

**SECURUS TECHNOLOGIES, INC.**

Agreed-Upon Procedures Report of Independent Certified Accountants  
For the Florida Department of  
Corrections Contract

June 30, 2009

**SECURUS TECHNOLOGIES, INC.  
FLORIDA DEPARTMENT OF CORRECTIONS CONTRACT  
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## **Independent Accountants' Report On Applying Agreed-Upon Procedures**

To the Management of Securus Technologies, Inc.,  
And the Finance and Accounting Director of the Florida  
Department of Corrections:

We have performed the procedures enumerated in Exhibit I for the six months ended June 30, 2009, which were agreed to by the management of Securus Technologies, Inc. (Securus) and the Florida Department of Corrections (FDOC), solely to assist you in evaluating the Securus contract with the FDOC. Such contract requires that Securus maintain verification of inmate telephone system reliability for accurately and completely recording all calls made as defined by the contract. Securus's management is responsible for complying with the FDOC contract. This agreed-upon procedures engagement was conducted in accordance with attestation standards established by the American Institute of Certified Public Accountants. The sufficiency of these procedures is solely the responsibility of those parties specified in this report. Consequently, we make no representation regarding the sufficiency of the procedures enumerated in Exhibit I either for the purpose for which the report has been requested or for any other purpose.

A listing of the procedures performed, summary of the results of the procedures performed, and a listing of the calls placed are outlined in Exhibits I-III.

We were not engaged to, and did not perform an examination, the objective of which would be the expression of an opinion on the procedures described in Exhibits I-III. Accordingly, we do not express such an opinion. Had we performed additional procedures, other matters might have come to our attention that would have been reported to you.

This report is intended solely for the information and use of the specified users listed above, and is not intended to be and should not be used by anyone other than these specified parties.

**MONTGOMERY COSCIA GREILICH LLP**

**MONTGOMERY COSCIA GREILICH, LLP**

Plano, Texas

August 12, 2009

**MONTGOMERY COSCIA GREILICH LLP**  
*Certified Public Accountants*

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**Exhibit I**  
**Agreed-Upon Procedures**  
**For the Six Months Ended June 30, 2009**

1. Reviewed the contract to obtain an understanding of the relevant requirements. Noted the call rates and surcharges are outlined specifically in the Securus Technologies Inc. contract with FDOC as follows:

*Collect Calls:*

Type of Call	“To Connect” Surcharge	Rate Per Minute
Local Coin	\$ .50	\$ .00
Local Extended Area	\$ .50	\$ .00
Inter-lata	\$1.20	\$ .04
Intra-lata	\$1.20	\$ .04
Interstate	\$1.20	\$ .04

*Prepaid Calls:*

Type of Call	“To Connect” Surcharge	Rate Per Minute
Local Coin	\$ .50	\$ .00
Local Extended Area	\$ .50	\$ .00
Inter-lata	\$1.02	\$ .04
Intra-lata	\$1.02	\$ .04
Interstate	\$1.02	\$ .04

*International Calls:*

Surcharge and rates per minute for international calls, both collect and prepaid, shall not exceed the maximum rate allowed by the appropriate regulatory authority during the time the call is placed.

2. Obtained an understanding of Securus Technologies, Inc.’s policies and procedures with respect to accumulating and reporting calls, determining call duration, pricing calls in accordance with applicable regulations or tariffs, preparing invoices to customers and reporting activity to the Florida Department of Corrections (FDOC).

**Exhibit I**  
**Agreed-Upon Procedures, Continued**  
**For the Six Months Ended June 30, 2009**

3. Selected 6 facilities where detailed testing was performed. The selection was coordinated through FDOC, and the test sites selected were not known to Securus Technologies. The facilities selected are as follows:

