK CORP   | PAGE<br>2 |
|                 | TERMS AND CONDITIONS. THIS SOLIC<br>Conditions with respect to the con<br>Contracts, forms, terms or other h<br>Cause bid to be rejected.  | HODITIES HEREIN. ANY VENDOR  |           |
| 2               | VENDOR'S FORMS. THE PURCHASE/RELE<br>Document to be issued against this<br>forms is not allowed.   |  |           |
|                 | LOWER THAN THE CONTRACT PRICE, OFF<br>Contracting for the same period an<br>Conditions, said reduction must be   | E PRESENTED DIRECTLY TO THE DIRECTOR<br>Duction on a statewide contract may  |           |
| 4               | DELIVERIES. CONTRACTORS WILL MAIN<br>IN ORDER TO MEET SPECIFIED DELIVER  | NTAIN AN ADEQUATE SUPPLY OF ALL ITEMS  |           |
|                 | IN THIS CONTRACT; SUCH PRICE AND A<br>COMPENSATION FOR FURNISHING AND DE<br>IN NO CASE WILL THE STATE AGENCY A<br>THE CONTRACTOR ALTHOUGH ALL ITEMS<br>PAYMENT IN NO WAY RELIEVES THE COM  | ELIVERING THE CONTRACT COMMODITIES.<br>Refuse to make partial payments to<br>Have not been delivered. This<br>NTRACTOR of his responsibility to<br>The order. Payment will be made to  |           |
| 6               | CONTRACTOR ON ANY CONTRACT RESULT<br>ADDITIONAL DISTRIBUTOR VENDORS ARE<br>ITEMS CONTAINED IN SAID CONTRACT,<br>BID A LIST OF THOSE ADDITIONAL AUT   | E AUTHORIZED TO RECEIVE ORDERS FOR<br>The BIDDER SHOULD SUBMIT WITH THE<br>THORIZED DISTRIBUTORS INCLUDING THE<br>RIME CONTRACTOR WILL BE RESPONSIBLE  | ÷         |
|                 | CLEARANCE PRIOR TO ENTERING THE IN<br>FURNISH THE FULL NAME, DRIVER'S LI<br>NUMBER, DATE OF BIRTH, RACE AND SE<br>ENTERING THE COMPOUND. THIS INFORM<br>TO THE SITE VISIT COORDINATOR PRIO<br>AWARDED PROJECT. A CRIMINAL BACKGE<br>EMPLOYEE, AND UPON ARRIVAL, ID CAE<br>NO VENDOR PERSONNEL WILL BE ALLOWE<br>UNTIL THE ABOVE CLEARANCE APPROVAL<br>SUCCESSFUL VENDOR IS ALSO REQUIRED | TION IS REQUIRED TO RECEIVE SECURITY<br>ISTITUTION GROUNDS. VENDOR MUST<br>ICENSE NUMBER, SOCIAL SECURITY<br>ICENSE NUMBER, SOCIAL SECURITY<br>ISTITUTION MUST BE FURNISHED IN WRITING<br>OR TO COMMENCING WORK ON THE<br>ROUND CHECK WILL BE CONDUCTED ON EACH<br>ROUND CHECK WILL BE CONDUCTED ON EACH<br>RDS WILL BE ISSUED TO EACH EMPLOYEE.<br>ID TO WORK ON THE INSTITUTION GROUNDS<br>PROCESS IS COMPLETED. THE |           |
| 8               | NON-EXCLUSIVITY  |  |           |
|                 | THIS AGREEMENT IS NON-EXCLUSIVE AN<br>State Agencies from Entering into<br>Arrangements with other vendors or<br>or like goods and/or services from  | SIMILAR AGREEMENTS AND/OR<br>R FROM ACQUIRING SIMILAR, EQUAL,  |           |
|                 | CONTRACT USAGE REPORT  |  |           |
| •               |  |  |           |

-

| SPECIAL | TERMS AND CONDITIONS   | STATEWIDE COMPETITIVE CONTRACT   |           |
|---------|--|--|-----------|
|         | : 404904<br>; 91876  | VENDOR: GLOBAL TEL LINK CORP   | PAGE<br>3 |
|         | SUCCESSFUL VENDOR SHOULD KEEP A CO<br>This contract during the contract<br>Months prior to the End of the Com<br>Prepared to submit to the office of<br>Usage Report with copies of All of   | PERIOD. APPROXIMATELY FOUR (4)<br>NTRACT PERIOD VENDOR IS TO BE<br>DF STATE PURCHASING A CONTRACT  |           |
|         | THE USAGE REPORT IS TO INCLUDE THE<br>NUMBERS, THE PERSONS NAME WHO COMP<br>By line item with quantity purchas<br>item. Additionally the report is<br>volume of the entire contract. Ve<br>generated reports and can itemize<br>but the line item totals, contract<br>required.  | PLIED THE REPORT, A SUMMARY<br>SED AND TOTAL VALUE OF EACH LINE<br>TO SUMMARIZE THE TOTAL DOLLAR<br>ENDOR MAY SUBMIT COMPUTER<br>BY ORDER NUMBER, BY LINE ITEM,  | ×.        |
|         | CONTRACT PERFORMANCE EVALUATION  |  |           |
|         | IN AN EFFORT TO IMPROVE OUR CONTRA<br>AGENCIES WE SERVE, THE CONTRACTOR<br>CONTRACTORS WILL BE EVALUATED ON T<br>Through 25 of the contract perform<br>to this solicitation. Agencies th<br>Randomly polled to complete the ev<br>Will be considered in determining<br>or revisions and re-bidding. Agen<br>Will be appropriately addressed du | 'S PERFORMANCE WILL BE MONITORED,<br>THE CRITERIA LISTED IN ELEMENTS 3<br>MANCE EVALUATION FORM ATTACHED<br>HAT USE THIS CONTRACT WILL BE<br>VALUATION FORM. THEIR RESPONSES<br>OUR OPTIONS FOR CONTRACT RENEWAL<br>HCY REPORTS OF DEFICIENT PERFORMANCE |           |
|         |  |  |           |
| τ.      |  |  | ×.        |
|         |  |  |           |
|         |  |  |           |
|         |  |  |           |
|         |  |  |           |
|         |  | e e e e e e e e e e e e e e e e e e e  |           |
|         | 100  |  |           |
| 12 × 1  |  |  |           |

### STATE PURCHASING

| PRICE             | SHEET  | STATEWIDE          | COMPETITI   | VE CONTRACT |                           |
|-------------------|--|--------------------|-------------|-------------|---------------------------|
| NUMBER<br>T-NUMBE | : 404904<br>R : 91876  | VENDOR: GLO        | BAL TEL LIN | NKCORP      |                           |
| LINE<br>NO.       | COMMODITY/SERVICE DESCRIPTION  | GUANTITY<br>FROMTO | UNIT        | UNIT PRICE  | DISCOUNT OF<br>CATALOG PR |
|                   | UNLESS SPECIFIED OTHERWISE BELOW:<br>SHIP TO:  |                    |             |             |                           |
|                   | STATEWIDE DELIVERY   |                    |             |             |                           |
| 00001             | COMMODITY CODE: 915-77-118245  | 1                  | EACH        | N/A         |                           |
| و ا               | STATEWIDE PRISON INMATE PAY TELEPHONE<br>SERVICE AND INMATE CALL CONTROL FOR 16<br>ADULT AND JUVENILE INSTITUTIONS OF THE<br>LA DEPT OF PUBLIC SAFETY AND CORRECTIONS<br>CORRECTIONS SERVICES.   |                    |             |             |                           |
|                   | CONTRACTOR SHALL COMPENSATE THE STATE<br>FOR THE ABILITY TO PROVIDE THESE<br>SERVICES AND SYSTEMS IN ACCORDANCE WITH<br>T#01876YT, SOL#2149487, ADD.#01, 02,<br>03, & 04, AND CONTRACTOR'S PROPOSAL<br>DATED MAY 14, 2001.                                       |                    |             |             |                           |
|                   | RATE OF COMPENSATION:<br>OPTION 1 (W/THUMBPRINT/PIN HOLE CAMERA<br>TELEPHONE OPTION)   |                    | }           |             |                           |
|                   | PRISON PAY TELEPHONE RATE OF<br>COMPENSATION AT RATES IN RATE<br>SCHEDULE 1: 55%   |                    |             | a.          |                           |
|                   | LIST OF CHANGES FOR CONTRACT STARTUP:  |                    | 4           |             |                           |
|                   | 1.A SHROUD OVER THE FINGERPRINT READER<br>TO ENSURE PROPER FINGER/THUMB ALIGNMENT<br>AND WOULD OFFER GREATER PROTECTION FROM<br>VANDALISM.   |                    |             |             |                           |
| 4                 | 2.A PROTECTIVE COVER OVER THE PINHOLE<br>CAMERA LENS FOR GREATER PROTECTION FROM<br>VANDALISM.   |                    |             |             | а.,                       |
|                   | 3. A WIDER ANGLE PINHOLE CAMERA LENS TO<br>CAPTURE A WIDER PICTURE, AN INMATE<br>COULD MOVE TO THE LEFT OR RIGHT, DEPEND-<br>ING ON THE LENGTH OF THE TELEPHONE<br>LANYARD, AND NOT APPEAR IN THE PICTURE.   |                    |             |             |                           |
| 1                 | LIST OF ENHANCEMENTS DURING THE CONTRACT<br>PERIOD:  | ŝ,                 |             |             |                           |
|                   | 1. A SOFTWARE FEATURE TO SAVE THE REAL-<br>TIME OPEN MICROPHONE AUDIO TO A CD,<br>EITHER AT THE DEDICATED WORKSTATION OR A<br>CORRECTIONS SERVICES COMPUTER.   |                    |             |             |                           |
|                   | 2. A SOFTWARE FEATURE TO EXPORT THE<br>PHOTOS FROM THE PINHOLE CAMERA TO A CD,<br>EMAIL ATTACHMENT, ETC. FOR OTHER USES,<br>SUCH AS, UPDATING THE INMATE PHOTO IN<br>THE CASE FILE, THE PHOTO COULD BE USE-<br>FUL FOR ESCAPES.                                  |                    |             |             |                           |
| 2                 | 3. A SOFTWARE FEATURE TO MANUALLY<br>ACTIVATE THE PINHOLE CAMERA WHEN THE<br>INMATE TELEPHONE IS NOT IN USE, SIMILAR<br>TO THE OPEN MIKE CAPABILITY, THE<br>ACTIVATION COULD BE USED TO CAPTURE<br>PHOTOS OF A DISTURBANCE THAT IS WITHIN<br>VIEW OF THE CAMERA. |                    |             |             |                           |
|                   |  |                    |             |             |                           |
|                   |  |                    | *           |             |                           |
|                   |  |                    |             |             |                           |

