

IDAHO DEPARTMENT OF CORRECTIONS INMATE PHONE RFP01695

Questions and Clarifications

- 1) Does the DOC require the inmate phone system to interface with Jail Management Software (JMS)? If so, who is provider of the JMS (contact and telephone number please)? What would be the purpose of the interface?

No, the department does not require the vendor to interface with our management systems.

- 2) Does the DOC require the inmate phone system to interface with the facility Commissary vendor provider software? If so, who is the Commissary vendor provider (contact and telephone number please)? What would be the purpose of the interface?

The inmate phone system does not interface with the commissary vendor provider software. However, The commissary vendor uses ftp (file transfer protocol) to send the offender name, offender number, and the dollar value of time the offender has ordered. The file is sent to the inmate phone vendor at the same time the commissary vendor transfers all commissary purchases to the department. The inmate phone vendor uploads the purchases to the inmate phone accounts.

- 3) How are the inmate PINS currently assigned? Are they used at all nine (9) DOC facilities?

Inmate PINS currently consist of a 5-digit offender number, assigned to each offender by the department and a 4-digit PIN number assigned by the inmate phone vendor. All offender numbers are unique and assigned sequentially as offenders enter the system. PINS are randomly generated and assigned then entered into the inmate phone system by the PIN administrator.

- 4) Please clarify the contract term length. Is it a 2 year initial term with 3 one year option years or is it a 3 year initial term with two one year option renewal periods? Section 7.05 Contract Term appears to conflict with Section 04.01 Department Priorities and Section 04.01.02 Franchise Fee/Commission which indicate the initial contract term is 3 years as opposed to 2 years stipulated in the context of Contract Term

The contract term is an initial three-year period with optional one-year renewals thereafter as mutually agreed.

- 5) Please clarify and more clearly define in section 02.03.05, what is meant by the reference that all wiring and cable maintenance including State owned would be the responsibility of successful vendor.

All wire and cabling currently in place belongs to the department. Any new wiring or cabling installed by the vendor will become the property of the department. Both existing wiring or cabling and any newly installed wiring and cabling must be maintained by the successful vendor.

- 6) Is it the expectation requirement that the successful vendor will replace all existing phones at all facilities? The RFP is written so as to indicate that the existing telephones currently in place will be left in place to be used, maintained, and repaired by the incoming supplier. Please clarify?

The successful vendor will be required to replace all existing telephones.

- 7) Please provide the current rates, to include any surcharges and taxes, in place for collect and prepaid calls at all facilities. Please include all rates broken down by jurisdiction i.e. local, intraLATA, interLATA, and interstate.

Local \$1.50 set up, .10 per minute

IntraLATA \$1.75 set up, .15 per minute

InterLATA \$2.25 set up, .30 per minute

Interstate \$3.95 set up, .89 per minute

- 8) Total call volumes were provided in the initial RFP release. Can the State please provide this detail by facility?

See table at end of questions.

- 9) Please provide specific address locations for all facilities. In addition, please indicate how many and which facilities reside in both Southern and Northern Idaho. Are all sites, with the exception of the CWCs, currently networked together today?

Northern Idaho Facilities:

- North Idaho Correctional Institution (NICI)
HC3, Box 147, Cottonwood 208 962-3276
- Idaho Correctional Institution – Orofino (ICI-O)
Hospital Drive North #23, Orofino 208 476-3655

Eastern Idaho Facilities:

- Pocatello Women’s Correctional Center (PWCC)
1451 Fore Road, Pocatello 208 236-6360
- Idaho Falls Community Work Center (IF-CWC)
3955 Bombardier Ave, Idaho Falls 208 525-7143
- St. Anthony Work Camp (SAWC)
125 North 8th West, St. Anthony 208 624-3775
- Twin Falls Community Work Center (TF-CWC)
516 Washington Street South, Twin Falls 208 736-3095

Boise Area Facilities: 13400 S Pleasant Valley Road, Kuna

- Idaho Maximum Security Institution (IMSI) 208 338-1635
- South Idaho Correctional Institution (SICI) 208 336-1260
- Idaho State Correctional Institution (ISCI) 208 336-0740
- South Idaho Correctional Institution Community Work Center (SICI CWC)
Same as above
- South Boise Women’s Correctional Center (SBWCC) 208 334-2731

- Idaho Correctional Center (ICC)
14601 S. Pleasant Valley Road, Kuna 208 658-2000 (Contract Monitor)
- East Boise Community Work Center (B-CWC)
2366 Old Penitentiary Road, Boise, ID 83712 208-334-3448
- Nampa Community Work Center (N-CWC)
1640 11th Ave. North, Nampa 208 465-8490

All prison sites are networked. The community work centers are not.

- 10) 02.04.01 references audio quality: Department will be the sole judge of the acceptability of the quality of transmission throughout the contract. The contractor will be required to provide whatever is needed to satisfy this requirement at no cost to the state. What is the current DOC audio quality judgment and how has this been arrived at? What specific improvements would the DOC like to see?

Audio quality is measured as audible sound without interference or static on the telephone line. Quality is judged by the number of, or lack of, complaints from inmates and/or their families. The department also conducts periodic random tests of the quality by listening to calls that have taken place.

- 11) 02.08.01 Attorney call certification – what is the current method of certification?

The contractor currently provides the department with a written certification that their attorney database is updated and that calls to attorneys are not being recorded. The department also conducts periodic random tests of calls to certify attorney calls are not being recorded.

