



RI Purchase Agreement Amendment Report

STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS
ONE CAPITOL HILL
PROVIDENCE RI 02908

GLOBAL TEL LINK CORP
2609 CAMERON ST
MOBILE, AL 36607
United States

Amendment Date: 25-SEP-15
Original Award Date: 21-SEP-07
Buyer: D.Cadoret
Phone #:
FOB: Destination
Terms: NET 30
Vendor # 30800

S H I P T O	DOC BUSINESS OFFICE 39 HOWARD AVENUE CRANSTON, RI 02920 United States	Change Order Number 7 Award Number 3048404 Effective Period 20-SEP-07 - 20-MAR-16	I N V O I C E	DOC BUSINESS OFFICE 39 HOWARD AVENUE CRANSTON, RI 02920 United States
	INMATE PHONE SYSTEM - DOC			

Description			Bid Number	Change Order Req#	
INMATE PHONE SYSTEM - DOC				DOC-DW-295	
Line #	Code	Class-Item	Quantity	Unit	Unit Price
		CHANGE TO PO #3048404 DATED 9/21/07 CHANGE EFFECTIVE PERIOD: FROM: 9/20/07 - 9/20/15 TO: 9/20/07 - 3/20/16 DATE EXTENSION TO ALLOW FOR NEW BID (7549062) TO BE AWARDED AGENCY CONTACT PERSON: DOT.WIENCIS - (401) 462-5161			

E-mailed to Lindsay, D. Collins 9-28-15 DW

RECEIVED
SEP 30 2015
BUSINESS OFFICE

AGENCY

STATE PURCHASING AGENT
Nancy R. McIntyre
Nancy R. McIntyre

This Notice of Award/Purchase Order is issued in accordance with the specific requirements described herein and the State's Purchasing Regulations and General Conditions of Purchase, copies of which are available at www.purchasing.state.ri.gov. Delivery of goods or services as described herein shall be deemed acceptance of these requirements.



STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS
DEPARTMENT OF CORRECTIONS

CONTRACT AMENDMENT

This agreement with the State of Rhode Island, Department of Corrections (DOC) and Global Tel Link (GTL) (collectively referred to as "the parties") is an amendment to Purchase Order Award 3048404 for the inmate telephone system and the original Contractual Agreement between the parties ending 9/20/15. This Amendment is an agreement to extend Purchase Order Award 3048404 for the time period of 9/21/15 to 3/20/16 in accordance with the provisions of the original contract.

The total dollar value of this amendment will be \$0 and Global Tel Link (GTL) will continue to provide the services outlined in RFP/LOI #1752. All other agreement commitments will remain in effect unless further amended in writing by mutual agreement.

This agreement will be valid only upon the issuance of an official change order from the State of Rhode Island, Division of Purchases.

IN WITNESS THEREOF, the parties hereto have caused this agreement to be executed by their duly authorized representatives, within the parameters identified above.

For the Contractor:

By: [Signature]
Signature of Officer or Delegated Official

Date: 9/3/15

Jeffrey L. Haidinger
Name, Printed or Typed

Title: President + COO

For the State of Rhode Island, Department of Corrections:

By: A.T. Wall
Ashbel T. Wall, II
Director

Date: 9/9/15

REVIEWED BY:

Contract Administrator

[Signature]

Notice of Contract Purchase Agreement



State Of Rhode Island and Providence Plantations
Department of Administration
Division of Purchases
One Capitol Hill
Providence, RI 02908-5860

V E N D O R	GLOBAL TEL*LINK CORP 2609 CAMERON ST MOBILE, AL 36607 United States
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INMATE PHONE SYSTEM - DOC	
Award Number	3048404
Revision Number	8
Effective Period	20-SEP-2007 - 30-SEP-2016
Approved PO Date	12-JUL-2016
Vendor Number	30800

S H I P T O	DOC BUSINESS OFFICE 39 HOWARD AVENUE CRANSTON, RI 02920 United States
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Type of Requisition	*OTHER
Requisition Number	1034224
Change Order Requisition Number	DOC-DW-295
Solicitation Number	7003587
Freight	Paid
Payment Terms	NET 30
Buyer	Cadoret, David
Requester Name	
Work Telephone	

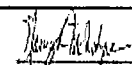
This Purchase Order is issued pursuant to and in accordance with the terms and conditions of the solicitation and applicable federal, state, and local law, including the State of Rhode Island's purchasing regulations, available at www.purchasing.ri.gov.

