CONTRACT

The Parties to this contract are the State of Illinois acting through the undersigned Agency (collectively the State) and the Vendor. This contract, consisting of the signature page and numbered sections listed below and any attachments referenced in this contract constitutes the entire contract between the Parties concerning the subject matter of the contract and supersedes all prior proposals, contracts and understandings between the Parties concerning the subject matter of the contract. This contract can be signed in multiple counterparts and signature may be electronic or digital upon agreement of the Parties.

- **TERM AND TERMINATION** 1.
- 2. **DESCRIPTION OF SUPPLIES AND SERVICES**
- 3. **PRICING**

VENDOR

- STANDARD BUSINESS TERMS AND CONDITIONS
- STANDARD CERTIFICATIONS
- **DISCLOSURES AND CONFLICTS OF INTEREST**
- **SUPPLEMENTAL PROVISIONS**

in consideration of the mutual covenants and agreements contained in this contract, and for other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the Parties agree to the terms and conditions set forth herein and have caused this contract to be executed by their duly authorized representatives on the dates shown below.

VENDOR	STATE OF ILLINOIS
(Vendor Name) <u>Securus Technologies, Inc.</u>	(Procuring Agency Name) Lept of Central Mgt Svcs
Signature for func	Official Signal
Printed Name Robert E. Pickens	Printed Name Malcolm Weems
Title Chief Operating Officer Date April 16, 2012	Title Director Date 10/19/12
Address 14651 N. Dallas Parkway, Suite 600	Designee Signature Tom Donor
Dallas, TX 75254	Printed Name Jah E Morrow
Phone <u>972-277-0300</u> Fax <u>972-277-0514</u>	Title Bureau of Strategic Sourcing COO
E-mail bpickens@securustech.net	Address 801 Stratton
	Springfield IL 62706
·	Phone 217 5573412 Fax
	E-mail an marrow [Illinois gol
CHIEF PROCUREM	ENT OFFICER
Official Signature	Designee Signature
Printed Name	Printed Name
TitleDate	TitleDate
Address	
STATE USE ONLY CONTRACTUAL PROVISIONS	NOT PART OF
PBC# 12-67094	Project Title inmate Calling Services

Securus Technologies, Inc.

Contract # CMC3670940	Procurement Method (IFB, RFP, Small, etc): IFB
IPB Ref. # 22025643	IPB Publication Date: 3/29/2012 Award Code:
Subcontractor Utilization?	Subcontractor Disclosure?
Funding Source	Obligation #
<u>CPO 33 – General Counsel Approval:</u> Signature	Printed Name Date



1. **TERM AND TERMINATION**

1.1 TERM OF THIS CONTRACT: This contract has an initial term of date of execution through June 30, 2015

In no event will the total term of the contract, including the initial term, any renewal terms and any extensions, exceed 10 years.

Vendor shall not commence billable work in furtherance of the contract prior to final execution of the contract.

Securus has read, understands, and complies.

1.2 RENEWAL: Subject to the maximum total term as identified above, the State has the option to renew for the following term(s):

The State reserves the right to renew for a total of six (6) years in one of the following manners:

- a) One renewal covering the entire renewal allowance,
- b) Individual one-year renewals up to and including the entire renewal allowance, or
- c) Any combination of full or partial-year renewals up to and including the entire renewal allowance.

Pricing for the renewal term(s), or the formula for determining price is shown in the pricing section of this contract.

Any renewal is subject to the same terms and conditions as the original contract except as stated below is this subsection. The State may renew this contract for any or all of the option periods specified may exercise any of the renewal options early and may exercise more than one option at a time based on continuing need and favorable market conditions, when in the best interest of the State. The contract may not renew automatically nor may the contract renew solely at the Vendor's option.



Securus has read, understands, and complies.

TERMINATION FOR CAUSE: The State may terminate this contract, in whole or in part, immediately upon notice to the Vendor if: (a) the State determines that the actions or inactions of the Vendor, its agents, employees or subcontractors have caused, or reasonably could cause, jeopardy to health, safety, or property, or (b) the Vendor has notified the State that it is unable or unwilling to perform the contract.

If Vendor fails to perform to the State's satisfaction any material requirement of this contract, is in violation of a material provision of this contract, or the State determines that the Vendor lacks the financial resources to perform the contract, the State shall provide written notice to the Vendor to cure the problem identified within the period of time specified in the State's written notice. If not cured by that date the State may either: (a) immediately terminate the contract without additional written notice or (b) enforce the terms and conditions of the contract.

For termination due to any of the causes contained in this Section, the State retains its rights to seek any available legal or equitable remedies and damages.



Securus has read, understands, and complies.



TERMINATION FOR CONVENIENCE: The State may, for its convenience and with 30 days prior written notice to Vendor, terminate this contract in whole or in part and without payment of any penalty or incurring any further obligation to the

Securus Technologies, Inc.



Vendor. The Vendor shall be entitled to compensation upon submission of invoices and proof of claim for supplies and services provided in compliance with this contract up to and including the date of termination.



2. DESCRIPTION OF SUPPLIES AND SERVICES

2.1 GOAL: The Illinois Department of Central Management Services is issuing an Invitation for Bid for Inmate Collect Calling contract which will allow Department of Corrections (DOC) to continue to provide this service for all inmates. This service will give the inmates the ability to make telephone calls to family, friends and legal counsel.

The DOC currently has approximately 2100 phones installed at 32 DOC facilities, eight Department of Juvenile Justice (DJJ) facilities and one Department of Human Services facility. DOC population number for the conclusion of FY11 (June 30, 2011) was 47,212. Estimated population at the end of this fiscal year is 48,500. DJJ population at the end of FY11 was1105. Estimated population at this year end is 1000.

Securus has read, understands, and complies.

2.2 SUPPLIES AND/OR SERVICES REQUIRED:

Agency Description Services and Supplies

Minimum mandatory requirements shown in this IFB are for service to replace Inmate telephones and local/long distance call that are currently in place at existing locations, for the installation of the Service at new locations, and for any growth or expansion at existing locations.

Securus has read, understands, and complies.

The Vendor will provide, install, own and maintain telephone equipment, an Inmate Collect Calling Control System, and local and long distance telephone calling operator services in correctional institutions as described in this IFB. Additionally, the Vendor will provide for prepaid phone minutes to be purchased, used and controlled on a per inmate basis.

Securus has read, understands, and complies.

It is understood and the Vendor hereby agrees that it will be solely responsible for everything necessary to provide the Service unless specifically excluded elsewhere in this IFB. It the responsibility of the Vendor to verify the completeness of all components of the Service proposed, and any additional equipment, material, or services required for its installation, operation, or maintenance will be provided by the Vendor without claim for payment or reduction in commissions; it being understood that a complete statewide operation Service is required.

Securus has read, understands, and complies.

The Vendor will provide and coordinate all Local Exchange Company services associated with providing the contracted Service, including ordering, administration, installation coordination, maintenance, and making payment for same.



The Service will provide a means for managing the calling pattern of Inmates, tracing abuse and harassment calls to the originator, and restricting calls to specific locations and telephone numbers through an Inmate Personal Identification Number (PIN) system.

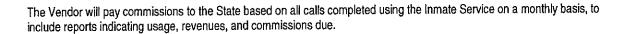
Securus has read, understands, and complies.

The vendor must provide centrally located recording functionality with the ability to access recordings from each site and from any remote location with internet access. The vendor will install and assume maintenance of any recording/monitoring equipment at no cost to the State.

Securus has read, understands, and complies.

The Vendor will be responsible for billing and collecting all calls made using the Service at rates and charges which are reasonable and customary, without any special administrative surcharges of any kind. The Vendor will be responsible for all noncollectible and non-billable calls. Vendor must be able to complete International calls. International calls may have a reasonable surcharge and per minute rate, no other fees are permitted. The state reserves the right to permit or prohibit international calls.

Securus has read, understands, and complies.



Securus has read, understands, and complies.

Vendor must provide a Site Administrator for collection of data to input into the IPIN system daily or as required by the Warden and to provide technical assistance/repair for all equipment.

Securus has read, understands, and complies.

The Vendor will provide training and needs analysis to administer and manage the Service, as described in the IFB.

Securus has read, understands, and complies.

The Vendor will provide all maintenance for all software it provides for operation, administration, and management of the Service. In the event of a failure, it will be the Vendor's responsibility to isolate the trouble to the software or state-provided equipment.





Mandatory Specifications - the following Specifications will be considered on a Met/Does Not Meet basis- if the Vendor fails to meet any of the following specifications their bid will not be further evaluated.

2.2.1 System and Operational Requirements	Met	Not Met
Inmate Phone System: The primary intent of the System is to establish management of Inmate telephone privileges as an effective management tool for DOC and DJJ. This service must support an Inmate Personal Identification Number (PIN) system and interface to 100Mb and up Microsoft Ethernet environment.	X	
Equipment: All equipment and hardware installed will be new and suitable for the Corrections environment described below. No equipment of any type is acceptable if serial numbers or any other manufacturer's identifying labels or marks have been removed, obliterated, or changed in any way. The vendor must assume all costs of the equipment, installation and maintenance. The vendor shall replace any or all of the call monitoring and recording equipment as required during the term of this contract at no cost to the State.	X	
Telephone Instruments: Mounted telephone instruments for use in a Corrections environment will be tamperproof and consist of steel encased housings and shockproof keypads. All handsets will be of heavy-duty construction with no removable parts. The handset cord will be armored with a stainless steel lanyard. All phone instruments will be waterproof and fireproof and have key-locked mountings to the wall. All phone instruments will be line powered.	X	
Portable telephone instruments for use in a Corrections environment will be standard 2500 phone set with a standard length handset cord.		
Intercoms: The Vendor will provide intercom style recording capabilities at non-contact visitation rooms within DOC maximum facilities (Tamms, Menard, and Pontiac) and DJJ (St. Charles, Harrisburg, Joliet) at no additional cost to the State. The audio recording from non-contact visits shall be stored and retrieved in the same manner as the inmate phone call recordings.	X	
Sites where non-contact visit recordings are needed are subject to change.		
Recorder/Monitoring Equipment: The Vendor must assume responsibility for installing, maintaining and replacing recording and call monitoring equipment at no cost to the State at each site (centralized is more accurate unless this pertains to telephone lines, switches, etc.) under this contract and each new site added under this contract. Vendor will assume all costs of installation and wiring associated with this equipment.	х	
The equipment must include a multi-channel quality digital recorder or equivalent approved by DOC, and software customized to IDOC and IDJJ requirements listed herein. The recorders must provide the ability to search for calls by date, time, channel of the recorder, and/or PIN. The recording system will permit retrieval, at minimum PIN, date/time of call, location of call, and dialed number. The security over the data must be able to be set at the preference of DOC/DJJ.		
At a minimum, the recording system will store call recording and data for the length of the contract. Equipment necessary to support the solution will be installed in the existing telephone room at the institution.		
Standards: All equipment interfacing with the public telephone network must be FCC registered. Vendors will be prepared to provide FCC registration information upon request by the State.	х	
As required by Illinois Public Act 95-307, all information technology, including electronic information, software, systems, and equipment, developed or provided under this contract must comply with the		



applicable requirements of the Illinois Information Technology Accessibility Act Standards as posted at http://www.dhs.state.il.us/iitaa .		
Telephones and ancillary items necessary to meet Federal, State, and Local Government Handicap and Americans with Disabilities Act (ADA) requirements and their implementing rules and regulations will be installed by Vendor, as required by the State.		
Vendor must provide two Telecommunications Devices for the Deaf (TDDs) with printers at each facility. The state reserves the right to require other TDD instruments if and when the need should arise. Vendor must provide network lines to support each TDD at no cost to the State.		
The Vendor will comply with or exceed all pertinent safety standards for the installation, operation, and maintenance of service (e.g. Occupations Safety and Health Administration (OSHA), American National Standards Institute (ANSI), National Electric Code (NEC), National Electric Safety Code (NESC), federal, state, and local codes and standards).		
Hardware and Software: All hardware and software required for the operation of the Service will be provided and installed at no cost to the State. The Vendor will provide, at no cost the State, all necessary future upgrades to both hardware and software. Maintenance and installation of hardware and software as well as upgrades will be the responsibility of the Vendor. All provided hardware and software will be used by the State royalty-free throughout the term of the Contract and will not be deactivated or removed until subsequently supplanted by a new contract vendor and other hardware/software, or removed without the express consent of the State. Inmate data entered into this software will remain the property of the State. An additional copy of all vendor-installed software and all supporting documentation and upgrades will be provided at no additional charge to the State during the term of the Contract.	Х	
Any software or hardware provided for the control, administration and management of the Inmate Phone System must be provided in quantities appropriate for statewide operation of the Service, and provided for local administration of Prisoner Identification Number (PINs) and adding, deleting, and changing telephone numbers inmates are allowed to call.		

2.2.2 Technical Requirements	Met	Not Met
Call Recording: Centralized Recording Solution must be capable of simultaneously recording all lines in the inmate call system with access to data and recordings from selected locations as specified by DOC and DJJ. This solution must be able to generate reports regarding inmate call processing. Call detail records must be searchable and sorted by all collected data, i.e. name and/or ID, called number, start/end date/time, site, station name/ID, call duration, alerts, etc.	Х	
Call Monitoring: The system must be capable of allowing authorized staff the ability to monitor on- going calls via an internet browser.	х	
The system must be capable of providing unmonitored or unrecorded calls. Must be able to hide recordings and call data from selected users, or from all but selected users.		
3 rd Party detection: Vendor's Service will be able to detect a third party transfer by the called party (e.g. as for a call transfer) and will immediately disconnect the call should one be detected. A recording or other notification will be given to the calling party as to why the call was disconnected and the call detail record will be annotated accordingly.	Х	
Fraudulent Call Transfer Protection: The Service will provide a means of preventing fraudulent call transfers by the call party, other than by hook switch detection as described in the subsection above.	Х	
Call Blocking: The Service must allow the called party the capability of blocking unwanted calls at their instrument's keypad.	х	
Operator Services: The State requires the use of automated operator platforms. They must comply with		



State requirements whether the call is local, intrastate, interstate, or international. Automated Operator Services must be available seven (7) days per week, twenty-four (24) hours per day. No live operator service will be permitted.	Х	
Vendor will provide automated operator services in both English and Spanish languages.		
Announcement of Inmate Calls: DOC and DJJ require that Inmate collect calls be announced as being from a correctional institution. The announcement must include the specific name of the Inmate and the name of the correctional institution. The announcement of the Inmate's name may be performed by an automated system. Positive call acceptance by the called party will be required, with the exception of numbers set by administrators as passive acceptance.	Х	
Incomplete Inmate Calls: DOC and DJJ require that a message be provided to the calling Inmate for all incomplete collect calls. The message must include a reason for all calls not completed to the called telephone number, such as charges refused, line busy, called number blocked by called party or local carrier.	X	
Number of Calls per Connection: Inmate telephones must be limited to one call per connection. Upon completion of dialing, the telephone hook switch and dial pad must be disabled or otherwise restricted to control pulse or DTMF dialing and to prevent obtaining dial tone or bong tone via hook switch operation or other method.	X	
Local, Long Distance and International Service: The Vendor will provide the capability for inmates to make pre-pay or collect local, intraLATA, InterLATA, Intrastate, Interstate and International calls from Inmate telephones. Vendor must be able to complete calls to all locations in the 50 United States and all telephone companies in North America. Vendor must be able to complete International calls. International calls may have a reasonable surcharge and per minute rate, no other fees are permitted. The state reserves the right to permit or prohibit international calls. The State reserves the right to approve a primary long-distance carrier. Vendor must provide the name of the carrier below.	х	
Name of Carrier:		
The primary transport carrier for Securus is AT&T.		