STATE PURCHASING

PAGE 01/05

579851

PAUL W. RAINWATER

COMMISSIONER OF ADMINISTRATION



BOBBY JINDAL GOVERNOR

# State of Louisiana

Division of Administration Office of State Purchasing

March 29, 2012

### NOTIFICATION OF EXTENSION

Ms. Teresa Ridgeway SVP, Administrator Global Tel\*Link 2609 Cameron Street Mobile AL 33607

Dear Ms. Ridgeway:

### RE: PRISON PAY TELEPHONE SERVICE CONTRACT NUMBER: 404904 FILE NUMBER: Q 91876 YT

This is official notification that the contract referenced above has been extended for a period of one (1) month from April 1, 2012, through April 30, 2012, in accordance with the provisions of our original bid proposal. Enclosed is a copy of the Contract Award.

If a list of distributors was submitted with your bid proposal, it will be your responsibility, as prime contractor, to send copies of this award to each distributor. Prior approval from the Division of Administration, Purchasing Section, must be obtained before additional distributors may be added. If you have any questions concerning the above, please contact Carolyn Hoover at (225) 342-8021.

Sincerely,

Denise Lea Director of State Purchasing

By: Carolyn Hoover

State Purchasing Officer

DML:FMS:MMR:CH:jw

Enclosure

1201 N. Third Street • Suite 2-160 • Post Office Box 94095 • Baton Rouge, Louisiana 70804-9095 • (225) 342-8010 • Fax (225) 342-8688 An Equal Opportunity Employer

.

. .

STATE PURCHASING

| STATEWIDE COMPETITIVE CONTRACT   |  | NUMBER : 404904<br>BUYER : CAROLYN HOOVER<br>BUYER PHONE : (225)342-8021<br>T-NUMBER : 91876  |
|--|--|---|
| STATE OF LOUISIANA<br>DIVISION OF ADMINISTRATION<br>OFFICE OF STATE PURCHASING   |  | DATE ISSUED : 03/29/12<br>VENDOR NUMBER : 631071001 00<br>VENDOR PHONE : (334)479-4500-0000<br>REQ AGENCY : 107001<br>OFFICE OF STATE PURCHASING  |
| GLOBAL TEL LINK CORP<br>2609 CAMERON ST<br>MOBILE, AL 36607  |  | AGENCY REQ NO. :<br>ISIS REQ NO. : 1208456<br>FISCAL YEAR : 02<br>EFFECTIVE DATE : 02/01/02<br>EXPIRATION DATE : 04/30/12   |
|  |  |   |
|  |  |   |
| PRISON PAY TELEPHONE SERVICE<br>H-91876-YT   |  |   |
|  |  |   |
| 1. THIS IS NOT AN ORDER TO SHIP OR BEGIN SERV<br>YOU ARE AUTHORIZED TO SHIP (OR BEGIN SERV   |  | ELEASE OR PURCHASE ORDER MUST BE ISSUED BEFORE  |
| YOU ARE AUTHORIZED TO SHIP (OR BEGIN SERV.<br>2. THIS IS NOTICE THAT THE CONTRACT REFERENCE<br>SUBMITTED. ALL TERMS, CONDITIONS, AND SPE<br>3. ANY AGENCY AUTHORIZED TO PURCHASE FROM<br>NUMBER, LINE NUMBER AND COMMODITY ITEM N  | NCE).<br>CED ABOVE HAS BEE<br>CIFICATIONS OF THE<br>A THIS CONTRACT MU<br>NUMBER FOR EACH IT   | N AWARDED TO YOU BASED ON THE BID (OR PROPOSAL)<br>SOLICITATION WILL APPLY TO ALL ORDERS.<br>ST ISSUE AN ORDER AND REFERENCE THE CONTRACT<br>EM.  |
| <ol> <li>YOU ARE AUTHORIZED TO SHIP (OR BEGIN SERV.</li> <li>THIS IS NOTICE THAT THE CONTRACT REFERENCES SUBMITTED. ALL TERMS, CONDITIONS, AND SPENDER, ANY AGENCY AUTHORIZED TO PURCHASE FROM NUMBER, LINE NUMBER AND COMMODITY ITEM N</li> <li>CHANGES IN ITEMS TO BE FURNISHED ARE NOT TO DELIVERY). PRIOR APPROVAL MUST ALSO BE</li> </ol>   | ICE).<br>CED ABOVE HAS BEE<br>CIFICATIONS OF THE<br>A THIS CONTRACT MU<br>NUMBER FOR EACH IT<br>PERMITTED (UNLESS<br>E OBTAINED BEFORE   | N AWARDED TO YOU BASED ON THE BID (OR PROPOSAL)<br>SOLICITATION WILL APPLY TO ALL ORDERS.<br>ST ISSUE AN ORDER AND REFERENCE THE CONTRACT<br>EM.<br>APPROVED BY THE OFFICE OF STATE PURCHASING PRIC<br>DISTRIBUTORS CAN BE ADDED OR DELETED.  |
| <ol> <li>YOU ARE AUTHORIZED TO SHIP (OR BEGIN SERV.</li> <li>THIS IS NOTICE THAT THE CONTRACT REFERENCE<br/>SUBMITTED. ALL TERMS, CONDITIONS, AND SPE</li> <li>ANY AGENCY AUTHORIZED TO PURCHASE FROM<br/>NUMBER, LINE NUMBER AND COMMODITY ITEM N</li> <li>CHANGES IN ITEMS TO BE FURNISHED ARE NOT<br/>TO DELIVERY). PRIOR APPROVAL MUST ALSO BI<br/>5. IF A DISTRIBUTOR LIST WAS SUBMITTED, CONTR</li> </ol>  | CED ABOVE HAS BEE<br>CIFICATIONS OF THE<br>A THIS CONTRACT MU<br>NUMBER FOR EACH IT<br>PERMITTED (UNLESS<br>E OBTAINED BEFORE<br>RACTOR MUST SEND (<br>UANTITIES ARE GUAR  | N AWARDED TO YOU BASED ON THE BID (OR PROPOSAL)<br>SOLICITATION WILL APPLY TO ALL ORDERS.<br>ST ISSUE AN ORDER AND REFERENCE THE CONTRACT<br>EM.<br>APPROVED BY THE OFFICE OF STATE PURCHASING PRIC<br>DISTRIBUTORS CAN BE ADDED OR DELETED.<br>COPIES OF THIS AWARD TO EACH DISTRIBUTOR.<br>ANTEED (UNLESS "COMMITTED VOLUME" IS SPECIFICALI |
| <ol> <li>YOU ARE AUTHORIZED TO SHIP (OR BEGIN SERV.</li> <li>THIS IS NOTICE THAT THE CONTRACT REFERENCE<br/>SUBMITTED. ALL TERMS, CONDITIONS, AND SPE</li> <li>ANY AGENCY AUTHORIZED TO PURCHASE FROM<br/>NUMBER, LINE NUMBER AND COMMODITY ITEM N</li> <li>CHANGES IN ITEMS TO BE FURNISHED ARE NOT<br/>TO DELIVERY). PRIOR APPROVAL MUST ALSO BI</li> <li>IF A DISTRIBUTOR LIST WAS SUBMITTED, CONTR</li> <li>GUANTITIES LISTED ARE ESTIMATED AND NO QU</li> </ol>   | CED ABOVE HAS BEE<br>CIFICATIONS OF THE<br>A THIS CONTRACT MU<br>NUMBER FOR EACH IT<br>PERMITTED (UNLESS<br>E OBTAINED BEFORE<br>RACTOR MUST SEND (<br>UANTITIES ARE GUAR  | N AWARDED TO YOU BASED ON THE BID (OR PROPOSAL)<br>SOLICITATION WILL APPLY TO ALL ORDERS.<br>ST ISSUE AN ORDER AND REFERENCE THE CONTRACT<br>EM.<br>APPROVED BY THE OFFICE OF STATE PURCHASING PRIC<br>DISTRIBUTORS CAN BE ADDED OR DELETED.<br>COPIES OF THIS AWARD TO EACH DISTRIBUTOR.<br>ANTEED (UNLESS "COMMITTED VOLUME" IS SPECIFICALL |
| <ul> <li>YOU ARE AUTHORIZED TO SHIP (OR BEGIN SERV.</li> <li>YOU ARE AUTHORIZED TO SHIP (OR BEGIN SERV.</li> <li>THIS IS NOTICE THAT THE CONTRACT REFERENCE<br/>SUBMITTED. ALL TERMS, CONDITIONS, AND SPE</li> <li>ANY AGENCY AUTHORIZED TO PURCHASE FROM<br/>NUMBER, LINE NUMBER AND COMMODITY ITEM N</li> <li>CHANGES IN ITEMS TO BE FURNISHED ARE NOT<br/>TO DELIVERY). PRIOR APPROVAL MUST ALSO BE</li> <li>IF A DISTRIBUTOR LIST WAS SUBMITTED, CONTR</li> <li>QUANTITIES LISTED ARE ESTIMATED AND NO QU<br/>STATED). CONTRACTOR MUST SUPPLY ACTUAL I</li> <li>COMPLIANCE WITH CIVIL RIGHTS LAWS.</li> <li>THE CONTRACTOR AGREES TO ABIDE BY THE RE<br/>THE CIVIL RIGHTS ACT OF 1964, AS AMENDED BY<br/>THE FEDERAL REHABILITATION ACT OF 1973, AS<br/>1974, TITLE IX OF THE EDUCATION AMENDMENTS<br/>THE REQUIREMENTS OF THE AMERICANS WITH D<br/>IN ITS EMPLOYMENT PRACTICES, AND WILL RENI<br/>RESULT OF THIS AGREEMENT, WITHOUT REGARD<br/>POLITICAL AFFILIATION, OR DISABILITIES. ANY A</li> </ul> | CED ABOVE HAS BEE<br>CIFICATIONS OF THE<br>A THIS CONTRACT MUNUMBER FOR EACH IT<br>PERMITTED (UNLESS<br>E OBTAINED BEFORE<br>RACTOR MUST SEND<br>UANTITIES ARE GUAR<br>REQUIREMENTS OF THE<br>CONTREMENTS OF THE | ST ISSUE AN ORDER AND REFERENCE THE CONTRACT<br>EM.<br>APPROVED BY THE OFFICE OF STATE PURCHASING PRIC<br>DISTRIBUTORS CAN BE ADDED OR DELETED.<br>COPIES OF THIS AWARD TO EACH DISTRIBUTOR.<br>ANTEED (UNLESS "COMMITTED VOLUME" IS SPECIFICALL  |

