

579851



BOBBY JINDAL
GOVERNOR

PAUL W. RAINWATER
COMMISSIONER OF ADMINISTRATION

State of Louisiana
Division of Administration
Office of State Purchasing

December 15, 2010

NOTIFICATION OF EXTENSION

Ms. Teresa Ridgeway
SVP, Administration
Global Tel*Link
2609 Cameron Street
Mobile AL 33607

Dear Ms. Ridgeway:

RE: PRISON PAY TELEPHONE SERVICE
CONTRACT NUMBER: 404904 FILE NUMBER: Q 91876 YT

This is official notification that the contract referenced above has been extended for a period of one (1) month from February 1, 2011, through February 28, 2011, in accordance with the provisions of our original bid proposal. Enclosed is a copy of the Contract Award.

If a list of distributors was submitted with your bid proposal, it will be your responsibility, as prime contractor, to send copies of this award to each distributor. Prior approval from the Division of Administration, Purchasing Section, must be obtained before additional distributors may be added. If you have any questions concerning the above, please contact Bonnie Chambers at (225) 342-8021.

Sincerely,

Denise Lea
Director of State Purchasing

By:

A handwritten signature in black ink, appearing to read "Bonnie Chambers", written over a horizontal line.

Bonnie Chambers
State Purchasing Officer

DML:FMS:MMR:BC:jw

Enclosure

**STATEWIDE COMPETITIVE CONTRACT
AWARD**



**STATE OF LOUISIANA
DIVISION OF ADMINISTRATION
OFFICE OF STATE PURCHASING**

NUMBER : 404804
BUYER : BONNIE CHAMBERS
BUYER PHONE : (225)342-8021
T-NUMBER : 91878
DATE ISSUED : 12/15/10
VENDOR NUMBER : 631071001 00
VENDOR PHONE : (334)479-4500-0000
REQ AGENCY : 107001

OFFICE OF STATE PURCHASING

AGENCY REQ NO. :
ISIS REQ NO. : 1208458
FISCAL YEAR : 02
EFFECTIVE DATE : 02/01/02
EXPIRATION DATE : 02/28/11

GLOBAL TEL LINK CORP
2609 CAMERON ST
MOBILE, AL 36607

**PRISON PAY TELEPHONE SERVICE
H-91876-YT**

1. THIS IS NOT AN ORDER TO SHIP OR BEGIN SERVICE). A CONTRACT RELEASE OR PURCHASE ORDER MUST BE ISSUED BEFORE YOU ARE AUTHORIZED TO SHIP (OR BEGIN SERVICE).
2. THIS IS NOTICE THAT THE CONTRACT REFERENCED ABOVE HAS BEEN AWARDED TO YOU BASED ON THE BID (OR PROPOSAL) SUBMITTED. ALL TERMS, CONDITIONS, AND SPECIFICATIONS OF THE SOLICITATION WILL APPLY TO ALL ORDERS.
3. ANY AGENCY AUTHORIZED TO PURCHASE FROM THIS CONTRACT MUST ISSUE AN ORDER AND REFERENCE THE CONTRACT NUMBER, LINE NUMBER AND COMMODITY ITEM NUMBER FOR EACH ITEM.
4. CHANGES IN ITEMS TO BE FURNISHED ARE NOT PERMITTED (UNLESS APPROVED BY THE OFFICE OF STATE PURCHASING PRIOR TO DELIVERY). PRIOR APPROVAL MUST ALSO BE OBTAINED BEFORE DISTRIBUTORS CAN BE ADDED OR DELETED.
5. IF A DISTRIBUTOR LIST WAS SUBMITTED, CONTRACTOR MUST SEND COPIES OF THIS AWARD TO EACH DISTRIBUTOR.
6. QUANTITIES LISTED ARE ESTIMATED AND NO QUANTITIES ARE GUARANTEED (UNLESS "COMMITTED VOLUME" IS SPECIFICALLY STATED). CONTRACTOR MUST SUPPLY ACTUAL REQUIREMENTS ORDERED AT THE CONTRACT PRICE AWARDED.
7. COMPLIANCE WITH CIVIL RIGHTS LAWS.

THE CONTRACTOR AGREES TO ABIDE BY THE REQUIREMENTS OF THE FOLLOWING AS APPLICABLE: TITLE VI AND TITLE VII OF THE CIVIL RIGHTS ACT OF 1964, AS AMENDED BY THE EQUAL OPPORTUNITY ACT OF 1972, FEDERAL EXECUTIVE ORDER 11246, THE FEDERAL REHABILITATION ACT OF 1973, AS AMENDED, THE VIETNAM ERA VETERAN'S READJUSTMENT ASSISTANCE ACT OF 1974, TITLE IX OF THE EDUCATION AMENDMENTS OF 1972, THE AGE ACT OF 1975, AND CONTRACTOR AGREES TO ABIDE BY THE REQUIREMENTS OF THE AMERICANS WITH DISABILITIES ACT OF 1990. CONTRACTOR AGREES TO NOT TO DISCRIMINATE IN ITS EMPLOYMENT PRACTICES, AND WILL RENDER SERVICES UNDER THIS AGREEMENT AND ANY CONTRACT ENTERED INTO AS A RESULT OF THIS AGREEMENT, WITHOUT REGARD TO RACE, COLOR, RELIGION, SEX, NATIONAL ORIGIN, VETERAN STATUS, POLITICAL AFFILIATION, OR DISABILITIES. ANY ACT OF DISCRIMINATION COMMITTED BY CONTRACTOR OR FAILURE TO COMPLY WITH THESE STATUTORY OBLIGATIONS WHEN APPLICABLE SHALL BE GROUNDS FOR TERMINATION OF THIS AGREEMENT AND ANY CONTRACT ENTERED INTO AS A RESULT OF THIS AGREEMENT.

RECOMMENDING APPROVAL:

Bonnie Chambers
STATE PURCHASING OFFICER/SUPERVISOR

APPROVED BY:

Mary Bandalop
DENISE LEA
DIRECTOR OF PURCHASING

SPECIAL TERMS AND CONDITIONS		STATEWIDE COMPETITIVE CONTRACT	
NUMBER : 404004		VENDOR: GLOBAL TEL LINK CORP	PAGE
T-NUMBER : 91878			2

- 1 **TERMS AND CONDITIONS.** THIS SOLICITATION CONTAINS ALL TERMS AND CONDITIONS WITH RESPECT TO THE COMMODITIES HEREIN. ANY VENDOR CONTRACTS, FORMS, TERMS OR OTHER MATERIALS SUBMITTED WITH BID MAY CAUSE BID TO BE REJECTED.
- 2 **VENDOR'S FORMS.** THE PURCHASE/RELEASE ORDER IS THE ONLY BINDING DOCUMENT TO BE ISSUED AGAINST THIS CONTRACT. SIGNING OF VENDOR'S FORMS IS NOT ALLOWED.
- 3 **PRICE REDUCTIONS.** WHENEVER THERE IS A REDUCTION IN PRICE, WHICH IS LOWER THAN THE CONTRACT PRICE, OFFERED TO SIMILARLY SITUATED CUSTOMERS CONTRACTING FOR THE SAME PERIOD AND UNDER THE SAME TERMS AND CONDITIONS, SAID REDUCTION MUST BE PRESENTED DIRECTLY TO THE DIRECTOR OF STATE PURCHASING. NO PRICE REDUCTION ON A STATEWIDE CONTRACT MAY BE OFFERED TO AN AGENCY UNLESS THAT REDUCTION IS OFFERED TO ALL AGENCIES.
- 4 **DELIVERIES.** CONTRACTORS WILL MAINTAIN AN ADEQUATE SUPPLY OF ALL ITEMS IN ORDER TO MEET SPECIFIED DELIVERY.
- 5 **PAYMENT.** PAYMENT WILL BE MADE ON THE BASIS OF UNIT PRICE AS LISTED IN THIS CONTRACT; SUCH PRICE AND PAYMENT WILL CONSTITUTE FULL COMPENSATION FOR FURNISHING AND DELIVERING THE CONTRACT COMMODITIES. IN NO CASE WILL THE STATE AGENCY REFUSE TO MAKE PARTIAL PAYMENTS TO THE CONTRACTOR ALTHOUGH ALL ITEMS HAVE NOT BEEN DELIVERED. THIS PAYMENT IN NO WAY RELIEVES THE CONTRACTOR OF HIS RESPONSIBILITY TO EFFECT SHIPMENT OF THE BALANCE OF THE ORDER. PAYMENT WILL BE TO VENDOR AND ADDRESS AS SHOWN ON ORDER.
- 6 **VENDOR LIST.** THE BIDDER WHO SIGNS THE BID WILL BE DESIGNATED AS PRIME CONTRACTOR ON ANY CONTRACT RESULTING FROM THIS SOLICITATION. IF ADDITIONAL DISTRIBUTOR VENDORS ARE AUTHORIZED TO RECEIVE ORDERS FOR ITEMS CONTAINED IN SAID CONTRACT, THE BIDDER SHOULD SUBMIT WITH THE BID A LIST OF THOSE ADDITIONAL AUTHORIZED DISTRIBUTORS INCLUDING THE COMPLETE BUSINESS ADDRESS. THE PRIME CONTRACTOR WILL BE RESPONSIBLE FOR THE ACTIONS OF ANY DISTRIBUTOR VENDORS LISTED.
- 7 **VENDOR SECURITY CLEARANCE PROCESS:** ANY VENDOR OR VENDOR PERSONNEL VISITING OR WORKING IN AN INSTITUTION IS REQUIRED TO RECEIVE SECURITY CLEARANCE PRIOR TO ENTERING THE INSTITUTION GROUNDS. VENDOR MUST FURNISH THE FULL NAME, DRIVER'S LICENSE NUMBER, SOCIAL SECURITY NUMBER, DATE OF BIRTH, RACE AND SEX OF EACH EMPLOYEE WHO WILL BE ENTERING THE COMPOUND. THIS INFORMATION MUST BE FURNISHED IN WRITING TO THE SITE VISIT COORDINATOR PRIOR TO COMMENCING WORK ON THE AWARDED PROJECT. A CRIMINAL BACKGROUND CHECK WILL BE CONDUCTED ON EACH EMPLOYEE, AND UPON ARRIVAL, ID CARDS WILL BE ISSUED TO EACH EMPLOYEE. NO VENDOR PERSONNEL WILL BE ALLOWED TO WORK ON THE INSTITUTION GROUNDS UNTIL THE ABOVE CLEARANCE APPROVAL PROCESS IS COMPLETED. THE SUCCESSFUL VENDOR IS ALSO REQUIRED TO PROVIDE A WRITTEN INVENTORY OF TOOLS, VEHICLES AND/OR TRAILERS PRIOR TO ENTERING THE INSTITUTION GROUNDS.
- 8 **NON-EXCLUSIVITY**
THIS AGREEMENT IS NON-EXCLUSIVE AND SHALL NOT IN ANY WAY PRECLUDE STATE AGENCIES FROM ENTERING INTO SIMILAR AGREEMENTS AND/OR ARRANGEMENTS WITH OTHER VENDORS OR FROM ACQUIRING SIMILAR, EQUAL, OR LIKE GOODS AND/OR SERVICES FROM OTHER ENTITIES OR SOURCES.

