SECTION XIV RATE, BILLING AND COMMISSIONS

- 14.1 CONTRACTOR shall pay to SHERIFF compensation as follows:
- a. Fifty-nine percent (59%) commission to SHERIFF on Collect Calling;
- b. Sixty-five percent (65%) commission to SHERIFF on pre-paid or debit calling if either is implemented by the SHERIFF;

The calling rates shall be as follows, unless otherwise amended as described herein:

Type of Call	Collect Call Rate	Debit Call Rate
Local	\$2.35 surcharge 0.00 each minute	Same as collect
IntraLATA	1.75 surcharge .30 each minute	Same as collect
IntraLATA/IntraState	1.75 surcharge .30 each minute	Same as collect
InterState	3.95 surcharge .89 each minute	Same as collect

Local calls are placed within the local calling area.

IntraLATA –calls are placed within the same LATA and in state.

InterLATA/IntraState - calls that are outside the LATA and in state.

InterState – calls that are placed outside the state.

International – calls that are placed to countries other than the USA.

Any amendment to the rates must be agreed to by the SHERIFF.

14.2 Additionally, CONTRACTOR shall pay to SHERIFF the following:

- a. Special Detail Services –See paragraph 20.2
- b. System Administrator See paragraph 11.3
- c. Audits See paragraph 16.1
- d. A signing bonus of the products and services described in Exhibit F, which is attached and incorporated herein;
- e. The cost of two (2) Detention Communications positions as set forth in Paragraph 11.2.

These costs shall be paid by CONTRACTOR with no setoff against revenue or cost to SHERIFF.

SECTION XV EXPENSES

https://outlook.office365.com/owa/projection.aspx

FW: Very Important: FCC Inmate Interstate Call Rate Change

Hessler, Jeff <Jeff_Hessler@sheriff.org>

Thu 2/26/2015 5:40 PM

To:

Q 2 attachments

FCC Inmate Rate Order 13-113.docx; 09409042 AGREEMENT FULLY EXECUTED 8.26.10.pdf;

Terrence:

I think the below email string answers your question. The new rates went into effect by operation of law as set forth below. We contemplated the need for an amendment to the agreement, but it does not believe it every finalized.

From: Brady, Michael: Purchasing

Sent: Tuesday, February 11, 2014 9:22 AM

To: Hessler, Jeff

Cc: Chin-A-Young, Maureen; Costa, Irene; Fuentes, Lisa; Davison, Maria; Schlegel, Robert; Warlen, Neesa; Neely, Keith

Subject: FW: Very Important: FCC Inmate Interstate Call Rate Change

Jeff

Please see emails below and attached letter. This will most likely require an amendment to the attached agreement between Securus and BSO. See pricing on page 10.



Michael Brady Purchasing Agent II Purchasing Bureau Contracts Division 954-831-8175



www.sheriff.org

Please note that Florida has a broad public records law, and that all correspondence sent to me via email may be subject to disclosure.

From: Costa, Irene

Sent: Monday, February 10, 2014 8:57 AM

To: Brady, Michael: Purchasing; Fuentes, Lisa; Davison, Maria

Cc: Schlegel, Robert; Warlen, Neesa; Neely, Keith

Subject: FW: Very Important: FCC Inmate Interstate Call Rate Change

Importance: High

1 of 3 3/3/2015 10:09 AM

You may have received e-mail below from Securus, but I thought it best to forward.

Irene Costa, CPPO, CPPB Contract Manager Purchasing Bureau Broward Sheriff's Office Irene Costa@Sheriff.org 954-321-4748



Please note that Florida has a broad public records law and that all correspondence sent to me via email may be subject to disclosure

From: Paul Cappiello [mailto:pcappiello@securustech.net]

Sent: Sunday, February 09, 2014 8:01 PM

Subject: Very Imporatant: FCC Inmate Interstate Call Rate Change

Importance: High

All,

I've been sending out updates to all of you on this over the last few months, but I wanted to remind you that the new Interstate inmate call rates go into effect on 2/11. Please review the information below and attached from our corporate counsel. The FCC order <u>does</u> supersede any existing contract wording and the changes will be going into effect on the 11th regardless. There was a letter that was sent out to all customers but I wanted to get this to you so you can inform inmates if needed. Again, this applies only to <u>Interstate calls</u>.

As per our Corporate Counsel:

The FCC's order applies by operation of law. Securus is likely to be subject to FCC fines, and to contempt of a federal court's order, in the event we fail to implement rate caps and stop commissions on interstate calls on February 11.

The FCC order is attached.

Interstate Rates will be:

\$.0.25 cents per minute for collect calls and \$0.21 per minute for prepaid card or debit calls. No commissions will be paid on Interstate calls after the 11th as per the order.

No other rates will change and Securus will be happy to discuss option on way to recoup any lost revenues from the implementation of FCC order. (adding debit calling, AIS, raising local rates, implementing Securus Instant Pay, or any other call activities that can improve call volume.

In the interim, we will spend over \$1 Million dollars in legal fees to fight this for our facility customers. We will spend another \$1 Million+ dollars in internal costs of changing our billing system, discussing with facility customers, and training our Account Managers. Securus will spend another \$500,000+ dollars per year in FCC filings to justify our rates. .

Thank you.

2 of 3 3/3/2015 10:09 AM

Paul Cappiello

Florida Account Manager Securus Technologies, Inc. pcappiello@securustech.net Office/Cell: (954) 588-6995

www.securustech.net

Technical Support Email: technicalsupport@securustech.net

Technical Support: (866) 558-2323

Friends & Family Customer Support: (800) 844-6591



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3 of 3 3/3/2015 10:09 AM