



State of Delaware
Department of Technology and Information

Request for Proposal
INMATE/PUBLIC COIN SERVICES

Contract No. DTI-05-0001

September 22, 2004

ADDENDUM 1

- Deadline to Respond -

October 12, 2004
1:00 p.m. EDT



State of Delaware
DEPARTMENT OF TECHNOLOGY AND INFORMATION
William Penn Building
801 Silver Lake Boulevard
Dover, Delaware 19904

September 22, 2004

CONTRACT NO. DTI-05-0001

ADDENDUM 1

ALL OFFERORS:

This Addendum 1 rolls all of the changes and clarifications from the September 22, 2004 Mandatory Pre-bid meeting into this revised RFP package, included herein.

Your proposal should be based on this new document dated Sep. 22, 2004.

Please acknowledge receipt of this Addendum 1 in your proposal.

There are no other changes.

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State of Delaware
DEPARTMENT OF TECHNOLOGY AND INFORMATION
William Penn Building
801 Silver Lake Boulevard
Dover, Delaware 19904

September 22, 2004

CONTRACT NO. DTI-05-0001

ALL OFFERORS:

The enclosed packet contains a "REQUEST FOR PROPOSAL" for **INMATE/PUBLIC COIN SERVICES**. The proposal consists of the following documents:

REQUEST FOR PROPOSAL - CONTRACT NO. DTI-05-0001

- SPECIAL PROVISIONS, REQUEST FOR PROPOSAL, AND SCOPE OF WORK
- PROPOSAL REPLY SECTION
 - NO PROPOSAL REPLY FORM
 - NON-COLLUSION STATEMENT AND ACCEPTANCE
 - PROPOSAL SUMMARY
 - DEFINITIONS and GENERAL PROVISIONS

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Your proposal and the Proposal Reply Section shall be executed completely and correctly and returned in a clearly marked envelope displaying the contract number by **Tuesday, 1:00 p.m. EDT**, October 12, 2004, to be considered. **Bids shall be submitted to Department of Technology and Information, 801 Silver Lake Blvd., Dover, DE 19904.**

A mandatory pre-bid meeting has been scheduled for September 22, 2004 at 10:00 a.m. at the Department of Technology and Information, 801 Silver Lake Blvd. Dover, DE 19904 in the 1st Floor Conference Room.

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This is a mandatory meeting.

If an offeror does not attend this meeting, they shall be disqualified and shall not be considered for further evaluation.

Please review and follow the information and instructions contained in the General Provisions and this Request for Proposal. Should you need additional information, please call the following:

Michael J. Sabol, CPPB
Department of Technology and Information
William Penn Building
801 Silver Lake Boulevard
Dover, DE 19904-0370
Email: mike.sabol@state.de.us
Telephone: 302-739-9683
FAX: 302-739-6251

Any contact regarding this RFP package requiring a response should be made in writing via e-mail or hard copy mailing.

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William Penn Building
801 Silver Lake Boulevard
Dover, Delaware 19904

REQUEST FOR PROPOSAL
CONTRACT NO. DTI-05-0001

INMATE/PUBLIC COIN SERVICES

SPECIAL PROVISIONS

1. **COMPETITIVE SEALED PROPOSAL:**

It has been determined by The Secretary of The Department of Technology and Information, pursuant to **29 Dec. C. c. 69 § 6924 (a)**, that this solicitation be offered as a request for competitive sealed proposals (RFP). The use of competitive sealed bidding is not in the best interest of the State and the use of a competitive sealed proposal is necessary to:

- Conduct Oral or written discussions with offerors concerning technical and price aspects of their proposals;
- Afford offerors an opportunity to revise their proposals;
- Compare the different price, quality and contractual factors of the proposals submitted.

2. **CONTRACT REQUIREMENTS:**

This contract will be issued to cover the Inmate and Public Coin telephone services' requirements for The Department of Technology & Information (DTI) and shall be accessible to any other State Agency, School District, Political Subdivision, or Volunteer Fire Company.

3. **CONTRACT PERIOD:**

Each contractor's contract shall be valid from January 1, 2005 through December 31, 2007. Each contract may be renewed for two (2) additional one-year periods through negotiation between the contractor and DTI. Negotiation may be initiated no later than ninety (90) days prior to the termination of the current agreement.

4. **PRICES:**

Prices and/or rates shall remain firm for the term of the contract, unless further negotiations are deemed necessary by DTI.

The pricing policy that you choose to submit must address the following concerns

- a. The structure must be clear, accountable and auditable.
- b. It must cover the full spectrum of services required.
- c. Costs and compensation must be consistent with the rates established or negotiated as a result of this RFP or P.O. issued based on this contract.

5. **SHIPPING TERMS:**

F.O.B. destination; freight prepaid, as applicable.

6. **QUANTITIES:**

The attention of offerors is called to the fact that, unless stated otherwise, the quantities given in the proposal are best estimates and are given as a basis for the comparison of the proposals. Quantities ordered may be increased or decreased by any eligible agency as deemed necessary during the period of the contract.

7. **FUNDING OUT**

The issuance and continuation of this contract is contingent upon funding appropriated by the legislature. If the continuation of the contract funding is not adequately appropriated out of State or Federal funds, the contract may be terminated on the date beginning on the first fiscal year for which funds are not appropriated. DTI may terminate the contract by giving the contractor written notice of such non-appropriation. All payment obligations of DTI will cease upon the date of termination. Notwithstanding the forgoing, the State agrees:

- a. not to affect termination of the contract under this provision if funds are available for this or functionally similar services; and,
- b. that the State will use its best efforts to obtain approval of necessary funds to continue any on-going work by taking the appropriate actions to request funds to continue the contract in force.

8. **PERFORMANCE BOND REQUIREMENT:**

Performance Bond and Bid Bond waived.

9. **MANDATORY INSURANCE REQUIREMENTS:**

Certificate of Insurance and/or copies of insurance policies for the following:

1. As a part of the contract requirements, the contractor shall obtain at its own cost and expense and keep in force and effect during the term of this contract, including all extensions, the minimum coverage limits specified below with a carrier satisfactory to the State. All contractors shall carry Comprehensive General Liability and at least one of the other coverages depending on the type of service or product being delivered.
 - a. Comprehensive General Liability - \$1,000,000.00 per person/\$3,000,000 per occurrence.
 - and
 - b. Medical/Professional Liability - \$1,000,000.00 per person/\$3,000,000 per occurrence.
 - or
 - c. Miscellaneous Errors and Omissions - \$1,000,000.00 per person/\$3,000,000 per occurrence.
 - or
 - d. Product Liability - \$1,000,000.00 per person/\$3,000,000 per occurrence.
2. Automotive Liability Insurance covering all automotive units used in the work with limits of not less than \$100,000 each person and \$300,000 each accident as to bodily injury and \$25,000 as to property damage to others.
3. The State of Delaware shall not be named as an "Additional Insured" on any policy.
4. Forty-five (45) days written notice of cancellation or material change of any policies shall be required.
5. Proof of Insurance is not required to bid, but before any work is done hereunder, the Certificate of Insurance and/or copies of the insurance policies, referencing the contract number stated herein, shall be filed with the State. The certificate holder is as follows:

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**IT Procurement Officer
Dept. of Technology and Information
Contract No. DTI-05-0001
State of Delaware
801 Silver Lake Blvd. Suite 100
Dover, DE 19904**

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11. **STATE OF DELAWARE BUSINESS LICENSE:**

A Business License is not required to bid, but prior to receiving an award, the successful contractor shall either furnish the DTI with proof of State of Delaware Business Licensure. An application may be requested in writing to: Division of Revenue, Carvel State Building, P.O. Box 8750, 820 N. French Street, Wilmington, DE 19899 or by telephone to one of the following numbers: (302) 577-8200 -- Public Service, (302) 577-8205 -- Licensing Department.

Information regarding the award of this contract will be given to the Division of Revenue. Failure to comply with the State of Delaware licensing requirements may subject your organization to applicable fines and/or interest penalties.

12. **HOLD HARMLESS:**

The contractor agrees that it shall indemnify and hold the State of Delaware and all its agencies harmless from and against any and all claims for injury, loss of life, or damage to or loss of use of property caused or alleged to be caused, by acts or omissions of the contractor, its employees, and invitees on or about the premises and which arise out of the contractor's performance, or failure to perform as specified in the Agreement.

13. **NON-PERFORMANCE:**

In the event the contractor does not fulfill its obligations under the terms and conditions of this contract the State may purchase equivalent product or services on the open market. Any difference in cost between the contract prices herein and the price of open market products or services shall be the responsibility of the contractor. Under no circumstances shall monies be due the contractor in the event open market products or services can be obtained below contract cost. Any monies charged to the contractor may be deducted from an open invoice.

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14. **FORCE MAJEURE:**

Neither the contractor nor the State shall be held liable for non-performance under the terms and conditions of this contract due, but not limited to, government restriction, strike, flood, fire, or unforeseen catastrophe beyond either party's control. Each party shall notify the other in writing of any situation that may prevent performance under the terms and conditions of this contract.

15. **EXCEPTIONS:**

Offerors may elect to take minor exception to the terms and conditions of this RFP. **Each exception must be stated clearly in a separate Exception Section of the offeror's proposal to be considered.** DTI will evaluate each exception according to the intent of the terms and conditions contained herein, but DTI shall reject exceptions that do not conform to State bid law and/or create inequality in the treatment of offerors. Exceptions shall be considered only if they are submitted with the proposal or before the date and time of the proposal opening.

16. **CONTRACT USAGE REPORT:**

One of the goals in administering this contract is to keep accurate records regarding its actual value. This information may be essential in order to update the contents of the contract and to establish proper bonding levels, if bonding is required. The integrity of future contracts relies on our ability to convey accurate and realistic information to all interested offerors.

Upon request by the State, and at a minimum, annually, a periodic report must be furnished by the contractor, detailing the purchase of the items or services covered by this contract. The report format and period is described herein or will be stated at the time of request. The report must be completed and returned to the State within fifteen (15) days of the request. Any exception to this requirement may result in cancellation of the award. Failure to provide the report with the minimum required information may also negate any contract extension clauses. Additionally, contractors who are determined to be in default of this report requirement may be precluded from bidding on any future requirements.

17. **BUSINESS REFERENCES:**

Offeror must supply three (3) business references consisting of current or previous customers of similar scope and value with your reply. Include name, address, telephone number, fax number, e-mail address, and a verified current contact person. In the Proposal Reply Section of this RFP, the offeror shall list all contracts awarded to it or its predecessor firm(s) by the State of Delaware during the last three (3) years, by State Department, Division, Contact Person (with address/phone number/email address), period of performance and amount. The Contract Review Committee will consider these additional references and may contact each of these sources. Information regarding bidder performance gathered from these sources may be factored in the final scoring of the proposal. Failure to list any contract as required by this paragraph may be grounds for immediate rejection of the proposal.

18. **ORDERING PROCEDURE:**

Successful contractors are required to have either a local telephone number within the (302) area code, a toll free (800) number, or agree to accept collect calls. Each agency is responsible for placing their orders and this may be accomplished by telephone, fax or email system message. For acquisitions in excess of \$2,500, a State of Delaware purchase order is also required.

19. **BILLING:**

The contractor is required to invoice in a timely manner. Invoices shall be sent to the respective ordering agency(s). Ordering agencies shall provide purchase order number and/or contract number, ship to and bill to address, contact name and phone number.

20. **PAYMENT:**

The State will authorize and process for payment each invoice within thirty (30) days after the date of receipt of a correct invoice. The State may elect to pay by the State's authorized procurement (credit) card, ACH transfer or conventional check. The contractor shall be able to accept the State's credit card. There shall not be any additional cost to the State for use of the credit card. Also, it is expected that ACH payments are a benefit to the contractor and should result in lower pricing to the State.

21. **PRODUCT SUBSTITUTION:**

All items or services delivered during the life of the contract shall be of the same type and manufacture as specified or accepted as part of the proposal unless specific approval is given by the State to do otherwise. Awarded vendors are highly encouraged to offer any like substitute product (s), either generic or brand name, at any time during the subsequent contract term, especially if an opportunity for cost savings to the State exists. In all cases, the State may require the submission of written specifications and/or product samples for evaluation prior to any approvals being granted.

22. **DOCUMENT(S) EXECUTION:**

Both the non-collusion statement that is enclosed with this Request for Proposal and the contract form delivered to the successful contractor for signature shall be executed by a representative who has the legal capacity to enter the organization into a formal contract with the State of Delaware.

23. **FORMAL CONTRACT AND/OR PURCHASE ORDER:**

Actual work shall be authorized by the State. Vendors are not authorized to begin work prior to receiving authorization. A purchase order, telephone call, fax or State credit card shall serve as the authorization to proceed with work in accordance with the scope, specifications or any special instructions once they are received by the Contractor(s). The contractor shall send a copy of all State PO's, received as a result of this contract, to DTI's procurement officer.

For work costing \$2,500.00 or more, a State of Delaware purchase order is required. No employee of the Contractor(s) is to begin any work prior to receipt of a State of Delaware Purchase Order signed by authorized representatives of the agency requesting service, properly processed through the State of Delaware Accounting Office.

24. **SCHEDULE FOR PERFORMANCE OF WORK:**

All work described in these specifications shall be completed with reasonable promptness. As used in this Section, the State shall be the sole judge of the term "reasonable". If the Contractor does not begin the work in a reasonable amount of time, they will be notified that if they fail to initiate the work promptly, the contract may be terminated and the State will forthwith proceed to collect for non-performance of work.

In the event of the delay in delivery of any deliverable which is a component of work authorized under this contract, and in addition to and not in limitation of any other rights or remedies of the State, the contractor will pay to the State the sum of \$1,000.00 for each day of such delay in delivery as agreed liquidated damages.

Work that begins under this contract shall continue until completed even if this contract is cancelled or expires. The work shall be covered by the State's authorized documents or purchase orders until those specific documents expire. Any continuing work shall be covered by a subsequent DTI contract or an agency specific contract.

25. **TIME OF PERFORMANCE:**

The services of the Contractor are to commence after receipt of a purchase order, and shall be undertaken and completed in such sequence as to assure their expeditious completion in the light of the purposes of the contract, but in any event all of the services required hereunder shall be completed no later than the time periods set out in any schedule contained in the project Scope of Work. Any such schedule shall be maintained by the Contractor unless amended, in writing, by both parties.

26. **CONTRACTOR RESPONSIBILITY:**

DTI will enter into a contract with the successful contractor. The successful contractor shall be responsible for all products and services as required by this RFP. Subcontractors, if any, shall be clearly identified in the contractor's proposal.

27. **PERSONNEL:**

- a. The Contractor represents that he has, or will secure at his own expense, all personnel required to perform the services required under this contract.
- b. All of the services required hereunder shall be performed by the Contractor or under his direct supervision, and all personnel, including subcontractors, engaged in the work shall be fully qualified and shall be authorized under the State of Delaware and/or local law to perform such services.

28. **METHOD OF PAYMENT (as applicable):**

- a. For each P.O. issued as part of this contract, the State will pay contractor monthly, within thirty (30) days of receipt of the Contractor's billing, the amount which is legitimately earned by the Contractor, and supported by payroll data and an itemized accounting of reasonable reimbursable direct non-salary costs. A current progress report of the work shall accompany each billing.

Final settlement for total payment to the Contractor will be made within thirty (30) days from the date of final written State acceptance of the work and services as agreed to in the P.O.

- b. No premium time for overtime will be paid without prior written State authorization.
- c. No travel or living expenses shall be paid by the State as a part of this contract.

29. **TERMINATION OF P.O.'s:**

- a. Termination for Cause If, for any reasons, or through any cause, the Contractor fails to fulfill in timely and proper manner his obligations, or if the Contractor violates any of the covenants, agreements, or stipulations of this contract, the State shall have the right to terminate the P.O. by giving written notice to the Contractor of such termination and specifying the effective date thereof, at least five (5) days before the effective date of such termination. In that event, all finished or unfinished documents, data, studies, surveys, drawings, maps, models, photographs, and reports or other material prepared by the contractor in the performance of the P.O. shall, at the option of the State, become its property, and the Contractor shall be entitled to receive just and equitable compensation for any satisfactory work completed on such documents and other materials which is usable to the State.

- b. Termination for Convenience: the State may terminate the P.O. at any time by giving written notice of such termination and specifying the effective date thereof, at least fifteen (15) days before the effective date of such termination. In that event, all finished or unfinished documents, data, studies, surveys, drawings, models, photographs, reports, supplies, and other materials shall, at the option of the department, become its property and the Contractor shall be entitled to receive compensation for any satisfactory work completed on such documents and other materials which are usable to the State. If the P.O. is terminated by the State for convenience, the Contractor will be paid an amount which bears the same ratio to the total compensation as the services actually performed bear to the total services of the Contractor called for by the P.O., less payments or compensation previously made; provided, however, that if less than sixty (60) percent of the services covered by this contract have been performed upon the effective date of such termination, the Contractor shall be reimbursed (in addition to the above payment) for that portion of the actual out-of-pocket expenses (not otherwise reimbursed under this P.O.) incurred by the Contractor during the contract period which are directly attributable to the uncompleted portion of the services covered by this P.O.

30. **ELIGIBLE WORK ACTIVITIES:**

The following are activities that may be reimbursable under this contract to the extent that they meet the requirements of this contract:

Travel for purposes of depositions, settlement negotiations, and trial attendance, and, upon request, additional data collection, consultation with private, State, and Federal personnel, inspection of facilities, and other purposes consistent with this contract. Eligible costs include reasonable charges for transportation by common carrier, mileage, tolls, lodging, meals, and other costs provided for by State law subject to the following conditions:

No travel shall be permitted without prior written approval of the State; and

Receipts shall be provided for all travel-related costs as required by the State Division of Accounting.

31. **CONSULTATION AND REPORTING:**

If applicable, the Contractor shall submit financial and narrative progress reports within five (5) working days following the end of each month and at the completion of each task. The time and form of such reports will be prescribed by the State. The Contractor shall maintain the following records:

- a. File memos on meetings, site visits, and other activities;
- b. Time records and narrative documentation arranged on a monthly basis covering the work required under this contract in the form prescribed by the State; and
- c. Mileage and travel expense records, salary information and such other data as are necessary to document and substantiate the contractor charges. Such records shall be kept at the office of the Contractor and made available for review or audit on behalf of the State.

32. **CHANGES:**

Both parties may, from time to time, require changes in the services to be provided by the Contractor under the Scope of Work. Such changes, including any increase or decrease in the amount of the Contractor's compensation, which are mutually agreed upon by and between the State and the Contractor shall be incorporated in written amendments to the Purchase Order.

33. **INTEREST OF CONTRACTOR:**

The Contractor covenants that it presently has no interest and shall not acquire any interest, direct or indirect, which would conflict in any manner or degree in providing products or performing services required under this contract. The Contractor further covenants that in the performance of this contract, no person having any such interest shall be employed by the Contractor.

34. **PUBLICATION, REPRODUCTION AND USE OF MATERIAL:**

No material produced in whole or part under this contract shall be subject to copyright in the United States or in any other country. The State shall have unrestricted authority to publish, disclose, distribute and otherwise use, in whole or in part, any reports, data, or other materials prepared under this contract; provided, however, that the State agrees not to use any design or engineering plans prepared by the Contractor for anything other than their intended purpose under this Contract. The Contractor shall have the right to publish any and all scientific findings. Appropriate acknowledgment and credit for the State's support shall be given in the publication.

35. **RIGHTS AND OBLIGATIONS:**

The rights and obligations of each party to this agreement shall not be effective, and no party shall be bound by the terms of this agreement, unless and until a valid executed purchase order has been approved by the Secretary of Finance, and all procedures of the Department of Finance have been complied with. A separate purchase order shall be issued for every project.

36. **ASSIGNMENT OF ANTITRUST CLAIMS:**

As consideration for the award and execution of this contract by the State, the Contractor hereby grants, conveys, sells, assigns, and transfers to the State of Delaware all of its right, title and interest in and to all known or unknown causes of action it presently has or may now or hereafter acquire under the antitrust laws of the United States and the State of Delaware, relating to the particular goods or services purchased or acquired by the State pursuant to this contract.

37. **COVENANT AGAINST CONTINGENT FEES:**

The Contractor warrants that no person or selling agency has been employed or retained to solicit or secure this contract upon an agreement or understanding for a commission, percentage, brokerage, or contingent fee, excepting bona fide employees. For breach or violation of this warranty, the State shall have the right to annul this contract without liability or in its discretion to deduct from the contract price or consideration, or otherwise recover, the full amount of such commission, percentage, brokerage, or contingent fee.

38. **GRATUITIES:**

- a. If it is found, after notice and hearing, by the State that gratuities (in the form of entertainment, gifts, or otherwise) were offered or given by the Contractor or any agent of the State with a view toward securing a contract, or securing favorable treatment with respect to the awarding, amending, or the making of any determinations with respect to the performance of this contract, the State may, by written notice to the Contractor, terminate the right of the Contractor to proceed under this contract and/or may pursue such other rights and remedies provided by law or under this agreement; provided that the existence of the facts upon which the State makes such findings shall be in issue and may be reviewed in proceedings pursuant to the Remedies clause of this contract; and
- b. In the event this contract is terminated pursuant to subparagraph "a", the State shall be entitled (i) to pursue the same remedies against the Contractor, and (ii) to exemplary damages, as a penalty in addition to any other damages to which it may be entitled by law, in an amount which shall be not less than three, nor more than ten, times the costs incurred by the Contractor in providing any such gratuities to any such officer or employee. The amount of such exemplary damages shall be in the sole discretion of the State.

39. **AFFIRMATION:**

The Contractor must affirm that within the past five (5) years the firm or any officer, controlling stockholder, partner, principal, or other person substantially involved in the contracting activities of the business is not currently suspended or debarred and is not a successor, subsidiary, or affiliate of a suspended or debarred business.

40. **AUDIT ACCESS TO RECORDS:**

The Contractor shall maintain books, records, documents, and other evidence pertaining to this Contract to the extent and in such detail as shall adequately reflect performance hereunder. The Contractor agrees to preserve and make available to the State, upon request, such records for a period of five (5) years from the date services were rendered by the Contractor. Records involving matters in litigation shall be retained for one (1) year following the termination of such litigation. The Contractor agrees to make such records available for inspection, audit, or reproduction to any official State representative in the performance of his/her duties under the Contract. Upon notice given to the Contractor, representatives of the State or other duly authorized State or Federal agency may inspect, monitor, and/or evaluate the cost and billing records or other material relative to this Contract. The cost of any Contract audit disallowances resulting from the examination of the Contractor's financial records will be borne by the Contractor. Reimbursement to the State for disallowances shall be drawn from the contractor's own resources and not charged to Contract cost or cost pools indirectly charging Contract costs.

41. **TERMINATION OF CONTRACT:**

- a. Termination for Cause - If, for any reasons, or through any cause, the Contractor fails to fulfill in timely and proper manner his obligations under this Contract, or if the Contractor violates any of the covenants, agreements, or stipulations of this Contract, DTI shall thereupon have the right to terminate this contract by giving written notice to the Contractor of such termination and specifying the effective date thereof, at least 5 days before the effective date of such termination. In that event, all finished or unfinished documents, data, studies, surveys, drawings, maps, models, photographs, and reports or other material prepared by the Contractor under this Contract shall, at the option of DTI, become its property, and the Contractor shall be entitled to receive just and equitable compensation for any satisfactory work completed on such documents and other materials which is usable to DTI.
- b. Termination for Convenience – DTI may terminate this Contract at any time by giving written notice of such termination and specifying the effective date thereof, at least 15 days before the effective date of such termination. In that event, all finished or unfinished documents, data, studies, surveys, drawings, models, photographs, reports, supplies, and other materials shall, at the option of DTI, become its property and the Contractor shall be entitled to receive compensation for any satisfactory work completed on such documents and other materials, and which is usable to DTI. If the Contract is terminated by DTI as provided herein, the Contractor will be paid an amount which bears the same ratio to the total compensation as the services actually performed bear to the total services of the Contractor covered by this Contract, less payments of compensation previously made. Provided however that if less than 60 percent of the services covered by this Contract have been performed upon the effective date of termination, the Contractor shall be reimbursed (in addition to the above payment) for that portion of the actual out-of-pocket expenses (not otherwise reimbursed under this Contract) incurred by the Contractor during the Contract period which are directly attributable to the uncompleted portion of the services covered by this Contract.

42. **REMEDIES:**

Except as otherwise provided in this contract, all claims, counterclaims, disputes, and other matters in question between the State and the Contractor arising out of, or relating to, this contract, or a breach of it may be decided by arbitration if the parties mutually agree, or in a court of competent jurisdiction within the State of Delaware.

43. **AMENDMENTS:**

This contract may be amended, in writing, by mutual agreement of the parties.

44. **SUBCONTRACTS:**

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Subcontracting is permitted under this RFP and contract. However, every subcontractor shall be identified in the Proposal and agreed to in writing by DTI or as are specifically authorized in writing by the State during the performance of the contract. Any substitutions in or additions to such subcontractors, associates, or consultants will be subject to the prior written approval of the State.

The contractor(s) shall be responsible for compliance by the subcontractor with all terms, conditions and requirements of the RFP and with all local, State and Federal Laws. The contractor shall be liable for any noncompliance by any subcontractor. Further, nothing contained herein or in any subcontractor agreement shall be construed as creating any contractual relationship between the subcontractor and the State.

45. AGENCY'S RESPONSIBILITIES:

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The State shall:

- a. Examine and review in detail all letters, reports, drawings and other documents presented by the Contractor to the State and render to the Contractor in writing, findings and decisions pertaining thereto within a reasonable time so as not to delay the services of Contractor.
- b. Give prompt written notice to the Contractor whenever the State observes or otherwise becomes aware of any development that affects the scope or timing of the Contractor's services.

46. CONFIDENTIALITY:

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Specific attention should be given to the identification of those portions of your proposal which you deem to be confidential or proprietary information which should not be disclosed under the Delaware Public Information Act. Offerors are advised that upon request for this information from a third party, the Procurement Officer is required to make an independent determination as to whether then information may be or must be divulged to the party.

47. CONTRACT DOCUMENTS:

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The Definitions and General Provisions and any Special Instructions, Specifications, Request for Proposal, Proposal, Purchase Order, and Contract shall be a part of and constitute the entire

Agreement entered into by DTI and any offeror. In the event there is any discrepancy between any of these contract documents, the following order of documents governs so that the former prevails over the latter:

- Contract
- Special Provisions
- Request for Proposal
- Specifications or Scope of Work
- Definitions & General Provisions
- Proposal
- Purchase Order
- Special Instructions

48. ASSIGNMENT:

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This contract shall not be assigned except by express written consent from DTI.

49. NEWS RELEASES:

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The Department of Technology and Information reserves the right to pre-approve any news or advertising releases concerning this contract, the work performed, or any reference to the State of Delaware with regard to this project or contract performance. Any such news or advertising releases pertaining to this contract for any purpose shall require the prior expressed written permission of the Department of Technology and Information.

50. FUTURE BENEFITS

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The contractor shall pass on to the State any more favorable terms, conditions and pricing that are driven by market conditions or technological advancement, when such favorable terms, conditions and pricing are based upon executed contracts with other State or other large users of equivalent systems, components or services.

51. EQUAL EMPLOYMENT OPPORTUNITY

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The contractor shall not discriminate against any employee or applicant for employment because of race, color, religion, sex, or national origin. The contractor shall take affirmative action to ensure that applicants are employed, and that employees are treated during employment without regard to their race, color, religion, sex, or national origin.

The contractor shall, in all solicitations or advertisements for employment placed by or on behalf of the contractor in support of this project, state that all qualified applicants will receive consideration for employment without regard to race, color, religion, sex, or national origin.

52. COPYRIGHT AND PATENT RIGHTS

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The contractor warrants that there are no existing claims of violation and the contractor has no knowledge of any potential claims of violation of copyrights or patent rights in products being proposed

in their proposal as of the date of proposal submittal. The State of Delaware and all of its agencies expects indemnification by the contractor of any claim or action brought against the State of Delaware or any of its agencies based upon a claim that the software, hardware, or documentation provided by the Offeror violated any copyright or patent rights.

53. STANDARD PRACTICES:

With respect to work provided to or conducted for the State by a contractor, the contractor(s) shall be responsible for the professional quality, technical accuracy, timely completion, and coordination of all services furnished to the State. The contractor(s) shall follow practices consistent with generally accepted professional and technical standards. The contractor(s) shall be responsible for ensuring that all services, products and deliverables furnished to the State are coordinated with the Department of Technology and Information (DTI) and are consistent with practices utilized by, or standards promulgated by DTI. If any service, product or deliverable furnished by a contractor(s) does not conform to DTI standards or general practices, the contractor(s) shall, at its expense and option either (1) replace it with a conforming equivalent or (2) modify it to conform to DTI standards or practices.

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54. CONFIDENTIALITY AND DATA INTEGRITY:

The Department of Technology and Information is responsible for safeguarding the confidentiality and integrity of data in State computer files regardless of the source of those data or medium on which they are stored; e.g., electronic data, computer output microfilm (COM), tape, or disk. Computer programs developed to process State Agency data will not be modified without the knowledge and written authorization of the Department of Technology and Information. All data generated from the original source data, shall be the property of the State of Delaware. The control of the disclosure of those data shall be retained by the State of Delaware and the Department of Technology and Information.

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The Contractor is required to agree to the requirements in the **CONFIDENTIALITY AND INTEGRITY OF DATA STATEMENT**, attached, and made a part of this RFP. Contractor employees, individually, may be required to sign the statement prior to beginning any work.

CONTRACT NO. DTI-05-0001
INMATE/PUBLIC COIN SERVICES
REQUEST FOR PROPOSAL

I. **INTRODUCTION**

A. **PURPOSE:**

The Department of Technology & Information (DTI) seeks to procure inmate calling control systems, voice terminals, public coin telephones and local/long distance services.

It is the goal of this Request for Proposal to identify a vendor(s) and execute a contract to implement such equipment and service as specified in this RFP.

B. **GUIDELINES:**

Offerors proposal must respond to each and every requirement outlined in the RFP in order to be considered responsive. Proposals must be clear and concise.

It will be the sole responsibility of the Offeror to have their proposals delivered before the closing hour and date. Late proposals will not be considered and will be returned unopened to the sender.

Proposals having any erasures or corrections must be initialed in ink by the Offeror. The Offeror official must sign the proposal in ink.

All proposals must be valid for a period of 180 days following the proposal deadline.

Proposals must address all of the RFP package requirements. Partial or incomplete proposals will be rejected.

Any proprietary information contained in the proposal should be so indicated on each affected page.

Offerors submitting proposals may be afforded an opportunity for discussion and revision of proposals. Revisions may be permitted after submissions of proposals and prior to award for the purpose of obtaining best and final offers.

Negotiations may be conducted with responsible offerors who submit proposals found to be reasonably likely to be selected for award. The contents of any proposal shall not be disclosed so as to be available to competing offerors during the negotiation process.

CONTRACT NO. DTI-05-0001
INMATE/PUBLIC COIN SERVICES
REQUEST FOR PROPOSAL

II. **FORMAT FOR PROPOSAL:**

A. **INTRODUCTION:**

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To enable the evaluation committee to fairly evaluate each proposal, Offerors shall use the following proposal format.

This section prescribes the mandatory format for the presentation of a proposal in response to this RFP. Each offeror must provide every component listed in the order shown in this RFP, using the format prescribed for each component. A proposal may be rejected if it is incomplete or conditional.