- 12) How long do the inmate phone recordings need to be retained?

Inmate phone recordings should be retained for a minimum period of 90 days with the ability to store the recording for an indefinite time on a media device such as CDROM or as a computer file.

- 13) Are current inmate telephones analog or digital?

The current inmate telephones are analog.

- 14) While the summarized call data in the RFP was helpful; we would like some additional detail In order to accurately evaluate the financial aspects of this opportunity. Are inmates placing both collect and debit calls today? If so, please provide a breakdown of the call volume by call payment type?

Inmates are placing both collect and debit calls. See question #8 for call volume detail.

- 15) In addition, it is very helpful to have the rates currently being charged to called parties under the current contract. Please provide the following rate information for all call types:

Call Category	Surcharge or Connect Fee	First Minute	Add'l Minute	ISSC Per Call	Pay Phone Surcharge	Current Commission %
Local	1.50	.10	.10	3%	NA	42%
Intra LATA	1.75	.15	.15	3%	NA	42%
Inter LATA	2.25	.30	.30	3%	NA	42%
InterState	3.95	.89	.89	18%	NA	42%

The department has received a monthly franchise fee of \$92,500 since December 15, 2001. For the months of January, February, and March 2005 the current vendor paid the department 30% commission. Since April 1, 2005 the department has received 42% commission on inmate phone calls.

- 16) Please provide a copy of the current inmate phone service agreement(s).

Contact the Division of Purchasing via e-mail (Elaine.ricketts@adm.idaho.gov) for a copy of the contract and agreements.

- 17) Please provide an average of monthly commissions received over the past year from the current vendor and copies of commission statements (if available.)

Commission statements are not available. However, the average monthly commission received for fiscal year 2005, July 1, 2004 through June 30, 2005 was \$82,325.

- 18) Please confirm that the County requires commission to be paid on Gross completed call revenue (i.e. every answered and accepted phone call including collect, prepaid collect and debit calls) with no deduction for unbillable or uncollectible calls or for any cost associated with providing the described service.

The state requires commission to be paid on gross completed calls with no deduction for unbillable or uncollectible calls.

- 19) In order to ensure a level playing field for all bidders; please confirm that the successful vendor must provide new equipment. Also, please verify that this applies to both new potential bidders and the incumbent provider.

The state wishes to avoid old, used, or outdated equipment. All bidders are required to install new equipment.

- 20) Many inmate collect call rates include a PSC or PUC charge per call. Often, no commissions are paid on this portion of the revenue. Please verify whether or not this charge is part of your current rate structure and, if so, whether or not the facility is receiving commissions on this amount.

This charge is not part of the current rate structure. The state does not receive commission on this amount.

- 21) Are the facilities currently connected on a state network "LAN"? Is this network used by the current vendor?

The prison facilities are connected by a state network that is not used by the current vendor.

- 22) Can you please clarify the contract terms 07.05. There is mention of a two year contract term, but earlier in the RFP there is discussion about a franchise fee to be paid over the term of the contract of three years. What is the initial contract term?

The contract term is an initial three-year period with optional one-year renewals thereafter as mutually agreed.

- 23) Can you provide the type of phones and who is providing service for the 49 phones used at the community work centers?

Protel Habitat Series model AE22. Qwest is providing service to the pay phones in the community work centers.

- 24) Do the main facilities also share the same type of calling capabilities, collect and debit currently?

All nine prisons mentioned in the RFP share the same type of calling capabilities i.e. collect and debit.

- 25) How is the Contract Monitor currently receiving notification from the incumbent that attorney calls are not being monitored or recorded?

Written certification is sent to the monitor via email or postal mail.

- 26) 07.01.09 termination states that Idaho DOC may terminate the contract after 90 days. Can you clarify the grounds for termination under this RFP note?

The state may terminate the contract for any reason after 90 days and with a 90-day notice stating an intention to do so.

- 27) What are the standard state contract provisions?

SPECIAL INSTRUCTIONS Item 1: STANDARD TERMS AND CONDITIONS: The State's Conditions & Instructions to Vendors are hereby incorporated by reference into this solicitation as if set forth herein in their entirety, and are located on the Internet at www.idaho.gov/adm/purchasing.

- 28) Section 01.03.03: Could the State provide a break down of the calls by message units and minutes for Local, IntraLATA, InterLATA, Interstate and international? This is key information for construction of rates and offerings.

See question #8 for call volume detail.

- 29) Section 01.03.03: Would the State consider alternative call duration other than 30 minutes per call, for example 15 or 20 minutes?

No, the state wishes to maintain the 30-minute call duration.

- 30) Section 01.03.03: Is the reference to “lines” at each location truly lines or is it phones as there is a reference to both (SBWCC and addition of “phones”)

The reference is to phones at each institution.

- 31) Section 01.03.03: For the statement, “Each of the community work centers in Idaho has coin, collect, debit card capable phones. At the present time there are forty-nine (49) such phones” can you provide a list for the number of phones per location?

*East Boise CWC – 8
South Boise CWC - 12
TwinFalls CWC – 5
Nampa CWC – 8
Idaho Falls CWC – 8
SICI CWC – 8*

- 32) Section 01.03.03: This says the number of calls in fiscal year 2004 was 537,640 and the total minutes was 10,745,259. However, this differs from the data provided in Section 04.01 which totals 513,502 calls and 10,593,234 minutes. Which is correct?

Section one refers to all calls including attorney calls. Local attorney calls are free. Section four refers to billable calls that include non-local attorney calls.