CHANGE TO PO #3048404 DATED 9/21/07

CHANGE EFFECTIVE PERIOD:
 FROM: 9/20/07 - 3/20/16
 TO: 9/20/07 - 9/20/16

DATE EXTENSION TO ALLOW FOR NEW BID (7549062) TO BE AWARDED.

AGENCY CONTACT PERSON:
 DOT WIENCIS - (401) 462-5161

<p>INVOICE TO</p> <p>The State of Rhode Island accepts electronic invoices via its supplier portal. To register and submit electronic invoices, visit the supplier portal at http://controller.admin.ri.gov/iSupplier/isup/index.php</p> <p>To submit paper invoices, mail to: Department of Administration Controller, One Capitol Hill, 4th Floor, Providence 02908.</p>	<p>STATE PURCHASING AGENT</p>  Nancy R. McIntyre
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STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS
DEPARTMENT OF CORRECTIONS

CONTRACT AMENDMENT

This agreement with the State of Rhode Island, Department of Corrections (DOC) and Global Tel Link (GTL) (collectively referred to as "the parties") is an amendment to **Purchase Order Award 3048404** for the inmate telephone system and the original Contractual Agreement between the parties ending 3/20/16. This Amendment is an agreement to extend **Purchase Order Award 3048404** for the time period of 3/21/16 to 9/20/16 in accordance with the provisions of the original contract, except for rate adjustments mandated by the Federal Communications Commission (FCC) rulings set forth in December 2015. The new rates are outlined on Attachment #1 to this contract amendment.

The total dollar value of this amendment will be \$0 and Global Tel Link (GTL) will continue to provide the services outlined in **RFP/LOI #1752**. All other agreement commitments will remain in effect unless further amended in writing by mutual agreement.

This agreement will be valid only upon the issuance of an official change order from the State of Rhode Island, Division of Purchases.

IN WITNESS THEREOF, the parties hereto have caused this agreement to be executed by their duly authorized representatives, within the parameters identified above.

For the Contractor:

By: [Signature] Date: 3/7/16
Signature of Officer or Delegated Official

JEFFREY D. HAIDINGER Title: PRESIDENT/CFO
Name, Printed or Typed

For the State of Rhode Island, Department of Corrections:

By: A. T. Wall Date: 3/7/16
Ashbel T. Wall, II
Director

REVIEWED BY:

Contract Administrator [Signature]

Rhode Island Department of Corrections

Inmate Telephone System Rate Changes

The following telephone rate adjustments apply to the contract extension for Purchase Order Award #3048404 between Rhode Island Department of Correction (RIDOC) and Global Tel*Link (GTL) in order to bring charges and fees into compliance with the December 2015 Federal Communications Commission (FCC) rulings governing inmate telephone system usage.

Applicable fees for Inmate Telephone System users:

Automated payment fees	\$3.00 per use
Live agent fee, i.e., phone payment, account set up with optional use of a live operator.	\$5.95 per use
Paper bill statement fees (no charge for Electronic bills/statements).	\$2.00 per use
Per minute calling rates	\$.047 per minute (no flat rates; no surcharges)

Notice of Blanket Purchase Agreement



State Of Rhode Island and Providence Plantations
Department of Administration
Division of Purchases
One Capitol Hill
Providence, RI 02908-5860

V E N D O R	GLOBAL TEL*LINK CORP 2609 CAMERON ST MOBILE, AL 36607 United States
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S H I P T O	DOC BUSINESS OFFICE 39 HOWARD AVENUE CRANSTON, RI 02920 United States
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INMATE PHONE SYSTEM - DOC	
Award Number	3048404
Revision Number	9
Effective Period	20-SEP-2007 - 20-MAR-2017
Approved PO Date	06-OCT-2016
Vendor Number	30800

Type of Requisition	*OTHER
Requisition Number	1034224
Change Order Requisition Number	DOC-DW-295
Solicitation Number	7003587
Freight	Paid
Payment Terms	NET 30
Buyer	Cadoret, David
Requester Name	-
Work Telephone	

This Purchase Order is issued pursuant to and in accordance with the terms and conditions of the solicitation and applicable federal, state, and local law, including the State of Rhode Island's purchasing regulations, available at www.purchasing.ri.gov.

CHANGE TO PO #3048404 DATED 9/21/07

CHANGE EFFECTIVE PERIOD:

FROM: 9/20/07 - 3/20/16

TO: 9/20/07 - 9/20/16

DATE EXTENSION TO ALLOW FOR NEW BID (7549062) TO BE AWARDED.

