



STATE OF ALABAMA
DEPARTMENT OF FINANCE
DIVISION OF PURCHASING

AGENCY TERM CONTRACT AWARD

CONTRACT NO. : 4006314
BUYER : BETH PARSONS
BUYER PHONE : (334) 242-4290
T-NUMBER : TA497
DATE ISSUED : 07/13/05
SNAP REQ. NO. : 1227379
EFFECTIVE DATE : 10/15/01
EXPIRATION DATE : 10/14/06
SOLICITATION NO. : 01-X-2108523
VENDOR NUMBER : 84103735200
VENDOR PHONE : (972)236-6972

T-NETIX INC
SUITE 410
2155 CHENAULT DRIVE
CARROLLTON TX 75006

BID SIGNED BY: **MATT ANDERSON**

AGENCY TERM CONTRACT : **TELEPHONE SERVICES - PAY AND INMATE**

1. EFFECTIVE PERIOD: 10/15/01 TO 10/14/06
2. F.O.B. POINT: DESTINATION
3. DELIVERY TERMS: 180 DAYS ARO
4. CASH DISCOUNT TERMS: NET
5. BID REFERENCE NO.: ALDOC
6. AWARDED LINES: 00004
7. DISCOUNTS : UNIT PRICES INCLUDE ALL APPLICABLE DISCOUNTS

ALL TERMS, CONDITIONS, AND ANY AMENDMENTS TO SOLICITATION 01-X-2108523
ARE PART OF THIS CONTRACT AS IF FULLY REPRODUCED HEREIN.

APPROVED:


PURCHASING DIRECTOR

AGENCY COPY

PRICE SHEET

AGENCY TERM CONTRACT AWARD

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LINE NO.	COMMODITY/SERVICE DESCRIPTION	ESTIMATED QUANTITY	UNIT	PERCENT	EXTENDED AMT IF APPLICABLE
	UNLESS SPECIFIED OTHERWISE BELOW: SHIP TO: R1 STATEWIDE				
00001	COMMODITY CODE: 915-77-075872 TELEPHONE SERVICE - PAY AND INMATE COMMISSION PERCENTAGE TO BE PAID SEE BID	1	EA	56.00%	
00002	COMMODITY CODE: 915-77-075872 TELEPHONE SERVICES - PUBLIC COMMISSION PERCENTAGE	1	EA	56.00%	

SPECIAL TERMS AND CONDITIONS	AGENCY TERM CONTRACT AWARD	
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3 YEAR CONTRACT WITH PROVISION FOR REBID:
TO ESTABLISH A THREE YEAR CONTRACT WITH FIRM PRICING, BUT THE STATE HAS THE OPTION TO REBID THE COMMODITIES AND/OR SERVICES AT ANY TIME AFTER THE FIRST 12 MONTHS OF THE CONTRACT.
USAGE: STATE AGENCIES, POLITICAL SUBDIVISIONS, CITY AND COUNTY AGENCIES. STATE COLLEGES AND UNIVERSITIES, MUNICIPALITIES.
ANNUAL AGREEMENT:

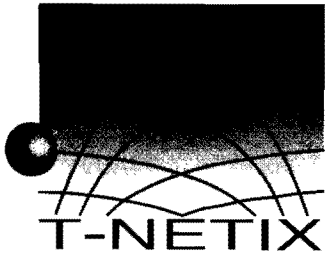
THE PURCHASE ORDER CONSTITUTES A CONTRACT BETWEEN THE STATE OF ALABAMA AND THE VENDOR. THE VENDOR ACCEPTS THE CONTRACT AS WRITTEN AND WILL FULFILL ALL REQUIREMENTS FOR THE VALID PERIOD INDICATED.

CHANGES/MODIFICATIONS ARE ALLOWED ONLY BY A WRITTEN PURCHASE ORDER CHANGE THROUGH THE DIVISION OF PURCHASING.

