

#### **4. SYSTEM FEATURES**

The system shall be capable of processing inmate collect phone calls. Features of the system include but are not limited to the following:

- a. The System shall provide for "Call Blocking" which will prohibit inmates from making calls to phone numbers which authorized personnel consider to be inaccessible. Numbers may be added or deleted to the "Call Blocking" table on-site or by calling T-NETIX's National Service Center at 1-800-395-1535.
- b. System shall provide for "Call Passing" which allows only pre-determined numbers to be called from a particular inmate telephone. Phone numbers may be added or deleted to the "Call Passing" table without charge.
- c. The System shall provide for an automatic "on/off" feature.
- d. The System shall provide for automatic billing and placing of collect calls without the need for conventional operator services.
- e. The System has the capability of being monitored over a dedicated phone line to provide on-line diagnostics and troubleshooting.
- f. The System shall provide for detailed records of all calls which shall be retained by T-NETIX for a minimum of three (3) years.
- g. The System shall provide for the availability of Spanish language instructional voice prompts and two others as required.
- h. T-NETIX will provide a TDD telephone for use by those inmates who are hearing impaired and will install phones in locations consistent with the American Disabilities Act.
- i. T-NETIX will provide 3-way call detection and disconnect of attempted call forwarding

#### **5. PROPERTY RIGHTS**

The central processing unit (s) together with the inmate telephone instruments, personal computer(s), VGA Color monitor (s), Printers (s) will remain the property of T-NETIX.

#### **6. CLIENT REQUIREMENTS CLIENT**

CLIENT shall provide T-NETIX with a secure, climate controlled location with two 110 AC Volt AC electrical outlets for installation of central processing units(s) necessary to provide inmate telephone service.

#### **7. RIGHT OF ACCESS**

CLIENT shall afford T-NETIX personnel or contractors retained by T-NETIX, reasonable access to the System in order to perform routine inspections and make necessary repairs.

#### **8. COMMISSIONS**

8.1 T-NETIX shall pay the CLIENT on a monthly basis thirty-five percent (35 %) of gross billed revenues, from inmate calls originating from the Skamania County Jail and processed by T-NETIX, Inc., equipment.

8.2 Commissions shall be payable to:

Skamania County Sheriff's Office