**Jefferson Correctional Institution**

1050 Big Joe Road  
Monticello, Florida 32344-0430

**Franklin Correctional Institution**

1760 Highway 67 North  
Carrabelle, FL 32322

**Calhoun Correctional Institution & Work Camp**

19562 & 19564 SE Institution Drive  
Blountstown, FL 32424

**Liberty Correctional Institution & Work Camp**

11064 & 11065 N.W. Dempsey Barron Road  
Bristol, FL 32321

**Wakulla Correctional Institution**

110 Melaleuca Drive  
Crawfordville, FL 32327

**Tallahassee WRC**

2616A Springhill Road  
Tallahassee, FL 32310

4. At each facility selected in accordance with step 3 above, to obtain a 95% confidence level in the results of the agreed-upon procedures, selected between 5 and 6 payphones at random from the various phones maintained for inmate use. A series of local, interstate and inter-lata calls were then placed from each phone and logged as to the type of call, date, time and duration of the call. A total of 153 calls were placed from the selected payphones. See Exhibit III for a summary of calls placed at each facility.
5. Recalculated the pricing of the test call based on relevant contracted rates.
6. Compared the information gathered in step 4 and 5 above to the data reported on the Securus Technologies billing worksheet to determine the information is in agreement.
7. Determined whether calls tested were completely and accurately recorded, in accordance with the definitions provided in the FDOC contract, on the call detail reports provided by Securus.

A test call was considered "Accurate" if the call record in the Securus call detail report containing the time, date, destination phone number and number of minutes approximated the information collected in the call testing procedures. Similarly, a call was considered "Complete" if it was included in the call detail report provided by Securus, even if it was uncollectible.

**MONTGOMERY COSCIA GREILICH LLP**  
*Certified Public Accountants*

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**Exhibit II**  
**Results of Agreed-Upon Procedures**  
**For the Six Months Ended June 30, 2009**

Based upon the procedures enumerated in Exhibit I noted a total of 153 test calls made from approximately 35 different phones. The results of the test calls made are as follows:

Location	Phones Selected	Test Calls	Complete Calls	Accurate Calls	Billing Differences
Jefferson CI	6	27	27	27	\$ -
Franklin CI	6	30	30	30	\$ -
Calhoun CI & WC	6	30	30	30	\$ -
Liberty CI & WC	6	29	29	29	\$ -
Wakulla CI	6	30	30	30	\$ -
Tallahassee WRC	5	7	7	7	\$ -
Totals	35	153	153	153	\$ -

**Jefferson Correctional Institution**

The detail of the 27 test calls made from Jefferson CI was provided by Securus in a call log. Noted no material differences between the test call details recorded and information provided in the call log. Additionally, there were no differences between the billing rates provided in the call log and the billing rate listed in the FDOC contract.

**Franklin Correctional Institution**

The detail of the 30 test calls made from Franklin CI was provided by Securus in a call log. Noted no material differences between the test call details recorded and information provided in the call log. Additionally, there were no differences between the billing rates provided in the call log and the billing rate listed in the FDOC contract.

**Calhoun Correctional Institution & Work Camp**

The detail of the 30 test calls made from Calhoun CI & WC was provided by Securus in a call log. Noted no material differences between the test call details recorded and information provided in the call log. Additionally, there were no differences between the billing rates provided in the call log and the billing rate listed in the FDOC contract.

**Exhibit II**  
**Results of Agreed-Upon Procedures, continued**  
**For the Six Months Ended June 30, 2009**

**Liberty Correctional Institution & Work Camp**

The detail of the 29 test calls made from the Liberty CI & WC was provided by Securus in a call log. Noted no material differences between the test call details recorded and information provided in the call log. Additionally, there were no differences between the billing rates provided in the call log and the billing rate listed in the FDOC contract.

**Wakulla Correctional Institution**

The detail of the 30 test calls made from Wakulla CI was provided by Securus in a call log. Noted no material differences between the test call details recorded and information provided in the call log. Additionally, there were no differences between the billing rates provided in the call log and the billing rate listed in the FDOC contract.

**Tallahassee WRC**

The detail of the 7 test calls made from Tallahassee WRC was provided by Securus in a call log. Noted no material differences between the test call details recorded and information provided in the call log. Additionally, there were no differences between the billing rates provided in the call log and the billing rate listed in the FDOC contract.