2.2.3 Administration and Management System: The Vendor's solution must include an administration and management system for use by each DOC and DJJ. The administration and management system must provide the following minimum functional capabilities:	Met	Not Met
PIN Management: The Inmate Phone System will require the use of unique authorization codes, of at least eight (8) alphanumeric digits in length. Current PINs are generated by Vendor. The State will use File Transfer Protocol (FTP) to provide the appropriate inmate information to establish a new PIN. Each PIN will have associated with it a list of up to 20 telephone numbers to which calls are allowed, as specified by each Warden. These PINs and their associated lists of allowed telephone numbers are referred to as the Inmate Calling Database in this IFB. It will insure that Inmates are prevented from making calls to telephone numbers, which are not in the database for their authorization codes and their associated lists of allowed telephone numbers.	X	



Coordinated Inmate Calling Database: The Inmate calling database (the database of Inmate authorization codes and their associated allowed called number lists) will be configured or coordinated in such a manner that inmate data will be transferred from one institution to another without having the new institution retype the data into their database. The existing alphanumeric Inmate ID number may be used as the Inmate Calling System identifiers. Transferring a printout of the Inmate data will not meet the desired functionality.	X	
Alert Function: The Solution must have an alert function (email, dial out to number, audio/visual alert on PC, etc.) to notify when a call is made by a specified PIN or called number.	х	
Access to System: DOC and DJJ must be able to manage access to the Administration and Management System, to include assigning and changing passwords or other security codes. The System shall offer unlimited secure, remote access capability from any PC or laptop with high speed internet connectivity. This remote access shall (at a minimum) enable authorized users to view call records, generate reports, monitor live conversations, and search/retrieve/play recorded calls. Remote access activity shall not impair system functionality or performance in any way and should be at no cost to the state.	X	
The call recordings and data must be easily accessible 24/7 via the internet from each site or from any remote location. The State will provide adequate network connection to the sites.		
Staff Supervision Tools: DOC and DJJ must be able to review call monitoring activity by DOC/DJJ staff.	х	

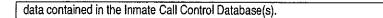
2.2.4 System Setting for Telephone Numbers	Met	Not Met
Investigations Settings: DOC and DJJ must have the ability to set specified numbers as free, DNR, hide recording, hide CDR and passive acceptance for investigative purposes. DOC and DJJ must have the ability to suppress certain data elements base on a specified number or PIN.	x	
Dialing Restrictions: Service will be limited solely to the placing of automated operator assisted collect or prepaid calls. No other type of call will be allowed. Inmates will be restricted from making person-to-person calls, making calls using the 0-, 10XXX, 1010XXX, 950-XXXX, 1-800, and other dialing sequences to reach another carrier. They will also be restricted from placing calls to NPAs 700, 800, 888, 887 (toll free) and 900, as well as to 976 number, 9-1-1, and Directory Assistance (e.g. 411, 555-1212 and NPA 555-1212).	X	
Restrictions from Incoming Calls: In accordance with State rules for this service, the telephone lines used for Inmate telephone service must be restricted to outgoing calls only.	Х	
Timing Restrictions: The Service proposed will have the capability to restrict the length of calls automatically terminating the call at the expiration of the designated time. This will be programmable variable timing restriction, which can be set individually by each institution and applied either globally (institution wide), individually (authorization code) and by groups of Inmate stations. As a minimum, the timing variable will be zero to sixty (0 to 60) minutes, in increments of five (5) minutes or less. A warning tone or announcement must be given to the caller prior to the call being terminated. DOC and DJJ institutions must be able to set the timing for the warning tone.	х	
Time of Day Restrictions: The Service proposed will permit each institution to determine the hours of the day during which Inmates will be allowed to place calls and to enable the Service only during these hours.	х	
Other Calling Restrictions: The Service proposed will have the capability to permit the institution to restrict the number of connected calls an individual Inmate is permitted to make during a variable interval of time. The system must be capable of indentifying and restricting the number of inmate connected calls by PIN during a given time period, i.e. one connected call per month, three connected calls per month, etc.	X	

C" Grade: Vendor will receive daily "C" Grade report from DOC/DJJ. DOC/DJJ institutions need the ability to allow calls for "C" Grade inmates on an exception basis	Х	
Call Detail Sharing: DOC and DJJ must be able to download call detail records to a universal format, such as way or MP3. IDOC system security does not allow for way file size too large) or mp3 (to prevent the playing of music files on PCs), so the format must be propriety based but must be able to be played back by a common call player (i.e. Microsoft Media Player) or a call player provided by the vendor. Features in the call player should include playback speed control and a variety of other playback controls. The System must also allow for these records to be temporarily retrieved or accessed from the backup media for reports and call tracing and other investigative purposes. The vendor provided call player should be included in exported call recordings and records for playback by outside entities (i.e. law enforcement).	X	
ystem Usability: Access to the Administration and Management System must be from a single workstation or server screen. Menu functions must be available on a point-and-click basis to select and print administrative reports, program Inmate restrictions, program Inmate authorization codes, line restrictions and program and additions/deletions and changes to the Inmate Calling Database or restriction tables on a global or individual Inmate basis.	Х	
otary Phone: Service will be provided to called parties having rotary-dial telephones.	Х	

2.2.5 Installation, Testing and Training	Met	Not Met
Installation Standards: All equipment, wiring, and supporting equipment and hardware will be installed in accordance with accepted industry standards and applicable codes. Where special installation considerations are appropriate or required because of environmental conditions, the type of operation at the installation site, or others factors, the Vendor will take these conditions into account and provide for them.	X	
Electrical Surge: Electrical surge and ground protection will be provided for all equipment, for both the power source and the telephone line. Installations will meet NEC and other pertinent codes.	х	
Installation Compatibility: All equipment, wiring, and supporting equipment and hardware will be mounted compatible with standard telco mountings, and, for location where existing equipment is being replaced, will be mounted equal to or better than the equipment which is being replaced.	x	
Supporting Equipment and Hardware: The State will be responsible for providing pedestals, shelters, enclosures, isolation panels, mounting hardware, and signage. Vendor shall be responsible for required instructional signage. Vendor shall be responsible for relocation of any State and Vendor provided equipment.	х	
In locations where Vendor's equipment will replace existing equipment, the supporting equipment and hardware will be functionally and aesthetically equal to or better than the existing equipment. In new locations, the supporting equipment, hardware, and other items will be appropriate for the location, use, and environmental conditions at the site.		
DOC and DJJ will have final approval on the configuration and specific supporting equipment and hardware at all locations. Any damage to State property caused by the Vendor during installation or maintenance will be repaired at the Vendor's sole expense. The Vendor will remove all debris from the installation site at least daily.		
Intercom Calling: Inmate telephones must be isolated or prevented from intercom calling, such that no two inmate telephones can be connected together. This may be accomplished via wiring or programming	х	
Hardening: All equipment that will be used by Inmates will be hardened as necessary to limit malicious damage. Vendor is fully liable for all damage to its equipment. This includes all station wiring from the nearest IDF cross connect block to the station jack, the jack to the instrument, the jack and the	х	

instrument. Inmate telephones will have no coin slots and ringers must be disabled.		
Cutoff Keys: Cutoff keys will be installed on all Inmate phone lines such that the institution has the capability to separately cut off Inmate phone service individually to each Inmate telephone. Cutoff keys will be arranged and labeled such that institution personnel can easily determine the location of the telephone associated with the key, and grouped by building or other logical grouping. Cutoff keys will be installed at a location agreed to by the institution management.	X	
Wiring and Cabling: The Vendor is responsible for installation and maintenance of any new wiring required and maintenance of all existing inter-building and intra-building premise wire and cable facilities for inmate telephones at all institutions. The Vendor may utilize existing State owned interbuilding cable facilities with the approval of the State, if available. However, use of State cable facilities may need to be vacated or replaced if the State has a need to reclaim any cable facilities for State use. Vendor must be able to provide telecommunication infrastructure and all hardware required to add additional phones to existing or new DOC/DJJ facilities. This may require placement of interbuilding cable thru existing state owned conduit, if agreed to by the State, thru vendor provided conduit, or direct buried/directional bore, to all locations required. Vendor is responsible for relocation of any phone or recording equipment within any facility when necessary.	X	
Labeling: All operating controls must be properly labeled. All cable must be properly labeled at each end and at any mid-point cross connects. All telephones will be equipped with calling instructions which explain how to make a call and must meet all applicable regulatory (e.g. FCC and ICC) and legal requirements. Content of these instructions will be customized to the location of the telephone and approved by the State.	Х	

2.2.6 Implementation	Met	Not Met
The Vendor will replace existing service and install new service at DOC and DJJ managed institutions. Upon execution of the contract, the Vendor will obtain approval from the State of a final implementation plan including firm schedules for each location where Service is replaced, added or newly installed. It will define the entity (the State or Vendor) responsible for the task or milestone. It will name the site project manager(s) for each location and/or geographic area in which Service is to be implemented. This implementation Plan will be subject to approval by the State, and will be submitted no later than ten (10) working days after award of the Contract. The State will consider, on a case by case basis, written requests for extensions of this schedule based on extenuating circumstances which are beyond the control of the Vendor.	X	
All implementations will be planned and coordinated with the State and the existing vendor so as to minimize the downtime (out of service time) of service at any location. At locations where multiple existing telephones are being replaced, installation will be phased such that a minimum number of telephones are out of service at any one time. Service will be preserved without interruption in areas of the institution where installation is not taking place. In no case will existing Service be interrupted for longer than four (4) hours.	X	
The Vendor will convert all existing systems within one hundred eighty (180) days from the date of execution of the contract.	x	VALUE OF THE PARTY
The Vendor will keep the State informed of progress and report all deviations from the planned implementation schedule. The schedule will be revised to reflect these changes and the new schedule provided to the State. The vendor will provide weekly status reports electronically to the State.	х	
The Vendor will work cooperatively with the State and any succeeding vendor to transition to the new vendor at the conclusion of the final term of the contract,	Х	
The Vendor will be responsible for the data entry required to build all or part of the initial Inmate calling database, restriction tables, etc. at each institution. The completeness and accuracy of the database will be approved by DOC/DJJ, prior to cut over of any service. At all times, the State retains ownership of all	Х	



The State Implementation Team will consist of CMS and DOC/DJJ staff for overall project direction and program oversight. The Vendor may work directly with DOC/DJJ institution management under the overall direction of the State Implementation Team, for implementation, support and maintenance of the Service during the term of the Contract.

Securus has read, understands, and complies.

Each institution will appoint a project coordinator to work as part of the State's implementation team for that location. The institution project coordinator will coordinate all activities of the institution during installation, acceptance, operation, and maintenance of the Service at that institution, and will work closely with DOC/DJJ to insure that the Vendor's responsibilities are met.

7. 7.

Securus has read, understands, and complies.

2.2.7 Vendor Loss or Damage

The Vendor will at all times protect and secure all its materials, supplies, and equipment during installation, support, and maintenance of the Service. Reasonable requests made of DOC/DJJ to provide storage for such property may be met where feasible. The Vendor will retain ownership of all Vendor-provided materials, supplies, and equipment. The Vendor will be responsible for loss or damage to its equipment and hardware, to include malicious damage by users of the equipment and hardware, regardless of whether or not DOC/DJJ provides storage space.

Securus has read, understands, and complies.

2.2.8 Testing and Acceptance

Acceptance Tests

The Vendor will, no later than twenty (20) days after Contract execution, submit to CMS for its approval, a list of proposed functional tests to be performed on the Service installed at each institution. The tests proposed by the Vendor must be capable of demonstrating whether or not the Service meets DOC/DJJ requirements. The State will have the right to review the tests proposed by the Vendor, and to add additional tests and requirements as it deems necessary to demonstrate whether the Service complies. The tests proposed by the Vendor, as approved, modified, and added to by the State, will constitute the "Acceptance Test".

Securus has read, understands, and complies.

The Vendor will notify CMS in writing once the installation at the institution has been completed and is fully operational and ready for acceptance testing. Thereafter, DOC/DJJ will coordinate the Acceptance Tests, which will be completed within thirty (30) days from receipt of the Completion Notice. The Testing Period may be extended, at the option of the State.

Securus has read, understands, and complies.

Once the following have been met, acceptance testing will be considered by DOC/DJJ:

 Vendor provided equipment, software, and Service at the installation location is one hundred (100) percent operational for thirty (30) consecutive days; and,



- The Service meets all specifications and minimum requirement of the Contract; and,
- The Vendor has completed preparation of the initial Inmate calling database, restriction tables, etc., to the satisfaction
 of the institution project manager; and,
- Changes have successfully been made to the Inmate Calling database, adding new authorization codes, and changing
 the Inmate's list of allowed numbers, by the site administrator; and.
- Calling restrictions have been verified as being provided in accordance with the Contract; and,
- Call timing parameters have been set and tested as accurate, and the warning tone/recorded announcement functions
 are functional; and,
- Automated Operator Services have been verified as being performed in accordance with the Contract.

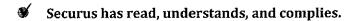
Securus has read, understands, and complies.

2.2.9 Training

On-site training for DOC/DJJ institutional personnel to administer and manage the Service shall be provided at each institution. Training schedules will be coordinated with the scheduled developed per the implementation schedule.

Each trainee and the institution project coordinator will be provided a complete set of operating instructions for the Administration and Management System, additionally DOC/DJJ will be provided with an electronic copy of the complete operating instructions. They will be sufficiently detailed such that an individual familiar with rudimentary PC operation can administer and manage the System using the operating instructions provided.

Ongoing training will be provided to DOC/DJJ institution personnel at no cost to the State, by the Vendor at any time the software and/or operation of the Administration and Management System is changed. Revised operating instructions will also be provided prior to the change in both hard and electronic copy.



2.2.10 Prepaid Phone Minutes

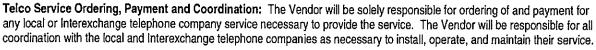
The Vendor will provide a prepaid phone minutes program. The Vendor will manage and monitor prepaid phone minutes by PIN number. The Vendor will consult with DOC/DJJ prior to offering any free or reduced priced minutes to inmates. Vendor shall provide account security provisions that protect the funds of callers and inmates from non-permissive use. Inmate or caller shall be able to designate funds as they wish based on approved calling list.

Securus has read, understands, and complies.

2.2.11 Ordering of Service

State Initiated Orders: All orders for Service and/or orders to proceed from the State to the Vendor will be in writing, issued and signed or electronically transmitted by the State. The Vendor will not install, remove, modify, or change Service at any location without this written approval.





The Vendor will be solely responsible for the integration and compatibility of the service with any and all circuits and facilities as may be provided by the local telephone company and/or carriers. The Vendor will coordinate removal of Inmate telephones with current provider at locations at which it is installing replacement service. It is the intent that the State receives no billing from any provider of ancillary or supporting service which is associated with provision of the service.

Securus has read, understands, and complies.

2.2.12 Service and Ongoing Support	Met	Not Met
Vendor Service Center: The Vendor must provide and maintain a 24 hour per day, seven days per week, a toll free telephone number, and an email address, to provide technical assistance to DOC/DJJ users (Intelligence/Investigations staff) and inmate call recipients and for trouble reporting.	X	
Full-Time Vendor Representative: The Vendor will provide an Account Manager as a single point of contact for all coordinating, problem solving, and troubleshooting of any and all issue that may arise during the term of this Contract.	х	
Vendor Notification Process: Vendor's proposed system will include a process to allow call recipients to accept or reject an inmates' call. The system shall track a given call recipient's response and provide reporting by PIN of rejected calls. The process shall include an 800 number established by Vendor to receive user general service and billing information.	Х	
Backup Service: Vendor shall have a backup plan in the event the Inmate Calling and Control Service and/or the Administration and Management System fails, which guarantees some Service restricted to collect only calls.	х	
Maintenance: The Vendor will maintain the telephones and supporting equipment and hardware in good working order and clean condition. Inoperative or damaged items will be repaired or replaced as required below. The Vendor will satisfactorily perform all other work necessary for their efficient use and operation, or as customarily performed in connection therewith. All maintenance personnel must maintain certification from the equipment manufacturer for the term of the Contract. The Vendor will provide escalation procedures, names and telephone numbers, within twenty (20) days after award of the Contract.	х	
Maintenance Expense: The Service will be fully maintained by the Vendor, to include circuits, hardware, software, and all other components. Any and all repairs will be performed at the Vendor's sole expense during the term of the contract and any renewals, to include any charges by the LEC for fault isolation to the Vendor's equipment.	Х	
Software Maintenance: The Vendor will provide all maintenance for all software it provides for operation, administration and management of the Service. In the event of a failure, it will be the Vendor's responsibility to isolate the trouble to the software or state-provided equipment.	Х	
Remote Maintenance and Administration: The Vendor will be able to perform remote maintenance and administration of the proposed Service.	Х	

MILESTONES AND DELIVERABLES: Reporting requirements shall include: 2.3

2.3.1 Routine Reporting: DOC and DJJ must be able to obtain call detail reports and recurring routine (e.g. daily, weekly, and monthly) reports of all calls made from Inmate telephones. Vendor must describe standard and custom reports, which can be obtained by the institution, how they are obtained, and how often they can be produced. Vendor must provide examples of



standard reports that are available for this purpose. Vendor system must include a link analysis component to visually connect multiple inmates, called numbers (parties) and their locations.

