



Inmate Telephone Calls

Messages and incoming calls are not accepted for inmates. In emergency situations you should contact

Classification at (502) 574-2120.

The best way to contact someone who is incarcerated in Louisville Metro Corrections is to write a letter or visit him or her on the scheduled visiting day.

Telephones are provided for outgoing calls in each dorm or dayroom. These are collect calls only. The party that accepts the call will be billed for every call. The rates for collect calls to a land line are as followed:

Local: \$1.85 – flat rate

Intralata: \$1.73 plus \$.23 / per additional minute

Interlata: \$1.78 plus \$.28 / per additional minute

Interstate: \$.25 with no call surcharge.

Please note this does not include any fee for accepting collect calls from your telephone carrier. **Collect calls to cellular phones are \$9.99 per call.** Inmate phone calls are limited to 15 minutes. The phone will automatically disconnect after 15 minutes. All calls are monitored and recorded.

If you have any questions regarding your bill, please contact Securus Customer Billing or if you need to dispute a charge call (800) 844-6591.

You could also access there website.

<http://www.securustech.net/contactus.asp>

Any person wishing to block a call from an inmate will need to call (502) 574-2259.

Contact

Corrections
(502) 574-8477

400 S. Sixth Street
Louisville, KY 40202



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