CONTRACT USAGE REPORT

SPECIAL TERMS AND CONDITIONS	STATEWIDE COMPETITIVE CONTRACT	
NUMBER : 404904 T-NUMBER : 91876	VENDOR: GLOBAL TEL LINK CORP	PAGE 3
<p>SUCCESSFUL VENDOR SHOULD KEEP A COPY OF ALL ORDERS ISSUED AGAINST THIS CONTRACT DURING THE CONTRACT PERIOD. APPROXIMATELY FOUR (4) MONTHS PRIOR TO THE END OF THE CONTRACT PERIOD VENDOR IS TO BE PREPARED TO SUBMIT TO THE OFFICE OF STATE PURCHASING A CONTRACT USAGE REPORT WITH COPIES OF ALL ORDERS.</p> <p>THE USAGE REPORT IS TO INCLUDE THE VENDORS NAME, PHONE AND FAX NUMBERS, THE PERSONS NAME WHO COMPLIED THE REPORT, A SUMMARY BY LINE ITEM WITH QUANTITY PURCHASED AND TOTAL VALUE OF EACH LINE ITEM. ADDITIONALLY THE REPORT IS TO SUMMARIZE THE TOTAL DOLLAR VOLUME OF THE ENTIRE CONTRACT. VENDOR MAY SUBMIT COMPUTER GENERATED REPORTS AND CAN ITEMIZE BY ORDER NUMBER, BY LINE ITEM, BUT THE LINE ITEM TOTALS, CONTRACT TOTALS AND COPIES OF ORDERS ARE REQUIRED.</p> <p>CONTRACT PERFORMANCE EVALUATION</p> <p>IN AN EFFORT TO IMPROVE OUR CONTRACTS TO MEET THE NEEDS OF THE AGENCIES WE SERVE, THE CONTRACTOR'S PERFORMANCE WILL BE MONITORED. CONTRACTORS WILL BE EVALUATED ON THE CRITERIA LISTED IN ELEMENTS 3 THROUGH 25 OF THE CONTRACT PERFORMANCE EVALUATION FORM ATTACHED TO THIS SOLICITATION. AGENCIES THAT USE THIS CONTRACT WILL BE RANDOMLY POLLED TO COMPLETE THE EVALUATION FORM. THEIR RESPONSES WILL BE CONSIDERED IN DETERMINING OUR OPTIONS FOR CONTRACT RENEWAL OR REVISIONS AND RE-BIDDING. AGENCY REPORTS OF DEFICIENT PERFORMANCE WILL BE APPROPRIATELY ADDRESSED DURING THE CONTRACT PERIOD.</p>		

PRICE SHEET		STATEWIDE COMPETITIVE CONTRACT			
NUMBER : 404904 T-NUMBER : 91876		VENDOR: GLOBAL TEL LINK CORP			PAGE 4
LINE NO.	COMMODITY/SERVICE DESCRIPTION	QUANTITY FROM/TO	UNIT	UNIT PRICE	DISCOUNT OFF CATALOG PRICE
00001	<p>UNLESS SPECIFIED OTHERWISE BELOW:</p> <p>SHIP TO: STATEWIDE DELIVERY</p> <p>COMMODITY CODE: 915-77-118245</p> <p>STATEWIDE PRISON INMATE PAY TELEPHONE SERVICE AND INMATE CALL CONTROL FOR 16 ADULT AND JUVENILE INSTITUTIONS OF THE LA DEPT OF PUBLIC SAFETY AND CORRECTIONS CORRECTIONS SERVICES.</p> <p>CONTRACTOR SHALL COMPENSATE THE STATE FOR THE ABILITY TO PROVIDE THESE SERVICES AND SYSTEMS IN ACCORDANCE WITH T#91876YT, SOL #2149487, ADD #01, 02, 03, & 04, AND CONTRACTOR'S PROPOSAL DATED MAY 14, 2001.</p> <p>RATE OF COMPENSATION: OPTION 1 (W/THUMBPRINT/PIN HOLE CAMERA TELEPHONE OPTION)</p> <p>PRISON PAY TELEPHONE RATE OF COMPENSATION AT RATES IN RATE SCHEDULE 1: 55%</p> <p>LIST OF CHANGES FOR CONTRACT STARTUP:</p> <p>1. A SHROUD OVER THE FINGERPRINT READER TO ENSURE PROPER FINGER/THUMB ALIGNMENT AND WOULD OFFER GREATER PROTECTION FROM VANDALISM.</p> <p>2. A PROTECTIVE COVER OVER THE PINHOLE CAMERA LENS FOR GREATER PROTECTION FROM VANDALISM.</p> <p>3. A WIDER ANGLE PINHOLE CAMERA LENS TO CAPTURE A WIDER PICTURE. AN INMATE COULD MOVE TO THE LEFT OR RIGHT, DEPENDING ON THE LENGTH OF THE TELEPHONE LANYARD, AND NOT APPEAR IN THE PICTURE.</p> <p>LIST OF ENHANCEMENTS DURING THE CONTRACT PERIOD:</p> <p>1. A SOFTWARE FEATURE TO SAVE THE REAL-TIME OPEN MICROPHONE AUDIO TO A CD, EITHER AT THE DEDICATED WORKSTATION OR A CORRECTIONS SERVICES COMPUTER.</p> <p>2. A SOFTWARE FEATURE TO EXPORT THE PHOTOS FROM THE PINHOLE CAMERA TO A CD, EMAIL ATTACHMENT, ETC. FOR OTHER USES, SUCH AS, UPDATING THE INMATE PHOTO IN THE CASE FILE. THE PHOTO COULD BE USEFUL FOR ESCAPES.</p> <p>3. A SOFTWARE FEATURE TO MANUALLY ACTIVATE THE PINHOLE CAMERA WHEN THE INMATE TELEPHONE IS NOT IN USE, SIMILAR TO THE OPEN MIKE CAPABILITY. THE ACTIVATION COULD BE USED TO CAPTURE PHOTOS OF A DISTURBANCE THAT IS WITHIN VIEW OF THE CAMERA.</p>	1	EACH	N/A	



BOBBY JINDAL
GOVERNOR

PAUL W. RAINWATER
COMMISSIONER OF ADMINISTRATION

State of Louisiana
Division of Administration
Office of State Purchasing

December 7, 2010
FAX-

Ms. Teresa Ridgeway
SVP, Administration
Global Tel*Link
2609 Cameron Street
Mobile AL 33607

RE: **PRISON PAY TELEPHONE SERVICE**
Contract Number: 404904 File Number: Q 91876 YT

Dear Ms. Ridgeway:

The Office of State Purchasing is considering exercising its option to extend the referenced contract and wishes to know if you would offer to extend this agreement at the original terms, conditions, and prices for an additional one (1) month period from February 1, 2011 to February 28, 2011.

This letter is not an offer by the state to extend but only an inquiry to determine your interest in such an extension.

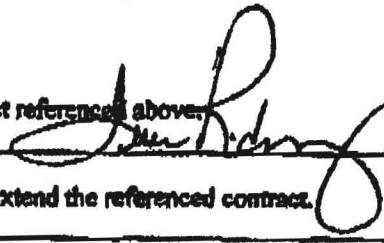
Please signify your offer to extend or to reject any extension by signing below as appropriate and returning this letter via fax at (225) 342-8688, to the State Purchasing Office as soon as possible. If your offer is accepted by the state you may be required to provide/update required information or documents. If you have any questions please contact Bonnie Chambers at (225) 342-8021. Please also include a current certificate of insurance.

Sincerely,
Denise Lea
Director of State Purchasing

By: 
Bonnie Chambers
State Purchasing Officer

DL:FMS:MMR:BC:jw

I hereby offer to extend the contract referenced above.



I hereby reject any opportunity to extend the referenced contract.



579851

BOBBY JINDAL
GOVERNOR

PAUL W. RAINWATER
COMMISSIONER OF ADMINISTRATION

State of Louisiana

Division of Administration
Office of State Purchasing

February 11, 2011

NOTIFICATION OF EXTENSION

Ms. Teresa Ridgeway
SVP, Administrator
Global Tel*Link
2609 Cameron Street
Mobile AL 33607

Dear Ms. Ridgeway:

RE: PRISON PAY TELEPHONE SERVICE
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Sincerely,

Denise Lea
Director of State Purchasing

By: 
Bonnie Chambers
State Purchasing Officer

DML:FMS:MMR:BC:jw

Enclosure

STATEWIDE COMPETITIVE CONTRACT AWARD		NUMBER : 404904 BUYER : BONNIE CHAMBERS BUYER PHONE : (225)342-8021 T-NUMBER : 91876 DATE ISSUED : 02/11/11 VENDOR NUMBER : 631071001 00 VENDOR PHONE : (334)479-4500-0000 REQ AGENCY : 107001
STATE OF LOUISIANA DIVISION OF ADMINISTRATION OFFICE OF STATE PURCHASING		OFFICE OF STATE PURCHASING AGENCY REQ NO. : ISIS REQ NO. : 1208456 FISCAL YEAR : 02 EFFECTIVE DATE : 02/01/02 EXPIRATION DATE : 03/31/11
<div data-bbox="154 436 673 646" style="border: 1px solid black; padding: 5px;"> <p>GLOBAL TEL LINK CORP 2609 CAMERON ST MOBILE, AL 36607</p> </div>		

**PRISON PAY TELEPHONE SERVICE
H-91876-YT**

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RECOMMENDING APPROVAL: Bonnie Chambers APPROVED BY: Denise Lea
 STATE PURCHASING OFFICER/SUPERVISOR DENISE LEA
 DIRECTOR OF PURCHASING

SPECIAL TERMS AND CONDITIONS	STATEWIDE COMPETITIVE CONTRACT	
NUMBER : 404904 T-NUMBER : 91876	VENDOR: GLOBAL TEL LINK CORP	PAGE 2
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PRICE SHEET		STATEWIDE COMPETITIVE CONTRACT			
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LINE NO.	COMMODITY/SERVICE DESCRIPTION	QUANTITY FROM/TO	UNIT	UNIT PRICE	DISCOUNT OFF CATALOG PRICE
00001	<p>UNLESS SPECIFIED OTHERWISE BELOW:</p> <p>SHIP TO: STATEWIDE DELIVERY</p> <p>COMMODITY CODE: 915-77-116245</p> <p>STATEWIDE PRISON INMATE PAY TELEPHONE SERVICE AND INMATE CALL CONTROL FOR 16 ADULT AND JUVENILE INSTITUTIONS OF THE LA DEPT OF PUBLIC SAFETY AND CORRECTIONS CORRECTIONS SERVICES.</p> <p>CONTRACTOR SHALL COMPENSATE THE STATE FOR THE ABILITY TO PROVIDE THESE SERVICES AND SYSTEMS IN ACCORDANCE WITH T#91876YT, SOL #2149487, ADD.#01, 02, 03, & 04, AND CONTRACTOR'S PROPOSAL DATED MAY 14, 2001.</p> <p>RATE OF COMPENSATION: OPTION 1 (W/THUMBPRINT/PIN HOLE CAMERA TELEPHONE OPTION)</p> <p>PRISON PAY TELEPHONE RATE OF COMPENSATION AT RATES IN RATE SCHEDULE 1: 55%</p> <p>LIST OF CHANGES FOR CONTRACT STARTUP:</p> <p>1. A SHROUD OVER THE FINGERPRINT READER TO ENSURE PROPER FINGER/THUMB ALIGNMENT AND WOULD OFFER GREATER PROTECTION FROM VANDALISM.</p> <p>2. A PROTECTIVE COVER OVER THE PINHOLE CAMERA LENS FOR GREATER PROTECTION FROM VANDALISM.</p> <p>3. A WIDER ANGLE PINHOLE CAMERA LENS TO CAPTURE A WIDER PICTURE. AN INMATE COULD MOVE TO THE LEFT OR RIGHT, DEPENDING ON THE LENGTH OF THE TELEPHONE LANYARD, AND NOT APPEAR IN THE PICTURE.</p> <p>LIST OF ENHANCEMENTS DURING THE CONTRACT PERIOD:</p> <p>1. A SOFTWARE FEATURE TO SAVE THE REAL-TIME OPEN MICROPHONE AUDIO TO A CD, EITHER AT THE DEDICATED WORKSTATION OR A CORRECTIONS SERVICES COMPUTER.</p> <p>2. A SOFTWARE FEATURE TO EXPORT THE PHOTOS FROM THE PINHOLE CAMERA TO A CD, EMAIL ATTACHMENT, ETC. FOR OTHER USES, SUCH AS, UPDATING THE INMATE PHOTO IN THE CASE FILE. THE PHOTO COULD BE USEFUL FOR ESCAPES.</p> <p>3. A SOFTWARE FEATURE TO MANUALLY ACTIVATE THE PINHOLE CAMERA WHEN THE INMATE TELEPHONE IS NOT IN USE, SIMILAR TO THE OPEN MIKE CAPABILITY. THE ACTIVATION COULD BE USED TO CAPTURE PHOTOS OF A DISTURBANCE THAT IS WITHIN VIEW OF THE CAMERA.</p>	1	EACH	N/A	



BOBBY JINDAL
GOVERNOR

PAUL W. RAINWATER
COMMISSIONER OF ADMINISTRATION

State of Louisiana
Division of Administration
Office of State Purchasing

February 8, 2011

FAX #251-434-8695

Ms. Teresa Ridgeway
SVP, Administrator
Global Tel*Link
2609 Cameron Street
Mobile AL 33607

RE: **FRISON PAY TELEPHONE SERVICE**
Contract Number: 404904 File Number: Q 91876 YT

Dear Ms. Ridgeway:

The Office of State Purchasing is considering exercising its option to extend the referenced contract and wishes to know if you would offer to extend this agreement at the original terms, conditions, and prices for an additional twelve month period from March 1, 2011 to March 31, 2011.