B. **COVER LETTER:**

Each proposal will have a cover letter on the letterhead of the company or organization submitting the proposal. The cover letter must briefly summarize the offeror's ability to provide the services specified in the RFP.

The cover letter shall be signed by a representative who has the legal capacity to enter the organization into a formal contract with the State of Delaware.

C. **TABLE OF CONTENTS:**

Each proposal must include a Table of Contents with page numbers for each of the required components of the proposal. The Proposal responses should mirror the RFP format in order to make it easy for the Contract Review Committee to find the necessary information to evaluate your proposal versus the other bidders.

D. **DESCRIPTION OF SERVICES AND QUALIFICATIONS:**

Each proposal must contain a detailed description of how the offeror will provide each of the services outlined in this RFP. This part of the proposal may also include descriptions of any enhancements or additional services or qualifications the offeror will provide that are not mentioned in this RFP.

CONTRACT NO. DTI-05-0001
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REQUEST FOR PROPOSAL

E. NUMBER OF COPIES WITH MAILING OF PROPOSAL:

Eight (8) copies of the Proposal shall be submitted, along with one (1) soft copy version in Microsoft Word format on IBM compatible floppy disk or CD, in a sealed package clearly marked with the name of the offeror and labeled DTI-05-0001, INMATE/PUBLIC COIN SERVICES. One of the copies shall be marked "Original Copy" and **shall contain original signatures in all locations requiring an offeror signature.** The remaining copies do not require original signatures.

The floppy disks or CDs used for this submittal shall be virus checked by the prospective firm before submittal and shall be accompanied by a signed certification indicating the virus detection software used including the date and version.

F. ADDENDA TO THE RFP:

If it becomes necessary to revise any part of this RFP, revisions in writing will be provided to all contractors known to have received a copy of the RFP. Potential offerors shall acknowledge in writing receipt of all amendments, addenda and changes issued in connection with this RFP by submitting an affirmative statement in the Proposal.

G. INCURRED EXPENSES:

DTI shall not be responsible for any expenses incurred by the bidder in preparing and submitting a proposal.

All costs incurred by the Offeror in preparing the proposal, or costs incurred in any other manner by the Offeror in responding to this proposal will be wholly the responsibility of the Offeror. All materials and documents submitted by the Offeror in response to this RFP package become the property of the State of Delaware and will not be returned to the Offeror.

H. ECONOMY OF PREPARATION:

Proposals should be prepared simply and economically, providing a straight-forward, concise description of the contractor's offer to meet the requirements of the RFP. DO NOT USE RING BINDERS.

I. RIGHT TO REJECT PROPOSALS/WAIVE OR CORRECT MINOR IRREGULARITIES:

DTI reserves the right to withdraw this Request for Proposal, to reject any or all proposals, to waive minor irregularities in proposals or to allow the offeror to correct a minor irregularity if the best interest of the State will be served by doing so.

CONTRACT NO. DTI-05-0001
INMATE/PUBLIC COIN SERVICES
REQUEST FOR PROPOSAL

J. SCHEDULE OF EVENTS:

The following is the schedule of events showing the major project milestones:

Milestone Event	Date
1 RFP Package Released	September 7
2 Pre-Bid Meeting	September 22
2a Questions Due from Offerors	Not Allowed
2b Responses Issued by State	Not Applicable
3 Proposals Due Date and Public Opening of Proposal Packages **	1:00 p.m. EDT October 12, 2004
4 Oral Presentations and/or Best and Final Offer (if applicable)	TBD
5 Contract Award	November 1, 2004
6 Contract Signed	November 21, 2004
7 Implementation Phase	December, 2004
8 Contract Start	January 1, 2005

** The only information publicly released at the proposal opening is a list of prospective Offerors. All prospective Offeror's proposal content is kept confidential until a contractor has been selected. Thereafter, all bid information is subject to disclosure as public records under the Delaware Freedom of Information Act.

K. PROJECT MANAGER:

The Offeror will designate a project manager who will serve as the point of contact for the State of Delaware and be responsible for the system installation. Résumés of potential project managers must be included and noted as such. The apparent successful Offeror's project manager shall be named prior to contract signing.

CONTRACT NO. DTI-05-0001
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REQUEST FOR PROPOSAL

III. **PROPOSAL EVALUATION PROCEDURES:**

A. **BASIS OF AWARD:**

DTI shall award this contract to the most responsible and responsive offeror who best meets the terms and conditions of the proposal. The award will be made on basis of price, product evaluation, and prior history of service and capability.

DTI reserves the right not to award this RFP, to reject any or all proposals in whole or in part, to make multiple awards, partial awards, award by types, item by item, or lump sum total, whichever may be most advantageous to the State of Delaware. The intent is to award this contract for both Inmate and Public Coins Services to one (1) offeror.

Offerors submitting proposals may be afforded an opportunity for discussion and revision of proposals. Revisions may be permitted after submissions of proposals and prior to award for the purpose of obtaining best and final offers. Negotiations may be conducted with responsible offerors who submit proposals found to be reasonably likely to be selected for award. The contents of any proposal shall not be disclosed so as to be available to competing offerors during the negotiation process.

B. **REVIEW COMMITTEE:**

A group with expertise in procurement, contract management, budgeting, operations, and technical will comprise the Contract Review Committee.

C. **REQUIREMENTS OF THE OFFEROR:**

The purpose of this section is to assist the Contract Review Committee to determine the ability of the organization to provide the services described in the application. The response should contain at a minimum the following information:

- 1 Brief history of the organizations, including accreditation status, if applicable.
- 2 Offeror's experience, if any, providing similar services. At least three references are required (See § 17 – Special Provisions).
- 3 Brief history of the subcontractor(s) of the organization, if applicable. At least three references of subcontractor(s) are required.
- 4 Financial information (balance sheets and income statements) for the past three years.
- 5 Describe the methodology/approach used for this project including a work plan and time line.

CONTRACT NO. DTI-05-0001
INMATE/PUBLIC COIN SERVICES
REQUEST FOR PROPOSAL

D. CRITERIA AND SCORING:

		POINTS
1.	The qualifications and experience of the persons to be assigned to the project. The demonstrated experience in providing equipment/services of comparable specifications/scope and value and project mgmt. experience.	20
2.	The ability to perform the work in the time allotted for the project, as demonstrated by their proposed commitment of management, personnel and other resources. Installation interval.	20
3.	The approach to performing the tasks set forth in the Scope of Work as expressed in the Work Plan. The understanding of the problem; details of the offering; how you plan to meet the requirements of this RFP. Thoroughness and completeness of the proposal relative to the requirements.	30
4.	The background, experience, resources, reputation, financial resources and years in business and references.	20
5.	The provider's location relative to the location of the required services. The provider's facilities and site visit evaluation (if applicable).	10
6.	The Price Proposal; Commission structure or Total Proposed Cost; Life cycle costing analysis; Collect Call charges.	30
7.	The management reports and reporting requirements.	10
8.	SYSTEMS RELATED CRITERIA – Inmate Coin	30
	<ul style="list-style-type: none"> • Demonstrated experience in the development and implementation of integrated system. 	
	<ul style="list-style-type: none"> • Responsiveness (degree of fit) with the requirements, and apparent overall quality of proposed software, hardware, communications and services. 	
	<ul style="list-style-type: none"> • Quality of technical environment. 	
	<ul style="list-style-type: none"> • Ease of operation, accuracy, local data access capabilities, local change/modification capabilities, ease of transition, local and remote report writing capabilities, etc... 	
	TOTAL SCORE	===== 170

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CONTRACT NO. DTI-05-0001
INMATE/PUBLIC COIN SERVICES
REQUEST FOR PROPOSAL

D. CRITERIA AND SCORING – continued.

The CRC review all proposals submitted in response to this RFP. Each Proposal will be evaluated to determine if it meets the mandatory RFP provisions. Any proposal failing to meet those requirements is subject to immediate disqualification without further review. Relative merits of all remaining proposals will be evaluated against criteria as listed in this RFP.

CRC findings may be presented to an Executive Selection Committee. The Executive Selection Committee will review CRC findings and may request that top bidders present oral reviews. Potential contractors will be recommended to the Secretary, Department of Technology and Information. Final selection is at the discretion of the Secretary or his designee.

Contract Review Committee members will assign up to the maximum number of points listed for each of the listed above. For items having quantitative answers, points will be proportionate to each proposal's response. Items with qualitative answers will receive the average of points assigned by Contract Review Committee members.

Full points will be given for proposed schedules that meet the schedule requirements. Longer schedules will not necessarily disqualify an Offeror, but may receive a lesser evaluation. Variance from the anticipated project schedule and duration must be explained in detail.

CONTRACT NO. DTI-05-0001
INMATE/PUBLIC COIN SERVICES
REQUEST FOR PROPOSAL

IV. **SCOPE OF WORK:**

A. **OVERVIEW:**

The Contractor(s) shall provide all materials and labor to satisfy the State of Delaware's need for inmate calling control systems, voice terminals, public coin telephones and local/long distance services as described herein.

The services will require the Contractor(s) to partner with and cooperate with DTI to make sure the State receives the most current state-of-the-art services.

B. **DETAILED REQUIREMENTS:**

The requirements of this RFP are shown in Appendix A, attached, and made a part of the contract.

C. **DEFINITIONS:**

- 1 "State" is further defined as the Department of Technology and Information or any authorized entity that chooses to use this contract.
- 2 "Agency" is further defined as the Department of Technology and Information which is responsible for the issuance of this RFP.

V. **PREBID MEETING:**

A mandatory pre-bid meeting has been scheduled for September 22, 2004 at 10 am at the Department of Technology and Information, 801 Silver Lake Blvd. Dover, DE 19904 in [the 1st Floor](#) Conference Room. **This is a mandatory meeting.** If an offeror does not attend this meeting, they shall be disqualified and shall not be considered for further evaluation.

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VI. **ATTACHMENTS:**

Appendix A – Scope of Work Details
Exhibit 1 – Inmate & Public Coin Services Sample Monthly Usage (Verizon and AT&T)
Exhibit 2 – Verizon Average Monthly Usage over 19 Months
Exhibit 3 – Wall Mounted Instrument Signage Sample
Exhibit 4 – Inmate & Public Phone Inventory
Exhibit 5 - Public Payphone Enclosure/Type
Exhibit 6 – System Administrators Required
No Proposal Reply Form
Non-collusion Statement
Confidentiality and Integrity of Data Statement
Proposal reply Section
DTI Definitions and General Provisions

CONTRACT NO. DTI-05-0001
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APPENDIX A
SCOPE OF WORK DETAILS

I. GENERAL

The Contractor shall install completely provisioned inmate calling systems and public pay telephone services. Requirements listed under Section I shall be in effect for all of the separate sections (II and III) of Appendix A.

A. All services shall be coordinated directly through the Department of Technology and Information. The administrating office address is:

Department of Technology and Information
Telecommunications Team
801 Silver Lake Blvd.
Wm Penn Bldg. Suite 100
Dover, DE 19904

B. The Contractor, within five (5) days after contract award, shall notify the Telecommunications Team, in writing of the names, addresses and telephone numbers of the principal contact(s) for:

- trouble-shooting and routine repairs
- major outage/trouble reports
- escalation procedures
- commission payments and accounting records
- contract terms and conditions

C. The Contractor shall provide written notice to the Telecommunications Team of any changes of contact personnel and/or telephone numbers.

D. Contractor employees shall in all respects be independent of the State and in no way be considered employees of the State.

E. The Contractor shall retain ownership of all equipment throughout the duration of the contract. All equipment and services shall remain in operation from the commencement of the contract to the initiation of a future contract. In the event that a subsequent contract is not awarded to the current Contractor, the current Contractor shall supply all equipment and services for a period of up to ninety (90) calendar days beyond the contract termination date. All terms and conditions shall remain in effect during the ninety (90) days. The State shall bear no costs for the installation of new services or the removal and transfer of existing services.

F. Bidders must retain all licenses, registration and permits required by Federal and State laws for performances of this contract throughout the duration of this contract.

- G. Contractor shall provide complete system descriptions, operator manuals, installation guides, user guides and any and all information required to allow the State to utilize services.
- H. The State shall require background investigations and drug tests of personnel working at State locations. The Contractor and subcontractors shall provide the State with the names, dates of birth, addresses, Social Security Number, sex, race, State Driver's License / State Identification Card number and any additional information necessary to obtain security clearance of personnel working on the installation and maintenance of all equipment. The State may require that a Contractor employee be precluded from entry into any State facility. The Contractor shall replace any such employee working at such locations as directed by the State.
- I. The Contractor shall update and maintain all equipment to ensure compliance throughout the duration of the contract.

J. MISCELLANEOUS CONSIDERATIONS

The total quantity of services required will vary. The following information is provided as an estimate of current activity. No guarantee of service quantity is given or implied. The State will not consider any pricing scenarios that include minimum usage commitments, minimum number of coin/coinless stations or maximum quantity/usage limits.

Sample month's usage is shown below:

1. Inmate Services:

See Exhibit 1

2. Public Pay Telephone Services:

See Exhibit 1

3. Average Monthly Usage over 19 Months.

See Exhibit 2

K. TERMINOLOGY

Whenever the terms below are used in this document, they shall have the associated meanings.

ACCEPTANCE	The time at which installations have been certified by the State as meeting all operational requirements, and the Contractor's installation has been 100% completed in a satisfactory manner.
BID	A Contractor's offer, submitted in response to an invitation for bids.
CONTRACTOR	Any Firm or Corporation submitting any bids on invitation by the State.
BTN	Billed Telephone Number
BUSINESS DAY	State business day of 8:00 a.m. to 5:00 p.m., excluding Saturdays, Sundays, and State celebrated holidays (New Years, Washington's Birthday, Memorial Day, Independence Day, Labor Day, Veteran's Day, Thanksgiving, Day After Thanksgiving, and Christmas). For inmate telephone service, any calendar day (24 hours) is considered a business day.
CALL PROGRESS	Dialing and initiation of call to establish connection.
CALL IN PROGRESS	Call not completed but currently with an established connection.
COMMON CARRIER	A supplier of facilities used to provide transmission of voice and data from one point to another over a telecommunications network.
CONTRACT	The acceptance by the State of an offer of a Contractor consisting of the terms and conditions within this bid and following documents accepted by the State.
CONTRACTOR	Any Firm or Corporation to whom a contract is awarded against a bid supplied.
CUTOVER	The time at which a system is put into service for all users.
FCC	Federal Communications Commission
ICP	Inmate Call Processor system which administers the inmate phone stations.
INTRA-LATA	Calls made within the same LATA. For the purposes of this bid, IntraLATA shall include all State geographical (302) areas.
INTER-LATA	Calls made from one LATA to another LATA. Calls between LATAs are handled by Inter-LATA carriers.
LATA	Local Access and Transport Area
LEC	Local Exchange Carrier
MAC	Moves, Addition of telephones, or Change (relocation) of telephone services.
NXX	Three digit Local Exchange number.
NPA	Numbering Plan Area (Area Code)
PIC	Primary Interstate Carrier
PIN	Personal Identification Number
POP	Points of Presence
STATE	The State of Delaware

L. COMMON SERVICES

1. INSTALLATION GUIDELINES AND SCHEDULES

The contractor shall provide a complete turnkey installation, including all equipment, facilities and telephony connectivity services.

- a. Installations shall be in compliance with the National Electrical Code, BICSI and the EIA/TIA Wiring Standards.
- b. The Contractor shall be solely responsible to insure complete system operation with any interstate carrier, intrastate carrier and/or LEC in supplying any required call routing and resulting call billing.
- c. The Contractor shall be solely responsible to insure operation with any interstate carrier, intrastate carrier and/or LEC in transferring services and equipment required to provide uninterrupted service.
- d. The Contractor shall order, coordinate, and schedule all associated carriers for the installation of T-1's, switched access, analog line, and connection of all telephone services.
- e. All services shall be scheduled in advance of cutover or installation. The Contractor shall clearly and concisely identify procedures and time schedules prior to service. All telephones and services shall be installed and operational on or before January 1, 2005, any additional telephones shall be installed within 14 calendar days of request by the State.
- f. The Contractor shall notify the Telecommunications Team of any modifications or interruptions of service during the implementation, installation of or repair of any service. All scheduled interruptions shall be coordinated with the State contact person five business days prior to scheduled interruption, at which point, the State may require an alternate service interruption date.
- g. Contractor shall provide weekly installation progress reports denoting installation progress at all locations, projected installation schedules and past progress. Within five days of cutover, the Contractor shall submit a statement that the proposed services/products are operational, complete, and fully tested.
- h. The acceptance of the installation/implementation shall be made by the State representative when all terms and conditions of the contract have been met.
- i. Contractor shall provide instruments at locations specified. It is the responsibility of the Contractor to furnish all items required to insure operation, including racks, cable, power distribution, telephones and electronic switching. Available cabinet space for inmate equipment is limited. Final equipment placement shall be in the same place as current equipment is located unless otherwise directed by the State.

2. INTERLATA AND INTRALATA SERVICES

- a. The Contractor is responsible to install and maintain all local, InterLATA and IntraLATA services. The Contractor shall service all State locations via switched access and/or dedicated facilities. The Contractor shall cooperate fully with any intrastate carrier and/or LEC in supplying any required routing or translation changes.
- b. If substandard transmission quality is encountered, a full credit shall be issued the billed individual upon notification to the Contractor.
- c. The Contractor shall notify the State of any change or impact on various transmission facilities diminishing transmission quality.
- d. The Contractor shall be responsible to insure proper call completion and to provide the State with accurate traffic statistics, maintenance and operational reports.
- e. The Contractor shall limit connect time access (time period from the end of dialing to ringing at destination line) to a period not to exceed 8 seconds.
- f. Contractor shall order PIC change from the local exchange company as required at no charge to the State. When all installations are complete, the Contractor shall certify in writing to the State that all telephones have been successfully converted to the proper PIC code.
- g. The Contractor is not authorized to incur any charges for which the State shall be responsible. Any and all charges levied by the LEC for PIC changes shall be invoiced to and paid directly by the service provider.
- h. Any proposed service shall not require the dialing of additional digits beyond the one (1) and the ten digits (three digit NPA, three digit NXX, and four remaining digits of the number) normally dialed for North American dial plan.
- i. The Contractor shall place a block on unauthorized PIC change orders from other carriers. The Contractor must work with the LEC or appropriate party to insure that PICs are retained with proper indicators throughout the duration of the contract.
- j. The Contractor must provide service on a 100% availability basis allowing up to 100% of all telephones to be connected to outside parties simultaneously.

3. REPAIR AND MONITORING PRACTICES

- a. All equipment provided shall be the responsibility of the Contractor. The Contractor shall provide spares, trained personnel and software to support the equipment at the Contractor's cost throughout the duration of the contract.
- b. The Contractor shall respond to a major service call within four (4) State business day hours of report of occurrence. A major service call is defined as a loss of twenty-five 25 % or more of any one bank (greater than one telephone) of telephones or loss of carrier services. State business day for inmate telephone service is any calendar day (24 hours).
- c. The Contractor shall respond to a minor service call within the next business day of report of occurrence. A minor service call is defined as any service call not defined as major. Additional services such as Moves Adds and Changes (MAC) will be requested after installation. Most work will be scheduled the (10) business days in advance (three or more days), but the Contractor shall service the State within the next business day when requested to do so. In all cases, work must be completed within 10 business days. For inmate telephone services, next business day shall be next calendar day.
- d. At no point in time, will any telephones be left without service for more than 24 consecutive hours. Stations shall not be out of service for periods exceeding two interrupted and/or consecutive hours for any 24-hour period.

4. MAINTENANCE AND SUPPORT

- a. All Contractor equipment must be fully supported by on site and remote maintenance. Remote maintenance must include the ability to test trunks and to place test calls without sending a technician to the site. Maintenance must include the following:
 - 1. Remote diagnostics and repair without affecting call progress and calls in progress for unaffected telephones in fault.
 - Automatic trunk disable for failed trunks.
 - 24 hour, 365 day repair service for telephone station bank out of service reports.
 - Next day repair for single station trouble reports.
- b. The Contractor must provide services as required by the State. The Contractor shall not decrease telephone count unless directed to do so by the State. Telephones may be added or removed to meet State requirements, as defined by the State.

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5. REPORT ADMINISTRATION

- a. Monthly income reports shall be provided via E-mailed computer files, completely compatible with MS Access and Excel programs. Report shall identify revenue and commission paid by telephone station and by site. Reports shall be delivered prior to the 10th of each calendar day following the previous month. Reports for inmate services shall be forwarded to james.cole@state.de.us. Pay telephone service reports shall be forwarded to james.cole@state.de.us.
- b. The Contractor shall provide monthly trouble reports summarizing repair activities for the previous month's reports. Reports shall be E-mailed to james.cole@state.de.us. The Contractor must communicate with the State, either in person or via a telephone conference call regarding corrective actions and trouble resolution, upon request. Type of meeting will depend upon problem severity as determined by the State.
- c. The Contractor shall assign a dedicated financial representative to the State account who will cooperate with the State to resolve income, call detail, equipment programming and data discrepancies.
- d. The Contractor shall provide any corrective data requested by the State within five (5) working days of request. This is inclusive of balances and credits owed the State.
- e. The Contractor shall provide immediate notification to the State upon receipt of evidence of fraud, vandalism, wire-tap, or any other access to, or use of, services or products other than authorized by the State.

6. AVAILABILITY AND PENALTY

The Contractor is responsible for continued availability of all phone services. Any interruption lasting more than one business day per month during which service is available, or any month during which three or more interruptions occur of any duration will be subject to a penalty payment equal to the highest monthly commission paid for that telephone during this agreement.

7. STATE LAN

All DOC local networks run on the Windows 2000 server platform. Nodes communicate via TCP/IP and utilize DHCP for addressing. If required, we can establish a static IP address for the devices in question. All DOC LAN's are connected to the State's WAN via T1/Frame Relay circuit. Because of its remote location, Internal Affairs connects to the network via an ISDN leg off our DCC LAN. DOC will need to know the location in which any new equipment will be placed so network connectivity can be assured.

CONTRACT NO. DTI-05-0001
INMATE/PUBLIC COIN SERVICES
REQUEST FOR PROPOSAL

II. INMATE CALLING SERVICES

1. INTRODUCTION

The State shall award a contract for a supplier of Inmate Collect-Call telephones, local, interLATA and intraLATA services as required in the State Prison facilities. Locations include a centralized monitoring and recording station at the Department of Corrections, Internal Affairs Unit, School Brick Road, Smyrna, DE 19977 to access all ICP systems. A summary of telephone set requirements is as follows:

ADDRESS	APPROX. RESIDENTS	<u>MINIMUM NUMBER TELEPHONES REQUIRED</u>	<u>ADMIN TERMINALS REQUIRED</u>
Delores Baylor Women's Correctional Institution 660 Baylor Road New Castle, DE 19720	400	37	<u>2</u>
Delaware Correctional Center 1181 Paddock Road Smyrna, DE 19977	2600	83	2
DOC Internal Affairs Unit School Brick Road Smyrna, DE 19977	-	-	1
Howard R. Young Correctional Institution 1301 East 12th Street Wilmington, DE 19801	1500	112	<u>2</u>
Sussex Correctional Institution Rt. 113 Georgetown, DE 19947	1200	106	<u>2</u>
Webb Correctional Facility Greenbank Road Wilmington, DE 19801	125	9	<u>2</u>
Stevenson House PO 278, Rt. 113 Milford, DE 19963	75	12	<u>1</u>
Sussex Community Correctional Center Rt. 6 Box 700 Georgetown, De 19947	500	38	<u>2</u>
Delaware Youth and Family Center-Ferris School and NCC Detention Center 956 Centre Road Wilmington, DE 19805	250	37	<u>1</u>
<u>TOTALS</u>	6,650	<u>434</u>	15

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- a. Systems provided must be "turn-key". On site training shall be provided for all administrators of the inmate phone system. Such training shall include operation and first echelon maintenance of all equipment supplied.
- b. Contractor shall make arrangements for removal of existing inmate phone systems at each facility, with smooth cutover to new services without interruption of service to inmates. The Contractor must coordinate all circuit orders with the LEC and long distance carrier. Timelines shall be coordinated with State designate.
- c. Acceptance testing shall be performed at each facility in the presence of the Department of Corrections personnel and/or their designated representative(s).
- d. Systems shall allow collect call operation only. Calling card, third party and operator assisted calling shall be denied.

2. INSTALLATION REQUIREMENTS

- a. The Contractor must provide equipment installation on site with limited space provisions. Each of the sites presently has equipment supplied by Verizon.
- b. The Contractor is required to install their equipment and cut over services in conjunction with the removal of existing services. Equipment rooms are available at the individual facilities listed in the above table. Equipment may be refurbished, in like-new condition.
- c. Contractor equipment shall include main switching gear referred to as Inmate Call Processor (ICP), cabling, telephones and any and all materials required to complete installation and service as defined within.
- d. The Inmate Call Processor (ICP) shall be of compact design requiring a minimum of wall and floor space. Contractor must submit a scale drawing of the installed space required.
- e. Each ICP unit shall be powered by no more than a single, unconditioned, 115 volt, 60 Hz power source, drawing no more than ten (20) amps.
- f. Each ICP shall be equipped with an internal UL listed power supply that is tolerant of line transients, momentary surges, and short duration power drops such that inmate phone operation continues in the presence of such common disturbances. No auxiliary power cords, external power supplies, or AC/DC converters shall be required at the actual inmate phone stations. The Contractor shall provide all materials and labor required to install the ICP. Receptacles and wiring already installed in the NNHCF may be used to connect the telephone instruments with the MDF. Any additions are the responsibility of the contractor.
- g. Each telephone station must be self-contained, utilizing telephone cabling for all connectivity. Cable must be protected by encasement in metal conduit. Installations must use existing conduit utilized by the present contractor when available.
- h. Installation shall not interfere with existing services during standard operating times. Service transfer must be performed one station at a time in order not to leave any one or all bank(s) of telephones without service.

- i. All equipment provided shall be new and utilize state of the art technology, including the latest tamper-proof technology and must be approved by DOC prior to installation.
- j. The Contractor shall be financially responsible for obtaining all permits, licenses, and bonding to comply with State and Federal laws.
- k. As directed by the State contact at each correctional facility, one telephone of each "bank" of telephones shall be installed as to be compliant with the Americans with Disabilities Act (ADA).
- l. The Contractor shall order and coordinate all required circuit orders with the LEC and long distance carrier. Timelines shall be coordinated with State designate.
- m. The contractor shall work with the State and existing service contractor to convert all existing data to required format and loading into the new system. The existing assigned PIN numbers and authorized call lists shall remain unchanged. The contractor shall accept data from the current provider in any format including ASCII, Excel, Dbase Rbase and Access. The contractor shall process the data into the format required for the proposed system and load the information at an agreed upon time. System testing will be done on the software prior to any cut over.
- n. The Contractor must provide wall mounted instrument signage next to each telephone, defining call procedures. Signage shall be in English and Spanish. A sample is provided in Exhibit 3.
- o. After installation of services, the contractor shall provide an installation summary for each site, including the following information:
 - i. Certification of completion per contract requirements. Signed by vendor and State.
 - ii. Front view (Complete manufacturer diagram or printed digital picture) of cabinet and each item of equipment installed.
 - iii. Side view (Complete manufacturer diagram or printed digital picture) of cabinet and each item of equipment installed.
 - iv. Cable layout including all blocks (66,110 or other) and interfaces.
 - v. Network Hub Layout
 - vi. MDF Termination Detail
 - vii. Block layout identifiers
- p. ICPs for locations with 10 or fewer telephone stations may be remotely located and need not be at campus locations. All other sites will require on campus equipment.

3. OPERATIONAL SUPPORT, MAINTENANCE, AND MONITORING PRACTICES

- a. All equipment provided shall be the responsibility of the Contractor. The Contractor shall provide spare parts, trained personnel and software to support the equipment at the Contractor's cost throughout the duration of the contract. All Contractor equipment must be fully supported by on site and remote maintenance. Remote maintenance must include the ability to test trunks and phones and to place test calls without sending a technician to the distant site. All equipment provided shall be the responsibility of the Contractor. Maintenance must include the following:
 - Contractor repair of all major service calls within four (4) hours of report of occurrence. A major service call is defined as a loss of twenty-five 25 % or more of any one bank (greater than one telephone) of telephones or loss of carrier services.
 - 24 hour, 365 day repair service for telephone station bank "out of service" reports.

- d. The ICP shall offer clear and concise voice prompts; English will be the default prompt. Inmates shall be able to select prompts given in Spanish. Voice prompts must be given in short sentences with meaningful instruction for operation of the system. Beeps, tones, and other non-voice sounds shall not be permitted as substitutes for voice instructions, except when standard sounds such as dial tone, ringing, busy signals, on hold and intercept tones are appropriate. Phone signs, printed hand-outs, and video-training tapes are not an acceptable alternative to a complete range of voice prompts and messages.
- e. The ICP must include the following fraud control functionality:
- Require the successful entry of a valid personal identification number (PIN, inmate DOC number to be used) to provide positive identification of the inmate seeking access to the system, before the call is accepted.
 - Prompts to verify PIN inputs requiring a DTMF verification of within 15 seconds for answering yes if correct or no if incorrect. Callers shall be allowed only two changes to enter a correct PIN before being disconnected.
 - Switch-hook detection and subsequent disconnect during connected call period. Call detail reports must reflect reason for disconnect.
 - Voice overlay recording (*inmate call branding*) alerting called party that they are speaking to an inmate from a correctional facility. Overlay recording must be provided at initial contact with called party.
 - Third party conference call detection eliminating the possibility of call conferencing and call forwarding.
 - Incoming call block. The ICP must not respond to incoming ringing on any of its lines used for placing the outbound inmate collect calls. No signaling or ringing of the inmate station phones shall result from an incoming ring on a line.
 - The ICP must allow for blocking of the sound path to the inmate phone during call placement and during the time when the ICP is requesting acceptance of the collect call charges. During call blocking, the inmate shall be given call progress tones to indicate that the call is being connected until such time as positive acceptance or rejection is detected.
 - The ICP must provide call blocking upon dialing based upon an unlimited number of administratively defined telephone numbers. Blocking shall be defined by the NPA, individual digits or exchanges as selected by the system administrator (i.e. 800 numbers, 900 numbers, etc.
 - Access to a live operator must be blocked at all times.

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• Call duration must be controlled per defined length of call. Both called and calling parties will receive a voice message indicating maximum call duration has been met and that the call will terminate. Maximum time duration must be programmable in one-minute increments from three to unlimited. Default setting must be unlimited. Administrators must have authority to vary call length as desired.

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• The ICP must not deem a call to be accepted until such time as the call recipient acknowledges receipt. The ICP must be able to distinguish such signal from line noise such as pops or clicks, i.e. as may be created by answering machines.

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f. The system must be provided with an on-site administration terminal located at a location designated by the customer. Features must include the following:

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- Connection via commercially available computer equipment
- Operation not affecting the ICP normal operations and telephone operations.
- Management of inmate PIN codes and allowed called numbers;
- Report capabilities of call detail reports by number called, date, time, caller PIN and originating telephone.
- Viewing and printing of call detail records.
- Real time update of call block and acceptance lists.
- Real time ability to disable and enable phone operation on an all phone or per station basis.
- Ability to connect two or more administrative terminals with simultaneous operations if needed.
- Recording of selected conversations from file records.
- Ability to automatically scan recorded calls for key words and phrases and have the administrative terminal receive a prompt for the call to be reviewed based upon the detection of those words and phrases in a conversation.
- Data entry and retrieval of records.
- All inmate calls will be silently monitored and recorded; each call will be time and date stamped at the point of recording. Recording will begin with the acceptance of the PIN; dialing or speaking must commence within fifteen seconds or the call will be terminated and the recording cease. Recorded calls must be easily retrievable and archived.
- Monitoring must be provided on a per call, dialed number, all trunk, scanned trunk or on demand basis from any inmate call system telephone and with PIN number; monitoring may be done on either live or previously recorded calls.
- For the continuous recording of all stations, 60 days of recordings shall be maintained on site; one-year's recordings shall be maintained off-site and shall be made accessible to the State by the Contractor. Recordings shall become the property of the Department of Corrections once recorded.