Securus has read, understands, and complies.

DOC and DJJ will be able to obtain call detail reports and recurring routine reports of all calls from Inmate telephones. They will be able to customize and print the standard reports available through the SCP user interface by defining the content of the parameter fields based on the following information:

- Customer, site, phone group, and phone
- Destination number (partial and/or full number entry)
- Date and time range
- Call frequency
- Call type (i.e., completed, incomplete, blocked, etc.)
- Number restriction and/or status assignment
- Personal allowed number cross-referencing
- Graphical display of call fluctuation
- Broad search with no data entry
- Suspected fraudulent call activity (3-Way, RCF etc)
- Inmate name
- Inmate's First and/or Last Name, PIN, if used, and/or account number
- Destination zone •
- Watched, Private, and Test Call

DOC and DJJ users will also have the ability to customize standard reports by changing search criteria—such as date range, facility, or call length. DOC and DJJ can also search and analyze call details, including the date, time, and duration of a call, telephone number, origination, destination, inmate ID, reason for termination, and much more.

Standard Reports Available through SCP User Interface

SCP's user interface provides Web-based, authorized users access the system at anytime, from any location. We call this anytime/anywhere access. This design delivers investigative recordings with digital clarity and provides easy remote monitoring from any secure Web browser with Internet access.

Securus' SCP has a dedicated reports writer that provides investigative information based on the call detail records. This sophisticated reporting tool provides a reporting interface into all calling activities. Reports can be generated online and exported in:

- Excel
- CSV (Comma Separated Values)
- Adobe PDF format

Users can search and analyze call details on all calls placed from each inmate telephone through SCP. These details include date, time and duration, telephone number or origination and



destination—if used—inmate ID, reason for termination, and much more. SCP retains call details on all call attempts. Users can customize the standard reports by varying search criteria, such as date range, facility, or call length.

SCP provides standard reports with parameter fields that allow the user to define the information content of each report based on the following criteria options:

- · Per phone, per location, and per inmate
- Destination number (partial and/or full number entry)
- · Date and time range
- Call frequency
- Call type (i.e., completed, incomplete, blocked, etc.)
- · Number restriction and/or status assignment
- Personal allowed number cross-referencing
- Graphical display of call fluctuation
- Broad search with no data entry
- · Suspected fraudulent call activity
- Inmate name
- Inmate PIN, if used, and/or account number
- Prepaid calling card number
- Destination zone (i.e., local, interLATA, interstate, intraLATA, international)

The Investigative Reports section compiles the data and opens the information in a report format, on the workstation monitor. Investigative Reports provides multiple functions for call playback, copying calls to remote media. Authorized personnel can use this unique application to generate a report with little or no concrete information available.

For example, SCP's frequently called number (FCN) report shows information relative to the amount of calls to a particular number and reflects the facility location from which the number was called.

The FCN feature allows investigators to generate a report by entering a frequency threshold that instructs the system to search for only those numbers that have been called a certain number of times throughout the facility. For example, by entering "50" in the parameter field, the system shows only those numbers that have been called 50 or more times within a designated timeframe. After the report appears on-screen, clicking the mouse produces a second report that represents all areas of the facility from which a specific number has been called. Investigators can use this report to analyze data and determine specific call patterns, detail suspicious activity, and selectively assign a watched number status to potential fraudulent numbers.

A full set of reports that administrative users need daily, as well as a full set of investigative reports, makes Securus' Standard Reports generator anything but standard.

Call Detail Report

The Call Detail Report (CDR) provides DOC and DJJ investigators with an intuitive and user-friendly report that enables them to view or search on virtually anything related to an inmate call, including:

Site name from which the call was placed



- · Phone location as labeled in the system
- Facility code
- Dialed number
- Start date/time
- End date/time
- Duration of call
- Inmate Account Number
- Inmate PIN
- Prepaid card number if used
- Inmate first, middle, and last name
- Type of call (voice mail, person call, prepaid call, debit call, etc.)
- Status of call (complete/incomplete)
- Reason for call termination
- Reason for block
- Call properties (watched number, RCF detected, three-way attempt, private number)
- Destination zone
- · Desired results per page

Also, Call Detail Record (CDR) reports allow users to:

- Add notes to a call record or a tracking number
- Mark the notes private or public
- Play the call
- · Copy the call to a management folder for download
- Download the call immediately with a one click operation
- Extend the call expiration date if it is approaching the agreed upon storage threshold
- Export the report results (all reports in SCP can be exported)
- Select a single site, all sites, or only-allowed sites, and specify information by phone, phone group, or the entire customer profile.

Call Frequency Report

The Call Frequency Report allows DOC and DJJ users to look up phone numbers in the system that have been called a certain number of times within a given time frame. Search criteria include:

- Threshold (Number of times a phone number was called)
- International
- Watched
- Private
- Termination Category
- Call Type



- Call Status
- Date Range

Call Tracker Report

The Call Tracker Report allows DOC and DJJ users to track CDR notes. (Notes made by themselves or other investigators.) Authorized DOC and DJJ users can export report results to Excel, PDF, and CSV file formats.

Search criteria include:

- Not Shared (when checked, shows the user's notes that are flagged to "not share" with others)
- Tracking number
- First and last name
- Custody Account and PIN
- Dialed number
- Notes (allows users to conduct a search using key words included in the notes)
- Date range
- Results per page

Hourly Usage Report

The Hourly Usage Report shows DOC and DJJ users the number of phone calls that have taken place within a given date and time range. DOC and DJJ users may export the data to Adobe PDF. Search criteria include:

- International
- Watched
- Private
- Call Status (Complete and/or Incomplete Calls)
- Date and Time (Maximum one week search)

Covert Alert Call Detail Record Report

The Covert Alert Call Detail Record Report shows DOC and DJJ users if any Covert Alerts have been triggered over a specified date and time range. Results may be exported to Excel, PDF and CSV file formats. Search criteria include:

- Alertee Phone Number (The person that the phone call was forwarded to i.e. investigator)
- Alertee first and last name
- Dialed Phone Number
- Custody Account and PIN
- First and last name
- **Termination Category**
- Call Status
- Date/Time range



Officer Check-In Report

The Officer Check-In Report shows when DOC and DJJ officers have "checked-in" at different phones and any messages they have left. Also, allows DOC and DJJ users to listen to recorded messages from the report. Results are exportable to Excel, PDF, and CSV file formats. Search criteria include:

- · Account number (Of the officer)
- PIN (PIN number associated to an officer)
- Officer ID
- User Name (SCP user ID of the officer if he/she has one)
- · First and Last Name
- Call Status
- Date and Time Range
- Results per page

Personal Allowed Number Frequency Report

The Personal Allowed Number (PAN) Frequency Report shows phone numbers that appear in multiple PAN lists. DOC and DJJ Users enter threshold numbers to define search criteria. For example, a threshold of "four" will show phone numbers that appears in PAN lists more than four times.

Personal Allowed Number Frequency Detail Report

The PAN Frequency Detail Report allows DOC and DJJ user to search PAN lists to see phone numbers that appear more than once.

CrimeTIP Report

The CrimeTIP report allows DOC and DJJ users to search for and listen to any anonymous crime tip messages that may have been left by inmates, outside parties, or officer replies. Search criteria include:

- Mail Box ID
- Call Type
- · Date / Time Range
- Results per page

Informant Line Report

The Informant Line Report allows DOC and DJJ users to search for calls placed to the informant line and distinguish these calls from regular inmate calls. Search criteria include:

- Site name from which the call was placed
- Phone location as labeled in the system
- · Dialed number
- · Start date/time
- End date/time
- Duration of call



- Inmate Account Number
- Inmate PIN
- Prepaid card number if used
- Inmate first, middle, and last name
- Type of call (voice mail, person call, prepaid call, debit call, etc.)
- Status of call (complete / incomplete)
- Reason for call termination
- Reason for block
- Call properties (watched number, RCF detected, three-way attempt, private number)
- Destination zone (local, intrastate, interstate, international)
- Desired results per page



The SCP Debit Report allows DOC and DIJ users to:

- Query Inmate Debit/Prepaid call detail records (CDRs) by the user specified criteria
- View all debits and credits that occurred during a specific time period for an individual inmate: for all inmates within a facility; or for all facilities

A full set of reports that administrative users need daily, as well as a full set of investigative reports, makes Securus' Standard Reports generator anything but standard.

DOC and D[] can customize the standard reports available through the SCP user interface by defining the content of the parameter fields based on the following information:

- Customer, site, phone group, and phone
- Destination number (partial and/or full number entry)
- Date and time range
- Call frequency
- Call type (i.e., completed, incomplete, blocked, etc.)
- Number restriction and/or status assignment
- Personal allowed number cross-referencing
- Graphical display of call fluctuation
- Broad search with no data entry
- Suspected fraudulent call activity (3-Way, RCF etc)
- Inmate name
- Inmate's First and/or Last Name, PIN, if used, and/or account number
- Prepaid calling card number
- Destination zone
- Watched, Private, Voice Biometrics, and Test Call.

DOC and DII users also have the ability to run ad hoc reports via customization of standard reports by changing search criteria—such as date range, facility, or call length. DOC and DJJ can also search and analyze call details, including the date, time, and duration of a call, telephone number, origination, destination, inmate ID, reason for termination, and much more. The SCP retains call details on all call attempts.

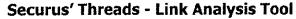
Export capabilities for reports

Authorized DOC and DII users have fast and convenient access to SCP reports. They can save, retrieve, and share reports in the following file formats:

- Adobe® PDF
- Microsoft Excel
- Comma Separated (CSV)

Also, DOC and DII users can save reports to multiple destinations or upload data from the report into their own database for further analysis.





Securus will provide the DOC and DJJ with our new, powerful investigative software called Threads, exclusive to Securus and not available from any other provider.

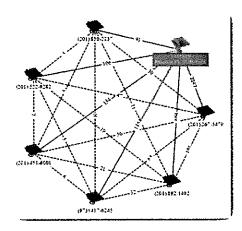
Securus understands the lifecycle of intelligence and investigating communications data and the challenges investigators, detectives, and corrections facility staff face in both time and resources, such as the following:

- Pulling reports
- **Exporting information**
- Sending information to someone else
- Contacting other facilities for information
- Combining all the information together •
- Receiving information in many different formats
- The daunting task of identifying suspicious behavior in the information provided to uncover focused leads

Even when key information is gathered, investigators have to determine where all of the data will go as well as the time consuming method of analysis.

- What if you had a 24x7 analyst that you didn't have to provide a salary to or benefits?
- How much time and money would be saved?
- What if you had a sense of liability protection knowing access to the data is controlled, logged, tracked, and available to only authorized users?

The Securus Threads product provides the means to answer these questions. The unique algorithms used within Threads were designed by real investigators with many years of experience analyzing communications data and training other investigative units on how to analyze data.



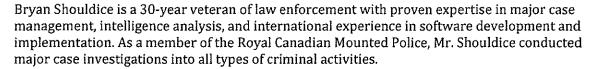
Threads Designers

Robert Lottero and Bryan Shouldice were directly involved in designing how Threads analyzes data. Mr. Lottero is a top expert in telephonic investigative analysis. He leads a group that currently supports the U.S. Department of State, Diplomatic Security Service (DSS) as a communications intelligence analyst.

Mr. Lottero has been involved in criminal investigations, counter-terrorism investigations, and counter-intelligence operations for almost 30 years, both as a contract analyst and as a sworn law enforcement officer. He has provided investigative support to Federal Bureau of Investigation (FBI), Drug Enforcement Administration (DEA),

Immigration and Naturalization Service (INS), U.S. Customs, New York Police Department (NYPD) Mr. Lottero writes a monthly article for the FBI detailing the latest communication/and intelligence techniques that he has developed in his investigative work.





He served as the Executive Case Manager and Intelligence Section Head within the Coordinated Law Enforcement Unit of British Columbia. Mr. Shouldice currently works as an investigative consultant on high-profile cases in the Vancouver Police department.

Managing Investigative Data

Securus understands that during the course of an investigation, the law enforcement community is inundated with data. Data is coming from different sources in different formats with numerous potential leads that can be followed. Each lead potentially creates many more leads to be followed.

We understand investigators are quickly overwhelmed with the amount of information they must analyze as well as the time and resources required to manage, retrieve, and analyze the data to identify those leads that are most likely to uncover important information.

Sources of Information

Corrections Data	External Data
 Inmate call records Inmate personal information (such as name, account number, PIN, DOB, and SSN) Who the inmate is allowed to call versus. who they actually called Called party billing name and address information Corrections facility information in proximity to calling behaviors 	 Confiscated cell phones (such as calls, text messages, emails, videos, and contacts) Public phone records Events and places of interest Mail Lexus Nexus SS7 information

All corrections data (such as call records, phone numbers, billing name and address) is automatically and fully integrated with Threads the moment it is enabled. All other sources of data are imported into Threads and analyzed together to automatically build an investigation.

For example, Threads will uncover calling patterns that lead to a high probability an inmate has a cell phone. That cell phone is confiscated and the information pulled from it using a Cellebrite UFED device or something similar. This information is then uploaded into Threads and that valuable data is analyzed with the corrections communication data to uncover an inmate's plot to escape or run an organized crime syndicate from inside the facility.

After determining a suspect on the outside of the facility is involved and mapping out the address, the investigator acquires the public phone records and imports that information into Threads which is again, analyzed with all the other gathered information. This all takes place in one location, with one tool, and is completely integrated with Securus SCP data.

Securus has the most widely used platform in the industry, with approximately 1,700 facilities installed, over 850,000 inmates served, literally petabytes of intelligence data, and over 1 million calls processed per day. This valuable data is integrated directly into Threads and could be available at DOC's and DJJ's fingertips.



Powerful, Accurate, Easy to Use

Threads is a powerful, accurate, easy to use, intuitive tool that will automatically analyze investigative data such as inmate communication records, public phone records, and data from confiscated cell phones to automatically generate focused leads for investigators. Leads can include suspicious calling patterns, inner circles, communication events to numbers on a bounce list, associations between multiple inmates, their correlation to called parties, and much more.

Additionally, this powerful software provides dayroom-based analysis that discovers leads irrespective of the PIN number being used by the inmate and common contact reporting showing inmates who are facilitating communications between different areas of the institution. DOC and DJJ investigative staff can easily uncover patterns of fraternization between inmates and correctional officers, discover common contacts between inmates and called parties, and customize the information and reporting to filter out irrelevant calls such as girlfriends or legal counsel from analysis.

Threads will detect criminal organizations being run from within jail, detect three-way calling patterns when multiple inmates are talking to one called party at the same time, find associations of multiple called parties based on who is calling them, and identify inmates who possibly have a cell phone based on calling patterns. For instance, if an inmate makes six calls per day, every day, but then all the sudden doesn't make any for a week, it is possible they have another form of communication such as a cell phone.

Graphic Representation

Timeline charts and graphical analysis make it easy to reveal periods of high-intensity calling and other calling patterns on a graphical and interactive timeline. This technology identifies the inmate even if the calls are masked by another inmate's PIN and eliminates the human intervention by receiving actionable intelligence at the push of a button. Additionally, Threads allows you to set up automated notifications, which will e-mail an investigator when information is found.

Threads analyzes data for investigators and provides interactive visualization tools to produce easy-to-understand analytical reports, charts, interactive graphs, maps, and builds a case and presentation view that can be used as evidence in a criminal trial.

Investigative Benefits for the DOC and DJJ

- Cell Forensics Analysis
- Identify Accomplices
- Inmates contact people on the outside indirectly, Identify who they are "really" contacting
- Identify linkages
- Identify an inmate's inner circle
- Identify associated gang members
- Identify inmates communication within jail
- Find unique patterns in communication data
- Combine all the data into a single system to analyze
- Harvest all of this information with enhanced reporting tools

Securus' Threads is an exclusive investigative technology that no other provider can offer to the correctional industry. Threads will be available as an optional product and empowers DOC and DJJ



with the latest in investigative technology and one of the most powerful tools in the intelligence community.

