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From: **Shaer, Tom** <[Tom.Shaer@doc.illinois.gov](mailto:Tom.Shaer@doc.illinois.gov)>  
Date: Tue, Nov 19, 2013 at 6:02 PM  
Subject: RE: Phone calls/IL prisons  
To: "[Stein919@gmail.com](mailto:Stein919@gmail.com)" <[Stein919@gmail.com](mailto:Stein919@gmail.com)>

Alex, I think we're all set now. Below is what I found out. Hope my wording makes sense. Amendment to Securus contract is attached.

It's been my pleasure communicating with you. Take care and good luck with whatever you're working on.

Best,  
Tom Shaer

**1.) It looks like the phone rates are a flat \$4.10 for all types of calls. Correct? **There was an amendment filed in early September reducing the rate from \$4.10 to \$3.55 for calls up to 30 minutes in length. Calls cannot be longer than 30 minutes. That amendment is attached.****

2.) Did the contract go into effect in October 2012? There are different signature dates so it's hard to tell - one in April, one in October. **9/13/12.**

3.) Collect and prepaid calls are provided in the contract, but it's not clear if debit calls are offered (e.g., when inmates pay for the calls from their own prison debit account). Please advise re debit. **We do not do debit. The department is not ready for this option (operationally speaking).**

4.) Have there been any amendments to the contract since it went into effect? The contract states the phone rates will be \$4.10 for inmate calls, but Securus indicates the calls cost \$3.55 each. **Yes, please see response #1. With the new FCC ruling, there will be a new amendment filed that will take the charge below \$3.55, but not sure what that rate is.**