- 33) Section 02.03.01: For the statement, “The Contractor must replace any outdated telephones” and “The successful vendor must support and maintain this inventory” please clarify if the present phones are owned by the State or by the incumbent MCI.

The incumbent contractor owns the phones that are currently installed. The incumbent contractor will remove the phones that are currently installed. The new vendor will new phones and support and maintain those phones.

- 34) Section 02.03.02: Please clarify this section, “*All equipment provided under this contract, other than wiring that is reused from the existing system, must be new and in full production status from the manufacturer*” with regard to Section .01, above.

The state wishes to avoid old, used, or outdated equipment. Therefore, installed equipment must be new and still manufactured so that replacement is possible.

- 35) Section 02.03.07: This section says, “*No recording or monitoring device is required for CWC Inmate telephones.*” However other sections of the RFP discuss access to recording and monitoring for “all institutions”. Would a proper understanding of this be:

- a. The nine main prison sites are to be on an integrated network and these comprise the “*all institutions*” and the CWC phones are on a separate or stand-alone system without recording and monitoring. (See for example “*The called party must also be informed that all calls, other than properly placed attorney calls, are subject to being monitored and recorded in 02.06.01 and Section 02.06.02*”)
- b. If this is not a proper understanding please clarify.

Your interpretation is correct. The nine prison sites will be networked and include recording and monitoring capabilities. Community work centers will stand-alone with pay telephones installed.

- 36) Section 02.06.05: This section requires that the system “*block three-way calling with no exceptions*”. This is an essentially impossible standard to meet with present technology and the blend of digital and analog systems. Will the State consider some modification to this requirement?

Every attempt must be made to block three-way calls. However, the state understands there may be some limitations to this capability.

- 37) Section 02.06.06: This section refers to “Wild Card Calls”. Can you provide examples of these kinds of calls? What is meant by allowing all callers to dial specific, approved telephone numbers regardless of “location or any other restrictions”? *Wild card numbers refers to a number any inmate may call if the state chooses to utilize call lists. This would be a specific, approved telephone number such as a public defender telephone number. Regardless of location or any other restrictions refers to the possibility that a public defender may utilize an 800 number for inmate calls. Although 800 numbers are not normally allowed a “wild card call” would allow all inmates to call only this 800 number.*

- 38) Section 02.06.07: This mentions restrictions by “type of call”. What is meant by type of call? Collect vs. debit? Local vs. long distance?

The type of call refers collect or debit and to local, or interstate.

- 39) Section 02.07.02: This section states, *“It must also be possible for a specific institution to choose not to use the identifier requirement in call processing on specific designated telephones. The establishment and maintenance of the PINs will be borne by the Proposer in communication with the locations electing to utilize (emphasis added) PINs”* However, other sections of the RFP state that all institutions and inmates must have the ability to place debit calls without the presence of any *physical object*. As PINs are necessary, in one form or another, for debit services can the State clarify or amend this standard?

Inmates at the nine prisons will use PINs to access the telephone system.

- 40) General: There are a number of sections that indicate the Proposer will be *“responsible for maintenance of _____”* and/or *“in cooperation”* or in response to the desires of a specific institution. Based on these does the State desire an on-site administrator to be provided and if so does the State have a location from which it desires the Site Administrator to work? (See PINs, PANs, Attorney calls, Blocked phone lists, etc.)

The state does wish an on-site administrator. The state has set aside space at the Idaho Maximum Security Institution in Boise since the majority of Idaho inmates are housed in the five prisons and located in the Boise area.

- 41) Section 02.09.01: This section deals with recording, monitoring and playback capacity and states, *“All Institutions must have this capability.”* Please clarify in regard to the CWC locations.

The nine prison sites will be networked and include recording and monitoring capabilities. Community work centers will stand-alone and will not record or monitor calls.

- 42) Section 03.10.07: Does *not in compliance* with an FCC, PUC or other regulatory body mean the State desires a full disclosure of all fines, penalties and so forth?

Yes. Please provide full disclosure.

- 43) Section 03.10.07: Does, *“List all cases in which any clients, inmates or customers have sued you during the last 3 years”* include petitions to regulatory bodies (FCC, PUCs, etc.) or is it limited to actions before a Court?

This pertains to actions before a court.

- 44) Section 04.01: In referring to taxes, surcharges and other fees this section states, *“Please indicate if these charges are inclusive of any and all surcharges and/or taxes.”* and then adds, *“All tariffs, standards, and regulations utilized in pricing calculations must be provided in the RFP response.”* How would the State like these charges identified? Do they include billing fees for end-user receipt of collect calls?

The state would like these charges listed by type of charge. Please include billing fees.

- 45) Section 04.01: Reference is made to “Local (including extended community) calls”. What is meant by “extended community”?

Local calls in the Boise area include suburban communities such as Eagle, Meridian, Nampa, Caldwell, and Kuna. These would be considered extended communities.

- 46) Section 04.01: Does the “Call Analysis Sheet” include free minutes and calls? Does it include calls and minutes from the payphones? Is there a 30 minute max on the payphones as well?

The call analysis sheet does include free minutes but it does not include calls and minutes from the payphones. The community work centers do not limit the length of calls except if there is a wait to use the phones at which time the limit is 15 minutes.

- 47) Section 04.01.02: As the current franchise fee and or commission are considered public record can the State provide this information in respect to the current contract. What is the fee and/or current commission rate?