This letter is not an offer by the state to extend but only an inquiry to determine your interest in such an extension.

Please signify your offer to extend or to reject any extension by signing below as appropriate and returning this letter via fax at (225) 342-8688, to the State Purchasing Office as soon as possible. If your offer is accepted by the state you may be required to provide/update required information or documents. If you have any questions please contact Bonnie Chambers at (225) 342-8021. Please also include a current certificate of insurance.

Sincerely,
Denise Lea
Director of State Purchasing

By: Mary Randolph
for Bonnie Chambers
State Purchasing Officer

DL:FMS:MMR:BC:jw

I hereby offer to extend the contract referenced above

I hereby reject any opportunity to extend the referenced contract.

5071 LEB IT BU A 13

BOBBY JINDAL
GOVERNOR



PAUL W. RAINWATER
COMMISSIONER OF ADMINISTRATION

State of Louisiana

Division of Administration
Office of State Purchasing

April 19, 2011

NOTIFICATION OF EXTENSION

Ms. Teresa Ridgeway
SVP, Administrator
Global Tel*Link
2609 Cameron Street
Mobile AL 33607

Dear Ms. Ridgeway:

RE: PRISON PAY TELEPHONE SERVICE
CONTRACT NUMBER: 404904 FILE NUMBER: Q 91876 YT

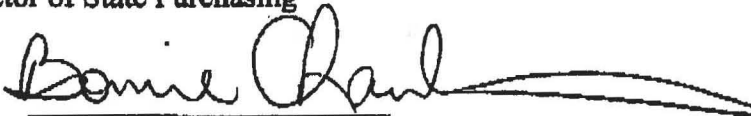
This is official notification that the contract referenced above has been extended for a period of **thirty (30) days** from **May 1, 2011**, through **May 31, 2011**, in accordance with the provisions of our original bid proposal. Enclosed is a copy of the Contract Award.

If a list of distributors was submitted with your bid proposal, it will be your responsibility, as prime contractor, to send copies of this award to each distributor. Prior approval from the Division of Administration, Purchasing Section, must be obtained before additional distributors may be added. If you have any questions concerning the above, please contact Bonnie Chambers at (225) 342-8021.

Sincerely,

Denise Lea
Director of State Purchasing

By:


Bonnie Chambers
State Purchasing Officer

DML:FMS:MMR:BC:jw

Enclosure

**STATEWIDE COMPETITIVE CONTRACT
AWARD**

**STATE OF LOUISIANA
DIVISION OF ADMINISTRATION
OFFICE OF STATE PURCHASING**



NUMBER : 404904
BUYER : BONNIE CHAMBERS
BUYER PHONE : (225)342-8021
T-NUMBER : 91876
DATE ISSUED : 04/19/11
VENDOR NUMBER : 631071001 00
VENDOR PHONE : (334)479-4500-0000
REQ AGENCY : 107001

OFFICE OF STATE PURCHASING

AGENCY REQ NO. :
ISIS REQ NO. : 1208456
FISCAL YEAR : 02
EFFECTIVE DATE : 02/01/02
EXPIRATION DATE : 05/31/11

**GLOBAL TEL LINK CORP
2609 CAMERON ST
MOBILE, AL 36607**

**PRISON PAY TELEPHONE SERVICE
H-91876-YT**

1. THIS IS NOT AN ORDER TO SHIP OR BEGIN SERVICE). A CONTRACT RELEASE OR PURCHASE ORDER MUST BE ISSUED BEFORE YOU ARE AUTHORIZED TO SHIP (OR BEGIN SERVICE).
2. THIS IS NOTICE THAT THE CONTRACT REFERENCED ABOVE HAS BEEN AWARDED TO YOU BASED ON THE BID (OR PROPOSAL) SUBMITTED. ALL TERMS, CONDITIONS, AND SPECIFICATIONS OF THE SOLICITATION WILL APPLY TO ALL ORDERS.
3. ANY AGENCY AUTHORIZED TO PURCHASE FROM THIS CONTRACT MUST ISSUE AN ORDER AND REFERENCE THE CONTRACT NUMBER, LINE NUMBER AND COMMODITY ITEM NUMBER FOR EACH ITEM.
4. CHANGES IN ITEMS TO BE FURNISHED ARE NOT PERMITTED (UNLESS APPROVED BY THE OFFICE OF STATE PURCHASING PRIOR TO DELIVERY). PRIOR APPROVAL MUST ALSO BE OBTAINED BEFORE DISTRIBUTORS CAN BE ADDED OR DELETED.
5. IF A DISTRIBUTOR LIST WAS SUBMITTED, CONTRACTOR MUST SEND COPIES OF THIS AWARD TO EACH DISTRIBUTOR.
6. QUANTITIES LISTED ARE ESTIMATED AND NO QUANTITIES ARE GUARANTEED (UNLESS "COMMITTED VOLUME" IS SPECIFICALLY STATED). CONTRACTOR MUST SUPPLY ACTUAL REQUIREMENTS ORDERED AT THE CONTRACT PRICE AWARDED.
7. COMPLIANCE WITH CIVIL RIGHTS LAWS.

THE CONTRACTOR AGREES TO ABIDE BY THE REQUIREMENTS OF THE FOLLOWING AS APPLICABLE: TITLE VI AND TITLE VII OF THE CIVIL RIGHTS ACT OF 1964, AS AMENDED BY THE EQUAL OPPORTUNITY ACT OF 1972, FEDERAL EXECUTIVE ORDER 11246, THE FEDERAL REHABILITATION ACT OF 1973, AS AMENDED, THE VIETNAM ERA VETERAN'S READJUSTMENT ASSISTANCE ACT OF 1974, TITLE IX OF THE EDUCATION AMENDMENTS OF 1972, THE AGE ACT OF 1975, AND CONTRACTOR AGREES TO ABIDE BY THE REQUIREMENTS OF THE AMERICANS WITH DISABILITIES ACT OF 1990. CONTRACTOR AGREES TO NOT TO DISCRIMINATE IN ITS EMPLOYMENT PRACTICES, AND WILL RENDER SERVICES UNDER THIS AGREEMENT AND ANY CONTRACT ENTERED INTO AS A RESULT OF THIS AGREEMENT, WITHOUT REGARD TO RACE, COLOR, RELIGION, SEX, NATIONAL ORIGIN, VETERAN STATUS, POLITICAL AFFILIATION, OR DISABILITIES. ANY ACT OF DISCRIMINATION COMMITTED BY CONTRACTOR OR FAILURE TO COMPLY WITH THESE STATUTORY OBLIGATIONS WHEN APPLICABLE SHALL BE GROUNDS FOR TERMINATION OF THIS AGREEMENT AND ANY CONTRACT ENTERED INTO AS A RESULT OF THIS AGREEMENT.

RECOMMENDING APPROVAL

Bonnie Chambers
STATE PURCHASING OFFICER/SUPERVISOR

APPROVED BY:

Denise Lea
DENISE LEA
DIRECTOR OF PURCHASING

BOBBY JINDAL
GOVERNOR



PAUL W. RAINWATER
COMMISSIONER OF ADMINISTRATION

State of Louisiana
Division of Administration
Office of State Purchasing

May 25, 2011

NOTIFICATION OF EXTENSION

Ms. Teresa Ridgeway
SVP, Administrator
Global Tel*Link
2609 Cameron Street
Mobile AL 33607

Dear Ms. Ridgeway:

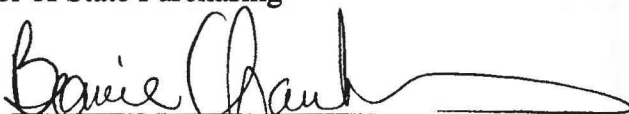
RE: PRISON PAY TELEPHONE SERVICE
CONTRACT NUMBER: 404904 FILE NUMBER: Q 91876 YT

This is official notification that the contract referenced above has been extended for a period of **two (2) months** from **June 1, 2011**, through **July 31, 2011**, in accordance with the provisions of our original bid proposal. Enclosed is a copy of the Contract Award.

If a list of distributors was submitted with your bid proposal, it will be your responsibility, as prime contractor, to send copies of this award to each distributor. Prior approval from the Division of Administration, Purchasing Section, must be obtained before additional distributors may be added. If you have any questions concerning the above, please contact Bonnie Chambers at (225) 342-8021.

Sincerely,

Denise Lea
Director of State Purchasing

By: 
Bonnie Chambers
State Purchasing Officer

DML:FMS:MMR:BC:jw

Enclosure

**STATEWIDE COMPETITIVE CONTRACT
AWARD**

**STATE OF LOUISIANA
DIVISION OF ADMINISTRATION
OFFICE OF STATE PURCHASING**



NUMBER : 404904
BUYER : BONNIE CHAMBERS
BUYER PHONE : (225)342-8021
T-NUMBER : 91876
DATE ISSUED : 05/25/11
VENDOR NUMBER : 631071001 00
VENDOR PHONE : (334)479-4500-0000
REQ AGENCY : 107001

OFFICE OF STATE PURCHASING

AGENCY REQ NO. :
ISIS REQ NO. : 1208456
FISCAL YEAR : 02
EFFECTIVE DATE : 02/01/02
EXPIRATION DATE : 07/31/11

GLOBAL TEL LINK CORP
2609 CAMERON ST
MOBILE, AL 36607

**PRISON PAY TELEPHONE SERVICE
H-91876-YT**

1. THIS IS NOT AN ORDER TO SHIP OR BEGIN SERVICE). A CONTRACT RELEASE OR PURCHASE ORDER MUST BE ISSUED BEFORE YOU ARE AUTHORIZED TO SHIP (OR BEGIN SERVICE).
2. THIS IS NOTICE THAT THE CONTRACT REFERENCED ABOVE HAS BEEN AWARDED TO YOU BASED ON THE BID (OR PROPOSAL) SUBMITTED. ALL TERMS, CONDITIONS, AND SPECIFICATIONS OF THE SOLICITATION WILL APPLY TO ALL ORDERS.
3. ANY AGENCY AUTHORIZED TO PURCHASE FROM THIS CONTRACT MUST ISSUE AN ORDER AND REFERENCE THE CONTRACT NUMBER, LINE NUMBER AND COMMODITY ITEM NUMBER FOR EACH ITEM.
4. CHANGES IN ITEMS TO BE FURNISHED ARE NOT PERMITTED (UNLESS APPROVED BY THE OFFICE OF STATE PURCHASING PRIOR TO DELIVERY). PRIOR APPROVAL MUST ALSO BE OBTAINED BEFORE DISTRIBUTORS CAN BE ADDED OR DELETED.
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7. COMPLIANCE WITH CIVIL RIGHTS LAWS.