| والمردالة فإلمانهم أحودي حراصا فت |  | The second se   | Contractor on the second |
|-----------------------------------|--|---|--------------------------|
| SPECIAL                           | TERMS AND CONDITIONS   | STATEWIDE COMPETITIVE CONTRACT  |                          |
|                                   | : 404904<br>; 91876  | VENDOR: GLOBAL TEL LINK CORP  | PAGE<br>2                |
| 1                                 | TERMS AND CONDITIONS. THIS SOLICI<br>Conditions with respect to the con<br>Contracts, forms, terms or other P<br>Cause bid to be rejected.   | MODITIES HEREIN. ANY VENDOR   |                          |
| 2                                 | VENDOR'S FORMS. THE PURCHASE/RELE<br>Document to be issued against this<br>forms is not allowed.   | ASE ORDER IS THE ONLY BINDING<br>Contract. Signing of Vendor's  | •                        |
|                                   | CONTRACTING FOR THE SAME PERIOD AN<br>Conditions, said reduction must be   | FERED TO SIMILARLY SITUATED CUSTOMERS<br>ID UNDER THE SAME TERMS AND<br>E PRESENTED DIRECTLY TO THE DIRECTOR<br>Duction on a statewide contract may   |                          |
| 4                                 | DELIVERIES. CONTRACTORS WILL MAIN<br>IN ORDER TO MEET SPECIFIED DELIVER  | ITAIN AN ADEQUATE SUPPLY OF ALL ITEMS   | ·                        |
| 5                                 | IN NO CASE WILL THE STATE AGENCY R<br>The contractor although all items<br>payment in No way relieves the con  | AYMENT WILL CONSTITUTE FULL<br>LIVERING THE CONTRACT COMMODITIES.<br>LEFUSE TO MAKE PARTIAL PAYMENTS TO<br>Have not been delivered. This<br>ITRACTOR OF HIS RESPONSIBILITY TO<br>THE ORDER. PAYMENT WILL BE MADE TO   |                          |
|                                   | CONTRACTOR ON ANY CONTRACT RESULTI<br>Additional distributor vendors are<br>Items contained in said contract,<br>BID a list of those additional aut  | AUTHORIZED TO RECEIVE ORDERS FOR<br>THE BIDDER SHOULD SUBMIT WITH THE<br>Horized distributors including the<br>Ime contractor will be responsible   | 8° -4                    |
|                                   | CLEARANCE PRIOR TO ENTERING THE IN<br>FURNISH THE FULL NAME, DRIVER'S LI<br>NUMBER, DATE OF BIRTH, RACE AND SE<br>ENTERING THE COMPOUND. THIS INFORM<br>TO THE SITE VISIT COORDINATOR PRIO<br>AWARDED PROJECT. A CRIMINAL BACKGR<br>EMPLOYEE, AND UPON ARRIVAL, ID CAR<br>NO VENDOR PERSONNEL WILL BE ALLOWE<br>UNTIL THE ABOVE CLEARANCE APPROVAL<br>SUCCESSFUL VENDOR IS ALSO REQUIRED | ION IS REQUIRED TO RECEIVE SECURITY<br>STITUTION GROUNDS. VENDOR MUST<br>CENSE NUMBER, SOCIAL SECURITY<br>X OF EACH EMPLOYEE WHO WILL BE<br>ATION MUST BE FURNISHED IN WRITING<br>R TO COMMENCING WORK ON THE<br>OUND CHECK WILL BE CONDUCTED ON EACH<br>DS WILL BE ISSUED TO EACH EMPLOYEE.<br>D TO WORK ON THE INSTITUTION GROUNDS<br>PROCESS IS COMPLETED. THE | , <b>.</b>               |
| 8                                 | NON-EXCLUSIVITY  |   |                          |
|                                   | THIS AGREEMENT IS NON-EXCLUSIVE AN<br>State Agencies from entering into<br>Arrangements with other vendors or<br>Dr like goods and/or services from  | SIMILAR AGREEMENTS AND/OR<br>FROM ACOUTRING SIMILAR, FOUND  |                          |

CONTRACT USAGE REPORT

e 1

.....

| SPECIAL           | L TERMS AND CONDITIONS   | STATEWIDE COMPETITIVE CONTRACT   |           |
|-------------------|--|--|-----------|
| IUMBER<br>NUMBER  | 404904<br>: 91876  | VENDOR: GLOBAL TEL LINK CORP   | PAGE<br>3 |
| <u>a failte r</u> | THIS CONTRACT DURING THE CONTRA<br>MONTHS PRIOR TO THE END OF THE  | A COPY OF ALL ORDERS ISSUED AGAINST<br>ACT PERIOD. APPROXIMATELY FOUR (4)<br>Contract Period Vendor IS to be<br>CE of State Purchasing a Contract<br>L orders.   | •         |
|                   | NUMBERS, THE PERSONS NAME WHO C<br>BY LINE ITEM WITH QUANTITY PURC<br>ITEM. ADDITIONALLY THE REPORT<br>VOLUME OF THE ENTIRE CONTRACT.<br>GENERATED REPORTS AND CAN ITEM!   | CHASED AND TOTAL VALUE OF EACH LINE<br>Is to summarize the total dollar  |           |
|                   | CONTRACT PERFORMANCE EVALUATION  | N  |           |
|                   | AGENCIES WE SERVE, THE CONTRACT<br>CONTRACTORS WILL BE EVALUATED O<br>Through 25 of the contract perf<br>to this solicitation. Agencies<br>Randomly Polled to complete the | NTRACTS TO MEET THE NEEDS OF THE<br>FOR'S PERFORMANCE WILL BE MONITORED.<br>ON THE CRITERIA LISTED IN ELEMENTS 3<br>Formance Evaluation form attached<br>is that use this contract will be<br>e Evaluation form. Their Responses<br>ing our options for contract Renewal | ÷         |
|                   | WILL BE APPROPRIATELY ADDRESSED  | D DURING THE CONTRACT PERIOD.  |           |
|                   | WILL BE APPROPRIATELY ADDRESSED  | DURING THE CONTRACT PERIOD.  | -         |
|                   | WILL BE APPROPRIATELY ADDRESSED  | DURING THE CONTRACT PERIOD.  |           |
| ×                 | WILL BE APPROPRIATELY ADDRESSED  | DURING THE CONTRACT PERIOD.  |           |
|                   | WILL BE APPROPRIATELY ADDRESSED  | DURING THE CONTRACT PERIOD.  |           |
|                   | WILL BE APPROPRIATELY ADDRESSED  | DURING THE CONTRACT PERIOD.  |           |
|                   | WILL BE APPROPRIATELY ADDRESSED  | D DURING THE CONTRACT PERIOD.  |           |
|                   | WILL BE APPROPRIATELY ADDRESSED  | D DURING THE CONTRACT PERIOD.  |           |
|                   | WILL BE APPROPRIATELY ADDRESSED  | D DURING THE CONTRACT PERIOD.  |           |
|                   | WILL BE APPROPRIATELY ADDRESSED  | D DURING THE CONTRACT PERIOD.  |           |
|                   | WILL BE APPROPRIATELY ADDRESSED  | D DURING THE CONTRACT PERIOD.  |           |