2.3.2 Ad-Hoc Reporting: DOC and DJJ must be able to obtain on-line ad hoc reports of calls made from the institution, with the ability to sort by calling number of station identification, called number, Inmate authorization code, date and time, call duration, and other report information as required by DOC. Vendor shall describe all data elements by which these data can be sorted and provide examples of typical reports available, and how these reports are generated.

Securus has read, understands, and complies.

DOC and DJJ will be able to obtain on-line ad hoc reports of calls made from the institution and will have the ability to sort by calling number of station identification, called number, Inmate authorization codes, date and time, call duration, and other report information as required by DOC.

Data Elements

SCP users are able to sort on the following data elements.

- Site
- Port Location (Phone Location)
- Country
- Dialed Number
- Start Date/Time
- End Date/Time
- Duration
- Account #
- PIN
- Prepaid
- First Name
- Last Name
- Agency Type
- Call Type
- Call Status
- · Termination Category
- Block Reason
- Privacy
- Watched
- International
- 3-way Detected
- Voice Biometrics
- Amount
- Tax
- Promotional Call
- Text Call
- Language
- DTMF Detection
- DTMF Digits
- Text2Connect Call



- Remote Call Forward Detected
- Continuous Voice Verification

Typical Reports

A full set of reports that administrative users need daily, as well as a full set of investigative reports, makes Securus' Standard Reports generator anything but standard.

Call Detail Report

The Call Detail Report (CDR) provides DOC and DJJ investigators with an intuitive and user-friendly report that enables them to view or search on virtually anything related to an inmate call, including:

- · Site name from which the call was placed
- Phone location as labeled in the system
- · Facility code
- Dialed number
- Start date/time
- End date/time
- Duration of call
- Inmate Account Number
- Inmate PIN
- Prepaid card number if used
- · Inmate first, middle, and last name
- Type of call (voice mail, person call, prepaid call, debit call, etc.)
- Status of call (complete/incomplete)
- · Reason for call termination
- Reason for block
- Call properties (watched number, RCF detected, three-way attempt, private number)
- Destination zone
- · Desired results per page

Also, Call Detail Record (CDR) reports allow users to:

- Add notes to a call record or a tracking number
- · Mark the notes private or public
- Play the call
- Copy the call to a management folder for download
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- Extend the call expiration date if it is approaching the agreed upon storage threshold
- Export the report results (all reports in SCP can be exported)
- Select a single site, all sites, or only-allowed sites, and specify information by phone, phone group, or the entire customer profile.





The Call Frequency Report allows DOC and DJJ users to look up phone numbers in the system that have been called a certain number of times within a given time frame. Search criteria include:

- Threshold (Number of times a phone number was called)
- International
- Watched
- Private
- · Termination Category
- Call Type
- Call Status
- Date Range

Call Tracker Report

The Call Tracker Report allows DOC and DJJ users to track CDR notes. (Notes made by themselves or other investigators.) Authorized DOC and DJJ users can export report results to Excel, PDF, and CSV file formats.

Search criteria include:

- Not Shared (when checked, shows the user's notes that are flagged to "not share" with others)
- · Tracking number
- · First and last name
- Custody Account and PIN
- Dialed number
- Notes (allows users to conduct a search using key words included in the notes)
- Date range
- Results per page

Hourly Usage Report

The Hourly Usage Report shows DOC and DJJ users the number of phone calls that have taken place within a given date and time range. DOC and DJJ users may export the data to Adobe PDF. Search criteria include:

- International
- Watched
- Private
- Call Status (Complete and/or Incomplete Calls)
- Date and Time (Maximum one week search)

Covert Alert Call Detail Record Report

The Covert Alert Call Detail Record Report shows DOC and DJJ users if any Covert Alerts have been triggered over a specified date and time range. Results may be exported to Excel, PDF and CSV file formats. Search criteria include:



- Alertee Phone Number (The person that the phone call was forwarded to i.e. investigator)
- Alertee first and last name
- Dialed Phone Number
- Custody Account and PIN
- · First and last name
- Termination Category
- Call Status
- Date/Time range

Officer Check-In Report

The Officer Check-In Report shows when DOC and DJJ officers have "checked-in" at different phones and any messages they have left. Also, allows DOC and DJJ users to listen to recorded messages from the report. Results are exportable to Excel, PDF, and CSV file formats. Search criteria include:

- Account number (Of the officer)
- PIN (PIN number associated to an officer)
- Officer ID
- User Name (SCP user ID of the officer if he/she has one)
- First and Last Name
- Call Status
- Date and Time Range
- Results per page

Personal Allowed Number Frequency Report

The Personal Allowed Number (PAN) Frequency Report shows phone numbers that appear in multiple PAN lists. DOC and DJJ Users enter threshold numbers to define search criteria. For example, a threshold of "four" will show phone numbers that appears in PAN lists more than four times.

Personal Allowed Number Frequency Detail Report

The PAN Frequency Detail Report allows DOC and DJJ user to search PAN lists to see phone numbers that appear more than once.

CrimeTIP Report

The CrimeTIP report allows DOC and DJJ users to search for and listen to any anonymous crime tip messages that may have been left by inmates, outside parties, or officer replies. Search criteria include:

- Mail Box ID
- Call Type
- Date / Time Range
- Results per page

Informant Line Report

The Informant Line Report allows DOC and DJJ users to search for calls placed to the informant line and distinguish these calls from regular inmate calls. Search criteria include:



- Site name from which the call was placed
- Phone location as labeled in the system
- Dialed number
- Start date/time
- End date/time
- Duration of call
- Inmate Account Number
- Inmate PIN
- Prepaid card number if used
- Inmate first, middle, and last name
- Type of call (voice mail, person call, prepaid call, debit call, etc.)
- Status of call (complete / incomplete)
- Reason for call termination
- Reason for block
- Call properties (watched number, RCF detected, three-way attempt, private number)
- Destination zone (local, intrastate, interstate, international)
- Desired results per page

Secure Call Platform Debit Report

The SCP Debit Report allows DOC and DJJ users to:

- Query Inmate Debit/Prepaid call detail records (CDRs) by the user specified criteria
- View all debits and credits that occurred during a specific time period for an individual inmate; for all inmates within a facility; or for all facilities

A full set of reports that administrative users need daily, as well as a full set of investigative reports, makes Securus' Standard Reports generator anything but standard.

DOC and DJJ can customize the standard reports available through the SCP user interface by defining the content of the parameter fields based on the following information:

- Customer, site, phone group, and phone
- Destination number (partial and/or full number entry)
- Date and time range
- Call frequency
- Call type (i.e., completed, incomplete, blocked, etc.)
- Number restriction and/or status assignment
- Personal allowed number cross-referencing
- Graphical display of call fluctuation
- Broad search with no data entry
- Suspected fraudulent call activity (3-Way, RCF etc)
- Inmate name



- Inmate's First and/or Last Name, PIN, if used, and/or account number
- Prepaid calling card number
- Destination zone
- Watched, Private, Voice Biometrics, and Test Call.

DOC and DJJ users also have the ability to run ad hoc reports via customization of standard reports by changing search criteria—such as date range, facility, or call length. DOC and DJJ can also search and analyze call details, including the date, time, and duration of a call, telephone number, origination, destination, inmate ID, reason for termination, and much more. The SCP retains call details on all call attempts.

How Reports are Generated

Authorized users can quickly and easily run a report to help spot calling trends, assess monitoring efforts, investigate suspicious activities, and manage phone usage.

How to Run a Report

- 1. Click Tools > Reports >. Select the type of report you want from the drop down list. SCP will display the appropriate fields associated with each type of report.
- 2. Verify the correct Management Level displays.
- 3. Enter the criteria you want to use for your search.
- 4. Click Search.

The records matching the search criteria will display. The user will be able to sort on any data element.

2.3.3 Real Time Reporting: Real-time reporting of call data to the DOC and DJJ General Offices in Springfield should be in ASCII format for reporting and analysis. Vendors should maintain a standard FTO site, allowing authenticated DOC and DJJ users access to inmate data. DOC and DJJ staff will retrieve data from the vendor's FTP sites using standard FTP protocols from a workstation. Data will be subsequently stored on DOC's dedicated server(s) or on a mainframe system for further analysis by the facility's investigators and the productions of standardized reports. The call data should be maintained and remain on the vendor's FTP sites for a minimum of one year. A standardized naming convention, including the current date as part of the file name, should be employed to identify the files to be downloaded.

Securus has read, understands, and complies.

2.3.4 **Trouble-Call Records:** The Vendor will maintain records of all trouble calls, to include the telephone number or other unit identification and location of the service, the date and time reported, the maintenance action taken, and the date and time restored. The Vendor will maintain these records in a central location for the term of the Contract, and for at least twelve (12) months after its expiration, and will make them available for review by the State by to 10th of each month for the prior month's service. The monthly summary will include, as a minimum, the telephone number or other unit identification, date and time reported, the date and time restored to service, the total time out of service (hours and tenths), the reason for outage, and repair action taken. The Vendor will prepare quarterly reports on phone maintenance problems and outages.

Securus has read, understands, and complies.

2.4 VENDOR / STAFF SPECIFICATIONS: The current Vendor's employees who perform the services under the current contract are covered by a collective bargaining contract. In accordance with Illinois law (30 ILCS 500/25-80), in order to be considered a responsible bidder and eligible for award you must (a) offer to assume the collective bargaining obligations of the prior employer, including

any existing collective bargaining agreement with the bargaining representative of any existing collective bargaining unit or units performing substantially similar work to the services covered by the contract subject to its bid or Offer, and (b) offer employment to all employees currently employed in any existing bargaining unit performing substantially similar work that will be performed under this contract. By submitting a bid or Offer to us you are certifying you will comply with this law.

In order to obtain a copy of the collective bargaining agreement, contact Laura Diltz at Consolidated Communications at 217-258-9545 or email laura.diltz@consolidated.com. Requestors will be required to sign a mutual non-disclosure agreement. A list of the requestors will be published in an addendum under the same solicitation number to the Illinois Procurement Bulletin.

Securus has read, understands, and complies.

2.4.1 **Full-Time Vendor Representative:** The Vendor will provide an Account Manager as a single point of contact for all coordinating, problem solving, and troubleshooting of any and all issue that may arise during the term of this Contract. See section 2.2.12.

Securus has read, understands, and complies.

Securus will provide an Account Manager as a single point of contact for all coordinating, problem solving, and troubleshooting of any and all issue that may arise during the term of this Contract.

Securus will provide the contact numbers for the entire account team that will be responsible for the communication and resolution of any issue that the state agency may have regarding our SCP or associated operation. The account team will consist primarily of the Senior Account Executive, Account Manager, Field Services Manager, and Customer Service Manager.

The Senior Account Manager will be responsible for initiating proactive discussions with the key state agency contacts on a routine basis. The manager will also ensure that the level of service Securus is providing to the state agency is exceeding their expectations. This responsibility will be measured on a routine basis by the Securus Customer Opinion Survey (COS) and will serve as the main communication vehicle for the state agency to communicate any issues, concerns, comments (positive or negative) or deficiencies in our service. The account team will review the COS on a quarterly basis with the state agency and complete the following:

- Document issues
- · Assign responsible party
- Assign due dates for issue resolution
- Identify and document confirmation of closed issues

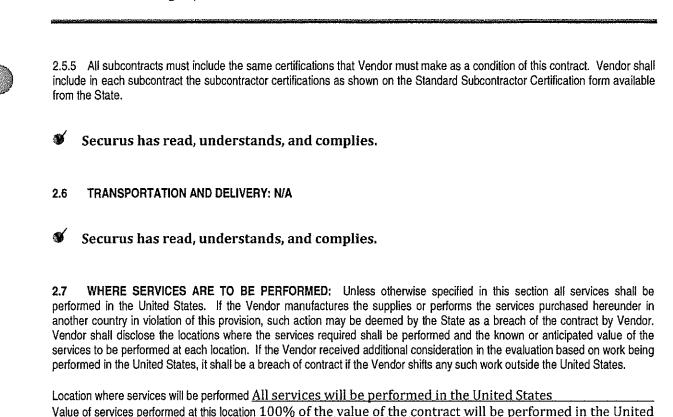
On a less formal basis, the account team members will be available to the state agency contacts on an as needed basis. They will respond to all calls within two hours and all e-mails within 24 hours.

We realize that the state agency will require immediate and frequent communication with key Securus team members, and due to the unique state agency operating environment, it is critical to establish frequent and meaningful communication so issues can be identified before they become problems, and that creative solutions can be identified to improve efficiencies or remove impediments.



The Securus account team comprises key individuals that have previous experience with state DOCs and understand the requirement to have frequent and creative working sessions with state agency contacts.
2.4.2 All individuals who enter correctional facilities to provide maintenance, installation, or training are subject to a complete background check, which includes drug testing. All employees/sub-contractors of the vendor must comply with the laws of the State of Illinois and the regulations of the Department of Corrections while in a correctional facility.
Securus has read, understands, and complies.
 2.5 ASSIGNMENT AND SUBCONTRACTING: 2.5.1 This contract may not be assigned, transferred in whole or in part by the Vendor without the prior written consent of the State.
Securus has read, understands, and complies.
2.5.2 For purposes of this section, subcontractors are those specifically hired to perform all or part of the work covered by the contract.
Will subcontractors be utilized? ☐ Yes ☐ No
Securus has read, understands, and complies.
2.5.3 Vendor shall describe below the names and addresses of all authorized subcontractors to be utilized by Vendor in the performance of this contract, together with a description of the work to be performed by the subcontractor and the anticipated amount of money that each subcontractor is expected to receive pursuant to this contract. Vendor shall provide a copy of any subcontracts within 20 days of execution of this contract.
Subcontractor Name G5 Tek Solutions, LLC. Amount to be paid \$2,104,513.00
Address 480 Firelite Lane, Suwanee, Georgia 30024 Description of work Administration, installation, maintenance and support of telecommunications for inmates
Subcontractor NameAmount to be paid
AddressDescription of work
Securus has read, understands, and complies.
2.5.4 The Vendor shall notify the State of any additional or substitute subcontractors hired during the term of this contract. Vendor shall provide to the State a copy of all such subcontracts within 20 days of execution of the subcontract.
Securus has read, understands, and complies.





Securus has read, understands, and complies.

Location where services will be performed Value of services performed at this location

- SCHEDULE OF WORK: Any work performed on State premises shall be done during the hours designated by the State and performed in a manner that does not interfere with the State and its personnel.
- Securus has read, understands, and complies.
- 2.8.1 Major Outages: The Vendor must respond within two (2) hours notification of any major outage. A major outage is defined as a failure of twenty-five percent (25%) or more of the stations at any single location, all stations in one Inmate living area, building, cellblock or pod, to include call processing; any disruption to the call restriction capabilities; or any loss or impairment of the ability of the institution personnel to administer and manage the Service. Failure includes loss or malfunction of software required for proper operation of the service and/or loss of service from the local exchange carrier of Interexchange carrier. Major outage also includes any outage, impairment, or degradation of service with the DOC/DJJ deems critical, for whatever reason.
- Securus has read, understands, and complies.

States

2.8.2 **Minor Outages:** The Vendor must respond within twenty-four (24) hours of notification of any minor outage. A minor outage is defined as a failure which is not designated as a major outage. Minor outages extending greater than thirty (30) clock hours will automatically upgrade to a major outage.

In the event the Vendor fails to provide maintenance services for a minor failure to particular DOC/DJJ facility within twenty-four (24) hours of the time trouble condition reported, Vendor agrees to pay liquidated damages of \$100 per incident.

Securus has read, understands, and complies.

2.9 WARRANTIES FOR SUPPLIES AND SERVICES:

2.9.1 Vendor warrants that the supplies furnished under this contract will: (a) conform to the standards, specifications, drawing, samples or descriptions furnished by the State or furnished by the Vendor and agreed to by the State, including but not limited to all specifications attached as exhibits hereto; (b) be merchantable, of good quality and workmanship, and free from defects for a period of twelve months or longer if so specified in writing, and fit and sufficient for the intended use; (c) comply with all federal and state laws, regulations and ordinances pertaining to the manufacturing, packing, labeling, sale and delivery of the supplies; (d) be of good title and be free and clear of all liens and encumbrances and; (e) not infringe any patent, copyright or other intellectual property rights of any third party. Vendor agrees to reimburse the State for any losses, costs, damages or expenses, including without limitations, reasonable attorney's fees and expenses, arising from failure of the supplies to meet such warranties.