The franchise fee was \$92,500 through December 31, 2004. From January 1, through March 31, 2005 the department was paid a commission of 30%. . Since April 1, 2005 the commission rate is 42%.

- 48) Section 07.05: This section says the initial contract term will be two (2) years from the date of award, with the option for three (3) additional one- (1) year extensions.” However, on page 24 it says, “Rate will be fixed for the initial period of the contract which shall be three (3) years.” And on page 25, it says, “The franchise fee will be fixed for the initial term of three (3) years of the contract.” Is the initial term two (2) years or three (3) years?

The contract term is an initial three-year period with optional one-year renewals thereafter as mutually agreed.

- 49) Can you provide current rates?

See question number 15.

- 50) Does the current provider have two different rates for IntraState calls? If so, can we get the list of the facilities in that fall into each rate zone? Can you provide number of calls and number of minutes for call in each zone?

The current provider has rates for IntraLata and InterLata, both within the state. All numbers of calls and number of minutes are listed in question number 8 for call volume.

- 51) Can we get a list of facilities showing their addresses and the number of telephones, trunks, calls, and minutes of use at each location?

See question number 9 for list of facilities and addresses. The number of telephones for each institution are 84 at ICC, 26 at ICIO, 45 at IMSI, 107 at ISCI, 24 at NICI, 38 at PWCC, 48 at SICI, 18 at SAWC and 23 at SBWCC. See question number 8 for the number of calls and minutes of use.

- 52) How many workstations monitoring, playback, and running reports are required by investigators at each site?

The number of workstations by site are 2 at ICC, 2 at IMSI, 2 at ISCI, all other facilities have one workstation.

- 53) 02.02 States that the all systems and equipment will use DTMF rather than rotary dialing, however in Section 2.06.01 it states that acceptance can be made by the called party via a rotary dial phone. Request removal of the requirement in Section 2.06.01 based on this 2.02 statement.

Requirement for acceptance by the called party via a rotary dial phone in section 2.06.01 is removed.

- 54) 02.06.01 Please confirm that language is to be selected by the called party, and not the inmate which is industry standard? The reason it is selected by the inmate is to allow the notification that a call is from an institution. By placing the language selection at the choice of the called party, the called party will not know why they are selecting a language choice. In other words the language choice would have to come before the scripting notifying the called party of the call origin.

Language is to be selected by the inmate placing the call.

- 55) 03.02 Note company name stated within this paragraph.

Company name should read MCI.

- 56) 04.01 & 07.05 Section 4.01 states that the initial term will be for a period of 3 years and Section 7.05 states that the initial contract term will be 2 years, please confirm which period is correct and also if the number of option years change based on the above determination.

The contract term is an initial three-year period with two (2) optional one-year renewals.

- 57) General What is the call recording storage requirement required by ID DOC?

Inmate phone recordings should be retained for a minimum period of 90 days with the ability to store the recording for an indefinite time on a media device such as CDROM or as a computer file.

58) What is the call processing equipment UPS backup time required by ID DOC?

Two hours.

59) At IMSI is there any administrative or other inmate traffic carried (e.g. portable phones) that may increase the size of the network required for this facility? If so, please identify.

There are six portable phones for inmates housed in segregation, death row, and on mental holds.

MCI_SITE_CODE	CALL_TYPE _DESC	CALL_RATE_DES C	CALL COUNT	MINUTES
IDDCCC [ICC-Idaho Corr. Ctr.]	S-S Collect	Canada	17	351
IDDCCC [ICC-Idaho Corr. Ctr.]	Debit	InterLata\IntraState	163	2,055
IDDCCC [ICC-Idaho Corr. Ctr.]	Free	InterLata\IntraState	425	2,510
IDDCCC [ICC-Idaho Corr. Ctr.]	Free	InterLata\IntraState	320	2,689
IDDCCC [ICC-Idaho Corr. Ctr.]	S-S Collect	InterLata\IntraState	1,063	19,483
IDDCCC [ICC-Idaho Corr. Ctr.]	S-S Collect	InterLata\IntraState	3,841	73,598
IDDCCC [ICC-Idaho Corr. Ctr.]	Debit	International	7	44
IDDCCC [ICC-Idaho Corr. Ctr.]	Operator Assist	International	802	4,761
IDDCCC [ICC-Idaho Corr. Ctr.]	Operator-Asst	International	830	5,073
IDDCCC [ICC-Idaho Corr. Ctr.]	Operator-Asst	International	1,268	7,455
IDDCCC [ICC-Idaho Corr. Ctr.]	Debit	InterState\InterLata	342	3,344
IDDCCC [ICC-Idaho Corr. Ctr.]	Free	InterState\InterLata	13	31
IDDCCC [ICC-Idaho Corr. Ctr.]	Free	InterState\InterLata	14	34
IDDCCC [ICC-Idaho Corr. Ctr.]	S-S Collect	InterState\InterLata	3,538	59,001
IDDCCC [ICC-Idaho Corr. Ctr.]	S-S Collect	InterState\InterLata	8,073	124,627
IDDCCC [ICC-Idaho Corr. Ctr.]	S-S Direct Remit	InterState\InterLata	162	3,584
IDDCCC [ICC-Idaho Corr. Ctr.]	S-S Direct Remit	InterState\InterLata	352	7,388
IDDCCC [ICC-Idaho Corr. Ctr.]	Debit	IntraLata	1,915	29,525
IDDCCC [ICC-Idaho Corr. Ctr.]	Free	IntraLata	296	1,239
IDDCCC [ICC-Idaho Corr. Ctr.]	Free	IntraLata	411	2,205
IDDCCC [ICC-Idaho Corr. Ctr.]	S-S Collect	IntraLata	6,714	143,637
IDDCCC [ICC-Idaho Corr. Ctr.]	S-S Collect	IntraLata	19,108	394,106
IDDCCC [ICC-Idaho Corr. Ctr.]	S-S Direct Remit	IntraLata	181	4,559
IDDCCC [ICC-Idaho Corr. Ctr.]	S-S Direct Remit	IntraLata	385	9,514
IDDCCC [ICC-Idaho Corr. Ctr.]	Debit	Local	3,084	53,576
IDDCCC [ICC-Idaho Corr. Ctr.]	Free	Local	1,189	6,296
IDDCCC [ICC-Idaho Corr. Ctr.]	Free	Local	4,024	21,057
IDDCCC [ICC-Idaho Corr. Ctr.]	S-S Collect	Local	18,475	437,499
IDDCCC [ICC-Idaho Corr. Ctr.]	S-S Collect	Local	44,471	989,202
IDDCCC [ICC-Idaho Corr. Ctr.]	S-S Direct Remit	Local	177	4,852
IDDCCC [ICC-Idaho Corr. Ctr.]	S-S Direct Remit	Local	292	8,145
			121,952	2,421,440

