

## Inmate Phone Service

### Our Facilities

#### Facility Locations

ICC ICIO IMSI ISCI NICI  
PWCC SAWC SBWCC SICI  
Community Work Centers  
Community Corrections

#### Phone Service

#### Visiting and Mail Information

Visiting Policies  
Visiting Application  
Visitation Rules  
Restriction/Removal of Privileges  
Attorney Visitation  
Visiting Hours

#### Mail Definitions

Incoming Mail  
Special Mail  
Contraband and Prohibited Mail

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### ▶ Programs and Services

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The Department of Correction manages more than 20,000 offenders in the state of Idaho.



The inmate phone service provider is Public Communications Services (PCS). This provider offers lower rates for families and friends of offenders receiving calls from IDOC facilities.

All calls are 30 minutes except at Idaho Maximum Security Institution, which allows 45 minutes.

**An [important note](#) regarding inmates' calls to attorneys.**

The rates are as follows:

**DEBIT**

Local and intrastate calls \$3.40

Interstate and Canada calls \$3.40

International \$5 setup and \$1 per minute plus tax (debit only)

**PREPAID COLLECT**

Local and intrastate calls \$3.60 plus tax

Interstate and Canada calls \$3.60 set up \$.80 per minute, plus tax

**COLLECT**

Local and intrastate calls \$3.80 plus tax

Interstate and Canada calls \$3.80 set up \$.85 per minute, plus tax

Note: The inmate can make debit calls by purchasing time through the inmate commissary provider.

Prepaid collect accounts can be set up by family and friends directly through PCS by calling the customer service number: 1-888-288-9879, or by going on-line to [www.PCSDailyDial.com](http://www.PCSDailyDial.com)