THE CONTRACTOR AGREES TO ABIDE BY THE REQUIREMENTS OF THE FOLLOWING AS APPLICABLE: TITLE VI AND TITLE VII OF THE CIVIL RIGHTS ACT OF 1964, AS AMENDED BY THE EQUAL OPPORTUNITY ACT OF 1972, FEDERAL EXECUTIVE ORDER 11246, THE FEDERAL REHABILITATION ACT OF 1973, AS AMENDED, THE VIETNAM ERA VETERAN'S READJUSTMENT ASSISTANCE ACT OF 1974, TITLE IX OF THE EDUCATION AMENDMENTS OF 1972, THE AGE ACT OF 1975, AND CONTRACTOR AGREES TO ABIDE BY THE REQUIREMENTS OF THE AMERICANS WITH DISABILITIES ACT OF 1990. CONTRACTOR AGREES TO NOT TO DISCRIMINATE IN ITS EMPLOYMENT PRACTICES, AND WILL RENDER SERVICES UNDER THIS AGREEMENT AND ANY CONTRACT ENTERED INTO AS A RESULT OF THIS AGREEMENT, WITHOUT REGARD TO RACE, COLOR, RELIGION, SEX, NATIONAL ORIGIN, VETERAN STATUS, POLITICAL AFFILIATION, OR DISABILITIES. ANY ACT OF DISCRIMINATION COMMITTED BY CONTRACTOR OR FAILURE TO COMPLY WITH THESE STATUTORY OBLIGATIONS WHEN APPLICABLE SHALL BE GROUNDS FOR TERMINATION OF THIS AGREEMENT AND ANY CONTRACT ENTERED INTO AS A RESULT OF THIS AGREEMENT.

RECOMMENDING APPROVAL: 
STATE PURCHASING OFFICER/SUPERVISOR

APPROVED BY: 
DENISE LEA
DIRECTOR OF PURCHASING

SPECIAL TERMS AND CONDITIONS	STATEWIDE COMPETITIVE CONTRACT	
NUMBER : 404904 T-NUMBER : 91876	VENDOR: GLOBAL TEL LINK CORP	PAGE 2

- 1 TERMS AND CONDITIONS. THIS SOLICITATION CONTAINS ALL TERMS AND CONDITIONS WITH RESPECT TO THE COMMODITIES HEREIN. ANY VENDOR CONTRACTS, FORMS, TERMS OR OTHER MATERIALS SUBMITTED WITH BID MAY CAUSE BID TO BE REJECTED.
- 2 VENDOR'S FORMS. THE PURCHASE/RELEASE ORDER IS THE ONLY BINDING DOCUMENT TO BE ISSUED AGAINST THIS CONTRACT. SIGNING OF VENDOR'S FORMS IS NOT ALLOWED.
- 3 PRICE REDUCTIONS. WHENEVER THERE IS A REDUCTION IN PRICE, WHICH IS LOWER THAN THE CONTRACT PRICE, OFFERED TO SIMILARLY SITUATED CUSTOMERS CONTRACTING FOR THE SAME PERIOD AND UNDER THE SAME TERMS AND CONDITIONS, SAID REDUCTION MUST BE PRESENTED DIRECTLY TO THE DIRECTOR OF STATE PURCHASING. NO PRICE REDUCTION ON A STATEWIDE CONTRACT MAY BE OFFERED TO AN AGENCY UNLESS THAT REDUCTION IS OFFERED TO ALL AGENCIES.
- 4 DELIVERIES. CONTRACTORS WILL MAINTAIN AN ADEQUATE SUPPLY OF ALL ITEMS IN ORDER TO MEET SPECIFIED DELIVERY.
- 5 PAYMENT. PAYMENT WILL BE MADE ON THE BASIS OF UNIT PRICE AS LISTED IN THIS CONTRACT; SUCH PRICE AND PAYMENT WILL CONSTITUTE FULL COMPENSATION FOR FURNISHING AND DELIVERING THE CONTRACT COMMODITIES. IN NO CASE WILL THE STATE AGENCY REFUSE TO MAKE PARTIAL PAYMENTS TO THE CONTRACTOR ALTHOUGH ALL ITEMS HAVE NOT BEEN DELIVERED. THIS PAYMENT IN NO WAY RELIEVES THE CONTRACTOR OF HIS RESPONSIBILITY TO EFFECT SHIPMENT OF THE BALANCE OF THE ORDER. PAYMENT WILL BE TO VENDOR AND ADDRESS AS SHOWN ON ORDER.
- 6 VENDOR LIST. THE BIDDER WHO SIGNS THE BID WILL BE DESIGNATED AS PRIME CONTRACTOR ON ANY CONTRACT RESULTING FROM THIS SOLICITATION. IF ADDITIONAL DISTRIBUTOR VENDORS ARE AUTHORIZED TO RECEIVE ORDERS FOR ITEMS CONTAINED IN SAID CONTRACT, THE BIDDER SHOULD SUBMIT WITH THE BID A LIST OF THOSE ADDITIONAL AUTHORIZED DISTRIBUTORS INCLUDING THE COMPLETE BUSINESS ADDRESS. THE PRIME CONTRACTOR WILL BE RESPONSIBLE FOR THE ACTIONS OF ANY DISTRIBUTOR VENDORS LISTED.
- 7 VENDOR SECURITY CLEARANCE PROCESS: ANY VENDOR OR VENDOR PERSONNEL VISITING OR WORKING IN AN INSTITUTION IS REQUIRED TO RECEIVE SECURITY CLEARANCE PRIOR TO ENTERING THE INSTITUTION GROUNDS. VENDOR MUST FURNISH THE FULL NAME, DRIVER'S LICENSE NUMBER, SOCIAL SECURITY NUMBER, DATE OF BIRTH, RACE AND SEX OF EACH EMPLOYEE WHO WILL BE ENTERING THE COMPOUND. THIS INFORMATION MUST BE FURNISHED IN WRITING TO THE SITE VISIT COORDINATOR PRIOR TO COMMENCING WORK ON THE AWARDED PROJECT. A CRIMINAL BACKGROUND CHECK WILL BE CONDUCTED ON EACH EMPLOYEE, AND UPON ARRIVAL, ID CARDS WILL BE ISSUED TO EACH EMPLOYEE. NO VENDOR PERSONNEL WILL BE ALLOWED TO WORK ON THE INSTITUTION GROUNDS UNTIL THE ABOVE CLEARANCE APPROVAL PROCESS IS COMPLETED. THE SUCCESSFUL VENDOR IS ALSO REQUIRED TO PROVIDE A WRITTEN INVENTORY OF TOOLS, VEHICLES AND/OR TRAILERS PRIOR TO ENTERING THE INSTITUTION GROUNDS.
- 8 NON-EXCLUSIVITY

THIS AGREEMENT IS NON-EXCLUSIVE AND SHALL NOT IN ANY WAY PRECLUDE STATE AGENCIES FROM ENTERING INTO SIMILAR AGREEMENTS AND/OR ARRANGEMENTS WITH OTHER VENDORS OR FROM ACQUIRING SIMILAR, EQUAL, OR LIKE GOODS AND/OR SERVICES FROM OTHER ENTITIES OR SOURCES.

CONTRACT USAGE REPORT

SPECIAL TERMS AND CONDITIONS	STATEWIDE COMPETITIVE CONTRACT	
NUMBER : 404904 T-NUMBER : 91876	VENDOR: GLOBAL TEL LINK CORP	PAGE 3

SUCCESSFUL VENDOR SHOULD KEEP A COPY OF ALL ORDERS ISSUED AGAINST THIS CONTRACT DURING THE CONTRACT PERIOD. APPROXIMATELY FOUR (4) MONTHS PRIOR TO THE END OF THE CONTRACT PERIOD VENDOR IS TO BE PREPARED TO SUBMIT TO THE OFFICE OF STATE PURCHASING A CONTRACT USAGE REPORT WITH COPIES OF ALL ORDERS.

THE USAGE REPORT IS TO INCLUDE THE VENDORS NAME, PHONE AND FAX NUMBERS, THE PERSONS NAME WHO COMPLIED THE REPORT, A SUMMARY BY LINE ITEM WITH QUANTITY PURCHASED AND TOTAL VALUE OF EACH LINE ITEM. ADDITIONALLY THE REPORT IS TO SUMMARIZE THE TOTAL DOLLAR VOLUME OF THE ENTIRE CONTRACT. VENDOR MAY SUBMIT COMPUTER GENERATED REPORTS AND CAN ITEMIZE BY ORDER NUMBER, BY LINE ITEM, BUT THE LINE ITEM TOTALS, CONTRACT TOTALS AND COPIES OF ORDERS ARE REQUIRED.

CONTRACT PERFORMANCE EVALUATION

IN AN EFFORT TO IMPROVE OUR CONTRACTS TO MEET THE NEEDS OF THE AGENCIES WE SERVE, THE CONTRACTOR'S PERFORMANCE WILL BE MONITORED. CONTRACTORS WILL BE EVALUATED ON THE CRITERIA LISTED IN ELEMENTS 3 THROUGH 25 OF THE CONTRACT PERFORMANCE EVALUATION FORM ATTACHED TO THIS SOLICITATION. AGENCIES THAT USE THIS CONTRACT WILL BE RANDOMLY POLLED TO COMPLETE THE EVALUATION FORM. THEIR RESPONSES WILL BE CONSIDERED IN DETERMINING OUR OPTIONS FOR CONTRACT RENEWAL OR REVISIONS AND RE-BIDDING. AGENCY REPORTS OF DEFICIENT PERFORMANCE WILL BE APPROPRIATELY ADDRESSED DURING THE CONTRACT PERIOD.

PRICE SHEET		STATEWIDE COMPETITIVE CONTRACT			
NUMBER : 404904 T-NUMBER : 91876		VENDOR: GLOBAL TEL LINK CORP			PAGE 4
LINE NO.	COMMODITY/SERVICE DESCRIPTION	QUANTITY FROM/TO	UNIT	UNIT PRICE	DISCOUNT OFF CATALOG PRICE
00001	<p>UNLESS SPECIFIED OTHERWISE BELOW:</p> <p>SHIP TO: STATEWIDE DELIVERY</p> <p>COMMODITY CODE: 915-77-118245</p> <p>STATEWIDE PRISON INMATE PAY TELEPHONE SERVICE AND INMATE CALL CONTROL FOR 16 ADULT AND JUVENILE INSTITUTIONS OF THE LA DEPT OF PUBLIC SAFETY AND CORRECTIONS CORRECTIONS SERVICES.</p> <p>CONTRACTOR SHALL COMPENSATE THE STATE FOR THE ABILITY TO PROVIDE THESE SERVICES AND SYSTEMS IN ACCORDANCE WITH T#91876YT, SOL.#2149487, ADD.#01, 02, 03, & 04, AND CONTRACTOR'S PROPOSAL DATED MAY 14, 2001.</p> <p>RATE OF COMPENSATION: OPTION 1 (W/THUMBPRINT/PIN HOLE CAMERA TELEPHONE OPTION)</p> <p>PRISON PAY TELEPHONE RATE OF COMPENSATION AT RATES IN RATE SCHEDULE 1: 55%</p> <p>LIST OF CHANGES FOR CONTRACT STARTUP:</p> <p>1. A SHROUD OVER THE FINGERPRINT READER TO ENSURE PROPER FINGER/THUMB ALIGNMENT AND WOULD OFFER GREATER PROTECTION FROM VANDALISM.</p> <p>2. A PROTECTIVE COVER OVER THE PINHOLE CAMERA LENS FOR GREATER PROTECTION FROM VANDALISM.</p> <p>3. A WIDER ANGLE PINHOLE CAMERA LENS TO CAPTURE A WIDER PICTURE. AN INMATE COULD MOVE TO THE LEFT OR RIGHT, DEPENDING ON THE LENGTH OF THE TELEPHONE LANYARD, AND NOT APPEAR IN THE PICTURE.</p> <p>LIST OF ENHANCEMENTS DURING THE CONTRACT PERIOD:</p> <p>1. A SOFTWARE FEATURE TO SAVE THE REAL-TIME OPEN MICROPHONE AUDIO TO A CD, EITHER AT THE DEDICATED WORKSTATION OR A CORRECTIONS SERVICES COMPUTER.</p> <p>2. A SOFTWARE FEATURE TO EXPORT THE PHOTOS FROM THE PINHOLE CAMERA TO A CD, EMAIL ATTACHMENT, ETC. FOR OTHER USES, SUCH AS, UPDATING THE INMATE PHOTO IN THE CASE FILE. THE PHOTO COULD BE USEFUL FOR ESCAPES.</p> <p>3. A SOFTWARE FEATURE TO MANUALLY ACTIVATE THE PINHOLE CAMERA WHEN THE INMATE TELEPHONE IS NOT IN USE, SIMILAR TO THE OPEN MIKE CAPABILITY. THE ACTIVATION COULD BE USED TO CAPTURE PHOTOS OF A DISTURBANCE THAT IS WITHIN VIEW OF THE CAMERA.</p>	1	EACH	N/A	