IDDCCI [ICI-Idaho Corr. Inst.]	S-S Collect	Canada	81	1,025
IDDCCI [ICI-Idaho Corr. Inst.]	Debit	InterLata\IntraState	576	6,623

IDDCCI [ICI-Idaho Corr. Inst.]	Free	InterLata\IntraState	717	3,723
IDDCCI [ICI-Idaho Corr. Inst.]	Free	InterLata\IntraState	822	3,978
IDDCCI [ICI-Idaho Corr. Inst.]	S-S Collect	InterLata\IntraState	3,101	54,497
IDDCCI [ICI-Idaho Corr. Inst.]	S-S Collect	InterLata\IntraState	10,643	187,459
IDDCCI [ICI-Idaho Corr. Inst.]	S-S Direct Remit	InterLata\IntraState	27	492
IDDCCI [ICI-Idaho Corr. Inst.]	S-S Direct Remit	InterLata\IntraState	122	1,796
IDDCCI [ICI-Idaho Corr. Inst.]	Operator Assist	International	13	17
IDDCCI [ICI-Idaho Corr. Inst.]	Operator-Asst	International	14	77
IDDCCI [ICI-Idaho Corr. Inst.]	Operator-Asst	International	35	131
IDDCCI [ICI-Idaho Corr. Inst.]	Debit	InterState\InterLata	178	1,689
IDDCCI [ICI-Idaho Corr. Inst.]	Free	InterState\InterLata	2	6
IDDCCI [ICI-Idaho Corr. Inst.]	Free	InterState\InterLata	11	25
IDDCCI [ICI-Idaho Corr. Inst.]	S-S Collect	InterState\InterLata	1,775	29,510
IDDCCI [ICI-Idaho Corr. Inst.]	S-S Collect	InterState\InterLata	3,942	62,573
IDDCCI [ICI-Idaho Corr. Inst.]	S-S Direct Remit	InterState\InterLata	37	844
IDDCCI [ICI-Idaho Corr. Inst.]	S-S Direct Remit	InterState\InterLata	114	1,952
IDDCCI [ICI-Idaho Corr. Inst.]	Debit	IntraLata	874	12,902
IDDCCI [ICI-Idaho Corr. Inst.]	Free	IntraLata	349	2,045
IDDCCI [ICI-Idaho Corr. Inst.]	Free	IntraLata	330	1,593
IDDCCI [ICI-Idaho Corr. Inst.]	S-S Collect	IntraLata	3,396	62,268
IDDCCI [ICI-Idaho Corr. Inst.]	S-S Collect	IntraLata	9,069	161,185
IDDCCI [ICI-Idaho Corr. Inst.]	Debit	Local	18	216
IDDCCI [ICI-Idaho Corr. Inst.]	Free	Local	2	9
IDDCCI [ICI-Idaho Corr. Inst.]	S-S Collect	Local	1,877	40,501
IDDCCI [ICI-Idaho Corr. Inst.]	S-S Collect	Local	2,675	53,273
			40,800	690,409

IDDCMS [MSI-Idaho Max Sec Inst.]	Debit	Canada	1	4
IDDCMS [MSI-Idaho Max Sec Inst.]	S-S Collect	Canada	37	984
IDDCMS [MSI-Idaho Max Sec Inst.]	Debit	InterLata\IntraState	172	2,474
IDDCMS [MSI-Idaho Max Sec Inst.]	Free	InterLata\IntraState	351	8,818
IDDCMS [MSI-Idaho Max Sec Inst.]	Free	InterLata\IntraState	518	13,748
IDDCMS [MSI-Idaho Max Sec Inst.]	S-S Collect	InterLata\IntraState	643	14,619
IDDCMS [MSI-Idaho Max Sec Inst.]	S-S Collect	InterLata\IntraState	1,966	49,938
IDDCMS [MSI-Idaho Max Sec Inst.]	Debit	International	2	18
IDDCMS [MSI-Idaho Max Sec Inst.]	Operator Assist	International	275	4,095
IDDCMS [MSI-Idaho Max Sec Inst.]	Operator-Asst	International	131	1,290
IDDCMS [MSI-Idaho Max Sec Inst.]	Operator-Asst	International	245	1,756