**Securus Technologies Inc.  
Florida Department of Corrections Contract  
Listing of Calls (June 2009)  
Jefferson Correctional Institution**

**Exhibit III**

	Call #1	Call #2	Call #3	Call #4	Call #5
Number Called	972-277-0350	850-877-4243	239-772-3241	972-277-0620	972-277-0621
Type of Call	Interstate	Local	InterLata	Interstate	Interstate
Date	9-Jun	9-Jun	9-Jun	9-Jun	9-Jun
Time	10:09 AM	10:12 AM	10:15 AM	10:17 AM	10:24 AM
Duration (Min)	5	5	6	8	13
	Call #6	Call #7	Call #8	Call #9	Call #10
Number Called	972-277-0350	850-877-4243	239-772-3241	972-277-0620	972-277-0621
Type of Call	Interstate	Local	InterLata	Interstate	Interstate
Date	9-Jun	9-Jun	9-Jun	9-Jun	9-Jun
Time	10:32 AM	10:35 AM	10:38 AM	10:40 AM	10:42 AM
Duration (Min)	2	7	1	4	2
	Call #11	Call #12	Call #13	Call #14	Call #15
Number Called	850-877-4243	972-277-0350	972-277-0621	239-772-3241	972-277-0620
Type of Call	Local	Interstate	Interstate	InterLata	Interstate
Date	9-Jun	9-Jun	9-Jun	9-Jun	9-Jun
Time	10:50 AM	10:52 AM	10:54 AM	11:04 AM	11:10 AM
Duration (Min)	3	15	12	7	2
	Call #16	Call #17	Call #18	Call #19	Call #20
Number Called	972-277-0350	972-277-0621	972-277-0620	239-772-3241	972-277-0350
Type of Call	Interstate	Interstate	Interstate	InterLata	Interstate
Date	9-Jun	9-Jun	9-Jun	9-Jun	9-Jun
Time	11:11 AM	11:19 AM	11:21 PM	11:26 PM	11:32 AM
Duration (Min)	9	3	3	2	7
	Call #21	Call #22	Call #23	Call #24	Call #25
Number Called	972-277-0620	972-277-0439	972-277-0621	239-772-3241	972-277-0621
Type of Call	Interstate	Interstate	Interstate	InterLata	Interstate
Date	9-Jun	9-Jun	9-Jun	9-Jun	9-Jun
Time	11:33 AM	11:37 AM	11:40 PM	11:43 PM	11:46 AM
Duration (Min)	1	5	2	1	1



**Securus Technologies Inc.  
 Florida Department of Corrections Contract  
 Listing of Calls (June 2009)  
 Jefferson Correctional Institution (continued)**

**Exhibit III**

	<b>Call #26</b>	<b>Call #27</b>
<b>Number Called</b>	972-277-0350	972-277-0439
<b>Type of Call</b>	Interstate	Interstate
<b>Date</b>	9-Jun	9-Jun
<b>Time</b>	11:49 AM	11:53 AM
<b>Duration (Min)</b>	2	1

**Securus Technologies Inc.  
 Florida Department of Corrections Contract  
 Listing of Calls (June 2009)  
 Franklin Correctional Institution**

**Exhibit III**

	Call #1	Call #2	Call #3	Call #4	Call #5
Number Called	972-277-0620	972-277-0439	972-277-0621	972-277-0350	239-772-3241
Type of Call	Interstate	Interstate	Interstate	Interstate	InterLata
Date	9-Jun	9-Jun	9-Jun	9-Jun	9-Jun
Time	2:45 PM	2:47 PM	2:48 PM	2:50 PM	2:55 PM
Duration (Min)	4	8	8	11	7
	Call #6	Call #7	Call #8	Call #9	Call #10
Number Called	972-277-0620	972-277-0439	972-277-0621	972-277-0350	850-877-4243
Type of Call	Interstate	Interstate	Interstate	Interstate	Local
Date	9-Jun	9-Jun	9-Jun	9-Jun	9-Jun
Time	2:59 PM	3:01 PM	3:03 PM	3:04 PM	3:06 PM
Duration (Min)	4	4	4	6	6
	Call #11	Call #12	Call #13	Call #14	Call #15
Number Called	972-277-0620	972-277-0439	972-277-0350	239-772-3241	972-277-0621
Type of Call	Interstate	Interstate	Interstate	InterLata	Interstate
Date	9-Jun	9-Jun	9-Jun	9-Jun	9-Jun
Time	3:09 PM	3:11 PM	3:18 PM	3:20 PM	3:21 PM
Duration (Min)	9	8	6	5	1
	Call #16	Call #17	Call #18	Call #19	Call #20
Number Called	850-877-4243	972-277-0620	972-277-0439	972-277-0621	972-277-0350
Type of Call	Local	Interstate	Interstate	Interstate	Interstate
Date	9-Jun	9-Jun	9-Jun	9-Jun	9-Jun
Time	3:28 PM	3:30 PM	3:36 PM	3:32 PM	3:34 PM
Duration (Min)	3	3	1	8	8
	Call #21	Call #22	Call #23	Call #24	Call #25
Number Called	850-877-4243	972-277-0620	972-277-0439	972-277-0621	850-877-4243
Type of Call	Local	Interstate	Interstate	Interstate	Local
Date	9-Jun	9-Jun	9-Jun	9-Jun	9-Jun
Time	3:39 PM	3:41 PM	3:43 PM	3:44 PM	3:50 PM
Duration (Min)	4	4	3	2	4