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g. Stations must be armored, coinless phones designed for use in correctional facilities. Coin phones or phones requiring local power are not acceptable. Phones must be dumb stations with a minimum of electronics. Intelligence must reside within the ICP.

- h. Telephone stations must include stain resistant metal casing, metal armored handset cord, moisture resistant keypad and concealed fittings to prevent inmate tampering.
Handset cord wire must not be of the type that can cut steel. Deleted: armored handset
- i. System must be remotely bootable.
- j. Power backup (UPS) for up to 5 minutes in the event of power failure where emergency generator power is available must be provided. Where emergency generator power is not available, 15-minute power backup must be provided. Deleted: 1
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Deleted: or battery with line conditioning
- k. The Contractor must provide hard wired, switched disconnect of each individual telephone by State employees within the equipment room for each bank of telephones. Deleted: observation
- l. Contractor shall provide high quality transmission service. Service shall be verified by a test call to an industry standard milliwatt tone and quiet generated in a facility within a selected North American NXX/NPA, and measurements taken regarding tone loss and line noise. Readings must be within 0 to -10 for loss and lower than -20dbrc for noise. All other readings shall be considered substandard.
- m. Credit for calls shall be issued when a caller attempts to place a call, does not get connected, and yet is billed; or when a call is terminated within 30 seconds of call initiation, due to substandard transmission quality, and a second attempt is made.
- n. The system shall provide for a toll free speed dial service, allowing inmates to dial an on-site investigative telephone number. This call shall not require the use of voice identification or PIN.
- o. The system shall allow an automated call block feature, permitting the called party to block their number from being dialed in the future. The called party simply dials a single digit DTMF code once the message that the call received is from a facility and the calling inmate name is played. A record is generated and the system administrator is notified of the blockage. The system automatically blocks the call. The administrator may change the denial operation at any time via the administrative terminal. Formatted: Bullets and Numbering
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- p. The system shall constantly monitor the inmate phone for attempts to manipulate the switch-hook in order to bypass system controls. Any such attempt will result in call disconnection. At no time will the inmate reach outside dial tone or operator assistance. Formatted: Bullets and Numbering
- q. Calls shall be restricted to collect only. Inmates shall be prohibited from dialing: 911, 411, X11, 555-1212, 0-, 00-, 700, 976, 900, 800, 8XX, 10XXX, 950, in order to ensure that there is no possibility of inmate live operator access. In addition, the system shall be equipped with virtually unlimited capacity for individual blocked numbers which can be added on-site via one of the administrative terminals. Deleted: 888,
- r. The system must require that the inmate hang up following each call in order to place another call. When the first call is complete, the phone becomes inoperable until it is placed on-hook again.
- s. The system shall be provided with two methods to quickly shut down all telephones during an emergency: Administrative terminal and mechanical cut off switches. Existing switches may be used, but the contractor must insure proper operation maintenance. These manual switches shall override any electronic or preprogrammed on-off parameters. These switches will be installed in a controlled area, designated by the customer. An officer from the State of Delaware Department of Corrections can shut off individual phones, all phones in a POD, or all phones at the facility with one switch. Deleted: ¶
Deleted: (presumably the Control Room).

t. The system shall offer both rotary and touch tone call acceptance.

u. The system shall be fully compatible with TTY/TDD services and meet all requirements of the American with Disabilities Act. This includes telephone set location and installation.

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5. CALL SEQUENCE

This section defines sequence of events of initiating inmate call.

- a. Caller lifts handset.
- b. Caller receives a repeated message to choose between English or Spanish, each in the appropriate language.
- c. Caller receives repeated message to enter a Personal Identification Number (PIN).
- d. Caller enters PIN number.
- e. Caller receives repeated message to indicate that number entered was number desired. Caller presses a DTMF key to continue the call, or a different key allowing him to re-dial the number.
- f. Message is played to the caller, indicating an acceptance or rejection of the call attempt. If the ID is rejected, the phone will be disconnected.
- g. Inmate dials number.
- h. Receiving party telephone rings.
- i. Receiving party answers call.
- j. Receiving party hears a message in English or Spanish, dependent upon originating call language, indicating that this is a call from a correctional institution in Delaware, plays the voice recorded name of the inmate, and provides information on how to accept or reject the caller. The calling party is not cut through until the call is accepted. The caller only hears a repeated message that his call is being processed.
- k. Inmate receives message that his call is either connected and he hears the called party or that his call is rejected, in which case the call is immediately terminated.
- l. Every six seconds throughout the call the inmate hears a recording tone and randomly the called party receives a message that the call has been placed from a correctional institution. This feature is selectable from the administrative terminal and may be disabled.

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6. CALL DETAIL REPORTING AND STORAGE

- a. The ICP must provide on-site storage of call detail information. Other requirements include the following:
- b. On-site storage capacity of up to 6 months of call records, as differentiated from recordings of calls. Ability to transfer call records to servers on the Corrections network. Contractor is to provide single computer systems with LAN hardware/software to interface to Corrections network at each site. Backups shall be performed weekly and may be stored offsite for disaster recovery.
- c. Call activity viewing in real time.
- d. On site reporting of stored activity.

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e. Call detail reporting by PIN or station for dialed number, station, trunk, time of day, date and duration of call, and call conditions including busy, no answer, normal, time expired, line quality, etc.

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f. Indefinite retention of call details in the event of power failure.

7. OPERATIONAL SUPPORT AND TRAINING

a. The Contractor shall provide an employee for operational and maintenance support for the inmate telephone system. Operational support shall include, but not be limited to, training Corrections staff in the use of the system, collecting and inputting voice samples of the inmates for identification and tracking purposes, and entering and adjusting inmate personal identification numbers (PIN), and for Emergency on-site availability (See Exhibit 6).

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b. On-site operational training at each correctional facility shall be provided. Classes shall be provided for each of the three employee work shifts. A minimum of two classes shall be held for each shift. Topics to be covered shall include:

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c. Inmate call process.

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d. Communicating PIN assignment/change requests to administrators.

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e. Trouble reporting procedure.

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f. Emergencies – phone shutdown, reporting, service issues.

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g. On-site training at each correctional facility shall be provided for the Department of Corrections systems administrators of the inmate phone system. Such training shall include operation and operator/user maintenance of all equipment supplied. Training shall take place on the day prior to system turn-up, the day of turn-up and 14 days thereafter to insure a thorough understanding of the equipment by prison employees. Training shall take place during each of three daily shifts as defined by the Department of Corrections. Each administrator shall be provided complete sets of training material including manuals and other materials on the following topics:

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- Administrative Terminal operations.
- Reporting Options and Queries.
- Inmate call process.
- Communicating PIN assignment/change requests to administrators.
- Trouble reporting procedure.
- Emergencies – phone shutdown, reporting, service issues.

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h. Contractor's System Administrator employee(s) shall provide weekly routine operational and maintenance support for training additional Correctional staff in the use of the system, collecting and inputting voice samples, entering inmate identification data and PIN numbers.

8. TROUBLE REPORTS

Contractor shall be responsible to catalogue, maintain and resolve inmate trouble reports.

Deleted: A sample report is included in Attachment XX.¶

9. EQUIPMENT OWNERSHIP

a. The Contractor shall remain the sole and exclusive owner of all telephone equipment installed. The inventory and locations are shown in Exhibit 4.

CONTRACT NO. DTI-05-0001
INMATE/PUBLIC COIN SERVICES

REQUEST FOR PROPOSAL
APPENDIX A

III. PUBLIC COIN TELEPHONE SERVICE

1. INTRODUCTION

The State shall award a contract for a primary provider of all public telephones located on property owned or controlled by the State. This includes coin-operated and Charge-a-Call telephones. Contractor shall provide local, intra LATA and interLATA transport. At present, service for 259 telephones is required.

2. AVAILABILITY

- a. The Contractor must provide 800 and 8XX NPA and emergency 911 access from all telephones. 911 calls shall not require payment deposit or incur any costs to the caller.
- b. The State may restrict incoming calls on a per-station basis at its discretion.
- c. The Contractor must allow origination of third-party billing and collect calls.
- d. The Contractor must accept the usage of debit and calling cards.
- e. The Contractor must provide a one-for-one replacement for all public pay telephones noted in Exhibit 4. The State will determine the necessity for public pay telephones to be installed in State locations. All installations shall be at the discretion of the State and shall be coordinated by the State.
- f. For management purposes, the State's telephones may be grouped into BTNs. Grouping selections shall be made by the State.

3. TELEPHONE STATION TYPES

- a. Public telephone stations are currently made up of several types, including environmentally protected stations, indoor stations, coin and charge card stations (See Exhibit 5). The Contractor must provide new or refurbished, like-new equipment of similar type designed for similar applications.
- b. The Contractor may install telephones as is necessary to insure the greatest amount of usage. Each designated location, at a minimum, must be provided with one coin operated telephone. All installations must be approved and coordinated with the State.

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400 MHz Pentium II (or equivalent) Processor ¶
4MB Video Memory Upgrade¶
3.5" 1.44MB Floppy Drive¶
6.4GB IDE Disk Drive¶
Integrated 10/100 Network Interface¶
512K Cache¶
2X6 IDE R/W CD ROM¶
Microsoft Mouse¶
WIN 104 Key Keyboard¶
128MB Memory(1 DIMM)¶
Data/Fax 56K Modem¶
Windows 98 Operating File System¶
17" Color Monitor UltraScan 1000HS¶
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Deleted: All existing public telephones for which the State has assumed responsibility are installed and maintained by the local exchange carrier Verizon.

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Deleted: The Contractor must provide, at a minimum, one coin operated telephone at each additional State public address. Any telephone location receiving over \$80 in average monthly usage shall be eligible for a second station. Additional installations shall be required p... [3]

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CONTRACT NO. DTI-05-0001
INMATE/PUBLIC COIN SERVICES

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REQUEST FOR PROPOSAL
APPENDIX A

IV. COMMISSION STRUCTURE

The commission to the State shall be in the form of a straight percentage of all originating, billable revenue. Commission must be applied to all charges from all telephones on each system. Revenue not collected will not reduce the commission amount. Commission plans restricted to minimum thresholds are unacceptable.

A commission check should be submitted to the designated State address, on a monthly basis, fifteen days after the end of the billing period. Also included should be an itemized report listing the following information:

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c/o Division of Administration, P.O.
Box 211, Trenton, NJ, 08625

- Correctional facility or Location Address in the case of Public Pay Stations
- Telephone line number
- Minutes of usage
- Total charges for each line number
- Commission amount for each line number

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The State will provide the location for the submittal of commission checks.

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Individual counties

CONTRACT NO. DTI-05-0001
 INMATE/PUBLIC COIN SERVICES
 REQUEST FOR PROPOSAL

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EXHIBIT 1

INMATE/ PUBLIC COIN SERVICES SAMPLE MONTHLY USAGE (Verizon)

Messages
 - Year/Month

Inmate	200307	200308	200309	200310	200311	200312	200401	200402	200403	200404	200405	200406	200407
INTERLATA	3,311	0	51	6,857	3,543	3,055	3,522	3,614	3,687	3,842	3,768	3,578	3,518
INTRALATA	33,086	28,353	35,595	26,624	26,808	31,892	32,914	32,343	33,344	33,347	35,647	33,243	36,062
LOCAL	76,122	57,875	80,080	56,387	54,949	68,253	69,792	70,272	71,998	67,974	68,519	63,376	68,594
Public	200307	200308	200309	200310	200311	200312	200401	200402	200403	200404	200405	200406	200407
INTERLATA	471	547	475	547	73	79	50	48	40	29	58	35	56
INTRALATA	390	403	326	480	400	455	450	373	421	436	338	445	407
LOCAL	1,787	1,672	1,798	1,539	1,686	1,681	1,571	1,426	1,611	1,425	1,496	1,809	1,709
Total	200307	200308	200309	200310	200311	200312	200401	200402	200403	200404	200405	200406	200407
INTERLATA	3,782	547	526	7,404	3,616	3,134	3,572	3,662	3,727	3,871	3,826	3,613	3,574
INTRALATA	33,476	28,756	35,921	27,104	27,208	32,347	33,364	32,716	33,765	33,783	35,985	33,688	36,469
LOCAL	77,909	59,547	81,878	57,926	56,635	69,934	71,363	71,698	73,609	69,399	70,015	65,185	70,303

Minutes -
Year/Month

Inmate	200307	200308	200309	200310	200311	200312	200401	200402	200403	200404	200405	200406	200407
INTERLATA	58,563	0	1,135	111,752	60,211	56,973	63,817	62,547	64,518	67,069	68,284	67,674	63,743
INTRALATA	350,278	296,029	370,888	280,606	279,435	339,443	354,003	353,159	363,282	366,629	386,529	361,936	389,781
LOCAL	827,170	637,492	880,768	644,150	633,100	799,302	819,153	818,267	839,648	793,632	798,225	739,486	801,925
Public	200307	200308	200309	200310	200311	200312	200401	200402	200403	200404	200405	200406	200407
INTERLATA	3,343	3,729	3,457	4,161	549	794	446	527	447	389	322	246	425
INTRALATA	3,432	3,031	2,697	3,975	4,898	7,127	4,299	3,236	4,057	4,722	3,481	5,498	3,921
LOCAL	9,751	8,347	9,172	9,198	8,818	9,804	10,602	8,761	8,633	9,085	9,130	9,546	11,053
Total	200307	200308	200309	200310	200311	200312	200401	200402	200403	200404	200405	200406	200407
INTERLATA	61,906	3,729	4,592	115,913	60,760	57,767	64,263	63,074	64,965	67,458	68,606	67,920	64,168
INTRALATA	353,710	299,060	373,585	284,581	284,333	346,570	358,302	356,395	367,339	371,351	390,010	367,434	393,702
LOCAL	836,921	645,839	889,940	653,348	641,918	809,106	829,755	827,028	848,281	802,717	807,355	749,032	812,978

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REQUEST FOR PROPOSAL

Exhibit 1 (continued)

AT&T Inmate Sample Monthly Usage

AT&T INMATE INTERSTATE USAGE MINUTES

<u>BILLING CYCLE</u>	<u># MESSAGES</u>
2004 May	3,529
2004 April	4,269
2004 March	3,821
2004 February	4,305
2004 January	3,401
2003 December	3,992
2003 November	3,484
2003 October	3,072
2003 September	3,892
2003 August	3,724
2003 July	4,116
2003 June	3,949
2003 May	2,975
2003 April	4,441
2003 March	4,490
2003 February	5,680
2003 January	3,255
2002 December	3,747
2002 November	3,809
2002 October	4,531
2002 September	4,716
2002 August	4,391
2002 July	5,519
2002 June	4,552

REQUEST FOR PROPOSAL

Exhibit 2

Verizon Rolling Average Usage

Messages	<u>Rolling Average for 19 Months</u>	Minutes	<u>Rolling Average for 19 Months</u>
Inmate		Inmate	
INTER	3,747	INTER	64,559
INTRA	34,178	INTRA	362,654
LOCAL	70,247	LOCAL	793,578
Public		Public	
INTER	300	INTER	2,475
INTRA	410	INTRA	4,066
LOCAL	1,735	LOCAL	10,060
Total		Total	
INTER	4,047	INTER	67,034
INTRA	34,588	INTRA	366,720
LOCAL	71,982	LOCAL	803,638

REQUEST FOR PROPOSAL

Exhibit 3

WALL MOUNTED INSTRUMENT SIGNAGE SAMPLE

1. Calls are to be completed in the following manner.
2. Numbers called must be on **your** PIN Sheet and must have been approved prior to you calling.
2. Once Permission to make the call is obtained.
 - a. Remove receiver
 - b. At prompting enter your PIN number
 - c. At prompting enter the number your wish to call
 - d. At prompting state your name.
 - e. Wait for the party you called to accept your call.
 - f. Terminate call at the end of your call, or when instructed to terminate.

Exhibit 4

INMATE & PUBLIC PHONE INVENTORY

BUSINESS NAME	PHONE NBR	SERVICE ADDRESS	SERVICE CITY	SERVICE LOC	SERVICE TYPE
BAYLOR'S WOMEN'S CORR.	3026529349	CORRECTIONAL CENTER 660 BA	NEWCASTLE	UNIT 4 DES POD A	INMATE
BAYLOR'S WOMEN'S CORR.	3026529358	CORRECTIONAL CENTER 660 BA	NEWCASTLE	UNIT 4 DES POD B	INMATE
BAYLOR'S WOMEN'S CORR.	3026529360	CORRECTIONAL CENTER 660 BA	NEWCASTLE	UNIT 4 DES POD C	INMATE
BAYLOR'S WOMEN'S CORR.	3026529363	CORRECTIONAL CENTER 660 BA	NEWCASTLE	UNIT 4 DES POD D	INMATE
BAYLOR'S WOMEN'S CORR.	3027779036	INSTITUTION 660 BAYLOR BLV	NEWCASTLE	UNIT 7 DES RM 6115	INMATE
BAYLOR'S WOMEN'S CORR.	3027779037	INSTITUTION 660 BAYLOR BLV	NEWCASTLE	UNIT 6 DES RM 5140	INMATE
BAYLOR'S WOMEN'S CORR.	3027779038	INSTITUTION 660 BAYLOR BLV	NEWCASTLE	UNIT 5 DES RM 6140	INMATE
BAYLOR'S WOMEN'S CORR.	3027779039	INSTITUTION 660 BAYLOR BLV	NEWCASTLE	UNIT 4 DES RM 9129	INMATE
BAYLOR'S WOMEN'S CORR.	3027779045	INSTITUTION 660 BAYLOR BLV	NEWCASTLE	UNIT 4 DES RM 9142	INMATE
BAYLOR'S WOMEN'S CORR.	3027779059	INSTITUTION 660 BAYLOR BLV	NEWCASTLE	UNIT 3 DES RM 8107	INMATE
BAYLOR'S WOMEN'S CORR.	3027779061	INSTITUTION 660 BAYLOR BLV	NEWCASTLE	UNIT 2 DES RM 9107	INMATE
BAYLOR'S WOMEN'S CORR.	3027779062	INSTITUTION 660 BAYLOR BLV	NEWCASTLE	UNIT 4 DES RM 9120	INMATE
BAYLOR'S WOMEN'S CORR.	3027779063	INSTITUTION 660 BAYLOR BLV	NEWCASTLE	UNIT 4 DES RM 8142	INMATE
BAYLOR'S WOMEN'S CORR.	3027779064	INSTITUTION 660 BAYLOR BLV	NEWCASTLE	UNIT 9 DES VILLAGE	INMATE
BAYLOR'S WOMEN'S CORR.	3027779065	INSTITUTION 660 BAYLOR BLV	NEWCASTLE	KITCHEN	INMATE
BAYLOR'S WOMEN'S CORR.	3027779090	INSTITUTION 660 BAYLOR BLV	NEWCASTLE	BLDG 5 DES INFIRMARY	INMATE
BAYLOR'S WOMEN'S CORR.	3027779094	INSTITUTION 660 BAYLOR BLV	NEWCASTLE	TELEPHONE ROOM	INMATE
BAYLOR'S WOMEN'S CORR.	3027779096	INSTITUTION 660 BAYLOR BLV	NEWCASTLE	UNIT 3 DES ROOM 8129	INMATE
BAYLOR'S WOMEN'S CORR.	3027779097	INSTITUTION 660 BAYLOR BLV	NEWCASTLE	UNIT 3 DES ROOM 8121	INMATE
BAYLOR'S WOMEN'S CORR.	3028884504	INSTITUTION 660 BAYLOR BLV	NEWCASTLE	SECTION 3126	INMATE
BAYLOR'S WOMEN'S CORR.	3028884506	INSTITUTION 660 BAYLOR BLV	NEWCASTLE	SECTION 3126	INMATE
BAYLOR'S WOMEN'S CORR.	3028884508	INSTITUTION 660 BAYLOR BLV	NEWCASTLE	SECTION 5115	INMATE
BAYLOR'S WOMEN'S CORR.	3028884511	INSTITUTION 660 BAYLOR BLV	NEWCASTLE	SECTION 5115	INMATE
BAYLOR'S WOMEN'S CORR.	3028884513	INSTITUTION 660 BAYLOR BLV	NEWCASTLE	SECTION 6115	INMATE
BAYLOR'S WOMEN'S CORR.	3028884518	INSTITUTION 660 BAYLOR BLV	NEWCASTLE	SECTION 6115	INMATE
BAYLOR'S WOMEN'S CORR.	3028884520	INSTITUTION 660 BAYLOR BLV	NEWCASTLE	SECTION 5140	INMATE
BAYLOR'S WOMEN'S CORR.	3028884522	INSTITUTION 660 BAYLOR BLV	NEWCASTLE	SECTION 5140	INMATE
BAYLOR'S WOMEN'S CORR.	3028884524	INSTITUTION 660 BAYLOR BLV	NEWCASTLE	SECTION 6140	INMATE
BAYLOR'S WOMEN'S CORR.	3028884526	INSTITUTION 660 BAYLOR BLV	NEWCASTLE	SECTION 6140	INMATE
BAYLOR'S WOMEN'S CORR.	3028884527	INSTITUTION 660 BAYLOR BLV	NEWCASTLE	SECTION 7115	INMATE

BAYLOR'S WOMEN'S CORR.	3028884528	INSTITUTION 660 BAYLOR BLV	NEWCASTLE	SECTION 7115	INMATE
BAYLOR'S WOMEN'S CORR.	3028884532	INSTITUTION 660 BAYLOR BLV	NEWCASTLE	SECTION 8129	INMATE
BAYLOR'S WOMEN'S CORR.	3028884534	INSTITUTION 660 BAYLOR BLV	NEWCASTLE	SECTION 9129	INMATE
BAYLOR'S WOMEN'S CORR.	3028884538	INSTITUTION 660 BAYLOR BLV	NEWCASTLE	SECTION 9142	INMATE
BAYLOR'S WOMEN'S CORR.	3028884539	INSTITUTION 660 BAYLOR BLV	NEWCASTLE	SECTION 8107	INMATE
BAYLOR'S WOMEN'S CORR.	3028884541	INSTITUTION 660 BAYLOR BLV	NEWCASTLE	SECTION 9107	INMATE
BAYLOR'S WOMEN'S CORR.	3028884542	INSTITUTION 660 BAYLOR BLV	NEWCASTLE	SECTION 8120	INMATE
BAYLOR'S WOMEN'S CORR.	3028884546	INSTITUTION 660 BAYLOR BLV	NEWCASTLE	SECTION 9120	INMATE
BAYLOR'S WOMEN'S CORR.	3028884550	INSTITUTION 660 BAYLOR BLV	NEWCASTLE	SECTION 8142	INMATE
Total Inmate Lines-Baylor	38				
DELAWARE CORRECTIONAL	3026530850	CORRECTIONAL @SMYRNA LANDI	SMYRNA	STA-A	INMATE
DELAWARE CORRECTIONAL	3026530851	CORRECTIONAL @SMYRNA LANDI	SMYRNA	STA B	INMATE
DELAWARE CORRECTIONAL	3026530852	CORRECTIONAL @SMYRNA LANDI	SMYRNA	STA C	INMATE
DELAWARE CORRECTIONAL	3026530853	CORRECTIONAL @SMYRNA LANDI	SMYRNA	STA D	INMATE
DELAWARE CORRECTIONAL	3026530854	CORRECTIONAL @SMYRNA LANDI	SMYRNA	STA E	INMATE
DELAWARE CORRECTIONAL	3026530855	CORRECTIONAL @SMYRNA LANDI	SMYRNA	STA F	INMATE
DELAWARE CORRECTIONAL	3026530856	CORRECTIONAL @SMYRNA LANDI	SMYRNA	STA G	INMATE
DELAWARE CORRECTIONAL	3026530857	CORRECTIONAL @SMYRNA LANDI	SMYRNA	STA H	INMATE
DELAWARE CORRECTIONAL	3026530858	CORRECTIONAL @SMYRNA LANDI	SMYRNA	STA I	INMATE
DELAWARE CORRECTIONAL	3026530859	CORRECTIONAL @SMYRNA LANDI	SMYRNA	STA J	INMATE
DELAWARE CORRECTIONAL	3026530860	CORRECTIONAL @SMYRNA LANDI	SMYRNA	STA K	INMATE
DELAWARE CORRECTIONAL	3026530862	CORRECTIONAL CENTER @SMYRN	SMYRNA	BLDG C EXIT TO REC AREA	INMATE
DELAWARE CORRECTIONAL	3026530863	CORRECTIONAL CENTER @SMYRN	SMYRNA	BLDG C NXT TO KITCHEN	INMATE
DELAWARE CORRECTIONAL	3026530864	CORRECTIONAL CENTER @SMYRN	SMYRNA	D BLDG	INMATE
DELAWARE CORRECTIONAL	3026530865	CORRECTIONAL CENTER	SMYRNA	D BLDG	INMATE

		@SMYRN			
DELAWARE CORRECTIONAL	3026530866	CORRECTIONAL CENTER @SMYRN	SMYRNA	867 SMYRNA LANDING RD, SMYRNA	INMATE
DELAWARE CORRECTIONAL	3026530869	CORRECTIONAL CENTER @SMYRN	SMYRNA	(DES BLDG E)	INMATE
DELAWARE CORRECTIONAL	3026530870	CORRECTIONAL CENTER @SMYRN	SMYRNA	(DES BLDG V)	INMATE
DELAWARE CORRECTIONAL	3026530876	CENTER @ SMYRNA LANDING RD	SMYRNA	CELLBLOCK D	INMATE
DELAWARE CORRECTIONAL	3026534478	CORRECTIONAL CENTER @SMYRN	SMYRNA	867 SMYRNA LANDING RD, SMYRNA	INMATE
DELAWARE CORRECTIONAL	3026534589	CORRECTIONAL CENTER @SMYRN	SMYRNA	867 SMYRNA LANDING RD, SMYRNA	INMATE
DELAWARE CORRECTIONAL	3026534634	CORRECTIONAL CENTER @SMYRN	SMYRNA	867 SMYRNA LANDING RD, SMYRNA	INMATE
DELAWARE CORRECTIONAL	3026534767	CORRECTIONAL CENTER @SMYRN	SMYRNA	867 SMYRNA LANDING RD, SMYRNA	INMATE
DELAWARE CORRECTIONAL	3026534889	CORRECTIONAL CENTER @SMYRN	SMYRNA	867 SMYRNA LANDING RD, SMYRNA	INMATE
DELAWARE CORRECTIONAL	3026534989	CORRECTIONAL CENTER @SMYRN	SMYRNA	867 SMYRNA LANDING RD, SMYRNA	INMATE
DELAWARE CORRECTIONAL	3026535167	CORRECTIONAL CENTER @SMYRN	SMYRNA	867 SMYRNA LANDING RD, SMYRNA	INMATE
DELAWARE CORRECTIONAL	3026535389	CORRECTIONAL CENTER @SMYRN	SMYRNA	867 SMYRNA LANDING RD, SMYRNA	INMATE
DELAWARE CORRECTIONAL	3026535563	CORRECTIONAL CENTER @SMYRN	SMYRNA	867 SMYRNA LANDING RD, SMYRNA	INMATE
DELAWARE CORRECTIONAL	3026536100	CORRECTIONAL @SMYRNA LANDI	SMYRNA	WING L	INMATE
DELAWARE CORRECTIONAL	3026537282	CORRECTIONAL CENTER @SMYRN	SMYRNA	867 SMYRNA LANDING RD, SMYRNA	INMATE
DELAWARE CORRECTIONAL	3026537432	CORRECTIONAL CENTER @SMYRN	SMYRNA	867 SMYRNA LANDING RD, SMYRNA	INMATE
DELAWARE CORRECTIONAL	3026539148	CENTER @ SMYRNA LANDING RD	SMYRNA	BLDG 23 RM C-1	INMATE
DELAWARE CORRECTIONAL	3026539205	CENTER @ SMYRNA LANDING RD	SMYRNA	BLDG 17 RM A1	INMATE
DELAWARE CORRECTIONAL	3026539308	CENTER @ SMYRNA LANDING RD	SMYRNA	BLDG 23 RM A-1	INMATE
DELAWARE CORRECTIONAL	3026539334	CENTER @ SMYRNA LANDING RD	SMYRNA	BLDG 17 RM B1	INMATE
DELAWARE CORRECTIONAL	3026539462	CORRECTIONAL CENTER @SMYRN	SMYRNA	867 SMYRNA LANDING RD, SMYRNA	INMATE
DELAWARE CORRECTIONAL	3026539534	CENTER @ SMYRNA LANDING RD	SMYRNA	BLDG C	INMATE