BOBBY JINDAL
GOVERNOR

PAUL W. RAINWATER
COMMISSIONER OF ADMINISTRATION

State of Louisiana
Division of Administration
Office of State Purchasing

May 19, 2011

Fax #251-434-8695

Ms. Teresa Ridgeway
SVP, Administrator
Global Tel*Link
2609 Cameron Street
Mobile AL 33607

RE: **PRISON PAY TELEPHONE SERVICE**
Contract Number: 404904 File Number: Q 91876 YT

Dear Ms. Ridgeway:

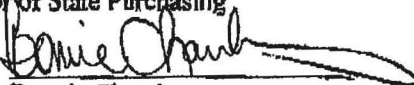
The Office of State Purchasing is considering exercising its option to extend the referenced contract and wishes to know if you would offer to extend this agreement at the original terms, conditions, and prices for an additional two (2) month period from June 1, 2011 to July 31, 2011.

This letter is not an offer by the state to extend but only an inquiry to determine your interest in such an extension.

Please signify your offer to extend or to reject any extension by signing below as appropriate and returning this letter via fax at (225) 342-8688, to the State Purchasing Office as soon as possible. If your offer is accepted by the state you may be required to provide/update required information or documents. If you have any questions please contact Bonnie Chambers at (225) 342-8021. Please also include a current certificate of insurance.

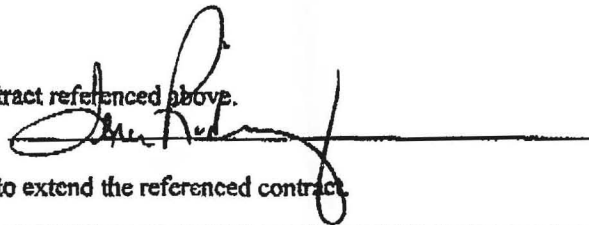
Sincerely,
Denise Lea
Director of State Purchasing

By:


Bonnie Chambers
State Purchasing Officer

DL:FMS:MMR:BC:jw

I hereby offer to extend the contract referenced above.



I hereby reject any opportunity to extend the referenced contract.



BOBBY JINDAL
GOVERNOR

579851
PAUL W. RAINWATER
COMMISSIONER OF ADMINISTRATION

State of Louisiana

Division of Administration
Office of State Purchasing

July 27, 2011

NOTIFICATION OF EXTENSION

Ms. Teresa Ridgeway
SVP, Administrator
Global Tel*Link
2609 Cameron Street
Mobile AL 33607

Dear Ms. Ridgeway:

RE: PRISON PAY TELEPHONE SERVICE
CONTRACT NUMBER: 404904 FILE NUMBER: Q 91876 YT

This is official notification that the contract referenced above has been extended for a period of **one (1) month from August 1, 2011, through August 31, 2011**, in accordance with the provisions of our original bid proposal. Enclosed is a copy of the Contract Award.

If a list of distributors was submitted with your bid proposal, it will be your responsibility, as prime contractor, to send copies of this award to each distributor. Prior approval from the Division of Administration, Purchasing Section, must be obtained before additional distributors may be added. If you have any questions concerning the above, please contact Carolyn Hoover at (225) 342-8021.

Sincerely,


Denise Lea
Director of State Purchasing

By:

Handwritten signature of Carolyn Hoover in cursive.
Carolyn Hoover
State Purchasing Officer

DML:FMS:MMR:CH:jw

Enclosure

STATEWIDE COMPETITIVE CONTRACT AWARD		NUMBER : 404904 BUYER : CAROLYN HOOVER BUYER PHONE : (225)342-8021 T-NUMBER : 91876 DATE ISSUED : 07/28/11 VENDOR NUMBER : 631071001 00 VENDOR PHONE : (334)479-4500-0000 REQ AGENCY : 107001
STATE OF LOUISIANA DIVISION OF ADMINISTRATION OFFICE OF STATE PURCHASING		OFFICE OF STATE PURCHASING AGENCY REQ NO. : ISIS REQ NO. : 1208456 FISCAL YEAR : 02 EFFECTIVE DATE : 02/01/02 EXPIRATION DATE : 08/31/11
<div style="border: 1px solid black; padding: 10px; width: fit-content;"> <p>GLOBAL TEL LINK CORP 2609 CAMERON ST MOBILE, AL 36607</p> </div>		

**PRISON PAY TELEPHONE SERVICE
H-91876-YT**

1. THIS IS NOT AN ORDER TO SHIP OR BEGIN SERVICE). A CONTRACT RELEASE OR PURCHASE ORDER MUST BE ISSUED BEFORE YOU ARE AUTHORIZED TO SHIP (OR BEGIN SERVICE).
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RECOMMENDING APPROVAL: Carolyn Hoover APPROVED BY: Mary Randolph
 STATE PURCHASING OFFICER/SUPERVISOR DENISE LEA
 DIRECTOR OF PURCHASING

SPECIAL TERMS AND CONDITIONS	STATEWIDE COMPETITIVE CONTRACT	
NUMBER : 404904 T-NUMBER : 91876	VENDOR: GLOBAL TEL LINK CORP	PAGE 2
<p>1 TERMS AND CONDITIONS. THIS SOLICITATION CONTAINS ALL TERMS AND CONDITIONS WITH RESPECT TO THE COMMODITIES HEREIN. ANY VENDOR CONTRACTS, FORMS, TERMS OR OTHER MATERIALS SUBMITTED WITH BID MAY CAUSE BID TO BE REJECTED.</p> <p>2 VENDOR'S FORMS. THE PURCHASE/RELEASE ORDER IS THE ONLY BINDING DOCUMENT TO BE ISSUED AGAINST THIS CONTRACT. SIGNING OF VENDOR'S FORMS IS NOT ALLOWED.</p> <p>3 PRICE REDUCTIONS. WHENEVER THERE IS A REDUCTION IN PRICE, WHICH IS LOWER THAN THE CONTRACT PRICE, OFFERED TO SIMILARLY SITUATED CUSTOMERS CONTRACTING FOR THE SAME PERIOD AND UNDER THE SAME TERMS AND CONDITIONS, SAID REDUCTION MUST BE PRESENTED DIRECTLY TO THE DIRECTOR OF STATE PURCHASING. NO PRICE REDUCTION ON A STATEWIDE CONTRACT MAY BE OFFERED TO AN AGENCY UNLESS THAT REDUCTION IS OFFERED TO ALL AGENCIES.</p> <p>4 DELIVERIES. CONTRACTORS WILL MAINTAIN AN ADEQUATE SUPPLY OF ALL ITEMS IN ORDER TO MEET SPECIFIED DELIVERY.</p> <p>5 PAYMENT. PAYMENT WILL BE MADE ON THE BASIS OF UNIT PRICE AS LISTED IN THIS CONTRACT; SUCH PRICE AND PAYMENT WILL CONSTITUTE FULL COMPENSATION FOR FURNISHING AND DELIVERING THE CONTRACT COMMODITIES. IN NO CASE WILL THE STATE AGENCY REFUSE TO MAKE PARTIAL PAYMENTS TO THE CONTRACTOR ALTHOUGH ALL ITEMS HAVE NOT BEEN DELIVERED. THIS PAYMENT IN NO WAY RELIEVES THE CONTRACTOR OF HIS RESPONSIBILITY TO EFFECT SHIPMENT OF THE BALANCE OF THE ORDER. PAYMENT WILL BE TO VENDOR AND ADDRESS AS SHOWN ON ORDER.</p> <p>6 VENDOR LIST. THE BIDDER WHO SIGNS THE BID WILL BE DESIGNATED AS PRIME CONTRACTOR ON ANY CONTRACT RESULTING FROM THIS SOLICITATION. IF ADDITIONAL DISTRIBUTOR VENDORS ARE AUTHORIZED TO RECEIVE ORDERS FOR ITEMS CONTAINED IN SAID CONTRACT, THE BIDDER SHOULD SUBMIT WITH THE BID A LIST OF THOSE ADDITIONAL AUTHORIZED DISTRIBUTORS INCLUDING THE COMPLETE BUSINESS ADDRESS. THE PRIME CONTRACTOR WILL BE RESPONSIBLE FOR THE ACTIONS OF ANY DISTRIBUTOR VENDORS LISTED.</p> <p>7 VENDOR SECURITY CLEARANCE PROCESS: ANY VENDOR OR VENDOR PERSONNEL VISITING OR WORKING IN AN INSTITUTION IS REQUIRED TO RECEIVE SECURITY CLEARANCE PRIOR TO ENTERING THE INSTITUTION GROUNDS. VENDOR MUST FURNISH THE FULL NAME, DRIVER'S LICENSE NUMBER, SOCIAL SECURITY NUMBER, DATE OF BIRTH, RACE AND SEX OF EACH EMPLOYEE WHO WILL BE ENTERING THE COMPOUND. THIS INFORMATION MUST BE FURNISHED IN WRITING TO THE SITE VISIT COORDINATOR PRIOR TO COMMENCING WORK ON THE AWARDED PROJECT. A CRIMINAL BACKGROUND CHECK WILL BE CONDUCTED ON EACH EMPLOYEE, AND UPON ARRIVAL, ID CARDS WILL BE ISSUED TO EACH EMPLOYEE. NO VENDOR PERSONNEL WILL BE ALLOWED TO WORK ON THE INSTITUTION GROUNDS UNTIL THE ABOVE CLEARANCE APPROVAL PROCESS IS COMPLETED. THE SUCCESSFUL VENDOR IS ALSO REQUIRED TO PROVIDE A WRITTEN INVENTORY OF TOOLS, VEHICLES AND/OR TRAILERS PRIOR TO ENTERING THE INSTITUTION GROUNDS.</p> <p>8 NON-EXCLUSIVITY</p> <p>THIS AGREEMENT IS NON-EXCLUSIVE AND SHALL NOT IN ANY WAY PRECLUDE STATE AGENCIES FROM ENTERING INTO SIMILAR AGREEMENTS AND/OR ARRANGEMENTS WITH OTHER VENDORS OR FROM ACQUIRING SIMILAR, EQUAL, OR LIKE GOODS AND/OR SERVICES FROM OTHER ENTITIES OR SOURCES.</p> <p>CONTRACT USAGE REPORT</p>		