Securus has read, understands, and complies.

2.9.2 Vendor shall insure that all manufacturers' warranties are transferred to the State and shall provide a copy of the warranty. These warranties shall be in addition to all other warranties, express, implied or statutory, and shall survive the State's payment, acceptance, inspection or failure to inspect the supplies.

Securus has read, understands, and complies.

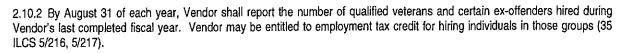
2.9.3 Vendor warrants that all services will be performed to meet the requirements of the contract in an efficient and effective manner by trained and competent personnel. Vendor shall monitor performances of each individual and shall reassign immediately any individual who is not performing in accordance with the contract, who is disruptive or not respectful of others in the workplace, or who in any way violates the contract or State policies.

Securus has read, understands, and complies.

2.10 REPORTING, STATUS AND MONITORING SPECIFICATIONS:

2.10.1 Vendor shall immediately notify the State of any event that may have a material impact on Vendor's ability to perform the contract.









3.1 METHOD AND RATE OF COMPENSATION: The State will compensate Vendor for the initial term and any subsequent renewals as follows:

Item (show unit of measure and rate) Complete table below.

Domestic Calls: The State requires that the Vendor state the firm, fixed rates per minute for a collect and prepaid call. Pre-paid calls shall include a set up fee for all offender calls, exclusive of any and all local, state, and federal fees/taxes (i.e. local, state, and federal taxes/fees may be passed on to the customer in addition to the offenders' per minute prices.) Collect calls shall include a set up fee for all offender calls; exclusive of any and all local, state and federal fees/taxes (i.e. local, state, federal taxes/fees may be passed on to the customer in addition to the offender's per minute prices and set-up charge.) The Vendor shall not charge called parties and/or offenders discretionary fees in addition to the per-minute rate for collect and pre-paid calls; local, state and federal fees/taxes; and the set-up charge per collect calls.

International Calls: The State requires that the Vendor provide a rate for international calls. The Vendor shall provide their proposed international calling rates in the Pricing Spreadsheet. International calls shall include a set up fee for all offender calls, exclusive of any and all local, state, federal, and international fees/taxes (i.e. local, state, federal and international taxes/fees may be passed on to the customer in addition to the offender's per minute prices and set-up charge.) The Vendor shall not charge called parties and/or offender's discretionary fees in addition to the offender's per minute rate for international calls; local, state, federal and international fees/taxes; and the set-up charge per collect calls. International calls shall be prepaid only.

Vendor shall submit their best pricing as indicated in the table below. Only one pricing submission shall be allowed per bid. Pricing submitted in any other format shall be disqualified.

Weight

20%	Rate in \$ per minute - domestic (collect and pre-paid) (c)	\$0.00 (No Charge)
5%	Rate in \$ per minute - international (pre-paid only) (c)	\$0.00 (No Charge)
55%	Commission Rate (Vendor will compensate the State - in % of gross revenue)	87.1% (Eighty Seven and One Tenth Percent)
7%	Rate in \$ per pre-paid account set up fee	\$0.00 (No Charge)
8%	Rate in \$ per fund transfer into pre-paid account	\$0.00 (No Charge)
3%	Rate in \$ set up Charges per call - Domestic (c)	\$4.10 (Four Dollars and Ten Cents)
2%	Rate in \$ set up Charges per call - International (c)	\$4.10 (Four Dollars and Ten Cents)

(c) Indicates that item is commissionable.

Bids will be evaluated using these formulas:
Total Available Price Points = 1000
Available \$ per minute Points = 250 (200 Domestic, 50 International)
Available State Commission Points = 550
Available Fees Points = 200

Step 1 - Rate per minute - Maximum Price Points x (lowest price/offerer's price) = points awarded

Step 2 - State Commission - Maximum Price Points x (offerer's commission/highest commission) = points awarded

Step 3 - Fees and Surcharges" Maximum Price Points x (lowest price/offerer's price) = points awarded

The award will go to the vendor with the highest point total.





3.2 TYPE OF PRICING: Pricing under this contract is
Firm see table above
Estimated
Securus has read, understands, and complies.
3.3 RENEWAL COMPENSATION: If this contract is renewed, the price shall be at the same rate as for the initial term unless a different compensation or formula for determining the renewal compensation is stated in this section.
Securus has read, understands, and complies.
3.4 EXPENSES: Any expenses that Vendor may charge are shown in this section. The State will not compensate Vendor for expenses related to travel, lodging or meal.
Securus has read, understands, and complies.
3.5 DISCOUNT: N/A
Securus has read, understands, and complies.
3.6 TAX: Vendor shall not bill for any taxes unless accompanied by proof the State is subject to the tax. If necessary, Vendor may request the applicable agency's Illinois tax exemption number and federal tax exemption information.
Securus has read, understands, and complies.

STANDARD BUSINESS TERMS AND CONDITIONS

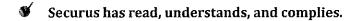
AVAILABILITY OF APPROPRIATION (30 ILCS 500/20-60): This contract is contingent upon and subject to the 4.1 availability of funds. The State, at its sole option, may terminate or suspend this contract, in whole or in part, without penalty or further payment being required, if (1) the Illinois General Assembly or the federal funding source fails to make an appropriation sufficient to pay such obligation, or if funds needed are insufficient for any reason, (2) the Governor decreases the Department's funding by reserving some or all of the Department's appropriation(s) pursuant to power delegated to the Governor by the Illinois General Assembly; or (3) the Department determines, in its sole discretion or as directed by the Office of the Governor, that a reduction is necessary or advisable based upon actual or projected budgetary considerations. Contractor will be notified in writing of the failure of appropriation or of a reduction or decrease.

Securus has read, understands, and complies.

AUDIT/RETENTION OF RECORDS (30 ILCS 500/20-65): Vendor and its subcontractors shall maintain books and records relating to the performance of the contract or subcontract and necessary to support amounts charged to the State under the contract or subcontract. Books and records, including information stored in databases or other computer systems, shall be maintained by the Vendor for a period of three years from the later of the date of final payment under the contract or completion of the contract, and by the subcontractor for a period of three years from the later of final payment under the term or completion of the subcontract. If federal funds are used to pay contract costs, the Vendor and its subcontractors must retain its records for five years. Books and records required to be maintained under this section shall be available for review or audit by representatives of: the procuring Agency, the Auditor General, the Executive Inspector General, the Chief Procurement Officer, State of Illinois internal auditors or other governmental entities with monitoring authority, upon reasonable notice and during normal business hours. Vendor and its subcontractors shall cooperate fully with any such audit and with any investigation conducted by any of these entities. Failure to maintain books and records required by this section shall establish a presumption in favor of the State for the recovery of any funds paid by the State under the contract for which adequate books and records are not available to support the purported disbursement. The Vendor or subcontractors shall not impose a charge for audit or examination of the Vendor's books and records.

- TIME IS OF THE ESSENCE: Time is of the essence with respect to Vendor's performance of this contract. Vendor shall 4.3 continue to perform its obligations while any dispute concerning the contract is being resolved unless otherwise directed by the State.
- Securus has read, understands, and complies.
- NO WAIVER OF RIGHTS: Except as specifically waived in writing, failure by a Party to exercise or enforce a right does not waive that Party's right to exercise or enforce that or other rights in the future.
- Securus has read, understands, and complies.
- FORCE MAJEURE: Failure by either Party to perform its duties and obligations will be excused by unforeseeable circumstances beyond its reasonable control and not due to its negligence including acts of nature, acts of terrorism, riots, labor disputes, fire, flood, explosion, and governmental prohibition. The non-declaring Party may cancel the contract without penalty if performance does not resume within 30 days of the declaration.





4.6 CONFIDENTIAL INFORMATION: Each Party, including its agents and subcontractors, to this contract may have or gain access to confidential data or information owned or maintained by the other Party in the course of carrying out its responsibilities under this contract. Vendor shall presume all information received from the State or to which it gains access pursuant to this contract is confidential. Vendor information, unless clearly marked as confidential and exempt from disclosure under the Illinois Freedom of Information Act, shall be considered public. No confidential data collected, maintained, or used in the course of performance of the contract shall be disseminated except as authorized by law and with the written consent of the disclosing Party, either during the period of the contract or thereafter. The receiving Party must return any and all data collected, maintained, created or used in the course of the performance of the contract, in whatever form it is maintained, promptly at the end of the contract, or earlier at the request of the disclosing Party, or notify the disclosing Party in writing of its destruction. The foregoing obligations shall not apply to confidential data or information lawfully in the receiving Party's possession prior to its acquisition from the disclosing Party; received in good faith from a third-party not subject to any confidentiality obligation to the disclosing Party; now is or later becomes publicly known through no breach of confidentiality obligation by the receiving Party; or is independently developed by the receiving Party without the use or benefit of the disclosing Party's confidential information.

Securus has read, understands, and complies.

4.7 USE AND OWNERSHIP: All work performed or supplies created by Vendor under this contract, whether written documents or data, goods or deliverables of any kind, shall be deemed work-for-hire under copyright law and all intellectual property and other laws, and the State of Illinois is granted sole and exclusive ownership to all such work, unless otherwise agreed in writing. Vendor hereby assigns to the State all right, title, and interest in and to such work including any related intellectual property rights, and/or waives any and all claims that Vendor may have to such work including any so-called "moral rights" in connection with the work. Vendor acknowledges the State may use the work product for any purpose. Confidential data or information contained in such work shall be subject to confidentiality provisions of this contract.

Securus has read, understands, and complies.

4.8 INDEMNIFICATION AND LIABILITY: The Vendor shall indemnify and hold harmless the State of Illinois, its agencies, officers, employees, agents and volunteers from any and all costs, demands, expenses, losses, claims, damages, liabilities, settlements and judgments, including in-house and contracted attorneys' fees and expenses, arising out of: (a) any breach or violation by Vendor of any of its certifications, representations, warranties, covenants or agreements; (b) any actual or alleged death or injury to any person, damage to any property or any other damage or loss claimed to result in whole or in part from Vendor's negligent performance; or (c) any act, activity or omission of Vendor or any of its employees, representatives, subcontractors or agents. Neither Party shall be liable for incidental, special, consequential or punitive damages.

Securus has read, understands, and complies.

4.9 INSURANCE: Vendor shall, at all times during the term and any renewals, maintain and provide a Certificate of Insurance naming the State as additional insured for all required bonds and insurance. Certificates may not be modified or canceled until at least 30 days notice has been provided to the State. Vendor shall provide: (a) General Commercial Liability-occurrence form in amount of \$1,000,000 per occurrence (Combined Single Limit Bodily Injury and Property Damage) and \$2,000,000 Annual Aggregate; (b) Auto Liability, including Hired Auto and Non-owned Auto, (Combined Single Limit Bodily Injury





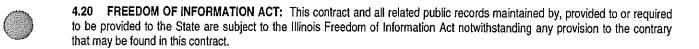
and Property Damage) in amount of \$1,000,000 per occurrence; and (c) Worker's Compensation Insurance in amount required by law. Insurance shall not limit Vendor's obligation to indemnify, defend, or settle any claims.

- Securus has read, understands, and complies.
- **4.10 INDEPENDENT CONTRACTOR:** Vendor shall act as an independent contractor and not an agent or employee of, or joint venturer with the State. All payments by the State shall be made on that basis.
- Securus has read, understands, and complies.
- **4.11 SOLICITATION AND EMPLOYMENT:** Vendor shall not employ any person employed by the State during the term of this contract to perform any work under this contract. Vendor shall give notice immediately to the Agency's director if Vendor solicits or intends to solicit State employees to perform any work under this contract.
- Securus has read, understands, and complies.
- **4.12 COMPLIANCE WITH THE LAW:** The Vendor, its employees, agents, and subcontractors shall comply with all applicable federal, state, and local laws, rules, ordinances, regulations, orders, federal circulars and all license and permit requirements in the performance of this contract. Vendor shall be in compliance with applicable tax requirements and shall be current in payment of such taxes. Vendor shall obtain at its own expense, all licenses and permissions necessary for the performance of this contract.
- Securus has read, understands, and complies.
- **4.13 BACKGROUND CHECK:** Whenever the State deems it reasonably necessary for security reasons, the State may conduct, at its expense, criminal and driver history background checks of Vendor's and subcontractors officers, employees or agents. Vendor or subcontractor shall reassign immediately any such individual who, in the opinion of the State, does not pass the background checks.
- Securus has read, understands, and complies.
- 4.14 APPLICABLE LAW: This contract shall be construed in accordance with and is subject to the laws and rules of the State of Illinois. The Department of Human Rights' Equal Opportunity requirements (44 III. Adm. Code 750) are incorporated by reference. Any claim against the State arising out of this contract must be filed exclusively with the Illinois Court of Claims (705 ILCS 505/1). The State shall not enter into binding arbitration to resolve any contract dispute. The State of Illinois does not waive sovereign immunity by entering into this contract. The official text of cited statutes is incorporated by reference (An unofficial version can be viewed at http://www.ilga.gov/legislation/ilcs/ilcs.asp). In compliance with the Illinois and federal Constitutions, the Illinois Human Rights Act, the U. S. Civil Rights Act, and Section 504 of the federal Rehabilitation Act and other applicable laws and rules the State does not unlawfully discriminate in employment, contracts, or any other activity.
- Securus has read, understands, and complies.



- 4.15 ANTI-TRUST ASSIGNMENT: If Vendor does not pursue any claim or cause of action it has arising under federal or state antitrust laws relating to the subject matter of the contract, then upon request of the Illinois Attorney General, Vendor shall assign to the State rights, title and interest in and to the claim or cause of action.
- Securus has read, understands, and complies.
- **4.16 CONTRACTUAL AUTHORITY:** The Agency that signs for the State of Illinois shall be the only State entity responsible for performance and payment under the contract. When the Chief Procurement Officer or authorized designee signs in addition to an Agency, they do so as approving officer and shall have no liability to Vendor. When the Chief Procurement officer or authorized designee signs a master contract on behalf of State agencies, only the Agency that places an order with the Vendor shall have any liability to Vendor for that order.
- Securus has read, understands, and complies.
- **4.17 NOTICES:** Notices and other communications provided for herein shall be given in writing by registered or certified mail, return receipt requested, by receipted hand delivery, by courier (UPS, Federal Express or other similar and reliable carrier), by email, or by fax showing the date and time of successful receipt. Notices shall be sent to the individuals who signed the contract using the contact information following the signatures. Each such notice shall be deemed to have been provided at the time it is actually received. By giving notice, either Party may change the contact information.
- Securus has read, understands, and complies.
- **4.18 MODIFICATIONS AND SURVIVAL:** Amendments, modifications and waivers must be in writing and signed by authorized representatives of the Parties. Any provision of this contract officially declared void, unenforceable, or against public policy, shall be ignored and the remaining provisions shall be interpreted, as far as possible, to give effect to the Parties' intent. All provisions that by their nature would be expected to survive, shall survive termination. In the event of a conflict between the State's and the Vendor's terms, conditions and attachments, the State's terms, conditions and attachments shall prevail.
- Securus has read, understands, and complies.
- **4.19 PERFORMANCE RECORD / SUSPENSION:** Upon request of the State, Vendor shall meet to discuss performance or provide contract performance updates to help ensure proper performance of the contract. The State may consider Vendor's performance under this contract and compliance with law and rule to determine whether to continue the contract, suspend Vendor from doing future business with the State for a specified period of time, or to determine whether Vendor can be considered responsible on specific future contract opportunities.
- Securus has read, understands, and complies.







5. STANDARD CERTIFICATIONS

Vendor acknowledges and agrees that compliance with this section and each subsection for the term of the contract and any renewals is a material requirement and condition of this contract. By executing this contract Vendor certifies compliance with this section and each subsection and is under a continuing obligation to remain in compliance and report any non-compliance.