13 2

|                  |  |                    |             | · · · · · · · · · · · · · · · · · · · | ·····       |  |
|------------------|--|--------------------|-------------|---------------------------------------|-------------|--|
| IUMBER<br>-NUMBE | : 404904<br>R : 91876  | VENDOR: GLC        | BAL TEL LIN | KCORP                                 |             | PAGE<br>4  |
| UNE<br>NO.       | COMMODITY/SERVICE DESCRIPTION  | QUANTITY<br>FROMTO | UNIT        | UNIT PRICE                            | DISCOUNT    | and the second sec |
|                  | UNLESS SPECIFIED OTHERWISE BELOW:  |                    |             |                                       |             |  |
|                  | SHIP TO:<br>STATEWIDE DELIVERY   |                    |             |                                       |             |  |
| 00001            | COMMODITY CODE: 915-77-118245  | ·                  | EACH        | N/A                                   | 9<br>5<br>6 |  |
|                  | STATEWIDE PRISON INMATE PAY TELEPHONE<br>SERVICE AND INMATE CALL CONTROL FOR 16<br>ADULT AND JUVENILE INSTITUTIONS OF THE<br>LA DEPT OF PUBLIC SAFETY AND CORRECTIONS<br>CORRECTIONS SERVICES.   |                    |             |                                       | (w.)        |  |
|                  | CONTRACTOR SHALL COMPENSATE THE STATE<br>FOR THE ABILITY TO PROVIDE THESE<br>SERVICES AND SYSTEMS IN ACCORDANCE WITH<br>T#91876YT, SOL#2149487, ADD,#01, 02,<br>03, 6 04, AND CONTRACTOR'S PROPOSAL<br>DATED MAY 14, 2001.                                       |                    | r<br>B      |                                       |             |  |
|                  | RATE OF COMPENSATION:<br>OPTION 1 (W/THUMBPRINT/PIN HOLE CAMERA<br>TELEPHONE OPTION)   |                    | ·           |                                       |             |  |
| 27-              | PRISON PAY TELEPHONE RATE OF<br>COMPENSATION AT RATES IN RATE<br>SCHEDULE 1: 55%   |                    |             |                                       | 3           |  |
|                  | LIST OF CHANGES FOR CONTRACT STARTUP:  |                    |             | ×                                     |             |  |
|                  | 1.A SHROUD OVER THE FINGERPRINT READER<br>TO ENSURE PROPER FINGER/THUMB ALIGNMENT<br>AND WOULD OFFER GREATER PROTECTION FROM<br>VANDALISM.   |                    | e.          |                                       |             |  |
|                  | 2.A PROTECTIVE COVER OVER THE PINHOLE<br>CAMERA LENS FOR GREATER PROTECTION FROM<br>VANDALISM.   | 3                  |             |                                       |             | 5  |
|                  | 3. A WIDER ANGLE PINHOLE CAMERA LENS TO<br>CAPTURE A WIDER PICTURE, AN INMATE<br>COULD MOVE TO THE LEPT OR RIGHT, DEPEND-<br>ING ON THE LENGTH OF THE TELEPHONE<br>LANYARD, AND NOT APPEAR IN THE PICTURE.   | 2                  |             |                                       |             |  |
|                  | LIST OF ENHANCEMENTS DURING THE CONTRACT<br>PERIOD:  | K.                 |             |                                       | · .         |  |
|                  | 1. A SOFTWARE FEATURE TO SAVE THE REAL-<br>TIME OPEN MICROPHONE AUDIO TO A CD,<br>EITHER AT THE DEDICATED WORKSTATION OR A<br>CORRECTIONS SERVICES COMPUTER.   |                    |             |                                       |             | й<br>,   |
|                  | 2. A SOFTWARE FEATURE TO EXPORT THE<br>PHOTOS FROM THE PINHOLE CAMERA TO A CD,<br>EMAIL ATTACHMENT, ETC. FOR OTHER USES,<br>SUCH AS, UPDATING THE INMATE PHOTO IN<br>THE CASE FILE. THE PHOTO COULD BE USE-<br>FUL FOR ESCAPES.                                  |                    |             | 2                                     |             |  |
| e                | 3. A SOFTWARE FEATURE TO MANUALLY<br>ACTIVATE THE PINHOLE CAMERA WHEN THE<br>INMATE TELEPHONE IS NOT IN USE, SIMILAR<br>TO THE OPEN MIKE CAPABILITY. THE<br>ACTIVATION COULD BE USED TO CAPTURE<br>PHOTOS OF A DISTURBANCE THAT IS WITHIN<br>VIEW OF THE CAMERA. |                    |             |                                       |             |  |
|                  |  |                    |             | ,×<br>,                               |             |  |
|                  |  |                    |             |                                       |             |  |
|                  |  |                    |             | 24                                    |             |  |



PAUL W. RAINWATER COMMISSIONER OF ADMINISTRATION

# State of Louisiana

Division of Administration Office of State Purchasing

April 17, 2012

**BOBBY JINDAL** 

GOVERNOR

## **NOTIFICATION OF EXTENSION**

Ms. Teresa Ridgeway SVP, Administrator Global Tel\*Link 2609 Cameron Street Mobile AL 33607

Dear Ms. Ridgeway:

### RE: PRISON PAY TELEPHONE SERVICE CONTRACT NUMBER: 404904 FILE NUMBER: Q 91876 YT

This is official notification that the contract referenced above has been extended for a period of **one (1) month** from **May 1, 201**2, through **May 31, 2012**, in accordance with the provisions of our original bid proposal. Enclosed is a copy of the Contract Award.

If a list of distributors was submitted with your bid proposal, it will be your responsibility, as prime contractor, to send copies of this award to each distributor. Prior approval from the Division of Administration, Purchasing Section, must be obtained before additional distributors may be added. If you have any questions concerning the above, please contact Carolyn Hoover at (225) 342-8021.

Sincerely,

Denise Lea Director of State Purchasing

ANN By:

Carolyn Hobver State Purchasing Officer

DML:FMS:MMR:CH:jw

Enclosure

04/03/2012 12:23 2514348971

04/12/2012 15:20 2253429688

GLOBAL TEL LINK

STATE PURCHASING

PAGE 01/01

PAGE 01/01

PAUL W. RAINWATER

COMMISSIONER OF ADMINISTRATION



BOBBY JINDAL GOVERNOR

# State of Louisiana

Division of Administration Office of State Purchasing

April 12, 2012

Fax #251-434-8971

Ms. Teresa Ridgeway SVP, Administrator Global Tel\*Link 2609 Cameron Strest Mobile AL 33607

### RE: PRISON PAY TELEPHONE SERVICE Contract Number: 404904 File Number: Q 91876 YT

Dear Ms. Ridgeway:

The Office of State Purchasing is considering exercising its option to extend the referenced contract and wishes to know if you would offer to extend this agreement at the original terms, conditions, and prices for an additional one (1) month period from May 1, 2012 to May 31, 2012.

This letter is not an offer by the state to extend but only an inquiry to determine your interest in such an extension.

Please signify your offer to extend or to reject any extension by signing below as appropriate and returning this letter via fax at (225) 342-8688, to the State Purchasing Office as soon as possible. If your offer is accepted by the state you may be required to provide/update required information or documents. If you have any questions please contact Carolyn Hoover at (225) 342-8021. Please also include a current certificate of insurance.

Sincerely, Denise Lea Director of State Purchasing

By:

04-13-12A11:34 RCVD

Carolyn Howver State Purchasing Officer

DL:FMS:MMR:CH:jw

I hereby offer to extend the contract re

I hereby reject any opportunity to extend the referenced contract

1201 N. Third Street • Suite 2-160 • Fost Office Box 94095 • Baton Rouge, Lonisiana 70804-9095 • (225) 342-8010 • Fax (225) 342-8688 An Equal Opportunity Employer