SPECIAL TERMS AND CONDITIONS	STATEWIDE COMPETITIVE CONTRACT	
NUMBER : 404904 T-NUMBER : 91876	VENDOR: GLOBAL TEL LINK CORP	PAGE 3
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PRICE SHEET		STATEWIDE COMPETITIVE CONTRACT			
NUMBER : 404904 T-NUMBER : 91876		VENDOR: GLOBAL TEL LINK CORP			PAGE 4
LINE NO.	COMMODITY/SERVICE DESCRIPTION	QUANTITY FROM/TO	UNIT	UNIT PRICE	DISCOUNT OFF CATALOG PRICE
00001	<p>UNLESS SPECIFIED OTHERWISE BELOW:</p> <p>SHIP TO: STATEWIDE DELIVERY</p> <p>COMMODITY CODE: 915-77-118245</p> <p>STATEWIDE PRISON INMATE PAY TELEPHONE SERVICE AND INMATE CALL CONTROL FOR 16 ADULT AND JUVENILE INSTITUTIONS OF THE LA DEPT OF PUBLIC SAFETY AND CORRECTIONS CORRECTIONS SERVICES.</p> <p>CONTRACTOR SHALL COMPENSATE THE STATE FOR THE ABILITY TO PROVIDE THESE SERVICES AND SYSTEMS IN ACCORDANCE WITH T#91876YT, SOL #2149487, ADD #01, 02, 03, & 04, AND CONTRACTOR'S PROPOSAL DATED MAY 14, 2001.</p> <p>RATE OF COMPENSATION: OPTION 1 (W/THUMBPRINT/PIN HOLE CAMERA TELEPHONE OPTION)</p> <p>PRISON PAY TELEPHONE RATE OF COMPENSATION AT RATES IN RATE SCHEDULE 1: 55%</p> <p>LIST OF CHANGES FOR CONTRACT STARTUP:</p> <p>1. A SHROUD OVER THE FINGERPRINT READER TO ENSURE PROPER FINGER/THUMB ALIGNMENT AND WOULD OFFER GREATER PROTECTION FROM VANDALISM.</p> <p>2. A PROTECTIVE COVER OVER THE PINHOLE CAMERA LENS FOR GREATER PROTECTION FROM VANDALISM.</p> <p>3. A WIDER ANGLE PINHOLE CAMERA LENS TO CAPTURE A WIDER PICTURE. AN INMATE COULD MOVE TO THE LEFT OR RIGHT, DEPENDING ON THE LENGTH OF THE TELEPHONE LANYARD, AND NOT APPEAR IN THE PICTURE.</p> <p>LIST OF ENHANCEMENTS DURING THE CONTRACT PERIOD:</p> <p>1. A SOFTWARE FEATURE TO SAVE THE REAL-TIME OPEN MICROPHONE AUDIO TO A CD, EITHER AT THE DEDICATED WORKSTATION OR A CORRECTIONS SERVICES COMPUTER.</p> <p>2. A SOFTWARE FEATURE TO EXPORT THE PHOTOS FROM THE PINHOLE CAMERA TO A CD, EMAIL ATTACHMENT, ETC. FOR OTHER USES, SUCH AS, UPDATING THE INMATE PHOTO IN THE CASE FILE. THE PHOTO COULD BE USEFUL FOR ESCAPES.</p> <p>3. A SOFTWARE FEATURE TO MANUALLY ACTIVATE THE PINHOLE CAMERA WHEN THE INMATE TELEPHONE IS NOT IN USE. SIMILAR TO THE OPEN MIKE CAPABILITY. THE ACTIVATION COULD BE USED TO CAPTURE PHOTOS OF A DISTURBANCE THAT IS WITHIN VIEW OF THE CAMERA.</p>	1	EACH	N/A	

579851



BOBBY JINDAL
GOVERNOR

PAUL W. RAINWATER
COMMISSIONER OF ADMINISTRATION

State of Louisiana

Division of Administration
Office of State Purchasing

2011 OCT 4 PM 10 30

RECEIVED
PROCED

September 23, 2011

NOTIFICATION OF EXTENSION

Ms. Teresa Ridgeway
SVP, Administrator
Global Tel*Link
2609 Cameron Street
Mobile AL 33607

Dear Ms. Ridgeway:

RE: PRISON PAY TELEPHONE SERVICE
CONTRACT NUMBER: 404904 FILE NUMBER: Q 91876 YT

This is official notification that the contract referenced above has been extended for a period of **one (1) month from October 1, 2011, through October 31, 2011**, in accordance with the provisions of our original bid proposal. Enclosed is a copy of the Contract Award.

If a list of distributors was submitted with your bid proposal, it will be your responsibility, as prime contractor, to send copies of this award to each distributor. Prior approval from the Division of Administration, Purchasing Section, must be obtained before additional distributors may be added. If you have any questions concerning the above, please contact Carolyn Hoover at (225) 342-8021.


Sincerely,

Denise Lea
Director of State Purchasing

By: *Carolyn Hoover*
Carolyn Hoover
State Purchasing Officer

DML:FMS:MMR:CH:jw

Enclosure

<p>STATEWIDE COMPETITIVE CONTRACT AWARD</p>		<p>NUMBER : 404904 BUYER : CAROLYN HOOVER BUYER PHONE : (225)342-8021 T-NUMBER : 91876 DATE ISSUED : 09/23/11 VENDOR NUMBER : 631071001 00 VENDOR PHONE : (334)479-4500-0000 REQ AGENCY : 107001</p>
<p>STATE OF LOUISIANA DIVISION OF ADMINISTRATION OFFICE OF STATE PURCHASING</p>		<p>OFFICE OF STATE PURCHASING</p> <p>AGENCY REQ NO. : ISIS REQ NO. : 1208456 FISCAL YEAR : 02 EFFECTIVE DATE : 02/01/02 EXPIRATION DATE : 10/31/11</p>
<div style="border: 1px solid black; padding: 10px; width: fit-content;"> <p>GLOBAL TEL LINK CORP 2609 CAMERON ST MOBILE, AL 36607</p> </div>		

**PRISON PAY TELEPHONE SERVICE
 H-91876-YT**

1. THIS IS NOT AN ORDER TO SHIP OR BEGIN SERVICE). A CONTRACT RELEASE OR PURCHASE ORDER MUST BE ISSUED BEFORE YOU ARE AUTHORIZED TO SHIP (OR BEGIN SERVICE).
2. THIS IS NOTICE THAT THE CONTRACT REFERENCED ABOVE HAS BEEN AWARDED TO YOU BASED ON THE BID (OR PROPOSAL) SUBMITTED. ALL TERMS, CONDITIONS, AND SPECIFICATIONS OF THE SOLICITATION WILL APPLY TO ALL ORDERS.
3. ANY AGENCY AUTHORIZED TO PURCHASE FROM THIS CONTRACT MUST ISSUE AN ORDER AND REFERENCE THE CONTRACT NUMBER, LINE NUMBER AND COMMODITY ITEM NUMBER FOR EACH ITEM.
4. CHANGES IN ITEMS TO BE FURNISHED ARE NOT PERMITTED (UNLESS APPROVED BY THE OFFICE OF STATE PURCHASING PRIOR TO DELIVERY). PRIOR APPROVAL MUST ALSO BE OBTAINED BEFORE DISTRIBUTORS CAN BE ADDED OR DELETED.
5. IF A DISTRIBUTOR LIST WAS SUBMITTED, CONTRACTOR MUST SEND COPIES OF THIS AWARD TO EACH DISTRIBUTOR.
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7. COMPLIANCE WITH CIVIL RIGHTS LAWS.

THE CONTRACTOR AGREES TO ABIDE BY THE REQUIREMENTS OF THE FOLLOWING AS APPLICABLE: TITLE VI AND TITLE VII OF THE CIVIL RIGHTS ACT OF 1964, AS AMENDED BY THE EQUAL OPPORTUNITY ACT OF 1972, FEDERAL EXECUTIVE ORDER 11246, THE FEDERAL REHABILITATION ACT OF 1973, AS AMENDED, THE VIETNAM ERA VETERAN'S READJUSTMENT ASSISTANCE ACT OF 1974, TITLE IX OF THE EDUCATION AMENDMENTS OF 1972, THE AGE ACT OF 1975, AND CONTRACTOR AGREES TO ABIDE BY THE REQUIREMENTS OF THE AMERICANS WITH DISABILITIES ACT OF 1990. CONTRACTOR AGGREGES TO NOT TO DISCRIMINATE IN ITS EMPLOYMENT PRACTICES, AND WILL RENDER SERVICES UNDER THIS AGREEMENT AND ANY CONTRACT ENTERED INTO AS A RESULT OF THIS AGREEMENT, WITHOUT REGARD TO RACE, COLOR, RELIGION, SEX, NATIONAL ORIGIN, VETERAN STATUS, POLITICAL AFFILIATION, OR DISABILITIES. ANY ACT OF DISCRIMINATION COMMITTED BY CONTRACTOR OR FAILURE TO COMPLY WITH THESE STATUTORY OBLIGATIONS WHEN APPLICABLE SHALL BE GROUNDS FOR TERMINATION OF THIS AGREEMENT AND ANY CONTRACT ENTERED INTO AS A RESULT OF THIS AGREEMENT.

RECOMMENDING APPROVAL: Carolyn Hoover APPROVED BY: Denise Lea
 STATE PURCHASING OFFICER/SUPERVISOR FOR DIRECTOR OF PURCHASING

SPECIAL TERMS AND CONDITIONS	STATEWIDE COMPETITIVE CONTRACT	
NUMBER : 404904 T-NUMBER : 91876	VENDOR: GLOBAL TEL LINK CORP	PAGE 2
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579851



BOBBY JINDAL
GOVERNOR

PAUL W. RAINWATER
COMMISSIONER OF ADMINISTRATION

State of Louisiana
Division of Administration
Office of State Purchasing

October 25, 2011

NOTIFICATION OF EXTENSION

Ms. Teresa Ridgeway
SVP, Administrator
Global Tel*Link
2609 Cameron Street
Mobile AL 33607

Dear Ms. Ridgeway:


RE: PRISON PAY TELEPHONE SERVICE
CONTRACT NUMBER: 404904 FILE NUMBER: Q 91876 YT

This is official notification that the contract referenced above has been extended for a period of **one (1) month from November 1, 2011, through November 30, 2011**, in accordance with the provisions of our original bid proposal. Enclosed is a copy of the Contract Award.

If a list of distributors was submitted with your bid proposal, it will be your responsibility, as prime contractor, to send copies of this award to each distributor. Prior approval from the Division of Administration, Purchasing Section, must be obtained before additional distributors may be added. If you have any questions concerning the above, please contact Carolyn Hoover at (225) 342-8021.

Sincerely,

Denise Lea
Director of State Purchasing

By: 
Carolyn Hoover
State Purchasing Officer

DML:FMS:MMR:CH:jw

Enclosure

**STATEWIDE COMPETITIVE CONTRACT
AWARD**

**STATE OF LOUISIANA
DIVISION OF ADMINISTRATION
OFFICE OF STATE PURCHASING**



NUMBER : 404904
BUYER : CAROLYN HOOVER
BUYER PHONE : (225)342-8021
T-NUMBER : 91876
DATE ISSUED : 10/25/11
VENDOR NUMBER : 631071001 00
VENDOR PHONE : (334)479-4500-0000
REQ AGENCY : 107001

OFFICE OF STATE PURCHASING

AGENCY REQ NO. :
ISIS REQ NO. : 1208456
FISCAL YEAR : 02
EFFECTIVE DATE : 02/01/02
EXPIRATION DATE : 11/30/11

GLOBAL TEL LINK CORP
2609 CAMERON ST
MOBILE, AL 36607

**PRISON PAY TELEPHONE SERVICE
H-91876-YT**

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RECOMMENDING APPROVAL:

Carolyn Hoover
STATE PURCHASING OFFICER/SUPERVISOR

APPROVED BY:

Denise Lea
DENISE LEA
DIRECTOR OF PURCHASING

SPECIAL TERMS AND CONDITIONS	STATEWIDE COMPETITIVE CONTRACT	
NUMBER : 404904 T-NUMBER : 91876	VENDOR: GLOBAL TEL LINK CORP	PAGE 2