This section, and each subsection, applies to subcontractors used on this contract. Vendor shall include these Standard Certifications in any subcontract used in the performance of the contract using the Standard Subcontractor Certification form provided by the State.

If this contract extends over multiple fiscal years including the initial term and all renewals, Vendor and its subcontractors shall confirm compliance with this section in the manner and format determined by the State by the date specified by the State and in no event later than July 1 of each year that this contract remains in effect.

If the Parties determine that any certification in this section is not applicable to this contract it may be stricken without affecting the remaining subsections.

Securus has read, understands, and complies.

- 5.1 As part of each certification, Vendor acknowledges and agrees that should Vendor or its subcontractors provide false information, or fail to be or remain in compliance with the Standard Certification requirements, one or more of the following sanctions will apply:
 - · the contract may be void by operation of law,
 - the State may void the contract, and
 - the Vendor and it subcontractors may be subject to one or more of the following: suspension, debarment, denial of payment, civil fine, or criminal penalty.

Identifying a sanction or failing to identify a sanction in relation to any of the specific certifications does not waive imposition of other sanctions or preclude application of sanctions not specifically identified.

- 5.2 Vendor certifies it and its employees will comply with applicable provisions of the U.S. Civil Rights Act, Section 504 of the Federal Rehabilitation Act, the Americans with Disabilities Act (42 U.S.C. § 12101 et seq.) and applicable rules in performance under this contract.
- Securus has read, understands, and complies.
- 5.3 Vendor certifies it is not in default on an educational loan (5 ILCS 385/3). This applies to individuals, sole proprietorships, partnerships and individuals as members of LLCs.
- Securus has read, understands, and complies.
- 5.4 Vendor (if an individual, sole proprietor, partner or an individual as member of a LLC) certifies it has not received an (i) an early retirement incentive prior to 1993 under Section 14-108.3 or 16-133.3 of the Illinois Pension Code, 40 ILCS 5/14-108.3 and



40 ILCS 5/16-133.3, or (ii) an early retirement incentive on or after 2002 under Section 14-108.3 or 16-133.3 of the Illinois Pension Code, 40 ILCS 5/14-108.3 and 40 ILCS 5/16-133, (30 ILCS 105/15a).

- Securus has read, understands, and complies.
- Vendor certifies it is a properly formed and existing legal entity (30 ILCS 500/1.15.80, 20-43); and as applicable has obtained an assumed name certificate from the appropriate authority, or has registered to conduct business in Illinois and is in good standing with the Illinois Secretary of State.
- Securus has read, understands, and complies.
- To the extent there was a incumbent Vendor providing the services covered by this contract and the employees of that Vendor that provide those services are covered by a collective bargaining agreement. Vendor certifies (i) that it will offer to assume the collective bargaining obligations of the prior employer, including any existing collective bargaining agreement with the bargaining representative of any existing collective bargaining unit or units performing substantially similar work to the services covered by the contract subject to its bid or offer; and (ii) that it shall offer employment to all employees currently employed in any existing bargaining unit performing substantially similar work that will be performed under this contract (30 ILCS 500/25-80). This does not apply to heating, air conditioning, plumbing and electrical service contracts.
- Securus has read, understands, and complies,
- Vendor certifies it has not been convicted of bribing or attempting to bribe an officer or employee of the State of Illinois or any other State, nor has Vendor made an admission of guilt of such conduct that is a matter of record (30 ILCS 500/50-5).
- Securus has read, understands, and complies.
- If Vendor has been convicted of a felony, Vendor certifies at least five years have passed after the date of completion of the sentence for such felony, unless no person held responsible by a prosecutor's office for the facts upon which the conviction was based continues to have any involvement with the business (30 ILCS 500/50-10).
- Securus has read, understands, and complies.
- If Vendor, or any officer, director, partner, or other managerial agent of Vendor, has been convicted of a felony under the Sarbanes-Oxley Act of 2002, or a Class 3 or Class 2 felony under the Illinois Securities Law of 1953, Vendor certifies at least five years have passed since the date of the conviction. Vendor further certifies that it is not barred from being awarded a contract and acknowledges that the State shall declare the contract void if this certification is false (30 ILCS 500/50-10.5).
- Securus has read, understands, and complies.



- 5.10 Vendor certifies it is not barred from having a contract with the State based on violating the prohibition on providing assistance to the state in identifying a need for a contract (except as part of a public request for information process) or by reviewing, drafting or preparing solicitation or similar documents for the State (30 ILCS 500/50-10.5e).
- Securus has read, understands, and complies.
- 5.11 Vendor certifies that it and its affiliates are not delinquent in the payment of any debt to the State (or if delinquent has entered into a deferred payment plan to pay the debt), and Vendor and its affiliates acknowledge the State may declare the contract void if this certification is false (30 ILCS 500/50-11) or if Vendor or an affiliate later becomes delinquent and has not entered into a deferred payment plan to pay off the debt (30 ILCS 500/50-60).
- Securus has read, understands, and complies.
- 5.12 Vendor certifies that it and all affiliates shall collect and remit Illinois Use Tax on all sales of tangible personal property into the State of Illinois in accordance with provisions of the Illinois Use Tax Act (30 ILCS 500/50-12) and acknowledges that failure to comply can result in the contract being declared void.
- Securus has read, understands, and complies.
- 5.13 Vendor certifies that it has not been found by a court or the Pollution Control Board to have committed a willful or knowing violation of the Environmental Protection Act within the last five years, and is therefore not barred from being awarded a contract (30 ILCS 500/50-14).
- Securus has read, understands, and complies.
- 5.14 Vendor certifies it has not paid any money or valuable thing to induce any person to refrain from bidding on a State contract, nor has Vendor accepted any money or other valuable thing, or acted upon the promise of same, for not bidding on a State contract (30 ILCS 500/50-25).
- Securus has read, understands, and complies.
- 5.15 Vendor certifies it is not in violation of the "Revolving Door" section of the Illinois Procurement Code (30 ILCS 500/50-30).
- Securus has read, understands, and complies.
- 5.16 Vendor certifies that it has not retained a person or entity to attempt to influence the outcome of a procurement decision for compensation contingent in whole or in part upon the decision or procurement (30 ILCS 500/50-38).
- Securus has read, understands, and complies.

- 5.17 Vendor certifies it will report to the Illinois Attorney General and the Chief Procurement Officer any suspected collusion or other anti-competitive practice among any bidders, offerors, contractors, proposers or employees of the State (30 ILCS 500/50-40, 50-45, 50-50).
- Securus has read, understands, and complies.
- 5.18 In accordance with the Steel Products Procurement Act, Vendor certifies steel products used or supplied in the performance of a contract for public works shall be manufactured or produced in the United States, unless the executive head of the procuring agency grants an exception (30 ILCS 565).
- Securus has read, understands, and complies.
- 5.19 a) If Vendor employs 25 or more employees and this contract is worth more than \$5000, Vendor certifies it will provide a drug free workplace pursuant to the Drug Free Workplace Act.
- b) If Vendor is an individual and this contract is worth more than \$5000. Vendor shall not engage in the unlawful manufacture, distribution, dispensation, possession or use of a controlled substance during the performance of the contract (30 ILCS 580).
- Securus has read, understands, and complies.
- 5.20 Vendor certifies that neither Vendor nor any substantially owned affiliate is participating or shall participate in an international boycott in violation of the U.S. Export Administration Act of 1979 or the applicable regulations of the U.S. Department of Commerce. This applies to contracts that exceed \$10,000 (30 ILCS 582).
- Securus has read, understands, and complies.
- 5.21 Vendor certifies it has not been convicted of the offense of bid rigging or bid rotating or any similar offense of any state or of the United States (720 ILCS 5/33 E-3, E-4).
- Securus has read, understands, and complies.
- 5.22 Vendor certifies it complies with the Illinois Department of Human Rights Act and rules applicable to public contracts, including equal employment opportunity, refraining from unlawful discrimination, and having written sexual harassment policies (775 ILCS 5/2-105).
- Securus has read, understands, and complies.



- 5.23 Vendor certifies it does not pay dues to or reimburse or subsidize payments by its employees for any dues or fees to any "discriminatory club" (775 ILCS 25/2),
- Securus has read, understands, and complies.
- 5.24 Vendor certifies it complies with the State Prohibition of Goods from Forced Labor Act, and certifies that no foreign-made equipment, materials, or supplies furnished to the State under the contract have been or will be produced in whole or in part by forced labor, or indentured labor under penal sanction (30 ILCS 583).
- Securus has read, understands, and complies.
- 5.25 Vendor certifies that no foreign-made equipment, materials, or supplies furnished to the State under the contract have been produced in whole or in part by the labor or any child under the age of 12 (30 ILCS 584).
- Securus has read, understands, and complies.
- 5.26 Vendor certifies that it is not in violation of Section 50-14.5 of the Illinois Procurement Code (30 ILCS 500/50-14.5) that states: "Owners of residential buildings who have committed a willful or knowing violation of the Lead Poisoning Prevention Act (410 ILCS 45) are prohibited from doing business with the State until the violation is mitigated".
- Securus has read, understands, and complies.
- 5.27 Vendor warrants and certifies that it and, to the best of its knowledge, its subcontractors have and will comply with Executive Order No. 1 (2007). The Order generally prohibits Vendors and subcontractors from hiring the then-serving Governor's family members to lobby procurement activities of the State, or any other unit of government in Illinois including local governments if that procurement may result in a contract valued at over \$25,000. This prohibition also applies to hiring for that same purpose any former State employee who had procurement authority at any time during the one-year period preceding the procurement lobbying activity.
- Securus has read, understands, and complies.
- 5.28 Vendor certifies that information technology, including electronic information, software, systems and equipment, developed or provided under this contract will comply with the applicable requirements of the Illinois Information Technology Accessibility Act Standards as published at www.dhs.state.il.us/iitaa. (30 ILCS 587)
- Securus has read, understands, and complies.
- 5.29 Vendor certifies that it has read, understands, and is in compliance with the registration requirements of the Elections Code (10 ILCS 5/9-35) and the restrictions on making political contributions and related requirements of the Illinois Procurement Code (30 ILCS 500/20-160 and 50-37). Vendor will not make a political contribution that will violate these requirements. These



Securus Technologies, Inc.

requirements are effective for the duration of the term of office of the incumbent Governor or for a period of 2 years after the end of the contract term, whichever is longer.
In accordance with section 20-160 of the Illinois Procurement Code, Vendor certifies as applicable:
Vendor is not required to register as a business entity with the State Board of Elections.
Vendor has registered and has attached a copy of the official certificate of registration as issued by the State Board of Elections. As a registered business entity, Vendor acknowledges a continuing duty to update the registration as required by the Act.

Securus has read, understands, and complies.

Certificate of Registration issued by the State Board of Elections has been provided in Exhibit 1 on page 117.



6.0 DISCLOSURES AND CONFLICTS OF INTEREST

DISCLOSURES AND CONFLICTS OF INTEREST

<u>Instructions:</u> Vendor shall disclose financial interests, potential conflicts of interest and contract information identified in Sections 1, 2 and 3 below as a condition of receiving an award or contract (30 ILCS 500/50-13 and 50-35). Failure to fully disclose shall render the contract, bid, proposal, subcontract, or relationship voidable by the chief procurement officer if s/he deems it in the best interest of the State of Illinois and may be cause for barring from future contracts, bids, proposals, subcontracts, or relationships with the State.

- There are six sections to this form and each must be completed to meet full disclosure requirements.
- Note: The requested disclosures are a continuing obligation and must be promptly supplemented for accuracy throughout the process and throughout the term of the resultant contract if the bid/offer is awarded. As required by 30 ILCS 500/50-2, for multi-year contracts Vendors must submit these disclosures on an annual basis.

A publicly traded entity may submit its 10K disclosure in satisfaction of the disclosure requirements set forth in Section 1 below. HOWEVER, if a Vendor submits a 10K, they still must complete Sections 2, 3, 4, 5 and 6 and submit the disclosure form.

If the Vendor is a wholly owned subsidiary of a parent organization, separate disclosures must be made by the Vendor and the parent. For purposes of this form, a parent organization is any entity that owns 100% of the Vendor.

This disclosure information is submitted on behalf of (show official name of Vendor, and if applicable, D/B/A and parent):

Name of Vendor: Securus Technologies, Inc.

D/B/A (if used):

Name of any Parent Organization: Securus Technologies Holdings, Inc.

Section 1: Section 50-35 Disclosure of Financial Interest in the Vendor. (All Vendors must complete this section)

Vendors must complete subsection (a), (b) or (c) below. Please read the following subsections and complete the information requested.

- g. If Vendor is a Publicly traded corporation subject to SEC reporting requirements
 - iii. Vendor shall submit their 10K disclosure (include proxy if referenced in 10k) in satisfaction of the financial and conflict of interest disclosure requirements set forth in subsections 50-35 (a) and (b) of the Procurement Code. The SEC 20f or 40f, supplemented with the names of those owning in excess of 5% and up to the ownership percentages disclosed in those submissions, may be accepted as being substantially equivalent to 10K.

Check here if submitting a 10k , 20f , or 40f ...

OR

- h. If Vendor is a privately held corporation with more than 400 shareholders
 - iii. These Vendors may submit the information identified in 17 CFR 229.401 and list the names of any person or entity holding any ownership share in excess of 5% in satisfaction of the financial and conflict of interest disclosure requirements set forth in subsections 50-35 a and b of the Illinois Procurement Code.

OR

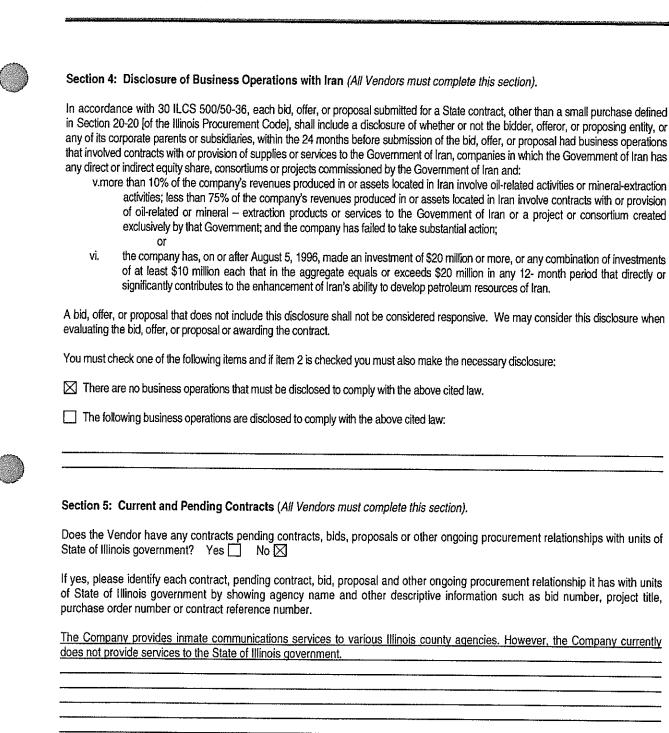
i. If Vendor is an individual, sole proprietorship, partnership or any other not qualified to use subsections (A) or (B), complete (i) and (ii) below as appropriate.