DELAWARE CORRECTIONAL	3026539801	CORRECTIONAL CENTER @SMYRN	SMYRNA	NEW DORM BLDG S	INMATE
DELAWARE CORRECTIONAL	3026539802	CENTER @ SMYRNA LANDING RD	SMYRNA	BLDG D	INMATE
DELAWARE CORRECTIONAL	3026539803	CORRECTIONAL CENTER @SMYRN	SMYRNA	NEW DORM BLDG S	INMATE
DELAWARE CORRECTIONAL	3026539808	CORRECTIONAL CENTER @SMYRN	SMYRNA	NEW DORM BLDG S	INMATE
DELAWARE CORRECTIONAL	3026539809	CORRECTIONAL CENTER @SMYRN	SMYRNA	NEW DORM BLDG S	INMATE
DELAWARE CORRECTIONAL	3026539814	CENTER @ SMYRNA LANDING RD	SMYRNA	BLDG 17 RM C1	INMATE
DELAWARE CORRECTIONAL	3026539817	CENTER @ SMYRNA LANDING RD	SMYRNA	BLDG D	INMATE
DELAWARE CORRECTIONAL	3026539821	CENTER 875 SMYRNA LANDING	SMYRNA	BLDG INFIRMARY UNIT COIN	INMATE
DELAWARE CORRECTIONAL	3026539823	CENTER @ SMYRNA LANDING RD	SMYRNA	BLDG E	INMATE
DELAWARE CORRECTIONAL	3026539824	CENTER @ SMYRNA LANDING RD	SMYRNA	BLDG V	INMATE
DELAWARE CORRECTIONAL	3026539832	CENTER @ SMYRNA LANDING RD	SMYRNA	BLDG 17 RM D1	INMATE
DELAWARE CORRECTIONAL	3026539838	CENTER @ SMYRNA LANDING RD	SMYRNA	BLDG W	INMATE
DELAWARE CORRECTIONAL	3026539841	CENTER @ SMYRNA LANDING RD	SMYRNA	BLDG 23 RM C-2	INMATE
DELAWARE CORRECTIONAL	3026539844	CENTER @ SMYRNA LANDING RD	SMYRNA	BLDG 18	INMATE
DELAWARE CORRECTIONAL	3026539851	CENTER @ SMYRNA LANDING RD	SMYRNA	BLDG 18	INMATE
DELAWARE CORRECTIONAL	3026539860	CENTER @ SMYRNA LANDING RD	SMYRNA	BLDG 22	INMATE
DELAWARE CORRECTIONAL	3026539861	CORRECTIONAL CENTER @SMYRN	SMYRNA	867 SMYRNA LANDING RD, SMYRNA	INMATE
DELAWARE CORRECTIONAL	3026539864	CENTER @ SMYRNA LANDING RD	SMYRNA	BLDG 22	INMATE
DELAWARE CORRECTIONAL	3026539866	CENTER @ SMYRNA LANDING RD	SMYRNA	BLDG 22	INMATE
DELAWARE CORRECTIONAL	3026539868	CENTER @ SMYRNA LANDING RD	SMYRNA	BLDG 18	INMATE
DELAWARE CORRECTIONAL	3026539870	CENTER @ SMYRNA LANDING RD	SMYRNA	BLDG 18	INMATE
DELAWARE CORRECTIONAL	3026539874	CENTER @ SMYRNA LANDING RD	SMYRNA	BLDG 19	INMATE
DELAWARE CORRECTIONAL	3026539876	CENTER @ SMYRNA LANDING RD	SMYRNA	BLDG 19	INMATE
DELAWARE CORRECTIONAL	3026539901	CENTER @ SMYRNA LANDING RD	SMYRNA	BLDG 19	INMATE
DELAWARE CORRECTIONAL	3026539905	CENTER @ SMYRNA LANDING RD	SMYRNA	BLDG 19	INMATE
DELAWARE CORRECTIONAL	3026539909	CENTER @ SMYRNA LANDING RD	SMYRNA	BLDG 21 RM A-1	INMATE
DELAWARE CORRECTIONAL	3026539911	CENTER @ SMYRNA LANDING RD	SMYRNA	BLDG 21 RM A-2	INMATE
DELAWARE CORRECTIONAL	3026539913	CENTER @ SMYRNA LANDING RD	SMYRNA	BLDG 21 RM B-1	INMATE
DELAWARE CORRECTIONAL	3026539915	CENTER @ SMYRNA LANDING RD	SMYRNA	BLDG 21 RM B-2	INMATE
DELAWARE CORRECTIONAL	3026539923	CENTER @ SMYRNA LANDING RD	SMYRNA	BLDG 21 RM C-1	INMATE
DELAWARE CORRECTIONAL	3026539924	CENTER @ SMYRNA LANDING RD	SMYRNA	BLDG 21 RM C-2	INMATE
DELAWARE CORRECTIONAL	3026539926	CENTER @ SMYRNA LANDING RD	SMYRNA	BLDG 21 RM D-1	INMATE
DELAWARE CORRECTIONAL	3026539928	CENTER @ SMYRNA LANDING RD	SMYRNA	BLDG 21 RM D-2	INMATE
DELAWARE CORRECTIONAL	3026539929	CENTER @ SMYRNA LANDING RD	SMYRNA	BLDG 21	INMATE

DELAWARE CORRECTIONAL	3026539931	CENTER @ SMYRNA LANDING RD	SMYRNA	BLDG 22 RM A-2	INMATE
DELAWARE CORRECTIONAL	3026539934	CENTER @ SMYRNA LANDING RD	SMYRNA	BLDG 22 RM B-1	INMATE
DELAWARE CORRECTIONAL	3026539937	CENTER @ SMYRNA LANDING RD	SMYRNA	BLDG 22 RM B-2	INMATE
DELAWARE CORRECTIONAL	3026539941	CENTER @ SMYRNA LANDING RD	SMYRNA	BLDG 22 RM C-1	INMATE
DELAWARE CORRECTIONAL	3026539950	CENTER @ SMYRNA LANDING RD	SMYRNA	BLDG 22 RM C-2	INMATE
DELAWARE CORRECTIONAL	3026539964	CENTER @ SMYRNA LANDING RD	SMYRNA	BLDG 22 RM D-1	INMATE
DELAWARE CORRECTIONAL	3026539985	CENTER @ SMYRNA LANDING RD	SMYRNA	BLDG 22 RM D-2	INMATE
DELAWARE CORRECTIONAL	3026599666	CENTER @ SMYRNA LANDING RD	SMYRNA	BLDG 23 RM D-1	INMATE
DELAWARE CORRECTIONAL	3026599667	CENTER @ SMYRNA LANDING RD	SMYRNA	BLDG 23 RM D-2	INMATE
DELAWARE CORRECTIONAL	3026599990	CENTER @ SMYRNA LANDING RD	SMYRNA	BLDG 18	INMATE
DELAWARE CORRECTIONAL CTR	3026535256	SMYRNA DEL	SMYRNA	867 SMYRNA LANDING RD, SMYRNA	INMATE
Total Inmate Lines-DCC	82				
DELAWARE YOUTH SVCS FERRIS	3029949745	1825 FAULKLAND RD	WILM	BLDG 4 UNIT A DES FERRIS MAX	INMATE
DELAWARE YOUTH SVCS FERRIS	3029949749	1825 FAULKLAND RD	WILM	BLDG 4 UNIT B DES FERRIS MAX	INMATE
DELAWARE YOUTH SVCS FERRIS	3029949758	1825 FAULKLAND RD	WILM	BLDG 4 UNIT C DES FERRIS MAX	INMATE
DELAWARE YOUTH SVCS FERRIS	3029949759	1825 FAULKLAND RD	WILM	BLDG 4 UNIT D DES FERRIS MAX	INMATE
DELAWARE YOUTH SVCS FERRIS	3029949767	1825 FAULKLAND RD	WILM	BLDG 1 DES DETENTION CTR LOUNGE BY GYM	INMATE
DELAWARE YOUTH SVCS FERRIS	3029949777	1825 FAULKLAND RD	WILM	BLDG 1 DES DETENTION CTR LOUNGE BY GYM	INMATE
DELAWARE YOUTH SVCS FERRIS	3029949779	1825 FAULKLAND RD	WILM	BLDG 1 DES DETENTION CTR LOUNGE BY GYM	INMATE
DELAWARE YOUTH SVCS FERRIS	3029949783	1825 FAULKLAND RD	WILM	BLDG 1 DES DETENTION CTR LOUNGE BY GYM	INMATE
DELAWARE YOUTH SVCS FERRIS	3029949784	1825 FAULKLAND RD	WILM	BLDG 1 DES DETENTION CTR LOUNGE BY GYM	INMATE
DELAWARE YOUTH SVCS FERRIS	3029949798	1825 FAULKLAND RD	WILM	BLDG 1 DES DETENTION CTR LOUNGE BY GYM	INMATE
DELAWARE YOUTH SVCS FERRIS	3029949806	1825 FAULKLAND RD	WILM	BLDG 1 DES DETENTION CTR LOUNGE BY GYM	INMATE
DELAWARE YOUTH SVCS FERRIS	3029949819	1825 FAULKLAND RD	WILM	BLDG 1 DES DETENTION CTR LOUNGE BY GYM	INMATE
DELAWARE YOUTH SVCS FERRIS	3029949820	1825 FAULKLAND RD	WILM	BLDG 1 DES DETENTION CTR UNIT A DORM	INMATE

DELAWARE YOUTH SVCS FERRIS	3029949821	1825 FAULKLAND RD	WILM	BLDG 1 DES DETENTION CTR UNIT B DORM	INMATE
DELAWARE YOUTH SVCS FERRIS	3029949823	1825 FAULKLAND RD	WILM	BLDG 1 DES DETENTION CTR UNIT C DORM	INMATE
DELAWARE YOUTH SVCS FERRIS	3029949829	1825 FAULKLAND RD	WILM	BLDG 1 DES DETENTION CTR UNIT D DORM	INMATE
DELAWARE YOUTH SVCS FERRIS	3029949836	1825 FAULKLAND RD	WILM	BLDG 2 DES MOWLDS, ENTRANCE	INMATE
DELAWARE YOUTH SVCS FERRIS	3029949837	1825 FAULKLAND RD	WILM	BLDG 2 DES MOWLDS,OPP WALL BY WINDOW	INMATE
DELAWARE YOUTH SVCS FERRIS	3029949880	NEWCASTLE CO DETENTION CTR 18	WILM	UNIT E DES NEW WING	INMATE
DELAWARE YOUTH SVCS FERRIS	3029949888	NEWCASTLE CO DETENTION CTR 18	WILM	UNIT E DES NEW WING	INMATE
DELAWARE YOUTH SVCS FERRIS	3029949890	NEWCASTLE CO DETENTION CTR 18	WILM	UNIT E DES NEW WING	INMATE
DELAWARE YOUTH SVCS FERRIS	3029949900	1825 FAULKLAND RD	WILM	UNIT ABC DES POD A #1	INMATE
DELAWARE YOUTH SVCS FERRIS	3029949901	1825 FAULKLAND RD	WILM	UNIT ABC DES POD A #2	INMATE
DELAWARE YOUTH SVCS FERRIS	3029949906	1825 FAULKLAND RD	WILM	UNIT ABC DES POD B #3	INMATE
DELAWARE YOUTH SVCS FERRIS	3029949910	1825 FAULKLAND RD	WILM	UNIT ABC DES POD B #4	INMATE
DELAWARE YOUTH SVCS FERRIS	3029949918	1825 FAULKLAND RD	WILM	UNIT ABC DES POD C #5	INMATE
DELAWARE YOUTH SVCS FERRIS	3029949928	1825 FAULKLAND RD	WILM	UNIT ABC DES POD C #6	INMATE
DELAWARE YOUTH SVCS FERRIS	3029949936	1825 FAULKLAND RD	WILM	LIVING UNIT #7	INMATE
DELAWARE YOUTH SVCS FERRIS	3029949940	1825 FAULKLAND RD	WILM	LIVING UNIT #8	INMATE
DELAWARE YOUTH SVCS FERRIS	3029949942	1825 FAULKLAND RD	WILM	D,E,F, POD D #9	INMATE
DELAWARE YOUTH SVCS FERRIS	3029949952	1825 FAULKLAND RD	WILM	D,E,F, POD D #10	INMATE
DELAWARE YOUTH SVCS FERRIS	3029949956	1825 FAULKLAND RD	WILM	D,E,F, POD E #11	INMATE
DELAWARE YOUTH SVCS FERRIS	3029949958	1825 FAULKLAND RD	WILM	D,E,F, POD E #12	INMATE

DELAWARE YOUTH SVCS FERRIS	3029949962	1825 FAULKLAND RD	WILM	D,E,F, POD F #13	INMATE
DELAWARE YOUTH SVCS FERRIS	3029949970	1825 FAULKLAND RD	WILM	D,E,F, POD F #14	INMATE
DELAWARE YOUTH SVCS FERRIS	3029949971	1825 FAULKLAND RD	WILM	LIVING UNIT #15	INMATE
DELAWARE YOUTH SVCS FERRIS	3029949973	1825 FAULKLAND RD	WILM	LIVING UNIT #16	INMATE
Total Inmate Lines-Ferris	36				
YOUNG CORR INST	3024269018	1201 E 12 ST	WILM	POD 1 STA A	INMATE
YOUNG CORR INST	3024269024	1201 E 12 ST	WILM	POD 1 STA B	INMATE
YOUNG CORR INST	3024269025	1201 E 12 ST	WILM	POD 1 STA C	INMATE
YOUNG CORR INST	3024269032	1201 E 12 ST	WILM	POD 1 STA D	INMATE
YOUNG CORR INST	3024269067	1201 E 12 ST	WILM	POD 2 STA A	INMATE
YOUNG CORR INST	3024269173	1201 E 12 ST	WILM	POD 2 STA B	INMATE
YOUNG CORR INST	3024269238	1201 E 12 ST	WILM	POD 2 STA C	INMATE
YOUNG CORR INST	3024269321	1201 E 12 ST	WILM	POD 2 STA D	INMATE
YOUNG CORR INST	3024269349	1201 E 12 ST	WILM	POD 3 STA A	INMATE
YOUNG CORR INST	3024269353	1201 E 12 ST	WILM	POD 3 STA B	INMATE
YOUNG CORR INST	3024269386	1201 E 12 ST	WILM	POD 3 STA C	INMATE
YOUNG CORR INST	3024269407	1201 E 12 ST	WILM	POD 3 STA D	INMATE
YOUNG CORR INST	3024269480	1201 E 12 ST	WILM	POD 4 STA A	INMATE
YOUNG CORR INST	3024269484	1201 E 12 ST	WILM	POD 4 STA B	INMATE
YOUNG CORR INST	3024269487	1201 E 12 ST	WILM	POD 4 STA C	INMATE
YOUNG CORR INST	3024269508	1201 E 12TH ST	WILM	MPR AREA	INMATE
YOUNG CORR INST	3024269512	1201 E 12TH ST	WILM	MPR AREA	INMATE
YOUNG CORR INST	3024269521	1201 E 12TH ST	WILM	MPR AREA	INMATE
YOUNG CORR INST	3024269531	1201 E 12 ST	WILM	M-P CRIMINAL JUSTICE FACILITY POD 1 A	INMATE
YOUNG CORR INST	3024269532	1201 E 12 ST	WILM	M-P CRIMINAL JUSTICE FACILITY POD 1 B	INMATE
YOUNG CORR INST	3024269533	1201 E 12 ST	WILM	M-P CRIMINAL JUSTICE FACILITY POD 1 C	INMATE
YOUNG CORR INST	3024269534	1201 E 12 ST	WILM	M-P CRIMINAL JUSTICE FACILITY POD 1 D	INMATE
YOUNG CORR INST	3024269535	1201 E 12 ST	WILM	M-P CRIMINAL JUSTICE FACILITY POD 1 E	INMATE
YOUNG CORR INST	3024269536	1201 E 12 ST	WILM	M-P CRIMINAL JUSTICE FACILITY POD 1 F	INMATE
YOUNG CORR INST	3024269537	1201 E 12 ST	WILM	M-P CRIMINAL JUSTICE FACILITY POD 2 A	INMATE
YOUNG CORR INST	3024269538	1201 E 12 ST	WILM	M-P CRIMINAL JUSTICE FACILITY POD 2 B	INMATE
YOUNG CORR INST	3024269539	1201 E 12 ST	WILM	M-P CRIMINAL JUSTICE FACILITY POD 2 C	INMATE
YOUNG CORR INST	3024269540	1201 E 12 ST	WILM	M-P CRIMINAL JUSTICE FACILITY POD 2 D	INMATE
YOUNG CORR INST	3024269541	1201 E 12 ST	WILM	M-P CRIMINAL JUSTICE FACILITY POD 2 E	INMATE
YOUNG CORR INST	3024269542	1201 E 12 ST	WILM	M-P CRIMINAL JUSTICE FACILITY POD 2 F	INMATE

YOUNG CORR INST	3024269543	1201 E 12 ST	WILM	M-P CRIMINAL JUSTICE FACILITY POD 2 G	INMATE
YOUNG CORR INST	3024269544	1201 E 12 ST	WILM	M-P CRIMINAL JUSTICE FACILITY POD 2 H	INMATE
YOUNG CORR INST	3024269545	1201 E 12 ST	WILM	M-P CRIMINAL JUSTICE FACILITY POD 2 J	INMATE
YOUNG CORR INST	3024269546	1201 E 12 ST	WILM	M-P CRIMINAL JUSTICE FACILITY POD 2 K	INMATE
YOUNG CORR INST	3024269547	1201 E 12 ST	WILM	M-P CRIMINAL JUSTICE FACILITY POD 2 L	INMATE
YOUNG CORR INST	3024269548	1201 E 12 ST	WILM	M-P CRIMINAL JUSTICE FACILITY POD 2 M	INMATE
YOUNG CORR INST	3024269558	1201 E 12TH ST	WILM	MPR AREA	INMATE
YOUNG CORR INST	3024269582	1201 E 12TH ST	WILM	MPR AREA	INMATE
YOUNG CORR INST	3024269734	1201 E 12 ST	WILM	POD 6 STA A	INMATE
YOUNG CORR INST	3024269735	1201 E 12 ST	WILM	POD 6 STA B	INMATE
YOUNG CORR INST	3024269745	1201 E 12 ST	WILM	POD 4 STA D	INMATE
YOUNG CORR INST	3024269752	1201 E 12 ST	WILM	POD 6 STA C	INMATE
YOUNG CORR INST	3024269754	1201 E 12 ST	WILM	POD 6 STA D	INMATE
YOUNG CORR INST	3024269772	1201 E 12 ST	WILM	POD 5 STA A	INMATE
YOUNG CORR INST	3024269783	1201 E 12 ST	WILM	POD 7 STA A	INMATE
YOUNG CORR INST	3024269784	1201 E 12 ST	WILM	POD 7 STA B	INMATE
YOUNG CORR INST	3024269785	1201 E 12 ST	WILM	POD 7 STA C	INMATE
YOUNG CORR INST	3024269816	1201 E 12 ST	WILM	POD 7 STA D	INMATE
YOUNG CORR INST	3024269817	1201 E 12 ST	WILM	POD 8 STA A	INMATE
YOUNG CORR INST	3024269818	1201 E 12 ST	WILM	POD 5 STA B	INMATE
YOUNG CORR INST	3024269823	1201 E 12 ST	WILM	POD 8 STA B	INMATE
YOUNG CORR INST	3024269824	1201 E 12 ST	WILM	POD 8 STA C	INMATE
YOUNG CORR INST	3024269825	1201 E 12 ST	WILM	POD 8 STA D	INMATE
YOUNG CORR INST	3024269829	1201 E 12 ST	WILM	POD 5 STA C	INMATE
YOUNG CORR INST	3024269845	1201 E 12 ST	WILM	POD 5 STA D	INMATE
YOUNG CORR INST	3024291943	CRIME JUSTICE FACILIT	WILM	POD 1	INMATE
YOUNG CORR INST	3024292551	CRIME JUSTICE FACILIT	WILM	POD 2	INMATE
YOUNG CORR INST	3024292553	CRIME JUSTICE FACILIT	WILM	FLR 1 POD C	INMATE
YOUNG CORR INST	3024292554	CRIME JUSTICE FACILIT	WILM	POD D	INMATE
YOUNG CORR INST	3024292556	CRIME JUSTICE FACILIT	WILM	POD A	INMATE
YOUNG CORR INST	3024292559	CRIME JUSTICE FACILIT	WILM	POD B	INMATE
YOUNG CORR INST	3024292561	CRIME JUSTICE FACILIT	WILM	1201 E 12 ST, WILM	INMATE
YOUNG CORR INST	3024292562	CRIME JUSTICE FACILIT	WILM	1201 E 12 ST, WILM	INMATE
YOUNG CORR INST	3024292565	CRIME JUSTICE FACILIT	WILM	LOC POD-C	INMATE
YOUNG CORR INST	3024292566	CRIME JUSTICE FACILIT	WILM	1201 E 12 ST, WILM	INMATE
YOUNG CORR INST	3024292568	CRIME JUSTICE FACILIT	WILM	1201 E 12 ST, WILM	INMATE
YOUNG CORR INST	3024292569	CRIME JUSTICE FACILIT	WILM	1201 E 12 ST, WILM	INMATE
YOUNG CORR INST	3024292570	CRIME JUSTICE FACILIT	WILM	1201 E 12 ST, WILM	INMATE

YOUNG CORR INST	3024292571	CRIME JUSTICE FACILIT	WILM	1201 E 12 ST, WILM	INMATE
YOUNG CORR INST	3024292572	CRIME JUSTICE FACILIT	WILM	POD 2E	INMATE
YOUNG CORR INST	3024292575	CRIME JUSTICE FACILIT	WILM	1201 E 12 ST, WILM	INMATE
YOUNG CORR INST	3024292576	CRIME JUSTICE FACILIT	WILM	1201 E 12 ST, WILM	INMATE
YOUNG CORR INST	3024292577	CRIME JUSTICE FACILIT	WILM	1201 E 12 ST, WILM	INMATE
YOUNG CORR INST	3024292578	CRIME JUSTICE FACILIT	WILM	1201 E 12 ST, WILM	INMATE
YOUNG CORR INST	3024292579	CRIME JUSTICE FACILIT	WILM	1201 E 12 ST, WILM	INMATE
YOUNG CORR INST	3024292583	CRIME JUSTICE FACILIT	WILM	FLR 2	INMATE
YOUNG CORR INST	3024292584	CRIME JUSTICE FACILIT	WILM	FLR 2	INMATE
YOUNG CORR INST	3024292585	CRIME JUSTICE FACILIT	WILM	LOC POD 2J CON WARDEN YOUNG CORR INST	INMATE
YOUNG CORR INST	3024292586	CRIME JUSTICE FACILIT	WILM	LOC POD 2K	INMATE
YOUNG CORR INST	3024292603	CRIME JUSTICE FACILIT	WILM	POD 2J	INMATE
YOUNG CORR INST	3024292608	CRIME JUSTICE FACILIT	WILM	INFIRMARY	INMATE
YOUNG CORR INST	3024292609	CRIME JUSTICE FACILIT	WILM	POD 2K	INMATE
YOUNG CORR INST	3024295842	CRIME JUSTICE FACILIT	WILM	POD 2F	INMATE
YOUNG CORR INST	3024296606	CRIME JUSTICE FACILIT	WILM	POD 2A	INMATE
YOUNG CORR INST	3024297559	CRIME JUSTICE FACILIT	WILM	POD 2B	INMATE
YOUNG CORR INST	3024298404	CRIME JUSTICE FACILIT	WILM	POD 2C	INMATE
YOUNG CORR INST	3024298516	HILL 1201 E 12 ST	WILM	MPR-2	INMATE
YOUNG CORR INST	3024298534	HILL 1201 E 12 ST	WILM	MPR-2	INMATE
YOUNG CORR INST	3024298562	HILL 1201 E 12 ST	WILM	MPR-2	INMATE
YOUNG CORR INST	3024298564	HILL 1201 E 12 ST	WILM	MPR-2	INMATE
YOUNG CORR INST	3024298572	HILL 1201 E 12 ST	WILM	MPR-2	INMATE
YOUNG CORR INST	3024298891	CRIME JUSTICE FACILIT	WILM	POD 2D	INMATE
YOUNG CORR INST	3024299030	CRIME JUSTICE FACILIT	WILM	1201 E 12 ST, WILM	INMATE
YOUNG CORR INST	3024299092	1201 E 12 ST	WILM	RM EQUIP EQUIPMENT RM	INMATE
YOUNG CORR INST	3024299225	CRIME JUSTICE FACILIT	WILM	FLR 2 POD H	INMATE
YOUNG CORR INST	3024299349	CRIME JUSTICE FACILIT	WILM	FLR 2	INMATE
YOUNG CORR INST	3024299395	CRIME JUSTICE FACILIT	WILM	FLR 2 POD G	INMATE
YOUNG CORR INST	3026529816	1201 E 12 ST	WILM	MPR DORMITORY #3	INMATE
YOUNG CORR INST	3026529825	1201 E 12 ST	WILM	MPR DORMITORY #3	INMATE
YOUNG CORR INST	3026529847	1201 E 12 ST	WILM	MPR DORMITORY #3	INMATE
YOUNG CORR INST	3026529860	1201 E 12 ST	WILM	MPR DORMITORY #3	INMATE
YOUNG CORR INST	3026529879	1201 E 12 ST	WILM	MPR DORMITORY #3	INMATE
YOUNG CORR INST	3026529907	1201 E 12 ST	WILM	MPR DORMITORY #3	INMATE
YOUNG CORR INST	3027779049	1201 E 12 ST	WILM	1201 E 12 ST, WILM	INMATE
YOUNG CORR INST	3027779051	1201 E 12 ST	WILM	1201 E 12 ST, WILM	INMATE
YOUNG CORR INST	3027779052	1201 E 12 ST	WILM	1201 E 12 ST, WILM	INMATE

YOUNG CORR INST	3027779053	1201 E 12 ST	WILM	1201 E 12 ST, WILM	INMATE
YOUNG CORR INST	3027779055	1201 E 12 ST	WILM	1201 E 12 ST, WILM	INMATE
YOUNG CORR INST	3027779056	1201 E 12 ST	WILM	1201 E 12 ST, WILM	INMATE
YOUNG CORR INST	3027779121	1201 E 12 ST	WILM	GYM	INMATE
YOUNG CORR INST	3027779123	1201 E 12 ST	WILM	GYM	INMATE
YOUNG CORR INST	3027779124	1201 E 12 ST	WILM	GYM	INMATE
YOUNG CORR INST	3027779126	1201 E 12 ST	WILM	GYM	INMATE
Total Inmate Lines-YOUNG	112				
PAROLE VIOLATION CENTER	3026599501	875 SMYRNA LANDING RD	SMYRNA		INMATE
PAROLE VIOLATION CENTER	3026599502	875 SMYRNA LANDING RD	SMYRNA		INMATE
PAROLE VIOLATION CENTER	3026599505	875 SMYRNA LANDING RD	SMYRNA		INMATE
PAROLE VIOLATION CENTER	3026599506	875 SMYRNA LANDING RD	SMYRNA		INMATE
PAROLE VIOLATION CENTER	3026599507	875 SMYRNA LANDING RD	SMYRNA		INMATE
PAROLE VIOLATION CENTER	3026599508	875 SMYRNA LANDING RD	SMYRNA		INMATE
PAROLE VIOLATION CENTER	3026599509	875 SMYRNA LANDING RD	SMYRNA		INMATE
PAROLE VIOLATION CENTER	3026599559	875 SMYRNA LANDING RD	SMYRNA		INMATE
PAROLE VIOLATION CENTER	3026599570	875 SMYRNA LANDING RD	SMYRNA		INMATE
PAROLE VIOLATION CENTER	3026599571	875 SMYRNA LANDING RD	SMYRNA		INMATE
PAROLE VIOLATION CENTER	3026599660	875 SMYRNA LANDING RD	SMYRNA		INMATE
PAROLE VIOLATION CENTER	3026599661	875 SMYRNA LANDING RD	SMYRNA		INMATE
PAROLE VIOLATION CENTER	3026599664	875 SMYRNA LANDING RD	SMYRNA		INMATE
PAROLE VIOLATION CENTER	3026599668	875 SMYRNA LANDING RD	SMYRNA		INMATE
PAROLE VIOLATION CENTER	3026599669	875 SMYRNA LANDING RD	SMYRNA		INMATE
PAROLE VIOLATION CENTER	3026599680	875 SMYRNA LANDING RD	SMYRNA		INMATE
PAROLE VIOLATION CENTER	3026599681	875 SMYRNA LANDING RD	SMYRNA		INMATE
PAROLE VIOLATION CENTER	3026599843	875 SMYRNA LANDING RD	SMYRNA		INMATE
PAROLE VIOLATION CENTER	3026599939	875 SMYRNA LANDING RD	SMYRNA		INMATE
PAROLE VIOLATION CENTER	3026599967	875 SMYRNA LANDING RD	SMYRNA		INMATE
Total Inmate Lines-PVC	19				
STEVENSON HOUSE	3024227918	RT 113	MILFORD	UNIT COIN	INMATE
STEVENSON HOUSE	3024227919	RT 113	MILFORD	UNIT COIN	INMATE
STEVENSON HOUSE	3024227921	RT 113	MILFORD	UNIT COIN	INMATE
STEVENSON HOUSE	3024227922	RT 113	MILFORD	UNIT COIN	INMATE
STEVENSON HOUSE	3024227923	RT 113	MILFORD	UNIT COIN	INMATE
STEVENSON HOUSE	3024227924	RT 113	MILFORD	UNIT COIN	INMATE

STEVENSON HOUSE	3024227927	RT 113	MILFORD	UNIT COIN	INMATE
STEVENSON HOUSE	3024227928	RT 113	MILFORD	UNIT COIN	INMATE
STEVENSON HOUSE	3024227939	RT 113	MILFORD	UNIT COIN	INMATE
STEVENSON HOUSE	3024227940	RT 113	MILFORD	UNIT COIN	INMATE
STEVENSON HOUSE	3024227942	RT 113	MILFORD	UNIT COIN	INMATE
STEVENSON HOUSE	3024227944	RT 113	MILFORD	UNIT COIN	INMATE
STEVENSON HOUSE	3024249020	STEVENSON HOUSE 700 N DUPO	MILFOR		INMATE
STEVENSON HOUSE	3024249022	STEVENSON HOUSE 700 N DUPO	MILFOR		INMATE
STEVENSON HOUSE	3024249023	STEVENSON HOUSE 700 N DUPO	MILFOR		INMATE
STEVENSON HOUSE	3024249024	STEVENSON HOUSE 700 N DUPO	MILFOR		INMATE
STEVENSON HOUSE	3024249025	STEVENSON HOUSE 700 N DUPO	MILFOR		INMATE
STEVENSON HOUSE	3024249026	STEVENSON HOUSE 700 N DUPO	MILFOR		INMATE
STEVENSON HOUSE	3024249027	STEVENSON HOUSE 700 N DUPO	MILFOR		INMATE
STEVENSON HOUSE	3024249028	STEVENSON HOUSE 700 N DUPO	MILFOR		INMATE
STEVENSON HOUSE	3024249029	STEVENSON HOUSE 700 N DUPO	MILFOR		INMATE
STEVENSON HOUSE	3024249030	STEVENSON HOUSE 700 N DUPO	MILFOR		INMATE
Total Inmate Lines-Stevenson	21				
SUSSEX BOOT CAMP	3028559683	ROUTE 113	GEO	DORM 1 EAST TEL A	INMATE
SUSSEX BOOT CAMP	3028559684	ROUTE 113	GEO	DORM 1 EAST TEL B	INMATE
SUSSEX BOOT CAMP	3028559685	ROUTE 113	GEO	DORM 1 EAST TEL C	INMATE
SUSSEX BOOT CAMP	3028559686	ROUTE 113	GEO	DORM 2 CTR TEL A	INMATE
SUSSEX BOOT CAMP	3028566544	ROUTE 113	GEO	DORM 2 CTR TEL B	INMATE
SUSSEX BOOT CAMP	3028566545	ROUTE 113	GEO	DORM 2 CTR TEL C	INMATE
SUSSEX BOOT CAMP	3028566546	ROUTE 113	GEO	DORM 3 WEST TEL A	INMATE
SUSSEX BOOT CAMP	3028566552	ROUTE 113	GEO	DORM 3 WEST TEL B	INMATE
SUSSEX BOOT CAMP	3028566561	ROUTE 113	GEO	DORM 3 WEST TEL C	INMATE
SUSSEX BOOT CAMP	3028566569	ROUTE 113	GEO	FEMALE DORM TEL A	INMATE
SUSSEX BOOT CAMP	3028566570	ROUTE 113	GEO	FEMALE DORM TEL B	INMATE
SUSSEX CORRECTIONAL	3028546803	INSTITUTE @ ROUTE 113	GEO	INTAKE AREA 1	INMATE
SUSSEX CORRECTIONAL	3028546804	INSTITUTE @ ROUTE 113	GEO	INTAKE AREA 2	INMATE
SUSSEX CORRECTIONAL	3028546805	INSTITUTE @ ROUTE 113	GEO	UNIT HU1-1	INMATE
SUSSEX CORRECTIONAL	3028546806	INSTITUTE @ ROUTE 113	GEO	UNIT HU1-2	INMATE
SUSSEX CORRECTIONAL	3028546807	INSTITUTE @ ROUTE 113	GEO	UNIT HU1-3	INMATE
SUSSEX CORRECTIONAL	3028546808	INSTITUTE @ ROUTE 113	GEO	UNIT HU1-4	INMATE
SUSSEX CORRECTIONAL	3028546809	INSTITUTE @ ROUTE 113	GEO	UNIT HU1-5	INMATE
SUSSEX CORRECTIONAL	3028546810	INSTITUTE @ ROUTE 113	GEO	UNIT HU2-1	INMATE
SUSSEX CORRECTIONAL	3028546811	INSTITUTE @ ROUTE 113	GEO	UNIT HU2-2	INMATE
SUSSEX CORRECTIONAL	3028546812	INSTITUTE @ ROUTE 113	GEO	UNIT HU2-3	INMATE