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- 5 PAYMENT. PAYMENT WILL BE MADE ON THE BASIS OF UNIT PRICE AS LISTED IN THIS CONTRACT; SUCH PRICE AND PAYMENT WILL CONSTITUTE FULL COMPENSATION FOR FURNISHING AND DELIVERING THE CONTRACT COMMODITIES. IN NO CASE WILL THE STATE AGENCY REFUSE TO MAKE PARTIAL PAYMENTS TO THE CONTRACTOR ALTHOUGH ALL ITEMS HAVE NOT BEEN DELIVERED. THIS PAYMENT IN NO WAY RELIEVES THE CONTRACTOR OF HIS RESPONSIBILITY TO EFFECT SHIPMENT OF THE BALANCE OF THE ORDER. PAYMENT WILL BE MADE TO VENDOR AND ADDRESS AS SHOWN ON ORDER.
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- 7 VENDOR SECURITY CLEARANCE PROCESS: ANY VENDOR OR VENDOR PERSONNEL VISITING OR WORKING IN AN INSTITUTION IS REQUIRED TO RECEIVE SECURITY CLEARANCE PRIOR TO ENTERING THE INSTITUTION GROUNDS. VENDOR MUST FURNISH THE FULL NAME, DRIVER'S LICENSE NUMBER, SOCIAL SECURITY NUMBER, DATE OF BIRTH, RACE AND SEX OF EACH EMPLOYEE WHO WILL BE ENTERING THE COMPOUND. THIS INFORMATION MUST BE FURNISHED IN WRITING TO THE SITE VISIT COORDINATOR PRIOR TO COMMENCING WORK ON THE AWARDED PROJECT. A CRIMINAL BACKGROUND CHECK WILL BE CONDUCTED ON EACH EMPLOYEE, AND UPON ARRIVAL, ID CARDS WILL BE ISSUED TO EACH EMPLOYEE. NO VENDOR PERSONNEL WILL BE ALLOWED TO WORK ON THE INSTITUTION GROUNDS UNTIL THE ABOVE CLEARANCE APPROVAL PROCESS IS COMPLETED. THE SUCCESSFUL VENDOR IS ALSO REQUIRED TO PROVIDE A WRITTEN INVENTORY OF TOOLS, VEHICLES AND/OR TRAILERS PRIOR TO ENTERING THE INSTITUTION GROUNDS.
- 8 NON-EXCLUSIVITY

THIS AGREEMENT IS NON-EXCLUSIVE AND SHALL NOT IN ANY WAY PRECLUDE STATE AGENCIES FROM ENTERING INTO SIMILAR AGREEMENTS AND/OR ARRANGEMENTS WITH OTHER VENDORS OR FROM ACQUIRING SIMILAR, EQUAL, OR LIKE GOODS AND/OR SERVICES FROM OTHER ENTITIES OR SOURCES.

CONTRACT USAGE REPORT

SPECIAL TERMS AND CONDITIONS	STATEWIDE COMPETITIVE CONTRACT	
NUMBER : 404904 T-NUMBER : 91876	VENDOR: GLOBAL TEL LINK CORP	PAGE 3

SUCCESSFUL VENDOR SHOULD KEEP A COPY OF ALL ORDERS ISSUED AGAINST THIS CONTRACT DURING THE CONTRACT PERIOD. APPROXIMATELY FOUR (4) MONTHS PRIOR TO THE END OF THE CONTRACT PERIOD VENDOR IS TO BE PREPARED TO SUBMIT TO THE OFFICE OF STATE PURCHASING A CONTRACT USAGE REPORT WITH COPIES OF ALL ORDERS.

THE USAGE REPORT IS TO INCLUDE THE VENDORS NAME, PHONE AND FAX NUMBERS, THE PERSONS NAME WHO COMPLIED THE REPORT, A SUMMARY BY LINE ITEM WITH QUANTITY PURCHASED AND TOTAL VALUE OF EACH LINE ITEM. ADDITIONALLY THE REPORT IS TO SUMMARIZE THE TOTAL DOLLAR VOLUME OF THE ENTIRE CONTRACT. VENDOR MAY SUBMIT COMPUTER GENERATED REPORTS AND CAN ITEMIZE BY ORDER NUMBER, BY LINE ITEM, BUT THE LINE ITEM TOTALS, CONTRACT TOTALS AND COPIES OF ORDERS ARE REQUIRED.

CONTRACT PERFORMANCE EVALUATION

IN AN EFFORT TO IMPROVE OUR CONTRACTS TO MEET THE NEEDS OF THE AGENCIES WE SERVE, THE CONTRACTOR'S PERFORMANCE WILL BE MONITORED. CONTRACTORS WILL BE EVALUATED ON THE CRITERIA LISTED IN ELEMENTS 3 THROUGH 25 OF THE CONTRACT PERFORMANCE EVALUATION FORM ATTACHED TO THIS SOLICITATION. AGENCIES THAT USE THIS CONTRACT WILL BE RANDOMLY POLLED TO COMPLETE THE EVALUATION FORM. THEIR RESPONSES WILL BE CONSIDERED IN DETERMINING OUR OPTIONS FOR CONTRACT RENEWAL OR REVISIONS AND RE-BIDDING. AGENCY REPORTS OF DEFICIENT PERFORMANCE WILL BE APPROPRIATELY ADDRESSED DURING THE CONTRACT PERIOD.

PRICE SHEET		STATEWIDE COMPETITIVE CONTRACT			
NUMBER : 404904 T-NUMBER : 91876		VENDOR: GLOBAL TEL LINK CORP			PAGE 4
LINE NO.	COMMODITY/SERVICE DESCRIPTION	QUANTITY FROM/TO	UNIT	UNIT PRICE	DISCOUNT OFF CATALOG PRICE
00001	<p>UNLESS SPECIFIED OTHERWISE BELOW:</p> <p>SHIP TO: STATEWIDE DELIVERY</p> <p>COMMODITY CODE: 915-77-118245</p> <p>STATEWIDE PRISON INMATE PAY TELEPHONE SERVICE AND INMATE CALL CONTROL FOR 16 ADULT AND JUVENILE INSTITUTIONS OF THE LA DEPT OF PUBLIC SAFETY AND CORRECTIONS CORRECTIONS SERVICES.</p> <p>CONTRACTOR SHALL COMPENSATE THE STATE FOR THE ABILITY TO PROVIDE THESE SERVICES AND SYSTEMS IN ACCORDANCE WITH T#91876YT, SOL.#2149487, ADD.#01, 02, 03, & 04, AND CONTRACTOR'S PROPOSAL DATED MAY 14, 2001.</p> <p>RATE OF COMPENSATION: OPTION 1 (W/THUMBPRINT/PIN HOLE CAMERA TELEPHONE OPTION)</p> <p>PRISON PAY TELEPHONE RATE OF COMPENSATION AT RATES IN RATE SCHEDULE 1: 55%</p> <p>LIST OF CHANGES FOR CONTRACT STARTUP:</p> <p>1.A SHROUD OVER THE FINGERPRINT READER TO ENSURE PROPER FINGER/THUMB ALIGNMENT AND WOULD OFFER GREATER PROTECTION FROM VANDALISM.</p> <p>2.A PROTECTIVE COVER OVER THE PINHOLE CAMERA LENS FOR GREATER PROTECTION FROM VANDALISM.</p> <p>3. A WIDER ANGLE PINHOLE CAMERA LENS TO CAPTURE A WIDER PICTURE. AN INMATE COULD MOVE TO THE LEFT OR RIGHT, DEPENDING ON THE LENGTH OF THE TELEPHONE LANYARD, AND NOT APPEAR IN THE PICTURE.</p> <p>LIST OF ENHANCEMENTS DURING THE CONTRACT PERIOD:</p> <p>1. A SOFTWARE FEATURE TO SAVE THE REAL-TIME OPEN MICROPHONE AUDIO TO A CD, EITHER AT THE DEDICATED WORKSTATION OR A CORRECTIONS SERVICES COMPUTER.</p> <p>2. A SOFTWARE FEATURE TO EXPORT THE PHOTOS FROM THE PINHOLE CAMERA TO A CD, EMAIL ATTACHMENT, ETC. FOR OTHER USES, SUCH AS, UPDATING THE INMATE PHOTO IN THE CASE FILE. THE PHOTO COULD BE USEFUL FOR ESCAPES.</p> <p>3. A SOFTWARE FEATURE TO MANUALLY ACTIVATE THE PINHOLE CAMERA WHEN THE INMATE TELEPHONE IS NOT IN USE, SIMILAR TO THE OPEN MIKE CAPABILITY. THE ACTIVATION COULD BE USED TO CAPTURE PHOTOS OF A DISTURBANCE THAT IS WITHIN VIEW OF THE CAMERA.</p>	1	EACH	N/A	



BOBBY JINDAL
GOVERNOR

PAUL W. RAINWATER
COMMISSIONER OF ADMINISTRATION

State of Louisiana
Division of Administration
Office of State Purchasing

October 19, 2011

Fax #251-434-8971

Ms. Teresa Ridgeway
SVP, Administrator
Global Tel*Link
2609 Cameron Street
Mobile AL 33607

RE: **PRISON PAY TELEPHONE SERVICE**
Contract Number: 404904 File Number: Q 91876 YT

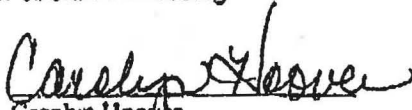
Dear Ms. Ridgeway:

The Office of State Purchasing is considering exercising its option to extend the referenced contract and wishes to know if you would offer to extend this agreement at the original terms, conditions, and prices for an additional one (1) month period from November 1, 2011 to November 30, 2011.

This letter is not an offer by the state to extend but only an inquiry to determine your interest in such an extension.

Please signify your offer to extend or to reject any extension by signing below as appropriate and returning this letter via fax at (225) 342-8688, to the State Purchasing Office as soon as possible. If your offer is accepted by the state you may be required to provide/update required information or documents. If you have any questions please contact Carolyn Hoover at (225) 342-8021. Please also include a current certificate of insurance.

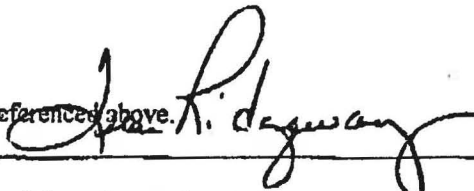
Sincerely,
Denise Lea
Director of State Purchasing

By: 
Carolyn Hoover
State Purchasing Officer

10-25-11A08:57 RCVD

DL:FMS:MMR:CH:jw

I hereby offer to extend the contract referenced above.



I hereby reject any opportunity to extend the referenced contract.



BOBBY JINDAL
GOVERNOR

PAUL W. RAINWATER
COMMISSIONER OF ADMINISTRATION

State of Louisiana
Division of Administration
Office of State Purchasing

November 30, 2011

NOTIFICATION OF EXTENSION

Ms. Teresa Ridgeway
SVP, Administrator
Global Tel*Link
2609 Cameron Street
Mobile AL 33607

Dear Ms. Ridgeway:


RE: PRISON PAY TELEPHONE SERVICE
CONTRACT NUMBER: 404904 FILE NUMBER: Q 91876 YT

This is official notification that the contract referenced above has been extended for a period of one (1) month from December 1, 2011, through December 31, 2011, in accordance with the provisions of our original bid proposal. Enclosed is a copy of the Contract Award.

If a list of distributors was submitted with your bid proposal, it will be your responsibility, as prime contractor, to send copies of this award to each distributor. Prior approval from the Division of Administration, Purchasing Section, must be obtained before additional distributors may be added. If you have any questions concerning the above, please contact Carolyn Hoover at (225) 342-8021.