| STATEWIDE COMPETITIVE CONTRACT<br>AWARD<br>STATE OF LOUISIANA<br>DIVISION OF ADMINISTRATION<br>OFFICE OF STATE PURCHASING   |  | NUMBER         : 404904           BUYER         : CAROLYN HOO           BUYER PHONE         : (225)342-8021           T-NUMBER         : 91876           DATE ISSUED         : 04/17/12           VENDOR NUMBER         : 631071001 00           VENDOR PHONE         : (334)479-4500-0           REQ AGENCY         : 107001           OFFICE OF STATE PURCH         AGENCY REQ NO.           AGENCY REQ NO.         :   | 000   |
|---|--|---|---|
| GLOBAL TEL LINK CORP<br>2609 CAMERON ST<br>MOBILE, AL 36607   |  | ISIS REQ NO. : 1208456<br>FISCAL YEAR : 02<br>EFFECTIVE DATE : 02/01/02<br>EXPIRATION DATE : 05/31/12   |   |
| PRISON PAY TELEPHONE SERVICE<br>H-91876-YT  |  |   |   |
| YOU ARE AUTHORIZED TO SHIP (OR BEGIN SERVICE  | ).<br>) ABOVE HAS BEEI   | N AWARDED TO YOU BASED ON THE BI  | D (OR PROPOSAL)   |
| YOU ARE AUTHORIZED TO SHIP (OR BEGIN SERVICE<br>2. THIS IS NOTICE THAT THE CONTRACT REFERENCED<br>SUBMITTED. ALL TERMS, CONDITIONS, AND SPECIF<br>3. ANY AGENCY AUTHORIZED TO PURCHASE FROM TH<br>NUMBER, LINE NUMBER AND COMMODITY ITEM NUM  | ).<br>) ABOVE HAS BEE!<br>ICATIONS OF THE :<br>IS CONTRACT MU:<br>IBER FOR EACH IT<br>RMITTED (UNLESS  | N AWARDED TO YOU BASED ON THE BI<br>SOLICITATION WILL APPLY TO ALL ORI<br>ST ISSUE AN ORDER AND REFERENCE<br>EM.<br>APPROVED BY THE OFFICE OF STATE   | D (OR PROPOSAL)<br>DERS.<br>THE CONTRACT<br>PURCHASING PRIO   |
| <ol> <li>2. THIS IS NOTICE THAT THE CONTRACT REFERENCED<br/>SUBMITTED. ALL TERMS, CONDITIONS, AND SPECIFI<br/>3. ANY AGENCY AUTHORIZED TO PURCHASE FROM TH<br/>NUMBER, LINE NUMBER AND COMMODITY ITEM NUM</li> <li>4. CHANGES IN ITEMS TO BE FURNISHED ARE NOT PEI<br/>TO DELIVERY). PRIOR APPROVAL MUST ALSO BE OF</li> <li>5. IF A DISTRIBUTOR LIST WAS SUBMITTED, CONTRAC</li> <li>6. QUANTITIES LISTED ARE ESTIMATED AND NO QUAN</li> </ol> | ).<br>O ABOVE HAS BEEN<br>ICATIONS OF THE<br>IS CONTRACT MUS<br>IBER FOR EACH IT<br>RMITTED (UNLESS<br>BTAINED BEFORE<br>STOR MUST SEND C<br>ITITIES ARE GUAR  | N AWARDED TO YOU BASED ON THE BI<br>SOLICITATION WILL APPLY TO ALL ORI<br>ST ISSUE AN ORDER AND REFERENCE<br>EM.<br>APPROVED BY THE OFFICE OF STATE<br>DISTRIBUTORS CAN BE ADDED OR DEL<br>COPIES OF THIS AWARD TO EACH DISTI<br>ANTEED (UNLESS "COMMITTED VOLUM  | D (OR PROPOSAL)<br>DERS.<br>THE CONTRACT<br>PURCHASING PRIO<br>LETED.<br>RIBUTOR.<br>E'' IS SPECIFICALL   |
| <ol> <li>YOU ARE AUTHORIZED TO SHIP (OR BEGIN SERVICE)</li> <li>THIS IS NOTICE THAT THE CONTRACT REFERENCED<br/>SUBMITTED. ALL TERMS, CONDITIONS, AND SPECIFICS</li> <li>ANY AGENCY AUTHORIZED TO PURCHASE FROM TH<br/>NUMBER, LINE NUMBER AND COMMODITY ITEM NUM</li> <li>CHANGES IN ITEMS TO BE FURNISHED ARE NOT PEI<br/>TO DELIVERY). PRIOR APPROVAL MUST ALSO BE OF</li> <li>IF A DISTRIBUTOR LIST WAS SUBMITTED, CONTRACT</li> </ol>      | ABOVE HAS BEEN<br>ICATIONS OF THE<br>IS CONTRACT MUS<br>IBER FOR EACH IT<br>RMITTED (UNLESS<br>BTAINED BEFORE<br>TOR MUST SEND C<br>ITITIES ARE GUAR<br>OUREMENTS OF THE<br>E EQUAL OPPORT<br>IENDED, THE VIETN<br>1972, THE AGE AC<br>BILITIES ACT OF 19<br>SERVICES UNDER<br>O RACE, COLOR, R<br>OF DISCRIMINATIO<br>JCABLE SHALL BE | AWARDED TO YOU BASED ON THE BI<br>SOLICITATION WILL APPLY TO ALL ORI<br>ST ISSUE AN ORDER AND REFERENCE<br>EM.<br>APPROVED BY THE OFFICE OF STATE<br>DISTRIBUTORS CAN BE ADDED OR DEL<br>COPIES OF THIS AWARD TO EACH DISTI<br>ANTEED (UNLESS "COMMITTED VOLUM<br>ERED AT THE CONTRACT PRICE AWARD<br>FOLLOWING AS APPLICABLE: TITLE V<br>UNITY ACT OF 1972, FEDERAL EXECUTI<br>IAM ERA VETERAN'S READJUSTMENT A<br>CT OF 1975, AND CONTRACTOR AGREES<br>190. CONTRACTOR AGGREES TO NOT T<br>A THIS AGREEMENT AND ANY CONTRAC<br>ELIGION, SEX, NATIONAL ORIGIN, VETE<br>N COMMITTED BY CONTRACTOR OR FA | D (OR PROPOSAL)<br>DERS.<br>THE CONTRACT<br>PURCHASING PRIO<br>LETED.<br>RIBUTOR.<br>E" IS SPECIFICALL<br>DED.<br>I AND TITLE VII OF<br>VE ORDER 11246,<br>ASSISTANCE ACT O<br>5 TO ABIDE BY<br>O DISCRIMINATE<br>CT ENTERED INTO A<br>RAN STATUS,<br>ALURE TO COMPLY |

| SPECIAL | TERMS AND CONDITIONS   | STATEWIDE COMPETITIVE CONTRACT   |           |
|---------|--|--|-----------|
|         | : 404904<br>: 91876  | VENDOR: GLOBAL TEL LINK CORP   | PAGE<br>2 |
|         | CONDITIONS WITH RESPECT TO T   | SOLICITATION CONTAINS ALL TERMS AND<br>THE COMMODITIES HEREIN. ANY VENDOR<br>OTHER MATERIALS SUBMITTED WITH BID MAY  |           |
|         |  | SE/RELEASE ORDER IS THE ONLY BINDING<br>ST THIS CONTRACT. SIGNING OF VENDOR'S  |           |
|         | LOWER THAN THE CONTRACT PRIC<br>CONTRACTING FOR THE SAME PER<br>CONDITIONS, SAID REDUCTION M<br>OF STATE PURCHASING. NO PRI  | THERE IS A REDUCTION IN PRICE, WHICH IS<br>CE, OFFERED TO SIMILARLY SITUATED CUSTOMERS<br>RIOD AND UNDER THE SAME TERMS AND<br>MUST BE PRESENTED DIRECTLY TO THE DIRECTOR<br>ICE REDUCTION ON A STATEWIDE CONTRACT MAY<br>ISS THAT REDUCTION IS OFFERED TO ALL   |           |
| 4       | DELIVERIES. CONTRACTORS WIL<br>IN ORDER TO MEET SPECIFIED D  | L MAINTAIN AN ADEQUATE SUPPLY OF ALL ITEMS<br>DELIVERY.  |           |
| 5       | IN THIS CONTRACT; SUCH PRICE<br>COMPENSATION FOR FURNISHING<br>IN NO CASE WILL THE STATE AG<br>THE CONTRACTOR ALTHOUGH ALL<br>PAYMENT IN NO WAY RELIEVES T   | ADE ON THE BASIS OF UNIT PRICE AS LISTED<br>AND PAYMENT WILL CONSTITUTE FULL<br>AND DELIVERING THE CONTRACT COMMODITIES.<br>SENCY REFUSE TO MAKE PARTIAL PAYMENTS TO<br>ITEMS HAVE NOT BEEN DELIVERED. THIS<br>THE CONTRACTOR OF HIS RESPONSIBILITY TO<br>ICE OF THE ORDER. PAYMENT WILL BE MADE TO<br>ON ORDER.   |           |
| 6       | CONTRACTOR ON ANY CONTRACT R<br>ADDITIONAL DISTRIBUTOR VENDO<br>ITEMS CONTAINED IN SAID CONT<br>BID A LIST OF THOSE ADDITION   | O SIGNS THE BID WILL BE DESIGNATED AS PRIME<br>RESULTING FROM THIS SOLICITATION. IF<br>DRS ARE AUTHORIZED TO RECEIVE ORDERS FOR<br>RACT, THE BIDDER SHOULD SUBMIT WITH THE<br>HAL AUTHORIZED DISTRIBUTORS INCLUDING THE<br>THE PRIME CONTRACTOR WILL BE RESPONSIBLE<br>RIBUTOR VENDORS LISTED.   |           |
| 7       | VISITING OR WORKING IN AN IN<br>CLEARANCE PRIOR TO ENTERING<br>FURNISH THE FULL NAME, DRIVE<br>NUMBER, DATE OF BIRTH, RACE<br>ENTERING THE COMPOUND. THIS<br>TO THE SITE VISIT COORDINATO<br>AWARDED PROJECT. A CRIMINAL<br>EMPLOYEE, AND UPON ARRIVAL,<br>NO VENDOR PERSONNEL WILL BE<br>UNTIL THE ABOVE CLEARANCE AP<br>SUCCESSFUL VENDOR IS ALSO RE | COCESS: ANY VENDOR OR VENDOR PERSONNEL<br>ISTITUTION IS REQUIRED TO RECEIVE SECURITY<br>THE INSTITUTION GROUNDS. VENDOR MUST<br>R'S LICENSE NUMBER, SOCIAL SECURITY<br>AND SEX OF EACH EMPLOYEE WHO WILL BE<br>INFORMATION MUST BE FURNISHED IN WRITING<br>OR PRIOR TO COMMENCING WORK ON THE<br>BACKGROUND CHECK WILL BE CONDUCTED ON EACH<br>ID CARDS WILL BE ISSUED TO EACH EMPLOYEE.<br>ALLOWED TO WORK ON THE INSTITUTION GROUNDS<br>PROVAL PROCESS IS COMPLETED. THE<br>EQUIRED TO PROVIDE A WRITTEN INVENTORY<br>ALLERS PRIOR TO ENTERING THE INSTITUTION |           |
| 8       | NON-EXCLUSIVITY  |  |           |
|         | STATE AGENCIES FROM ENTERING<br>ARRANGEMENTS WITH OTHER VEND   | IVE AND SHALL NOT IN ANY WAY PRECLUDE<br>INTO SIMILAR AGREEMENTS AND/OR<br>ORS OR FROM ACQUIRING SIMILAR, EQUAL,<br>S FROM OTHER ENTITIES OR SOURCES.  |           |