SUSSEX CORRECTIONAL	3028546813	INSTITUTE @ ROUTE 113	GEO	UNIT HU2-4	INMATE
SUSSEX CORRECTIONAL	3028546814	INSTITUTE @ ROUTE 113	GEO	UNIT HU3-1	INMATE
SUSSEX CORRECTIONAL	3028546822	INSTITUTE @ ROUTE 113	GEO	UNIT HU3-2	INMATE
SUSSEX CORRECTIONAL	3028546823	INSTITUTE @ ROUTE 113	GEO	UNIT HU3-3	INMATE
SUSSEX CORRECTIONAL	3028546824	INSTITUTE @ ROUTE 113	GEO	UNIT HU3-4	INMATE
SUSSEX CORRECTIONAL	3028546825	INSTITUTE @ ROUTE 113	GEO	UNIT HU3-5	INMATE
SUSSEX CORRECTIONAL	3028546826	INSTITUTE @ ROUTE 113	GEO	UNIT HU3-6	INMATE
SUSSEX CORRECTIONAL	3028546827	INSTITUTE @ ROUTE 113	GEO	UNIT HU4-PC 1	INMATE
SUSSEX CORRECTIONAL	3028546828	INSTITUTE @ ROUTE 113	GEO	UNIT HU4-PC 2	INMATE
SUSSEX CORRECTIONAL	3028546829	INSTITUTE @ ROUTE 113	GEO	UNIT HU4A-1	INMATE
SUSSEX CORRECTIONAL	3028546830	INSTITUTE @ ROUTE 113	GEO	UNIT HU4A-2	INMATE
SUSSEX CORRECTIONAL	3028546831	INSTITUTE @ ROUTE 113	GEO	UNIT HU4O-1	INMATE
SUSSEX CORRECTIONAL	3028546832	INSTITUTE @ ROUTE 113	GEO	UNIT HU4O-2	INMATE
SUSSEX CORRECTIONAL	3028546833	INSTITUTE @ ROUTE 113	GEO	UNIT HU4O-3	INMATE
SUSSEX CORRECTIONAL	3028546834	INSTITUTE @ ROUTE 113	GEO	UNIT HU4O-4	INMATE
SUSSEX CORRECTIONAL	3028546835	INSTITUTE @ ROUTE 113	GEO	UNIT HU4O-5	INMATE
SUSSEX CORRECTIONAL	3028546836	INSTITUTE @ ROUTE 113	GEO	UNIT HU5-1	INMATE
SUSSEX CORRECTIONAL	3028546837	INSTITUTE @ ROUTE 113	GEO	UNIT HU5-2	INMATE
SUSSEX CORRECTIONAL	3028546838	INSTITUTE @ ROUTE 113	GEO	UNIT HU5-3	INMATE
SUSSEX CORRECTIONAL	3028546839	INSTITUTE @ ROUTE 113	GEO	UNIT HU5-4	INMATE
SUSSEX CORRECTIONAL	3028546841	INSTITUTE @ ROUTE 113	GEO	UNIT HU5-5	INMATE
SUSSEX CORRECTIONAL	3028549107	INSTITUTE @ ROUTE 113	GEO	BLDG MED D-3	INMATE
SUSSEX CORRECTIONAL	3028549108	INSTITUTE @ ROUTE 113	GEO	BLDG MED C-3	INMATE
SUSSEX CORRECTIONAL	3028549833	INSTITUTE @ ROUTE 113	GEO	D-TIER WRK RELEASE	INMATE
SUSSEX CORRECTIONAL	3028563082	IONS RT. 113	GEO	MED B1 FLR 1	INMATE
SUSSEX CORRECTIONAL	3028566508	CENTER @ ROUTE 113	GEO	MAX SECURTIY ASEA	INMATE
SUSSEX CORRECTIONAL	3028566518	CENTER @ ROUTE 113	GEO	MAX SECURTIY ASEA	INMATE
SUSSEX CORRECTIONAL	3028566519	CENTER @ ROUTE 113	GEO	MAX SECURTIY ASEA	INMATE
SUSSEX CORRECTIONAL	3028566532	CENTER @ ROUTE 113	GEO	TEST LINE	INMATE
SUSSEX CORRECTIONAL	3028566539	CENTER @ ROUTE 113	GEO	TEST LINE	INMATE
SUSSEX CORRECTIONAL	3028569922	CENTER @ ROUTE 113	GEO	DINING AREA	INMATE
SUSSEX CORRECTIONAL	3028569929	CENTER @ ROUTE 113	GEO	ISLAND 1-B	INMATE
SUSSEX CORRECTIONAL	3028569930	CENTER @ ROUTE 113	GEO	ISLAND 2-B	INMATE
SUSSEX CORRECTIONAL	3028569984	CENTER @ ROUTE 113	GEO	MEDIUM SECURITY TIER A	INMATE
SUSSEX CORRECTIONAL	3028569985	CENTER @ ROUTE 113	GEO	MEDIUM SECURITY TIER B	INMATE
SUSSEX CORRECTIONAL	3028566547	ROUTE 113	GEO	MIN D	INMATE
SUSSEX CORRECTIONAL	3028566548	ROUTE 113 GEO X	GEO	A2 FLR 1 MED	INMATE
SUSSEX CORRECTIONAL	3028566549	ROUTE 113	GEO	B2 FLR 1 MED	INMATE

SUSSEX CORRECTIONAL	3028566550	ROUTE 113	GEO	C2 FLR 2 MED	INMATE
SUSSEX CORRECTIONAL	3028566553	ROUTE 113	GEO	D2 FLR 2 MED	INMATE
SUSSEX CORRECTIONAL	3028566556	ROUTE 113	GEO	MAX GP3 A1	INMATE
SUSSEX CORRECTIONAL	3028566558	ROUTE 113	GEO	MAX GP3 C1	INMATE
SUSSEX CORRECTIONAL	3028566568	ROUTE 113	GEO	MAX GP6 A2	INMATE
SUSSEX CORRECTIONAL	3028566572	ROUTE 113	GEO	MAX GP6 C2	INMATE
SUSSEX CORRECTIONAL	3028566573	ROUTE 113	GEO	MAX GP6 D2	INMATE
SUSSEX CORRECTIONAL INS	3028559780	ROUTE 113	GEO	PTA200W2	INMATE
SUSSEX CORRECTIONAL INS	3028559798	ROUTE 113	GEO	PTA200W3	INMATE
SUSSEX CORRECTIONAL INS	3028559799	ROUTE 113	GEO	PTA200W4	INMATE
SUSSEX CORRECTIONAL INS	3028559881	ROUTE 113	GEO	PTA300W1	INMATE
SUSSEX CORRECTIONAL INS	3028559883	ROUTE 113	GEO	PTA300W2	INMATE
SUSSEX CORRECTIONAL INS	3028559885	ROUTE 113	GEO	PTA300W3	INMATE
SUSSEX CORRECTIONAL INS	3028559887	ROUTE 113	GEO	PTA300W4	INMATE
SUSSEX CORRECTIONAL INS	3028559888	ROUTE 113	GEO	PTA300W5	INMATE
SUSSEX CORRECTIONAL INS	3028569816	ROUTE 113	GEO	PTA200W1	INMATE
SUSSEX CORRECTIONAL INST	3028562303	GEO DEL	GEO	@ ROUTE 113, GEORGETOWN	INMATE
SUSSEX CORRECTIONAL INST	3028562686	GEORGETOWN DEL	GEO	MED A1 FLR 1	INMATE
SUSSEX CORRECTIONAL INST	3028562719	GEORGETOWN DEL	GEO	@ ROUTE 113, GEORGETOWN	INMATE
SUSSEX CORRECTIONAL INST	3028563289	GEORGETOWN DEL	GEO	@ ROUTE 113, GEORGETOWN	INMATE
SUSSEX CORRECTIONAL INST	3028569749	GEORGETOWN DEL	GEO	MED C1 FLR 2	INMATE
SUSSEX PRISON INDUSTRIES	3028546815	ROUTE 113	GEO	PI-A-SW-1	INMATE
SUSSEX PRISON INDUSTRIES	3028546816	ROUTE 113	GEO	PI-A-SW-2	INMATE
SUSSEX PRISON INDUSTRIES	3028546817	ROUTE 113	GEO	PI-A-SW-3	INMATE
SUSSEX PRISON INDUSTRIES	3028546818	ROUTE 113	GEO	PI-A-SW-4	INMATE
SUSSEX PRISON INDUSTRIES	3028546819	ROUTE 113	GEO	PI-A-SW-5	INMATE
SUSSEX PRISON INDUSTRIES	3028546821	ROUTE 113	GEO	PI-B-NW-1	INMATE
SUSSEX PRISON INDUSTRIES	3028546871	ROUTE 113	GEO	PI-B-NW-2	INMATE
SUSSEX PRISON INDUSTRIES	3028546872	ROUTE 113	GEO	PI-B-NW-3	INMATE
SUSSEX PRISON INDUSTRIES	3028546873	ROUTE 113	GEO	PI-B-NW-4	INMATE
SUSSEX PRISON INDUSTRIES	3028546874	ROUTE 113	GEO	PI-B-NW-5	INMATE
SUSSEX PRISON INDUSTRIES	3028546875	ROUTE 113	GEO	PI-C-NE-1	INMATE
SUSSEX PRISON INDUSTRIES	3028546876	ROUTE 113	GEO	PI-C-NE-2	INMATE
SUSSEX PRISON INDUSTRIES	3028546877	ROUTE 113	GEO	PI-C-NE-3	INMATE
SUSSEX PRISON INDUSTRIES	3028546878	ROUTE 113	GEO	PI-C-NE-4	INMATE
SUSSEX PRISON INDUSTRIES	3028546879	ROUTE 113	GEO	PI-C-NE-5	INMATE
SUSSEX PRISON INDUSTRIES	3028546880	ROUTE 113	GEO	PI-D-SE-1	INMATE
SUSSEX PRISON INDUSTRIES	3028546881	ROUTE 113	GEO	PI-D-SE-2	INMATE

SUSSEX PRISON INDUSTRIES	3028546882	ROUTE 113	GEO	PI-D-SE-3	INMATE
SUSSEX PRISON INDUSTRIES	3028546883	ROUTE 113	GEO	PI-D-SE-4	INMATE
SUSSEX PRISON INDUSTRIES	3028566513	ROUTE 113	GEO	PI-D-SE-5	INMATE
SUSSEX WORK RELEASE	3028546870	SUSSEX WORK RELEASE @ ROUT	GEO	UNIT COIN DES VIOLATION OF PAROLE BLDG-	INMATE
SUSSEX WORK RELEASE	3028549802	CENTER @ ROUTE 113	GEO	FLR 1 RM LAUNDRY	INMATE
SUSSEX WORK RELEASE	3028549803	CENTER @ ROUTE 113	GEO	FLR 1 RM LAUNDRY	INMATE
SUSSEX WORK RELEASE	3028549812	SUSSEX WORK RELEASE @ ROUT	GEO	UNIT COIN DES VIOLATION OF PAROLE BLDG-	INMATE
SUSSEX WORK RELEASE	3028549819	SUSSEX WORK RELEASE @ ROUT	GEO	UNIT COIN DES VIOLATION OF PAROLE BLDG-	INMATE
SUSSEX WORK RELEASE	3028566503	SUSSEX WORK RELEASE @ ROUT	GEO	UNIT COIN DES VIOLATION OF PAROLE BLDG-	INMATE
SUSSEX WORK RELEASE	3028566504	SUSSEX WORK RELEASE @ ROUT	GEO	UNIT COIN DES VIOLATION OF PAROLE BLDG-	INMATE
SUSSEX WORK RELEASE	3028566505	CENTER @ ROUTE 113	GEO	APT WOMEN TIER	INMATE
SUSSEX WORK RELEASE	3028566506	SUSSEX WORK RELEASE @ ROUT	GEO	UNIT COIN DES VIOLATION OF PAROLE BLDG-	INMATE
SUSSEX WORK RELEASE	3028566511	SUSSEX WORK RELEASE @ ROUT	GEO	UNIT COIN DES VIOLATION OF PAROLE BLDG-	INMATE
SUSSEX WORK RELEASE	3028566515	SUSSEX WORK RELEASE @ ROUT	GEO	UNIT COIN DES VIOLATION OF PAROLE BLDG-	INMATE
SUSSEX WORK RELEASE	3028566531	CENTER @ ROUTE 113	GEO	TIER C	INMATE
SUSSEX WORK RELEASE	3028566541	SUSSEX WORK RELEASE @ ROUT	GEO	UNIT COIN DES VIOLATION OF PAROLE BLDG-	INMATE
SUSSEX WORK RELEASE	3028566542	SUSSEX WORK RELEASE @ ROUT	GEO	UNIT COIN DES VIOLATION OF PAROLE BLDG-	INMATE
SUSSEX WORK RELEASE	3028566559	SUSSEX WORK RELEASE @ ROUT	GEO	UNIT COIN DES VIOLATION OF PAROLE BLDG-	INMATE
SUSSEX WORK RELEASE	3028566578	SUSSEX WORK RELEASE @ ROUT	GEO	UNIT COIN DES VIOLATION OF PAROLE BLDG-	INMATE
SUSSEX WORK RELEASE	3028566580	SUSSEX WORK RELEASE @ ROUT	GEO	UNIT COIN DES VIOLATION OF PAROLE BLDG-	INMATE
SUSSEX WORK RELEASE	3028566582	SUSSEX WORK RELEASE @ ROUT	GEO	UNIT COIN DES VIOLATION OF PAROLE BLDG-	INMATE
SUSSEX WORK RELEASE	3028566585	SUSSEX WORK RELEASE @ ROUT	GEO	UNIT COIN DES VIOLATION OF PAROLE BLDG-	INMATE
SUSSEX WORK RELEASE	3028566586	SUSSEX WORK RELEASE @ ROUT	GEO	UNIT COIN DES VIOLATION OF PAROLE BLDG-	INMATE

SUSSEX WORK RELEASE	3028566590	SUSSEX WORK RELEASE @ ROUT	GEO	UNIT COIN DES VIOLATION OF PAROLE BLDG-	INMATE
SUSSEX WORK RELEASE	3028566591	SUSSEX WORK RELEASE @ ROUT	GEO	UNIT COIN DES VIOLATION OF PAROLE BLDG-	INMATE
SUSSEX WORK RELEASE	3028569908	CENTER @ ROUTE 113	GEO	FLR 1	INMATE
SUSSEX WORK RELEASE	3028569917	CENTER @ ROUTE 113	GEO	FLR 1	INMATE
SUSSEX WORK RELEASE	3028569918	CENTER @ ROUTE 113	GEO	FLR 1	INMATE
SUSSEX WORK RELEASE	3028569924	CENTER @ ROUTE 113	GEO	FLR 1	INMATE
SUSSEX WORK RELEASE	3028569926	CENTER @ ROUTE 113	GEO	FLR 2	INMATE
SUSSEX WORK RELEASE	3028569927	CENTER @ ROUTE 113	GEO	FLR 2	INMATE
SUSSEX WORK RELEASE	3028569928	CENTER @ ROUTE 113	GEO	FLR 2	INMATE
SUSSEX WORK RELEASE	3028569961	SUSSEX WORK RELEASE @ ROUT	GEO	UNIT COIN DES VIOLATION OF PAROLE BLDG-	INMATE
SUSSEX WORK RELEASE	3028569962	SUSSEX WORK RELEASE @ ROUT	GEO	UNIT COIN DES VIOLATION OF PAROLE BLDG-	INMATE
SUSSEX WORK RELEASE	3028569963	SUSSEX WORK RELEASE @ ROUT	GEO	UNIT COIN DES VIOLATION OF PAROLE BLDG-	INMATE
SUSSEX WORK RELEASE	3028569965	CENTER @ ROUTE 113	GEO	FLR 1 RM LAUNDRY	INMATE
SUSSEX WORK RELEASE	3028569969	CENTER @ ROUTE 113	GEO	FLR 2 UNIT MENS	INMATE
SUSSEX WORK RELEASE	3028569974	CENTER @ ROUTE 113	GEO	TIER B	INMATE
SUSSEX WORK RELEASE	3028569976	CENTER @ ROUTE 113	GEO	TIER C	INMATE
SUSSEX WORK RELEASE	3028569978	CENTER @ ROUTE 113	GEO	TIER D	INMATE
SUSSEX;	3028562745	CORRECTIONAL CENTER @ROUTE	GEO	MIN B	INMATE
SUSSEX;	3028563580	CORRECTIONAL CENTER @ROUTE	GEO	MAX GP3 B1	INMATE
SUSSEX;	3028566159	CORRECTIONAL CENTER @ROUTE	GEO	MIN C	INMATE
SUSSEX;	3028566291	CORRECTIONAL CENTER @ROUTE	GEO	DES CLOSED CUSTORY GUARD POST 6	INMATE
SUSSEX;	3028569193	CORRECTIONAL CENTER @ROUTE	GEO	MED D1-FLR 2	INMATE
SUSSEX;	3028569296	CORRECTIONAL CENTER @ROUTE	GEO	MIN A	INMATE
Total Inmate Lines - SUSSEX	142				
WEBB CORRECTIONAL FACILITY	3029959814	CORRECTIONAL INS 200 GREEN	WILM	PRE TRIAL ANNEX	INMATE
WEBB CORRECTIONAL FACILITY	3029959815	CORRECTIONAL INS 200 GREEN	WILM	PRE TRIAL ANNEX	INMATE

WEBB CORRECTIONAL FACILITY	3029959816	CORRECTIONAL INS 200 GREEN	WILM	PRE TRIAL ANNEX	INMATE
WEBB CORRECTIONAL FACILITY	3029959817	CORRECTIONAL INS 200 GREEN	WILM	PRE TRIAL ANNEX	INMATE
WEBB CORRECTIONAL FACILITY	3029959818	CORRECTIONAL INS 200 GREEN	WILM	PRE TRIAL ANNEX	INMATE
WEBB CORRECTIONAL FACILITY	3029959819	CORRECTIONAL INS 200 GREEN	WILM	PRE TRIAL ANNEX	INMATE
WEBB CORRECTIONAL FACILITY	3029959820	CORRECTIONAL INS 200 GREEN	WILM	PRE TRIAL ANNEX	INMATE
WEBB CORRECTIONAL FACILITY	3029959840	DELAWARE CORRECTIONAL 200	WILM	BASEMENT	INMATE
WEBB CORRECTIONAL FACILITY	3029959845	DELAWARE CORRECTIONAL 200	WILM	BASEMENT	INMATE
Total Inmate Lines-PTA	9				
Grand Total Inmate Lines	459				
BUSINESS NAME	PHONE NBR	SERVICE ADDRESS	SERVICE CITY	SERVICE LOC	SERVICE TYPE
ALEXIS I DUPONT HIGH	3026529246	SCHOOL 50 HILLSIDE RD	GREENVILL	LEFT OF MAIN ENTR/brnd comp	PUBLIC
BAYLOR WOMEN'S	3026580521	CORRECTIONAL CENTER 660 BA	NEWCASTLE	OUTSIDE FRONT ENTRANCE	PUBLIC
BAYLOR WOMEN'S	3026583638	CORRECTIONAL CENTER 660 BA	NEWCASTLE	OUTSIDE COURTYARD	PUBLIC
BAYLOR WOMEN'S	3026582428	CORRECTIONAL CENTER 660 BA	NEWCASTLE	OUTSIDE COURTYARD	PUBLIC
BAYLOR WOMEN'S	3026584401	CORRECTIONAL CENTER 660 BA	NEWCASTLE	CAFETERIA HALLWAY	PUBLIC
BAYLOR WOMEN'S	3026584693	CORRECTIONAL CENTER 660 BA	NEWCASTLE	CAFETERIA HALLWAY	PUBLIC
BAYLOR WOMEN'S	3026580959	CORRECTIONAL CENTER 660 BA	NEWCASTLE	CAFETERIA HALLWAY	PUBLIC
BAYLOR WOMEN'S	3026587279	CORRECTIONAL CENTER 660 BA	NEWCASTLE	CAFETERIA HALLWAY	PUBLIC
BEACH PLUM ISLAND	3026844918	OCEAN RD BRO	MILTON	SOUTH END OF BEACH	PUBLIC
BRANDYWINE HIGH SCHOOL	3024789743	1400 FOULK RD	WILM	LOBBY @ SCHL ENTR LFT SET/brnd comp	PUBLIC
BRANDYWINE HIGH SCHOOL	3025299322	1400 FOULK RD	WILM	LOBBY @ SCHL ENTR RGT SET/brnd comp	PUBLIC
BRANDYWINE HIGH SCHOOL	3025299323	1400 FOULK RD	WILM	LOBBY @ GYM ENTR/brnd comp	PUBLIC
CAPE HENLOPEN	3026456000	STATE PARK L	LEWES	MAIN RD LEFT SET	PUBLIC
CAPE HENLOPEN	3026456035	STATE PARK L	LEWES	MAIN ROAD MIDDLE SET	PUBLIC
CAPE HENLOPEN	3026456089	STATE PARK L	LEWES	MAIN RD RIGHT SET	PUBLIC
CAPE HENLOPEN	3026459928	STATE PARK L	LEWES	BATH HSE	PUBLIC
CAPE HENLOPEN HIGH	3026456092	KINGS HIGHWAY	LEWES	FOOTBALL FIELD	PUBLIC
CAPE HENLOPEN HIGH	3026459907	KINGS HWY LEWES	LEWES	LOBBY	PUBLIC
CAPE HENLOPEN HIGH	3026459910	KINGS HIGHWAY	LEWES	REAR OF SCHOOL	PUBLIC
CAPE HENLOPEN HIGH	3026459914	KINGS HIGHWAY	LEWES	GYM	PUBLIC
CAPE HENLOPEN STATE PARK	3026449801	CAPE HENLOPEN DR	LEWES	HERRING POINT	PUBLIC

CAPE HENLOPEN STATE PARK	3026456036	LEWES	LEWES	CAMPGROUNDS MID SET	PUBLIC
CAPE HENLOPEN STATE PARK	3026456090	LEWES	LEWES	CAMPGROUND PARKING LOT RGT SET	PUBLIC
CAPE HENLOPEN STATE PARK	3026459782	CAPE HENLOPEN DR	LEWES	CONSESS. STND AT FISH PIER ON CRNR NR ICE MACH.	PUBLIC
CAPE HENLOPEN STATE PARK	3026459932	LEWES	LEWES	CAMPGROUNDS parking lot left set	PUBLIC
CEDAR CREEK BOAT RAMP	3024229979	OF FISH & WILDLIFE RT 203	MILFORD	SLAUGHTER BEACH RT 1 LFT RD 36	PUBLIC
CONCORD HIGH SCHL	3025299342	2501 EBRIGHT RD	WILM	MAIN LOBBY/brnd comp	PUBLIC
CONCORD HIGH SCHL	3025299343	2501 EBRIGHT RD	WILM	LEFT ENT 2ND HAL TO R HALL B NR GYM brnd comp	PUBLIC
D *C*S*E CHILD	3027369747	SUPPORT	DOVER	CARROLLS PLAZA-LOBBY	PUBLIC
DEL STATE MOTOR VEH DIV	3028566533	RT 113 GEO	GEO	RT 113 & S BEDFORD INSP LN	PUBLIC
DEL TECH COLLEGE	3026749857	1832 N DUPONT HIGHWAY	DOVER	confrence & training ctr.breakroom	PUBLIC
DELA SEASHORE STATE PARK	3022279758	RT 1 D	REHOBOTH	TOWER SHORE BATH HOUSE	PUBLIC
DELAWARE MEMORIAL BRIDGE	3027779015	NEW NEWCASTLE AV & I295	NEWCASTLE	BLDG ATRIUM FLR 1 RM FLR 1,TOLL BRIDG rgt st	PUBLIC
DELAWARE MEMORIAL BRIDGE	3027779016	NEW NEWCASTLE AV & I295	NEWCASTLE	BLDG ATRIUM FLR 1 RM FLR 1,TOLL BRIDG	PUBLIC
DELAWARE SEASHORE ST PARK	3025399858	INDIAN RIVER INLET REH	BETHANY	CAMP AREA LEFT FRONT	PUBLIC
DELAWARE SEASHORE ST PARK	3025399894	INDIAN RIVER INLET IND	BETHANY	CAMPING AREA LEFT BACK	PUBLIC
DELAWARE SEASHORE ST PARK	3025399911	INDIAN RIVER INLET R	BETHANY	CAMP AREA BATH HSE FRONT	PUBLIC
DELAWARE SEASHORE ST PARK	3025399912	INDIAN RIVER INLET R	BETHANY	CAMP AREA LEFT BACK	PUBLIC
DELAWARE SEASHORE ST PARK	3025399913	INDIAN RIVER INLET R	BETHANY	CAMP AREA LEFT BACK	PUBLIC
DELAWARE SEASHORE ST PARK	3025399921	INDIAN RIVER INLET R	BETHANY	PRIMITIVE CAMP AREA left booth	PUBLIC
DELAWARE SEASHORE ST PARK	3025399923	INDIAN RIVER INLET IND	BETHANY	OCEAN SIDE BATH HSE RGT SET	PUBLIC
DELAWARE SEASHORE ST PARK	3025399956	INDIAN RIVER INLET R	BETHANY	CAMP AREA LEFT FRONT	PUBLIC
DELAWARE SEASHORE ST PARK	3025399976	INDIAN RIVER INLET IND	BETHANY	BATH HSE OCEAN SIDE LFT SET	PUBLIC
DELAWARE SEASHORE STATE	3022269827	PARK 850 INLET RD	REHOBOTH	NORTH SIDE OF INLET CHARTER BOATS DOCK	PUBLIC
DELAWARE SEASHORE STATE	3022279613	PARK @ INDIAN RIVER INLET	REHOBOTH	MARINA OFC & INFO CTR / N SD INDIAN RIVER INLET/brnd comp	PUBLIC
DELAWARE SEASHORE STATE	3022279679	PARK @ INDIAN RIVER INLET	REHOBOTH	NORTH SID BRIDGE LFT BTH MN PARKING LOT	PUBLIC
DELAWARE SEASHORE STATE	3022279764	PARK @ NEW RD	REHOBOTH	SOUTHBOUND SAILING BEACH	PUBLIC
DELAWARE SEASHORE STATE	3025399881	PARK @ ROUTE 1	FENWICK	bathhouse n.b. lane	PUBLIC
DELAWARE SEASHORE STATE	3025399962	PARK @	FENWICK	INLET SOUTH PRIMITIVE CAMP rt booth	PUBLIC

DELAWARE STATE	3027369885	UNIVERSITY 1200 N DUPONT H	DOVER	NEW SCIENCE CTR rear parking lot entrance	RIGHT SET	PUBLIC
DELAWARE STATE	3027369886	UNIVERSITY 1200 N DUPONT H	DOVER		NEW SCIENCE CTR REAR ENT	PUBLIC
DELAWARE STATE	3027369888	UNIVERSITY 1200 N DUPONT H	DOVER		mbna bldg	PUBLIC
DELAWARE STATE	3027369892	UNIVERSITY 1200 N DUPONT H	DOVER		NEW SCI BLDG MAIN ENTR LOBBY	PUBLIC
DELAWARE STATE COLLEGE	3026729036	DUPONT HIGHWAY	DOVER		CONRAD BLDG LUNCH HALL	PUBLIC
DELAWARE STATE COLLEGE	3026749302	DUPONT HIGHWAY	DOVER		BLDG DELAWARE HALL	PUBLIC
DELAWARE STATE COLLEGE	3026749331	DUPONT HIGHWAY	DOVER		BLDG TUBMAN LOBBY AREA	PUBLIC
DELAWARE STATE COLLEGE	3026749409	DU PONT HWY DOV	DOVER		GROSSLEY HALL	PUBLIC
DELAWARE STATE COLLEGE	3026749534	DUPONT HIGHWAY D	DOVER		MEMORIAL HALL LOBBY BOOTH	PUBLIC
DELAWARE STATE COLLEGE	3026749695	DU PONT HWY DOV	DOVER		EDUCATION & HUMANITIES BLDG LOBBY	PUBLIC
DELAWARE STATE COLLEGE	3026749777	DU PONT HWY DO	DOVER		JENKINS HALL FLR 1	PUBLIC
DELAWARE STATE COLLEGE	3026749778	DU PONT HWY DOV	DOVER		HOME ECONOMICS// BRD COMP.	PUBLIC
DELAWARE STATE COLLEGE	3026749792	DU PONT HWY DO	DOVER		outside student center	PUBLIC
DELAWARE STATE COLLEGE	3026749817	DU PONT HWY DOV	DOVER		mbna bldg - left set use rear ent	PUBLIC
DELAWARE STATE COLLEGE	3026749829	DUPONT HIGHWAY D	DOVER		LOC. LIBRARY RIGHT SET	PUBLIC
DELAWARE STATE COLLEGE	3026749889	DUPONT HWY	DOVER		student center loc hallway to bookstore/brnd comp	PUBLIC
DELAWARE STATE COLLEGE	3026749899	DUPONT HWY	DOVER		WASHINGTON CO-OP EXT CTR	PUBLIC
DELAWARE STATE COLLEGE	3026749904	DU PONT HWY DOV	DOVER		SCIENCE BLDG	PUBLIC
DELAWARE STATE COLLEGE	3026749952	DU PONT HWY DOV	DOVER		LAWY HALL FLR 1	PUBLIC
DELAWARE STATE COLLEGE	3026749965	DU PONT HWY DOV	DOVER		EVERS HALL FLR 1	PUBLIC
DELAWARE STATE DEPT OF	3026749317	HEALTH + SOCIAL SERVICES R	DOVER		ACR FR winner ford williams bldg	PUBLIC
DELAWARE STATE FISH &	3026539918	WILDLIFE 5	SMYRNA		MALLARD LODGE-NR RESTROOMS CBR 653+3441/6532882 OFFICE	PUBLIC
DELAWARE STATE HOSPITAL	3026529031	1901 N DU PONT HWY	NEWCASTLE		FORENSIC MENTAL FAC DAY A south unit/brnd comp/no acc on wed	PUBLIC
DELAWARE STATE HOSPITAL	3026529078	1901 N DU*PONT HWY NEW CA	NEWCASTLE		sussex 1, booth nr nurses station/brnd comp	PUBLIC
DELAWARE STATE HOSPITAL	3026529162	1901 N DU PONT HIGHWAY	NEWCASTLE		kent #2, booth/brnd comp	PUBLIC
DELAWARE STATE HOSPITAL	3026529519	1901 N DU PONT HWY	NEWCASTLE		BLDG JANE MITCHELL N DAY RM NORTH UNIT/brnd comp	PUBLIC
DELAWARE STATE HOSPITAL	3026529592	1901 N DU PONT HIGHWAY	NEWCASTLE		LOBBY SUSSEX BLDG/brnd comp	PUBLIC
DELAWARE STATE HOSPITAL	3026529600	1901 N DU PONT HIGHWAY	NEWCASTLE		SPRINGER III BREAK ROOM/brnd comp	PUBLIC
DELAWARE STATE HOSPITAL	3026529836	1901 N DU PONT HIGHWAY	NEWCASTLE		SUSSEX 3 RM 1/brnd comp	PUBLIC
DELAWARE STATE HOSPITAL	3026529884	1901 N DU PONT HIGHWAY	NEWCASTLE		KENT 2 // LOBBY // LEFT SET/brnd comp	PUBLIC
DELAWARE STATE HOSPITAL	3026529930	1901 N DU PONT HIGHWAY	NEWCASTLE		KENT LOBBY 2/brnd comp	PUBLIC
DELAWARE STATE HOSPITAL	3026575488	1901 N DU PONT HWY	NEWCASTLE		BLDG JANE MITCHELL N DAY RM/brnd comp	PUBLIC
DELAWARE STATE HOSPITAL	3026575489	1901 N DU PONT HIGHWAY	NEWCASTLE		SPRINGER BLDG LOBBY	PUBLIC
DELAWARE STATE HOSPITAL	3026575732	1901 N DU PONT HIGHWAY	NEWCASTLE		SUSSEX 2/brnd comp	PUBLIC
DELAWARE STATE HOSPITAL	3026575733	1901 N DU PONT HIGHWAY	NEWCASTLE		unit Kent 3/brnd comp	PUBLIC
DELAWARE STATE HOSPITAL	3026575734	1901 N DU PONT HIGHWAY	NEWCASTLE		CARVEL BLDG-ROOM 139	PUBLIC

