Contract Number: DTI-2010-122
Title: Inmate & Public Coin Telephone Services

THIS AGREEMENT, made and executed in duplicate, shall be effective this 24th day of August, 2010.

BY AND BETWEEN Global Tel*Link Corporation
12021 Sunset Hills Road, Suite 100
Reston, VA 20190

(Hereinafter designated as "Contractor"), party of the first part, and the DEPARTMENT OF TECHNOLOGY AND INFORMATION, created under the laws of the State of Delaware (hereinafter designated as DTI), party of the second part.

WITNESSETH that the Contractor in consideration of the covenants and agreements herein contained and made by DTI, agrees with said DTI as follows:

ARTICLE ONE: The Contractor shall provide and furnish all supplies, materiel, machinery, implements, appliances, tools and labor and perform the work and/or services required to complete the contract requirements (in connection with DTI-2010-122 – Inmate & Public Coin Telephone Services). The work, as set forth in DTI’s request for proposal, and/or specifications and the Contractor’s proposal, excluding any and all exceptions taken by the Contractor that were agreed to by DTI, is identified by the signature of the Contractor and the Chief Information Officer (CIO) of the said DTI and become hereby a part of this contract.

ARTICLE TWO: It is understood and agreed by and between the parties hereto that all items and/or work included in this contract is to be done under the direction of the said CIO and that the CIO’s decision as to the meaning of the said proposal, and/or specifications shall be final.

It is understood and agreed by and between the parties hereto that such additional specifications as may be necessary to illustrate the items to be furnished or work to be done are to be submitted by said Contractor and they agree to conform to and abide by the same so far as it may be consistent with the purpose and intent of the original proposal, and specifications referred to in Article One.

ARTICLE THREE: If the work to be done under this contract shall be abandoned, or if the contract, or any part thereof shall be sublet without the previous written consent of DTI, or if the contract shall be assigned by the Contractor otherwise than as herein specified, or if at any time the Director shall be of the opinion and shall certify in writing to DTI that the work, or any part thereof, is unnecessarily or unreasonably delayed or that the Contractor has violated any provision of this contract or that the Contractor fails to provide all supplies, materiel, machinery, implements, appliances, tools and labor or fails to perform the work and/or services as set forth in the proposal and specifications, in whole or in part, DTI may notify the Contractor to discontinue all work or any part thereof; and thereupon the Contractor shall discontinue such work or such part thereof as DTI may designate and DTI may thereupon, by a contract or otherwise, as it may determine, complete the work, or such part thereof, and charge the entire expense of so completing the work, or part thereof, to the Contractor.

All costs and charges that may be incurred under this article or any damages that should be borne by the Contractor shall be withheld or deducted from any moneys then due, or to become due to the Contractor under this contract, or any part thereof; and in such accounting the DTI shall not be held to obtain the lowest cost for the work or completing the contract or any part thereof, but all sums actually paid therefore shall be charged to the Contractor. In case the costs and charges incurred are less than the sum which would have been payable under the contract if the same had been completed by the Contractor, the Contractor shall be entitled to receive the difference and in case such costs and charges shall exceed the said sum, the Contractor shall pay the amount of
excess to DTI for the completion of the work.

ARTICLE FOUR: It is further mutually agreed between the parties hereto that no payment made under this contract shall be conclusive evidence of the performance of this contract either wholly or in part and that no payment shall be construed to be an acceptance of defective work.

ARTICLE FIVE: It is mutually agreed between the parties hereto that rates, signing bonuses and commissions shall be as stated in the Best and Final Offer; specifically Option 3 for Inmate Telephone Rates.

IN WITNESS WHEREOF: the said parties to these presents have duly executed this agreement in duplicate the day and year written below:

SIGNED, SEALED AND DELIVERED IN THE PRESENCE OF

CONTRACTOR:

BY: [Signature]

(NAME: Jeffrey B. Hardinger)

(TITLE: President, Services)

(Global Tel & Link Corporation)

(Contractor Company Name)

DEPARTMENT OF TECHNOLOGY AND INFORMATION:

BY: [Signature]

(NAME: James H. Sills)

(TITLE: Secretary/CIO)

(DATE: Aug 24, 2010)

Witness: [Signature]

Witness: [Signature]

Note: In the case of a corporation, firm, or partnership, this contract must be signed by the appropriate officials of such corporation, firm or partnership and their corporate seal must be affixed hereto.