CONTRACT USAGE REPORT

| SPECIAL            | TERMS AND CONDITIONS  | STATEWIDE COMPETITIVE CONTRACT   |           |
|--------------------|---|--|-----------|
| NUMBER<br>T-NUMBER | : 404904<br>: 91876   | VENDOR: GLOBAL TEL LINK CORP   | PAGE<br>3 |
|                    | SUCCESSFUL VENDOR SHOULD KEEP A C<br>THIS CONTRACT DURING THE CONTRACT<br>MONTHS PRIOR TO THE END OF THE CO<br>PREPARED TO SUBMIT TO THE OFFICE<br>USAGE REPORT WITH COPIES OF ALL O  | PERIOD. APPROXIMATELY FOUR (4)<br>NTRACT PERIOD VENDOR IS TO BE<br>OF STATE PURCHASING A CONTRACT  | I         |
|                    | THE USAGE REPORT IS TO INCLUDE TH.<br>NUMBERS, THE PERSONS NAME WHO COM<br>BY LINE ITEM WITH QUANTITY PURCHA<br>ITEM. ADDITIONALLY THE REPORT IS<br>VOLUME OF THE ENTIRE CONTRACT. V<br>GENERATED REPORTS AND CAN ITEMIZE<br>BUT THE LINE ITEM TOTALS, CONTRAC<br>REQUIRED. | PLIED THE REPORT, A SUMMARY<br>SED AND TOTAL VALUE OF EACH LINE<br>TO SUMMARIZE THE TOTAL DOLLAR<br>ENDOR MAY SUBMIT COMPUTER<br>BY ORDER NUMBER, BY LINE ITEM,              |           |
|                    | CONTRACT PERFORMANCE EVALUATION   |  |           |
|                    | RANDOMLY POLLED TO COMPLETE THE E<br>WILL BE CONSIDERED IN DETERMINING<br>OR REVISIONS AND RE-BIDDING. AGE  | 'S PERFORMANCE WILL BE MONITORED.<br>THE CRITERIA LISTED IN ELEMENTS 3<br>MANCE EVALUATION FORM ATTACHED<br>HAT USE THIS CONTRACT WILL BE<br>VALUATION FORM. THEIR RESPONSES |           |

| PRICES      | SHEET  | STATEWIDE           | COMPETITI   | VE CONTRACT |          |           |
|-------------|--|---------------------|-------------|-------------|----------|-----------|
| NUMBER      | : 404904<br>R : 91876  | VENDOR: GLOP        | BAL TEL LIN | IK CORP     |          | PAGE<br>4 |
| LINE<br>NO. | COMMODITY/SERVICE DESCRIPTION  | QUANTITY<br>FROM/TO | UNIT        | UNIT PRICE  | DISCOUNT |           |
|             | UNLESS SPECIFIED OTHERWISE BELOW:<br>SHIP TO:<br>STATEWIDE DELIVERY  |                     |             |             |          |           |
| 00001       | COMMODITY CODE: 915-77-118245  | 1                   | EACH        | N/A         |          |           |
|             | STATEWIDE PRISON INMATE PAY TELEPHONE<br>SERVICE AND INMATE CALL CONTROL FOR 16<br>ADULT AND JUVENILE INSTITUTIONS OF THE<br>LA DEPT OF PUBLIC SAFETY AND CORRECTIONS<br>CORRECTIONS SERVICES.   |                     |             |             |          |           |
|             | CONTRACTOR SHALL COMPENSATE THE STATE<br>FOR THE ABILITY TO PROVIDE THESE<br>SERVICES AND SYSTEMS IN ACCORDANCE WITH<br>T#91876YT, SOL.#2149487, ADD.#01, 02,<br>03, & 04, AND CONTRACTOR'S PROPOSAL<br>DATED MAY 14, 2001.                                      |                     |             |             |          |           |
|             | RATE OF COMPENSATION:<br>OPTION 1 (W/THUMBPRINT/PIN HOLE CAMERA<br>TELEPHONE OPTION)   |                     |             |             |          |           |
|             | PRISON PAY TELEPHONE RATE OF<br>COMPENSATION AT RATES IN RATE<br>SCHEDULE 1: 55%   |                     |             |             |          |           |
|             | LIST OF CHANGES FOR CONTRACT STARTUP:  |                     |             |             |          |           |
|             | 1.A SHROUD OVER THE FINGERPRINT READER<br>TO ENSURE PROPER FINGER/THUMB ALIGNMENT<br>AND WOULD OFFER GREATER PROTECTION FROM<br>VANDALISM.   |                     |             |             |          |           |
|             | 2.A PROTECTIVE COVER OVER THE PINHOLE<br>CAMERA LENS FOR GREATER PROTECTION FROM<br>VANDALISM.   |                     |             |             |          |           |
|             | 3. A WIDER ANGLE PINHOLE CAMERA LENS TO<br>CAPTURE A WIDER PICTURE. AN INMATE<br>COULD MOVE TO THE LEFT OR RIGHT, DEPEND-<br>ING ON THE LENGTH OF THE TELEPHONE<br>LANYARD, AND NOT APPEAR IN THE PICTURE.   |                     |             |             |          |           |
|             | LIST OF ENHANCEMENTS DURING THE CONTRACT PERIOD:   |                     |             |             |          |           |
|             | 1. A SOFTWARE FEATURE TO SAVE THE REAL-<br>TIME OPEN MICROPHONE AUDIO TO A CD,<br>EITHER AT THE DEDICATED WORKSTATION OR A<br>CORRECTIONS SERVICES COMPUTER.   |                     |             |             |          |           |
|             | 2. A SOFTWARE FEATURE TO EXPORT THE<br>PHOTOS FROM THE PINHOLE CAMERA TO A CD,<br>EMAIL ATTACHMENT, ETC. FOR OTHER USES,<br>SUCH AS, UPDATING THE INMATE PHOTO IN<br>THE CASE FILE. THE PHOTO COULD BE USE-<br>FUL FOR ESCAPES.                                  |                     |             |             |          |           |
|             | 3. A SOFTWARE FEATURE TO MANUALLY<br>ACTIVATE THE PINHOLE CAMERA WHEN THE<br>INMATE TELEPHONE IS NOT IN USE, SIMILAR<br>TO THE OPEN MIKE CAPABILITY. THE<br>ACTIVATION COULD BE USED TO CAPTURE<br>PHOTOS OF A DISTURBANCE THAT IS WITHIN<br>VIEW OF THE CAMERA. |                     |             |             |          |           |
|             |  |                     |             |             |          |           |
|             |  |                     |             |             |          |           |
|             |  |                     |             |             |          |           |

| RICE SHEET           |                               |                    |      |   |         |      |
|----------------------|-------------------------------|--------------------|------|---|---------|------|
| UMBER :<br>-NUMBER : |                               | VENDOR:            |      | <u>, , , , , , , , , , , , , , , , , , , </u> | 1.1     | PAGE |
| LINE<br>NO.          | COMMODITY/SERVICE DESCRIPTION | QUANTITY<br>FROMTO | UNIT | UNIT PRICE                                    | DISCOUN |      |
|                      |                               |                    |      |   |         |      |
|                      |                               |                    |      |   | 1       |      |
|                      |                               |                    |      |   |         |      |
|                      |                               |                    |      |   |         |      |
|                      |                               |                    |      |   |         |      |
|                      |                               |                    |      |   |         |      |
|                      |                               |                    |      |   |         |      |
|                      |                               |                    |      |   |         |      |
|                      |                               |                    |      |   |         |      |
|                      |                               |                    |      |   |         |      |
|                      |                               |                    |      |   |         |      |
|                      |                               |                    |      |   |         |      |
|                      |                               |                    |      |   |         |      |
|                      |                               |                    |      |   |         |      |
|                      |                               |                    |      |   |         |      |
|                      |                               |                    |      |   |         |      |
|                      | 4                             |                    |      |   |         |      |
|                      |                               |                    |      |   |         |      |
|                      |                               |                    |      |   | 6       |      |
|                      |                               |                    |      |   |         |      |
|                      |                               |                    |      |   |         |      |
|                      |                               |                    |      |   |         |      |
|                      |                               |                    |      |   |         |      |
|                      |                               |                    |      |   |         |      |

STATE PURCHASING

PAGE 01/01

79851



BOBBY JINDAL GOVERNOR

# State of Louisiana

Division of Administration Office of State Purchasing

May 22, 2012

### **NOTIFICATION OF EXTENSION**

Ms. Teresa Ridgeway SVP, Administrator Global Tel\*Link 2609 Cameron Street Mobile AL 33607

Dear Ms. Ridgeway:

### RE: PRISON PAY TELEPHONE SERVICE CONTRACT NUMBER: 404904 FILE NUMBER: Q 91876 YT

This is official notification that the contract referenced above has been extended for a period of one (1) month from June 1, 2012 through June 30, 2012, in accordance with the provisions of our original bid proposal. Enclosed is a copy of the Contract Award.

If a list of distributors was submitted with your bid proposal, it will be your responsibility, as prime contractor, to send copies of this award to each distributor. Prior approval from the Division of Administration, Purchasing Section, must be obtained before additional distributors may be added. If you have any questions concerning the above, please contact Carolyn Hoover at (225) 342-8021.

Sincerely,

Denise Lea Director of State Purchasing

By:

Carolyn Hogver State Purchasing Officer

DML:FMS:PEP:CH:jj

Enclosure

PAUL W. RAINWATER COMMISSIONER OF ADMINISTRATION

2012 MAY 22 PM

5



PAUL W. RAINWATER COMMISSIONER OF ADMINISTRATION

BOBBY JINDAL GOVERNOR

# State of Louisiana

Division of Administration Office of State Purchasing

June 25, 2012

### NOTIFICATION OF EXTENSION

Ms. Teresa Ridgeway SVP, Administrator Global Tel\*Link 2609 Cameron Street Mobile AL 33607

Dear Ms. Ridgeway:

#### RE: PRISON PAY TELEPHONE SERVICE Q 91876 YT CONTRACT NUMBER: 404904 FILE NUMBER:

This is official notification that the contract referenced above has been extended for a period of one (1) month from June 30, 2012, through July 31, 2012, in accordance with the provisions of our original bid proposal. Enclosed is a copy of the Contract Award.

If a list of distributors was submitted with your bid proposal, it will be your responsibility, as prime contractor, to send copies of this award to each distributor. Prior approval from the Division of Administration, Purchasing Section, must be obtained before additional distributors may be added. If you have any questions concerning the above, please contact Carolyn Hoover at (225) 342-8021.