IDDCMS [MSI-Idaho Max Sec Inst.]	Debit	InterState\InterLata	252	1,936
IDDCMS [MSI-Idaho Max Sec Inst.]	Free	InterState\InterLata	34	272
IDDCMS [MSI-Idaho Max Sec Inst.]	Free	InterState\InterLata	65	873
IDDCMS [MSI-Idaho Max Sec Inst.]	S-S Collect	InterState\InterLata	1,193	26,207
IDDCMS [MSI-Idaho Max Sec Inst.]	S-S Collect	InterState\InterLata	2,649	50,485
IDDCMS [MSI-Idaho Max Sec Inst.]	S-S Direct Remit	InterState\InterLata	33	868
IDDCMS [MSI-Idaho Max Sec Inst.]	S-S Direct Remit	InterState\InterLata	74	2,003
IDDCMS [MSI-Idaho Max Sec Inst.]	Debit	IntraLata	1,796	36,475
IDDCMS [MSI-Idaho Max Sec Inst.]	Free	IntraLata	94	809
IDDCMS [MSI-Idaho Max Sec Inst.]	Free	IntraLata	174	1,445
IDDCMS [MSI-Idaho Max Sec Inst.]	S-S Collect	IntraLata	2,179	52,994
IDDCMS [MSI-Idaho Max Sec Inst.]	S-S Collect	IntraLata	6,109	154,554
IDDCMS [MSI-Idaho Max Sec Inst.]	S-S Direct Remit	IntraLata	47	1,047
IDDCMS [MSI-Idaho Max Sec Inst.]	Debit	Local	2,079	48,559
IDDCMS [MSI-Idaho Max Sec Inst.]	Free	Local	794	10,236
IDDCMS [MSI-Idaho Max Sec Inst.]	Free	Local	2,868	27,457
IDDCMS [MSI-Idaho Max Sec Inst.]	S-S Collect	Local	5,536	164,706
IDDCMS [MSI-Idaho Max Sec Inst.]	S-S Collect	Local	13,674	394,147
			43,991	1,072,817

IDDCNI [NIC-North Idaho CI]	S-S Collect	Canada	31	823
IDDCNI [NIC-North Idaho CI]	Debit	InterLata\IntraState	960	11,556
IDDCNI [NIC-North Idaho CI]	Free	InterLata\IntraState	1,918	6,879
IDDCNI [NIC-North Idaho CI]	Free	InterLata\IntraState	2,266	6,284
IDDCNI [NIC-North Idaho CI]	S-S Collect	InterLata\IntraState	7,268	134,899
IDDCNI [NIC-North Idaho CI]	S-S Collect	InterLata\IntraState	22,220	384,303
IDDCNI [NIC-North Idaho CI]	S-S Direct Remit	InterLata\IntraState	21	448
IDDCNI [NIC-North Idaho CI]	S-S Direct Remit	InterLata\IntraState	158	3,527
IDDCNI [NIC-North Idaho CI]	Operator Assist	International	26	73
IDDCNI [NIC-North Idaho CI]	Operator-Asst	International	47	149
IDDCNI [NIC-North Idaho CI]	Debit	InterState\InterLata	72	614
IDDCNI [NIC-North Idaho CI]	Free	InterState\InterLata	29	61
IDDCNI [NIC-North Idaho CI]	Free	InterState\InterLata	47	131
IDDCNI [NIC-North Idaho CI]	S-S Collect	InterState\InterLata	1,299	20,915
IDDCNI [NIC-North Idaho CI]	S-S Collect	InterState\InterLata	3,391	51,530
IDDCNI [NIC-North Idaho CI]	S-S Direct Remit	InterState\InterLata	30	799
IDDCNI [NIC-North Idaho CI]	S-S Direct	InterState\InterLata	37	781

	Remit			
IDDCNI [NIC-North Idaho CI]	Debit	IntraLata	69	846
IDDCNI [NIC-North Idaho CI]	Free	IntraLata	20	38
IDDCNI [NIC-North Idaho CI]	Free	IntraLata	37	88
IDDCNI [NIC-North Idaho CI]	S-S Collect	IntraLata	140	2,096
IDDCNI [NIC-North Idaho CI]	S-S Collect	IntraLata	867	14,469
IDDCNI [NIC-North Idaho CI]	Debit	Local	15	123
IDDCNI [NIC-North Idaho CI]	Free	Local	31	91
IDDCNI [NIC-North Idaho CI]	S-S Collect	Local	2	15
IDDCNI [NIC-North Idaho CI]	S-S Collect	Local	75	1,301