**Securus Technologies Inc.  
 Florida Department of Corrections Contract  
 Listing of Calls (June 2009)  
 Franklin Correctional Institution (continued)**

**Exhibit III**

	<b>Call #26</b>	<b>Call #27</b>	<b>Call #28</b>	<b>Call #29</b>	<b>Call #30</b>
<b>Number Called</b>	239-772-3241	972-277-0350	972-277-0620	972-277-0439	972-277-0621
<b>Type of Call</b>	InterLata	Interstate	Interstate	Interstate	Interstate
<b>Date</b>	9-Jun	9-Jun	9-Jun	9-Jun	9-Jun
<b>Time</b>	3:51 PM	3:53 PM	3:54 PM	3:57 PM	4:00 PM
<b>Duration (Min)</b>	6	7	4	1	3

**Securus Technologies Inc.  
Florida Department of Corrections Contract  
Listing of Calls (June 2009)  
Calhoun Correctional Institution & Work Camp**

**Exhibit III**

	Call #1	Call #2	Call #3	Call #4	Call #5
Number Called	239-772-3241	972-277-0620	972-277-0621	972-277-0350	972-277-0620
Type of Call	InterLata	Interstate	Interstate	Interstate	Interstate
Date	9-Jun	9-Jun	9-Jun	9-Jun	9-Jun
Time	3:46 PM	3:51 PM	3:55 PM	4:00 PM	4:07 PM
Duration (Min)	2	3	3	2	1
	Call #6	Call #7	Call #8	Call #9	Call #10
Number Called	972-277-0439	972-277-0621	972-277-0350	239-772-3241	972-277-0620
Type of Call	Interstate	Interstate	Interstate	InterLata	Interstate
Date	9-Jun	9-Jun	9-Jun	9-Jun	9-Jun
Time	4:10 PM	4:13 PM	4:16 PM	4:18 PM	4:21 PM
Duration (Min)	1	1	2	1	1
	Call #11	Call #12	Call #13	Call #14	Call #15
Number Called	972-277-0439	972-277-0621	972-277-0350	239-772-3241	972-277-0620
Type of Call	Interstate	Interstate	Interstate	InterLata	Interstate
Date	9-Jun	9-Jun	9-Jun	9-Jun	9-Jun
Time	4:30 PM	4:34 PM	4:38 PM	4:41 PM	4:43 PM
Duration (Min)	3	2	1	2	2
	Call #16	Call #17	Call #18	Call #19	Call #20
Number Called	972-277-0439	972-277-0621	972-277-0350	239-772-3241	972-277-0620
Type of Call	Interstate	Interstate	Interstate	InterLata	Interstate
Date	9-Jun	9-Jun	9-Jun	9-Jun	9-Jun
Time	4:52 PM	4:55 PM	4:57 PM	4:59 PM	5:02 PM
Duration (Min)	2	1	1	2	3
	Call #21	Call #22	Call #23	Call #24	Call #25
Number Called	972-277-0439	972-277-0621	972-277-0350	239-772-3241	972-277-0620
Type of Call	Interstate	Interstate	Interstate	InterLata	Interstate
Date	9-Jun	9-Jun	9-Jun	9-Jun	9-Jun
Time	5:13 PM	5:16 PM	5:18 PM	5:21 PM	5:23 PM
Duration (Min)	2	1	2	1	2

