

INMATE PHONE - Dialing Instructions / INSTRUCCIONES PARA LLAMAR

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| <ul style="list-style-type: none"> • Pick up phone • For English press 1 • For collect/Prepaid calls dial 0 • For Debit Calls dial 1 (commissary purchase) • Enter 6 digit + 4 digit PIN (If ID is only 5 digits enter 0 + ID) • Enter 10 digit number you are calling (XXX) XXX-XXXX • At the prompt, state your name (clearly) • Wait for your call to process (call may take up to 1 minute to connect) • Both parties will hear a message that the call is subject to monitoring and recording | <ul style="list-style-type: none"> • Levante el telefono • Para Espanol oprima 2 • Para llamadas por cobrar y prepagadas marque el 0 • Para una llamada debito marque el 1 (compra comisario) • Marque los 6 digitos de identificacion + los 4 de pin (10 digitos total) • Marque la area de codigo + numero de telefono • En el aviso indica su nombre claramente • Espere mientras su llamada se procesa (la llamada puede tomar hasta un minuto para conectar) • Las dos personas oiran un mensaje que la llamada es sujeto a ser monitorada y grabada |
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CALLS ARE SUBJECT TO MONITORING AND RECORDING
(EXCLUDING CALLS TO ATTORNEYS)

LLAMADA SON SUJETO A SER MONITORADAS Y GRABADAS
(NO SE INCLUYE LAS LLAMADAS A ABOGADOS)

Speed Dial	Special Numbers Description	International Dialing	Llamadas Para Internacional
21#	Idaho Care Line	Must be done using Debit (1)	Debe ser hecho usando el debito (1)
95#	PREA	After Entering your ID and PIN then enter in the International number	Despues de incorporar su ID y PIN entonces entre en el numero
56#	Mexican Consulate	011+Contry Code+Number	011+Código de Contry+numero de telefono

Debit Rates / Tarifas de Llamada Debito (comisario)

Local / IntraLATA / InterLATA / IntraState: \$3.40 (30 minute call limit), taxes included
 InterState: \$3.40 (30 minute call limit), taxes included
 Canada: \$3.40 (30 minute call limit), taxes included
 International: \$5.00 plus \$1.00 for each minute, taxes included

Daily Dial (prepaid) / Para - Daily Dial (prepagada)

Local / IntraLATA / InterLATA / IntraState: \$3.60 (30 minute call limit), plus taxes
 InterState / Canada: \$3.60 plus \$0.80 for each minute, plus taxes

Collect Call Rates / Tarifas Para Llamadas Por Cobrar

Local / IntraLATA / InterLATA / IntraState: \$3.80 (30 minute call limit), plus taxes
 InterState / Canada: \$3.80 plus \$0.85 for each minute, plus taxes

**FRIENDS AND FAMILIES WITH LOCKED NUMBERS OR BILLING PROBLEMS SHOULD CALL / LOS AMIGOS Y FAMILIARES CON
 PROBLEMAS CON SU CUENTA QUE LLAMEN A: (888) 288-9879**

For Daily Dial (prepaid) inquiries call / Para - Daily Dial (prepagada) indagaciones llame: (800) 786-8521 or www.pcsdailydial.com
 PCS, 11859 Wilshire Blvd Suite 600, Los Angeles, CA 90025
 Consumer Assistance Section, Idaho Public Utilities Commission, PO Box 83720, Boise, Idaho 83720-0074, (208) 334-0369

Prior to March 2010
Debit interstate and
Canada Rates were
\$3.40 plus \$0.75/minute
taxes included.

in March of 2010
rates were dropped to just
\$3.⁹⁹ for these calls.