Sincerely.

Denise Lea **Director of State Purchasing** 

By:

Carolyn Hoover

State Purchasing Officer

DML:FMS:PEP:CH:jj

Enclosure

1201 N. Third Street • Suite 2-160 • Post Office Box 94095 • Baton Rouge, Louisiana 70804-9095 • (225) 342-8010 • Fax (225) 342-8688 An Equal Opportunity Employer



STATE PURCHASING

1

| STATEWIDE COMPETITIVE CONTRACT<br>AWARD<br>STATE OF LOUISIANA<br>DIVISION OF ADMINISTRATION<br>OFFICE OF STATE PURCHASING<br>GLOBAL TEL LINK CORP<br>2609 CAMERON ST<br>MOBILE, AL 36607  |  | BUYER PHONE :<br>T-NUMBER :<br>DATE ISSUED :<br>VENDOR NUMBER :<br>VENDOR PHONE :<br>REQ AGENCY :<br>OFFICE OI<br>AGENCY REQ ND. :<br>ISIS REQ ND. :  | 1208456<br>02<br>02/01/02   | • ,   |
|---|--|---|---|---|
| · · · · · · · · · · · · · · · · · · ·   | 1  |   |   | т., т.  |
| PRISON PAY TELEPHONE SERVICE<br>H-91876-YT  |  |   |   |   |
| <ol> <li>THIS IS NOT AN ORDER TO SHIP OR BEGIN SERVIC<br/>YOU ARE AUTHORIZED TO SHIP (OR BEGIN SERVIC<br/>2. THIS IS NOTICE THAT THE CONTRACT REFERENCI<br/>SUBMITTED. ALL TERMS, CONDITIONS, AND SPEC</li> <li>ANY AGENCY AUTHORIZED TO PURCHASE FROM THINKEED LINE MUMBER AND COMMODITY ITEM MUMBER</li> </ol>  | ED ABOVE HAS BEE<br>FICATIONS OF THE<br>THIS CONTRACT MU   | SOLICITATION WILL AF  | PPLY TO ALL ORDERS.   |   |
| YOU ARE AUTHORIZED TO SHIP (OR BEGIN SERVIC<br>2. THIS IS NOTICE THAT THE CONTRACT REFERENCI<br>SUBMITTED. ALL TERMS, CONDITIONS, AND SPEC  | ED ABOVE HAS BEE<br>FICATIONS OF THE<br>THIS CONTRACT MU<br>IMBER FOR EACH IT<br>ERMITTED (UNLESS<br>OBTAINED BEFORE<br>ACTOR MUST SEND (  | SOLICITATION WILL AF<br>ISSUE AN ORDER A<br>EM.<br>APPROVED BY THE OF<br>DISTRIBUTORS CAN BI<br>COPIES OF THIS AWAR<br>ANTEED (UNLESS "CO)  | PPLY TO ALL ORDERS,<br>ND REFERENCE THE C<br>FFICE OF STATE PURCH<br>E ADDED OR DELETED.<br>O TO EACH DISTRIBUTO<br>MMITTED VOLUME" IS S  | ONTRACT<br>IASING PRIOR<br>DR.  |
| <ol> <li>YOU ARE AUTHORIZED TO SHIP (OR BEGIN SERVICE)</li> <li>THIS IS NOTICE THAT THE CONTRACT REFERENCE<br/>SUBMITTED. ALL TERMS, CONDITIONS, AND SPECE</li> <li>ANY AGENCY AUTHORIZED TO PURCHASE FROM "<br/>NUMBER, LINE NUMBER AND COMMODITY ITEM NU</li> <li>CHANGES IN ITEMS TO BE FURNISHED ARE NOT P<br/>TO DELIVERY). PRIOR APPROVAL MUST ALSO BE</li> <li>IF A DISTRIBUTOR LIST WAS SUBMITTED, CONTRA</li> <li>QUANTITIES LISTED ARE ESTIMATED AND NO QUARMENTED</li> </ol> | ED ABOVE HAS BEE<br>IFICATIONS OF THE<br>IHIS CONTRACT MU<br>IMBER FOR EACH IT<br>ERMITTED (UNLESS<br>OBTAINED BEFORE<br>ACTOR MUST SEND (<br>ANTITIES ARE GUAR<br>EQUIREMENTS OF THE<br>HE EQUAL OPPORT<br>MENDED, THE AGE A(<br>NEILTIES ACT OF 1)<br>ER SERVICES UNDER<br>TO F 1972, THE AGE A(<br>SBILITIES ACT OF 1)<br>ER SERVICES UNDER<br>TO RACE, COLOR, H<br>OF DISCRIMINATIO<br>PLICABLE SHALL BE | SOLICITATION WILL AF<br>ST ISSUE AN ORDER A<br>EM.<br>APPROVED BY THE OF<br>DISTRIBUTORS CAN BI<br>COPIES OF THIS AWAR<br>ANTEED (UNLESS "CO)<br>ERED AT THE CONTRAC<br>E FOLLOWING AS APPL<br>UNITY ACT OF 1972, FE<br>VAM ERA VETERAN'S R<br>CT OF 1975, AND CONT<br>SP 1975, AND CONT<br>S | PPLY TO ALL ORDERS.<br>IND REFERENCE THE C<br>FFICE OF STATE PURCH<br>E ADDED OR DELETED.<br>TO TO EACH DISTRIBUTO<br>MMITTED VOLUME" IS S<br>CT PRICE AWARDED.<br>JCABLE: TITLE VI AND<br>EDERAL EXECUTIVE OR<br>READJUSTMENT ASSIST<br>RACTOR AGREES TO A<br>GREES TO NOT TO DIS<br>ID ANY CONTRACT ENT<br>AL ORIGIN, VETERAN S<br>VITRACTOR OR FAILURE | ONTRACT<br>AASING PRIOR<br>DR.<br>PECIFICALLY<br>TITLE VII OF<br>DER 11246,<br>ANCE ACT OF<br>BIDE BY<br>CRIMINATE<br>ERED INTO AS<br>TATUS,<br>TO COMPLY |

## STATE PURCHASING

| PECIAL            | TERMS AND CONDITIONS  | STATEWIDE COMPETITIVE CONTRACT  |           |
|-------------------|---|---|-----------|
| JMBER<br>NUMBER . | : 404904<br>: 91876   | VENDOR: GLOBAL TEL LINK CORP  | PAGE<br>2 |
| . 1               | CONDITIONS WITH RESPECT TO THE  | DLICITATION CONTAINS ALL TERMS AND<br>COMMODITIES HEREIN. ANY VENDOR<br>HER MATERIALS SUBMITTED WITH BID MAY  |           |
| 2                 | VENDOR'S FORMS. THE PURCHASE<br>Document to be issued against<br>Forms is not allowed.  | RELEASE ORDER IS THE ONLY BINDING<br>This contract. Signing of Vendor's   |           |
| 3                 | LOWER THAN THE CONTRACT PRICE,<br>Contracting for the same perio<br>Conditions, said reduction Mus<br>of State Purchasing. No price   | HERE IS A REDUCTION IN PRICE, WHICH IS<br>OFFERED TO SIMILARLY SITUATED CUSTOMERS<br>DD AND UNDER THE SAME TERMS AND<br>ST BE PRESENTED DIRECTLY TO THE DIRECTOR<br>E REDUCTION ON A STATEWIDE CONTRACT MAY<br>S THAT REDUCTION IS OFFERED TO ALL   |           |
| 4                 | DELIVERIES. CONTRACTORS WILL<br>In order to meet specified del  | MAINTAIN AN ADEQUATE SUPPLY OF ALL ITEMS<br>IVERY.  |           |
|                   | IN THIS CONTRACT; SUCH PRICE A<br>COMPENSATION FOR FURNISHING AN<br>IN NO CASE WILL THE STATE AGEN<br>THE CONTRACTOR ALTHOUGH ALL IT<br>PAYMENT IN NO WAY RELIEVES THE  | CONTRACTOR OF HIS RESPONSIBILITY TO   |           |
|                   | ADDITIONAL DISTRIBUTOR VENDORS<br>ITEMS CONTAINED IN SAID CONTRA<br>BID A LIST OF THOSE ADDITIONAL  | IGNS THE BID WILL BE DESIGNATED AS PRIME<br>ULTING FROM THIS SOLICITATION. IF<br>ARE AUTHORIZED TO RECEIVE ORDERS FOR<br>CT, THE BIDDER SHOULD SUBMIT WITH THE<br>AUTHORIZED DISTRIBUTORS INCLUDING THE<br>E PRIME CONTRACTOR WILL BE RESPONSIBLE<br>UTOR VENDORS LISTED.   |           |
|                   | CLEARANCE PRIOR TO ENTERING TH<br>FURNISH THE FULL NAME, DRIVER'S<br>NUMBER, DATE OF BIRTH, RACE AN<br>ENTERING THE COMPOUND. THIS IN<br>TO THE SITE VISIT COORDINATOR I<br>AWARDED PROJECT. A CRIMINAL BAG<br>EMPLOYEE, AND UPON ARRIVAL, ID<br>NO VENDOR PERSONNEL WILL BE ALL<br>UNTIL THE ABOVE CLEARANCE APPRO<br>SUCCESSFUL VENDOR IS ALSO PEON | ESS: ANY VENDOR OR VENDOR PERSONNEL<br>ITUTION IS REQUIRED TO RECEIVE SECURITY<br>E INSTITUTION GROUNDS. VENDOR MUST<br>S LICENSE NUMBER, SOCIAL SECURITY<br>D SEX OF EACH EMPLOYEE WHO WILL BE<br>FORMATION MUST BE FURNISHED IN WRITING<br>PRIOR TO COMMENCING WORK ON THE<br>CKGROUND CHECK WILL BE CONDUCTED ON EACH<br>CARDS WILL BE ISSUED TO EACH EMPLOYEE.<br>LOWED TO WORK ON THE INSTITUTION GROUNDS<br>OVAL PROCESS IS COMPLETED. THE<br>IRED TO PROVIDE A WRITTEN INVENTORY<br>LERS PRIOR TO ENTERING THE INSTITUTION |           |
| 8                 | NON-EXCLUSIVITY   |   |           |
|                   | ARRANGEMENTS WITH OTHER VENNING   | E AND SHALL NOT IN ANY WAY PRECLUDE<br>NTO SIMILAR AGREEMENTS AND/OR<br>5 or From Acquiring Similar, Equal,<br>From other Entities or Sources.  |           |
|                   | CONTRACT USAGE REPORT   |   |           |
|                   | <i>a</i> .  |   |           |
|                   | ·   |   |           |

