

FACILITIES AND RELATED SPECIFICATIONS:

| Facility Name and Address | Percentage | Revenue Base for Calculation of Commission |
|---|------------|--|
| Pierce County Sheriff's Department Business Unit 930 Tacoma Ave. S. Tacoma, WA 98402 | 68% | Gross Revenues |

COMMISSARY ORDER BY PHONE

DESCRIPTION:

Commissary Order by Phone allows an inmate to order and purchase commissary items using the inmate phone system by selecting an additional menu option on the phone system. The County's commissary operator provides an interactive voice response system ("IVR") and a speed-dial number (800#) into the commissary's IVR. The County hereby requests that the Contractor work with its commissary operator identified below to set up and activate Commissary Order by Phone at the Facility named in the chart below:

FACILITIES AND RELATED SPECIFICATIONS:

| Facility Name and Address | Commissary Operator |
|---|---------------------|
| Pierce County Sheriff's Department Business Unit 930 Tacoma Ave. S. Tacoma, WA 98402 | Keefe Commissary |

TOUCHPAY KIOSKS

The Contractor will install two (2) lobby Kiosks and one (1) booking Kiosks on the County's premises at locations mutually agreed to by the County and Contractor. Please see Exhibit D for details.

CALLING RATES

Contractor will charge the calling rates set forth in the chart below. International rates, if applicable, will vary by country.

| CALL TYPE | COLLECT | | PREPAID COLLECT | | DEBIT/CARDS | |
|----------------------|------------|------------|-----------------|------------|-------------|------------|
| | Connection | Per Minute | Connection | Per Minute | Connection | Per Minute |
| Local | \$2.49 | \$0.00 | \$2.49 | \$0.00 | \$2.49 | \$0.00 |
| Intralata/Intrastate | \$2.49 | \$0.10 | \$2.49 | \$0.10 | \$2.49 | \$0.10 |
| Interlata/Intrastate | \$2.49 | \$0.10 | \$2.49 | \$0.10 | \$2.49 | \$0.10 |
| Interlata/Interstate | \$2.49 | \$0.10 | \$2.49 | \$0.10 | \$2.49 | \$0.10 |
| International | N/A | N/A | N/A | N/A | \$4.20 | \$1.00 |