v. For each individual having any of the following financial interests in the Vendor (or its parent), please mark each that apply and show the applicable name and address. Use a separate form for each individual. 9. Do you have an ownership share of greater than 5% of the offering entity or parent entity? 10. Do you have an ownership share of less than 5%, but which has a value greater than \$106,447.20? 11. Do you receive more than \$106,447.20 of the offering entity's or parent entity's distributive income? (Note: Distributive income is, for these purposes, any type of distribution of profits. An annual salary is not distributive income.) Yes					
10. Do you have an ownership share of less than 5%, but which has a value greater than \$106,447.20? Yes	٧.	For app	each individual having any of the following financial interests in the Vendor (or its parent), please mark eaply and show the applicable name and address. Use a separate form for each individual.	ach that	
11. Do you receive more than \$106,447.20 of the offering entity's or parent entity's distributive income? (Note: Distributive income), for these purposes, any type of distribution of profits. An annual salary is not distributive income.) 12. Do you receive greater than 5% of the offering entity's or parent entity's total distributive income, but which is less than \$106,447.20? 12. Do you responded yes to any of questions 1 − 4 above, please provide either the percentage or dollar amount of your ownership or distributive share of income: 100% 13. For partnerships with more than 50 partners, the percentage share of ownership of each individual identified above may be shown in the following ranges (dollar value fields must also be completed when applicable): 13. 0.5% or less		9.			
Distributive income is, for these purposes, any type of distribution of profits. An annual salary is not distributive income.) Yes No		10.			
than \$106,447.20?		11.	Distributive income is, for these purposes, any type of distribution of profits. An annual salary is not distribution.)	(Note: ributive	
your ownership or distributive share of income: 100% For partnerships with more than 50 partners, the percentage share of ownership of each individual identified above may be shown in the following ranges (dollar value fields must also be completed when applicable): 0.5% or less		12.	than \$106,447.20?	is less	
ownership/distributable income share: Sole Proprietorship Stock Partnership Other (explain) Name: Securus Technologies Holdings, Inc. Address: 14651 N. Dallas Parkway. Suite 600 Dallas, TX 75254 vi. In relation to individuals identified above, indicate whether any of the following potential conflict of interest relationships apply. If "Yes," please describe each situation (label with appropriate letter) using the space at the end of this Section (attach additional pages as necessary). If no individual has been identified above, mark not applicable (N/A) here (a) State employment, currently or in the previous 3 years, including contractual employment of services directly with the individuals identified in Section 1 in their individual capacity unrelated to the Vendor's contract. (b) State employment of spouse, father, mother, son, or daughter, including contractual employment for services in the previous 2 years. (c) Elective status; the holding of elective office of the State of Illinois, the government of the United States, any unit of local government authorized by the Constitution of the State of Illinois or the statutes of the State of Illinois, or in the previous 3 years. (d) Relationship to anyone holding elective office currently or in the previous 2 years; spouse, father, Yes No Extended the State of Illinois, or unit of local government authorized by the Constitution of the State of Illinois, the United States of America, or any unit of local government authorized by the Constitution of the State of Illinois or the statutes of the State of Illinois, which office entitles the holder to compensation in excess of expenses		5.	your ownership or distributive share of income: 100% For partnerships with more than 50 partnerships of each individual identified above may be shown in the following (dollar value fields must also be completed when applicable): 0.5% or less>0.5 to 1.0%>1.0 to 2.0%>2.0 to 3.0 %> 3.0 to 4.0%%	artners,	
Address: 14651 N. Dallas Parkway. Suite 600 Dallas, TX 75254 vi. In relation to individuals identified above, indicate whether any of the following potential conflict of interest relationships apply. If "Yes," please describe each situation (label with appropriate letter) using the space at the end of this Section (attach additional pages as necessary). If no individual has been identified above, mark not applicable (N/A) here (a) State employment, currently or in the previous 3 years, including contractual employment of Yes No services directly with the individuals identified in Section 1 in their individual capacity unrelated to the Vendor's contract. (b) State employment of spouse, father, mother, son, or daughter, including contractual employment Yes No states, any unit of local government authorized by the Constitution of the State of Illinois or the statutes of the State of Illinois currently or in the previous 3 years. (d) Relationship to anyone holding elective office currently or in the previous 2 years; spouse, father, Yes No mother, son, or daughter. (e) Appointive office; the holding of any appointive government office of the State of Illinois, the United States of America, or any unit of local government authorized by the Constitution of the State of Illinois or the statutes of the State of Illinois, which office entitles the holder to compensation in excess of expenses		6.	ownership/distributable income share:	•	
apply. If "Yes," please describe each situation (label with appropriate letter) using the space at the end of this Section (attach additional pages as necessary). If no individual has been identified above, mark not applicable (N/A) here			Address: 14651 N. Dallas Parkway, Suite 600		
services directly with the individuals identified in Section 1 in their individual capacity unrelated to the Vendor's contract. (b) State employment of spouse, father, mother, son, or daughter, including contractual employment for services in the previous 2 years. (c) Elective status; the holding of elective office of the State of Illinois, the government of the United States, any unit of local government authorized by the Constitution of the State of Illinois or the statutes of the State of Illinois currently or in the previous 3 years. (d) Relationship to anyone holding elective office currently or in the previous 2 years; spouse, father, Yes No mother, son, or daughter. (e) Appointive office; the holding of any appointive government office of the State of Illinois, the United States of America, or any unit of local government authorized by the Constitution of the State of Illinois or the statutes of the State of Illinois, which office entitles the holder to compensation in excess of expenses	vi.	appl	y. If "Yes," please describe each situation (label with appropriate letter) using the space at the end of this S	Section	
for services in the previous 2 years. (c) Elective status; the holding of elective office of the State of Illinois, the government of the United Yes No States, any unit of local government authorized by the Constitution of the State of Illinois or the statutes of the State of Illinois currently or in the previous 3 years. (d) Relationship to anyone holding elective office currently or in the previous 2 years; spouse, father, Yes No mother, son, or daughter. (e) Appointive office; the holding of any appointive government office of the State of Illinois, the United Yes No States of America, or any unit of local government authorized by the Constitution of the State of Illinois or the statutes of the State of Illinois, which office entitles the holder to compensation in excess of expenses		ser	rvices directly with the individuals identified in Section 1 in their individual capacity unrelated to the	Yes 🗌	No ⊠
(c) Elective status; the holding of elective office of the State of Illinois, the government of the United States, any unit of local government authorized by the Constitution of the State of Illinois or the statutes of the State of Illinois currently or in the previous 3 years. (d) Relationship to anyone holding elective office currently or in the previous 2 years; spouse, father, Yes No mother, son, or daughter. (e) Appointive office; the holding of any appointive government office of the State of Illinois, the United States of America, or any unit of local government authorized by the Constitution of the State of Illinois or the statutes of the State of Illinois, which office entitles the holder to compensation in excess of expenses			State employment of spouse, father, mother, son, or daughter, including contractual employment services in the previous 2 years.	Yes 🗌	No ⊠
mother, son, or daughter. (e) Appointive office; the holding of any appointive government office of the State of Illinois, the United Yes No States of America, or any unit of local government authorized by the Constitution of the State of Illinois or the statutes of the State of Illinois, which office entitles the holder to compensation in excess of expenses		(c) Sta	Elective status; the holding of elective office of the State of Illinois, the government of the United ates, any unit of local government authorized by the Constitution of the State of Illinois or the statutes of	Yes 🗌	No ⊠
States of America, or any unit of local government authorized by the Constitution of the State of Illinois or the statutes of the State of Illinois, which office entitles the holder to compensation in excess of expenses				Yes 🗌	No 🖂
		Sta sta	ates of America, or any unit of local government authorized by the Constitution of the State of Illinois or the tutes of the State of Illinois, which office entitles the holder to compensation in excess of expenses	Yes 🗌	No ⊠

(f) Relationship to anyone holding appointive office currently or in the previous 2 years; spouse, father, mother, son, or daughter.	Yes 🗌	No 🖂
(g) Employment, currently or in the previous 3 years, as or by any registered lobbyist of the State government.	Yes 🗌	No 🖂
 (h) Relationship to anyone who is or was a registered lobbyist in the previous 2 years; spouse, father, mother, son, or daughter. 	Yes 🗌	No 🖂
(i) Compensated employment, currently or in the previous 3 years, by any registered election or re- election committee registered with the Secretary of State or any county clerk in the State of Illinois, or any political action committee registered with either the Secretary of State or the Federal Board of Elections.	Yes 🗌	No 🖂
(j) Relationship to anyone; spouse, father, mother, son, or daughter; who is or was a compensated employee in the last 2 years of any registered election or reelection committee registered with the Secretary of State or any county clerk in the State of Illinois, or any political action committee registered with either the Secretary of State or the Federal Board of Elections.	Yes 🗌	No ⊠
Section 2: Section 50-13 Conflicts of Interest (All Vendors must complete this section)		
(a) Prohibition. It is unlawful for any person holding an elective office in this State, holding a seat in the General Assert appointed to or employed in any of the offices or agencies of State government and who receives compensation for employment in excess of 60% of the salary of the Governor of the State of Illinois [\$106,447.20], or who is an officer or employment Development Board or the Illinois Toll Highway Authority, or who is the spouse or minor child of any such perhave or acquire any contract, or any direct pecuniary interest in any contract therein, whether for stationery, printing, particles, materials, or supplies, that will be wholly or partially satisfied by the payment of funds appropriated by the Assembly of the State of Illinois or in any contract of the Capital Development Board or the Illinois Toll Highway Authority.	or such aployee arson to aper, or	
(b) Interests. It is unlawful for any firm, partnership, association, or corporation, in which any person listed in subsection entitled to receive (i) more than 7 1/2% of the total distributable income or (ii) an amount in excess of the salary of the Go (\$177,412.00], to have or acquire any such contract or direct pecuniary interest therein.	n (a) is overnor	
(c) Combined interests. It is unlawful for any firm, partnership, association, or corporation, in which any person lis subsection (a) together with his or her spouse or minor children is entitled to receive (i) more than 15%, in the aggregate, total distributable income or (ii) an amount in excess of 2 times the salary of the Governor [\$354,824.00], to have or acquisuch contract or direct pecuniary interest therein.	, of the	
Check One: No Conflicts Of Interest Potential Conflict of Interest (If checked, name each conflicted individual, the nature of the cand the name of the State agency that is associated directly or indirectly with the conflicted individual.)	onflict,	
Section 3: Debarment/Legal Proceeding Disclosure (All Vendors must complete this section).		
Each of the persons identified in Sections 1, 2 and 3 must each identify any of the following that occurred within the previous years:	ous 10	
Debarment from contracting with any governmental entity Professional licensure discipline Bankruptcies Adverse civil judgments and administrative findings Criminal felony convictions Yes □ No ☒ No ☒ No ☒ No ☒		
If any of the above is checked yes, please identify with descriptive information the nature of the debarment and legal proce The State reserves the right to request more information, should the information need further clarification.	eding.	







Is the Vendor represented by or employing a lobbyist required to register under the Lobbyist Registration Act or other agent who is not identified under Sections 1 and 2 and who has communicated, is communicating, or may communicate with any State officer or employee concerning the bid, offer or contract? Yes No

If yes, please identify each agent / lobbyist, including name and address.



Securus Technologies, Inc.

Howard L. Skolnik, LLC	
1894 Roxbury Lane	
Las Vegas, NV 89119	
Costs/Fees/Compensation/Reimbursements rel Mr. Skolnik is currently under contract with Secu basis for his work in Illinois as well as other state	urus Technologies, Inc. as a Consultant and receives compensation on a monthly
information with the Secretary of State.	be billed to the State in the event of contract award. Vendor must file this penalty of perjury pursuant to Sections 500/50-13 and 500/50-35(a) of the
This Disclosure information is submitted on beha	alf of: Securus Technologies, Inc.
	(Vendor/Subcontractor Name)
Name of Authorized Representative:	Robert E. Pickens
Title of Authorized Representative:	Chief Operating Officer
Signature of Authorized Representative:	Hout Park
Date:	May 21, 2012

DISCLOSURES AND CONFLICTS OF INTEREST

Instructions: Vendor shall disclose financial interests, potential conflicts of interest and contract information identified in Sections 1, 2 and 3 below as a condition of receiving an award or contract (30 ILCS 500/50-13 and 50-35). Failure to fully disclose shall render the contract, bid, proposal, subcontract, or relationship voidable by the chief procurement officer if s/he deems it in the best interest of the State of Illinois and may be cause for barring from future contracts, bids, proposals, subcontracts, or relationships with the State.

- There are six sections to this form and each must be completed to meet full disclosure requirements.
- Note: The requested disclosures are a continuing obligation and must be promptly supplemented for accuracy throughout the process and throughout the term of the resultant contract if the bid/offer is awarded. As required by 30 ILCS 500/50-2, for multi-year contracts Vendors must submit these disclosures on an annual basis.

A publicly traded entity may submit its 10K disclosure in satisfaction of the disclosure requirements set forth in Section 1 below. HOWEVER, if a Vendor submits a 10K, they still must complete Sections 2, 3, 4, 5 and 6 and submit the disclosure form.

If the Vendor is a wholly owned subsidiary of a parent organization, separate disclosures must be made by the Vendor and the parent. For purposes of this form, a parent organization is any entity that owns 100% of the Vendor.

This disclosure information is submitted on behalf of (show official name of Vendor, and if applicable, D/B/A and parent):

Name of Vendor: Securus Technologies Holdings, Inc.	
D/B/A (if used):	
Name of any Parent Organization: Securus Holdings, Inc.	

Section 1: Section 50-35 Disclosure of Financial Interest in the Vendor. (All Vendors must complete this section)

Vendors must complete subsection (a), (b) or (c) below. Please read the following subsections and complete the information requested.

- If Vendor is a Publicly traded corporation subject to SEC reporting requirements
 - Vendor shall submit their 10K disclosure (include proxy if referenced in 10k) in satisfaction of the financial and conflict iv. of interest disclosure requirements set forth in subsections 50-35 (a) and (b) of the Procurement Code. The SEC 20f or 40f, supplemented with the names of those owning in excess of 5% and up to the ownership percentages disclosed in those submissions, may be accepted as being substantially equivalent to 10K.

Check here	if	submitting	а	10k	П.	20f	П.	or	40f	٦.

OR

- k. If Vendor is a privately held corporation with more than 400 shareholders
 - iv. These Vendors may submit the information identified in 17 CFR 229.401 and list the names of any person or entity holding any ownership share in excess of 5% in satisfaction of the financial and conflict of interest disclosure requirements set forth in subsections 50-35 a and b of the Illinois Procurement Code.

OR

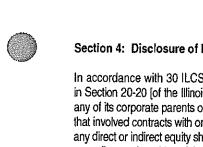
1. If Vendor is an individual, sole proprietorship, partnership or any other not qualified to use subsections (A) or (B), complete (i) and (ii) below as appropriate.