41,076 642,839

IDDCPW [PWC-Pocatello Women CC]	Debit	InterLata\IntraState	218	2,494
IDDCPW [PWC-Pocatello Women CC]	Free	InterLata\IntraState	85	495
IDDCPW [PWC-Pocatello Women CC]	Free	InterLata\IntraState	73	540
IDDCPW [PWC-Pocatello Women CC]	S-S Collect	InterLata\IntraState	716	9,499
IDDCPW [PWC-Pocatello Women CC]	S-S Collect	InterLata\IntraState	1,869	29,013
IDDCPW [PWC-Pocatello Women CC]	Operator Assist	International	3	5
IDDCPW [PWC-Pocatello Women CC]	Operator-Asst	International	16	84
IDDCPW [PWC-Pocatello Women CC]	Operator-Asst	International	32	279
IDDCPW [PWC-Pocatello Women CC]	Debit	InterState\InterLata	164	1,739
IDDCPW [PWC-Pocatello Women CC]	Free	InterState\InterLata	8	31
IDDCPW [PWC-Pocatello Women CC]	Free	InterState\InterLata	8	65
IDDCPW [PWC-Pocatello Women CC]	S-S Collect	InterState\InterLata	1,130	17,879
IDDCPW [PWC-Pocatello Women CC]	S-S Collect	InterState\InterLata	2,872	42,740
IDDCPW [PWC-Pocatello Women CC]	S-S Direct Remit	InterState\InterLata	49	1,055
IDDCPW [PWC-Pocatello Women CC]	S-S Direct Remit	InterState\InterLata	74	1,073
IDDCPW [PWC-Pocatello Women CC]	Debit	IntraLata	1,376	18,519
IDDCPW [PWC-Pocatello Women CC]	Free	IntraLata	347	1,988
IDDCPW [PWC-Pocatello Women CC]	Free	IntraLata	428	2,169
IDDCPW [PWC-Pocatello Women CC]	S-S Collect	IntraLata	3,673	55,775
IDDCPW [PWC-Pocatello Women CC]	S-S Collect	IntraLata	9,891	159,188
IDDCPW [PWC-Pocatello Women CC]	S-S Direct Remit	IntraLata	52	1,280
IDDCPW [PWC-Pocatello Women CC]	S-S Direct Remit	IntraLata	15	336
IDDCPW [PWC-Pocatello Women CC]	Debit	Local	1,494	18,318
IDDCPW [PWC-Pocatello Women CC]	Free	Local	91	557
IDDCPW [PWC-Pocatello Women CC]	Free	Local	434	2,413
IDDCPW [PWC-Pocatello Women CC]	S-S Collect	Local	2,463	48,259
IDDCPW [PWC-Pocatello Women CC]	S-S Collect	Local	6,315	113,115

IDDCPW [PWC-Pocatello Women CC]	S-S Direct Remit	Local	32	873
IDDCPW [PWC-Pocatello Women CC]	S-S Direct Remit	Local	98	2,637

34,026 532,418

IDDCSA [SAW-St. Anthony Work Camp]	S-S Collect	Canada	16	359
IDDCSA [SAW-St. Anthony Work Camp]	Debit	InterLata\IntraState	119	1,039
IDDCSA [SAW-St. Anthony Work Camp]	Free	InterLata\IntraState	23	119
IDDCSA [SAW-St. Anthony Work Camp]	Free	InterLata\IntraState	5	24
IDDCSA [SAW-St. Anthony Work Camp]	S-S Collect	InterLata\IntraState	88	1,523
IDDCSA [SAW-St. Anthony Work Camp]	S-S Collect	InterLata\IntraState	319	5,489
IDDCSA [SAW-St. Anthony Work Camp]	Debit	International	1	29
IDDCSA [SAW-St. Anthony Work Camp]	Operator Assist	International	24	62
IDDCSA [SAW-St. Anthony Work Camp]	Operator-Asst	International	1	1
IDDCSA [SAW-St. Anthony Work Camp]	Debit	InterState\InterLata	118	1,098
IDDCSA [SAW-St. Anthony Work Camp]	Free	InterState\InterLata	19	197
IDDCSA [SAW-St. Anthony Work Camp]	Free	InterState\InterLata	49	680
IDDCSA [SAW-St. Anthony Work Camp]	S-S Collect	InterState\InterLata	380	6,355
IDDCSA [SAW-St. Anthony Work Camp]	S-S Collect	InterState\InterLata	850	13,612
IDDCSA [SAW-St. Anthony Work Camp]	S-S Direct Remit	InterState\InterLata	1	24
IDDCSA [SAW-St. Anthony Work Camp]	S-S Direct Remit	InterState\InterLata	5	121
IDDCSA [SAW-St. Anthony Work Camp]	Debit	IntraLata	1,578	27,269
IDDCSA [SAW-St. Anthony Work Camp]	Free	IntraLata	101	358
IDDCSA [SAW-St. Anthony Work Camp]	Free	IntraLata	112	422
IDDCSA [SAW-St. Anthony Work Camp]	S-S Collect	IntraLata	1,538	30,798
IDDCSA [SAW-St. Anthony Work Camp]	S-S Collect	IntraLata	4,376	77,721
IDDCSA [SAW-St. Anthony Work Camp]	S-S Direct Remit	IntraLata	11	283
IDDCSA [SAW-St. Anthony Work Camp]	Debit	Local	1,527	26,868
IDDCSA [SAW-St. Anthony Work Camp]	Free	Local	11	65
IDDCSA [SAW-St. Anthony Work Camp]	Free	Local	67	345
IDDCSA [SAW-St. Anthony Work Camp]	S-S Collect	Local	852	16,015
IDDCSA [SAW-St. Anthony Work Camp]	S-S Collect	Local	2,436	44,480
IDDCSA [SAW-St. Anthony Work Camp]	S-S Direct Remit	Local	14	210
IDDCSA [SAW-St. Anthony Work Camp]	S-S Direct Remit	Local	17	257

14,658 255,823

IDDCSC [ISC-Idaho State CI]	S-S Collect	Canada	23	474
IDDCSC [ISC-Idaho State CI]	Debit	InterLata\IntraState	305	3,874