DELAWARE STATE HOSPITAL	3026575736	1901 N DU PONT HIGHWAY	NEWCASTLE	CARVEL BLDG-UPSTAIRS/brnd comp	PUBLIC
DELAWARE STATE HOSPITAL	3027779033	1901 N DU PONT HIGHWAY	NEWCASTLE	BLDG LOBBY/brnd comp	PUBLIC
DELAWARE STATE HOSPITAL	3027779034	1901 N DU PONT HIGHWAY	NEWCASTLE	BLDG LOBBY/brnd comp	PUBLIC
DELAWARE STATE HOSPITAL	3027779079	1901 N DU PONT HWY	NEWCASTLE	KENT 1 "HOLLOWAY HEALTH & SOCIAL SERVICES"brnd comp	PUBLIC
DELAWARE STATE NATIONAL	3025399730	GUARD @ ROUTE 1	BETHANY	rt 1 bet bldgs 113 114 middle set	PUBLIC
DELAWARE STATE NATL GUARD	3025399918	RT 14 BET	BETHANY	rt 1 bet bldg 113 114 1st set	PUBLIC
DELAWARE STATE NATL GUARD	3025399939	RT 14 BET	BETHANY	rt 1 between bldgs 113 & 114 rt set	PUBLIC
DELAWARE STATE OF MOTOR	3028549811	VEHICLE DIVISION @ ROUTE 1	GEO	FRONT OF BLDG NR ENTR	PUBLIC
DELAWARE STATE OF STATE	3027366427	POLICE COMM DIV 1407 N DUP	DOVER	FLR 1 DES MULTI PURPOSE RM	PUBLIC
DELAWARE STATE OF STATE	3027366429	POLICE COMM DIV 1407 N DUP	DOVER	FLR 2 STAIRWELL	PUBLIC
DELAWARE STATE OFSENATE	3026749467	411 LEGISLATIVE AV	DOVER	townsend bldg side ent down stairs sturn right	PUBLIC
DELAWARE STATE PARK	3022849900	5025 KILLENS POND RD FELTON	FELTON	MAIN PARKING LOT	PUBLIC
DELAWARE STATE PARK	3022849982	5025 KILLENS POND RD FELTON	FELTON	CAMPING AREA	PUBLIC
DELAWARE STATE PARK	3028349895	COMMISSION 1068 HOWELL SCH	GLASGOW	UNIT COIN DES CAMPGROUND	PUBLIC
DELAWARE STATE PARK	3028349966	COMMISSION 1068 HOWELL SCH	GLASGOW	NR BOAT HSE	PUBLIC
DELAWARE STATE PARK COM	3028759802	TRAP POND	LAUREL	campground, bathhouse, left set, goosneck rd	PUBLIC
DELAWARE STATE PARK COMM	3028759914	TRAP POND	LAUREL	campground bathhouse, rgt set, goosneck rd	PUBLIC
DELAWARE STATE PARK COMM	3028759940	TRAP POND	LAUREL	SWIMING AREA	PUBLIC
DELAWARE STATE PARK-KILLE	3022849928	5025 KILLENS POND RD FELTON	FELTON	NEW WATER PARK POOL	PUBLIC
DELAWARE STATE UNIVERSITY	3026749802	1200 N DUPONT HIGHWAY	DOVER	NEW RESIDENCE HALL LOBBY-right set/brnd comp	PUBLIC
DELAWARE STATE UNIVERSITY	3026749854	1200 N DUPONT HIGHWAY	DOVER	NEW RESIDENCE HALL LOBBY LEFT SET	PUBLIC
DELAWARE TECH &	3026529006	COMMUNITY COLLEGE 200 SHIP	WILM	UNIT COIN DES EARLY CHILDHOOD EDUCATION	PUBLIC
DELAWARE TECH &	3026529011	COMMUNITY COLLEGE 333 SHIP	WILM	UNIT COIN DES DENTAL CLINIC/brnd comp	PUBLIC
DELAWARE TECH &	3027779230	COMMUNITY COLLEGE 333 SHIP	WILM	ED TRNG BLDG, orange st entrance left set brnd comp	PUBLIC
DELAWARE TECH &	3027779231	COMMUNITY COLLEGE 333 SHIP	WILM	UNIT COIN DES ED TRNG BLDG/brnd comp right set	PUBLIC
DELAWARE TECH & COMM CLGE	3026529852	333 SHIPLEY ST WILMI	WILM	CAFE BASEMENT RT SET brnd comp	PUBLIC
DELAWARE TECH & COMM COL	3026749805	RT 13 NORTH DOV	DOVER	DOWNNE'S LECTURE HALL	PUBLIC
DELAWARE TECH & COMM COLL	3026749421	RT 13 NORTH DOV	DOVER	UPSTAIRS	PUBLIC
DELAWARE TECH & COMM COLL	3026749675	RT # DOV	DOVER	terry campus svc ent - west sd bldg insd double drs nr elevator	PUBLIC
DELAWARE TECH & COMM COLL	3026749967	RT 13 N DOV	DOVER	SCIENCE & ENG bldg at east ent.	PUBLIC
DELAWARE TECH & COMM COLL	3026749986	RT 13 N DOV	DOVER	SCI & ENG CNTR NR STUDENT LOUNGE	PUBLIC

DELAWARE TECH COLLEGE	3028566554	RD 2 G	GEO	NR THEATRE	PUBLIC
DELAWARE TECH COMM CLG	3028569801	RT 18 WEST G	GEO	LIBRARY WEST END NR WOMENS RESTRM	PUBLIC
DELAWARE TECH COMM CLG	3028569811	RT 18 GEO	GEO	WEST END NR MENS RM (LIBRARY)	PUBLIC
DELAWARE TECH COMM CLG	3028569905	RT 18	GEO	bookstore	PUBLIC
DELAWARE TECH COMM CLG	3028569911	RT 18 G	GEO	STUDENT CTR RIGHT SET	PUBLIC
DELAWARE TECH COMM CLG	3028569931	RT 18	GEO	NEXT TO GYM 1ST ENTRANCE BEFORE MAIN LFT SET	PUBLIC
DELAWARE TECH COMM CLG	3028569992	RD 2 G	GEO	NR GYM THRU GLASS DOORS MID SET	PUBLIC
DELAWARE TECH COMM CLG	3028569993	RD 2 G	GEO	NEW STUDENT CTR - NR VENDING MACHINES	PUBLIC
DELAWARE TECHNICAL	3026529066	COMMUNITY COLLEGE 333 N SH	WILM	3RD FLR WEST LOBBY/brnd comp	PUBLIC
DELAWARE TECHNICAL	3026529308	COMMUNITY COLLEGE 333 SHIP	WILM	LOBBY WEST BLDG by sec lobby 4th and orange/brnd comp	PUBLIC
DELAWARE TECHNICAL &	3023669004	COMMUNITY COLLEGE 4	STANTON	WNG C BY BOOK STORE/brnd comp	PUBLIC
DELAWARE TECHNICAL &	3023669201	COMMUNITY COLLEGE 4	STANTON	2ND FLR MK LFT OFF ELEV RGT SET/brnd comp	PUBLIC
DELAWARE TECHNICAL &	3023669401	COMMUNITY COLLEGE 4	STANTON	MN ENTR RT SIDE lft SET/brnd comp	PUBLIC
DELAWARE TECHNICAL &	3023669402	COMMUNITY COLLEGE 4	STANTON	MN ENTR LFT SIDE LFT SET/brnd comp	PUBLIC
DELAWARE TECHNICAL &	3023669403	COMMUNITY COLLEGE 4	STANTON	MN ENTR LFT SIDE RT SET/brnd comp	PUBLIC
DELAWARE TECHNICAL &	3023669405	COMMUNITY COLLEGE 4	STANTON	MN ENTR RT SIDE RT SET/brnd comp	PUBLIC
DELAWARE TECHNICAL &	3023669441	COMMUNITY COLLEGE 4	STANTON	2ND FLOOR MK LFT OFF ELEV LFT SET/brnd comp	PUBLIC
DELAWARE TECHNICAL &	3023669750	COMMUNITY COLLEGE 4	STANTON	DRIVE RGT OF BLDG TO BEIGE & BROWN WING INBACK/brnd comp	PUBLIC
DELAWARE TECHNICAL &	3026529032	COMMUNITY COLLEGE 333 SHIP	WILM	NR SEC OFC INSD PKG/brnd comp	PUBLIC
DELAWARE TECHNICAL &	3026529063	COMMUNITY COLLEGE 333 SHIP	WILM	FLR 1 WEST ELEV LOBBY/brnd comp	PUBLIC
DELAWARE TECHNICAL &	3026529853	COMMUNITY COLLEGE 333 SHIP	WILM	FLR 1 LOBBY RT SET	PUBLIC
DELAWARE TECHNICAL &	3026575751	COMMUNITY COLLEGE 333 SHIP	WILM	FLR 1 LFT SET	PUBLIC
DELAWARE TECHNICAL &	3026575752	COMMUNITY COLLEGE 333 SHIP	WILM	GROUND FLR CAFE LFT SET/brnd comp	PUBLIC
DELAWARE TECHNICAL &	3026575753	COMMUNITY COLLEGE 333 SHIP	WILM	FLR 3	PUBLIC
DELAWARE TECHNICAL AND	3028566598	COMMUNITY COLLEGE @ ROUTE	WILM	EAST PARKING LOT NR 1ST ENTR OUTSIDE WALK UP// BRD COMP.	PUBLIC
DELAWARE TECHNICAL AND	3028569997	COMMUNITY COLLEGE @ ROUTE	WILM	nr gym thru slidg glas dbl drs rt set	PUBLIC
DELAWARE; SEASHORE	3025399733	STATE PARK @	BETHANY	new camp rear bath house brnd comp	PUBLIC
DELAWARE; SEASHORE	3025399980	STATE PARK @	BETHANY	camp area-bath house-front brnd comp	PUBLIC
DELNEWCASTLE TECHNICAL HIGH	3029949828	SCHOOL 1417 NEWPORT RD	BELVEDER	OD GYM ENT/brnd comp,rear right crnr of bldg	PUBLIC
DELNEWCASTLE TECHNICAL HIGH	3029959800	SCHOOL 1417 NEWPORT RD	NEWPORT	MN ENT CAFE ON PILLAR/brnd comp	PUBLIC
DELEWARE TECHNICAL AND	3028566523	COMMUNITY COLLEGE @ ROUTE	GEO	HIGHER EDUCATION BLDG- SOUTH WING	PUBLIC
DELEWARE TECHNICAL AND	3028566528	COMMUNITY COLLEGE @ ROUTE	GEO	HIGHER EDUC BLDG- EAST WING	PUBLIC
DELEWARE TECHNICAL AND	3028566594	COMMUNITY COLLEGE @ ROUTE	GEO	POOL AREA	PUBLIC
DEPARTMENT OF	3027629886	1300 TALLEY RD	WILM	DEL DOT FAC	PUBLIC

TRANSPORTAT					
DEPT OF PUBLIC SAFETY	3023289766	157 AIRPORT RD NEW C	NEWCASTLE	RIGHT SET/BRND COMP	PUBLIC
DEPT OF PUBLIC SAFETY	3023289848	157 AIRPORT RD	NEWCASTLE	LEFT, MOTOR VEHICLE DEPT BRND COMP	PUBLIC
HANBY JR HIGH SCHOOL	3024789955	2523 BERWYN RD	WILM	MAIN ENTRANCE LEFT/brnd comp	PUBLIC
HODSON VO-TECH	3028349823	2575 GLASGOW AV	GLASGOW	OFF RT 40/MN ENTR LBY/NR GUIDANCE/CLSD SATBRD COMP.	PUBLIC
HODSON VO-TECH	3028349827	2575 GLASGOW AV	GLASGOW	CAFE/brnd comp	PUBLIC
HODSON VO-TECH	3028349889	2575 GLASGOW AV	GLASGOW	GYM/brnd comp	PUBLIC
HOLTS LANDING STATE PARK	3025399925	RD 347 OCE	OCEANVIEW	@ ROAD 347, OCEAN VIEW	PUBLIC
HOSPITAL FOR RETARDED	3029349976	RTS 86 & 318 STO	STOCKLEY	ALL STAR BLDG WILLIAMS DR	PUBLIC
HOSPITAL FOR THE MENTALLY	3029349972	RETARDED @ RT 86 & 318	STOCKLEY	LLOYD LN MAIN BOOTH	PUBLIC
HOWARD CAREER CENTER	3026529443	HIGH SCHOOL 401 E 12 ST	WILM	LUNCHROOM LFT SET/brnd comp	PUBLIC
HOWARD HIGH SCHOOL OF	3026529765	TECHNOLOGY 401 E 12 ST	WILM	LUNCHROOM/brnd comp	PUBLIC
HOWARD HIGH SCHOOL OF	3026529789	TECHNOLOGY 401 E 12 ST	WILM	PHYS ED BLDG NXT GYM/brnd comp	PUBLIC
JOHN DICKINSON H.S.	3029959753	1801 MILLTOWN ROAD WILMIN	WILM	LOC. GYM LOBBY/brnd comp	PUBLIC
JOHN DICKINSON HIGH SCH	3029949939	1801 MILLTOWN RD WILMIN	WILM	AUDI OPEN SUMM 8 TO 330/brnd comp	PUBLIC
JUSTICE OF THE PEACE-COUR	3023289716	11 61 CHRISTIANIA RD	NEWCASTLE	RGT SET(tty)/brnd comp	PUBLIC
KENT CO COURT HOUSE	3026749377	THE GREEN DO	DOVER	LOBBY, left set	PUBLIC
KENT COUNTY COURT HOUSE	3026749608	38 THE GREEN	DOVER	lobby -RIGHT SET	PUBLIC
LAKE FOREST HIGH SCHOOL	3022849901	RTE 384 FELTON	FELTON	5407 KILLENS POND RD, FELTON	PUBLIC
LAKE FOREST HIGH SCHOOL	3022849917	RTE 384 FELTON	FELTON	ADMIN OFC LOBBY GRAY BLDG TO RGT OF SCHOOL	PUBLIC
LAKE FOREST HIGH SCHOOL	3022849965	ROUTE 384 F	FELTON	NXT TO LUNCH RM - RGT SET	PUBLIC
LOWER KENSINGTON	3028349838	ENVIRONMENTAL CENTER @	GLASGOW	RECOVERY CTR-LFT SET/brnd comp	PUBLIC
LOWER KENSINGTON	3028349879	ENVIRONMENTAL CENTER @	GLASGOW	RECOVERY CTR-RT SET BRD COMP.	PUBLIC
LOWER KENSINGTON	3028389225	ENVIRONMENTAL CENTER @	GLASGOW	RECOVERY CENTER WOMENS SECTION/brnd comp	PUBLIC
LOWER KENSINGTON ENV CTR	3028349840	HUGHES RECOVERY CTR BLDG D	GLASGOW	RECOVERY CTR-MID SET/brnd comp	PUBLIC
LOWER KENSINGTON ENV CTR	3028349901	HUGHES RECOVERY CTR BLDG D	GLASGOW	LOC. LOBBY-RIGHT (WOMEN ONLY)/brnd comp	PUBLIC
LOWER; KENSINGTON	3028349869	ENVIRONMENTAL CENTER @	GLASGOW	BUILDING 5/brnd comp	PUBLIC
MILFORD SERVICE CENTER	3024229941	18 N WALNUT ST	MILFORD	LOBBY	PUBLIC
MILFORD STATE SVC CTR	3024229872	13 CHURCH ST MILF	MILFORD	13 N CHURCH ST, MILFORD	PUBLIC
MORRIS CORRECTIONAL	3027309917	CENTER 300 W WATER ST	DOVER	PRISON LEFT SET	PUBLIC
MORRIS CORRECTIONAL	3027309919	CENTER 300 W WATER ST	DOVER	FLR 2, 4th set brnd comp	PUBLIC
MORRIS CORRECTIONAL	3027309948	CENTER 300 W WATER ST	DOVER	FLR 2, 3rd set	PUBLIC
MORRIS CORRECTIONAL CTR	3027309564	300 W WATER ST DOVER	DOVER	FLR 1, 2nd set	PUBLIC
MORRIS CORRECTIONAL CTR	3027309881	300 W WATER ST DOVER	DOVER	FLR 1, 1st set	PUBLIC
MORRIS CORRECTIONAL CTR	3027309904	300 W WATER SET DOVER	DOVER	FLR 2, 1st set	PUBLIC
MORRIS CORRECTIONAL CTR	3027309946	300 W WATER ST DOVER	DOVER	FLR 1, 4th set	PUBLIC
MORRIS CORRECTIONAL CTR	3027309947	300 W WATER ST DOVER	DOVER	FLR 1, 3rd set	PUBLIC
MORRIS CORRECTIONAL CTR	3027309949	300 W WATER ST DOVER	DOVER	FLR 2, 2nd set	PUBLIC

MORRIS CORRECTIONAL CTR	3027309950	300 WATER ST DOVER	DOVER	prison - right set	PUBLIC
MT PLEASANT HIGH SCHOOL	3027629183	5201 WASHINGTON ST EXT	WILM	STUDENT CTR/brnd comp	PUBLIC
MT PLEASANT HIGH SCHOOL	3027629297	5201 WASHINGTON ST EXT	WILM	MAIN LOBBY/brnd comp	PUBLIC
OMMELANDEN STATE PARK	3023289635	1205 RIVER RD	NEWCASTLE	SHOOTING RANGE 2ND BLDG ON RGT/brnd comp	PUBLIC
PAROLE VIOLATION CENTER	3026539056	875 SMYRNA LANDING RD	SMYRNA	OUTSIDE ENTRANCE - left set	PUBLIC
PAROLE VIOLATION CENTER	3026599572	875 SMYRNA LANDING RD	SMYRNA	OUTSIDE ENTRANCE	PUBLIC
PLUMMER HOUSE	3027649715	38 TODDS LN	WILM	32ND ST BLDG-BATHROOM/brnd comp	PUBLIC
PLUMMER HOUSE	3027649913	38 TODDS LN WILM	WILM	1ST FLRMAIN BLDG LEFT PH LFT SET/brnd comp	PUBLIC
PLUMMER HOUSE	3027649914	38 TODDS LN WILM	WILM	MAIN BLDG 1ST FLR RIGHT PH/brnd comp	PUBLIC
PLUMMER HOUSE	3027649915	38 TODDS LN	WILM	MIDDLE BLDG/brnd comp	PUBLIC
PLUMMER HOUSE	3027649923	38 TODDS LN	WILM	FIRST BLDG - women's/brnd comp	PUBLIC
PLUMMER HOUSE	3027649942	38 TODDS LN	WILM	32ND ST BLDG 3RD BUILDING/brnd comp	PUBLIC
PLUMMER HOUSE	3027649943	38 TODDS LN	WILM	MAIN BLDG IN CAFE/brnd comp	PUBLIC
POLY TECH SCHOOL	3026979028	ROAD 30	WOODSIDE	ADDITION REAR ENT	PUBLIC
POLY TECH SCHOOL	3026979883	WOODSIDE	WOODSIDE	MN ENTR TO RIGHT	PUBLIC
REHOBOTH PARK-N-RIDE	3022279793	RT 1	REHOBOTH	PARK & RIDE LOT west set	PUBLIC
REHOBOTH PARK-N-RIDE	3022279794	RT 1	REHOBOTH	PARK & RIDE LOT 2nd set east set	PUBLIC
SEAFORD SCHOOL DISTRICT	3026299924	SCHOOL LANE	SEAFORD	LOC. NEXT TO TENNIS COURTS	PUBLIC
SMYRNA HIGH SCHOOL	3026539889	DUCK CREEK PARK SMY	SMYRNA	OUTSIDE GYM ENTR-LFT SET	PUBLIC
SMYRNA HIGH SCHOOL	3026539990	DUCK CREEK PARK SMY	SMYRNA	outside gym entrright set	PUBLIC
SMYRNA PRISON	3026539879	SMYRNA LANDING RD SMY	SMYRNA	VISITOR WAITING AREA	PUBLIC
SPRINGER JR HIGH SCHOOL	3024789936	2220 SHIPLEY ROAD WILMIN	SMYRNA	LOC HALL C CLOSET	PUBLIC
STATE OF DELAWARE	3022279721	GORDON POND PARK	REHOBOTH	PARKING LOT	PUBLIC
STATE OF DELAWARE	3024227957	RTE 16 E	ELLENDALE	DETOX CENTER	PUBLIC
STATE OF DELAWARE	3024229991	RT 16	ELLENDALE	DETOX CTR ELLENDALE SCHL	PUBLIC
STATE OF DELAWARE	3024249034	RTE 16 ELLENDALE B	ELLENDALE	KENT/SUSSEX DETOX CTR LFT SIDE OF PEPSI MACHINE/brnd comp	PUBLIC
STATE OF DELAWARE	3026529044	900 N FRENCH ST	WILM	ELBERT N CARVEL BLDG LOBBY	PUBLIC
STATE OF DELAWARE	3026529050	900 N FRENCH ST	WILM	DEL STATE BLDG MAIN LOBBY (820)/brnd comp	PUBLIC
STATE OF DELAWARE	3026749493	NATURAL RESOURCES 89 KINGS	DOVER	INSIDE NR AUDITORIUM	PUBLIC
STATE OF DELAWARE	3028569909	CORINTHIAN HOUSE 219 S RAC	GEO	FLR 1, ofc tn 856-5748	PUBLIC
STATE OF DELAWARE-	3026529571	GANDER HILL CORRECTIONAL 1	WILM	BOOKING & RECEIVING UNIT	PUBLIC
STATE OF DELAWARE-	3026529579	GANDER HILL CORRECTIONAL 1	WILM	BOOKING & RECEIVING UNIT 2ND SET FRM LFT	PUBLIC
STATE OF DELAWARE BUREAU	3023289914	OF MUSEUMS & HISTO SITES 6	NEWCASTLE	BUENA VISTA	PUBLIC
STATE OF DELAWARE BUREAU	3023289917	OF MUSEUMS & HISTO SITES 6	NEWCASTLE	BUENA VISTA	PUBLIC
STATE OF DELAWARE BUREAU	3023289928	OF MUSEUMS & HISTO SITES 6	NEWCASTLE	BUENA VISTA	PUBLIC
STATE OF DELAWARE BUREAU	3026539800	OF MUSEUMS & HISTO SITES 5	SMYRNA	BELMONT CONFERENCE CTR	PUBLIC
STATE OF DELAWARE DEPT	3027629803	OF LABOR 4425 N MARKET ST	WILM	FRONT FOYER RT SET/brnd comp	PUBLIC
STATE OF DELAWARE DEPT	3027629805	OF LABOR 4425 N MARKET ST	WILM	FRONT FOYER LFT SET/brnd comp	PUBLIC

STATE OF DELAWARE M-P	3026529156	CRIME JUSTICE FAC 1201 E 1	WILM	BOOKING AREA	PUBLIC
STATE OF DELAWARE M-P	3026529204	CRIME JUSTICE FAC 1201 E 1	WILM	LOC. BKNG AREA/brnd comp	PUBLIC
STATE OF DELAWARE M-P	3026529359	CRIME JUSTICE FAC 1201 E 1	WILM	FLR 1	PUBLIC
STATE OF DELAWARE M-P	3026529362	CRIME JUSTICE FAC 1201 E 1	WILM	FLR 1	PUBLIC
STATE OF DELAWARE M-P	3026529410	CRIME JUSTICE FAC 1201 E 1	WILM	PUBLIC RESTRM AREA/brnd comp	PUBLIC
STATE OF DELAWARE PARKS	3026449800	42 CAPE HENLOPEN DR LEWE	LEWES	FT MILES OPPOSITE OBSERVATION TOWER	PUBLIC
STATE OF DELAWARE SUSSEX	3028546843	WORK RELEASE CTR @ ROUTE 1	GEO	HALLWY OUTSD DINING RM - LFT SET	PUBLIC
STATE OF DELAWARE VISITOR	3026749660	CENTER @ NEW & FEDERAL ST	DOVER	turn lft inside lobby - vending area	PUBLIC
STATE OF DELAWARE VISITOR	3026749699	CENTER @ NEW & FEDERAL ST	DOVER	brnd comp	PUBLIC
STATE OF DELAWARE-TAT	3027368704	BULDING @	DOVER	BLDG TATNALOBBY	PUBLIC
STATE OF DELAWARE-TAT	3027368705	BULDING @	DOVER	BLDG TATNALOBBY	PUBLIC
STATE OF DELAWARE-TAT	3027368706	BULDING @	DOVER	BLDG TATNALOBBY	PUBLIC
STATE WELFARE HOME	3026539812	SMYRNA	SMYRNA	DINING HALL	PUBLIC
STATE WELFARE HOME	3026539828	SMYRNA	SMYRNA	CANDEE 3 T V ROOM COD 356 TO EXIT	PUBLIC
STATE WELFARE HOME	3026539840	SMYRNA	SMYRNA	FLR 3 HALL prickett bldg	PUBLIC
STATE WELFARE HOME	3026539853	SMYRNA	SMYRNA	MAIN BLDG FLR 1-DOUBLE DOORS NR FLAG POLE	PUBLIC
STATE WELFARE HOME	3026539857	SMYRNA	SMYRNA	RESTRMS CANDEE BLDG	PUBLIC
STATE WELFARE HOME	3026539865	SMYRNA	SMYRNA	LOC PRITCHETT BLDG LOBBY	PUBLIC
STATE WELFARE HOME	3026539902	SMYRNA	SMYRNA	CANDEE LOBBY 1ST ENTRANCE	PUBLIC
STATE WELFARE HOME	3026539945	SMYRNA	SMYRNA	NR NURSE CAFE-CANDEE BLDG	PUBLIC
STATE WELFARE HOME	3026539998	150 SUNNYSIDE RD	SMYRNA	LAUNDRY BLDG	PUBLIC
SUSSEX CENTRAL H S	3028569872	W MARKET ST GEO	GEO	RGT SIDE OF BLDG THRU GATE ACR FR 2ND DUMPSTER	PUBLIC
SUSSEX CENTRAL HIGH SCHL	3028566562	W MARKET ST GEO	GEO	OUTSIDE GYM & ELEM ENTRANCE	PUBLIC
SUSSEX CORRECTIONAL	3028546801	INSTITUTE @ ROUTE 113	GEO	BLDG ADMIN 1 DES PUBLIC LOBBY	PUBLIC
SUSSEX CORRECTIONAL	3028546802	INSTITUTE @ ROUTE 113	GEO	BLDG ADMIN 2 DES PUBLIC LOBBY	PUBLIC
SUSSEX COUNTY SERVICE	3028569966	CENTER 546 S BEDFORD ST	GEO	CHEER CNTR LOBBY 2ND ENTR	PUBLIC
SUSSEX COUNTY SERVICE	3028569967	CENTER 546 S BEDFORD ST	GEO	MAIN LOBBY	PUBLIC
SUSSEX COUNTY SERVICE	3028569973	CENTER 546 S BEDFORD ST	GEO	PUB HEALTH LOBBY 3RD ENTR	PUBLIC
SUSSEX WORK RELEASE CTR	3028569910	RT 113 GEO	GEO	HALLWAY OUTSIDE DINING ROOM - RGT SET/brnd comp	PUBLIC
TALLEY MIDDLE SCHL	3025299331	1110 CYPRESS RD	WILM	RM LOBBY	PUBLIC
WILM HIGH SCHOOL	3026529609	100 N DU PONT RD	WILM	ALCOVE OFF CAFETERIA/brnd comp	PUBLIC
WILM HIGH SCHOOL	3026529824	100 N DU PONT RD	WILM/br	LOBBY NXT TO GYM ENT/brnd comp	PUBLIC
WOMEN'S CORRECTIONAL	3026575723	INSTITUTE 660 BAYLOR BLVD	NEWCASTLE	LOBBY	PUBLIC
WOMEN'S CORRECTIONAL	3026575724	INSTITUTE 660 BAYLOR BLVD	NEWCASTLE	LOBBY/brnd comp	PUBLIC
WOODBIDGE HIGH SCHOOL	3023377941	307 LAWS	BRIDGEVILL	LOCATED GYM	PUBLIC
Total Public Payphones	259				

CONTRACT NO. DTI-05-0001
 INMATE/PUBLIC COIN SERVICES

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REQUEST FOR PROPOSAL

Exhibit 5

PUBLIC PAYPHONE ENCLOSURE/TYPE

BUSINESS NAME	PHONE NBR	SERVICE ADDRESS	SERVICE CITY	SERVICE LOC	SERVICE TYPE	Pedestal/Enclosure/ Open Station
ALEXIS I DUPONT HIGH	3026529246	SCHOOL 50 HILLSIDE RD	GREENVILL	LEFT OF MAIN ENTR/brnd comp	PUBLIC	customer owned enclosure
BAYLOR WOMEN'S	3026580521	CORRECTIONAL CENTER 660 BA	New Castle	OUTSIDE FRONT ENTRANCE	PUBLIC	pedestal
BAYLOR WOMEN'S	3026583638	CORRECTIONAL CENTER 660 BA	New Castle	OUTSIDE COURTYARD	PUBLIC	pedestal
BAYLOR WOMEN'S	3026582428	CORRECTIONAL CENTER 660 BA	New Castle	OUTSIDE COURTYARD	PUBLIC	residential phone
BAYLOR WOMEN'S	3026584401	CORRECTIONAL CENTER 660 BA	New Castle	CAFETERIA HALLWAY	PUBLIC	open station