13. Do you have an ownership share of greater than 5% of the offering entity or parent entity? Yes No	vii.	For app	r each individual having any of the following financial interests in the Vendor (or its parent), please mark e oly and show the applicable name and address. Use a separate form for each individual.	ach that	
Yes No		13.	Do you have an ownership share of greater than 5% of the offering entity or parent entity? Yes No		
Distributive income is, for these purposes, any type of distribution of profits. An annual salary is not distributive income.) Yes No		14.	Do you have an ownership share of less than 5%, but which has a value greater than \$106,447.20?		
than \$106,447.20?		15.	Distributive income is, for these purposes, any type of distribution of profits. An annual salary is not distincome.)	(Note: tributive	
your ownership or distributive share of income:		16.	than \$106,447.20?	n is less	
Sole Proprietorship Stock Partnership Other (explain) Name: Securus Holdings, Inc. Address: 14651 N. Dallas Parkway, Suite 600 Dallas, TX 75254 Viii. In relation to individuals identified above, indicate whether any of the following potential conflict of interest relationships apply. If "Yes," please describe each situation (label with appropriate letter) using the space at the end of this Section (attach additional pages as necessary). If no individual has been identified above, mark not applicable (N/A) here (a) State employment, currently or in the previous 3 years, including contractual employment of services directly with the individuals identified in Section 1 in their individual capacity unrelated to the Vendor's contract. (b) State employment of spouse, father, mother, son, or daughter, including contractual employment for services in the previous 2 years. (c) Elective status; the holding of elective office of the State of Illinois, the government of the United States, any unit of local government authorized by the Constitution of the State of Illinois or the statutes of the State of Illinois currently or in the previous 3 years. (d) Relationship to anyone holding elective office currently or in the previous 2 years; spouse, father, mother, son, or daughter. (e) Appointive office; the holding of any appointive government office of the State of Illinois, the United States of America, or any unit of local government authorized by the Constitution of the State of Illinois or the statutes of the State of Illinois, which office entitles the holder to compensation in excess of expenses		5.	your ownership or distributive share of income:	artners	
In relation to individuals identified above, indicate whether any of the following potential conflict of interest relationships apply. If "Yes," please describe each situation (label with appropriate letter) using the space at the end of this Section (attach additional pages as necessary). If no individual has been identified above, mark not applicable (N/A) here		6.	ownership/distributable income share: Sole Proprietorship Stock Partnership Other (explain) Name: Securus Holdings, Inc. Address: 14651 N. Dallas Parkway, Suite 600		
services directly with the individuals identified in Section 1 in their individual capacity unrelated to the Vendor's contract. (b) State employment of spouse, father, mother, son, or daughter, including contractual employment for services in the previous 2 years. (c) Elective status; the holding of elective office of the State of Illinois, the government of the United States, any unit of local government authorized by the Constitution of the State of Illinois or the statutes of the State of Illinois currently or in the previous 3 years. (d) Relationship to anyone holding elective office currently or in the previous 2 years; spouse, father, mother, son, or daughter. (e) Appointive office; the holding of any appointive government office of the State of Illinois, the United States of America, or any unit of local government authorized by the Constitution of the State of Illinois or the statutes of the State of Illinois, which office entitles the holder to compensation in excess of expenses	viii.	appl	lation to individuals identified above, indicate whether any of the following potential conflict of interest relation. J. If "Yes," please describe each situation (label with appropriate letter) using the space at the end of this S	Section	
for services in the previous 2 years. (c) Elective status; the holding of elective office of the State of Illinois, the government of the United States, any unit of local government authorized by the Constitution of the State of Illinois or the statutes of the State of Illinois currently or in the previous 3 years. (d) Relationship to anyone holding elective office currently or in the previous 2 years; spouse, father, mother, son, or daughter. (e) Appointive office; the holding of any appointive government office of the State of Illinois, the United States of America, or any unit of local government authorized by the Constitution of the State of Illinois or the statutes of the State of Illinois, which office entitles the holder to compensation in excess of expenses		ser	vices directly with the individuals identified in Section 1 in their individual capacity unrelated to the	Yes 🗌	No 🖂
States, any unit of local government authorized by the Constitution of the State of Illinois or the statutes of the State of Illinois currently or in the previous 3 years. (d) Relationship to anyone holding elective office currently or in the previous 2 years; spouse, father, Yes \(\subseteq \) No \(\subseteq \) mother, son, or daughter. (e) Appointive office; the holding of any appointive government office of the State of Illinois, the United States of America, or any unit of local government authorized by the Constitution of the State of Illinois or the statutes of the State of Illinois, which office entitles the holder to compensation in excess of expenses		٠,	i i i i i i i i i i i i i i i i i i i	Yes 🗌	No 🖂
mother, son, or daughter. (e) Appointive office; the holding of any appointive government office of the State of Illinois, the United Yes No States of America, or any unit of local government authorized by the Constitution of the State of Illinois or the statutes of the State of Illinois, which office entitles the holder to compensation in excess of expenses		Sta	tes, any unit of local government authorized by the Constitution of the State of Illinois or the statutes of	Yes 🗌	No 🔀
States of America, or any unit of local government authorized by the Constitution of the State of Illinois or the statutes of the State of Illinois, which office entitles the holder to compensation in excess of expenses				Yes 🗌	No ⊠
		Sta stat	tes of America, or any unit of local government authorized by the Constitution of the State of Illinois or the state of Illinois, which office entitles the holder to compensation in excess of expenses	Yes 🗌	No 🖂

(f) father, n	Relationship to anyone holding appointive nother, son, or daughter.	office curre	ntly or in the prev	vious 2 years; spouse,	Yes 🗌	No 🖂
(g) governn	Employment, currently or in the previous 3	years, as	or by any registere	d lobbyist of the State	Yes 🔲	No 🖂
(h)	Relationship to anyone who is or was a regitson, or daughter.	stered lobby	ist in the previous 2	2 years; spouse, father,	Yes 🗌	No ⊠
(i) election political	Compensated employment, currently or in t committee registered with the Secretary of Saction committee registered with either the Sec	tate or anv	county clerk in the	State of Illinois, or any	Yes 🗌	No ⊠
of State of	Relationship to anyone; spouse, father, moth in the last 2 years of any registered election of any county clerk in the State of Illinois, or any of State or the Federal Board of Elections.	r reelection	committee registere	ed with the Secretary	Yes 🗌	No 🔀
Section 2: Section	50-13 Conflicts of Interest (All Vendors mus	t complete t	his section)			
appointed to or em employment in exce of the Capital Development in exce of the Capital Development in excession any services, material Assembly of the State (b) Interests. It is unentitled to receive (i) (\$177,412.00], to have (c) Combined interestable incomplete	unlawful for any person holding an elective of ployed in any of the offices or agencies of as of 60% of the salary of the Governor of the spment Board or the Illinois Toll Highway Authonoutract, or any direct pecuniary interest in a als, or supplies, that will be wholly or partially e of Illinois or in any contract of the Capital Delawful for any firm, partnership, association, more than 7 1/2% of the total distributable increase or acquire any such contract or direct pecurists. It is unlawful for any firm, partnership, are with his or her spouse or minor children is some or (ii) an amount in excess of 2 times the ott pecuniary interest therein.	State gover State of Illin ority, or who any contract satisfied by evelopment I or corporation come or (ii) niary interes , association entitled to r	nment and who re ois [\$106,447.20], of is the spouse or me therein, whether for the payment of fun Board or the Illinois on, in which any per an amount in excess therein.	eceives compensation for who is an officer or endinger of the control of any such particles appropriated by the control of the	or such inployee erson to aper, or General in (a) is overnor sted in	
	No Conflicts Of Interest Potential Conflict of Interest (If check nd the name of the State agency that is associated)	ed, name e lated directl	ach conflicted indivi or indirectly with the	idual, the nature of the one conflicted individual.)	conflict,	
Section 3: Debarme	ent/Legal Proceeding Disclosure (All Vendo	rs must com	plete this section).			
Each of the persons years:	identified in Sections 1, 2 and 3 must each ide	entify any of	the following that o	occurred within the previ	ous 10	
Professional licensur Bankruptcies	nts and administrative findings	Yes	No ⊠ No ⊠ No ⊠ No ⊠ No ⊠			
If any of the above is The State reserves the	checked yes, please identify with descriptive is eright to request more information, should the	information (information	he nature of the de need further clarifi	barment and legal procecation.	eding.	
						





Section 4: Disclosure of Business Operations with Iran (All Vendors must complete this section).

In accordance with 30 ILCS 500/50-36, each bid, offer, or proposal submitted for a State contract, other than a small purchase defined in Section 20-20 [of the Illinois Procurement Code], shall include a disclosure of whether or not the bidder, offeror, or proposing entity, or any of its corporate parents or subsidiaries, within the 24 months before submission of the bid, offer, or proposal had business operations that involved contracts with or provision of supplies or services to the Government of Iran, companies in which the Government of Iran has any direct or indirect equity share, consortiums or projects commissioned by the Government of Iran and:

vii.more than 10% of the company's revenues produced in or assets located in Iran involve oil-related activities or mineral-extraction activities; less than 75% of the company's revenues produced in or assets located in Iran involve contracts with or provision of oil-related or mineral - extraction products or services to the Government of Iran or a project or consortium created exclusively by that Government; and the company has failed to take substantial action:

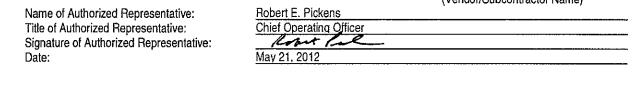
the company has, on or after August 5, 1996, made an investment of \$20 million or more, or any combination of investments vili. of at least \$10 million each that in the aggregate equals or exceeds \$20 million in any 12- month period that directly or significantly contributes to the enhancement of Iran's ability to develop petroleum resources of Iran.

A bid, offer, or proposal that does not include this disclosure shall not be considered responsive. We may consider this disclosure when evaluating the bid, offer, or proposal or awarding the contract.

You must check one of the following items and if item 2 is checked you must also make the necessary disclosure:
There are no business operations that must be disclosed to comply with the above cited law.
The following business operations are disclosed to comply with the above cited law:
Section 5: Current and Pending Contracts (All Vendors must complete this section).
Does the Vendor have any contracts pending contracts, bids, proposals or other ongoing procurement relationships with units of State of Illinois government? Yes No
If yes, please identify each contract, pending contract, bid, proposal and other ongoing procurement relationship it has with units of State of Illinois government by showing agency name and other descriptive information such as bid number, project title purchase order number or contract reference number.
The Vendor provides inmate communications services to various Illinois county agencies. However, the Vendor currently does not provide services to the State of Illinois government.
Section 6: Representative Lobbyist/Other Agent (All Vendors must complete this section).
Is the Vendor represented by or employing a lobbyist required to register under the Lobbyist Registration Act or other agent who is not identified under Sections 1 and 2 and who has communicated, is communicating, or may communicate with any State officer or employee concerning the bid, offer or contract? Yes No
If yes, please identify each agent / lobbyist, including name and address.



Securus 1	Technologies, Inc.
Howard L. S	kolník, LLC.
1894 Roxbur	y Lane
Las Vegas, N	VV 89119
Mr. Skolnik	Compensation/Reimbursements related to assistance to obtain contract (describe): is currently under contract with Securus Technologies, Inc., as a Consultant and receives compensation on s for his work in Illinois as well as other states where the company provides service.
information w	fies that none of these costs will be billed to the State in the event of contract award. Vendor must file thi with the Secretary of State. sure is signed and made under penalty of perjury pursuant to Sections 500/50-13 and 500/50-35(a) of the
	urement Code.
This Disclosu	are information is submitted on behalf of: Securus Technologies Holdings, Inc
	(Vendor/Subcontractor Name)



7.	SUPPLEMENTAL PROVISIONS
7.1	State Supplemental Provisions
	Definitions
	Required Federal Clauses, Certifications and Assurances
	ARRA Requirements (American Recovery and Reinvestment Act of 2009)
	Public Works Requirements (construction and maintenance of a public work) (820 ILCS 130/4)
☐ servi	Prevailing Wage (janitorial cleaning, window cleaning, building and grounds, site technician, natural resources, food ces, and security services, if valued at more than \$200 per month or \$2000 per year (30 ILCS 500/25-60)
	Prevailing Wage (all printing contracts) (30 ILCS 500/25-60)
\boxtimes	BEP Subcontracting Requirements (Utilization Plan and Letter of Intent)
\boxtimes	Other (describe) Successor Vendor (30 ILCS 500/25-80)
*	Securus has read, understands, and complies.
7.2	Vendor Supplemental Provisions

Appendix A Number of calls made per month - All Facilities

Total	4,985,244	66,378,209
March '11	380,331	6,446,921
February 12	357,588	6,089,286
January '12	321,433	5,465,068
December '11	339,598	5,703,757
November '11	313,154	5,340,333
October '11	315,988	5,393,282
September '11	297,092	5,023,769
August '11	307,506	5,169,162
July '11	318,187	5,270,705
June '11	304,108	5,057,748
May '11	330,814	5,592,409
April '11	340,093	5,825,769



Appendix B Facilities to be covered under this agreement

BIG MUDDY RIVER CORR CENTER

251 N. Illinois Highway 37 Ina, Illinois 62846-1000

DECATUR CORR. CENTER

2310 E. Mound Road, P.O. Box 3066 Decatur, Illinois 62524-3066

EAST MOLINE CORR. CENTER

100 Hillcrest Road

East Moline, Illinois 61244

HILL CORR. CENTER

600 S. Linwood Road, P.O. Box 1327

Galesburg, Illinois 61401

LAWRENCE CORR. CENTER

10940 Lawrence Rd. Sumner, IL 62466

LOGAN CORR. CENTER

1096 1350th Street, Box 1000

Lincoln, Illinois 62656

PINCKNEYVILLE CORR. CTR

5835 State Route 154

Pinckneyville, Illinois 62274-3410

DUQUOIN IMPACT INCARCERATION

R.R. 1, P.O. Box 470

DuQuoin, Illinois 62832

SOUTHWESTERN IL CORR. CTR

950 Kingshighway Street

East St. Louis, Illinois 62203-0050

HARDIN COUNTY W.C.

Box 99, Route 1

Cave-In-Rock, Illinois 62919

STATEVILLE CORR. CENTER

16830 South Broadway PO Box 112

Crest Hill, Illinois 60403

VIENNA CORR. CENTER

6695 State Rt. 146E

Vienna. Illinois 62995

Illinois Youth Center Warrenville

30 W 200 Ferry Rd

Warrenville II-60555

Illinois Youth Center Murphysboro

636 Elza Brantley Drive

Murphysboro, IL 62966

Illinois Youth Center Harrisburg

1201 W. Poplar

Harrisburg II-62946

CENTRALIA CORR. CENTER

9330 Shattuc Rd., P.O. Box 1266

Centralia, Illinois 62801

DIXON CORR. CENTER

2600 N. Brinton Ave.

Dixon, Illinois 61021

EAST MOLINE WORK CAMP

100 Hillcrest Road

East Moline, Illinois 61244

ILLINOIS RIVER CORR. CTR

1300 W. Locust, P.O. Box 999

Canton, Illinois 61520

LINCOLN CORR CENTER

1098 1350th Street, P.O. Box 549

Lincoln, Illinois 62656

MENARD CORR. CENTER

711 Kaskaskia Street

Menard, Illinois 62259

PONTIAC CORR. CENTER

700 W. Lincoln Street, P.O. Box 99

Pontiac, Illinois 61764

SHAWNEE CORR. CENTER

6665 State Route 146 East

Vienna, Illinois 62995

SOUTHWESTERN IL WORK CAMP

950 Kingshighway Street

East St. Louis, Illinois 62203-0050

TAMMS CORR. CENTER

8500 Supermax Road

Tamms, Illinois 62988

TAYLORVILLE CORR. CENTER

Rt. 29 South, P.O. Box 1000

Taylorville, Illinois 62568

WESTERN IL CORR. CENTER

2500 Rt. 99 South

Mt. Sterling, Illinois 62353

Illinois Youth Center St. Charles

4450 Lincoln Highway

St. Charles II-60175

Illinois Youth Center Kewanee

2021 Kentville Road

Kewanee II-61443

Illinois Youth Center Chicago

136 North Western

Chicago IL 60612

DANVILLE CORR. CENTER

3820 East Main Street

Danville, Illinois 61834

DWIGHT CORR. CENTER

23813 E. 3200 North Road

Dwight, Illinois 60420-8144

GRAHAM CORR. CENTER

12078 Illinois Route 185, P.O. Box 499

Hillsboro, Illinois 62049

JACKSONVILLE CORR, CTR

2268 East Morton Avenue

Jacksonville, Illinois 62650

Greene County Work Camp

Route 67

Roodhouse, Illinois 62082

PITTSFIELD WORK CAMP

23540 365th Street

Pittsfield, Illinois 62363

ROBINSON CORR. CENTER

13423 E. 1150th Ave.

Robinson, Illinois 62454

SHERIDAN CORR. CENTER

4017 E. 2603rd Road

Sheridan, IL 60551

CLAYTON WORK CAMP

306 Correctional Drive

Clayton, Illinois 62324

TAMMS WORK CAMP

200 E. Supermax Road, PO Box 400

Tamms, Illinois 62988

VANDALIA CORR. CENTER

Rt. 51 North, Box 500

Vandalia, Illinois 62471

DIXON SPRINGS IMPACT INCARCERATION

979 State Highway 146 West

Golconda, Illinois 62938

Illinois Youth Center Pere Marquette

17808 State Highway 100W

Grafton II-62037

Illinois Youth Center Joliet

2848 West McDonough

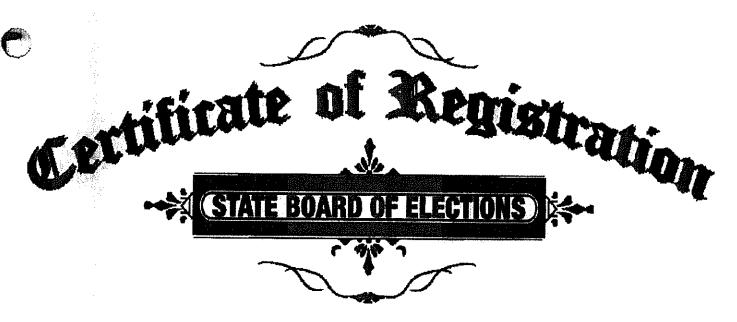
Joliet II-60436

Rushville Treatment & Detention Fac

RR1 Box 6A

Rushville, IL 62681





Registration No. 23871

Securus Technologies, Inc.

14651 Dallas Parkway Suite 600 Dallas TX 75254

Information for this business last updated on: Wednesday, April 04, 2012