| PECIAL   | TERMS AND CONDITIONS  | STATEWIDE COMPETITIVE CONTRACT   |           |
|----------|---|--|-----------|
|          | : 404904<br>91876   | VENDOR: GLOBAL TEL LINK CORP   | PAGE<br>3 |
| 5.<br>5. | THIS CONTRACT DURING THE CONT<br>MONTHS PRIOR TO THE END OF TH  | A COPY OF ALL ORDERS ISSUED AGAINST<br>Ract Period. Approximately four (4)<br>He contract Period Vendor IS to be<br>Lice of State Purchasing A contract<br>ALL orders.   |           |
|          | NUMBERS, THE PERSONS NAME WHO<br>BY LINE ITEM WITH QUANTITY PU<br>ITEM. ADDITIONALLY THE REPOR<br>Volume of the entire contract<br>generated reports and can ite  | DE THE VENDORS NAME, PHONE AND FAX<br>COMPLIED THE REPORT, A SUMMARY<br>RCHASED AND TOTAL VALUE OF EACH LINE<br>IT IS TO SUMMARIZE THE TOTAL DOLLAR<br>VENDOR MAY SUBMIT COMPUTER<br>MIZE BY ORDER NUMBER, BY LINE ITEM,<br>ITRACT TOTALS AND COPIES OF ORDERS ARE   |           |
|          | CONTRACT PERFORMANCE EVALUATI   | ON   |           |
|          | AGENCIES WE SERVE, THE CONTRA<br>CONTRACTORS WILL BE EVALUATED<br>THROUGH 25 OF THE CONTRACT PE<br>TO THIS SOLICITATION. AGENCI<br>Randomly Polled to complete t<br>Will be considered in determi<br>OR REVISIONS AND RE-BIDDING. | ONTRACTS TO MEET THE NEEDS OF THE<br>CTOR'S PERFORMANCE WILL BE MONITORED.<br>On the Criteria Listed in Elements 3<br>Reformance Evaluation form Attached<br>es that use this contract will be<br>the Evaluation form. Their Responses<br>Ning dur Options for contract Renewal<br>Agency Reports of Deficient Performan<br>ED During the Contract Period. | CE        |
|          |   |  |           |
|          | · *   | · *  |           |
|          |   | · · · ·  |           |
|          | <i>x</i>  |  |           |
|          |   |  |           |
|          |   |  |           |
|          |   | *  |           |
|          |   |  |           |
|          | *   | · ·  |           |
|          |   |  |           |
|          | 5. C  |  |           |

# 06/26/2012 11:58 2253428688

.....

1.14

### STATE PURCHASING

| UMBER : 404904<br>NUMBER : 91876 |  | VENDOR: GLOBAL TEL LINK CORP |     |               |         |            |
|----------------------------------|--|------------------------------|-----|---------------|---------|------------|
| LINE<br>NO.                      | COMMODITY/SERVICE DESCRIPTION  | QUANTITY<br>FROMTO           | UN  | IT UNIT PRICE | DISCOUN | an anna an |
|                                  | UNLESS SPECIFIED OTHERWISE BELOW:<br>SHIP TO:<br>STATEWIDE DELIVERY  |                              |     |               |         |            |
| 10000                            | COMMODITY CODE: 915-77-118245  | 1                            | EAC | H N/A         |         |            |
|                                  | STATEWIDE PRISON INMATE PAY TELEPHONE<br>SERVICE AND INMATE CALL CONTROL FOR 16<br>ADULT AND JUVENILE INSTITUTIONS OF THE<br>LA DEPT OF PUBLIC SAFETY AND CORRECTIONS<br>CORRECTIONS SERVICES.   |                              |     | •             |         |            |
|                                  | CONTRACTOR SHALL COMPENSATE THE STATE<br>FOR THE ABILITY TO PROVIDE THESE<br>SERVICES AND SYSTEMS IN ACCORDANCE WITH<br>T#91875YT, SOL.#2149487, ADD.#01, 02,<br>03, & 04, AND CONTRACTOR'S PROPOSAL<br>DATED MAY 14, 2001.                                      |                              |     |               |         |            |
|                                  | RATE OF COMPENSATION:<br>OPTION 1 (W/THUMBPRINT/PIN HOLE CAMERA<br>TELEPHONE OPTION)   |                              | 7   |               |         |            |
|                                  | PRISON PAY TELEPHONE RATE OF<br>COMPENSATION AT RATES IN RATE<br>SCHEDULE 1: 55%   |                              |     |               | ×.      |            |
|                                  | LIST OF CHANGES FOR CONTRACT STARTUP:  |                              |     | × .           |         |            |
|                                  | 1.A SHROUD OVER THE FINGERPRINT READER<br>TO ENSURE PROPER FINGER/THUMB ALIGNMENT<br>AND WOULD OFFER GREATER PROTECTION FROM<br>VANDALISM.   |                              |     |               |         |            |
|                                  | 2.A PROTECTIVE COVER OVER THE PINHOLE<br>CAMERA LENS FOR GREATER PROTECTION FROM<br>VANDALISM.   |                              |     |               |         |            |
|                                  | 3. A WIDER ANGLE PINHOLE CAMERA LENS TO<br>CAPTURE A WIDER PICTURE. AN INMATE<br>COULD MOVE TO THE LEFT OR RIGHT, DEPEND-<br>ING ON THE LENGTH OF THE EPHONE<br>LANYARD, AND NOT APPEAR IN THE PICTURE.  |                              |     | -<br>         | 8       |            |
|                                  | LIST OF ENHANCEMENTS DURING THE CONTRACT<br>PERIOD:  |                              |     |               |         |            |
|                                  | 1. A SOFTWARE FEATURE TO SAVE THE REAL-<br>TIME OPEN MICROPHONE AUDIO TO A CD.<br>EITHER AT THE DEDICATED WORKSTATION OR A<br>CORRECTIONS SERVICES COMPUTER.   |                              |     |               |         |            |
|                                  | 2. A SOFTWARE FEATURE TO EXPORT THE<br>PHOTOS FROM THE PINHOLE CAMERA TO A CD,<br>EMAIL ATTACHMENT, ETC. FOR OTHER USES,<br>SUCH AS, UPDATING THE INMATE PHOTO IN<br>THE CASE FILE. THE PHOTO COULD BE USE-<br>FUL FOR ESCAPES.                                  | đ                            |     |               |         |            |
|                                  | 3. A SOFTWARE FEATURE TO MANUALLY<br>ACTIVATE THE PINHOLE CAMERA WHEN THE<br>INMATE TELEPHONE IS NOT IN USE, SIMILAR<br>TO THE OPEN MIKE CAPABILITY. THE<br>ACTIVATION COULD BE USED TO CAPTURE<br>PHOTOS OF A DISTURBANCE THAT IS WITHIN<br>VIEW OF THE CAMERA, |                              |     |               |         |            |
| ,                                | NEW OF THE CAMERA,   |                              |     | ·             |         |            |
|                                  | · · · · · · · · · · · · · · · · · · ·  |                              |     |               |         |            |
|                                  |  |                              |     |               |         |            |
|                                  |  | 3                            |     |               | 1       |            |

### N6/26/2012 11:58 2253428688

## STATE PURCHASING

| UMBER :      |                               | VENDOR:             |      |            |                         |    |
|--------------|-------------------------------|---------------------|------|------------|-------------------------|----|
| UNE NO.      | COMMODITY/SERVICE DESCRIPTION | QUANTITY<br>FROM/TO | UNIT | UNIT PRICE | DISCOUNT C<br>CATALOG P | FF |
|              |                               | :                   |      |            |                         |    |
|              | 7                             |                     |      |            |                         |    |
|              |                               |                     |      | Υ.         |                         |    |
|              |                               |                     |      |            |                         |    |
|              |                               |                     |      |            |                         |    |
|              |                               |                     |      |            |                         |    |
|              | ÷ .                           |                     |      |            |                         |    |
|              |                               |                     |      | · · ·      |                         |    |
|              | · · · ·                       |                     |      |            |                         |    |
|              |                               | - X                 |      | a          |                         |    |
|              |                               |                     |      |            |                         |    |
|              | ,                             |                     |      |            | 1.                      |    |
|              |                               |                     |      |            |                         |    |
|              |                               |                     |      |            |                         |    |
|              | · ·                           |                     |      |            |                         |    |
|              | v. *                          |                     |      | 2          |                         |    |
|              | x 8                           |                     |      |            |                         |    |
| <i>x</i> = 1 |                               |                     |      |            |                         |    |
|              | ÷                             |                     |      |            |                         |    |
|              | · · ·                         |                     |      | u.         |                         |    |
|              |                               | 1                   |      |            |                         |    |
|              |                               |                     |      |            | 1                       |    |
|              | ×.                            |                     |      |            |                         |    |
|              |                               |                     |      |            |                         |    |
|              | ·                             |                     |      | ¥2         |                         |    |
|              |                               |                     |      |            |                         |    |
|              |                               |                     |      |            |                         |    |