BAYLOR WOMEN'S	3026584693	CORRECTIONAL CENTER 660 BA	New Castle	CAFETERIA HALLWAY	PUBLIC	open station
BAYLOR WOMEN'S	3026580959	CORRECTIONAL CENTER 660 BA	New Castle	CAFETERIA HALLWAY	PUBLIC	open station
BAYLOR WOMEN'S	3026587279	CORRECTIONAL CENTER 660 BA	New Castle	CAFETERIA HALLWAY	PUBLIC	open station
BEACH PLUM ISLAND	3026844918	OCEAN RD BRO		SOUTH END OF BEACH	PUBLIC	pedestal
BRANDYWINE HIGH SCHOOL	3024789743	1400 FOULK RD	WILMINGTON	LOBBY @ SCHL ENTR LFT SET/brnd comp	PUBLIC	open station
BRANDYWINE HIGH SCHOOL	3025299322	1400 FOULK RD	WILMINGTON	LOBBY @ SCHL ENTR RGT SET/brnd comp	PUBLIC	open station
BRANDYWINE HIGH SCHOOL	3025299323	1400 FOULK RD	WILMINGTON	LOBBY @ GYM ENTR/brnd comp	PUBLIC	open station
CAPE HENLOPEN	3026456000	STATE PARK L		MAIN RD LEFT SET	PUBLIC	pedestal
CAPE HENLOPEN	3026456035	STATE PARK L		MAIN ROAD MIDDLE SET	PUBLIC	pedestal
CAPE HENLOPEN	3026456089	STATE PARK L		MAIN RD RIGHT SET	PUBLIC	pedestal
CAPE HENLOPEN	3026459928	STATE PARK L		BATH HSE	PUBLIC	pedestal
CAPE HENLOPEN HIGH	3026456092	KINGS HIGHWAY	LEWES	FOOTBALL FIELD	PUBLIC	pedestal
CAPE HENLOPEN HIGH	3026459907	KINGS HWY LEWES		LOBBY	PUBLIC	pedestal
CAPE HENLOPEN HIGH	3026459910	KINGS HIGHWAY	LEWES	REAR OF SCHOOL	PUBLIC	pedestal
CAPE HENLOPEN HIGH	3026459914	KINGS HIGHWAY	LEWES	GYM	PUBLIC	shelf
CAPE HENLOPEN STATE PARK	3026449801	CAPE HENLOPEN DR	LEWES	HERRING POINT	PUBLIC	pedestal
CAPE HENLOPEN STATE PARK	3026456036	LEWES		CAMPGROUNDS MID SET	PUBLIC	pedestal
CAPE HENLOPEN STATE PARK	3026456090	LEWES		CAMPGROUND PARKING LOT RGT SET	PUBLIC	pedestal
CAPE HENLOPEN STATE PARK	3026459782	CAPE HENLOPEN DR	LEWES	CONSESS. STND AT FISH PIER ON CRNR NR ICE MACH.	PUBLIC	pedestal
CAPE HENLOPEN STATE PARK	3026459932	LEWES		CAMPGROUNDS parking lot left set	PUBLIC	pedestal

CEDAR CREEK BOAT RAMP	3024229979	OF FISH & WILDLIFE RT 203	MILFORD	SLAUGHTER BEACH RT 1 LFT RD 36	PUBLIC	pedestal
CONCORD HIGH SCHL	3025299342	2501 EBRIGHT RD	WILMINGTON	MAIN LOBBY/brnd comp	PUBLIC	open station
CONCORD HIGH SCHL	3025299343	2501 EBRIGHT RD	WILMINGTON	LEFT ENT 2ND HAL TO R HALL B NR GYM brnd comp	PUBLIC	open station
D *C*S*E CHILD	3027369747	SUPPORT	STATE OF DELA	CARROLLS PLAZA-LOBBY	PUBLIC	open station
DEL STATE MOTOR VEH DIV	3028566533	RT 113 GEO		RT 113 & S BEDFORD INSP LN	PUBLIC	open station
DEL TECH COLLEGE	3026749857	1832 N DUPONT HIGHWAY	DOVER	confrence & training ctr.breakroom	PUBLIC	open station
DELA SEASHORE STATE PARK	3022279758	RT 1 D		TOWER SHORE BATH HOUSE	PUBLIC	pedestal
DELAWARE MEMORIAL BRIDGE	3027779015	NEW CASTLE AV & I295	NCASTLE	BLDG ATRIUM FLR 1 RM FLR 1,TOLL BRIDG rgt st	PUBLIC	open station
DELAWARE MEMORIAL BRIDGE	3027779016	NEW CASTLE AV & I295	NCASTLE	BLDG ATRIUM FLR 1 RM FLR 1,TOLL BRIDG	PUBLIC	open station
DELAWARE SEASHORE ST PARK	3025399858	INDIAN RIVER INLET REH		CAMP AREA LEFT FRONT	PUBLIC	pedestal
DELAWARE SEASHORE ST PARK	3025399894	INDIAN RIVER INLET IND		CAMPING AREA LEFT BACK	PUBLIC	pedestal
DELAWARE SEASHORE ST PARK	3025399911	INDIAN RIVER INLET R		CAMP AREA BATH HSE FRONT	PUBLIC	pedestal
DELAWARE SEASHORE ST PARK	3025399912	INDIAN RIVER INLET R		CAMP AREA LEFT BACK	PUBLIC	pedestal
DELAWARE SEASHORE ST PARK	3025399913	INDIAN RIVER INLET R		CAMP AREA LEFT BACK	PUBLIC	pedestal
DELAWARE SEASHORE ST PARK	3025399921	INDIAN RIVER INLET R		PRIMITIVE CAMP AREA left booth	PUBLIC	enclosure
DELAWARE SEASHORE ST PARK	3025399923	INDIAN RIVER INLET IND		OCEAN SIDE BATH HSE RGT SET	PUBLIC	pedestal
DELAWARE SEASHORE ST PARK	3025399956	INDIAN RIVER INLET R		CAMP AREA LEFT FRONT	PUBLIC	pedestal
DELAWARE SEASHORE ST PARK	3025399976	INDIAN RIVER INLET IND		BATH HSE OCEAN SIDE LFT SET	PUBLIC	pedestal

DELAWARE SEASHORE STATE	3022269827	PARK 850 INLET RD	REHOBOTH	NORTH SIDE OF INLET CHARTER BOATS DOCK	PUBLIC	open station
DELAWARE SEASHORE STATE	3022279613	PARK @ INDIAN RIVER INLET		MARINA OFC & INFO CTR / N SD INDIAN RIVER INLET/brnd comp	PUBLIC	pedestal
DELAWARE SEASHORE STATE	3022279679	PARK @ INDIAN RIVER INLET		NORTH SID BRIDGE LFT BTH MN PARKING LOT	PUBLIC	booth
DELAWARE SEASHORE STATE	3022279764	PARK @ NEW RD	REHOBOTH	SOUTHBOUND SAILING BEACH	PUBLIC	booth
DELAWARE SEASHORE STATE	3025399881	PARK @ ROUTE 1	FENWICK	bathhouse n.b. lane	PUBLIC	pedestal
DELAWARE SEASHORE STATE	3025399962	PARK @		INLET SOUTH PRIMITIVE CAMP rt booth	PUBLIC	enclosure
DELAWARE STATE	3027369885	UNIVERSITY 1200 N DUPONT H		NEW SCIENCE CTR rear parking lot entranceRIGHT SET	PUBLIC	customer owned enclosure
DELAWARE STATE	3027369886	UNIVERSITY 1200 N DUPONT H		NEW SCIENCE CTR REAR ENT	PUBLIC	customer owned enclosure
DELAWARE STATE	3027369888	UNIVERSITY 1200 N DUPONT H		mbna bldg	PUBLIC	open station
DELAWARE STATE	3027369892	UNIVERSITY 1200 N DUPONT H		NEW SCI BLDG MAIN ENTR LOBBY	PUBLIC	open station
DELAWARE STATE COLLEGE	3026729036	DUPONT HIGHWAY	DOVER 1200 N	CONRAD BLDG LUNCH HALL	PUBLIC	open station
DELAWARE STATE COLLEGE	3026749302	DUPONT HIGHWAY	DOVER 1200 N	BLDG DELAWARE HALL	PUBLIC	shelf
DELAWARE STATE COLLEGE	3026749331	DUPONT HIGHWAY	DOVER 1200 N	BLDG TUBMAN LOBBY AREA	PUBLIC	shelf
DELAWARE STATE COLLEGE	3026749409	DU PONT HWY DOV		GROSSLEY HALL	PUBLIC	shelf
DELAWARE STATE COLLEGE	3026749534	DUPONT HIGHWAY D		MEMORIAL HALL LOBBY BOOTH	PUBLIC	pedestal

DELAWARE STATE COLLEGE	3026749695	DU PONT HWY DOV		EDUCATION & HUMANITIES BLDG LOBBY	PUBLIC	open station
DELAWARE STATE COLLEGE	3026749777	DU PONT HWY DO		JENKINS HALL FLR 1	PUBLIC	shelf
DELAWARE STATE COLLEGE	3026749778	DU PONT HWY DOV		HOME ECONOMICS// BRD COMP.	PUBLIC	open station
DELAWARE STATE COLLEGE	3026749792	DU PONT HWY DO		outside student center	PUBLIC	pedestal
DELAWARE STATE COLLEGE	3026749817	DU PONT HWY DOV		mbna bldg - left set use rear ent	PUBLIC	shelf
DELAWARE STATE COLLEGE	3026749829	DUPONT HIGHWAY D		LOC. LIBRARY RIGHT SET	PUBLIC	shelf
DELAWARE STATE COLLEGE	3026749889	DUPONT HWY	DOVER	student center loc hallway to bookstore/brnd comp	PUBLIC	shelf
DELAWARE STATE COLLEGE	3026749899	DUPONT HWY	DOVER	WASHINGTON CO-OP EXT CTR	PUBLIC	open station
DELAWARE STATE COLLEGE	3026749904	DU PONT HWY DOV		SCIENCE BLDG	PUBLIC	open station
DELAWARE STATE COLLEGE	3026749952	DU PONT HWY DOV		LAWS HALL FLR 1	PUBLIC	shelf
DELAWARE STATE COLLEGE	3026749965	DU PONT HWY DOV		EVERS HALL FLR 1	PUBLIC	shelf
DELAWARE STATE DEPT OF	3026749317	HEALTH + SOCIAL SERVICES R		ACR FR winner ford williams bldg	PUBLIC	pedestal
DELAWARE STATE FISH &	3026539918	WILDLIFE 5		MALLARD LODGE-NR RESTROOMS CBR 653+3441/6532882 OFFICE	PUBLIC	open station
DELAWARE STATE HOSPITAL	3026529031	1901 N DU PONT HWY	NEW CASTLE	FORENSIC MENTAL FAC DAY A south unit/brnd comp/no acc on wed	PUBLIC	shelf
DELAWARE STATE HOSPITAL	3026529078	1901 N DU*PONT HWY NEW CA		sussex 1, booth nr nurses station/brnd comp	PUBLIC	booth

DELAWARE STATE HOSPITAL	3026529162	1901 N DU PONT HIGHWAY	NCASTLE	kent #2, booth/brnd comp	PUBLIC	booth
DELAWARE STATE HOSPITAL	3026529519	1901 N DU PONT HWY	NEW CASTLE	BLDG JANE MITCHELL N DAY RM NORTH UNIT/brnd comp	PUBLIC	shelf
DELAWARE STATE HOSPITAL	3026529592	1901 N DU PONT HIGHWAY	NCASTLE	LOBBY SUSSEX BLDG/brnd comp	PUBLIC	customer owned enclosure
DELAWARE STATE HOSPITAL	3026529600	1901 N DU PONT HIGHWAY	NCASTLE	SPRINGER III BREAK ROOM/brnd comp	PUBLIC	open station
DELAWARE STATE HOSPITAL	3026529836	1901 N DU PONT HIGHWAY	NCASTLE	SUSSEX 3 RM 1/brnd comp	PUBLIC	shelf
DELAWARE STATE HOSPITAL	3026529884	1901 N DU PONT HIGHWAY	NCASTLE	KENT 2 // LOBBY // LEFT SET/brnd comp	PUBLIC	customer owned enclosure
DELAWARE STATE HOSPITAL	3026529930	1901 N DU PONT HIGHWAY	NCASTLE	KENT LOBBY 2/brnd comp	PUBLIC	customer owned enclosure
DELAWARE STATE HOSPITAL	3026575488	1901 N DU PONT HWY	NEW	BLDG JANE MITCHELL N DAY RM/brnd comp	PUBLIC	open station
DELAWARE STATE HOSPITAL	3026575489	1901 N DU PONT HIGHWAY	NCASTLE	SPRINGER BLDG LOBBY	PUBLIC	open station
DELAWARE STATE HOSPITAL	3026575732	1901 N DU PONT HIGHWAY	NCASTLE	SUSSEX 2/brnd comp	PUBLIC	booth
DELAWARE STATE HOSPITAL	3026575733	1901 N DU PONT HIGHWAY	NCASTLE	unit Kent 3/brnd comp	PUBLIC	booth
DELAWARE STATE HOSPITAL	3026575734	1901 N DU PONT HIGHWAY	NCASTLE	CARVEL BLDG-ROOM 139	PUBLIC	open station
DELAWARE STATE HOSPITAL	3026575736	1901 N DU PONT HIGHWAY	NCASTLE	CARVEL BLDG-UPSTAIRS/brnd comp	PUBLIC	open station
DELAWARE STATE HOSPITAL	3027779033	1901 N DU PONT HIGHWAY	NCASTLE	BLDG LOBBY/brnd comp	PUBLIC	customer owned enclosure
DELAWARE STATE HOSPITAL	3027779034	1901 N DU PONT HIGHWAY	NCASTLE	BLDG LOBBY/brnd comp	PUBLIC	customer owned enclosure
DELAWARE STATE HOSPITAL	3027779079	1901 N DU PONT HWY	NEW CASTLE	KENT 1 "HOLLOWAY HEALTH & SOCIAL SERVICES"brnd comp	PUBLIC	booth
DELAWARE STATE NATIONAL	3025399730	GUARD @ ROUTE 1	BETHANY BEACH	rt 1 bet bldgs 113 114 middle set	PUBLIC	pedestal

DELAWARE STATE NATL GUARD	3025399918	RT 14 BET		rt 1 bet bldg 113 114 lft set	PUBLIC	pedestal
DELAWARE STATE NATL GUARD	3025399939	RT 14 BET		rt 1 between bldgs 113 & 114 rt set	PUBLIC	pedestal
DELAWARE STATE OF MOTOR	3028549811	VEHICLE DIVISION @ ROUTE 1	GEORGETOWN	FRONT OF BLDG NR ENTR	PUBLIC	pedestal
DELAWARE STATE OF STATE	3027366427	POLICE COMM DIV 1407 N DUP		FLR 1 DES MULTI PURPOSE RM	PUBLIC	open station
DELAWARE STATE OF STATE	3027366429	POLICE COMM DIV 1407 N DUP		FLR 2 STAIRWELL	PUBLIC	open station
DELAWARE STATE OFSENATE	3026749467	411 LEGISLATIVE AV	DOVERDOVER	townsend bldg side ent down stairs sturn right	PUBLIC	pedestal
DELAWARE STATE PARK	3022849900	5025 KILLENS POND RD FELTON		MAIN PARKING LOT	PUBLIC	pedestal
DELAWARE STATE PARK	3022849982	5025 KILLENS POND RD FELTON		CAMPING AREA	PUBLIC	pedestal
DELAWARE STATE PARK	3028349895	COMMISSION 1068 HOWELL SCH		UNIT COIN DES CAMPGROUND	PUBLIC	pedestal
DELAWARE STATE PARK	3028349966	COMMISSION 1068 HOWELL SCH		NR BOAT HSE	PUBLIC	pedestal
DELAWARE STATE PARK COM	3028759802	TRAP POND	LAUREL	campground, bathhouse, left set, goosneck rd	PUBLIC	pedestal
DELAWARE STATE PARK COMM	3028759914	TRAP POND	LAUREL	campground bathhouse, rgt set, gooseneck rd	PUBLIC	pedestal
DELAWARE STATE PARK COMM	3028759940	TRAP POND	LAUREL	SWIMING AREA	PUBLIC	pedestal
DELAWARE STATE PARK-KILLE	3022849928	5025 KILLENS POND RD FELTON		NEW WATER PARK POOL	PUBLIC	pedestal
DELAWARE STATE UNIVERSITY	3026749802	1200 N DUPONT HIGHWAY	DOVER	NEW RESIDENCE HALL LOBBY-right set/brnd comp	PUBLIC	open station
DELAWARE STATE UNIVERSITY	3026749854	1200 N DUPONT HIGHWAY	DOVER	NEW RESIDENCE HALL LOBBY LEFT SET	PUBLIC	open station

DELAWARE TECH &	3026529006	COMMUNITY COLLEGE 200 SHIP	WILMINGTO	UNIT COIN DES EARLY CHILDHOOD EDUCATION	PUBLIC	open station
DELAWARE TECH &	3026529011	COMMUNITY COLLEGE 333 SHIP	WILMINGTO	UNIT COIN DES DENTAL CLINIC/brnd comp	PUBLIC	open station
DELAWARE TECH &	3027779230	COMMUNITY COLLEGE 333 SHIP	WILMINGTO	ED TRNG BLDG, orange st entrance left set brnd comp	PUBLIC	open station
DELAWARE TECH &	3027779231	COMMUNITY COLLEGE 333 SHIP	WILMINGTO	UNIT COIN DES ED TRNG BLDG/brnd comp right set	PUBLIC	open station
DELAWARE TECH & COMM CLGE	3026529852	333 SHIPLEY ST WILMI		CAFE BASEMENT RT SET brnd comp	PUBLIC	shelf
DELAWARE TECH & COMM COL	3026749805	RT 13 NORTH DOV		DOWNE'S LECTURE HALL	PUBLIC	shelf
DELAWARE TECH & COMM COLL	3026749421	RT 13 NORTH DOV		UPSTAIRS	PUBLIC	shelf
DELAWARE TECH & COMM COLL	3026749675	RT # DOV		terry campus svc ent - west sd bldg insd double drs nr elevator	PUBLIC	shelf
DELAWARE TECH & COMM COLL	3026749967	RT 13 N DOV		SCIENCE & ENG bldg at east ent.	PUBLIC	shelf
DELAWARE TECH & COMM COLL	3026749986	RT 13 N DOV		SCI & ENG CNTR NR STUDENT LOUNGE	PUBLIC	shelf
DELAWARE TECH COLLEGE	3028566554	RD 2 G		NR THEATRE	PUBLIC	enclosure
DELAWARE TECH COMM CLG	3028569801	RT 18 WEST G		LIBRARY WEST END NR WOMENS RESTRM	PUBLIC	customer owned enclosure
DELAWARE TECH COMM CLG	3028569811	RT 18 GEO		WEST END NR MENS RM (LIBRARY)	PUBLIC	open station
DELAWARE TECH COMM CLG	3028569905	RT 18	GEORGETOWN	bookstore	PUBLIC	shelf
DELAWARE TECH COMM CLG	3028569911	RT 18 G		STUDENT CTR RIGHT SET	PUBLIC	enclosure

DELAWARE TECH COMM CLG	3028569931	RT 18	GEORGETOWN	NEXT TO GYM 1ST ENTRANCE BEFORE MAIN LFT SET	PUBLIC	shelf
DELAWARE TECH COMM CLG	3028569992	RD 2 G		NR GYM THRU GLASS DOORS MID SET	PUBLIC	shelf
DELAWARE TECH COMM CLG	3028569993	RD 2 G		NEW STUDENT CTR - NR VENDING MACHINES	PUBLIC	shelf
DELAWARE TECHNICAL	3026529066	COMMUNITY COLLEGE 333 N SH		3RD FLR WEST LOBBY/brnd comp	PUBLIC	customer owned enclosure
DELAWARE TECHNICAL	3026529308	COMMUNITY COLLEGE 333 SHIP	WILMINGTO	LOBBY WEST BLDG by sec lobby 4th and orange/brnd comp	PUBLIC	shelf
DELAWARE TECHNICAL &	3023669004	COMMUNITY COLLEGE 4		WNG C BY BOOK STORE/brnd comp	PUBLIC	shelf
DELAWARE TECHNICAL &	3023669201	COMMUNITY COLLEGE 4		2ND FLR MK LFT OFF ELEV RGT SET/brnd comp	PUBLIC	shelf
DELAWARE TECHNICAL &	3023669401	COMMUNITY COLLEGE 4		MN ENTR RT SIDE lft SET/brnd comp	PUBLIC	open station
DELAWARE TECHNICAL &	3023669402	COMMUNITY COLLEGE 4		MN ENTR LFT SIDE LFT SET/brnd comp	PUBLIC	open station
DELAWARE TECHNICAL &	3023669403	COMMUNITY COLLEGE 4		MN ENTR LFT SIDE RT SET/brnd comp	PUBLIC	open station
DELAWARE TECHNICAL &	3023669405	COMMUNITY COLLEGE 4		MN ENTR RT SIDE RT SET/brnd comp	PUBLIC	open station
DELAWARE TECHNICAL &	3023669441	COMMUNITY COLLEGE 4		2ND FLOOR MK LFT OFF ELEV LFT SET/brnd comp	PUBLIC	shelf
DELAWARE TECHNICAL &	3023669750	COMMUNITY COLLEGE 4		DRIVE RGT OF BLDG TO BEIGE & BROWN WING INBACK/brnd comp	PUBLIC	shelf
DELAWARE TECHNICAL &	3026529032	COMMUNITY COLLEGE 333 SHIP	WILMINGTO	NR SEC OFC INSD PKG/brnd comp	PUBLIC	pedestal
DELAWARE TECHNICAL &	3026529063	COMMUNITY COLLEGE 333 SHIP	WILMINGTO	FLR 1 WEST ELEV LOBBY/brnd comp	PUBLIC	customer owned enclosure

DELAWARE TECHNICAL &	3026529853	COMMUNITY COLLEGE 333 SHIP	WILMINGTO	FLR 1 LOBBY RT SET	PUBLIC	shelf
DELAWARE TECHNICAL &	3026575751	COMMUNITY COLLEGE 333 SHIP	WILMINGTO	FLR 1 LFT SET	PUBLIC	shelf
DELAWARE TECHNICAL &	3026575752	COMMUNITY COLLEGE 333 SHIP	WILMINGTO	GROUND FLR CAFE LFT SET/brnd comp	PUBLIC	shelf
DELAWARE TECHNICAL &	3026575753	COMMUNITY COLLEGE 333 SHIP	WILMINGTO	FLR 3	PUBLIC	shelf
DELAWARE TECHNICAL AND	3028566598	COMMUNITY COLLEGE @ ROUTE	GEORGETOWN	EAST PARKING LOT NR 1ST ENTR OUTSIDE WALK UP// BRD COMP.	PUBLIC	pedestal
DELAWARE TECHNICAL AND	3028569997	COMMUNITY COLLEGE @ ROUTE	GEORGETOWN	nr gym thru slidg glas dbl drs rt set	PUBLIC	shelf
DELAWARE; SEASHORE	3025399733	STATE PARK @		new camp rear bath house brnd comp	PUBLIC	pedestal
DELAWARE; SEASHORE	3025399980	STATE PARK @		camp area-bath house-front brnd comp	PUBLIC	pedestal
DELCASTLE TECHNICAL HIGH	3029949828	SCHOOL 1417 NEWPORT RD	BELVEDER	OD GYM ENT/brnd comp,rear right crnr of bldg	PUBLIC	pedestal
DELCASTLE TECHNICAL HIGH	3029959800	SCHOOL 1417 NEWPORT RD	NEWPORT	MN ENT CAFE ON PILLAR/brnd comp	PUBLIC	open station
DELEWARE TECHNICAL AND	3028566523	COMMUNITY COLLEGE @ ROUTE	GEORGETOWN	HIGHER EDUCATION BLDG- SOUTH WING	PUBLIC	shelf
DELEWARE TECHNICAL AND	3028566528	COMMUNITY COLLEGE @ ROUTE	GEORGETOWN	HIGHER EDUC BLDG- EAST WING	PUBLIC	shelf
DELEWARE TECHNICAL AND	3028566594	COMMUNITY COLLEGE @ ROUTE	GEORGETOWN	POOL AREA	PUBLIC	pedestal
DEPARTMENT OF TRANSPORTAT	3027629886	1300 TALLEY RD	WILMINGTObrnd	DEL DOT FAC	PUBLIC	open station
DEPT OF PUBLIC SAFETY	3023289766	157 AIRPORT RD NEW C		RIGHT SET/BRND COMP	PUBLIC	customer owned enclosure
DEPT OF PUBLIC SAFETY	3023289848	157 AIRPORT RD	NEW CASTLE	LEFT, MOTOR VEHICLE DEPT BRND	PUBLIC	shelf

				COMP		
HANBY JR HIGH SCHOOL	3024789955	2523 BERWYN RD	CHALFONTEWILM	MAIN ENTRANCE LEFT/brnd comp	PUBLIC	unknown shelf
HODSON VO-TECH	3028349823	2575 GLASGOW AV	GLASGOW	OFF RT 40/MN ENTR LBY/NR GUIDANCE/CLSD SATBRD COMP.	PUBLIC	shelf
HODSON VO-TECH	3028349827	2575 GLASGOW AV	GLASGOW NEWAR	CAFE/brnd comp	PUBLIC	shelf
HODSON VO-TECH	3028349889	2575 GLASGOW AV	GLASGOW	GYM/brnd comp	PUBLIC	shelf
HOLTS LANDING STATE PARK	3025399925	RD 347 OCE		@ ROAD 347, OCEAN VIEW	PUBLIC	pedestal
HOSPITAL FOR RETARDED	3029349976	RTS 86 & 318 STO		ALL STAR BLDG WILLIAMS DR	PUBLIC	booth
HOSPITAL FOR THE MENTALLY	3029349972	RETARDED @ RT 86 & 318	STOCKLEY	LLOYD LN MAIN BOOTH	PUBLIC	booth
HOWARD CAREER CENTER	3026529443	HIGH SCHOOL 401 E 12 ST	WILMINGTON	LUNCHROOM LFT SET/brnd comp	PUBLIC	shelf
HOWARD HIGH SCHOOL OF	3026529765	TECHNOLOGY 401 E 12 ST		LUNCHROOM/brnd comp	PUBLIC	shelf
HOWARD HIGH SCHOOL OF	3026529789	TECHNOLOGY 401 E 12 ST	WILMINGTON	PHYS ED BLDG NXT GYM/brnd comp	PUBLIC	shelf
JOHN DICKINSON H.S.	3029959753	1801 MILLTOWN ROAD WILMIN		LOC. GYM LOBBY/brnd comp	PUBLIC	shelf
JOHN DICKINSON HIGH SCH	3029949939	1801 MILLTOWN RD WILMIN		AUDI OPEN SUMM 8 TO 330/brnd comp	PUBLIC	pedestal
JUSTICE OF THE PEACE- COUR	3023289716	11 61 CHRISTIANIA RD	NEW CAS	RGT SET(tty)/brnd comp	PUBLIC	shelf
KENT CO COURT HOUSE	3026749377	THE GREEN DO		LOBBY, left set	PUBLIC	shelf
KENT COUNTY COURT HOUSE	3026749608	38 THE GREEN	DOVER	lobby -RIGHT SET	PUBLIC	shelf
LAKE FOREST HIGH SCHOOL	3022849901	RTE 384 FELTON		5407 KILLENS POND RD, FELTON	PUBLIC	pedestal
LAKE FOREST HIGH SCHOOL	3022849917	RTE 384 FELTON		ADMIN OFC LOBBY GRAY BLDG TO RGT OF SCHOOL	PUBLIC	shelf

LAKE FOREST HIGH SCHOOL	3022849965	ROUTE 384 F		NXT TO LUNCH RM - RGT SET	PUBLIC	pedestal
LOWER KENSINGTON	3028349838	ENVIRONMENTAL CENTER @		RECOVERY CTR-LFT SET/brnd comp	PUBLIC	shelf
LOWER KENSINGTON	3028349879	ENVIRONMENTAL CENTER @		RECOVERY CTR-RT SET BRD COMP.	PUBLIC	pedestal
LOWER KENSINGTON	3028389225	ENVIRONMENTAL CENTER @		RECOVERY CENTER WOMENS SECTION/brnd comp	PUBLIC	shelf
LOWER KENSINGTON ENV CTR	3028349840	HUGHES RECOVERY CTR BLDG D		RECOVERY CTR-MID SET/brnd comp	PUBLIC	shelf
LOWER KENSINGTON ENV CTR	3028349901	HUGHES RECOVERY CTR BLDG D		LOC. LOBBY-RIGHT (WOMEN ONLY)/brnd comp	PUBLIC	shelf
LOWER; KENSINGTON	3028349869	ENVIRONMENTAL CENTER @		BUILDING 5/brnd comp	PUBLIC	shelf
MILFORD SERVICE CENTER	3024229941	18 N WALNUT ST	MILFORD	LOBBY	PUBLIC	
MILFORD STATE SVC CTR	3024229872	13 CHURCH ST MILF		13 N CHURCH ST, MILFORD	PUBLIC	shelf
MORRIS CORRECTIONAL	3027309917	CENTER 300 W WATER ST	DOVER	PRISON LEFT SET	PUBLIC	open station
MORRIS CORRECTIONAL	3027309919	CENTER 300 W WATER ST	DOVER	FLR 2, 4th set brnd comp	PUBLIC	open station
MORRIS CORRECTIONAL	3027309948	CENTER 300 W WATER ST	DOVER	FLR 2, 3rd set	PUBLIC	open station
MORRIS CORRECTIONAL CTR	3027309564	300 W WATER ST DOVER		FLR 1, 2nd set	PUBLIC	open station
MORRIS CORRECTIONAL CTR	3027309881	300 W WATER ST DOVER		FLR 1, 1st set	PUBLIC	open station
MORRIS CORRECTIONAL CTR	3027309904	300 W WATER SET DOVER		FLR 2, 1st set	PUBLIC	open station
MORRIS CORRECTIONAL CTR	3027309946	300 W WATER ST DOVER		FLR 1, 4th set	PUBLIC	open station
MORRIS CORRECTIONAL CTR	3027309947	300 W WATER ST DOVER		FLR 1, 3rd set	PUBLIC	open station

MORRIS CORRECTIONAL CTR	3027309949	300 W WATER ST DOVER		FLR 2, 2nd set	PUBLIC	open station
MORRIS CORRECTIONAL CTR	3027309950	300 WATER ST DOVER		prison - right set	PUBLIC	open station
MT PLEASANT HIGH SCHOOL	3027629183	5201 WASHINGTON ST EXT	WILMINGTON	STUDENT CTR/brnd comp	PUBLIC	open station
MT PLEASANT HIGH SCHOOL	3027629297	5201 WASHINGTON ST EXT	WILMINGTON	MAIN LOBBY/brnd comp	PUBLIC	open station
OMMELANDEN STATE PARK	3023289635	1205 RIVER RD	NEW CASTLE	SHOOTING RANGE 2ND BLDG ON RGT/brnd comp	PUBLIC	open station
PAROLE VIOLATION CENTER	3026539056	875 SMYRNA LANDING RD	SMYRNA	OUTSIDE ENTRANCE - left set	PUBLIC	pedestal
PAROLE VIOLATION CENTER	3026599572	875 SMYRNA LANDING RD	SMYRNA	OUTSIDE ENTRANCE	PUBLIC	pedestal
PLUMMER HOUSE	3027649715	38 TODDS LN	WILMINGTON	32ND ST BLDG- BATHROOM/brnd comp	PUBLIC	open station
PLUMMER HOUSE	3027649913	38 TODDS LN WILM		1ST FLRMAIN BLDG LEFT PH LFT SET/brnd comp	PUBLIC	shelf
PLUMMER HOUSE	3027649914	38 TODDS LN WILM		MAIN BLDG 1ST FLR RIGHT PH/brnd comp	PUBLIC	open station
PLUMMER HOUSE	3027649915	38 TODDS LN	WILMINGTON	MIDDLE BLDG/brnd comp	PUBLIC	open station
PLUMMER HOUSE	3027649923	38 TODDS LN	WILMINGTON	FIRST BLDG - women's/brnd comp	PUBLIC	shelf
PLUMMER HOUSE	3027649942	38 TODDS LN	WILMINGTON	32ND ST BLDG 3RD BUILDING/brnd comp	PUBLIC	shelf
PLUMMER HOUSE	3027649943	38 TODDS LN	WILMINGTON	MAIN BLDG IN CAFE/brnd comp	PUBLIC	shelf
POLY TECH SCHOOL	3026979028	ROAD 30	WOODSIDE	ADDITION REAR ENT	PUBLIC	
POLY TECH SCHOOL	3026979883	WOODSIDE		MN ENTR TO RIGHT	PUBLIC	unknown shelf
REHOBOTH PARK-N-RIDE	3022279793	RT 1	REHOBOTH	PARK & RIDE LOT west set	PUBLIC	pedestal