**Securus Technologies Inc.  
 Florida Department of Corrections Contract  
 Listing of Calls (June 2009)  
 Calhoun Correctional Institution & Work Camp (continued)**

**Exhibit III**

	<b>Call #26</b>	<b>Call #27</b>	<b>Call #28</b>	<b>Call #29</b>	<b>Call #30</b>
<b>Number Called</b>	972-277-0621	972-277-0350	239-772-3241	972-277-0620	972-277-0350
<b>Type of Call</b>	Interstate	Interstate	InterLata	Interstate	Interstate
<b>Date</b>	9-Jun	9-Jun	9-Jun	9-Jun	9-Jun
<b>Time</b>	5:27 PM	5:31 PM	5:33 PM	5:37 PM	5:42 PM
<b>Duration (Min)</b>	2	2	2	4	2

**Securus Technologies Inc.  
Florida Department of Corrections Contract  
Listing of Calls (June 2009)  
Liberty Correctional Institution**

**Exhibit III**

	Call #1	Call #2	Call #3	Call #4	Call #5
Number Called	972-277-0620	972-277-0439	972-277-0621	972-277-0350	239-772-3241
Type of Call	Interstate	Interstate	Interstate	Interstate	InterLata
Date	9-Jun	9-Jun	9-Jun	9-Jun	9-Jun
Time	11:20 AM	11:22 AM	11:26 PM	11:30 PM	11:39 AM
Duration (Min)	2	2	2	2	1
	Call #6	Call #7	Call #8	Call #9	Call #10
Number Called	972-277-0620	972-277-0439	972-277-0621	972-277-0350	972-277-0620
Type of Call	Interstate	Interstate	Interstate	Interstate	Interstate
Date	9-Jun	9-Jun	9-Jun	9-Jun	9-Jun
Time	11:48 AM	11:51 AM	11:54 AM	11:58 AM	12:08 PM
Duration (Min)	2	1	2	2	2
	Call #11	Call #12	Call #13	Call #14	Call #15
Number Called	972-277-0439	972-277-0621	239-772-3241	972-277-0439	972-277-0620
Type of Call	Interstate	Interstate	InterLata	Interstate	Interstate
Date	9-Jun	9-Jun	9-Jun	9-Jun	9-Jun
Time	12:16 PM	12:20 PM	12:23 PM	12:28 PM	12:34 PM
Duration (Min)	3	2	3	1	3
	Call #16	Call #17	Call #18	Call #19	Call #20
Number Called	972-277-0621	972-277-0350	239-772-3241	972-277-0620	972-277-0621
Type of Call	Interstate	Interstate	InterLata	Interstate	Interstate
Date	9-Jun	9-Jun	9-Jun	9-Jun	9-Jun
Time	12:39 PM	12:42 PM	12:45 PM	12:47 PM	12:53 PM
Duration (Min)	2	2	1	1	3
	Call #21	Call #22	Call #23	Call #24	Call #25
Number Called	972-277-0350	239-772-3241	972-277-0620	972-277-0621	850-877-4243
Type of Call	Interstate	InterLata	Interstate	Interstate	Local
Date	9-Jun	9-Jun	9-Jun	9-Jun	9-Jun
Time	12:58 PM	1:02 PM	1:05 PM	1:09 PM	1:16 PM
Duration (Min)	1	2	1	1	2

**Securus Technologies Inc.  
 Florida Department of Corrections Contract  
 Listing of Calls (June 2009)  
 Liberty Correctional Institution (continued)**

**Exhibit III**

	<b>Call #26</b>	<b>Call #27</b>	<b>Call #28</b>	<b>Call #29</b>
<b>Number Called</b>	972-277-0620	972-277-0439	972-277-0621	972-277-0350
<b>Type of Call</b>	Interstate	Interstate	Interstate	Interstate
<b>Date</b>	9-Jun	9-Jun	9-Jun	9-Jun
<b>Time</b>	1:22 PM	1:26 PM	1:29 PM	1:31 PM
<b>Duration (Min)</b>	2	1	2	3

**Securus Technologies Inc.  
 Florida Department of Corrections Contract  
 Listing of Calls (June 2009)  
 Wakulla Correctional Institution**