AGENCY CONTACT PERSON:

DOT WIENCIS - (401) 462-5161

CHANGE TO PO #3048404 DATED 9/21/07

CHANGE EFFECTIVE PERIOD:

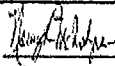
FROM: 9/20/07 - 9/20/16

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To submit paper invoices, mail to: Department of Administration Controller, One Capitol Hill, 4th Floor, Providence 02908.

STATE PURCHASING AGENT


Nancy R. McIntyre

TO: 9/20/07 - 3/20/17

DATE EXTENSION TO ALLOW FOR NEW BID (7549062) TO BE EVALUATED AND AWARDED.

AGENCY CONTACT PERSON:
DOT WIENCIS - (401) 462-5161

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STATE PURCHASING AGENT



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DEPARTMENT OF CORRECTIONS

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For the Contractor:

By: [Signature] Date: 8/30/16
Signature of Officer or Delegated Official

Jeffrey B. Haidinger Title: President + COO
Name, Printed or Typed

For the State of Rhode Island, Department of Corrections:

By: A.T. Wall II Date: 8/31/16
Ashbel T. Wall, II
Director

REVIEWED BY:

Contract Administrator [Signature]



OFFICIAL NOTICE

Rhode Island Department of
Corrections Inmate Calling Rates

Call rates are effective on March 17, 2016. The rates do not include applicable federal, state or local taxes or regulatory fees.

**All Calls are a flat
\$0.047 Per Minute plus
Applicable Tax**

Customer Service Information

AdvancePay Accounts: (800) 483-8314

Website: www.connectnetwork.com

Hours of Operation: Monday-Friday, 7am to 11pm, Central
Saturday and Sunday, 8am to 7pm, Central

ADVANCE PAY

information

A Service for Family and Friends

Family members and friends of inmates are given the option of setting up prepaid calling accounts using credit cards, checks, money orders or Western Union. Calls that may otherwise be blocked are now completed through GTL's AdvancePay program.

How Does It Work?

AdvancePay allows inmates to call your telephone number without the restrictions of standard billing. When an inmate attempts to dial a blocked number, the inmate is placed on hold and AdvancePay will provide the option to the called party to set up a prepaid account. After the prepaid account is established, collect calls to the telephone number may be placed up to the prepaid amount in the account. After the amount of money is used, the system will prompt the user to add funds to their AdvancePay account.

Benefits:

Customers can rest assured that collect call charges will not reach an excessive amount. When funds on a prepaid account are low, an automated system will contact customers with the option to add more money to their AdvancePay account. All transactions occur in real time. When an inmate places a call to a number set up as prepaid, funds are deducted from the AdvancePay account as soon as the call is complete.



The AdvancePay Service Department is ready to answer all billing related questions. Toll free: 1-866-230-7761 Hours of operation: Monday - Friday, 7am to 11 pm, Saturday and Sunday, 8am to 7pm CST Website: www.GTL.net

How to avoid disconnection!

Helpful tips to avoid calls from inmates from being disconnected:

- 1 DON'T attempt a 3-way call
- 2 DON'T try to transfer the call
- 3 DON'T put the inmate on hold
- 4 DON'T use or answer "call waiting"
- 5 DON'T press numbers on the touch tone pad during the call (inmate phone or called phone)
- 6 DON'T stop the conversation for any length of time, even short pauses may result in disconnect

Once a number has been blocked, only the person the number is listed to may unblock the number by calling:

