

CenturyLink Public Communications Portal

Rates for Alabama Department of Corrections

Rate Schedule (Until June 30, 2015)

Payment Type	Call Type	Per-Call Connect Fee	Initial Minute	Additional Minutes up to 15 (per-minute rate)	Additional Minutes over 15 (per-minute rate)
Traditional Collect	Local	\$2.25	\$0.50	\$0.00	\$0.00
	IntraLATA	\$2.25	\$0.30	\$0.30	\$0.30
	InterLATA	\$2.25	\$0.30	\$0.30	\$0.30
	Interstate	\$3.75	\$0.00	\$0.00	\$0.25
	International	N/A	N/A	N/A	N/A
Debit (Inmate-Paid)	Local	\$2.25	\$0.50	\$0.00	\$0.00
	IntraLATA	\$2.25	\$0.30	\$0.30	\$0.30
	InterLATA	\$2.25	\$0.30	\$0.30	\$0.30
	Interstate	\$3.15	\$0.00	\$0.00	\$0.21
	International	N/A	N/A	N/A	N/A
Prepaid Collect	Local	\$2.25	\$0.50	\$0.00	\$0.00
	IntraLATA	\$2.25	\$0.30	\$0.30	\$0.30
	InterLATA	\$2.25	\$0.30	\$0.30	\$0.30
	Interstate	\$3.15	\$0.00	\$0.00	\$0.21
	International	N/A	N/A	N/A	N/A

Excludes taxes and government-mandated surcharges

Fees	
Transaction Fees - Prepaid Accounts*	
Account Setup	\$0.00
Purchase by phone or internet	\$4.75
Purchase by mail**	\$0.00
Refund fee	\$0.00
*Includes Prepaid Collect and Debit (Inmate Prepaid) services purchased by Friends & Family. Inmate Debit services purchased directly by inmates are not subject to fees.	
**Certified check or money order accepted	

Rate Schedule (After July 1, 2015 Implementation of Alabama Public Service Commission Order, Docket 15957)

Payment Type	Call Type	Per-Call Connect Fee	Initial Minute	Additional Minutes up to 15 (per-minute rate)	Additional Minutes over 15 (per-minute rate)
Traditional Collect	Local	\$0.00	\$0.25	\$0.25	\$0.25
	IntraLATA	\$0.00	\$0.25	\$0.25	\$0.25
	InterLATA	\$0.00	\$0.25	\$0.25	\$0.25
	Interstate	\$3.75	\$0.00	\$0.00	\$0.25
	International	N/A	N/A	N/A	N/A
Debit (Inmate-Paid)	Local	\$0.00	\$0.25	\$0.25	\$0.25
	IntraLATA	\$0.00	\$0.25	\$0.25	\$0.25
	InterLATA	\$0.00	\$0.25	\$0.25	\$0.25
	Interstate	\$3.15	\$0.00	\$0.00	\$0.21
	International	N/A	N/A	N/A	N/A

Prepaid Collect	Local	\$0.00	\$0.25	\$0.25	\$0.25
	IntraLATA	\$0.00	\$0.25	\$0.25	\$0.25
	InterLATA	\$0.00	\$0.25	\$0.25	\$0.25
	Interstate	\$3.15	\$0.00	\$0.00	\$0.21
	International	N/A	N/A	N/A	N/A

Excludes taxes and government-mandated surcharges

For clarity, all in-state calls are charged at \$0.25 per minute with no per-call connection charge.

Fees	
Transaction Fees - Prepaid Services *	
Account Setup	\$0.00
Purchase by phone with live agent	\$5.95
Purchase by web or automated phone system	\$3.00
Purchase by mail**	\$0.00
Refund fee	\$0.00
Billing Fees – Traditional Collect	
Bill Processing Fee (per monthly bill regardless of number of calls received)	\$2.99
*Includes Prepaid Collect and Debit (Inmate Prepaid) services purchased by Friends & Family. Inmate Debit services purchased directly by inmates are not subject to fees.	
**Certified check or money order accepted	