REHOBOTH PARK-N-RIDE	3022279794	RT 1	REHOBOTH	PARK & RIDE LOT 2nd set east set	PUBLIC	pedestal
SEAFORD SCHOOL DISTRICT	3026299924	SCHOOL LANE	SEAFORD SEAFO	LOC. NEXT TO TENNIS COURTS	PUBLIC	pedestal
SMYRNA HIGH SCHOOL	3026539889	DUCK CREEK PARK SMY		OUTSIDE GYM ENTR-LFT SET	PUBLIC	pedestal
SMYRNA HIGH SCHOOL	3026539990	DUCK CREEK PARK SMY		outside gym entrright set	PUBLIC	pedestal
SMYRNA PRISON	3026539879	SMYRNA LANDING RD SMY		VISITOR WAITING AREA	PUBLIC	open station
SPRINGER JR HIGH SCHOOL	3024789936	2220 SHIPLEY ROAD WILMIN		LOC HALL C CLOSET	PUBLIC	open station
STATE OF DELAWARE	3022279721	GORDON POND PARK	REHOBOTH	PARKING LOT	PUBLIC	pedestal
STATE OF DELAWARE	3024227957	RTE 16 E		DETOX CENTER	PUBLIC	open station
STATE OF DELAWARE	3024229991	RT 16	ELLENDALE	DETOX CTR ELLENDALE SCHL	PUBLIC	open station
STATE OF DELAWARE	3024249034	RTE 16 ELLENDALE B		KENT/SUSSEX DETOX CTR LFT SIDE OF PEPSI MACHINE/brnd comp	PUBLIC	open station
STATE OF DELAWARE	3026529044	900 N FRENCH ST	WILMINGT	ELBERT N CARVEL BLDG LOBBY	PUBLIC	shelf
STATE OF DELAWARE	3026529050	900 N FRENCH ST	WILMINGT	DEL STATE BLDG MAIN LOBBY (820)/brnd comp	PUBLIC	shelf
STATE OF DELAWARE	3026749493	NATURAL RESOURCES 89 KINGS	DOVER	INSIDE NR AUDITORIUM	PUBLIC	open station
STATE OF DELAWARE	3028569909	CORINTHIAN HOUSE 219 S RAC	GEORGETOWN	FLR 1, ofc tn 856-5748	PUBLIC	open station
STATE OF DELAWARE-	3026529571	GENDER HILL CORRECTIONAL 1	WILMINGTON	BOOKING & RECEIVING UNIT	PUBLIC	open station
STATE OF DELAWARE-	3026529579	GENDER HILL CORRECTIONAL 1	WILMINGTON	BOOKING & RECEIVING UNIT 2ND SET FRM LFT	PUBLIC	open station
STATE OF DELAWARE BUREAU	3023289914	OF MUSEUMS & HISTO SITES 6		BUENA VISTA	PUBLIC	open station

STATE OF DELAWARE BUREAU	3023289917	OF MUSEUMS & HISTO SITES 6		BUENA VISTA	PUBLIC	open station
STATE OF DELAWARE BUREAU	3023289928	OF MUSEUMS & HISTO SITES 6		BUENA VISTA	PUBLIC	open station
STATE OF DELAWARE BUREAU	3026539800	OF MUSEUMS & HISTO SITES 5	SMY	BELMONT CONFERENCE CTR	PUBLIC	open station
STATE OF DELAWARE DEPT	3027629803	OF LABOR 4425 N MARKET ST		FRONT FOYER RT SET/brnd comp	PUBLIC	open station
STATE OF DELAWARE DEPT	3027629805	OF LABOR 4425 N MARKET ST		FRONT FOYER LFT SET/brnd comp	PUBLIC	open station
STATE OF DELAWARE M-P	3026529156	CRIME JUSTICE FAC 1201 E 1	WILMINGTON	BOOKING AREA	PUBLIC	open station
STATE OF DELAWARE M-P	3026529204	CRIME JUSTICE FAC 1201 E 1	WILMINGTON	LOC. BKNG AREA/brnd comp	PUBLIC	open station
STATE OF DELAWARE M-P	3026529359	CRIME JUSTICE FAC 1201 E 1	WILMINGTON	FLR 1	PUBLIC	open station
STATE OF DELAWARE M-P	3026529362	CRIME JUSTICE FAC 1201 E 1	WILMINGTON	FLR 1	PUBLIC	open station
STATE OF DELAWARE M-P	3026529410	CRIME JUSTICE FAC 1201 E 1	WILMINGTON	PUBLIC RESTRM AREA/brnd comp	PUBLIC	shelf
STATE OF DELAWARE PARKS	3026449800	42 CAPE HENLOPEN DR LEWE		FT MILES OPPOSITE OBSERVATION TOWER	PUBLIC	pedestal
STATE OF DELAWARE SUSSEX	3028546843	WORK RELEASE CTR @ ROUTE 1	GEORGETOWN	HALLWY OUTSD DINING RM - LFT SET	PUBLIC	open station
STATE OF DELAWARE VISITOR	3026749660	CENTER @ NEW & FEDERAL ST	DOVER	turn lft inside lobby - vending area	PUBLIC	shelf
STATE OF DELAWARE VISITOR	3026749699	CENTER @ NEW & FEDERAL ST	DOVER	brnd comp	PUBLIC	shelf
STATE OF DELAWARE-TAT	3027368704	BULDING @		BLDG TATNALOBBY	PUBLIC	customer owned enclosure
STATE OF DELAWARE-TAT	3027368705	BULDING @		BLDG TATNALOBBY	PUBLIC	customer owned enclosure
STATE OF DELAWARE-TAT	3027368706	BULDING @		BLDG TATNALOBBY	PUBLIC	customer owned enclosure
STATE WELFARE HOME	3026539812	SMYRNA		DINING HALL	PUBLIC	shelf

STATE WELFARE HOME	3026539828	SMYRNA		CANDEE 3 T V ROOM COD 356 TO EXIT	PUBLIC	shelf
STATE WELFARE HOME	3026539840	SMYRNA		FLR 3 HALL prickett bldg	PUBLIC	shelf
STATE WELFARE HOME	3026539853	SMYRNA		MAIN BLDG FLR 1- DOUBLE DOORS NR FLAG POLE	PUBLIC	unknown shelf
STATE WELFARE HOME	3026539857	SMYRNA		RESTRMS CANDEE BLDG	PUBLIC	unknown shelf
STATE WELFARE HOME	3026539865	SMYRNA		LOC PRITCHETT BLDG LOBBY	PUBLIC	shelf
STATE WELFARE HOME	3026539902	SMYRNA		CANDEE LOBBY 1ST ENTRANCE	PUBLIC	shelf
STATE WELFARE HOME	3026539945	SMYRNA		NR NURSE CAFE- CANDEE BLDG	PUBLIC	shelf
STATE WELFARE HOME	3026539998	150 SUNNYSIDE RD	SMYRNA	LAUNDRY BLDG	PUBLIC	open station
SUSSEX CENTRAL H S	3028569872	W MARKET ST GEO		RGT SIDE OF BLDG THRU GATE ACROSS FR 2ND DUMPSTER	PUBLIC	pedestal
SUSSEX CENTRAL HIGH SCHL	3028566562	W MARKET ST GEO		OUTSIDE GYM & ELEM ENTRANCE	PUBLIC	pedestal
SUSSEX CORRECTIONAL	3028546801	INSTITUTE @ ROUTE 113	GEORGETOWN	BLDG ADMIN 1 DES PUBLIC LOBBY	PUBLIC	open station
SUSSEX CORRECTIONAL	3028546802	INSTITUTE @ ROUTE 113	GEORGETOWN	BLDG ADMIN 2 DES PUBLIC LOBBY	PUBLIC	open station
SUSSEX COUNTY SERVICE	3028569966	CENTER 546 S BEDFORD ST		CHEER CNTR LOBBY 2ND ENTR	PUBLIC	open station
SUSSEX COUNTY SERVICE	3028569967	CENTER 546 S BEDFORD ST		MAIN LOBBY	PUBLIC	open station
SUSSEX COUNTY SERVICE	3028569973	CENTER 546 S BEDFORD ST		PUB HEALTH LOBBY 3RD ENTR	PUBLIC	open station
SUSSEX WORK RELEASE CTR	3028569910	RT 113 GEO		HALLWAY OUTSIDE DINING ROOM - RGT SET/brnd comp	PUBLIC	shelf
TALLEY MIDDLE SCHL	3025299331	1110 CYPRESS RD	WILMINGTON/br	RM LOBBY	PUBLIC	

WILM HIGH SCHOOL	3026529609	100 N DU PONT RD	WILMINGTON	ALCOVE OFF CAFETERIA/brnd comp	PUBLIC	open station
WILM HIGH SCHOOL	3026529824	100 N DU PONT RD	WILMINGTON/br	LOBBY NXT TO GYM ENT/brnd comp	PUBLIC	pedestal
WOMEN'S CORRECTIONAL	3026575723	INSTITUTE 660 BAYLOR BLVD	NEW CAST	LOBBY	PUBLIC	shelf
WOMEN'S CORRECTIONAL	3026575724	INSTITUTE 660 BAYLOR BLVD	NEW CAST	LOBBY/brnd comp	PUBLIC	shelf
WOODBRIIDGE HIGH SCHOOL	3023377941	307 LAWS	BRIDGEVILLE	LOCATED GYM	PUBLIC	open station
Total Public Payphones	259					

REQUEST FOR PROPOSAL

Exhibit 6

Contractor-Provided System Administrators: Staffing requirements at the three large Institutions must be dedicated. Staffing at the smaller, remote locations can be shared by those three dedicated staff as indicated in the table below. If they are contacted from the smaller facilities and it is reported that they have specific phones down, then they may drive up to that facility to trouble shoot. If they are asked for specific call reports or system information, they can do that remotely from the main site they sit in. They must have the ability to remotely query the smaller systems from their offices.

ADDRESS	SYSTEM ADMINS REQUIRED
Delores Baylor Women's Correctional Institution 660 Baylor Road New Castle, DE 19720	1 hour per week shared with Young
Delaware Correctional Center 1181 Paddock Road Smyrna, DE 19977	1 Fulltime Person Dedicated
Howard R. Young Correctional Institution 1301 East 12th Street Wilmington, DE 19801	1 Fulltime Person Dedicated
Sussex Correctional Institution Rt. 113 Georgetown, DE 19947	1 Fulltime Person Dedicated
Webb Correctional Facility Greenbank Road Wilmington, DE 19801	1 hour per week shared with DCC
Stevenson House PO 278, Rt. 113 Milford, DE 19963	1 hour per week shared with Sussex
Sussex Community Correctional Center Rt. 6 Box 700 Georgetown, De 19947	1 hour per week shared with Sussex
Delaware Youth and Family Center-Ferris School and NCC Detention Center 956 Centre Road Wilmington, DE 19805	1 hour per week shared with DCC
TOTALS	3 FULLTIME DEDICATED

STATE OF DELAWARE
DEPARTMENT OF TECHNOLOGY AND INFORMATION
801 SILVER LAKE BLVD
DOVER, DELAWARE 19904

NO PROPOSAL REPLY FORM

CONTRACT # DTI-05-0001 **CONTRACT TITLE:** INMATE/PUBLIC COIN SERVICES

To assist us in obtaining good competition on our Request for Proposals, we ask that each firm that has received a proposal, but does not wish to bid, state their reason(s) below and return in a clearly marked envelope displaying the contract number. This information will not preclude receipt of future invitations unless you request removal from the Offeror's List by so indicating below, or do not return this form or bona fide proposal.

Unfortunately, we must offer a "No Proposal" at this time because:

- _____ 1. We do not wish to participate in the proposal process.
- _____ 2. We do not wish to bid under the terms and conditions of the Request for Proposal document. Our objections are:

- _____ 3. We do not feel we can be competitive.
- _____ 4. We cannot submit a Proposal because of the marketing or franchising policies of the manufacturing company.
- _____ 5. We do not wish to sell to the State. Our objections are:

- _____ 6. We do not sell the items/services on which Proposals are requested.
- _____ 7. Other: _____

FIRM NAME

SIGNATURE

_____ We wish to remain on the Offeror's List **for these goods or services.**

_____ We wish to be deleted from the Offeror's List **for these goods or services.**

CONTRACT NO.: DTI-05-0001
TITLE: INMATE/PUBLIC COIN SERVICES
OPENING DATE: October 12, 2004

NON-COLLUSION STATEMENT

This is to certify that the undersigned offeror has neither directly nor indirectly, entered into any agreement, participated in any collusion or otherwise taken any action in restraint of free competitive bidding in connection with this proposal submitted this date to the Department of Technology and Information.

It is agreed by the undersigned offeror that the signed delivery of this proposal represents the offeror's acceptance of the terms and conditions of this request for proposal including all specifications and special provisions.

NOTE: Signature of the authorized representative **MUST** be of an individual who legally may enter his/her organization into a formal contract with the State of Delaware.

COMPANY NAME _____ (check one)

<input type="checkbox"/>	Corporation
<input type="checkbox"/>	Partnership
<input type="checkbox"/>	Individual

NAME OF AUTHORIZED REPRESENTATIVE _____
(Please type or print)

SIGNATURE _____ TITLE _____

COMPANY ADDRESS _____

PHONE NUMBER _____ FAX NUMBER _____

EMAIL ADDRESS _____

FEDERAL E.I. NUMBER _____ STATE OF DELAWARE LICENSE NUMBER _____

	(circle one)		(circle one)		(circle one)	
COMPANY CLASSIFICATIONS:	<u>Women Business Enterprise (WBE)</u>	Yes No	<u>Minority Business Enterprise (MBE)</u>	Yes No	<u>Disadvantaged Business Enterprise (DBE)</u>	Yes No

[The above table is for information and statistical use only.]

PURCHASE ORDERS SHOULD BE SENT TO: _____
(COMPANY NAME)

ADDRESS _____

CONTACT _____

PHONE NUMBER _____ FAX NUMBER _____

EMAIL ADDRESS _____

AFFIRMATION: Within the past five years, has your firm, any affiliate, any predecessor company or entity, owner, Director, officer, partner or proprietor been the subject of a Federal, State, Local government suspension or debarment?
YES _____ NO _____ if yes, please explain _____

SIGN, NOTARIZED AND RETURN WITH YOUR PROPOSAL

SWORN TO AND SUBSCRIBED BEFORE ME this _____ day of _____, 20 _____

Notary Public _____ My commission expires _____

City of _____ County of _____ State of _____



State of Delaware

DEPARTMENT OF TECHNOLOGY AND INFORMATION

William Penn Building

801 Silver Lake Boulevard

Dover, Delaware 19904

CONFIDENTIALITY AND INTEGRITY OF DATA STATEMENT

The Department of Technology and Information is responsible for safeguarding the confidentiality and integrity of data in State computer files regardless of the source of those data or medium on which they are stored; e.g., electronic data, computer output microfilm (COM), tape, or disk. Computer programs developed to process State Agency data will not be modified without the knowledge and written authorization of the Department of Technology and Information. All data generated from the original source data, shall be the property of the State of Delaware. The control of the disclosure of those data shall be retained by the State of Delaware and the Department of Technology and Information.

I, as an employee of _____ or officer of my firm, when performing work for the Department of Technology and Information, understand that I/we act as an extension of DTI and therefore I/we are responsible for safeguarding the States' data and computer files as indicated above. I/we will not use, disclose, or modify State data or State computer files without the written knowledge and written authorization of DTI. Furthermore, I/we understand that I/we are to take all necessary precautions to prevent unauthorized use, disclosure, or modification of State computer files, and I/we should alert my immediate supervisor of any situation which might result in, or create the appearance of, unauthorized use, disclosure or modification of State data.

Penalty for unauthorized use, unauthorized modification of data files, or disclosure of any confidential information may mean the loss of my position and benefits, and prosecution under applicable State or Federal law.

This statement applies to the undersigned Contractor and to any others working under the Contractor's direction.

I, the Undersigned, hereby affirm that I have read and understood the terms of the above Confidentiality and Integrity of Data Statement, and that I/we agree to abide by the terms above.

Contractor or Employee Signature

Date: _____

Contractor Name:

CONTRACT NO. DTI-05-0001
INMATE/PUBLIC COIN SERVICES
PROPOSAL SUMMARY FORM

| Manufacturer, Make & Model of ICP:

| Manufacturer, Make & Model of Inmate Coinless Telephone:

| Manufacturer, Make & Model of Standard Public Coin Telephone:

| Commission Structure:

| Public:

| Inmate:

| Any other charges/costs to the State:

| Provider's Location(s) serving all State Sites for Maintenance & Support:

| Inmate Collect Call Rates:

| INTERLATA:

| INTRALATA:

| LOCAL:

Public Coin Station Call Rates – All Classes of Calls Itemized:

CONTRACT NO. DTI-05-0001

INMATE/PUBLIC COIN SERVICES
PROPOSAL SUMMARY FORM – (Continued)

| Include a Complete Project Plan for the Installation of all ICP and Stations.

| Legal Terms & Conditions Exceptions:

| Appendix A Exceptions

Use additional sheets as necessary.



State of Delaware
DEPARTMENT OF TECHNOLOGY AND INFORMATION
William Penn Building
801 Silver Lake Boulevard
Dover, Delaware 19904

DEPARTMENT OF TECHNOLOGY AND INFORMATION

DEFINITIONS
AND
GENERAL PROVISIONS

The attached Definitions and General Provisions apply to all contracts and are part of each bid package. The requirement to furnish a bid bond and performance bond is applicable unless waived in the Special Provisions. Should the General Provisions conflict with the Special Provisions, the Special Provisions shall prevail. Bidders or their authorized representatives are required to fully acquaint themselves as to State Procurement Laws and regulations prior to submitting a proposal.



DEFINITIONS

Whenever the following terms are used, their intent and meaning shall be interpreted as follows:

STATE: The State of Delaware

AGENCY: Contracting State Agency as noted on cover sheet.

DESIGNATED OFFICIAL: The agent authorized to act for the Agency.

BID INVITATION: The "bid invitation" or "invitation to bid" is a packet of material sent to vendors and consists of General Provisions, Special Provisions, specifications, and enclosures.

GENERAL PROVISIONS: General Provisions are instructions pertaining to contracts in general. They contain, in summary, requirements of laws of the State, policies of the Agency, and instructions to vendors.

SPECIAL PROVISIONS: Special Provisions are specific conditions or requirements peculiar to the contract under consideration and are supplemental to the General Provisions. Should the Special Provisions conflict with the General Provisions, the Special Provisions shall prevail.

BIDDER OR VENDOR: Any individual, firm, or corporation formally submitting a proposal for the material or work contemplated, acting directly or through a duly authorized representative.

PROPOSAL: The offer of the bidder submitted on the approved form and setting forth the bidder's prices for performing the work or supplying the material or equipment described in the specifications.

SURETY: The corporate body which is bound with and for the contract, or which is liable, and which engages to be responsible for the contractor's payments of all debts pertaining to and for his acceptable performance of the work for which he has contracted.

BIDDER'S DEPOSIT: The security designated in the proposal to be furnished by the bidder as a guaranty of good faith to enter into a contract with the Agency if the work to be performed or the material or equipment to be furnished is awarded to him.

CONTRACT: The written agreement covering the furnishing and delivery of material or work to be performed.

CONTRACTOR: Any individual, firm, or corporation with whom a contract is made by the Agency.

CONTRACT BOND: The approved form of security furnished by the contractors and his surety as a guaranty of good faith on the part of the contractor to execute the work in accordance with the terms of the contract.

SECTION A - GENERAL PROVISIONS

1. **BID INVITATION:**

See "Definitions".

2. **PROPOSAL FORMS:**

The invitation to bid shall contain pre-printed forms for use by the vendor in submitting his bid. The forms shall contain basic information such as description of the item and the estimated quantities and shall have blank spaces for use by the vendor for entering information such as unit bid price, total bid price, etc.

3. **INTERPRETATION OF ESTIMATES:**

- a. The attention of bidders is called to the fact that, unless stated otherwise, the quantities given in the proposal form are to be considered to be approximate only and are given as a basis for the comparison of bids. The Agency may increase or decrease the amount of any item as may be deemed necessary or expedient, during the period of the contract.
- b. An increase or decrease in the quantity for any item is not sufficient ground for an increase or decrease in the unit price.

4. **SILENCE OF SPECIFICATIONS:**

The apparent silence of the specifications as to any detail, or the apparent omission from it of detailed description concerning any point, shall be regarded as meaning that only the best commercial practice is to prevail and only material and workmanship of the first quality are to be used. Proof of specifications compliance will be the responsibility of the vendor.

5. **EXAMINATION OF SPECIFICATIONS AND PROVISIONS:**

The bidder shall examine carefully the proposal and the contract forms for the material contemplated. The bidder shall investigate and satisfy himself as to the conditions to be encountered, quality and quantities of the material to be furnished, and the requirements of the Special Provisions and the contract. The submission of a proposal shall be conclusive evidence that the bidder has made examination of the aforementioned conditions.

6. **PREPARATION OF PROPOSAL:**

- a. The bidder's proposal shall be written in ink or typewritten on the form provided.
- b. If items are listed with a zero quantity, bidder shall state unit price **ONLY** (intended for open end purchases where estimated requirements are not known). The proposal shall show a total bid price for each item bid and the total bid price of the proposal excluding zero quantity items.

7. **PRICES QUOTED:**

The prices quoted are those for which the material will be furnished F.O.B. Ordering Agency and include all charges that may be imposed during the period of the contract.

8. **DISCOUNT:**

No qualifying letter or statements in or attached to the proposal, or separate discounts will be considered in determining the low bid except as may be otherwise herein noted. Cash or separate discounts should be computed and incorporated into unit bid price(s).

9. **SAMPLES OR BROCHURES:**

Samples or brochures may be required by the agency for evaluation purposes. They shall be such as to permit the Agency to compare and determine if the item offered complies with the intent of the specifications.

10. **PROPOSAL GUARANTY; BID BOND:**

- a. Each bidder shall submit with his proposal a guaranty in sum equal to at least 10% of the total value of his bid, according to Delaware Code Title 29, Section 6927(a).
- b. This bid bond shall be submitted in the form of good and sufficient bond drawn upon an insurance or bonding company authorized to do business in the State of Delaware, to the State of Delaware for the benefit of the Agency, or a certified check drawn on a reputable banking institution and made payable to the Agency in the requirement amount. If Agency bond form is not utilized, the substituted bond forms must conform to the minimum of conditions specified in the Agency bond form.

11. **DELIVERY OF PROPOSALS:**

Proposals shall be delivered in sealed envelopes, and shall bear on the outside the name and address of the bidder as well as the designation of the contract. Proposals forwarded by U.S. Mail shall be sent first class to the address listed below. Proposals forwarded by delivery service other than the U.S. Mail or hand delivered must be delivered to the address listed below. All bids must clearly display the contract number on the envelope.

State of Delaware
Department of Technology and Information
801 Silver Lake Blvd. – Suite 100
Dover, DE 19904

All proposals will be accepted at the time and place set in the advertisement. Bidder bears the risk of delays in delivery. Proposals received after the time set for public opening will be returned unopened.

12. **WITHDRAWAL OF PROPOSALS:**

A bidder may withdraw his proposal unopened after it has been deposited, if such a request is made prior to the time set for the opening of the proposal.

13. **PUBLIC OPENING OF PROPOSALS:**

The bids shall be publicly opened at the time and place specified by the Agency. Bidders or their authorized representatives are invited to be present.

14. **DISQUALIFICATION OF BIDDERS:**

Any one or more of the following causes may be considered as sufficient for the disqualification of a bidder and the rejection of his proposal or proposals:

- a. More than one proposal for the same contract from an individual, firm, or corporation under the same or different names.
- b. Evidence of collusion among bidders.
- c. Unsatisfactory performance record as evidenced by past experience.
- d. If the unit prices are obviously unbalanced either in excess or below reasonable cost analysis values.
- e. If there are any unauthorized additions, interlineation, conditional or alternate bids or irregularities of any kind which may tend to make the proposal incomplete, indefinite, or ambiguous as to its meaning.
- f. Non-attendance of mandatory pre-bid meetings may be cause of disqualification.

SECTION B - AWARD AND EXECUTION OF CONTRACT

1. CONSIDERATION OF BIDS:

- a. After the proposals have been opened, the bids will be tabulated and the results will be made available to the public. Tabulations of the bids will be based on the correct summation of items at the unit price bid.
- b. The right is reserved to waive technicalities, to reject any or all bids, or any portion thereof, to advertise for new proposals, to proceed to do the work otherwise, or to abandon the work, if in the judgment of the Agency or its agent, the best interest of the State will be promoted thereby.

2. MATERIAL GUARANTY:

Before any contract is awarded, the successful bidder may be required to furnish a complete statement of the origin, composition and manufacture of any or all of the material to be used in the contract together with such samples as may be requested for the purpose of testing.

3. AWARD OF CONTRACT:

Within thirty days from the date of opening proposals, the contract will be awarded or the proposals rejected.

4. EXECUTION OF CONTRACT:

- a. The bidder to whom the award is made shall execute a formal contract and bond within twenty days after date of official notice of the award of the contract.
- b. If the successful bidder fails to execute the required contract and bond, as aforesaid, within twenty days after the date of official notice of the award of the contract, his proposal guaranty shall immediately become forfeited as liquidated damages. Award will then be made to the next lowest qualified bidder of the work or re-advertised, as the Agency may decide.

5. REQUIREMENT OF CONTRACT BOND:

- a. Successful bidders shall furnish bond, simultaneously with the execution of the formal contract, to the State of Delaware for the benefit of the Agency with surety in the amount of 100% of the total contract award or as otherwise provided in the Special Provisions. Said bonds shall be conditioned upon the faithful performance of the contract.
- b. The bond forms shall be provided by the Agency and the surety shall be acceptable to the Agency.

6. WARRANTY:

The successful bidder(s) shall be required to extend any policy guarantee usually offered to the general public, FEDERAL, STATE, COUNTY, or MUNICIPAL governments, on material in this contract against defective material, workmanship, and performance.

7. **THE CONTRACT(S):**

The contract(s) with the successful bidder(s) will be executed with the Department of Technology and Information acting for all participating agencies.

8. **RETURN OF BIDDER'S DEPOSIT:**

The deposits shall be returned to the successful bidder upon the execution of the formal contract. The deposits of unsuccessful bidders shall be returned to them immediately upon the awarding of the contract or rejection of their bids.

9. **INFORMATION REQUIREMENT:**

The successful bidders shall be required to advise the Department of Technology and Information of the gross amount of purchases made as a result of the contract.

10. **CONTRACT EXTENSION:**

The State reserves the right to extend this contract on a month-to-month basis for a period of up to three months.

11. **TERMINATION FOR CONVENIENCE:**

Contracts shall remain in effect for the time period and quantity specified unless the contract is terminated by the State. The State may terminate the contract by providing 60 days written notice to the vendor.

SECTION C – GENERAL INFORMATION

1. AUTHORITY OF AGENCY:

On all questions concerning the interpretation of specifications, the acceptability and quality of material furnished and/or work performed, the classification of material, the execution of the work, and the determination of payment due or to become due, the decision of the Agency shall be final and binding.

2. LAWS TO BE OBSERVED:

The contractor is presumed to know and shall strictly comply with all National, State, or County laws, and City or Town ordinances and regulations in any manner affecting the conduct of the work. The contractor shall indemnify and save harmless the State of Delaware, the Agency, and all Officers, Agency and Servants thereof against any claim or liability arising from or based upon the violation of any such laws, ordinances, regulations, orders, or decrees whether by himself or by his employees.

3. PERMITS AND LICENSES:

All necessary permits, licenses, insurance policies, etc. required by local, State or Federal laws, shall be provided by the contractor at his own expense.

4. PATENTED DEVICES, MATERIAL AND PROCESSES:

- a. The contractor shall provide for the use of any patented design, device, material, or process to be used or furnished under this contract by suitable legal agreement with the patentee or owner, and shall file a copy of this agreement with the Agency.
- b. The contractor and the surety shall hold and save harmless the State of Delaware, the Agency, the Director, their Officers or Agents from any and all claims because of the use of such patented design, device, material, or process in connection with the work agreed to be performed under this contract.

5. EMERGENCY TERMINATION OF CONTRACT:

- a. Due to restrictions which may be established by the United States Government on material, or work, a contract may be terminated by the cancellation of all or portions of the contract.
- b. In the event the contractor is unable to obtain the material required to complete the items of work included in the contract because of restrictions established by the United States Government and if, in the opinion of the Agency, it is impractical to substitute other available material, or the work cannot be completed within a reasonable time, the incomplete portions of the work may be cancelled, or the contract may be terminated.

6. **TAX EXEMPTION:**

- a. Material covered by this proposal is exempt from all FEDERAL and STATE TAXES. Such taxes shall not be included in prices quoted.
- b. Any material which is to be incorporated in the work or any equipment required for the work contemplated in the proposal may be consigned to the Agency. If the shipping papers show clearly that any such material is so consigned, the shipment will be exempt from the tax on the transportation of property under provisions of Section 3475 (b) of the Internal Revenue Code, as amended by Public Law 180 (78th Congress). All transportation charges shall be paid by the contractor. Each bidder shall take his exemption into account in calculating his bid for his work.

7. **OR EQUAL (PRODUCTS BY NAME):**

Specifications of products by name are intended to be descriptive of quality or workmanship, finish and performance. Desirable characteristics are not intended to be restrictive. Substitutions of products for those named will be considered provided the vendor certifies that the function, characteristics, performance and endurance qualities of the material offered is equal or superior to that specified.

8. **BASIS OF AWARD:**

The Department of Technology and Information will award this contract to the lowest responsible bidder(s) which in their judgment best serves the interest of the State of Delaware in accordance with Delaware Code Title 29, Section 6923(k). Personnel with experience and technical background may be utilized by the Department in making judgment. In case of error in price extension, the unit price(s) shall prevail.

9. **INVOICING:**

After the awards are made, the agencies participating in the bid may forward their purchase orders to the successful bidder(s) in accordance with State Purchasing Procedures. The State will generate a payment voucher upon receipt of an invoice from the vendor.

Page 24: [1] Deleted Kay.Buck 9/9/2004 10:14:00 AM

Page 34: [2] Deleted Kay.Buck 9/8/2004 9:28:00 AM

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Page 44: [3] Deleted Kay.Buck 9/8/2004 10:35:00 AM

The Contractor must provide, at a minimum, one coin operated telephone at each additional State public address. Any telephone location receiving over \$80 in average monthly usage shall be eligible for a second station. Additional installations shall be required per multiples of \$80, one per multiple.

Page 44: [4] Deleted Kay.Buck 9/8/2004 10:38:00 AM

An exception is made for the replacement of Charge Card telephones with Pay Station coins if desired by the Contractor. Approximately 250 telephones are indoor stations and 103 are outside stations.