Sincerely,

Denise Lea
Director of State Purchasing

By: 
Carolyn Hoover
State Purchasing Officer

DML:FMS:MMR:CH:jw

Enclosure

STATEWIDE COMPETITIVE CONTRACT AWARD		NUMBER : 404904 BUYER : CAROLYN HOOVER BUYER PHONE : (225)342-8021 T-NUMBER : 91876 DATE ISSUED : 11/30/11 VENDOR NUMBER : 631071001 00 VENDOR PHONE : (334)479-4500-0000 REQ AGENCY : 107001
STATE OF LOUISIANA DIVISION OF ADMINISTRATION OFFICE OF STATE PURCHASING		OFFICE OF STATE PURCHASING AGENCY REQ NO. : ISIS REQ NO. : 1208456 FISCAL YEAR : 02 EFFECTIVE DATE : 02/01/02 EXPIRATION DATE : 12/31/11
GLOBAL TEL LINK CORP 2609 CAMERON ST MOBILE, AL 36607		

**PRISON PAY TELEPHONE SERVICE
H-91876-YT**

1. THIS IS NOT AN ORDER TO SHIP OR BEGIN SERVICE). A CONTRACT RELEASE OR PURCHASE ORDER MUST BE ISSUED BEFORE YOU ARE AUTHORIZED TO SHIP (OR BEGIN SERVICE).
2. THIS IS NOTICE THAT THE CONTRACT REFERENCED ABOVE HAS BEEN AWARDED TO YOU BASED ON THE BID (OR PROPOSAL) SUBMITTED. ALL TERMS, CONDITIONS, AND SPECIFICATIONS OF THE SOLICITATION WILL APPLY TO ALL ORDERS.
3. ANY AGENCY AUTHORIZED TO PURCHASE FROM THIS CONTRACT MUST ISSUE AN ORDER AND REFERENCE THE CONTRACT NUMBER, LINE NUMBER AND COMMODITY ITEM NUMBER FOR EACH ITEM.
4. CHANGES IN ITEMS TO BE FURNISHED ARE NOT PERMITTED (UNLESS APPROVED BY THE OFFICE OF STATE PURCHASING PRIOR TO DELIVERY). PRIOR APPROVAL MUST ALSO BE OBTAINED BEFORE DISTRIBUTORS CAN BE ADDED OR DELETED.
5. IF A DISTRIBUTOR LIST WAS SUBMITTED, CONTRACTOR MUST SEND COPIES OF THIS AWARD TO EACH DISTRIBUTOR.
6. QUANTITIES LISTED ARE ESTIMATED AND NO QUANTITIES ARE GUARANTEED (UNLESS "COMMITTED VOLUME" IS SPECIFICALLY STATED). CONTRACTOR MUST SUPPLY ACTUAL REQUIREMENTS ORDERED AT THE CONTRACT PRICE AWARDED.
7. COMPLIANCE WITH CIVIL RIGHTS LAWS.

THE CONTRACTOR AGREES TO ABIDE BY THE REQUIREMENTS OF THE FOLLOWING AS APPLICABLE: TITLE VI AND TITLE VII OF THE CIVIL RIGHTS ACT OF 1964, AS AMENDED BY THE EQUAL OPPORTUNITY ACT OF 1972, FEDERAL EXECUTIVE ORDER 11246, THE FEDERAL REHABILITATION ACT OF 1973, AS AMENDED, THE VIETNAM ERA VETERAN'S READJUSTMENT ASSISTANCE ACT OF 1974, TITLE IX OF THE EDUCATION AMENDMENTS OF 1972, THE AGE ACT OF 1975, AND CONTRACTOR AGREES TO ABIDE BY THE REQUIREMENTS OF THE AMERICANS WITH DISABILITIES ACT OF 1990. CONTRACTOR AGGREGES TO NOT TO DISCRIMINATE IN ITS EMPLOYMENT PRACTICES, AND WILL RENDER SERVICES UNDER THIS AGREEMENT AND ANY CONTRACT ENTERED INTO AS A RESULT OF THIS AGREEMENT, WITHOUT REGARD TO RACE, COLOR, RELIGION, SEX, NATIONAL ORIGIN, VETERAN STATUS, POLITICAL AFFILIATION, OR DISABILITIES. ANY ACT OF DISCRIMINATION COMMITTED BY CONTRACTOR OR FAILURE TO COMPLY WITH THESE STATUTORY OBLIGATIONS WHEN APPLICABLE SHALL BE GROUNDS FOR TERMINATION OF THIS AGREEMENT AND ANY CONTRACT ENTERED INTO AS A RESULT OF THIS AGREEMENT.

RECOMMENDING APPROVAL: Carolyn Hoover APPROVED BY: Denise Lea
 STATE PURCHASING OFFICER/SUPERVISOR DENISE LEA
 DIRECTOR OF PURCHASING

SPECIAL TERMS AND CONDITIONS	STATEWIDE COMPETITIVE CONTRACT	
NUMBER : 404904 T-NUMBER : 91876	VENDOR: GLOBAL TEL LINK CORP	PAGE 2
<p>1 TERMS AND CONDITIONS. THIS SOLICITATION CONTAINS ALL TERMS AND CONDITIONS WITH RESPECT TO THE COMMODITIES HEREIN. ANY VENDOR CONTRACTS, FORMS, TERMS OR OTHER MATERIALS SUBMITTED WITH BID MAY CAUSE BID TO BE REJECTED.</p> <p>2 VENDOR'S FORMS. THE PURCHASE/RELEASE ORDER IS THE ONLY BINDING DOCUMENT TO BE ISSUED AGAINST THIS CONTRACT. SIGNING OF VENDOR'S FORMS IS NOT ALLOWED.</p> <p>3 PRICE REDUCTIONS. WHENEVER THERE IS A REDUCTION IN PRICE, WHICH IS LOWER THAN THE CONTRACT PRICE, OFFERED TO SIMILARLY SITUATED CUSTOMERS CONTRACTING FOR THE SAME PERIOD AND UNDER THE SAME TERMS AND CONDITIONS, SAID REDUCTION MUST BE PRESENTED DIRECTLY TO THE DIRECTOR OF STATE PURCHASING. NO PRICE REDUCTION ON A STATEWIDE CONTRACT MAY BE OFFERED TO AN AGENCY UNLESS THAT REDUCTION IS OFFERED TO ALL AGENCIES.</p> <p>4 DELIVERIES. CONTRACTORS WILL MAINTAIN AN ADEQUATE SUPPLY OF ALL ITEMS IN ORDER TO MEET SPECIFIED DELIVERY.</p> <p>5 PAYMENT. PAYMENT WILL BE MADE ON THE BASIS OF UNIT PRICE AS LISTED IN THIS CONTRACT; SUCH PRICE AND PAYMENT WILL CONSTITUTE FULL COMPENSATION FOR FURNISHING AND DELIVERING THE CONTRACT COMMODITIES. IN NO CASE WILL THE STATE AGENCY REFUSE TO MAKE PARTIAL PAYMENTS TO THE CONTRACTOR ALTHOUGH ALL ITEMS HAVE NOT BEEN DELIVERED. THIS PAYMENT IN NO WAY RELIEVES THE CONTRACTOR OF HIS RESPONSIBILITY TO EFFECT SHIPMENT OF THE BALANCE OF THE ORDER. PAYMENT WILL BE MADE TO VENDOR AND ADDRESS AS SHOWN ON ORDER.</p> <p>6 VENDOR LIST. THE BIDDER WHO SIGNS THE BID WILL BE DESIGNATED AS PRIME CONTRACTOR ON ANY CONTRACT RESULTING FROM THIS SOLICITATION. IF ADDITIONAL DISTRIBUTOR VENDORS ARE AUTHORIZED TO RECEIVE ORDERS FOR ITEMS CONTAINED IN SAID CONTRACT, THE BIDDER SHOULD SUBMIT WITH THE BID A LIST OF THOSE ADDITIONAL AUTHORIZED DISTRIBUTORS INCLUDING THE COMPLETE BUSINESS ADDRESS. THE PRIME CONTRACTOR WILL BE RESPONSIBLE FOR THE ACTIONS OF ANY DISTRIBUTOR VENDORS LISTED.</p> <p>7 VENDOR SECURITY CLEARANCE PROCESS: ANY VENDOR OR VENDOR PERSONNEL VISITING OR WORKING IN AN INSTITUTION IS REQUIRED TO RECEIVE SECURITY CLEARANCE PRIOR TO ENTERING THE INSTITUTION GROUNDS. VENDOR MUST FURNISH THE FULL NAME, DRIVER'S LICENSE NUMBER, SOCIAL SECURITY NUMBER, DATE OF BIRTH, RACE AND SEX OF EACH EMPLOYEE WHO WILL BE ENTERING THE COMPOUND. THIS INFORMATION MUST BE FURNISHED IN WRITING TO THE SITE VISIT COORDINATOR PRIOR TO COMMENCING WORK ON THE AWARDED PROJECT. A CRIMINAL BACKGROUND CHECK WILL BE CONDUCTED ON EACH EMPLOYEE, AND UPON ARRIVAL, ID CARDS WILL BE ISSUED TO EACH EMPLOYEE. NO VENDOR PERSONNEL WILL BE ALLOWED TO WORK ON THE INSTITUTION GROUNDS UNTIL THE ABOVE CLEARANCE APPROVAL PROCESS IS COMPLETED. THE SUCCESSFUL VENDOR IS ALSO REQUIRED TO PROVIDE A WRITTEN INVENTORY OF TOOLS, VEHICLES AND/OR TRAILERS PRIOR TO ENTERING THE INSTITUTION GROUNDS.</p> <p>8 NON-EXCLUSIVITY</p> <p>THIS AGREEMENT IS NON-EXCLUSIVE AND SHALL NOT IN ANY WAY PRECLUDE STATE AGENCIES FROM ENTERING INTO SIMILAR AGREEMENTS AND/OR ARRANGEMENTS WITH OTHER VENDORS OR FROM ACQUIRING SIMILAR, EQUAL, OR LIKE GOODS AND/OR SERVICES FROM OTHER ENTITIES OR SOURCES.</p> <p>CONTRACT USAGE REPORT</p>		

SPECIAL TERMS AND CONDITIONS	STATEWIDE COMPETITIVE CONTRACT	
NUMBER : 404904 T-NUMBER : 91878	VENDOR: GLOBAL TEL LINK CORP	PAGE 3
<p>SUCCESSFUL VENDOR SHOULD KEEP A COPY OF ALL ORDERS ISSUED AGAINST THIS CONTRACT DURING THE CONTRACT PERIOD. APPROXIMATELY FOUR (4) MONTHS PRIOR TO THE END OF THE CONTRACT PERIOD VENDOR IS TO BE PREPARED TO SUBMIT TO THE OFFICE OF STATE PURCHASING A CONTRACT USAGE REPORT WITH COPIES OF ALL ORDERS.</p> <p>THE USAGE REPORT IS TO INCLUDE THE VENDORS NAME, PHONE AND FAX NUMBERS, THE PERSONS NAME WHO COMPLIED THE REPORT, A SUMMARY BY LINE ITEM WITH QUANTITY PURCHASED AND TOTAL VALUE OF EACH LINE ITEM. ADDITIONALLY THE REPORT IS TO SUMMARIZE THE TOTAL DOLLAR VOLUME OF THE ENTIRE CONTRACT. VENDOR MAY SUBMIT COMPUTER GENERATED REPORTS AND CAN ITEMIZE BY ORDER NUMBER, BY LINE ITEM, BUT THE LINE ITEM TOTALS, CONTRACT TOTALS AND COPIES OF ORDERS ARE REQUIRED.</p> <p>CONTRACT PERFORMANCE EVALUATION</p> <p>IN AN EFFORT TO IMPROVE OUR CONTRACTS TO MEET THE NEEDS OF THE AGENCIES WE SERVE, THE CONTRACTOR'S PERFORMANCE WILL BE MONITORED. CONTRACTORS WILL BE EVALUATED ON THE CRITERIA LISTED IN ELEMENTS 3 THROUGH 25 OF THE CONTRACT PERFORMANCE EVALUATION FORM ATTACHED TO THIS SOLICITATION. AGENCIES THAT USE THIS CONTRACT WILL BE RANDOMLY POLLED TO COMPLETE THE EVALUATION FORM. THEIR RESPONSES WILL BE CONSIDERED IN DETERMINING OUR OPTIONS FOR CONTRACT RENEWAL OR REVISIONS AND RE-BIDDING. AGENCY REPORTS OF DEFICIENT PERFORMANCE WILL BE APPROPRIATELY ADDRESSED DURING THE CONTRACT PERIOD.</p>		