Inmate Telephone System Calls to Family/Friends

Notice of New Rates Effective November 23, 2016

Please be advised that the Florida Department of Corrections has negotiated new statewide inmate telephone system rates.

The following charges have been eliminated:

- “to connect” charge on local calls of $0.50
- “to connect” charge on prepaid calls of $1.02
- “to connect” charge on collect calls of $1.20

With the elimination of these charges, new rate per minute charges have been established as defined below:

- Local per minute call rate is $.04
- Prepaid and collect per minute call rate is $0.14.

These changes are designed to provide cost savings to friends and family by focusing charges on minutes used rather than requiring an upfront fee to connect the call.