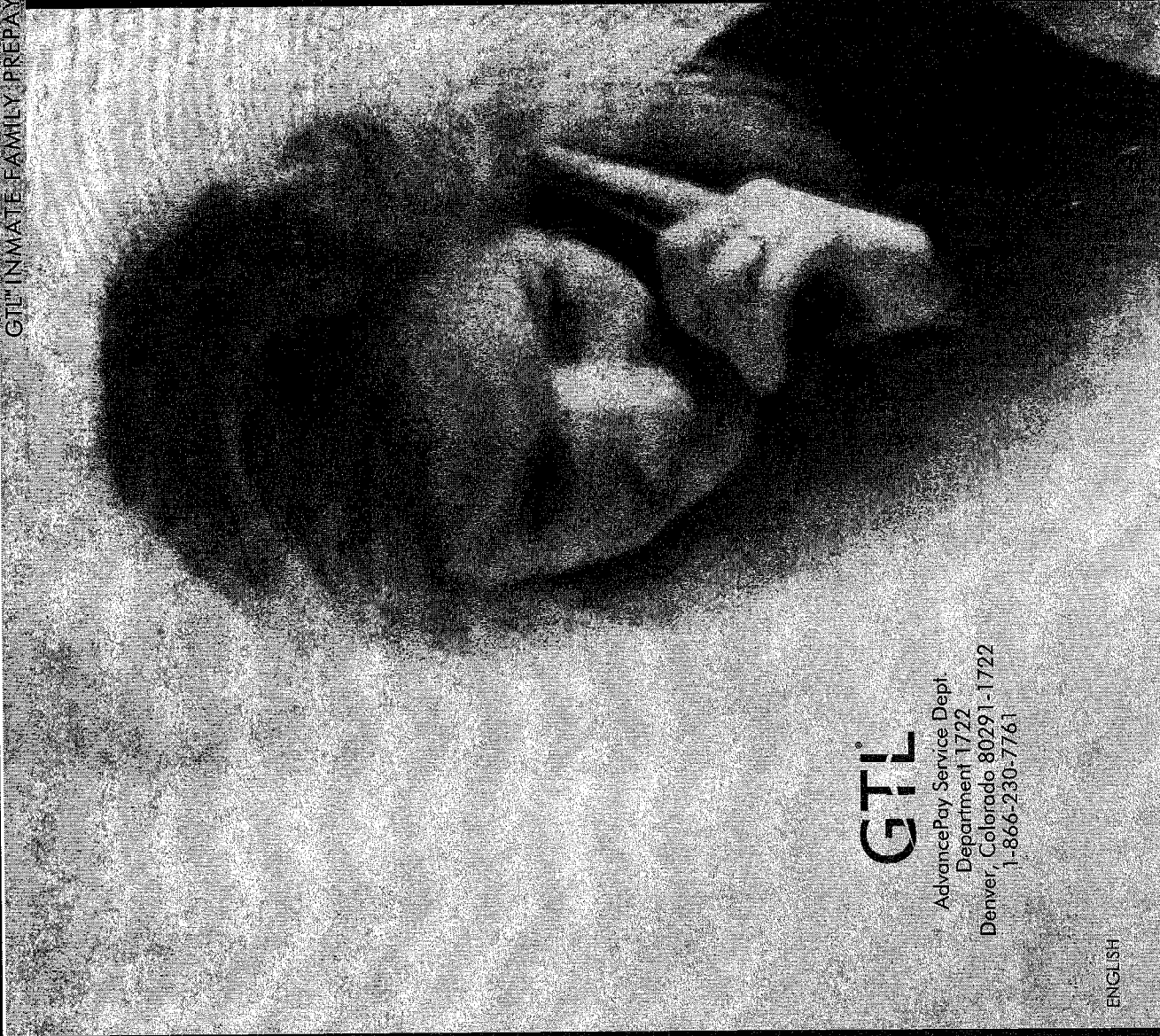
1-866-230-7761



Notice: All AdvancePay payments are subject to applicable taxes and fees. Specifications are subject to change without notice. This publication may be copied and distributed to inmates, family members, and friends.

ADVANCEPAY™

GTL™ INMATE FAMILY PREPAY



GTL

AdvancePay Service Dept.
Department 1722
Denver, Colorado 80291-1722
1-866-230-7761

ENGLISH

Frequently asked questions

How can I find out the balance of my prepaid account? Contact the GTL AdvancePay automated system at 1-800-483-8314. If you need additional assistance and want to speak to a representative you can call the Service Center at 1-866-230-7761.

Will I receive a monthly statement? Monthly statements are not mailed. Call records will be provided by request. As with all collect call types, we suggest customers keep a log of calls accepted for personal verification.

What if the inmate is released? Will I receive a refund for the remaining funds on the account? Contact the GTL AdvancePay Service Department. We require a written request to be mailed or faxed by the owner of the account for a refund. Refunds are processed within 60 business days of receipt of a written request. **Refunds must be requested within 90 days of the last call received.**

What types of credit cards are accepted? We accept Visa and MasterCard (including debit and check cards) to set up a prepaid account.

After I have used my \$25.00 or \$50.00 prepaid amount, can I cancel the prepaid account and have collect calls charged through my local telephone company? Once telephone numbers are set up as an AdvancePay account, customers are not able to switch to another form of billing.

What if the inmate hangs up before I finish making the credit card payment to set up the prepaid account? If the inmate hangs up after the credit card verification process has begun, in most cases the process will not terminate. For further verification, the customer may contact the GTL AdvancePay Service Department.

Are the collect call rates more expensive when my telephone number is set up on a prepaid account? No. AdvancePay calls are charged the same call rates as traditional collect calls. However with AdvancePay customers are provided the ability to monitor and manage their own accounts through the automation that AdvancePay provides.