IDDCSC [ISC-Idaho State CI]	Free	InterLata\IntraState	639	3,215
IDDCSC [ISC-Idaho State CI]	Free	InterLata\IntraState	764	3,155
IDDCSC [ISC-Idaho State CI]	S-S Collect	InterLata\IntraState	2,059	35,644
IDDCSC [ISC-Idaho State CI]	S-S Collect	InterLata\IntraState	7,228	114,721
IDDCSC [ISC-Idaho State CI]	Debit	International	15	176
IDDCSC [ISC-Idaho State CI]	Operator Assist	International	618	6,766
IDDCSC [ISC-Idaho State CI]	Operator-Asst	International	461	2,905
IDDCSC [ISC-Idaho State CI]	Operator-Asst	International	868	7,489
IDDCSC [ISC-Idaho State CI]	Debit	InterState\InterLata	292	2,391
IDDCSC [ISC-Idaho State CI]	Free	InterState\InterLata	79	319
IDDCSC [ISC-Idaho State CI]	Free	InterState\InterLata	127	461
IDDCSC [ISC-Idaho State CI]	S-S Collect	InterState\InterLata	4,099	67,214
IDDCSC [ISC-Idaho State CI]	S-S Collect	InterState\InterLata	9,639	143,864
IDDCSC [ISC-Idaho State CI]	S-S Direct Remit	InterState\InterLata	163	3,363
IDDCSC [ISC-Idaho State CI]	S-S Direct Remit	InterState\InterLata	489	9,290
IDDCSC [ISC-Idaho State CI]	Debit	IntraLata	2,976	42,709
IDDCSC [ISC-Idaho State CI]	Free	IntraLata	437	2,170
IDDCSC [ISC-Idaho State CI]	Free	IntraLata	928	4,337
IDDCSC [ISC-Idaho State CI]	S-S Collect	IntraLata	9,754	183,207
IDDCSC [ISC-Idaho State CI]	S-S Collect	IntraLata	28,422	506,532
IDDCSC [ISC-Idaho State CI]	S-S Direct Remit	IntraLata	166	4,237
IDDCSC [ISC-Idaho State CI]	S-S Direct Remit	IntraLata	593	14,435
IDDCSC [ISC-Idaho State CI]	Debit	Local	4,525	73,669
IDDCSC [ISC-Idaho State CI]	Free	Local	2,170	10,599
IDDCSC [ISC-Idaho State CI]	Free	Local	8,435	36,846
IDDCSC [ISC-Idaho State CI]	S-S Collect	Local	20,892	446,232
IDDCSC [ISC-Idaho State CI]	S-S Collect	Local	55,524	1,149,424
IDDCSC [ISC-Idaho State CI]	S-S Direct Remit	Local	172	3,862
IDDCSC [ISC-Idaho State CI]	S-S Direct Remit	Local	263	5,195

163,125 2,888,775

IDDCSI [SIC-South Idaho CI]	Debit	Canada	1	9
IDDCSI [SIC-South Idaho CI]	S-S Collect	Canada	14	267
IDDCSI [SIC-South Idaho CI]	Debit	InterLata\IntraState	240	2,978
IDDCSI [SIC-South Idaho CI]	Free	InterLata\IntraState	312	2,063
IDDCSI [SIC-South Idaho CI]	Free	InterLata\IntraState	115	506
IDDCSI [SIC-South Idaho CI]	S-S Collect	InterLata\IntraState	792	14,037

IDDCSI [SIC-South Idaho CI]	S-S Collect	InterLata\IntraState	2,506	38,833
IDDCSI [SIC-South Idaho CI]	Operator Assist	International	237	839
IDDCSI [SIC-South Idaho CI]	Operator-Asst	International	67	127
IDDCSI [SIC-South Idaho CI]	Operator-Asst	International	225	964
IDDCSI [SIC-South Idaho CI]	Debit	InterState\InterLata	367	3,385
IDDCSI [SIC-South Idaho CI]	S-S Collect	InterState\InterLata	2,351	39,413
IDDCSI [SIC-South Idaho CI]	S-S Collect	InterState\InterLata	3,563	55,374
IDDCSI [SIC-South Idaho CI]	S-S Direct Remit	InterState\InterLata	17	386
IDDCSI [SIC-South Idaho CI]	S-S Direct Remit	InterState\InterLata	78	1,615
IDDCSI [SIC-South Idaho CI]	Debit	IntraLata	2,944	45,574
IDDCSI [SIC-South Idaho CI]	Free	IntraLata	239	830
IDDCSI [SIC-South Idaho CI]	Free	IntraLata	214	1,415
IDDCSI [SIC-South Idaho CI]	S-S Collect	IntraLata	4,095	73,971
IDDCSI [SIC-South Idaho CI]	S-S Collect	IntraLata	10,764	191,272
IDDCSI [SIC-South Idaho CI]	S-S Direct Remit	IntraLata	35	742
IDDCSI [SIC-South Idaho CI]	S-S Direct Remit	IntraLata	91	1,389
IDDCSI [SIC-South Idaho CI]	Debit	Local	3,300	52,922
IDDCSI [SIC-South Idaho CI]	Free	Local	515	1,994
IDDCSI [SIC-South Idaho CI]	Free	Local	2,031	7,055
IDDCSI [SIC-South Idaho CI]	S-S Collect	Local	11,286	250,148
IDDCSI [SIC-South Idaho CI]	S-S Collect	Local	22,342	456,591
IDDCSI [SIC-South Idaho CI]	S-S Direct Remit	Local	67	1,341
IDDCSI [SIC-South Idaho CI]	S-S Direct Remit	Local	174	3,918

68,982 1,249,958