DOIT MASTER AGREEMENT NUMBER: B-03-013GTL DOIT APPROVAL DATE: 9/24/2007

VENDOR NAME: Global Tel*Link Corporation (GTL) FEIN: 63-1071001

SERVICE/PRODUCT NAME: Inmate Monitoring & Recording System: AdvancePay

Global Tel*Link purchased MCI's portion of the Master Agreement for the Inmate Monitoring & Recording System effected July 18, 2007.

<u>SERVICE/PRODUCT DESCRIPTION</u>: The AdvancePay service will be available to called parties with telephone numbers on the approved call lists of Inmates incarcerated at the CT Department of Correction correctional facilities.

MCI and CT mutually agreed to the features and functions of the Pre-Paid Service program. These features and functions are outlined in a document entitled "Connecticut Department of Technology Pre-Paid Inmate Calling Service Requirements," dated and executed by MCI on April 23, 2004, and further clarified by MCI and DOIT in subsequent correspondence.

<u>SERVICE LEVELS</u>: GTL does not offer SLAs for AdvancePay service however the following repair statistics apply.

Priority 1 Outage: Clearance Goal 4 Hours – Locations with more than 50% of circuits out of service. **Priority 2 Outage**: Clearance Goal 8 Hours – Locations with less than 5 circuits or less than 50% of circuits out of service.

Priority 3 Outage: Clearance Goal 24 Hours – Locations with single trouble issues.

Customer inquiries related to the AdvancePay program may call (877) 372-4330.

<u>SERVICE AVAILABILITY/LIMITATIONS</u>: The AdvancePay Service will be available to called parties with telephone numbers on the approved call lists of Inmates incarcerated at the CT Department of Correction correctional facilities.

MASTER	AGREEMEN	NT NUMBER	₹:		B-03-013GTL					DOIT APPROVAL DATE:			9/24/2007
VENDO	R NAME:	Global 1	ſel*L	ink Co	orporation (GTL)					VENDOR FEIN: 63-1071001			
SERVIC	E NAME	Inmate '	Telep	phone	and Mon	itoring Sy	stem: Adv	vancePay	y				
Activity (Add, Delete, Change)	Date of Vendor Request	Date Approved By DOIT	Item	Item Code	Des	scription of Se	ervice/Equipn	nent	Unit			Discount %	Commission %
Add	07/01/04	05/18/04	1		AdvancePa	y Collect			ea			25%	45%
	D O D	(O.II	0-11	D-1 I-	050/	()							
Add	07/01/04	05/18/04		Rates le	Local Char	noted below)		ea				\$1.50
	07/01/04	03/10/04				Minute Rate	S:		ea				\$0.00
Add	07/04/04	05/10/04	3		Introl ata	Charge per C	oll .						\$1.31
Add	07/01/04	05/18/04	3			<u> </u>		uite Rates:	ea				φ1.51
					IntraLata - Mileage Band and per Minute Rates: Day Eve				ning		N	ight	
					Mileage		Add'l Min.	1 st Min.	Add'l	Min.	1 st Min.	Add'l Min.	
					1-10	\$0.0975	\$0.0975	\$0.0975	\$0.0	975	\$0.097	5 \$0.0975	
					11-16	\$0.1125	\$0.1125	\$0.1125	\$0.1	125	\$0.112	5 \$0.1125	
					17-22	\$0.1275	\$0.1275	\$0.1275	\$0.1	275	\$0.127	5 \$0.1275	
					23-30	\$0.1575	\$0.1575	\$0.1575	\$0.15	575	\$0.1575	\$0.1575	
					31+	\$0.1800	\$0.1800	\$0.1800	\$0.18	800	\$0.1800	\$0.1800	
Add	07/01/04	05/18/04	4		InterLata/In	traState Cha	rge per call		ea				\$1.31
					InterLata/IntraState - Mileage Band and per Minut				ute Rat	es:			
						<u>Day</u> <u>Ev</u>		Eve	ening		<u>Night</u>		
					Mileage	1 st Min.	Add'l Min.	1 st Min.	Add'l	Min.	1 st Min.	Add'l Min.	
					1-10	\$0.0900	\$0.0900	\$0.0585	\$0.05	585	\$0.0315	\$0.0315	
					11-16	\$0.1050	\$0.1050	\$0.0683	\$0.06	883	\$0.0420	\$0.0420	
					17-22	\$0.1238	\$0.1238	\$0.0805	\$0.08	305	\$0.0495	\$0.0495	
					23-30	\$0.1500	\$0.1500	\$0.0975	\$0.09	975	\$0.0600	\$0.0600	
					31+	\$0.1725	\$0.1725	\$0.1121	\$0.11	21	\$0.0690	\$0.0690	
Add	07/01/04	05/18/04	8		InterState	Charge per C	Call		ea				\$2.96
					InterState -	Mileage Bar	nd and per Mi	nute Rates:					
						<u>Day</u>		Evening			<u>Night</u>		
					Mileage	1 st Min.	Add'l Min.	1 st Min.	Add'l	Min.	1 st Min.	Add'l Min.	
					ALL	\$0.6675	\$0.6675	\$0.667		.6675	\$0.66		
NOTE:	Day: Monday – Friday 8 am to 4:59 pm										J		
	Evening: Monday –Sunday 5 pm to 10:59 pm												
	Night: Mo	Night: Monday – Sunday 11 pm to 7:59 am											
						-	_	-				-	

Pre-Paid Rates Page 1 of 1