

Inmate Telephone Services – Rates and Fees
(Current as of October 26, 2018)

Rates for Alabama Department of Corrections			
Payment Type	Call Type	Connection Charge	Per Minute
Prepaid Collect	Local	\$0.00	\$0.21
	IntraLATA	\$0.00	\$0.21
	InterLATA	\$0.00	\$0.21
	Interstate	\$0.00	\$0.21
	International	N/A	N/A
Debit (Inmate-Paid)	Local	\$0.00	\$0.21
	IntraLATA	\$0.00	\$0.21
	InterLATA	\$0.00	\$0.21
	Interstate	\$0.00	\$0.21
	International	N/A	N/A
Traditional Collect	Local	\$0.00	\$0.25
	IntraLATA	\$0.00	\$0.25
	InterLATA	\$0.00	\$0.25
	Interstate	\$0.00	\$0.25
	International	N/A	N/A

Fees

Transaction Fees	
Prepaid Services* - Account Setup	\$0.00
Prepaid Services* - Purchase by phone with live agent	\$5.95
Prepaid Services* - Purchase by web or automated phone system	\$3.00
Prepaid Services* - Purchase by mail**	\$0.00
Prepaid Collect - Purchase using Western Union Swift Pay***	\$5.50
Prepaid Services* - Fee for refunding unused balance****	\$0.00
Traditional Collect - Bill Statement Fee - Per monthly bill	\$2.00

* Includes Prepaid Collect and Debit

** Certified check or money order only for purchase by mail; we are sorry but personal checks are not accepted

*** Fees are charged by Western Union; no additional fees are imposed by CenturyLink on top of these negotiated charges

**** See also **Prepaid Collect refund process** and **Debit refund process** below. Once purchased, Debit services belong to the inmate and can only be refunded to him or her. There is no fee for Debit refunds to inmates.