INVOICE TO BE BILLED IN ARREARS, TO THE "BILL TO" ADDRESS.

***** NOTICE *****

NOTWITHSTANDING ANY OTHER PROVISION OF THIS I.T.B., DEPARTMENT OF FINANCE ADMINISTRATIVE RULES 355-4-1-.01 THROUGH 355-4-1-.09 WHICH GOVERN THE PURCHASE OF GOODS AND SERVICES FROM THE LOWEST RESPONSIBLE BIDDER ARE NOT APPLICABLE TO THIS TRANSACTION.



August 10, 2001

Ms. Julie Robertson, Manager
Department of Finance
Information Services Division
Voice Operations
64 North Union Street, Suite 204
Montgomery, AL 36130

Dear Ms. Robertson:

T-NETIX, Inc. ("T-NETIX"), along with Qwest Communications, Inc. ("Qwest"), is proud to submit the following offer for the provision of Public and Inmate Telephone Service to the State of Alabama. T-NETIX provides specialized call processing and fraud control services to the corrections industry as well as being certified to provide Public Pay Telephone Service in the State of Alabama. Qwest Communications, Inc. offers local, intralata, interlata and interstate call capabilities in the State of Alabama for both Inmate and Public Pay Telephone Service. Both T-NETIX and Qwest feel this partnership will offer the finest in Inmate and Public Pay Telephone Services available in the industry!

T-NETIX processes approximately **35 million** call transactions per month to over **1,500** network and premise based systems in jails and prison facilities throughout the United States. T-NETIX is currently supplying inmate telephone service to 20 of the 50 State Departments of Corrections. We partner with Qwest Communications throughout the 14-state former U S WEST region and are anxious to grow this partnership globally. In addition, T-NETIX also provides technology to international markets in Canada, Europe and Australia.

T-NETIX would like to propose the following complete turnkey solution to your public and inmate pay telephone calling needs. Qwest Communications, Inc. will carry all local, intralata, interlata, and interstate traffic, and Volt will perform all installation, maintenance and coin collection services for public pay telephones. The T-NETIX inmate proposal shall include:

- **T-NETIX Digital Combridge inmate telephone system.**
- **A system design with full redundancy to prevent system failure supported by T-NETIX.**
- **T-NETIX patented 3-way call blocking technology.**
- **24x7x365 National Service Center for repair and site support.**

With this proposal from T-NETIX and Qwest, the State of Alabama has the unique opportunity to work directly with the manufacturer of the inmate calling platform and

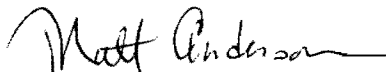
supporting services. This allows T-NETIX to offer superior customer and repair service to the State of Alabama.

The ComBridge platform will allow jail personnel to control all aspects of the inmate telephone system including reporting, call blocking and live monitoring of calls. The telephone system will also be designed to identify and disconnect three way attempts. An integrated digital recording system will be included with the inmate telephone system. This will allow the recording of all telephone calls (excluding those marked as privileged) and exportation to CD-ROM or other storage medium. Calls will be stored online for quick access then written to a CD for permanent archiving.

All existing telephone sets throughout the state will be replaced at **NO COST** to the State of Alabama. All service, maintenance and repairs will be provided to the State at **NO CHARGE** to the facility. All commissions will be based on **GROSS BILLED REVENUE** with **NO DEDUCTIONS** for fraud, uncollectibles, or unbillables..

Once again, I would like to thank you for the opportunity to offer pay and inmate telephone service to the State of Alabama. T-NETIX and Qwest maintain a strong presence and partnership, and we feel we can offer superior service account management to you and your facilities. If you have any questions regarding this offer or would like to discuss any of the features mentioned herein please do not hesitate to contact me. I can be reached at (954) 578-1097.

Sincerely,



Matt Anderson
T-NETIX

*Sworn to and subscribed before me this the 6th day of August,
2001.*

*Fran A. Schulte Henrich
Notary Public in and For
The State of Texas*