**Exhibit III**

	Call #1	Call #2	Call #3	Call #4	Call #5
Number Called	239-772-3241	972-277-0620	972-277-0350	239-772-3241	972-277-0620
Type of Call	InterLata	Interstate	Interstate	InterLata	Interstate
Date	10-Jun	10-Jun	10-Jun	10-Jun	10-Jun
Time	11:27 AM	11:30 AM	11:38 AM	11:41 AM	11:45 AM
Duration (Min)	2	2	2	2	2
	Call #6	Call #7	Call #8	Call #9	Call #10
Number Called	239-772-3241	972-277-0620	972-277-0350	850-877-4243	972-277-0620
Type of Call	InterLata	Interstate	Interstate	Local	Interstate
Date	10-Jun	10-Jun	10-Jun	10-Jun	10-Jun
Time	11:51 AM	11:53 AM	11:57 AM	12:01 PM	12:04 PM
Duration (Min)	1	3	2	2	1
	Call #11	Call #12	Call #13	Call #14	Call #15
Number Called	972-277-0350	850-877-4243	972-277-0620	972-277-0621	972-277-0350
Type of Call	Interstate	Local	Interstate	Interstate	Interstate
Date	10-Jun	10-Jun	10-Jun	10-Jun	10-Jun
Time	12:09 PM	12:13 PM	12:14 PM	12:18 PM	12:20 PM
Duration (Min)	3	1	2	2	1
	Call #16	Call #17	Call #18	Call #19	Call #20
Number Called	850-877-4243	239-772-3241	972-277-0620	972-277-0621	972-277-0350
Type of Call	Local	InterLata	Interstate	Interstate	Interstate
Date	10-Jun	10-Jun	10-Jun	10-Jun	10-Jun
Time	12:27 PM	12:29 PM	12:31 PM	12:34 PM	12:36 PM
Duration (Min)	2	1	2	1	3
	Call #21	Call #22	Call #23	Call #24	Call #25
Number Called	850-877-4243	239-772-3241	972-277-0620	972-277-0621	972-277-0350
Type of Call	Local	InterLata	Interstate	Interstate	Interstate
Date	10-Jun	10-Jun	10-Jun	10-Jun	10-Jun
Time	12:43 PM	12:45 PM	12:47 PM	12:48 PM	12:50 PM
Duration (Min)	1	1	1	1	2



**Securus Technologies Inc.  
 Florida Department of Corrections Contract  
 Listing of Calls (June 2009)  
 Wakulla Correctional Institution (continued)**

**Exhibit III**

	<b>Call #26</b>	<b>Call #27</b>	<b>Call #28</b>	<b>Call #29</b>	<b>Call #30</b>
<b>Number Called</b>	850-877-4243	972-277-0350	972-277-0620	972-277-0621	239-772-3241
<b>Type of Call</b>	Local	Interstate	Interstate	Interstate	InterLata
<b>Date</b>	10-Jun	10-Jun	10-Jun	10-Jun	10-Jun
<b>Time</b>	1:03 PM	1:05 PM	1:06 PM	1:08 PM	1:09 PM
<b>Duration (Min)</b>	1	1	1	1	1

**Securus Technologies Inc.  
 Florida Department of Corrections Contract  
 Listing of Calls (June 2009)  
 Tallahassee WRC**

**Exhibit III**

	<b>Call #1</b>	<b>Call #2</b>	<b>Call #3</b>	<b>Call #4</b>	<b>Call #5</b>
<b>Number Called</b>	850-385-2665	850-590-7767	850-877-4243	850-907-8292	850-576-5139
<b>Type of Call</b>	Local	Local	Local	Local	Local
<b>Date</b>	10-Jun	10-Jun	10-Jun	10-Jun	10-Jun
<b>Time</b>	10:40 AM	10:42 AM	10:51 AM	11:00 AM	11:08 PM
<b>Duration (Min)</b>	1	2	2	1	1
	<b>Call #6</b>	<b>Call #7</b>			
<b>Number Called</b>	850-984-4735	850-926-1420			
<b>Type of Call</b>	Local	Local			
<b>Date</b>	10-Jun	10-Jun			
<b>Time</b>	11:20 AM	11:21 AM			
<b>Duration (Min)</b>	1	2			