### KANSAS DEPARTMENT OF CORRECTIONS

## **ATTENTION:**

The provider for inmate telephone service is CENTURYLINK. The customer service telephone number for called parties to set up a pre-paid account is 855-698-0010.

#### GENERAL DIALING INSTRUCTIONS

#### How to place a call:

- 1) Lift the handset:
- Select language:"Press 1 for English""Press 2 for Spanish"
- 3) Enter your PIN number followed by #.
- 4) Press 0 to make a collect or pre-paid collect call.Press 1 to make an inmate pre-paid call.
- 5) Please enter the area code + telephone number.

NOTE: The area code must be entered for all calls, including local calls.

NEW CALLING RATES  COLLECT & PRE-PAID COLLECT		
Local:	\$0.00	<b>\$0.18</b>
Intralata:	\$0.00	\$0.18
Intrastate:	\$0.00	\$0.18
Interstate:	\$0.00	\$0.18
	DEBIT	
Call Type	Surcharge	Per Minute Fee
Local:	\$0.00	\$0.17
Intralata:	\$0.00	<b>\$0.17</b>
Intrastate:	\$0.00	\$0.17

The called party will not be charged any set-up or processing fees by CenturyLink associated with pre-paid collect accounts.

\$0.00

\$0.00

\$0.17

\$0.60

Pre-paid collect accounts may also be set up online at no cost:

www.icsolutions.com



# REMEMBER CALL CONTROLS ARE IN PLACE

**Interstate:** 

**International:** 

- \* CALLS MAY BE RECORDED AND MAY BE SUBJECT TO MONITORING
- \* CHAIN DIALING AND/OR DIALING EXTRA DIGITS IS NOT PERMITTED